

eSTMP Web Reservation Application User's Guide

Prepared for:



Prepared by:



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Change Control History

Description of Change	Version	Date	Engineer(s)
Created	1.0	11/22/2005	R.Pasala
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Added STMP Activity Reports section	1.2	12/05/2005	R.Pasala

1. Purpose

Special Traffic Management Programs (STMPs) are special events attracting thousands of people and aircraft to participating airports. These events have the potential of creating hazardous situations for air traffic controllers who manage this traffic. In order to safely guide aircraft during these events, the FAA Air Traffic Control System Command Center (ATCSCC) requires pilots to make arrival and departure reservations prior to their flights to or from these airports. Currently, pilots can make reservations using a touch-tone telephone to a toll free number: 1-800-875-9755.

To meet the increasing demand for reservations and to allow for more flexibility in the reservation process, ATCSCC unveils the e-STMP Web Reservation Application to complement the current touch-tone reservation system. The eSTMP is available to anyone with an Internet connection and a web browser.

2. Overview

The URL for the e-STMP Web Reservation Application is: <http://www.atcscf.tfmi.nas.faa.gov/estmp/index.html>

This document provides an overview of the features of the e-STMP Web Reservation application.

Specifically, this document explains:

- System Requirements
- How to navigate the web site
- How to register to use the web site
- How to Log-on to the web site
- How to make an arrival/departure reservation
- How to confirm a reservation
- How to change information on a reservation
- How to cancel a reservation
- How to lookup a reservation
- How to use the help

3. System Requirements

The following is needed to use the e-STMP Web Reservation Application:

1. A web browser
2. Internet connection.

The minimum suggested browser versions are:

- Netscape 6.x or higher.
- Mozilla 1.5 or higher.
- Internet Explorer 5.x or higher.
- AOL 7.0 or higher

Note: To use the application, "JavaScript" and "Cookies" must be enabled in the browser.

1. JavaScript enables web pages to interact with the browser, enhancing your online experience. JavaScript is safe and will not access any of your personal files.
2. FAA's use of "Cookies" at this website allows us to verify that a user has logged in. The FAA respects your privacy and does not share your information with third parties nor do we permanently keep track of private data. Cookies created by the application terminate as soon as you close your browser.

4. Site Navigation

The e-STMP Web Reservation Application displays a menu in the left frame at all times to make it easier for the user to access items of interest.

The menu consists of links to:

- Register as a new user
- Log in to use the system
- Manage your Password
- Request a reservation
- Look up a reservation
- Confirm a reservation
- Change information about a reservation (update)
- Cancel a reservation

These functions are described in section 5,

e-STMP Functions.

5. e-STMP Functions

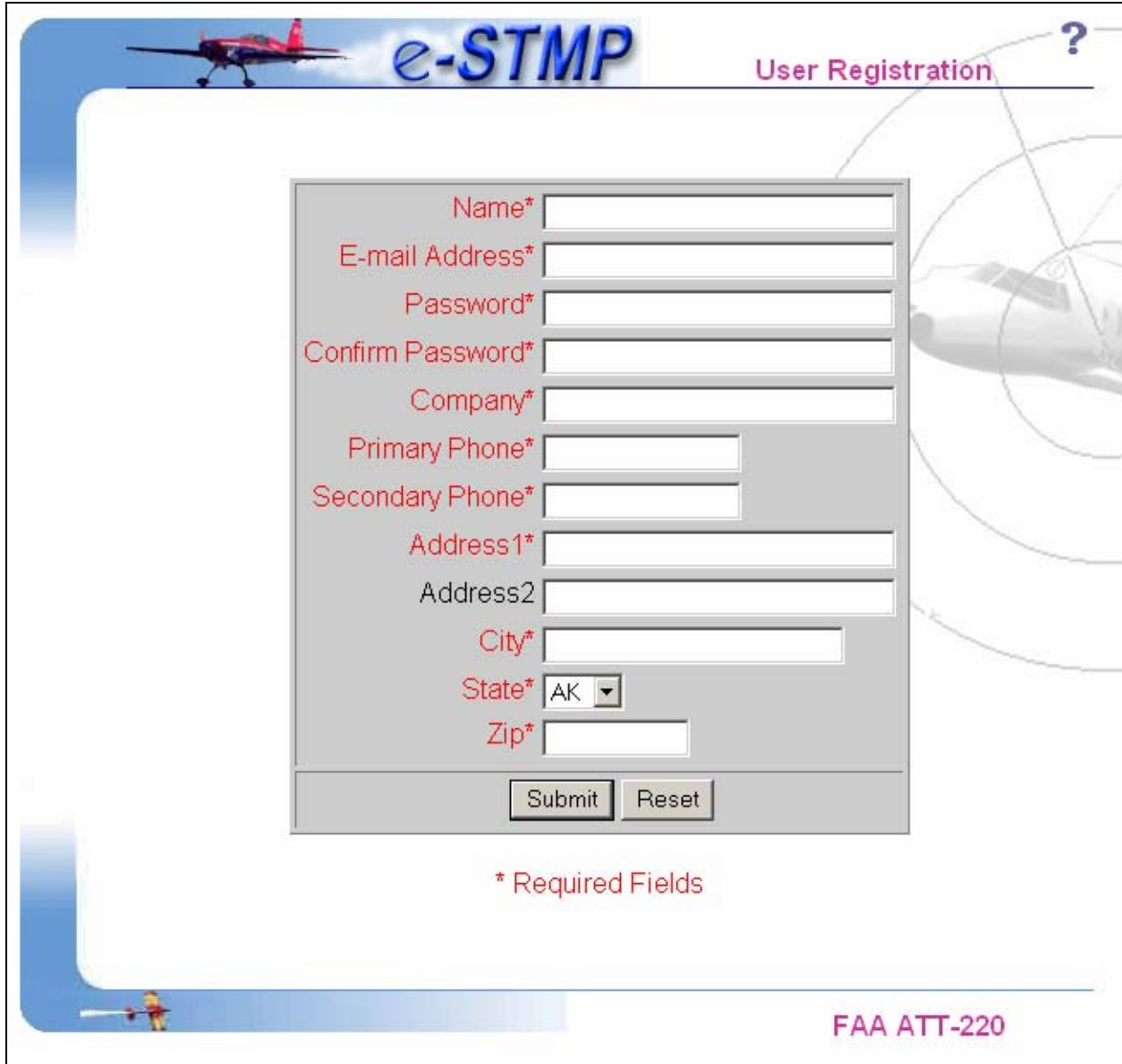
5.1 New User Registration

New User Registration

Users are required to fill out a one-time registration form to use the site. The user will be required to supply the following:

1. Full name
2. E-mail address
3. A personal password
4. Password confirmation
5. Company Name
6. Primary Phone
7. Secondary Phone
8. Address1
9. Address2 (Optional)
10. City
11. State
12. Zip

The E-mail address is automatically converted to upper case. Once the information is successfully added to the database, a confirmation page notifies the user that their registration was successful.



