

## TABLES – Summary of RP 1162 Program Recommendations

PRELIMINARY – These tables are an excerpt from the RP 1162 BALLOTTED DRAFT, dated 8/27/03; the tables are subject to change following final publication edits

**Table 2-1 – Summary  
Public Awareness Communications for  
Hazardous Liquids and Natural Gas Transmission Pipeline Operators**

Stakeholder Audience	Message Type	Delivery Frequency	Delivery Method and/or Media
<b>2-1.1 Affected Public</b>			
<b>Residents located along transmission pipeline ROW</b>  <b>and</b>  <b>Places of Congregation</b>	<b>Baseline Messages:</b> <ul style="list-style-type: none"> <li>• Pipeline purpose and reliability</li> <li>• Awareness of hazards and prevention measures undertaken</li> <li>• Damage Prevention Awareness</li> <li>• One-Call Requirements</li> <li>• Leak Recognition and Response</li> <li>• Pipeline Location Information</li> <li>• How to get additional information</li> <li>• Availability of list of pipeline operators through NPMS</li> </ul>	<b>Baseline Frequency = 2 years</b>	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials, AND</li> <li>• Pipeline Markers</li> </ul>
	<b>Supplemental Message:</b> <ul style="list-style-type: none"> <li>• Information and/or overview of operator's Integrity Management Plan</li> <li>• ROW encroachment prevention</li> <li>• Any planned major maintenance/construction activity</li> </ul>	<b>Supplemental Frequency:</b> Additional frequency and supplemental efforts as determined by specifics of the pipeline segment or environment	<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Print Materials</li> <li>• Personal Contact</li> <li>• Telephone Calls</li> <li>• Group Meetings</li> <li>• Open Houses</li> </ul>
<b>Residents near storage or other major operational facilities</b>	<b>Supplemental Message:</b> <ul style="list-style-type: none"> <li>• Information and/or overview of operator's Integrity Management Plan</li> <li>• Special incident response notification and/or evacuation measures <i>if</i> appropriate to product or facility</li> <li>• Facility purpose</li> </ul>	<b>Supplemental Frequency:</b> Additional frequency and supplemental efforts as determined by specifics of the pipeline segment or environment	<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Print Materials</li> <li>• Personal Contact</li> <li>• Telephone Calls</li> <li>• Group Meetings</li> <li>• Open Houses</li> </ul>

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2-1.2 Emergency Officials			
<b>Emergency Officials</b>	<b>Baseline Messages:</b> <ul style="list-style-type: none"> <li>• Pipeline purpose and reliability</li> <li>• Awareness of hazards and prevention measures undertaken</li> <li>• Emergency Preparedness Communications</li> <li>• Potential hazards</li> <li>• Pipeline Location Information and availability of NPMS</li> <li>• How to get additional information</li> </ul>	<b>Baseline Frequency =</b> Annual	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Personal Contact (generally preferred)</li> </ul> OR <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials</li> </ul> OR <ul style="list-style-type: none"> <li>• Group Meetings</li> </ul> OR <ul style="list-style-type: none"> <li>• Telephone Calls with Targeted Distribution of Print Materials</li> </ul>
	<b>Supplemental Message:</b> <ul style="list-style-type: none"> <li>• Provide information and /or overview of Integrity measures undertaken</li> <li>• Maintenance construction activity</li> </ul>	<b>Supplemental Frequency:</b> Additional frequency and supplemental efforts as determined by specifics of the pipeline segment or environment	<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Emergency Tabletop, Deployment Exercises</li> <li>• Facility Tour</li> <li>• Open House</li> </ul>
2-1.3 Local Public Officials			
<b>Public Officials</b>	<b>Baseline Messages:</b> <ul style="list-style-type: none"> <li>• Pipeline purpose and reliability</li> <li>• Awareness of hazards and prevention measures undertaken</li> <li>• Emergency Preparedness Communications</li> <li>• One Call Requirements</li> <li>• Pipeline Location Info and availability of NPMS</li> <li>• How to get additional information</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Baseline Frequency = 3 Years</b></li> </ul>	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials</li> </ul>
	<b>Supplemental Message:</b> <ul style="list-style-type: none"> <li>• If applicable, provide information about designation of HCA (or other factors unique to segment) and summary of integrity measures undertaken</li> <li>• ROW encroachment prevention</li> <li>• Maintenance Construction activity</li> </ul>	<b>Supplemental Frequency:</b> <ul style="list-style-type: none"> <li>• If in HCA, then annual contact to appropriate public safety officials</li> <li>• Otherwise, as appropriate to level of activity or upon request</li> </ul>	<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Personal Contact</li> <li>• Telephone Calls</li> <li>• Videos and CDs</li> </ul>

