



DEPARTMENT OF THE NAVY
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18 Feb 14

From: Naval Inspector General
To: Distribution

Subj: AREA VISIT TO NAVAL DISTRICT WASHINGTON (PART III)

Ref: (a) SECNAVINST 5040.3A
(b) SECNAVINST 5430.57G

1. The Naval Inspector General (NAVINGEN) conducts Readiness and Quality of Life (QOL) Area Visits to naval installations worldwide as directed by reference (a). Area visit reports provide senior Navy leadership with objective assessments of readiness, fleet support, and QOL issues that cut across command levels and component lines to identify Navy-wide concerns. They also identify specific issues that can only be addressed enterprise-wide by senior Navy leadership.

2. NAVINGEN conducted part three of a three-part Area Visit to Naval District Washington (NDW) from 12 to 26 November 2013, focused on Naval Air Station (NAS) Patuxent River and Naval Support Activity (NSA) South Potomac. Part one was conducted 24 October to 4 November 2011 and part two was conducted 2 to 17 May 2013.

3. This report has four parts. Part 1 is the executive summary. Part 2 forwards our overall observations and findings and documents discrepancies noted during the inspection. Part 3 contains Issue Papers that highlight significant concerns including potentially broad Navy issues or those requiring NDW coordination with other commands to fully correct. Part 4 contains a summary of survey and focus group data, as well as a complete listing of survey frequency data.

4. (b) (7)(e)

(b) (7)
(e)

5. This was our first area visit to NAS Patuxent River and NSA South Potomac. Below is a summary of our findings with more details provided in the report.

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a. During our visit we assessed overall mission readiness, facilities, safety, security, QOL, and foundational programs under the purview of senior enlisted leadership. Additionally, we conducted surveys and focus group discussions to assess the quality of home life (QOHL) and work life (QOWL) for Navy military and civilian personnel.

b. Overall Assessment: NAS Patuxent River and NSA South Potomac are executing their missions, but continue to be challenged by declining facility, infrastructure sustainment and Base Operating Support (BOS) funding. Overall, these commands are supporting tenant commands and ensuring that quality of life issues for Sailors, their families, and civilian employees are adequately addressed.

6. Areas of significant concern include:

a. (b) (7)(e)
(b) (7)(e)
(b) (7)(e) Specifically we found:

(1) Security Force Manning. Security forces at NAS Patuxent River and NSA South Potomac are manned to 74% and 67%, respectively, of Mission Profile Validation-Protection (MPVP)

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(3) (b) (7)(e)
(b) (7)(e)

(4) Emergency Management. The Regional Dispatch Center (RDC) at Washington Navy Yard (WNY) (b) (7)(e)
(b) (7)(e)
(b) (7)(e) Prior to May 2012, (b) (7)(e) (b) (7)(e)
(b) (7)(e) In May 2012, (b) (7)(e)
(b) (7)(e)

(b) (7) As a result, the RDC is required to monitor, assess and coordinate (b) (7)(e)

(b) (7)(e)

b. Command Security Programs. NAS Patuxent River and NSA South Potomac do not have dedicated Command Security Managers. NDW, NAS Patuxent River and NSA South Potomac Operations Security (OPSEC) programs are not in compliance with OPNAVINST 3432.1A (Operations Security). Specifically we found:

(1) NAS Patuxent River and NSA South Potomac lack their own Command Security instructions and have designated Security Managers who are assigned part-time but located at the NDW Region-level. Such an arrangement is authorized per SECNAV M-5510.30 and SECNAV M-5510.36 provided that a Security Servicing Agreement (SSA) or a Memorandum of Understanding (MOU) is in place that gives higher headquarters authority to provide specific security services to subordinate commands. No such SSA or MOU is in place.

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(2) NDW, NAS Patuxent River, and NSA South Potomac do not have OPSEC programs.

c. Environmental Compliance. Waste water treatment plants at NAS Patuxent River and NSF Dahlgren were both cited by state authorities for permit violations in the past two years. The plant at NAS Patuxent River's Navy Outlying Field (NOLF) Webster Field was out of compliance for 14 of the last 24 months, but has consistently operated in compliance since June 2013. The NSF Dahlgren plant exceeded its average concentration limit for total phosphorus for 2011 and 2012. The plant's 2013 phosphorous output data will be reviewed by Virginia regulators in 2014; however, due to plant materiel improvements, NSF Dahlgren projects that its output will be found to be within limits. Both plants will require close oversight to continue to operate in compliance.

d. Safety and Occupational Health (SOH) Compliance. CNIC COL-4 funding levels and personnel limitations significantly impair NDW's, NAS Patuxent River's and NSA South Potomac's ability to meet DON prescribed SOH program requirements IAW OPNAVINST 5100.23G CH-1, Navy Safety and Occupational Health Program Manual. NDW is not providing SOH oversight at NAS Patuxent River or NSA South Potomac in accordance with OPNAVINST 5100.23G CH-1 due to funding and manpower shortages. SOH Management Evaluations (required every 3 years) are not being conducted. Neither NAS Patuxent River nor NSA South Potomac is providing effective Hazardous Material Control and Management (HMC&M) program oversight, per OPNAVINST 5100.23G CH-1. Additionally, no effective Asbestos Program is in place at NAS Patuxent River or NSA South Potomac.

e. NAS Patuxent River Aircraft Runways. A March 2013 NAVFAC Airfield Pavement Condition Survey of NAS Patuxent River determined that the runways are generally in good to fair condition but will be in poor to fair condition by 2016 if not repaired beforehand. Poor to fair runway conditions will place aircraft at increased risk of damage. A \$67M repair project has been developed to repair the runways; project is a POM 16 issue, not yet funded.

7. Corrective actions.

a. Part 2 of this report documents 34 discrepancies identified during our visit that require corrective action.

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Commands that have discrepancies documented in Part 2, and their associated discrepancies, include:

- Commander, Navy Installation Command (CNIC): 21
- NDW: 3, 4, 17, 18, 20, 24, 27, 28, 31, 32
- NSA South Potomac: 5, 6, 11, 12, 13, 14, 20, 23, 26, 30, 34
- NSF Indian Head: 1, 2
- NAS Patuxent River: 5, 6, 7, 8, 9, 10, 15, 16, 19, 20, 22, 25, 29, 33
- Commander, Naval Facilities Command, Washington (for NAS Patuxent River Public Works Department (PWD) discrepancies): 15, 16

Correction of each discrepancy, and a description of action(s) taken, should be reported via letter by the commands identified above, no later than 30 May 2014. Discrepancies not corrected by 30 May 2014 or requiring longer-term solutions should be updated quarterly until completed.

b. Part 3 of this report includes two issue papers that require actions by CNIC, NDW, NSA Patuxent River and NSA South Potomac. Part 3, Summary of Actions (page 22 of this report) provides detailed guidance on how to report completion of recommendations identified in issue papers.