The image shows a web registration form titled "e-STMP User Registration". The form is set against a light blue background with a stylized globe and a small airplane icon. The form fields are as follows:

- Name*
- E-mail Address*
- Password*
- Confirm Password*
- Company*
- Primary Phone*
- Secondary Phone*
- Address1*
- Address2
- City*
- State*
- Zip*

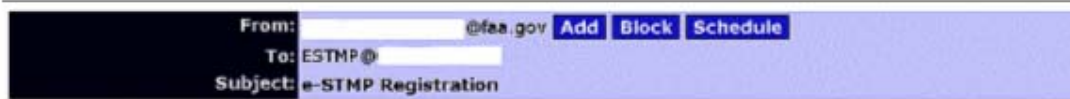
At the bottom of the form are two buttons: "Submit" and "Reset". Below the form, the text "* Required Fields" is displayed in red. In the bottom right corner of the page, the text "FAA ATT-220" is visible.

Exhibit 1 – eSTMP Registration Form



Exhibit 2 – A Successful eSTMP Registration

A confirmation number will be sent to the supplied e-mail address in order to initially log in to the site. Below is a sample e-mailed confirmation letter:



JOHN DOE,

Thank you for your recent registration to the FAA Special Traffic Management Program (e-STMP) and the High Density Traffic Airport (e-CVRS) web application. To activate your e-STMP or e-CVRS account, you will need to provide the confirmation number listed below:

Your confirmation ID is 39139

The confirmation number is required when you log on to the website for the first time and is not necessary on subsequent visits.

You can confirm now for the FAA Special Traffic Management Program (e-STMP) by browsing to:

http://www.fly.faa.gov/estmp/jsp/ConfirmationHandler.jsp?userEmail=JOHN.C.DOE@XY.Z.COM&p_arg_values=39139

Or

You can confirm now for the High Density Traffic Airport (e-CVRS) by browsing to:

http://www.fly.faa.gov/ecvrs/jsp/ConfirmationHandler.jsp?userEmail=JOHN.C.DOE@XY.Z.COM&p_arg_values=39139

Note: The link above needs to be a single line to work. If your e-mail program does not retain the full link, you can copy the entire URL and paste it in your browser.

You can also access e-STMP or e-CVRS at <http://www.fly.faa.gov>

Thank you,

e-STMP/e-CVRS Administrator

** Please do not reply to this message. This account is for sending e-mails only. **

Users are encouraged to write down the name and password they used to log in to the site for subsequent visits.

5.2 How to log in to the site

Log In

The user login screen is available from the navigation menu; click "Log In" and the User Log-in form (Exhibit 3) is displayed. To take advantage of the features at this site, users are required to log in by supplying the e-mail address and password they used during registration. Users who neglect to log in first will be gently reminded to supply a valid e-mail address in order to enter the site.

The screenshot displays the e-STMP User Log-in form. At the top left, there is a logo for "e-STMP" featuring a red and white airplane. To the right of the logo is a question mark icon. The form itself is titled "User Log-in" in pink text. It contains two input fields: "E-mail Address *" with the value "JOHN.C.DOE@XYZ.COM" and "Password *" with masked characters. Below the fields are "Submit" and "Reset" buttons. A red asterisk indicates required fields. At the bottom of the form, there is a link for "Password Management" and the text "FAA ATT-220" in pink.

Exhibit 3 – eSTMP Login Form

Users who are logging in for the first time will be given an opportunity to enter the confirmation number that was emailed to the address associated with the user account (Exhibit 4). Subsequent visits to the site do not require this confirmation number. Users who forget their confirmation number can request that it be emailed to them again.

e-STMP STMP Registration Confirmation ?

Please enter the Confirmation Number that was sent to your e-mail address.

Confirmation Number*

* Required Fields

I do not have my confirmation number.
[Please e-mail me a confirmation number again.](#)

FAA ATT-220

Exhibit 4 – eSTMP Registration Confirmation Form

The user then receives confirmation (Exhibit 5) that their e-STMP account was enabled allowing them to access to the site's features.

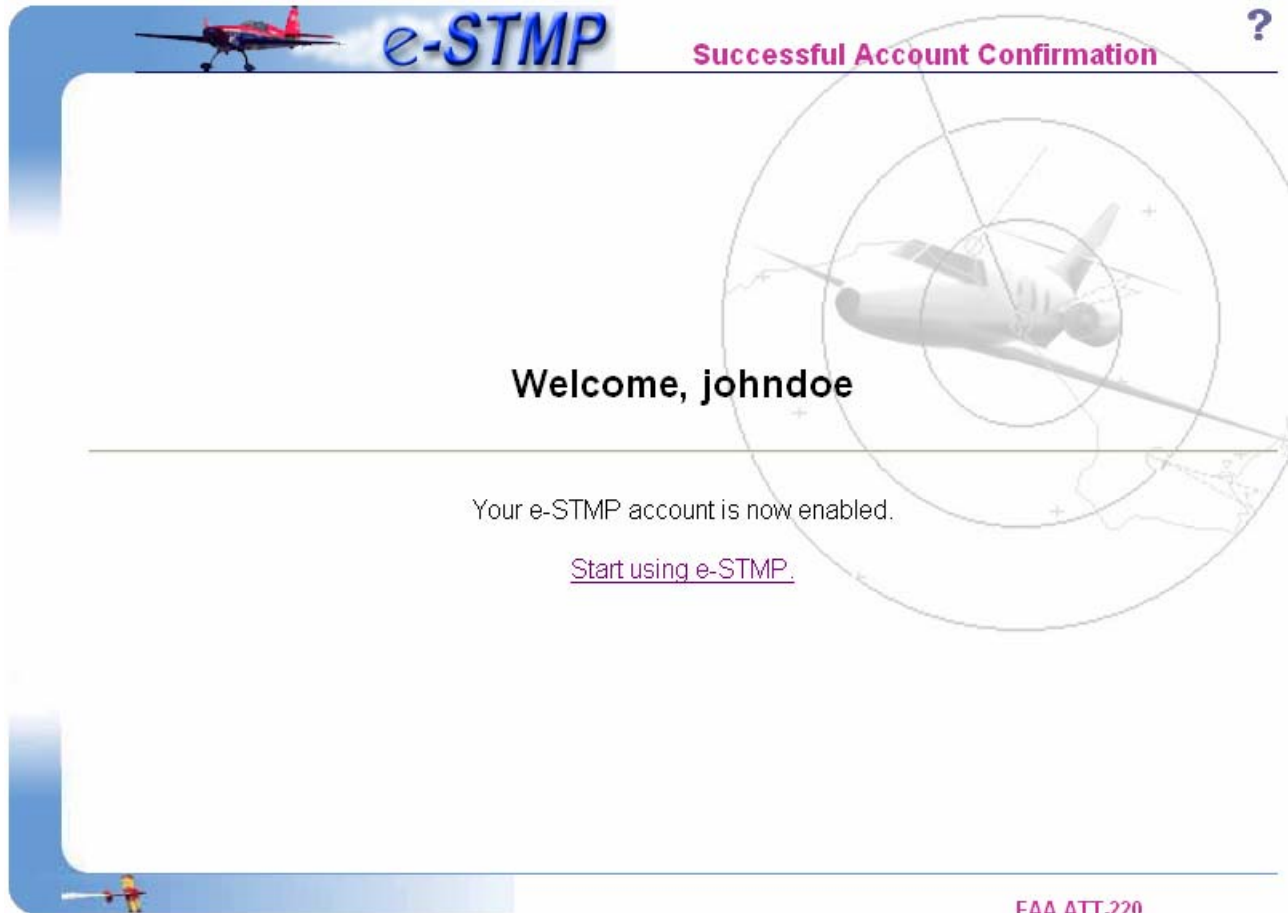


Exhibit 5 – eSTMP Successful Login

Users who have already updated their profile or are logging in for the second or subsequent time will proceed directly to the successful log on page (Exhibit 7). Current users who have not already done so are required to update their profile by filling out the form on the "Update User Profile" page after logging in (this is a one-time occurrence [Exhibit 6]). Current users will be required to supply the following:

1. Company Name
2. Primary Phone
3. Secondary Phone
4. Address1
5. Address2 (Optional)
6. City
7. State
8. Zip

e-STMP [Update User Profile](#) ?

