4th Quarter 2013 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	15	4	2	3	1	5
Acquisition and OperationExemption	2	0	0	0	0	2
Arrange Meeting	1	0	0	0	0	0
Bus Issue	3	1	2	0	0	0
Coal Dust	1	0	0	0	1	0
Household Movers	17	4	3	2	2	6
Information-Economic Data	10	1	3	0	0	6
Information-Non Economic Request	25	2	2	2	2	16
Motor Carriers (trucks)	12	0	6	1	0	5
Pipeline	2	0	2	0	0	0
Railroad Billing Dispute	1	0	0	0	0	1
Railroad Blocked Crossings	3	0	0	2	1	0
Railroad Car Supply	2	0	0	0	1	1
Railroad Claims	2	0	0	0	2	0
Railroad Competition Issues	1	0	0	0	0	1
Railroad Denial of Rail Service	1	0	1	0	0	0
Railroad Grade Crossing Issues	1	0	0	0	0	1
Railroad Hazardous Waste/Radioactive Waste	1	1	0	0	0	0
Railroad Idling Engines/Parked Trains	1	0	1	0	0	0
Railroad Inter-carrier disputes	1	1	0	0	0	0
Railroad Interchange Issue	1	1	0	0	0	0
Railroad Liability Issues	1	0	0	0	0	1
Railroad Maintenance Issue	1	1	0	0	0	0
Railroad Miscellaneous Charges	1	0	1	0	0	0
Railroad Noise - Airhorn, Safety, etc	4	2	0	1	0	1
Railroad Operating Authority Issue	2	1	0	0	1	0
Railroad Preemption	2	0	0	0	2	0
Railroad Rate Levels/Increases	4	1	1	2	0	0
Railroad Service Issue	12	0	3	4	3	2
Rails to Trails	11	0	1	3	1	6
Real Estate Matter	2	2	0	0	0	0
STB Authority Question	9	3	2	2	1	1
STB Information	5	0	1	1	1	2
STB Jurisdictional Question	10	2	1	2	1	4
STB Oral Hearings	1	0	1	0	0	0
STB Procedural Assistance	26	2	2	5	2	15
STB Recordations or Security Interests on Rail Cars	7	0	1	2	1	3
STB Records Assistance	5	0	1	1	2	1
STB Track Exemption Issue	1	1	0	0	0	0
STB Webpage/Downloading Assistance	1	0	1	0	0	0
Water Carrier	3	0	0	0	2	1
Wrong Agency Calls	9	1	3	2	0	3
Other	4	1	0	0	0	3
Total	222	32	41	35	27	87

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

4th Quarter 2013 Cases per Commodity Group*

Commodity Group	Number
Aggregates	6
Agricultural Products	8
Automobile	1
Chemicals	6
Coal	2
Construction Materials	1
Forest Products	2
Hazardous Waste/Radioactive Waste	2
High/Wide Loads	1
Household Goods	17
Industrial Products	2
Intermodal	2
Not Specified by Shipper	1
N/A	162
Other	5
Passenger	6
Total	224

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.