



The Inspector General

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**Office of the Secretary
of Transportation**

**U.S. Department of
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**OIG Announces Hotline and Website for Reporting Information
on Holiday Travel Disruptions**

The U.S. Department of Transportation's Office of Inspector General announced today the creation of a toll-free hotline and website for travelers and others to share their experiences or insights on the flight disruptions over the Christmas holiday weekend.

“At the request of Secretary Mineta, we are examining travel disruptions on US Airways and Comair between December 22-28,” said Inspector General Kenneth M. Mead. “To assist in our investigation, if you were impacted by holiday travel disruptions or have some related information to report, please contact us at 1-866-670-3341 or send us an e-mail through the OIG website at <http://www.oig.dot.gov>.”

Persons who believe that airlines did not comply with DOT's consumer protection requirements are advised to contact the Department's Aviation Consumer Protection Division by calling 202-366-2220. Their website is <http://www.dot.gov/airconsumer>.

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