As part of the new FAA requirements, we need additional information about eSTMP users.

Please provide the following information:

Company*

Primary Phone*

Secondary Phone*

Address1*

Address2

City*

State*

Zip*

* Required Fields

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Exhibit 6 – eSTMP Update User Profile Form



Exhibit 7 – Successful Logon (Acct. confirmed and Profile Already Updated)

5.3 Password Management

[Password Management](#)

Users may use this link from the navigation menu to change their password. Fill out the Password Management form (Exhibit 8), entering your e-mail address, your current password, and then enter your new password twice. If the Old Password matches the password associated with the E-mail address and the New Password matches the Confirm Password, your password will be changed to the New Password and you will see the Password Update Complete page as shown in Exhibit 9.

e-STMP Password Management ?

E-mail Address *

Old Password *

New Password *

Confirm Password *

* Required Fields

FAA ATT-220

Exhibit 8 – Password Management page

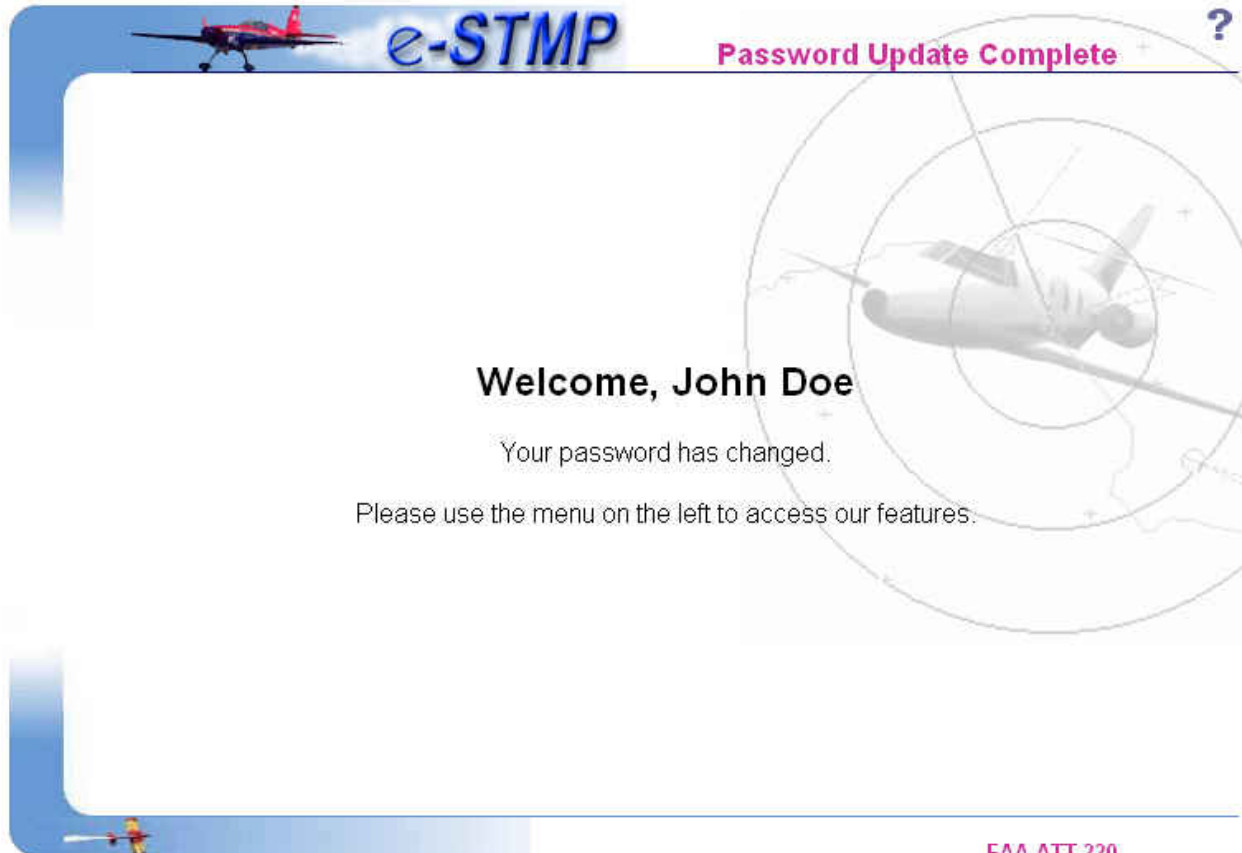



Exhibit 9 – Password Update Successful

5.4 How to make a reservation

Request Reservation

The Request Reservation form is available from the navigation menu. All fields except for the "Nearest Time + or –" and the "Alternate Airport" are required to be filled out completely. Here is a description of each of the fields on this form (see Exhibit 10).

1. Select the type of reservation: Arrival Request or Departure Request
2. Select an event in the "STMP Event Name" drop-down list. This list contains only those events for which the system is currently taking reservations.
3. Upon selecting the event, the "Reserving for which Airport" field will display airports that are participating in the event.
4. Select a date from the drop-down list next to Date of Request.

5. Next, either use the "Available time slots" icon () to select one of the available time slots (a list of all time slots appears in a pop-up window; available slots are shown in green) or enter your requested time in 24-hour GMT format (HHMM) in the "Time of Request" field.
6. In the "If Time Of Request Not Available Give Nearest Time + or -" field, select a value from the drop down list. This is to tell the system that if the reservation is not available for the requested time, reserve a slot in the nearest interval selected. The system checks for available slots earlier than the "Time of Request" before looking for available slots later than the "Time of Request". This is optional.
7. In the "Alternate Airport" field, select an alternate airport. The system will try for a slot at the alternate airport if the primary airport is full. This is optional.
8. Select a value for the "Remain Overnight" radio group. This is mandatory.
9. Under Call Sign, supply your aircraft's tail number. The first character is required to be an alphabetic character.
10. Supply your originating or destination airport.
11. Provide an aircraft type.

Use this form to submit a request for an arrival or departure slot for an upcoming Special Traffic Management Program (STMP) event.

