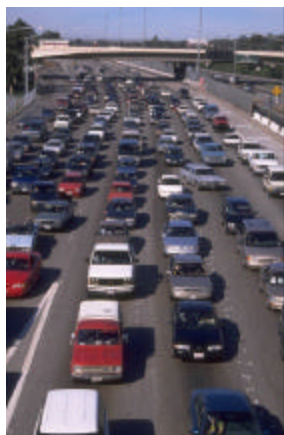


2002 National Transportation Availability and Use Survey



We are counting on you to make a positive difference to the future of our nation's transportation system through your participation in this survey!

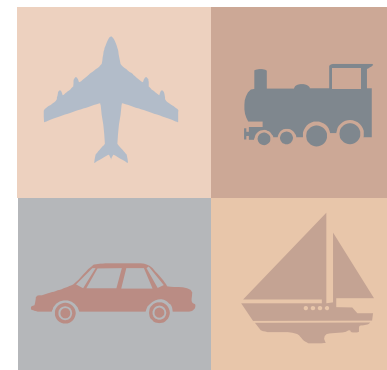
Transportation is Important to Everyone

Whether you travel by highway, rail, air, water, bike path, sidewalk...or whether you never travel at all...your opinions count.

Sometimes the transportation system isn't all that it should be. It may surprise you to know that there is not much data available on the topic of how well the transportation system serves people, and whether they are satisfied with the transportation services they receive...until now.

Soon we will contact you to ask your opinions on these topics. By providing the requested information, you have a unique opportunity to give feedback to officials who make the transportation decisions for our nation, our states, and our communities. When you take part in this survey, you become part of the transportation solution!

Are The Nation's Transportation Needs Fully Met?



We Invite You to Tell Us

Need more information?
Contact:

US Department of Transportation,
Bureau of Transportation Statistics
400 Seventh Street, SW
Washington, DC 20590
Phone: 1-800-853-1351



Survey Overview

The National Transportation Availability and Use Survey is designed to collect data from a nationwide sample of about 4,000 persons. The survey asks how people get around, what problems they encounter while traveling, and whether any vehicles owned by household members have been adapted for use by persons with disabilities.

We are interested in transportation issues that affect **everyone**...so the sample includes, for example:

- Both adults and children.
- Students, homemakers, and retired people.
- Those who work, and those who don't.
- People who never leave their homes, and those who do.
- People who travel only by bicycle, wheelchair, or walking.
- Drivers and non-drivers.
- People with disabilities, and those without.

YOU MAY WONDER...

Why a survey?

This survey will provide much-needed data for your national, state, and local decision-makers to use when planning transportation projects such as where the next sidewalk, roadway, or airport will be built.

Who is included in the survey?

Your household was selected from all residences with telephones, and usually one person within the selected household is eligible for the interview. We expect to interview about 4,000 persons altogether. After asking a few general questions about your household, we will need more detailed transportation information only for you, the sample person selected.

How will contact be made?

Professional interviewers will call by phone (including TTY/TDD). Those who prefer a non-phone interview will be accommodated. We want to make it as easy as possible to provide the needed information.

Is this a voluntary survey?

Yes. We rely on your voluntary cooperation. We count on the full participation of everyone, so that the national results will be of the highest quality.

How long will it take?

For most participants, the interview will take only a few minutes.

How will we keep your answers confidential?

By combining and publishing data for all 4,000 participants together, each person's privacy is respected and protected. We will publish the results so that no individual can ever be identified.

**Thank you for your time, trust,
and participation.**

We are grateful for your help.