BEFORE THE UNITED STATES DEPARTMENT OF TRANSPORTATION PIPELINE AND HAZARDOUS MATERIALS SAFETY ADMINISTRATION

IN THE MATTER OF:

Netjets Sales, Inc. (Respondent)

PHMSA Case No. 12-0011-SB-CE

COMPROMISE ORDER

By this Order I find that Netjets Sales, Inc. committed two (2) violations of the Hazardous Materials Regulations (HMR), 49 C.F.R. Parts 171-180. Accordingly, I assess Respondent a \$11,450 civil penalty for the violations.

I. Summary

Respondent:

Netjets Sales, Inc.

4111 Bridgeway Avenue Columbus, Ohio 43219 ATTN: David Makowski

Vice President, Repair Station Operations

No. of Violations:

2

Total Payment Due: \$11,450

II. Finding

This matter comes before me after Netjets Sales, Inc., (Respondent) and the Pipeline and Hazardous Materials Safety Administration agreed to a disposition of this case. I find Respondent committed the violations described in the Compromise Agreement (Agreement), which I have attached hereto. I have reviewed the Agreement and I find that the terms as outlined therein are in the best interest of justice. The

Agreement, in its entirety, is incorporated and attached to this Order. All of the terms and conditions of the Agreement shall be given the full force and effect of an Order issued pursuant to the Federal hazardous materials transportation law, 49 U.S.C. § 5101, et seq., or the Hazardous Materials Regulations, 49 C.F.R. Parts 171 – 180.

It is so Ordered,

Vanessa L. Allen Sutherland

Chief Counsel
Pipeline and Hazardous Materials Safety Administration

Attachments

CERTIFICATE OF SERVICE

This is to certify that on the ______ day of _______, 2013, the undersigned served in the following manner the designated copies of this Order with attached addenda to each party listed below:

Netjets Sales, Inc.
4111 Bridgeway Avenue
Columbus, Ohio 43219
ATTN: David Makowski
Vice President, Repair Station Operations

Original Order with Copy of Agreement Certified Mail Return Receipt Requested

William Schoonover, Deputy Associate Administrator Pipeline and Hazardous Materials Safety Administration Office of Hazardous Materials Enforcement 1200 New Jersey Avenue, S.E. Washington, D.C. 20590

One Copy (without enclosures)
Via Electronic Mail

Kipton Wills, Regional Director Pipeline and Hazardous Materials Safety Administration Central Region Office, PHH-43 2300 East Devon Avenue, Suite 478 Des Plaines, IL 60018-4696

One Copy (without enclosures)
Via Electronic Mail

Shawn C. Wolsey, Attorney Pipeline and Hazardous Materials Safety Administration Office of Chief Counsel 1200 New Jersey Avenue, S.E. Washington, D.C. 20590

One Copy Personal Delivery

U.S. DOT Dockets
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Room W12-140
Washington, D.C. 20590

One Copy Personal Delivery



BEFORE THE UNITED STATES DEPARTMENT OF TRANSPORTATION PIPELINE AND HAZARDOUS MATERIALS SAFETY ADMINISTRATION

IN THE MATTER OF:

Netjets Sales, Inc. (Respondent)

PHMSA Case No. 12-0011-SB-CE

COMPROMISE AGREEMENT

I. Parties

The Parties to this Compromise Agreement (Agreement) are:

Netjets Sales, Inc., ("Respondent"), a distributor of hazardous materials, located in Columbus, Ohio,

and

The Pipeline and Hazardous Materials Safety Administration ("PHMSA"), a modal Administration of the United States Department of Transportation.

II. Authority/Jurisdiction

- A. The Parties enter into this agreement under authority of 49 U.S.C. § 5123(e) and 49 C.F.R. § 107.327(a)(1).
 - B. For the Purposes of this Agreement, Respondent acknowledges:
- (1) As a person who distributes hazardous materials, Respondent is a regulated entity subject to the Hazardous Materials Regulations (HMR) and to the jurisdiction of (a) the Secretary of Transportation, (b) the PHMSA's Associate Administrator for Hazardous Materials Safety, and (c) PHMSA's Office of Chief Counsel (49 U.S.C. § 5103(b) and 49 C.F.R. § 107.301); and
- (2) Although the parties have agreed to a compromise of this proceeding, such compromise constitutes an admission on the part of the Respondent that it committed the alleged violations found by PHMSA and/or an agreement with the facts alleged by

PHMSA; PHMSA has sufficient proof to show, by a preponderance of the evidence, Respondent's violation of the Federal regulations listed in Section V below; and

(3) Respondent received proper notice of PHMSA's actions in the proceeding.