Type of Request* Arrival Request Departure Request

STMP Event Name* 2005-2006 Denver Ski Season Events, Denver, CO

Reserving for which Airport* ASE - Aspen-Pitken County
EGE - Eagle County Airport
MTJ - Montrose Regional Airport

Date Of Request* 12/14/2005 Available time slots

Time Of Request (24-Hour GMT) (HHMM)* 1730

If Time Of Request Not Available Give Nearest Time + or - Select Time

Alternate Airport Select alternate airport from this list

Remain Overnight* Yes No

Call Sign* N12345

Origin/Destination Airport* DAL

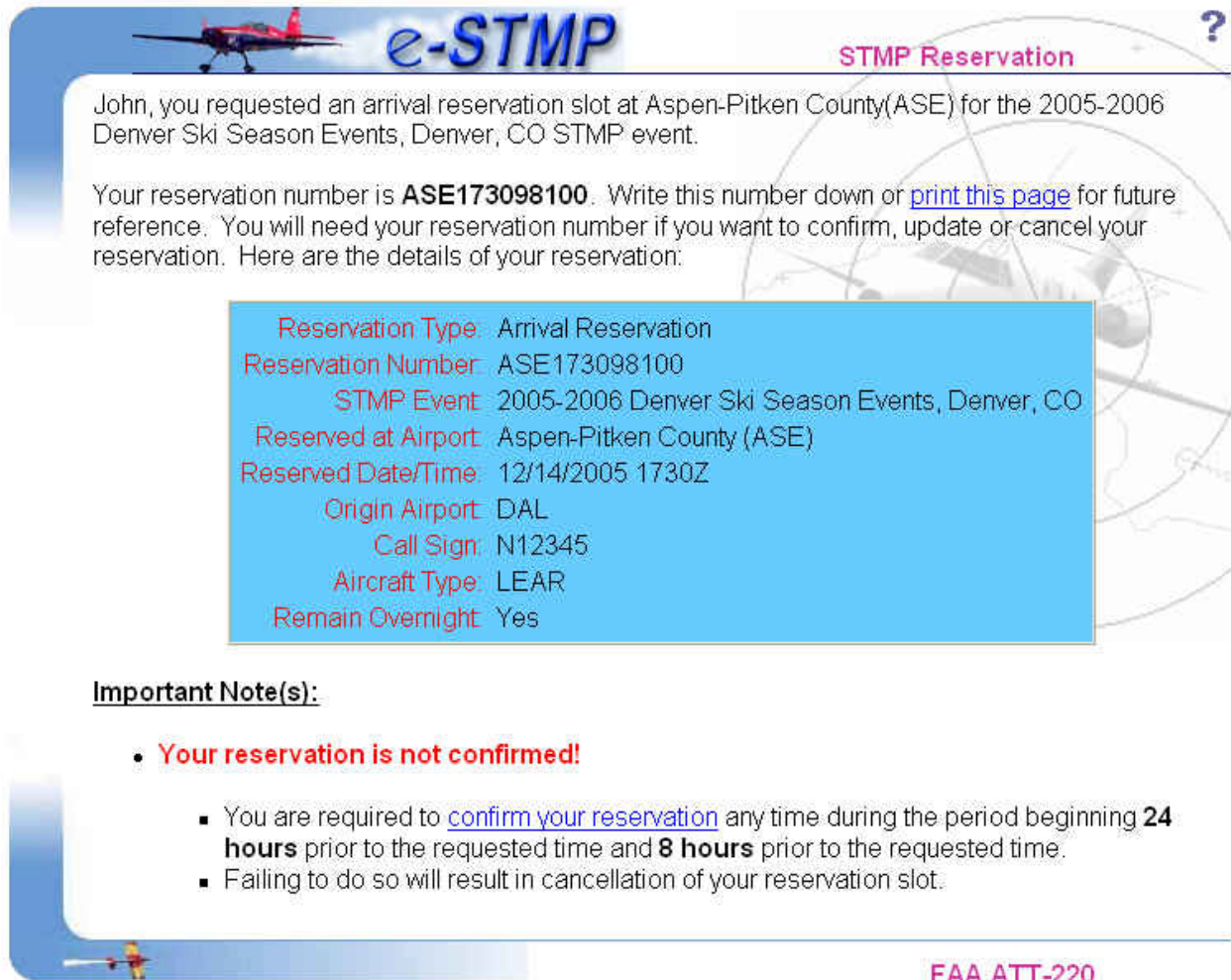
Aircraft Type* LEAR

* Required Fields

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Exhibit 10 – eSTMP Reservation Form

Upon successfully making a reservation, the user will be presented with a screen displaying the reservation information (see Exhibit 11). Users are encouraged to print this page for future reference.



e-STMP STMP Reservation ?

John, you requested an arrival reservation slot at Aspen-Pitken County(ASE) for the 2005-2006 Denver Ski Season Events, Denver, CO STMP event.

Your reservation number is **ASE173098100**. Write this number down or [print this page](#) for future reference. You will need your reservation number if you want to confirm, update or cancel your reservation. Here are the details of your reservation:

Reservation Type: Arrival Reservation
Reservation Number: ASE173098100
STMP Event: 2005-2006 Denver Ski Season Events, Denver, CO
Reserved at Airport: Aspen-Pitken County (ASE)
Reserved Date/Time: 12/14/2005 1730Z
Origin Airport: DAL
Call Sign: N12345
Aircraft Type: LEAR
Remain Overnight: Yes

Important Note(s):

- **Your reservation is not confirmed!**
 - You are required to [confirm your reservation](#) any time during the period beginning **24 hours** prior to the requested time and **8 hours** prior to the requested time.
 - Failing to do so will result in cancellation of your reservation slot.

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Exhibit 11 – eSTMP Successful Reservation

If a reservation is not required for the date and hour selected, the system will inform the user of that fact.

If a reservation is not available for the date and hour selected, the system will display two alternate times, one earlier and one later than the requested time. These alternate times represent times nearest to the requested time.



The screenshot shows the e-STMP interface. At the top left is the e-STMP logo with a red and white airplane. At the top right is the text "STMP Reservation" and a question mark icon. The main content area has a light blue background with a faint radar-like graphic. The text reads: "johnndoe, you requested an arrival reservation slot at Virginia Tech(BCB) for the Virginia Tech Football, Nov 26 2005 STMP event. The date and time you requested, 11/26/2005 at 1830Z, is not available." Below this, it says: "The table below shows the alternate times that were available just before this sentence appeared on your screen. Click on either 'Request This Slot' button to request an arrival reservation for the time indicated. All of your other entries from the Request Reservation Form will be maintained. [Go back to the form](#)"

STMP Event	STMP Event Airport	Available Time Before	Available Time After	Call Sign
Virginia Tech Football, Nov 26 2005	Virginia Tech(BCB)	11/26/2005 18:15Z <input type="button" value="Request This Slot"/>	11/26/2005 18:45Z <input type="button" value="Request This Slot"/>	NN123

At the bottom right of the screenshot, the text "FAA ATT-220" is visible.

Exhibit 12 – eSTMP Reservation Form Showing Alternate Times

If a reservation slot is available for one or both of these times, a *Request This Slot* button will be present. If a reservation is not required for one or both of these times, the message "No Reservation Required" will appear instead.