8. My point of contact is (b) (7)(C)
(b) (7)(C)



J. F. CALDWELL, JR.

Distribution:
SECNAV
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OPNAV (DNS, N1, N135, N3/N5, N4, N45, N46)

USFF

CNIC

NAVFAC

NCIS

**NAVAL INSPECTOR GENERAL
AREA VISIT OF
NAVAL DISTRICT WASHINGTON
(PART THREE OF THREE)
12 – 26 NOVEMBER 2013**



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PART 1

EXECUTIVE SUMMARY

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EXECUTIVE SUMMARY

1. The Naval Inspector General (NAVINGEN) conducted part three of a three part Readiness and Quality of Life (QOL) Area Visit to Naval District Washington (NDW) from 12 to 26 November 2013. Due to the size and geography of the NDW area, NAVINGEN broke the area visit into three parts.

a. Part one was conducted 24 October to 4 November 2011, and focused on the following commands and tenant activities: Naval Support Activity (NSA) Washington, Washington Navy Yard (WNY), Joint Base Anacostia-Bolling, Naval Research Laboratory, and associated tenant commands.

b. Part two was conducted 2 to 17 May 2013, and focused on the following commands and tenant activities: Naval Support Facility (NSF) Naval Observatory, NSF Carderock, NSA Bethesda, US Naval Observatory, Naval Surface Warfare Center Dahlgren Division (K08) Re-Entry Systems, Oceanographer of the Navy (OPNAV N2N6E), Naval Surface Warfare Center Carderock Division, and Personnel Support Activity Detachment (PSD) Bethesda.

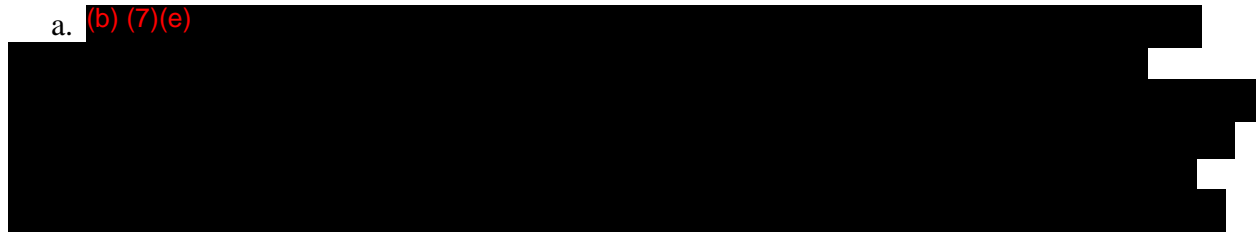
c. Part three focused on the following commands and tenant activities: Naval Air Station (NAS) Patuxent River and NSA South Potomac (comprised of NSF Dahlgren and NSF Indian Head). The NAVINGEN team was augmented with subject matter experts, including personnel from Commander, Naval Installations Command (CNIC), Naval Facilities Engineering Command (NAVFAC), the Office of Civilian Human Resources, and the United States Naval Academy, Chaplains Office.

2. Our overall assessment is that NAS Patuxent River and NSA South Potomac are executing their missions, but continue to be challenged by declining facility, infrastructure sustainment and Base Operating Support (BOS) funding. Overall, these commands are supporting tenant commands and ensuring that quality of life issues for Sailors, their families, and civilian employees are adequately addressed.

3. During our visit we assessed overall mission readiness, facilities, safety, security, QOL, and foundational programs under the purview of senior enlisted leadership. Additionally, we conducted surveys and focus group discussions to assess the quality of home life (QOHL) and work life (QOWL) for Navy military and civilian personnel.

4. Significant concerns identified during our visit include:

a. (b) (7)(e)



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(b) (7)(e)

(1) Security Force Manning. Security forces at NAS Patuxent River and NSA South Potomac are manned to 74% and 67%, respectively, of Mission Profile Validation-Protection (MPVP), the OPNAV-approved minimum manning model for Navy Security Forces. (b) (7)(e)

[Redacted]

(2) (b) (7)(e)

[Redacted]

(3) (b) (7)(e)

[Redacted]

(4) Emergency Management. The Regional Dispatch Center (RDC) at WNY (b) (7)(e)

Prior to May 2012, (b) (7)(e)

In May 2012, (b) (7)(e)

[Redacted]

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b. Command Security Programs. NAS Patuxent River and NSA South Potomac do not have dedicated Command Security Managers. NDW, NAS Patuxent River and NSA South Potomac Operations Security (OPSEC) programs are not in compliance with OPNAVINST 3432.1A, Operations Security. Specifically we found:

(1) NAS Patuxent River and NSA South Potomac lack their own Command Security instructions and have designated Security Managers who are assigned part-time but located at the NDW Region-level. Such an arrangement is authorized per SECNAV M-5510.30 and SECNAV M-5510.36 provided that a Security Servicing Agreement (SSA) or Memorandum of Understanding (MOU) is in place that gives higher headquarters authority to provide specific security services to subordinate commands. No such SSA or MOU is in place.

(2) OPSEC. NDW, NAS Patuxent River and NSA South Potomac lack essential OPSEC program elements; to include assigned OPSEC Officers, a command OPSEC instruction, self-assessments, identification of critical information, annual OPSEC surveys, and required OPSEC reviews of media publications and social media sites.

c. Environmental Compliance. Waste water treatment plants at NAS Patuxent River and NSF Dahlgren were both cited by state authorities for permit violations in the last two years. The plant at NAS Patuxent River's Navy Outlying Field (NOLF) Webster Field was out of compliance for 14 of the last 24 months, but has consistently operated in compliance since June 2013. The NSF Dahlgren plant exceeded its average concentration limit for total phosphorus for 2011 and 2012. Virginia regulators will review the plant's 2013 phosphorous output data in 2014; however, due to plant materiel improvements, NSF Dahlgren projects that its output will be found to be within limits. Both plants will require close oversight to continue to operate in compliance.

d. Safety and Occupational Health (SOH) Compliance. CNIC common output level-4 (COL-4) funding and personnel limitations significantly impair the ability of NDW, NAS Patuxent River and NSA South Potomac to meet Department of the Navy (DON) prescribed SOH program requirements in OPNAVINST 5100.23G CH-1, Navy Safety and Occupational Health Program Manual. NDW is not providing proper SOH program oversight for NAS Patuxent River and NSA South Potomac. NAS Patuxent River and NSA South Potomac are not in compliance in the following SOH Program areas: SOH Management Evaluations (required every 3 years), Safety Manager and SOH Professional Training, Hazardous Material Control and Management (HMC&M), and asbestos program.

e. NAS Patuxent River Aircraft Runways. A March 2013 NAVFAC Airfield Pavement Condition Survey of NAS Patuxent River determined that the runways are generally in good to fair condition but will be in poor to fair condition by 2016 if not repaired beforehand. Poor to fair runway conditions will place aircraft at increased risk of damage. A \$67M repair project has been developed to repair the runways; project is a Program Objective Memorandum (POM)-16 issue, not yet funded.

