



U.S. Department
of Transportation

OFFICE OF THE DIRECTOR

400 Seventh Street, SW
Washington, DC 20590

**Bureau of
Transportation Statistics**

Dear Resident:

The Bureau of Transportation Statistics is conducting an important national survey on behalf of the U.S. Department of Transportation, and we need your help. We chose your household to participate in this survey because your feedback is very important to us.

Within the next week or so, an interviewer will telephone to ask questions about the kinds of transportation you use, and about your opinions of the transportation system. The information you provide will help the federal government understand whether you are satisfied with the nation's transportation system. This is a unique opportunity for you to share your experiences, which will provide us with valuable information for future improvements to the nation's highways, transit systems, airports and airplanes, buses, trains, and ports.

This survey is voluntary and complies with the Privacy Act of 1974. No personal, identifying information about individuals will ever be released. I hope we can count on you to answer all of the survey questions, because only with your participation can the survey results truly reflect a national picture of transportation use in the country.

Enclosed is a brochure with more information about the survey. If you have questions, please call 1-888-925-5829. I would appreciate your help in this important effort.

Sincerely,

Ashish K. Sen
Director

Enclosure



www.bts.gov