5.5 How to confirm a reservation

Confirm Reservation

As part of the new FAA guidelines, users are required to confirm a reservation at some point between 24 hours and 8 hours prior to the reservation's "Reserved Date/Time" (which is the arrival/departure slot time that was granted to you and is shown on the Successful Reservation page [Exhibit 11]). Reservations that are not confirmed by the time that 8 hours prior to the reservation's "Reserved Date/Time" arrives will automatically be canceled and their slots will be made available. The Confirm Reservation form (Exhibit 13) is available from the navigation menu.

To confirm a reservation:

1. Provide the reservation number;
2. Select the event from the drop down list;
3. Type in the aircraft call sign for which the reservation was made;
4. Enter the "Aircraft Type";
5. Enter the "Contact Phone No".

The screenshot shows the 'e-STMP Confirm Reservation' web form. The form is set against a background with an airplane and a radar screen. The form fields are as follows:

Reservation Number*	<input type="text"/>
STMP Event*	Hailey, Idaho - Holiday Ski Season
Call Sign*	<input type="text"/>
Aircraft Type*	<input type="text"/>
Contact Phone No*	111-222-3333

Buttons: Confirm Reservation, Reset Form

* Required Fields

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Exhibit 13 – eSTMP Confirm Reservation Form

Upon submitting the confirmation form, the user is presented with a screen that displays his/her reservation information.

The following exhibit shows an unsuccessful confirmation (attempted before 24 hours of the request time):



The image shows a screenshot of the e-STMP web application interface. At the top left, there is a logo for 'e-STMP' with a small airplane icon. To the right of the logo, the text 'Reservation Confirmation' is displayed in a pink font. A question mark icon is visible in the top right corner. The main content area features a table titled 'Reservation Information:' with the following details:

Reservation Information:	
Reservation Number:	PSK183098051
STMP Event:	Virginia Tech Football, Nov 26 2005
Type of Request:	Arrival
Destination Airport:	PSK - New River Valley
Requested Time slot:	11/26/2005 18:30Z
Aircraft Call Sign:	T1830
Aircraft Type:	LEAR
Origin Airport:	IAD
Remain Overnight:	Yes

Below the table, there is a section titled 'Note(s):' with the following content:

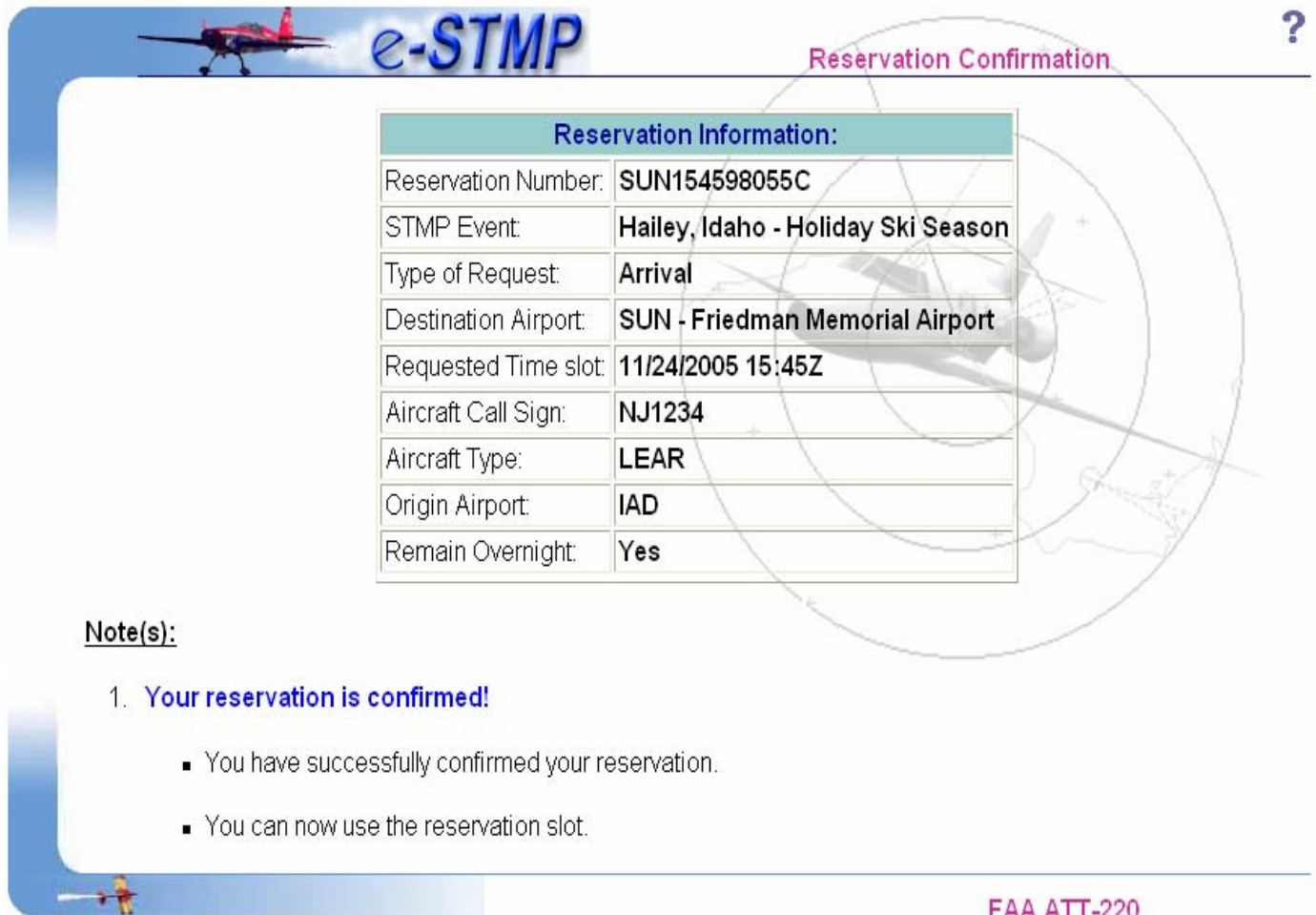
1. **Your reservation is not confirmed!**

- You have attempted to confirm your reservation more than **24 hours** before the request time.
- Please note that it is mandatory to confirm your reservation between **24 to 8 hours** prior to the request time.
- Failing to do so will result in cancellation of your reservation slot.

In the bottom right corner of the screenshot, the text 'FAA ATT-220' is visible.

Exhibit 14 – eSTMP Unsuccessful Confirmation

The following exhibit shows a successful confirmation, performed between 24 hours prior and 8 hours prior to the requested time.



Reservation Confirmation

Reservation Information:	
Reservation Number:	SUN154598055C
STMP Event:	Hailey, Idaho - Holiday Ski Season
Type of Request:	Arrival
Destination Airport:	SUN - Friedman Memorial Airport
Requested Time slot:	11/24/2005 15:45Z
Aircraft Call Sign:	NJ1234
Aircraft Type:	LEAR
Origin Airport:	IAD
Remain Overnight:	Yes

Note(s):

- Your reservation is confirmed!**
 - You have successfully confirmed your reservation.
 - You can now use the reservation slot.

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Exhibit 15 – eSTMP Successful Confirmation

5.6 How to update a reservation

Update Reservation

The Update Reservation form (Exhibit 16) is available from the navigation menu. A user can **only** change the Aircraft Type, tail number, and the airport of the non-event airport.