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6. NAVINSGEN will reevaluate NDW (NAS Patuxent River and NSA South Potomac) significant areas of concern in 6-9 months to assess progress bringing these programs into compliance.

7. QOL. Our surveys and focus group discussions found that QOL for personnel working at NAS Patuxent River and within NSA South Potomac is comparable to other area visits. Assessed on a 1-10 scale, average QOHL was 7.22 (Area Visit average is 7.16). Average QOWL was 6.37 (Area Visit average is 6.31). Specific comments from focus groups were passed to NAS Patuxent River and NSA South Potomac leadership. Overall, personnel indicated noteworthy commitment to mission; however, they also voiced frustration regarding dissatisfiers such as periodic base access delays at NAS Patuxent River, a lack of dining facilities for employees at NSF Indian Head and NAS Patuxent River's outlying annexes, and degrading facilities at all bases that impact QOL or in some cases impact mission. Civilian leaders voiced frustration with CY13 challenges including the government shutdown and furloughs; these leaders wanted to be part of the decision making dialogue, and many indicated thoughtful approaches to problems.

8. Relevant sections of the report delineate specific deficiencies noted during the area visit. NDW shall report the status of actions taken to correct these discrepancies no later than 30 May 2014. Two papers in this report highlight significant concerns that either point to a potentially broader Navy issue or, in our opinion, require NDW coordination with another command to fully correct. The issue papers are:

- State of Maryland Regulation of Wetlands on Navy Installations
- Information and Personnel Security Program

9. A separate classified Annex to this report documents counterintelligence, Physical Security, base Security Forces, and Emergency Management issues identified during the area visit.

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PART 2

OBSERVATIONS AND FINDINGS

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AREAS/PROGRAMS ASSESSED

Mission Performance

- Personnel Support Activity Detachment Manning

Facilities, Safety, and Security

- Facilities
- NAS Patuxent River Runway
- Military Unaccompanied Housing
- Family Housing
- Environmental Management
- Safety and Occupational Health
- Energy Conservation
- Command Security Programs

Resource Management/Quality of Life/Community Support

- Morale, Welfare and Recreation
- Navy College/Education Programs
- Fleet and Family Support Center
- Religious Support
- Suicide Prevention
- Sexual Assault Prevention and Response
- Information Management
- Information Technology
- Equal Opportunity Advisor
- Command Managed Equal Opportunity
- Drug and Alcohol Abuse Prevention
- Legal and Ethics
- Voting Assistance
- Commissary
- Navy Exchange
- Child Development Center/Child Development Homes
- Galley
- Medical and Dental Support
- Personally Identifiable Information

Brilliant on the Basics

- Career Development
- Command Sponsorship
- Command Indoctrination

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MISSION PERFORMANCE

1. Overview. NAVINSGEN visited NAS Patuxent River and NSA South Potomac.

a. NAS Patuxent River is located on the Chesapeake Bay approximately 65 miles southeast of Washington, DC. The 14,500-acre complex stretches across 25 miles of shoreline and includes the main station in Lexington Park, MD; Webster Outlying Field in St. Inigoes, MD; Naval Recreation Center Solomons in Calvert County, MD and Bloodsworth Island Range in the Chesapeake Bay. The Air Station supports land-based and maritime aircraft and engineering, test, evaluation, integration, and life cycle support for ship/shore electronics. Some of the larger tenant commands and activities at NAS Patuxent River include:

- Naval Test Wing Atlantic, (PLS FIX)
- Space and Naval Warfare Systems Center
- Marine Aviation Detachment
- Advanced Maritime Technology Center
- Defense Commissary Agency
- Naval Facilities Engineering Command (NAVFAC) Washington
- Naval Criminal Investigative Service Regional Office
- Defense Security Service
- Defense Automated Printing Service Detachment Branch Office
- Fifth Coast Guard District Detachment
- Air Test and Evaluation Squadron ONE (VX-1)
- Scientific Development Squadron ONE (VXS-1)
- Fleet Air Reconnaissance Squadron FOUR (VQ-4 Detachment)
- Naval Health Clinic Patuxent River

b. NSA South Potomac was established in November 2005 as a component of NDW and serves as the host command for NSF Dahlgren and NSF Indian Head. NSA South Potomac provides base operations support for approximately 25 commands and tenant activities, a workforce of approximately 10,000, and over 900 base residents between both installations. Commands at NSF Dahlgren and Indian Head conduct leading-edge research and development to support all warfare areas and provide critical operational support to deployed forces. Some of the larger tenant commands at NSA South Potomac include:

- Naval Surface Warfare Center Dahlgren Division
- Navy Air and Missile Defense Command
- Aegis Ballistic Missile Defense
- Aegis Training and Readiness Center
- Center for Surface Combat Systems
- Joint Warfare Analysis Center
- 614th Air and Space Operations Center (Detachment ONE)
- Naval Ordnance Safety and Security Activity
- United States Marine Corps (USMC) Chemical Biological Incident Response Force
- Joint Interoperability Test Command

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- Naval Surface Warfare Center Indian Head Explosive Ordnance Disposal Technology Division

c. Our overall assessment is that NAS Patuxent River and NSA South Potomac are executing their missions, but continue to be challenged by declining facility, infrastructure sustainment and Base Operating Support (BOS) funding. Overall, these commands are supporting tenant commands and ensuring that quality of life issues for Sailors, their families, and civilian employees are adequately addressed.

d. We found that people assigned to area commands are committed to the mission and thoroughly enjoy their jobs. Their biggest frustrations are lack of dining options at some of the facilities, base access (e.g. gate traffic in the morning at NAS Patuxent River), and facilities issues that impact mission.

2. Personnel Support Activity Detachment (PSD) Manning

a. The NAS Patuxent River PSD is understaffed, resulting in reduced customer support for base Sailors and civilians. Five of 19 billets at PSD NAS Patuxent River are vacant (vacant positions are: 4 GS-5s, 1 GS-7). This manning shortfall is consistent with the manning levels NAVINSGEN has observed at the four other PSDs. Across the Navy, PSD positions are predominately GS-5 entry level clerks with very limited upward promotion opportunity. This situation has produced a very transient workforce that remains in place only long enough to seek employment elsewhere when other government jobs become available.

b. As of 1 October 2013, all 66 Navy PSDs nation-wide report to Navy Pay and Personnel Support Center (NPPSC). Navy Pay and Personnel Command has recently established an Integrated Process Team to address the PSD manning issue addressed above.

