

**CERTIFIED MAIL - RETURN RECEIPT REQUESTED**

July 11, 2012

Mr. Greg Smith  
President  
Shell Pipeline Company, L.P.  
Two Shell Plaza  
777 Walker  
Houston, TX 77252

**CPF 4-2010-5017H**

Dear Mr. Smith:

On November 19, 2010, Shell Pipeline Company, LP (Shell) experienced a failure of its 22-inch diameter Houma-to-Houston crude oil pipeline near Vinton, LA. As a result of the accident the Pipeline and Hazardous Materials Administration (PHMSA) issued a Corrective Action Order (CAO), 4-2010-5017H, dated November 23, 2010, requiring Shell to take corrective actions with respect to its pipeline system.

Shell performed all actions as required by this Order. PHMSA monitored Shell's actions to determine that Shell has substantially completed the requirements of the CAO.

Consequently, PHMSA has closed the CAO, CPF 4-2010-5017H.

Sincerely,

R. M. Seeley  
Director, Southwest Region  
Pipeline and Hazardous  
Materials Safety Administration