To change or update a reservation, the following information is required:

1. The reservation number;
2. The Event name;
3. The original aircraft call sign.

New information to be supplied includes the following:

1. Remain overnight selection.
2. The new origin or destination airport.
3. The new aircraft call sign.
4. The new aircraft type.

Reservation Number*

STMP Event*

Original Call Sign*

Please enter new value(s) below:

Remain Overnight: Yes No

Origin/Destination Airport

Call Sign

Aircraft Type

* Required Fields

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Exhibit 16 - eSTMP Update Reservation Form

Upon successfully updating your reservation, the system will display your updated information (Exhibit 17).

Updated Reservation Results:	
Reservation Number:	BCB171598040
STMP Event:	Virginia Tech Football, Nov 26 2005
Type of Request:	Arrival
Destination Airport:	BCB - Virginia Tech
Requested Time slot:	11/26/2005 17:15Z
Aircraft Call Sign:	NSDKJ77
Aircraft Type:	LR2334
Origin Airport:	ATL
Remain Overnight:	Yes

Exhibit 17 – eSTMP Updated Reservation

5.7 How to cancel a reservation

Cancel Reservation

The Cancel Reservation form is available from the navigation menu (see Exhibit 18). In order to cancel a reservation, the following fields are required:

1. The reservation number;
2. The STMP Event which is chosen from the drop down list;
3. The aircraft call sign for which the reservation was made.

The screenshot shows a web interface for canceling a reservation. At the top left, there is a logo for 'e-STMP' featuring a red and white airplane. To the right of the logo, the text 'Cancel Reservation' is displayed in pink. In the top right corner, there is a question mark icon. The main content area contains a form with three input fields: 'Reservation Number*' (empty), 'STMP Event*' (a dropdown menu showing 'Hailey, Idaho - Holiday Ski Season'), and 'Call Sign*' (empty). Below these fields are two buttons: 'Submit' and 'Reset'. A red asterisk followed by the text '* Required Fields' is positioned below the form. The background of the form area features a faint, circular graphic of an airport terminal and runways. At the bottom right of the page, the text 'FAA ATT-220' is visible.

Exhibit 18 – eSTMP Cancel Reservation Form

Upon successfully canceling a reservation, the system will display your canceled reservation (Exhibit 19).

Canceled Reservation

Your Reservation Is Now Canceled!

Canceled Reservation:	
Reservation Number:	BCB171598040
STMP Event:	Virginia Tech Football, Nov 26 2005
Type of Request:	Arrival
Destination Airport:	BCB - Virginia Tech
Requested Time slot:	11/26/2005 17:15Z
Aircraft Call Sign:	NSDKJ77
Aircraft Type:	LR2334
Origin Airport:	ATL
Remain Overnight:	Yes

FAA ATT-220

Exhibit 19 – eSTMP Cancelled Reservation

5.8 How to lookup a reservation

Lookup Reservation

The Lookup Reservation form is available from the navigation menu (see Exhibit 20). By using this feature, users can get complete details of a reservation including request time, other airport, remain overnight etc.

To lookup a reservation:

1. Enter the reservation number;
2. Select the event from the drop down list;
3. Type in the aircraft call sign for which the reservation was made.

The screenshot shows a web application interface for looking up a reservation. At the top left, there is a logo for 'e-STMP' featuring a red and white airplane. To the right of the logo, the text 'e-STMP' is displayed in a large, blue, stylized font. Further right, the text 'Lookup Reservation' is displayed in a purple font. In the top right corner, there is a question mark icon. The main content area contains a form with three input fields: 'Reservation Number*', 'STMP Event*', and 'Call Sign*'. The 'STMP Event' field is a dropdown menu with 'Virginia Tech Football, Nov 26 2005' selected. Below the input fields are two buttons: 'Submit' and 'Reset'. A red asterisk is placed below the form, indicating that the fields marked with an asterisk are required. The background of the form area features a faint, circular graphic with an airplane and a compass rose. At the bottom right of the page, the text 'FAA ATT-220' is displayed in a purple font.

Exhibit 20 – eSTMP Lookup Reservation Form

Upon successfully looking up a reservation, the system will display the reservation information (Exhibit 21).



Reservation Information:

Reservation Number:	PSK183098051
STMP Event:	Virginia Tech Football, Nov 26 2005
Type of Request:	Arrival
Destination Airport:	PSK - New River Valley
Requested Time slot:	11/26/2005 18:30Z
Aircraft Call Sign:	T1830
Aircraft Type:	LEAR
Origin Airport:	IAD
Remain Overnight:	Yes

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Exhibit 21 – eSTMP Reservation Lookup Information

6. How to access on-line help



The help link is available by clicking on the Question Mark icon in the right-hand frame of just about any e-STMP page.

7. STMP Activity Reports

These reports are available only on the ATCSCC Intranet. All reports under this section are password protected. Command center operators and STMP administrators who want to access these reports should get user name/password from ARO position in the ATCSCC Command Center.

The URL is: <http://www.atcsc.tfmi.nas.faa.gov/estmp/>

7.1 How to get hourly reservations report:

Reservations By Hour

This link is available from the navigation menu. By using this feature, users can get reservation report, including tail number, aircraft type, reservation time, other airport, reservation number etc. for current hour, previous hour and the next hour. This report refreshes every minute.

To get this report, users should enter the following information (see Exhibit 22):

1. Select the "**Stmp Event Name**" from the dropdown list.
2. Select the corresponding "**Stmp Airport**" from the dropdown list.

The screenshot shows a web form titled "Reservations by hour" under the "e-STMP" logo. The form contains two required dropdown menus: "Stmp Event Name*" and "STMP Airport*". The "STMP Airport*" dropdown menu is currently displaying the text "SELECT AN EVENT TO SEE AIRPORTS". Below the dropdowns are two buttons: "Submit Query" and "Reset". A red asterisk and the text "* Required Fields" are positioned below the form fields. The footer of the page displays "FAA ATT-220".

Exhibit 22 – STMP Reports – Reservations By Hour Form

Upon submitting the form, the system will display the hourly reservation report (See Exhibit 23).

(Note: This page will refresh every minute. Last updated Mon, 05 Dec 2005 19:34:22 GMT)

Reservation Report For: Jefftest_11_22						
Airport: AGS						
Record #	TAIL #	AIRCRAFT TYPE	OTHER AIRPORT	RES TIME	RESERVATION #	RESERVATION TYPE
SLOT HOUR 18:00						
1	R1800	LEAR	IAD	18:00	AGS180092509C	Arrival
SLOT HOUR 19:00						
1	N1234	LEAR	IAD	19:45	AGS194592522C	Arrival
SLOT HOUR 20:00						
1	EJ1235	CESSNA	JFK	20:10	AGS201092525C	Arrival

Exhibit 23 – STMP Reports – Reservations by Hour

7.2 How to get daily reservations report:

[Reservations By Day](#)

The “Reservations By Day” link is available from the navigation menu. By using this feature, users can get reservations details, including tail number, aircraft type, reservation time, other airport, reservation number etc. for the selected day. This report refreshes every minute.