3. Hiring Freeze. We found that a number of commands at NAS Patuxent River and NSA South Potomac had not been informed that the Navy hiring freeze was no longer in effect. NDW leadership was made aware of this issue; lower echelon commands have subsequently been made aware of the lifting of the hiring freeze. These commands will now be able to move forward on filling a number of these vacant billets in accordance with the Commander, Navy Installation Command's (CNIC) approved hiring plan. However, this points to a communication gap that should be assessed and rectified by NDW.

FACILITIES, SAFETY AND SECURITY

1. Facilities. Facilities at NAS Patuxent River, NSF Dahlgren and NSF Indian Head are adequate to support assigned missions; however, many of these facilities are aging and are a challenge to maintain due to reduced sustainment funding levels. During the NAVINSGEN pre-inspection Quality of Life survey, subsequent focus groups, and discussions with base leadership, personnel uniformly expressed concerns regarding the declining condition of their facilities.

a. NAS Patuxent River has a mix of newer construction and older structures that date back to the 1940s. NSF Dahlgren's facilities are generally older than those at NAS Patuxent River. NSF Indian Head's facilities, overall, are in the poorest condition observed during this visit.

b. As with most aging facilities, mold was evident in a number of buildings that we visited. Both NSA Patuxent River and NSA South Potomac are effectively responding to mold problems with rapid clean up, but often lack the resources to address the underlying issues of moisture penetrating the building envelope through the roof, walls, or windows. Reductions in facility sustainment funding will, over time, accelerate building degradation.

2. NAS Patuxent River Runway. The NAS Patuxent River runway is fully operational, but requires daily maintenance actions to limit foreign object damage (FOD) resulting from deteriorated pavement conditions. A March 2013 NAVFAC Airfield Pavement Condition Survey of NAS Patuxent River determined that the runways are generally in good to fair condition but will be in poor to fair condition by 2016 if not repaired beforehand. Poor to fair runway conditions will place aircraft at increased risk of damage. Repair of the NAS Patuxent River runway is NDW's number one facility priority, and this issue is well understood by the Naval Aviation Enterprise (NAE). A \$67M repair project has been developed to repair the runways; project is a POM-16 issue, not yet funded.

3. Military Unaccompanied Housing

a. The enlisted barracks at NAS Patuxent River and NSF Dahlgren are generally in good condition and sufficient to meet the needs of the base. The barracks at NAS Patuxent River no longer meet Navy's minimum privacy and square foot requirements adopted from DoD 4165.63-M, "DoD Housing Management", dated 28 October 2010 as these barracks were built before this standard was in place. Although, the room configurations have been modified and upgraded since they were built, they still do not meet the most recent criteria of two room suites with one Sailor per room and a shared head. Several of the buildings are located within the hazard zone of the runway as they were constructed when the airfield supported different Type/Model/Series (TMS) of aircraft with smaller accident potential zones. Any future replacement barracks must be built at a location outside hazard zones.

b. NDW has developed a MILCON project to replace the barracks at NAS Patuxent River, but the project is not funded.

4. Family Housing. Interviews with housing managers and residents show a strong partnership between Military Housing and Lincoln Military Housing. An inspection of housing units in multiple neighborhoods revealed clean and well-maintained homes and surrounding properties.

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5. Environmental Management

a. Wastewater. Navy operates wastewater treatment facilities at NOLF Webster Field, MD (NAS Patuxent River) and at NSF Dahlgren, VA (NSA South Potomac).

(1) The facility at NOLF Webster Field was out of compliance for 14 of the last 24 months, but has consistently operated in compliance since June 2013. The facility operated out of compliance because plant operators had not received adequate operations and maintenance training, or manuals, after the plant was refurbished. These shortfalls have been corrected.

(2) At the NSF Dahlgren facility, the naturally occurring phosphorous levels in the groundwater exceed the Commonwealth of Virginia permissible discharge limit to the Chesapeake Bay. The NSF Dahlgren plant exceeded its average concentration limit for total phosphorous for 2011 and 2012. The base received a Notice of Violation (NOV) on 3 October 2012 from the Commonwealth of Virginia. Virginia regulators will review the plant's 2013 phosphorous output in 2014; however, due to plant materiel improvements, and subsequent improved output readings, NSF Dahlgren projects that its output will be found to be within limits. Significant treatment process and equipment modifications at the plant brought it back into compliance.

b. Potable Water Infrastructure. NSF Indian Head's potable water program has several pending repair issues.

(1) Three 500K gallon elevated water storage towers were constructed at NSF Indian Head in 2006 as part of the MILCON-P160 project. Two of the towers have structural cracks; all three towers have peeling paint/coating on the interior of their bowls. The cost for repair is estimated at \$1.5M; repair funding is programmed for first quarter FY15.

(2) The NSF Indian Head potable water system uses an average of 900K gallons per day (GPD) of well water. Approximately 300K GPD of this usage is not accounted for. NSF Indian Head is determining funding requirements to conduct a leak detection study of the system.

(3) NSF Indian Head's Cross-Connection/Backflow Prevention Plan requires a survey every five years of all buildings that are connected to the potable water system. This survey identifies any cross-connections, documents the inventory and location of backflow devices, and recommends backflow devices for installation. This survey has not been conducted since 2007 and is out of periodicity. NSF Indian Head is determining funding requirements to conduct the backflow survey.

(4) NSF Indian Head submitted a Vulnerability Assessment (VA) and Emergency Response Plan (ERP) for their Potable Water System to Maryland Department of the Environment (MDE) in 2004. However, in 2006 the MILCON-P160 project closed five wells and replaced three water towers, significantly changing the infrastructure of the water system. The existing VA and ERP do not accurately reflect the current water system infrastructure.

Potable Water Deficiencies:

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1. NSF Indian Head is overdue for a five year Cross-Connection/Backflow Plan Survey. Reference: Naval Facilities Engineering Service Center: Cross-Connection Control and Backflow Prevention Program Implementation at Navy Shore Facilities, User's Guide UG-2029-ENV (May 1998).

2. NSF Indian Head's VA and ERP does not reflect the current water system infrastructure on the base. Reference: OPNAVINST 5090.1C CH-1 (Navy Environmental Readiness Manual).

c. Natural Resources Management. NAS Patuxent River is working with the Army Corps of Engineers (USACE) to remove trees and wetlands near the airfield to reduce the risk of deer and waterfowl strikes. The State of Maryland is attempting to insert environmental regulatory jurisdiction in this matter by claiming that state issued permits and state approved mitigation plans must be in place when wetland vegetation is removed at NAS Patuxent River. Previously, removal of wetland vegetation by the base was coordinated with USACE only. A determination is required to establish the extent of Maryland's recently claimed jurisdiction over wetlands at NAS Patuxent River and more broadly, wetlands on other Navy installations in Maryland. This matter is addressed in Issue Paper 1, "State of Maryland Regulation of Wetlands on Navy Installations."

