

4th Quarter 2012 Cases by Category/Region\*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	23	5	4	7	3	4
Acquisition and Operation Exemption	1	0	0	0	0	1
Bus Issue	1	0	0	0	0	1
Household Movers	20	3	1	0	5	11
Information-Economic Data	5	0	1	2	0	2
Information-Non Economic Request	21	4	2	3	5	7
Motor Carriers (trucks)	9	1	2	1	2	3
Pipeline	1	0	0	1	0	0
Railroad Abandonment/Loss of Service	5	0	2	2	1	0
Railroad Billing Dispute	1	0	0	0	0	1
Railroad Blocked Crossings	1	0	1	0	0	0
Railroad Car Supply	2	1	0	0	1	0
Railroad Claims	1	0	1	0	0	0
Railroad Common Carrier Obligation	1	0	0	0	1	0
Railroad Customs Issue	1	0	0	0	1	0
Railroad Demurrage Charges	2	0	0	0	1	1
Railroad Denial of Rail Service	5	0	0	2	2	1
Railroad Embargo	6	1	0	0	4	1
Railroad Environmental Issues	2	0	2	0	0	0
Railroad Freight Car Repair or Dispo	1	0	0	1	0	0
Railroad Grade Crossing Issues	2	0	0	1	1	0
Railroad Idling Engines/Parked Trains	2	0	1	0	0	1
Railroad Inter-carrier disputes	2	1	1	0	0	0
Railroad Interchange Issue	1	0	1	0	0	0
Railroad Noise - Airhorn, Safety, etc	3	2	1	0	0	0
Railroad Operating Authority Issue	3	1	1	0	1	0
Railroad Preemption	6	4	1	0	1	0
Railroad Rate Levels/Increases	4	0	2	0	0	2
Railroad Reciprocal Switching	4	0	3	0	0	1
Railroad Service Issue	5	1	2	0	0	2
Railroad Side Track Agreement	1	1	0	0	0	0
Rails to Trails	5	0	1	4	0	0
Real Estate Matter	1	1	0	0	0	0
STB Authority Question	6	0	3	2	0	1
STB Information	4	0	3	0	0	1
STB Jurisdictional Question	18	3	4	3	5	3
STB Procedural Assistance	43	4	8	6	12	13
STB Recordations or Security Interests on Ra	5	1	1	2	0	1
STB Records Assistance	3	0	1	0	0	2
STB Webpage/Downloading Assistance	1	0	0	0	1	0
Water Carrier	5	0	2	0	1	2
Wrong Agency Calls	2	0	1	0	0	1
Other	4	0	1	1	0	2
Total	239	34	54	38	48	65

\*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas

Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

4th Quarter 2012 Cases per Commodity Group\*

Commodity Group	Number
Aggregates	5
Agricultural Products	11
Automobile	1
Chemicals	8
Coal	1
Construction Debris	2
Construction Materials	1
Forest Products	3
Hazardous Waste/Radioactive Waste	1
High/Wide Loads	2
Household Goods	16
Industrial Products	2
Metals and Minerals	1
Municipal Waste	1
Not Specified by Shipper	3
N/A	170
Other	2
Passenger	8
TIH	1
Total	239

\*In many cases, the commodity is not specified or material to the case, therefore the total number for this data may not equal the total number for the quarter.