

U.S. Department of Transportation Office of the Secretary

Office of Drug & Alcohol Policy & Compliance

# **ODAPC** Dispatches

#### 202.366.DRUG (3784)

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#### In this issue:

- Contract Testing After Hurricane Katrina
- Completing Step #6 on MRO Copy of CCFs
- National Alcohol & Drug Addiction Recovery Month
- Problem & Fix for MRO Reports
- Section 2018 FAA's New Web Site
- ODAPC Recent Publications

#### Hurricane Katrina's Impact on DOT's Testing Program

In the last two weeks, the US Department of Transportation (DOT) has responded to the hurricane ravaged regions. DOT coordinated, among several things, the delivery of over 25 million MREs (meals ready to eat), the largest air evacuation on US soil, and the flow of gasoline, diesel and jet fuel throughout the country. Already, the Department has issued over 5 million dollars to the State of Mississippi as a down payment for repair and replacement of damaged roads and bridges. And months sooner than expected, the Port of New Orleans unloaded its first cargo ship since the hurricane on Tuesday, September 13<sup>th</sup>.

Not surprisingly, DOT's drug & alcohol testing program was also affected by Hurricane Katrina. ODAPC stands ready to assist anyone with questions or problems surrounding how the hurricane affected their drug & alcohol testing program

#### Kroll Laboratory Specialists, Inc.

Located in the New Orleans area, the laboratory at Kroll Laboratory Specialists, Inc. is secure, but the building which houses the lab has sustained partial damage and is currently undergoing repairs. According to Kroll CEO John Peterson, the integrity of samples in frozen storage was maintained, as well as the records that were in storage. If you utilize Kroll Labs as part of your DOT drug testing program, here is what you need to know:

Client Communications	Questions about account information or specimen status? Call 800.433.3823 or e-mail KLSSupport@krollworldwide.com
Supply Distribution	E-mail all CCF and collection kit supply requests to KLSSupport@krollworldwide.com.
Specimen Delivery	Continue shipping all specimens via DHL. They will automatically be diverted to Quest Diagnostics in Schaumberg, IL for analysis.
Result Reporting	Results will continue to be reported through Kroll's normal methods (autolink, computer fax, <u>www.krolldatalink.com</u> etc.).
Certified True Copies	Will either be faxed to the MRO or available as electronic images.

### Hurricane Guidance to Medical Review Officers (MROs)

If you are a MRO working in the hurricane affected area and cannot verify drug test results due to missing paperwork, (e.g. certified true copy and/or MRO copy of CCF), please make a good faith effort to obtain the documents. If you are unable to get them, please contact ODAPC at 202.366.DRUG (3784) to discuss your situation.

If you are an MRO not in the affected area and are waiting for...

- 1. Certified true copies from Kroll Laboratory Specialists, Inc., or
- 2. Any legible copy of the CCF with the employee's signature from the collector (the MRO copy of the CCF is preferable)...

then, contact Kroll or the collector (respectively) to obtain the necessary document(s). If the collector is not available, contact the employer (if possible) to obtain their copy of the CCF. If you are unable to get them, please contact ODAPC at 202.366.3784 to discuss your situation.

## Does Step #6 of the MRO Copy of the CCF Need to be Completed for Every Verified Result?

Yes! Regardless if the result is negative, invalid, positive, canceled, adulterated or substituted, the MRO or staff under direct personal supervision of the MRO must complete (as applicable) Step #6 on the MRO copy of the CCF.

Similarly, regardless of the method the MRO reports the verified result Step #6 must be completed on the hardcopy of the MRO copy of the CCF.

# National Alcohol & Drug Addiction Recovery Month

September is National Alcohol & Drug Addiction Recovery Month. This year's theme is *Join the Voices for Recovery: Healing Lives, Families, and Communities*. U.S. Department of Healthy and Human Services (HHS) hopes to raise awareness among friends, families and communities that alcohol and drug abuse disorders can be treated effectively. To learn more about how to plan and organize local Recovery Month events go to www.recoverymonth.gov.

#### Our Mission:

To ensure the safety of the traveling public; reduce the demand for illicit drugs; deter the use of illicit drugs & the misuse of alcohol in the transportation industry; and create prevention & treatment opportunities for transportation employers & employees.

### Fixes for Where Regulations Meet the Real World

**The Problem:** A MRO office employs several MROs who share responsibilities of verifying and reporting DOT drug test results. Their business practice is that one MRO will speak with the donor and verify the result, while another will actually complete Step #6 of Copy 2 of the CCF and report the result to the employer. Is this practice acceptable to DOT?

**The Fix:** No! The MRO who conducts the interview must be the same MRO who completes Step #6 of the MRO Copy of the CCF.

# FAA's Web Site Has a New Look

The FAA's Office of Aerospace Medicine - Drug Abatement Division has given its web site a new look. Check it out at <a href="http://www.faa.gov/about/office\_org/headquarters\_offices/avs/offices/aam/drug\_alcohol/">http://www.faa.gov/about/office\_org/headquarters\_offices/avs/offices/aam/drug\_alcohol/</a>

## A Reminder About ODAPC's Recent Publications

ODAPC has published "ODAPC – Fact Sheet" and "What Employees Need To Know About DOT Drug & Alcohol Testing". Both publications are available on-line on ODAPC's web site at <u>http://www.dot.gov/ost/dapc/documents.html</u>.

Want a hard-copy, you may order small quantities (less than 50) from our ODAPC at 202.266.DRUG (3784).

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