6. Safety and Occupational Health

a. Overview. The Safety team reviewed NDW, NAS Patuxent River and NSA South Potomac for compliance with applicable safety programs required by OPNAVINST 5100.23G CH-1, Navy Safety and Occupational Health Program Manual, OPNAVINST 5102.1D CH-2, Navy and Marine Corps Mishap and Safety Investigation Reporting and Recordkeeping, OPNAVINST 5100.12J, Navy Traffic Safety Program, OPNAVINST 5100.25C, Recreation and Off-duty Safety Program and other federal and Navy standards.

b. Funding and Staffing. NDW supports safety programs and services within its region with CNIC BOS safety services funding. In FY13, these services were funded at COL-3 levels: NDW FY13 safety service funding was \$3.2M with staffing of 32 Full Time Equivalent (FTE). For FY14, these services are funded at COL-4 levels: NDW funding and staffing were reduced more than 25% to \$2.4M and 23 FTEs, respectively.

c. Safety Oversight. Neither NAS Patuxent River nor NSA South Potomac has had an SOH Management Evaluation within the past three years as required by OPNAVINST 5100.23G CH-1. CNIC delegated the responsibility to conduct these evaluations to NDW. However, the NDW Regional Safety staff does not have the resources to conduct these evaluations (the staff consists of a single Regional Safety Director) and suspended its oversight inspections in August 2012. NDW has only been able to conduct assist visits since 2012.

Safety Oversight Deficiency:

3. NDW has not conducted an SOH Management Evaluation for NAS Patuxent River within required 3-year periodicity. Reference: OPNAVINST 5100.23G CH-1, Chapter 9.

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4. NDW has not conducted an SOH Management Evaluation for NSA South Potomac within required 3-year periodicity. Reference: OPNAVINST 5100.23G CH-1, Chapter 9.

d. Safety Training

(1) Per OPNAVINST 5100.23G CH-1 (Chapter 6), as a minimum, SOH managers shall include the following core courses (or equivalents, such as Occupational Safety and Health Administration Training Institute courses) in Individual Development Plans (IDP) for SOH professionals:

- (a) Naval Occupational Safety / Health Assessment Tools and Strategies, A-493-0089
- (b) Mishap Investigation (Ashore), A-493-0078
- (c) Introduction to Navy Occupational Safety and Health (Ashore), A-493-0050
- (d) General Industry Safety Standards, A-493-0061
- (e) Electrical Standards, A-493-0033
- (f) Introduction to Hazardous Materials (Ashore), A-493-0031
- (g) Introduction to Industrial Hygiene, A-493-0035
- (h) Navy Ergonomics Program, A-493-0085
- (i) Machinery and Machine Guarding Standards, A-493-0073.

(2) NAS Patuxent River and NSA South Potomac SOH staff have not all completed required training. Specifically:

- (a) The NAS Patuxent River Safety Manager has completed none of the nine core classes listed above.
- (b) Six of nine NAS Patuxent River SOH professionals have completed all nine core classes.
- (c) The NAS Patuxent River (NAVFAC) Public Works Department (PWD) Site Safety Manager has completed seven of the nine core classes.
- (d) The NSA South Potomac Safety Manager has completed seven of nine core classes.
- (e) Two of three NSA South Potomac SOH professionals have completed all nine core classes.

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(3) Additional requirements of Naval Education and Training Manual (NAVEDTRA 10076B), Career Development Program for Safety and Occupational Health and Industrial Hygiene Personnel, are not followed.

Safety Training Deficiencies:

5. NAS Patuxent River and NSA South Potomac Safety Managers and SOH professionals have not completed required training courses. Reference: OPNAVINST 5100.23G CH-1, Chapter 6.

6. NAS Patuxent River and NSA South Potomac do not have a Career Development Program in place for Safety and Occupational Health and Industrial Hygiene Personnel. Reference: NAVEDTRA 10076B.

e. Hazardous Material Control and Management (HMC&M). Overall, we found that NAS Patuxent River and NSA South Potomac's HMC&M programs were not effective and were not being executed in accordance with OPNAVINST 5100.23G CH-1, Chapter 7.

NAS Patuxent River HMC&M Deficiencies:

7. None of the personnel with assigned HMC&M program responsibilities have completed the following required courses:

a. **Introduction to Hazardous Material (Ashore), course A-493-0031**

b. **Hazardous Material Control and Management Technician, course A-322-2600**

8. The NAS Patuxent River HMC&M instruction is out of date and does not address the current practice of contracting of Centralized Hazardous Material Reutilization and Inventory Management Program (CHRIMP) responsibilities.

9. The HMC&M manager does not perform a safety and health review of HM proposed for addition to the Authorized Use List (AUL) prior to purchase of the HM. Reference: OPNAVINST 5100.23G CH-1, Chapter 7.

10. The HMC&M manager does not conduct a periodic review of the AUL to eliminate unnecessary HM, substitute less hazardous HM where feasible, and comply with the provisions of NAVSUP Publication 718, Navy Guidance Manual for the Hazardous Material Substitution Process.

NSA South Potomac HMC&M Deficiencies:

11. CHRIMP is not being employed correctly at NSF Indian Head. Only one laboratory employs CHRIMP at NSF Indian Head. Reference: OPNAVINST 5100.23G CH-1, Chapter 7.

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12. The purchase of HM is not centralized and the Hazardous Waste (HW) management function is not coordinated with the HM program. Reference: OPNAVINST 5100.23G CH-1, Chapter 7.

13. HW is not tracked from cradle to grave, as required by instruction. Reference: OPNAVINST 5100.23G CH-1, Chapter 7.

14. NSA South Potomac's HMC&M is outdated and does not address the implementation of Enterprise Resource Planning. Reference: OPNAVINST 5100.23G CH-1, Chapter 7.

f. Asbestos Management Program. NAS Patuxent River and NSA South Potomac lack their own Asbestos Management Program and have designated an Asbestos Program Manager who is assigned part-time but is located at the NAVFAC Region-level. Such an arrangement is authorized per OPNAVINST 5100.23G, chapter 17, provided that a written agreement is in place that gives higher headquarters authority to provide specific asbestos services to subordinate commands. No such agreement is in place for NAS Patuxent River or NSA South Potomac. Although, with the appropriate written agreement in place, NAVFAC Regional Office is authorized to provide staff personnel to serve as Asbestos Program Manager on a part time basis for NAS Patuxent River and NSA South Potomac, NAVINSGEN assesses that such an arrangement is insufficient to properly execute the Asbestos Management Programs at these two installations. Additionally, regional staff personnel cannot properly provide oversight to lower echelon commands if they are conducting lower echelon asbestos management functions. We noted that the regional Asbestos Program Manager was not involved in day-to-day management of the Asbestos Management Programs.

