



U.S. Department of
Transportation
Office of the Secretary
of Transportation



TRANSIT BENEFIT PROGRAM BULLETIN (excluding FAA)

Bulletin No: **TSB 2013-13**

Date: **June 3, 2013**

Subject: **DOT Headquarters, Parking Transit Office**
Change to Hours of Operation: Effective July 8, 2013

BACKGROUND

The Office of Transportation Services (TRANSServe), Parking Transit Office (PTRAN) currently provides transit benefit information and parking permit transactions Monday - Friday, 8:30 a.m. - 4:00 p.m.

INFORMATION

The National Capital Region has completed its transition to the electronic distribution of transit benefits. This change has resulted in a dramatic drop in customer service requirements and the need for the PTRAN to maintain its current operating hours. Beginning July 8, 2013, the new PTRAN hours of operation will be Monday - Friday, 9:00 a.m. - 1:00 p.m.

EXPIRATION DATE

This Bulletin will remain in effect until cancelled.

ACTION

No action required. If you have any questions regarding this bulletin you may contact Parking.transitoffice@dot.gov or 202-366-1398.