To get this report, users should enter the following information (see Exhibit 24):

1. Select the “**Stmp Event Name**” from the dropdown list.
2. Select the corresponding “**Stmp Airport**” from the dropdown list.
3. Select the “**Date Of Request**” from the dropdown list.

e-STMP Reservations by day

Stmp Event Name*

STMP Airport*

Date Of Request*

* Required Fields

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Exhibit 24 – STMP Reports – Reservations By Day Form

Upon submitting the form, the system will display the reservation report for a selected STMP, facility and date of request. (See Exhibit 25).

(Note: This page will refresh every minute. Last updated Mon, 05 Dec 2005 19:54:22 GMT)

Reservation Report For: Jeftest 11 22						
Airport: AGS Reservation Date: 12/05/2005						
Record #	TAIL #	AIRCRAFT TYPE	OTHER AIRPORT	RES TIME	RESERVATION #	RESERVATION TYPE
1	R1445	LEAR	IAD	12/05/2005 14:45	AGS144592511C	Arrival
2	R1800	LEAR	IAD	12/05/2005 18:00	AGS180092509C	Arrival
3	N1234	LEAR	IAD	12/05/2005 19:45	AGS194592522C	Arrival
4	EJ1235	CESSNA	JFK	12/05/2005 20:10	AGS201092525C	Arrival

Exhibit 25 – STMP Reports – Reservations by Day

7.3 How to get reservation summary report:

Reservation Summary

The "Reservations Summary" link is available from the navigation menu. By using this feature, users can get list of reservations containing details like tail number, aircraft type, reservation time, other airport, reservation type etc. for the selected day.

To get this report, users should enter the following information (see Exhibit 26):

1. Select one of the "**Type of Report**" radio buttons (*Successful* or *Failed*)
2. Select the "**Stmp Event Name**" from the dropdown list.
3. Select the corresponding "**Stmp Airport**" from the dropdown list.
4. Select the "**Date Of Request**" from the dropdown list.

Exhibit 26 – STMP Reports – Reservation Summary Form

Upon submitting the form, the system will display the successful or failed reservations details for a selected STMP, facility and request date (See Exhibit 27).

Note: The report shows only reservations made on or before: 12/04/2005. Report retrieved on : Mon, 05 Dec 2005 22:26:30 GMT)

Successful Reservations For Jefftest_11_22 (AGS) on 12/05/2005							
#	TAIL #	AIRCRAFT TYPE	RES TYPE	FROM/TO AIRPORT	TIME ORIGINAL REQ	RESERVATION TIME	DELTA
1	EJ1235	CESSNA	Arrival	JFK	2010Z	2010Z	0
2	G12345	LEAR	Arrival	SAN	2015Z	2015Z	0
3	N1234	LEAR	Arrival	IAD	1945Z	1945Z	0
4	R1445	LEAR	Arrival	IAD	1445Z	1445Z	0
5	R1800	LEAR	Arrival	IAD	1800Z	1800Z	0

Exhibit 27 – STMP Reports – Reservation Summary

7.4 How to get session details based on transaction date:

Details By Trans. Date

The "Details by Transaction Date" link is available from the navigation menu. By using this feature, users can get details of transactions, like Session time, tail number, request type, facility etc., for a selected transaction date.

To get this report, users should enter the following information (see Exhibit 28):

1. Select the "**Stmp Event Name**" from the dropdown list.
2. Select the "**Transaction Date**" from the dropdown list.

STMP Event Name *

Transaction Date * SELECT AN EVENT

Submit Query Reset

* Required Fields

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Exhibit 28 – STMP Reports – Details by Transaction Date Form

Upon successful transaction, the system will display the session details for a selected transaction date (See Exhibit 29).

(Legend: * indicates no alternate time available. Report retrieved at : Tue, 06 Dec 2005 14:01:43 GMT)

Details of Transactions Processed on 12/05/2005 For <i>Jefftest_11_22</i> .										
SESSION HH:MM:SS	TAIL #	REQUEST TYPE	REQUESTED DATE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
14:26:46Z	R1800	Reservation	12/05/2005	Arrival	AGS	1800Z	ALTERNATE TIME 12/05/2005 18:00Z & *	LEAR	IAD	--
14:26:46Z	R1800	Confirm	--	--	AGS	--	SUCCESSFUL	LEAR	--	--
SESSION HH:MM:SS	TAIL #	REQUEST TYPE	REQUESTED DATE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
14:27:08Z	R1500	Reservation	12/06/2005	Arrival	AGS	1500Z	ALTERNATE TIME 12/06/2005 15:00Z & *	LEAR	IAD	--
14:27:08Z	R1500	Confirm	--	--	AGS	--	SUCCESSFUL	LEAR	--	--
SESSION HH:MM:SS	TAIL #	REQUEST TYPE	REQUESTED DATE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
14:29:50Z	R1500	Lookup	12/06/2005	--	AGS	15:00Z	SUCCESSFUL	LEAR	IAD	--
SESSION HH:MM:SS	TAIL #	REQUEST TYPE	REQUESTED DATE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
14:30:02Z	R1500	Confirm	12/06/2005	--	AGS	15:00Z	SUCCESSFUL	LEAR	IAD	--
SESSION HH:MM:SS	TAIL #	REQUEST TYPE	REQUESTED DATE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
14:30:30Z	R1500	Confirm	12/06/2005	--	AGS	15:00Z	SUCCESSFUL	LEAR	IAD	--
SESSION HH:MM:SS	TAIL #	REQUEST TYPE	REQUESTED DATE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
14:30:38Z	R1500	Confirm	12/06/2005	--	AGS	15:00Z	SUCCESSFUL	LEAR	IAD	--
SESSION HH:MM:SS	TAIL #	REQUEST TYPE	REQUESTED DATE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
14:32:49Z	R1500	Confirm	12/06/2005	--	AGS	15:00Z	SUCCESSFUL	LEAR	IAD	--
SESSION HH:MM:SS	TAIL #	REQUEST TYPE	REQUESTED DATE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
14:33:05Z	R1500	Lookup	12/06/2005	--	AGS	1500Z	SUCCESSFUL	LEAR	IAD	--
14:33:05Z	--	Change	12/06/2005	--	AGS	1500Z	SUCCESSFUL 150092510	--	JFK	LEAR,JFK,R1500

Exhibit 29 – STMP Reports – Details by Transaction Date

7.5 How to get session details based on reservation date:

Details By Res. Date

The “Details by Reservation Date” link is available from the navigation menu. By using this feature, users can get details of transactions, like Session time, tail number, request type, facility etc., for a selected request date.

To get this report, users should enter the following information (see Exhibit 30):

1. Select the “**Stmp Event Name**” from the dropdown list.
2. Select the “**Date Of Request**” from the dropdown list.

e-STMP Session Tracking Details By Reservation Date

STMP Event Name*

Date Of Request* SELECT AN EVENT

Submit Query Reset

* Required Fields

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Exhibit 30 – STMP Reports – Details by Reservation Date Form

Upon submission of the form, the system will display the session details for a given reservation date (See Exhibit 31).