Asbestos Program Deficiencies:

15. Neither NAS Patuxent River Public Works Department (PWD) nor NAS Patuxent River Safety Departments have appointed Asbestos Program Managers. Reference: OPNAVINST 5100.23G CH-1, Chapter 17.

16. Neither NAS Patuxent River PWD nor NAS Patuxent River Safety Departments maintain required asbestos records for each installation. Reference: OPNAVINST 5100.23G CH-1, Chapter 17.

17. A Regional Asbestos Program Manager has been designated in writing; however, no written agreement between the Region and assigned lower echelon commands is in place to authorize the Region to act on their behalf in asbestos matters. Reference: OPNAVINST 5100.23G CH-1, Chapter 17.

7. Energy Conservation. Both NAS Patuxent River and NSA South Potomac are in compliance with Navy policy, SECNAVINST 4101.3, Department of the Navy Energy Program for Security and Independence Roles & Responsibilities, OPNAVINST 4100.5E, Shore Energy Management, and applicable DoD Policy and laws referenced therein.

8. Command Security Programs.

a. Information and Personnel Security Programs. NAS Patuxent River and NSA South Potomac lack their own Command Security instructions and have designated Security Managers who are assigned part-time but located at the NDW Region staff. Such an arrangement is authorized per SECNAV M-5510.30 and SECNAV M-5510.36, Chapter 2, Section 2-11, provided that a Security Servicing Agreement (SSA) or Memorandum of Understanding (MOU) is in place that gives higher headquarters authority to provide specific security services to subordinate commands. No such SSA or MOU is in place for NAS Patuxent River or NSA South Potomac.

(1) Although, with the appropriate SSA or MOU in place, NDW is authorized to provide staff personnel to serve as Security Managers on a part time basis for NAS Patuxent River and NSA South Potomac, NAVINSGEN assesses that such an arrangement is insufficient to properly execute the Command Security programs at these two installations. NDW Security Manager staff cannot properly provide oversight to lower echelon commands if they are conducting lower echelon security management functions, such as they currently are. We found that NDW's Region level Security Managers do not exercise independent security program oversight of all subordinate commands.

(2) During our visit, we noted that NDW Region level Security Managers, who visit these commands one or two days per week, were not involved in local Command Indoctrination programs, routine day-to-day management of security functions, or routine implementation of Command Security Programs. We noted that Region level Security Managers, based at WNY did not have direct access to the commanding officer at the installations they support. Routine Information and Personnel Security functions are performed by local Security Assistants at NAS Patuxent River and NSA South Potomac, but without an appropriate level of supervision. For example, our inspection found that 3 of 33 (9%) assigned Naval Security Force personnel at NSA Patuxent River had expired Personnel Security Investigation (over ten years old). While these Region-level Security Managers are formally trained and experienced, they are not able to effectively manage these programs remotely. Issue Paper 2 addresses Information and Personnel Security Program deficiencies in detail.

(3) The NDW Regional Security Instruction is not up to date with current DoD directives and does not document how NDW is providing part-time Security Manager support to lower echelons.

Information and Personnel Security Deficiencies:

18. The NDW Regional Security Managers do not exercise independent security program oversight of all subordinate commands. References: SECNAV M-5510.36 Section 2-11 and SECNAV M-5510.30, Section 2-10

19. A sampling of security records showed 3 of 33 personnel assigned to the security force at NAS Patuxent River had expired Personnel Security Investigations at the time of our inspection. Reference: SECNAV M-5510.30 Chapter 6.

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20. NDW staff serves as Security Manager for NAS Patuxent and NSA South Potomac, but does not have the required Security Servicing Agreement or Memorandum of Understanding (MOU) in place with these commands. Reference: SECNAV M-5510.36, Chapter 2, Section 2-10 and SECNAV M-5510.30, Chapter 2, Section 2-11.

21. Commander, Naval Installations Command (CNIC) has not conducted a Command Security program oversight inspection on NDW. Reference: SECNAV M-5510.36, Section 2-11 and SECNAV M-5510.30, Section 2-10.

22. NAS Patuxent River does not have (b) (7)(e)

23. NSA South Potomac does not have (b) (7)(e)

24. The NDW Regional Security Instruction (NDWINST 5510.2C) is incomplete and out of date. It does not address full execution of its security oversight responsibilities, does not include local Emergency Plan supplements, does not include the most current security directives including the requirement for annual Counterintelligence Awareness and Reporting (CIAR) training. Reference: DODD 5240.06, SECNAV M-5510.36, Section 2-11, Exhibit 2B, and SECNAV M-5510.30, Section 2-10.

25. NAS Patuxent River does not have a Command Security Instruction. It is incorrectly using the NDW Security Instruction as its own. Reference: SECNAV M-5510.36, Section 2-10, 5.a and SECNAV M-5510.30, Appendix C.

26. NSA South Potomac does not have a Command Security Instruction. It is incorrectly using the NDW Security Instruction as its own. Reference: SECNAV M-5510.36, Section 2-10, 5.a and SECNAV M-5510.30, Appendix C.

b. Operations Security (OPSEC). NDW, NAS Patuxent River and NSA South Potomac OPSEC programs are not in compliance with OPNAVINST 3432.1A, Operations Security. NDW, NAS Patuxent River and NSA South Potomac lacked essential OPSEC program elements, including assigned OPSEC Officers, a command OPSEC instruction, self-assessments, identification of critical information, annual OPSEC surveys, and required OPSEC reviews of media publications and social media sites.

Operations Security (OPSEC) Deficiencies:

27. NDW does not have an OPSEC program. Reference: OPNAVINST 3432.1A.

28. NDW is not providing OPSEC program oversight of lower echelon commands. Reference: OPNAVINST 3432.1A.

29. NAS Patuxent River does not have an OPSEC program. Reference: OPNAVINST 3432.1A.

30. NSA South Potomac does not have an OPSEC program. Reference: OPNAVINST 3432.1A.

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RESOURCE MANAGEMENT/QUALITY OF LIFE/COMMUNITY SUPPORT

1. The Resource Management/Quality of Life/Community Support Team assessed 20 programs and functions. Our findings reflect inputs from survey respondents, onsite focus group participants, document review, and face-to-face personnel interviews.

a. We assessed the following programs as well-administered and contribute to overall QOL: Morale, Welfare and Recreation, Navy College/Education Services, Fleet and Family Support Centers, Religious Support, Sexual Assault Prevention and Response (SAPR), Suicide Prevention, Information Management, Information Technology, Equal Opportunity Advisor, Command Managed Equal Opportunity, Hazing Policy Training and Compliance, Drug and Alcohol Abuse Prevention, Legal & Ethics, and Voting Assistance.

b. Commissaries, Navy Exchanges, Child Development Centers/Child Development Homes (CDC/CDH), galleys, and medical and dental activities at NAS Patuxent River and NSA South Potomac adequately support their communities.

c. Personally Identifiable Information (PII) was noted as the only non-compliant program. General Military Training requirements are being met, however, we observed no active Regional oversight of the Privacy Act Program at NAS Patuxent River or NSA South Potomac per SECNAVINST 5211.5E, Department of the Navy Privacy Program.