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2-1.4 Excavators			
<b>Excavators / Contractors</b>	<b>Baseline Messages:</b> <ul style="list-style-type: none"> <li>• Pipeline purpose and reliability</li> <li>• Awareness of hazards and prevention measures undertaken</li> <li>• Damage Prevention Awareness</li> <li>• One-call Requirements</li> <li>• Leak Recognition and Response</li> <li>• How to get additional information</li> </ul>	<b>Baseline Frequency =</b> Annual	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials</li> <li>• One-Call Center Outreach</li> </ul> AND <ul style="list-style-type: none"> <li>• Pipeline Markers</li> </ul>
	<b>Supplemental Messages:</b> Pipeline purpose, prevention measures and reliability	<b>Supplemental Frequency:</b> Additional frequency and supplemental efforts as determined by specifics of the pipeline segment or environment	<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Personal Contact</li> <li>• Group Meetings</li> </ul>
<b>Land Developers</b>	<b>Supplemental Messages:</b> <ul style="list-style-type: none"> <li>• Pipeline purpose and reliability</li> <li>• Awareness of hazards and prevention measures undertaken</li> <li>• Damage Prevention Awareness</li> <li>• One-Call Requirements</li> <li>• Leak Recognition and Response</li> <li>• ROW Encroachment Prevention</li> <li>• Availability of list of pipeline operators through NPMS</li> </ul>	<b>Supplemental Frequency:</b> Frequency as determined by specifics of the pipeline segment or environment	<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials</li> <li>• Pipeline Markers</li> <li>• Personal Contact</li> <li>• Group Meetings</li> <li>• Telephone Calls</li> </ul>
<b>One-Call Centers</b>	<ul style="list-style-type: none"> <li>• Pipeline location information</li> <li>• Other requirements of the applicable One-Call Center</li> </ul>	<ul style="list-style-type: none"> <li>• Requirements of the applicable One-Call Center</li> </ul>	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Membership in Appropriate One-Call Center</li> <li>• Requirements of the Applicable One-Call Center</li> <li>• Maps (as required)</li> </ul>

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	<b>Supplemental Messages:</b> <ul style="list-style-type: none"> <li>• One-Call system performance</li> <li>• Accurate line location information</li> <li>• One-Call system improvements</li> </ul>	<b>Supplemental Frequency:</b> As changes in pipeline routes or contact information occur or as required by state requirements	<b>Supplement Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials</li> <li>• Personal Contact</li> <li>• Telephone Calls</li> </ul>
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**Table 2-2 – Summary  
Public Awareness Communications for  
Local Natural Gas Distribution (LDC) Companies**

Stakeholder Audience	Message Type	Suggested Frequency	Suggested Delivery Method and/or Media
<b>2-2.1 Affected Public</b>			
<b>Residents along the Distribution System</b>	<b>Baseline Messages:</b> <ul style="list-style-type: none"> <li>• Pipeline purpose and reliability</li> <li>• Awareness of hazards and prevention measures undertaken</li> <li>• Damage Prevention Awareness</li> <li>• Leak Recognition and Response</li> <li>• How to get additional information</li> </ul>	<b>Baseline Frequency =</b> Annual	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Public Service Announcements, OR</li> <li>• Paid Advertising, OR</li> <li>• Bill Stuffers (for combination electric &amp; gas companies)</li> </ul>
		<b>Supplemental Frequency:</b> <ul style="list-style-type: none"> <li>• Additional frequency and supplemental efforts as determined by specifics of the pipeline segment or environment</li> </ul>	<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials</li> <li>• Newspaper and Magazines</li> <li>• Community Events or</li> <li>• Community Neighborhood Newsletters</li> </ul>
<b>LDC Customers</b>	<b>Baseline Messages:</b> <ul style="list-style-type: none"> <li>• Pipeline purpose and reliability</li> <li>• Awareness of hazards and prevention measures</li> </ul>	<b>Baseline Frequency =</b> twice annually	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Bill stuffers</li> </ul>