III. Background

- A. On October 13, 2011, an Investigator from PHMSA's Office of Hazardous Materials Enforcement (OHME) conducted a compliance inspection in Columbus, Ohio, pursuant to 49 U.S.C. § 5121 and 49 C.F.R. § 107.305. PHMSA's inspector reported two (2) alleged violations of the HMR. On or about October 13, 2011, after the conclusion of the compliance inspection, PHMSA's Investigator contacted and interviewed the Respondent, and then conducted an "exit briefing" during which the inspector discussed the alleged violations and the required corrective actions with Respondent's representative.
- B. Upon completion of the compliance inspection, the investigator submitted a report to the director of OHME's Central Region, who reviewed the report for accuracy and sufficiency of evidence. Based on that review, the Regional Director referred the matter to PHMSA's Assistant Chief Counsel for Hazardous Materials Safety thereby recommending the initiation of a civil penalty action against Respondent pursuant to 49 C.F.R. § 107.311.
- C. Based on a preliminary assessment of the apparent nature, circumstances, extent, and gravity of the probable violations, as set forth in the inspector's report, on May 31, 2012, an attorney from PHMSA's Hazardous Materials Safety issued a Notice of Probable Violation (NOPV) alleging two violations of the HMR and proposing a \$16,200 civil penalty, which included an \$1,800 reduction for corrective actions taken by Respondent.

IV. Basis of Agreement

- A. Reply to Notice. On June 29, 2012, Respondent submitted a timely reply to the Notice.
- B. <u>Corrective Action</u>. In a letters November 11, 2011, December 12, 2012 and March 13, 2013, Respondent submitted evidence of corrective actions it had taken in response to the exit briefing and the Notice of Probable Violations. The following is a summary of all of Respondent's corrective actions.

In its November 11, 2011 correspondence, Respondent described actions it is taking to correct the violations alleged in this Notice and to prevent future violations of the HMR. Respondent stated that they have reviewed the shipping documents, verified that the part is a hazardous material, verified the training status of the stock clerks, and explained that the part is not normally stocked in the Columbus facility. When the package was received by Respondent, it did not come with the proper shipping paperwork or labeling.

Therefore, the package was not segregated as a hazardous material. It was unintentionally shipped as a regular aircraft part without proper identification and packaging.

Respondent further states that as a result of this investigation, Respondent has identified all parts in their inventory that are to be classified as hazardous materials and has relocated all hazardous materials parts to a particular area in their warehouse to reinforce the need for specialized shipping requirements. The hazardous materials parts are identified with fluorescent markings to designate specialized shipping requirements. The stock clerks have received special training (*Transportation of Hazardous Materials General Awareness/Familiarization*) on this and have been notified to include the net explosive mass on Airbills.

In its December 12, 2012 correspondence, Respondent provided the following documents:

- screen shots of their parts identification system, which identify their products which are hazardous;
- photographs of their parts area, which have all hazardous parts segregated and identified with neon yellow HAZMAT stickers;
- Copy of OP-326-253, last revised 6/29/12, which describes Respondent's operating process for handling hazardous parts;
- General Awareness and Familiarization Training records for their employees, dated November, 2011;
- Copy of Shippers Declaration for Dangerous Goods, with NEM and EX number listed on it;
- ICAO training certificates, dated 9/28/12;
- Photograph of the Hazmat info board.

In its March 13, 2013 correspondence, Respondent provided copies of its training verification form, which documents the employees computer based training.

PHMSA finds that the foregoing corrective actions have corrected the violations outlined in the Notice and no further corrective actions are required.

Based on the information provided, a 25% reduction to the civil penalties is warranted. In addition, due to the extent that Respondent has reorganized their warehouse, and segregated all hazardous parts, an additional 15% adjustment to the civil penalty will be given.

- C. <u>Finances</u>. Respondent has requested mitigation of the civil penalties, but not based on finances.
- D. <u>Informal Conference</u>. An informal conference was conducted on December 12, 2012.