Protected Personal Information (PPI) Deficiencies:

31. NDW does not provide oversight of the Privacy Act Programs at NAS Patuxent River or NSA South Potomac. Reference: SECNAVINST 5211.5E paragraphs 7g and 7h(7).

32. NDW does not include Privacy Act Team members from NAS Patuxent River and NSA South Potomac to identify and establish best practices to ensure no inadvertent release of PPI. Reference: SECNAVINST 5211.5E paragraph 30a(2).

33. NAS Patuxent River has not appointed Privacy Act Team members to identify and establish best practices to ensure no inadvertent release of PPI. Reference: SECNAVINST 5211.5E paragraph 30a(2).

34. NSA South Potomac has not appointed Privacy Act Team members to identify and establish best practices to ensure no inadvertent release of PII. Reference: SECNAVINST 5211.5E paragraph 30a(2).

BRILLIANT ON THE BASICS

1. Brilliant on the Basics programs were reviewed and behavior associated with good order and discipline was closely observed. Inputs from survey respondents, onsite focus group participants, document review, and face-to-face personnel interviews were considered. Career Development, Sponsorship, and Command Indoctrination programs were thoroughly inspected. Awards/Recognition, Ombudsman, and Mentorship programs were evaluated through surveys, focus groups, and interviews.
2. Overall, command morale and perceptions of quality of life were noted to be above average. Enlisted Sailors displayed outstanding military bearing and maintained a professional appearance.
3. Most commands within the Region have effective Command Sponsorship, Command Indoctrination and Career Development programs. There were some administrative and training shortfalls which were addressed in a roundtable setting. No significant problems were identified regarding the Awards/Recognition, Ombudsman, and Mentorship programs.

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PART 3
ISSUE PAPERS

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SUMMARY OF ACTIONS

If you are an **Action Officer** for a staff listed below, please submit Implementation Status Reports (ISRs) as specified for each applicable recommendation, along with supporting documentation, such as plans of action and milestones and implementing directives.

a. **Submit initial ISRs using OPNAV Form 5040/2 no later than 16 May 2014.** Each ISR should include an e-mail address for the action officer, where available. Electronic ISR submission to NAVIGInspections@navy.mil is preferred. An electronic version of OPNAV Form 5040/2 may be downloaded from the NAVINSGEN Web-site at www.ig.navy.mil in the Downloads and Publications Folder, titled Forms Folder, Implementation Status Report.

b. **Submit quarterly ISRs, including "no change" reports until the recommendation is closed by NAVINSGEN.** When a long-term action is dependent upon prior completion of another action, the status report should indicate the governing action and its estimated completion date. Further status reports may be deferred, with NAVINSGEN concurrence.

c. When action addressees consider required action accomplished, the status report submitted should contain the statement, "Action is considered complete." However, **NAVINSGEN approval must be obtained before the designated action addressee is released** from further reporting responsibilities on the recommendation.

d. NAVINSGEN point of contact for ISRs is (b) (7)(C)

COMMAND	RECOMMENDATION NUMBER(S)
CNIC	69-13
NDW	70-13
NSA Patuxent River	71-13
NSA South Potomac	72-13

ISSUE PAPER 1

SUBJECT: STATE OF MARYLAND REGULATION OF WETLANDS ON NAVY INSTALLATIONS

REFERENCE: (a) OPNAVINST 5090.1C, Environmental Readiness Program Manual of 30 October 07

ISSUE: The State of Maryland is attempting to establish environmental regulatory jurisdiction at NAS Patuxent River to regulate wetlands on the base and, potentially, all DoD installations within Maryland.

BACKGROUND:

1. Section 1-2.23 of reference (a) establishes the Navy's procedures for interfacing with environmental regulatory agency. The Regional Environmental Coordinator (REC) is the primary regional Navy interface with Federal, State and local regulatory agencies.
2. Chapter One of reference (a) also establishes requirements for DoD Regional Environmental Coordination. DoD RECs coordinate inter-service environmental issues with the Environmental Protection Agency and State and local regulators.

DISCUSSION:

1. NAS Patuxent River is working with the Army Corps of Engineers (USACE) to remove trees and wetlands near the airfield to reduce the risk of deer and waterfowl strikes. The State of Maryland is attempting to insert environmental regulatory jurisdiction in this matter by claiming that state issued permits and state approved mitigation plans must be in place when wetland vegetation is removed at NAS Patuxent River. Previously, removal of wetland vegetation by the base was coordinated with USACE only. A determination is required to establish the extent of Maryland's recently claimed regulatory authority over wetlands at NSA Patuxent River and, more broadly, wetlands on other DoD installations in Maryland.

RECOMMENDATION:

069-13. That Commander, Navy Installations Command review NAS Patuxent River and Naval District Washington's concerns regarding the State of Maryland's efforts to regulate wetlands at NAS Patuxent River and coordinate with OPNAV N45 and the DoD Regional Environmental Coordinator, as necessary, to determine Maryland's actual regulatory authority in this matter.

NAVINGEN POINT OF CONTACT:

(b) (7)(C)

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ISSUE PAPER 2

SUBJECT: INFORMATION AND PERSONNEL SECURITY PROGRAM

REFERENCES: (a) SECNAV M-5510.36, Department of the Navy Information Security Program, June 2006
(b) SECNAV M-5510.30, Department of the Navy Personnel Security Program, June 2006

ISSUE: NAS Patuxent River and NSA South Potomac lack Command Security Managers, and NDW does not have a Security Servicing Agreement with NAS Patuxent River or NSA South Potomac.

BACKGROUND:

1. References (a) and (b) require commanding officers to designate a Command Security Manager who is “directly involved in program implementation” to serve as principal adviser to the commanding officer on all matters related to security. Per reference (a), Chapter 2-2, paragraph 2, and reference (b) Chapter 2-3, paragraph 3, the command security manager “may be assigned full-time, part time or as a collateral duty and must be an officer or a civilian employee, GS-11 or above, with sufficient authority and staff to manage the program for the command.”
2. Command Security Managers are also responsible for implementing a security self-inspection program, providing security training for the command, requesting Personnel Security Investigations (PSI) when required, maintaining records of classified access eligibility in Joint Personnel Adjudication System (JPAS), managing visitor access, ensuring classified access to those properly cleared, and ensuring violations of security regulations are reported and investigated. In some circumstances Security Servicing Agreements (SSA) may be appropriate “where security, economy, and efficiency are considerations.” SSAs allow for specific security functions to be performed by a senior in the chain of command or another command as long as the SSA is specific and clearly defines the security responsibilities of each participant.