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Stakeholder Audience	Message Type	Suggested Frequency	Suggested Delivery Method and/or Media
	undertaken <ul style="list-style-type: none"> <li>• Damage Prevention Awareness</li> <li>• Leak Recognition and Response</li> <li>• How to get additional information</li> </ul>	<b>Supplemental Frequency:</b> <ul style="list-style-type: none"> <li>• Additional frequency and supplemental efforts as determined by specifics of the pipeline segment or environment</li> </ul>	<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials</li> </ul>
<b>2-2.2 Emergency Officials</b>			
<b>Emergency Officials</b>	<b>Baseline Messages:</b> <ul style="list-style-type: none"> <li>• Pipeline purpose and reliability</li> <li>• Awareness of hazards and prevention measures undertaken</li> <li>• Emergency Preparedness Communications</li> <li>• How to get additional information</li> </ul>	<b>Baseline Frequency =</b> Annual	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Print Materials, OR</li> <li>• Group Meetings</li> </ul>
		<b>Supplemental Frequency:</b> <ul style="list-style-type: none"> <li>• Additional frequency and supplemental efforts as determined by specifics of the pipeline segment or environment</li> </ul>	<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Telephone Calls</li> <li>• Personal Contact</li> <li>• Videos and CDs</li> </ul>
<b>2-2.3 Local Public Officials</b>			
<b>Public Officials</b>	<b>Baseline Messages:</b> <ul style="list-style-type: none"> <li>• Pipeline purpose and reliability</li> <li>• Awareness of hazards and prevention measures undertaken</li> <li>• Emergency Preparedness Communications</li> <li>• How to get additional information</li> </ul>	<b>Baseline Frequency =</b> 3 years	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials</li> </ul>
		<b>Supplemental Frequency:</b> <ul style="list-style-type: none"> <li>• Additional frequency and supplemental efforts as determined by specifics of the pipeline segment or environment</li> </ul>	<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Group Meetings</li> <li>• Telephone Calls</li> <li>• Personal Contact</li> </ul>
<b>2-2.4 Excavators</b>			
<b>Excavators / Contractors</b>	<b>Baseline Messages:</b> <ul style="list-style-type: none"> <li>• Pipeline purpose and reliability</li> <li>• Awareness of hazards and</li> </ul>	<b>Baseline Frequency =</b> Annual	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• One-Call Center Outreach OR</li> <li>• Group Meetings</li> </ul>

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Stakeholder Audience	Message Type	Suggested Frequency	Suggested Delivery Method and/or Media
	prevention measures undertaken <ul style="list-style-type: none"> <li>• Leak Recognition and Response</li> <li>• One-Call requirements</li> <li>• How to get additional information</li> </ul>	<b>Supplemental Frequency:</b> <ul style="list-style-type: none"> <li>• Additional frequency and supplemental efforts as determined by specifics of the pipeline segment or environment</li> </ul>	<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Personal Contact</li> <li>• Videos and CDs</li> <li>• Open Houses</li> </ul>
<b>One-Call Centers</b>	<ul style="list-style-type: none"> <li>• Pipeline location information</li> <li>• Other requirements of the applicable One-Call Center</li> </ul>	<ul style="list-style-type: none"> <li>• Requirements of the applicable One-Call Center</li> </ul>	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Membership in Appropriate One-Call Center</li> <li>• Requirements of the Applicable One-Call Center</li> <li>• Maps (as required)</li> </ul>
	<b>Supplemental Messages:</b> <ul style="list-style-type: none"> <li>• One-Call system performance</li> <li>• Accurate line location information</li> <li>• One-Call system improvements</li> </ul>	<b>Supplemental Frequency:</b> As changes in pipeline routes or contact information occur or as required by state requirements	<b>Supplement Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials</li> <li>• Personal Contact</li> <li>• Telephone Calls</li> <li>• Maps (as required)</li> </ul>

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**Table 2-3 – Summary  
Public Awareness Communications for  
Gathering Pipeline Operators**

Stakeholder Audience	Message Type	Delivery Frequency	Delivery Method and/or Media
<b>2-3.1 Affected Public</b>			
<b>Residents, and Places of Congregation within area of potential impact</b>	<b>Baseline Messages:</b> <ul style="list-style-type: none"> <li>• Gathering pipeline purpose</li> <li>• Awareness of hazards</li> <li>• Prevention measures undertaken</li> <li>• Damage Prevention Awareness</li> <li>• One-Call Requirements</li> <li>• Leak Recognition and Response</li> <li>• How to get additional information</li> </ul>	<b>Baseline Frequency = 2 Years</b>	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials OR</li> <li>• Personal Contact</li> </ul>
	<b>Supplemental Messages:</b> <ul style="list-style-type: none"> <li>• Planned maintenance construction activity</li> <li>• Special emergency procedures if sour gas or other segment specific reason.</li> </ul>	<b>Supplemental Frequency:</b> <ul style="list-style-type: none"> <li>• Annually for sour gas gathering lines</li> <li>• Additional frequency as determined by specifics of the pipeline segment or environment.</li> </ul>	<b>Supplemental Activity:</b> may include: <ul style="list-style-type: none"> <li>• Pipeline Markers</li> <li>• Print Materials</li> <li>• Personal Contact</li> <li>• Telephone Calls</li> <li>• Group Meetings</li> <li>• Mass Media</li> <li>• Other Activities described in Section 5</li> </ul>
<b>2-3.2 Emergency Officials</b>			
<b>Emergency Officials</b>	<b>Baseline Messages:</b> <ul style="list-style-type: none"> <li>• Gathering pipeline location and purpose</li> <li>• Awareness of hazards</li> <li>• Prevention measures undertaken</li> <li>• Emergency Preparedness Communications, Company contact and response information</li> <li>• Specific description of products transported and any potential special hazards</li> <li>• How to get additional information</li> </ul>	<b>Baseline Frequency = Annual</b>	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Personal Contact (generally preferred) OR</li> <li>• Targeted Distribution of Print Materials OR</li> <li>• Group Meetings OR</li> <li>• Telephone Calls with Targeted Distribution of Print Materials</li> </ul>

