

**TRICARE Problem Resolution Process:** To resolve administrative problems in TRICARE

### **Description**

The TRICARE Problem Resolution Process applies to a Sponsor or eligible dependent that experiences coverage issues. This documents the process steps taken by Sponsor or eligible dependents as well as administrative personnel assisting in resolution.

### **Regulations and Supporting Resources**

[Defense Manpower Data Center \(DMDC\) Website](#)

[TRICARE Website](#)

### **Related Processes**

[TRICARE Early Eligibility \(EE\) Process](#)

[TRICARE Reserve Select \(TRS\) Process](#)

### **Systems**

[Defense Enrollment Eligibility Reporting System \(DEERS\) Website – Login](#)

Defense Online Enrollment System (DOES) – Login

### **Points of Contact**

Division: Personnel Division (ARNG-HRP)

Email: [trs.eid@ng.army.mil](mailto:trs.eid@ng.army.mil)

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