(Legend: * indicates no alternate time available. Report retrieved at : Mon, 05 Dec 2005 20:44:52 GMT)

Details of <i>Jefftest_11_22</i> Reservations for 12/05/2005										
SESSION HH:MM:SS	TRANSACTION DATE	TAIL #	REQUEST TYPE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
14:26:46Z	12/05/2005	R1800	Reservation	Arrival	AGS	1800Z	ALTERNATE TIME 12/05/2005 18:00Z & *	LEAR	IAD	--
SESSION HH:MM:SS	TRANSACTION DATE	TAIL #	REQUEST TYPE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
14:39:36Z	12/05/2005	R1445	Reservation	Arrival	AGS	1445Z	ALTERNATE TIME 12/05/2005 14:45Z & *	LEAR	IAD	--
SESSION HH:MM:SS	TRANSACTION DATE	TAIL #	REQUEST TYPE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
16:54:03Z	12/05/2005	R1800	Confirm	--	AGS	18:00Z	SUCCESSFUL	LEAR	IAD	--
SESSION HH:MM:SS	TRANSACTION DATE	TAIL #	REQUEST TYPE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
16:55:48Z	12/05/2005	R1800	Confirm	--	AGS	18:00Z	SUCCESSFUL	LEAR	IAD	--
SESSION HH:MM:SS	TRANSACTION DATE	TAIL #	REQUEST TYPE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
19:35:05Z	12/05/2005	N1234	Reservation	Arrival	AGS	1945Z	ALTERNATE TIME 12/05/2005 19:45Z & *	LEAR	IAD	--
SESSION HH:MM:SS	TRANSACTION DATE	TAIL #	REQUEST TYPE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
19:36:46Z	12/05/2005	EJ1235	Reservation	Arrival	AGS	2010Z	ALTERNATE TIME 12/05/2005 20:10Z & *	CESSNA	JFK	--
SESSION HH:MM:SS	TRANSACTION DATE	TAIL #	REQUEST TYPE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
20:13:03Z	12/05/2005	G12345	Reservation	Arrival	AGS	2015Z	ALTERNATE TIME 12/05/2005 20:15Z & *	LEAR	SAN	--
SESSION HH:MM:SS	TRANSACTION DATE	TAIL #	REQUEST TYPE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
19:35:49Z	12/05/2005	EJ1234	Reservation	Arrival	AIK	2010Z	ALTERNATE TIME 12/05/2005 20:10Z & *	CESSNA	JFK	--
SESSION HH:MM:SS	TRANSACTION DATE	TAIL #	REQUEST TYPE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
No Records Found For Facility: LBX										
SESSION HH:MM:SS	TRANSACTION DATE	TAIL #	REQUEST TYPE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
No Records Found For Facility: OTHER										

Total number of records in this report: 8

Exhibit 31 – STMP Reports – Details by Reservation Date

7.6 How to get reservation report based on reservation number:

Details By Res. Num

The "Details by Reservation Number" link is available from the navigation menu. By using this feature, users can get reservation details like, Session time, transaction date, tail number, reservation type, facility etc for a particular reservation number.

To get this report, users should enter the following information (see Exhibit 32):

1. Select the "**Stmp Event Name**" from the dropdown list.
2. Enter the "**Reservation Number**". The new format of the reservation number is: **AGS144592511C**

Facility Abbreviation

Indicates whether reservation is confirmed

e-STMP Session Tracking Details Based on Reservation Number

STMP Event Name*

Reservation Number*

Submit Query Reset

* Required Fields

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Exhibit 32 – STMP Reports – Details by Reservation Number Form

Upon submission of the form, the system will display the details of transactions for a given reservation number (See Exhibit 33).

Report retrieved at : Mon, 05 Dec 2005 21:02:42 GMT

Details of Transactions For Reservation Number: AGS150092510C											
Event: Jeffttest_11_22											
SESSION HH:MM:SS	TRASACTION DATE	TAIL #	REQUEST TYPE	REQUESTED DATE	RES TYPE	FACILITY	TIME REQ	REQ STATUS	AIRCRAFT TYPE	From/To AIRPORT	NEW VALUE
14:27:08Z	12/05/2005	R1500	Reservation	12/06/2005	Arrival	AGS	1500Z	ALTERNATE TIME 12/06/2005 15:00Z & *	LEAR	IAD	--
14:27:08Z	12/05/2005	R1500	Confirm	--	--	AGS	--	SUCCESSFUL	LEAR	--	--
14:29:50Z	12/05/2005	R1500	Lookup	12/06/2005	--	AGS	15:00Z	SUCCESSFUL	LEAR	IAD	--
14:30:02Z	12/05/2005	R1500	Confirm	12/06/2005	--	AGS	15:00Z	SUCCESSFUL	LEAR	IAD	--
14:30:30Z	12/05/2005	R1500	Confirm	12/06/2005	--	AGS	15:00Z	SUCCESSFUL	LEAR	IAD	--
16:42:58Z	12/05/2005	R1500	Confirm	12/06/2005	--	AGS	15:00Z	SUCCESSFUL	LEAR	JFK	--
16:48:04Z	12/05/2005	R1500	Confirm	12/06/2005	--	AGS	15:00Z	SUCCESSFUL	LEAR	JFK	--
16:47:15Z	12/05/2005	R1500	Confirm	12/06/2005	--	AGS	15:00Z	SUCCESSFUL	LEAR	JFK	--
14:30:38Z	12/05/2005	R1500	Confirm	12/06/2005	--	AGS	15:00Z	SUCCESSFUL	LEAR	IAD	--
14:32:49Z	12/05/2005	R1500	Confirm	12/06/2005	--	AGS	15:00Z	SUCCESSFUL	LEAR	IAD	--
14:33:05Z	12/05/2005	R1500	Lookup	12/06/2005	--	AGS	1500Z	SUCCESSFUL	LEAR	IAD	--
14:33:05Z	12/05/2005	--	Change	12/06/2005	--	AGS	1500Z	SUCCESSFUL 150092510	--	JFK	LEAR,JFK,R1500

Exhibit 33 – STMP Reports – Details by Reservation Number

7.7 How to get reservation report based on call sign:

Details By Call Sign

The “Details by Call Sign” link is available from the navigation menu. By using this feature, users can get details like, reservation number, reservation type, facility, aircraft type, reservation time and contact number for a given call sign.

To get this report, users should enter the following information (see Exhibit 34):

1. Select the “**Stmp Event Name**” from the dropdown list.
2. Enter the “**Call Sign**”. This could be a complete call sign or the first letter (wild card).

Exhibit 34 – STMP Reports – Details by Call Sign Form

Upon submission of the form, the system will display the reservation report for a given call sign (See Exhibit 35).

(Note: This page will refresh every minute. Last updated Mon, 05 Dec 2005 21:14:59 GMT)

Reservation Report Based on Call Sign:R								
Stmp Event: Jefftest_11_22								
Record #	Reservation #	Call Sign	Res. Type	Aircraft Type	Stmp Airport	Other Airport	Res. Time	Contact Number
1	AGS144592511C	R1445	Arrival	LEAR	AGS	IAD	12/05/2005 14:45	--
2	AGS150092510C	R1500	Arrival	LEAR	AGS	JFK	12/06/2005 15:00	703-481-2630
3	AGS180092509C	R1800	Arrival	LEAR	AGS	IAD	12/05/2005 18:00	703-925-2132

Exhibit 35 – STMP Reports – Details by Call Sign