

1st Quarter 2015 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	27	2	7	10	5	3
Arrange Meeting	2	1	0	1	0	0
Bus Issue	1	0	0	0	1	0
Household Movers	21	1	5	2	7	6
Information-Economic Data	5	1	2	0	0	2
Information-Non Economic Request	15	2	2	3	2	6
Motor Carriers (trucks)	5	1	0	0	0	4
Non-Railroad Service Issue	2	0	0	1	1	0
Pipeline	1	0	0	0	1	0
Railroad Abandonment/Loss of Service	2	0	0	1	0	1
Railroad Amtrak/Passenger Issue	4	0	1	2	1	0
Railroad Blocked Crossings	4	0	2	2	0	0
Railroad Demurrage Charges	3	0	1	0	1	1
Railroad Denial of Rail Service	1	0	0	0	1	0
Railroad Embargo	1	0	0	0	1	0
Railroad Environmental Issues	8	0	3	3	1	1
Railroad Freight Car Repair or Dispo	2	0	1	1	0	0
Railroad Grade Crossing Issues	2	0	1	0	1	0
Railroad Idling Engines/Parked Trains	2	0	1	0	1	0
Railroad Labor Issues	1	0	1	0	0	0
Railroad Noise - Airhorn, Safety, etc	4	1	0	3	0	0
Railroad Operating Authority Issue	6	1	2	2	0	1
Railroad Preemption	7	1	2	1	1	2
Railroad Rate Levels/Increases	3	1	2	0	0	0
Railroad Service Issue	21	6	5	3	4	3
Railroad Side Track Agreement	1	0	1	0	0	0
Railroad Tariff Issue	2	0	0	2	0	0
Rails to Trails	21	3	5	7	4	2
Real Estate Matter	1	0	1	0	0	0
STB Authority Question	5	0	1	2	1	1
STB Information	15	2	3	2	2	6
STB Jurisdictional Question	9	0	2	0	0	7
STB Offers of Financial Assistance (OFA)	1	0	0	1	0	0
STB Procedural Assistance	38	4	9	13	5	7
STB Recordations or Security Interests on Rail Cars	9	0	4	2	0	3
STB Records Assistance	14	2	3	3	3	3
STB Webpage/Downloading Assistance	1	0	1	0	0	0
Water Carrier	7	0	4	0	2	1
Wrong Agency Calls	3	0	0	1	0	2
Other	12	1	2	0	2	6
Total	288	30	74	68	48	68

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

1st Quarter 2015 Cases per Commodity Group*

Commodity Group	Number
Agricultural Products	16
Chemicals	12
Forest Products	2
Hazardous Waste/Radioactive Waste	1
Household Goods	19
Industrial Products	7
Intermodal	2
Metals and Minerals	3
Not Specified by Shipper	3
N/A	211
Other	2
Passenger	9
TIH	2
Total	289

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.