V. Compromise Penalty Amount

Violation	HMR Violation	NOPV	Compromise
		Penalty	Penalty
		Amount	Amount
1	Offering for air transportation a dangerous good, UN 0323, Cartridges, power device, 1.4S, II, and failing to properly classify, describe, mark, label, and package the article, in violation of 49 C.F.R. §§ 171.2(a), 171.2(b), 171.2(e), 172.200, 172.300, 172.400, and 173.1(b).	\$13,500	\$9,550
2	Offering for transportation in commerce a hazardous material UN 0323, Cartridges, power device, 1.4S, II, while failing to provide a dangerous goods declaration that included the materials EX number and net explosive mass in violation of 49 C.F.R. §§ 171.2(a), 171.2(b), 171.2(e), 172.202(a)(6), 172.320(d) and ICAO Section 5.1.1.	\$2,700	\$1,900
TOTAL		\$16,200	\$11,450

VI. Factors Considered in Determining the Civil Penalty

In determining the amount of a civil penalty, PHMSA considered the following statutory criteria (49 U.S.C. § 5123(c)):

- (1) The nature, circumstances, extent, and gravity of the violation;
- (2) The degree of culpability and history of prior violations;
- (3) Respondent's size;
- (4) Respondent's ability to pay the penalty and its ability to continue to do business; and
- (5) Other matters as justice may require.

Documentation of Respondent's corrective actions for these violations justifies assessing a civil penalty of \$11,450.

VII. Terms and Conditions

- A. Respondent agrees to pay the sum of \$11,450 as full satisfaction of the civil penalty proposed in the NOPV.
- B. <u>Payment</u>. Respondent agrees to pay \$11,450, as full satisfaction of the civil penalty proposed in the Notice in the following manner:

Respondent must pay \$11,450 within thirty (30) days of the ORDER, which the Chief Counsel will issue *after* the Respondent signs and returns this Agreement.

- C. By entering into this agreement, Respondent waives any right:
- (1) to present further written or oral explanations, information, and arguments in this matter;
 - (2) to Administrative appeal; and
- (3) to seek judicial review or otherwise contest or challenge the validity of this Agreement or the NOPV associated with this case.
- D. This Agreement resolves only the violations noted in PHMSA Case No. 12-0011-SB-CE as referenced in Section V of this agreement and in the NOPV. In the event Respondent commits any future violations of the Federal Hazardous Material Transportation Law, 49 U.S.C. § 5101 et seq., the HMR, or any exemption, or order issued thereunder this violation shall constitute a prior violation under 49 U.S.C. § 5123.
- E. After Respondent signs and returns this Agreement, PHMSA's representative will present the Agreement to the Chief Counsel requesting that the Chief Counsel adopt the terms of this Agreement by issuing a Compromise Order (49 C.F.R. § 107.327(a)(1)). The terms of this Agreement constitute an offer of compromise until accepted by the Chief Counsel.
- F. After issuance of the Compromise Order, Respondent must pay the civil penalty in accordance with the terms of this Agreement. Upon receipt of Respondent's final payment, the Chief Counsel will close this case with prejudice to the Respondent (49 C.F.R. § 107.327(a)(1)(ii)).

VIII. Miscellaneous Provisions

- A. By signing this Agreement, Respondent or its representative warrants to have read the agreement and understood its terms and conditions.
- B. The individuals signing on behalf of the Respondent and PHMSA represent that they are authorized to sign and have authority to enter into this Agreement.
- C. Respondent's failure to sign and return this agreement within thirty (30) days from its receipt will result in the withdrawal of this Agreement and the Chief Counsel will issue an Order pursuant to 49 C.F.R. §§ 107.317(d).

Respondent must return the signed Agreement to: D.

Shawn C. Wolsey, Office of the Chief Counsel United States Department of Transportation Pipeline and Hazardous Materials Safety Administration 1200 New Jersey Avenue, S.E. PHC-10, E26-202 Washington, D.C. 20590-0001

Respo	ndent			
Federa	al Tax ID Number ¹ : 31-0685809	-		
Ву:	Dol Waluuli Signature	Date: _	5/1/13	
	David Makowski, Vice President, Repair Station Printed Name, Title	Operations		
Pipeline and Hazardous Materials Safety Administration				
Ву:	Shawn C. Wolsey, Senior Attorney-Advisor	Date: _	5/2/13	

¹ The Taxpayer Identifying Number is required by 31 U.S.C. § 7701(c)(3). PHMSA will use this number for purposes of collecting and reporting on any delinquent amounts arising out of this agreement.

ADDENDUM A

Payment Information

Respondent must pay a total civil penalty of \$11,450 in accordance with the following:

Due date

Respondent must pay the civil penalty within 30 days of the date of the ORDER.

Payment Method

Respondent must pay the civil penalty by one of the following: (1) wire transfer, (2) certified check or money order, or (3) credit card via the Internet.

(1) Wire Transfer.