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Stakeholder Audience	Message Type	Delivery Frequency	Delivery Method and/or Media
	<b>Supplemental Messages:</b> <ul style="list-style-type: none"> <li>• Planned maintenance construction activity</li> <li>• Special emergency procedures if sour gas or other segment specific reason.</li> </ul>		<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Emergency Tabletop. Deployment Exercises</li> <li>• Facility Tour</li> <li>• Open House</li> </ul>
<b>2-3.3 Local Public Officials</b>			
<b>Public Officials</b>	<b>Baseline Messages:</b> <ul style="list-style-type: none"> <li>• General location and purpose of gathering pipeline</li> <li>• Awareness of hazards</li> <li>• Prevention measures undertaken</li> <li>• Copies of materials provided to Affected Public and Emergency Officials</li> <li>• Company contacts</li> <li>• How to get additional information</li> </ul>	<b>Baseline Frequency = 3</b> years	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials</li> </ul>
	<b>Supplemental Message:</b> <ul style="list-style-type: none"> <li>• ROW encroachment prevention</li> <li>• Maintenance Construction activity</li> <li>• Special emergency procedures if sour gas or other segment specific reasons.</li> </ul>	<b>Supplemental Frequency:</b> <ul style="list-style-type: none"> <li>• If in HCA, then more frequent or annual contact with appropriate public safety officials</li> <li>• Otherwise as appropriate to level of activity or upon request</li> </ul>	<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Personal Contact</li> <li>• Telephone Calls</li> <li>• Videos and CDs</li> </ul>
<b>2-3.4 Excavators</b>			
<b>Excavators / Contractors</b>	<b>Baseline Messages:</b> <ul style="list-style-type: none"> <li>• General location and purpose of gathering pipeline</li> <li>• Awareness of hazards</li> <li>• Prevention measures</li> </ul>	<b>Baseline Frequency =</b> Annual	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials</li> <li>• One-Call Center Outreach</li> </ul> AND <ul style="list-style-type: none"> <li>• Pipeline Markers</li> </ul>



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Stakeholder Audience	Message Type	Delivery Frequency	Delivery Method and/or Media
	undertaken <ul style="list-style-type: none"> <li>• Damage Prevention Awareness</li> <li>• One-Call Requirements</li> <li>• Leak Recognition and Response</li> <li>• How to get additional information</li> </ul>		<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Personal Contact</li> <li>• Group Meetings</li> <li>• One-Call Center Outreach</li> <li>• Mass Media</li> </ul>
<b>Land Developers</b>	<b>Supplemental Messages:</b> <ul style="list-style-type: none"> <li>• General location and purpose of gathering pipeline</li> <li>• Awareness of hazards</li> <li>• Prevention measures undertaken</li> <li>• Damage Prevention Awareness</li> </ul>	<b>Supplemental Frequency:</b> Frequency as determined by specifics of the pipeline segment or environment	<b>Supplemental Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials</li> <li>• Personal Contact</li> <li>• Group Meetings</li> <li>• Telephone Calls</li> </ul>
<b>One-Call Centers</b>	<ul style="list-style-type: none"> <li>• Pipeline location information</li> <li>• Other requirements of the applicable One-Call Center</li> </ul>	<ul style="list-style-type: none"> <li>• Requirements of the applicable One-Call Center</li> </ul>	<b>Baseline Activity:</b> <ul style="list-style-type: none"> <li>• Membership in Appropriate One-Call Center</li> <li>• Requirements of the Applicable One-Call Center</li> <li>• Maps (as required)</li> </ul>
	<b>Supplemental Messages:</b> <ul style="list-style-type: none"> <li>• One-Call system performance</li> <li>• Accurate line location information</li> <li>• One-Call system improvements</li> </ul>	<b>Supplemental Frequency:</b> As changes in pipeline routes or contact information occur or as required by state requirements	<b>Supplement Activity:</b> <ul style="list-style-type: none"> <li>• Targeted Distribution of Print Materials</li> <li>• Personal Contact</li> <li>• Telephone Calls</li> <li>• Maps (as required)</li> </ul>