




# Memorandum

U.S. Department of  
Transportation

Office of the Secretary  
of Transportation  
Office of Inspector General

Subject: INFORMATION: Audit Announcement—  
Information Security and Privacy Controls over the  
Medical Support System, FAA  
Project Number: 08F3006F000

Date: February 28, 2008

From: Rebecca C. Leng   
Assistant Inspector General for  
Financial and Information Technology Audits

Reply to  
Attn. of: JA-20

To: Associate Administrator for Aviation Safety

At the request of the Chairmen of the House Committee on Transportation and Infrastructure and its Subcommittee on Aviation, the Office of Inspector General (OIG) will perform an audit of the Federal Aviation Administration's Medical Support System's (MSS) information security and privacy controls. FAA's Civil Aerospace Medical Institute processes over 430,000 medical certificate applications in MSS annually. These applications contain sensitive personal information, such as name, address, social security number, and applicants' medical information.

Our audit objectives are to (1) determine if the airmen's personally identifiable information is properly secured from unauthorized use or access, and (2) assess FAA's progress in establishing a program to flag airmen holding current medical certificates while receiving disability pay.

This audit will be conducted at the Institute, located at FAA's Mike Monroney Aeronautical Center in Oklahoma City. We will contact your audit liaison to establish an entrance conference and to discuss the audit. The Program Director for this audit is Nathan Custer; the Project Manager is Joann Adam. Should you have any questions, please call me at (202) 366-1488 or Nathan Custer at (202) 366-5540.

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cc: Chief Information Officer, DOT  
Chief Information Officer, FAA  
Director, MMAC  
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