Detailed instructions for sending a wire transfer through the Federal Reserve Communications System (Fedwire) to the account of the U.S. Treasury are contained in the enclosure to this Order. Please direct questions concerning wire transfers to:

Financial Operations Division Attn: Robin Cecil Federal Aviation Administration Mike Monroney Aeronautical Center AMZ-341 P.O. Box 269039 Oklahoma City, OK 73125 Telephone (405) 954-8893.

(2) Check or Money Order.

Make check or money order payable to "U.S. Department of Transportation" (include the Ref. No. of this case on the check or money order) and send to:
Chief, Financial Operations Division
Attn: Robin Cecil
Federal Aviation Administration
Mike Monroney Aeronautical Center
AMZ-341
P.O. Box 269039
Oklahoma City, OK 73125.

(3) <u>Credit Card.</u>

To pay electronically using a credit card, visit the following website address and follow the instructions:

https://www.pay.gov/paygov/

Interest and Administrative Charges

If Respondent pays the civil penalty by the due date, no interest will be charged. If Respondent does not pay by that date, the FAA's Financial Operations Division will start collection activities and may assess interest, a late-payment penalty, and administrative charges under 31 U.S.C. § 3717, 31 C.F.R. § 901.9, and 49 C.F.R. § 89.23.

The rate of interest is determined under the above authorities. Interest accrues from the date of this Order. A late-payment penalty of six percent (6%) per year applies to any portion of the debt that is more than 90 days past due. The late-payment penalty is calculated from the date Respondent receives the Order.

Treasury Department Collection

FAA's Financial Operations Division may also refer this debt and associated charges to the U.S. Department of Treasury for collection. The Department of the Treasury may offset these amounts against any payment due Respondent (31 C.F.R. § 901.3).

Under the Debt Collection Act (see 31 U.S.C. § 3716(a)), a debtor has certain procedural rights prior to an offset. You, as the debtor, have the right to be notified of: (1) the nature and amount of the debt; (2) the agency's intention to collect the debt by offset; (3) the right to inspect and copy the agency records pertaining to the debt; (4) the right to request a review within the agency of the indebtedness and (5) the right to enter into a written agreement with the agency to repay the debt. This Order constitutes written notification of these procedural rights.

INSTRUCTIONS FOR ELECTRONIC FUNDS TRANSFER TO PIPELINE AND HAZARDOUS MATERIALS SAFETY ADMINISTRATION, U.S. DEPARTMENT OF TRANSPORTATION

1. RECEIVER'S ABA NO.	2. TYPE SUBTYPE
021030004	(provided by sending bank)
3. <u>SENDING BANK ARB NO.</u>	4. SENDING BANK REF NO.
(provided by sending bank)	(provided by sending bank)
5. AMOUNT	6. SENDING BANK NAME
	(provided by sending bank)
7. RECEIVER NAME:	8. PRODUCT CODE (Normally CTR, or
TREAS NYC	sending bank)
9. BENEFICIAL (BNF)- AGENCY	10. REASONS FOR PAYMENT
LOCATION CODE	Example: PHMSA Payment for Case
BNF=/AC-69140001	#/Ticket

INSTRUCTIONS: You, as sender of the wire transfer, must provide the sending bank with the information for Block (1), (5), (7), (9), and (10). The information provided in blocks (1), (7), and (9) are constant and remain the same for all wire transfers to the Pipeline and Hazardous Materials Safety Administration, Department of Transportation

<u>Block #1</u> - RECEIVER ABA NO. - "021030004". Ensure the sending bank enters this nine digit identification number; it represents the routing symbol for the U.S. Treasury at the Federal Reserve Bank in New York.

<u>Block #5</u> - AMOUNT - You as the sender provide the amount of the transfer. Please be sure the transfer amount is punctuated with commas and a decimal point. <u>EXAMPLE:</u> \$10,000.00

<u>Block #7</u> - RECEIVER NAME- "TREAS NYC." Ensure the sending bank enters this abbreviation, which must be used for all wire transfer to the Treasury Department.

<u>Block #9</u> - BENEFICIAL - AGENCY LOCATION CODE - "BNF=/AC-69140001" Ensure the sending bank enters this information. This is the Agency Location Code for Pipeline and Hazardous Materials Safety Administration, Department of Transportation

<u>Block #10</u> - REASON FOR PAYMENT – "AC-Payment for PHMSA Case#" To ensure your wire transfer is credited properly, enter the case number/ticket number or Pipeline Assessment number."

Note: - A wire transfer must comply with the format and instructions or the Department cannot accept the wire transfer. You, as the sender, can assist this process by notifying, at the time you send the wire transfer, the General Accounting Division at (405) 954-8893.