DISCUSSION:

1. NDW’s Security Managers provide security support for roughly 3,000 personnel assigned to NDW, the White House, the Washington DC-based Afghanistan-Pakistan Hands program, and non-DoD interagency positions assigned in the National Capital Region. NDW’s Region level Security Managers are formally trained, experienced, and designated in writing. However, NDW Regional Security Manager staff personnel have been filling Command Security Manager functions for NAS Patuxent River and NSA South Potomac without an approved Memorandum of Understanding or SSA per SECNAV M-5510.30, Chapter 2, Section 2-11, and SECNAV M-5510.36, Chapter 2, Section 2-10. During our visit, we noted NDW Region level Security Managers, who visit these commands one or two days per week, were not involved in local Command Indoctrination programs or routine day-to-day implementation of Command Security Programs.

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2. Region level Security Managers based out of Washington Navy Yard are geographically separated by up to 65 miles, are not directly involved in day-to-day management of security functions, and do not have direct access to the commanding officer at the installations to which they are providing Security Manager support. Routine Information and Personnel Security functions are performed by local Security Assistants at NAS Patuxent River and NSA South Potomac. At one installation 3 of 33 (9%) Naval Security Force personnel were on duty with expired PSIs (over ten years old) and 34 additional PSIs due to expire within the next six months. Some of these PSIs expired or are due to expire as a result of a previous SECNAV-directed freeze on some Periodic Reinvestigations. Of note, a complete review of PSI status across the Navy is in progress.

3. NDW does not exercise independent security program oversight of all subordinate commands. NAS Patuxent River and NSA South Potomac's Security Managers, assigned to the NDW Security Manager's staff, report their annual self-assessments to the NDW Security Manager.

4. In view of the above, NAVINSGEN assesses that the current arrangement of having NDW Security Manager staff serve part-time as lower echelon Security Managers is insufficient to properly execute the Command Security programs at NAS Patuxent River and NSA South Potomac and prevents NDW from properly executing its lower echelon security oversight responsibilities.

RECOMMENDATIONS:

070-13. That NDW establish a security inspection plan to review and provide oversight of lower echelon Command Security programs.

071-13. That NAS Patuxent River designates a qualified individual from their command to serve as Command Security Manager.

072-13. That NSA South Potomac designates a qualified individual from their command to serve as Command Security Manager.

NAVINSGEN POINT OF CONTACT:

(b) (7)(C)

PART 3
REPORT ON SURVEY AND FOCUS GROUPS

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SUMMARY OF SURVEY DATA ANALYSIS

1. Method. Prior to part three of our NDW area visit (henceforth: NDW3), NAVINSGEN conducted an online survey of Navy active-duty military and DON civilian personnel at NAS Patuxent River and NSA South Potomac from 12 September to 11 October 2013. The survey produced 777 respondents from a reported population of 10,130. Survey questions probed quality of home and work life, as well as topics such as working hours, resources, facilities, communication, travel, safety, training, command climate, and leadership. Active-duty military members were asked questions regarding physical readiness and performance counseling. Civilians were asked questions regarding their position description, performance counseling, human resource service center, and human resource office. Civilian respondents who indicated that they are supervisors were asked additional questions regarding their supervisory training and responsibilities.

2. Quality of Life (QOL). QOL was assessed using a scale from 1 to 10, where 1 is worst and 10 is best. The NDW3 average quality of home life (QOHL), 7.22 (SD = 1.91)¹, was comparable to our 5-year Area Visit (AV) average, 7.16. The distribution of NDW3 ratings is shown in Figure 3-1. The NDW3 average quality of work life (QOWL), 6.37(SD = 2.42), was also comparable to the AV average, 6.31. The distribution of NDW3 QOWL ratings is shown in Figure 3-2.

(See figures on the following page.)

¹ SD = standard deviation

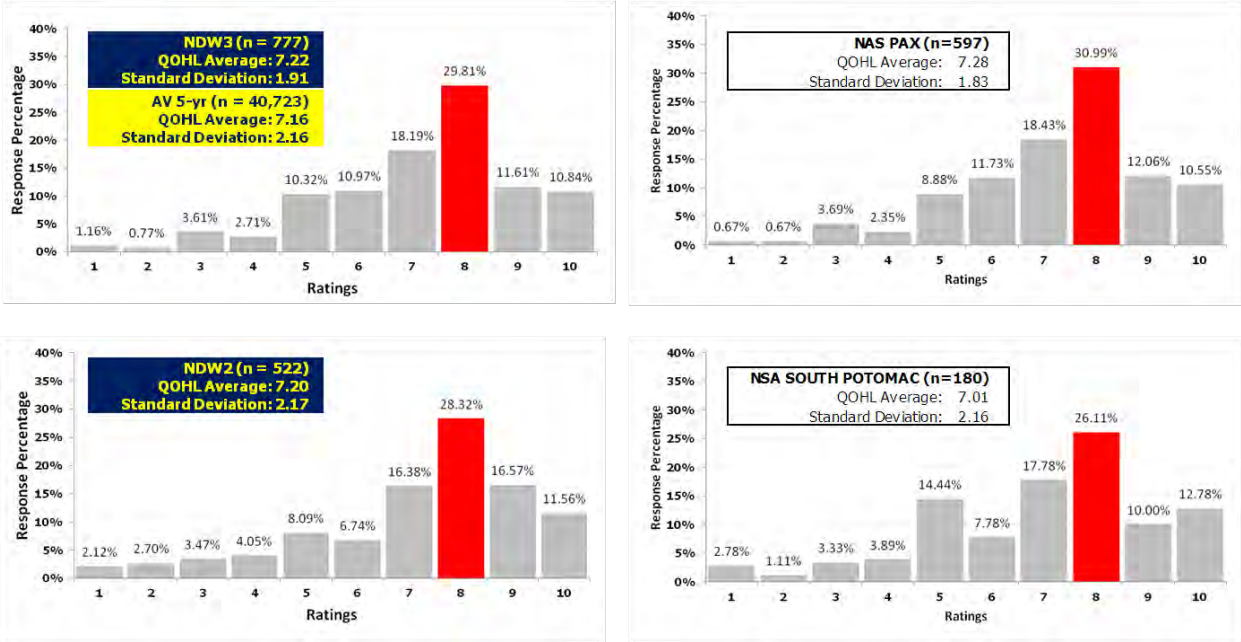


Figure 4-1. Distributions of quality of home life ratings from the survey. Clockwise from top left: NDW3, NDW3 subregions, and NDW part two data (NDW2). The x-axis represents the rating scale and the y-axis represents the response percentage (response percentage for each rating is shown above each bar). The most frequent rating is shown in red.

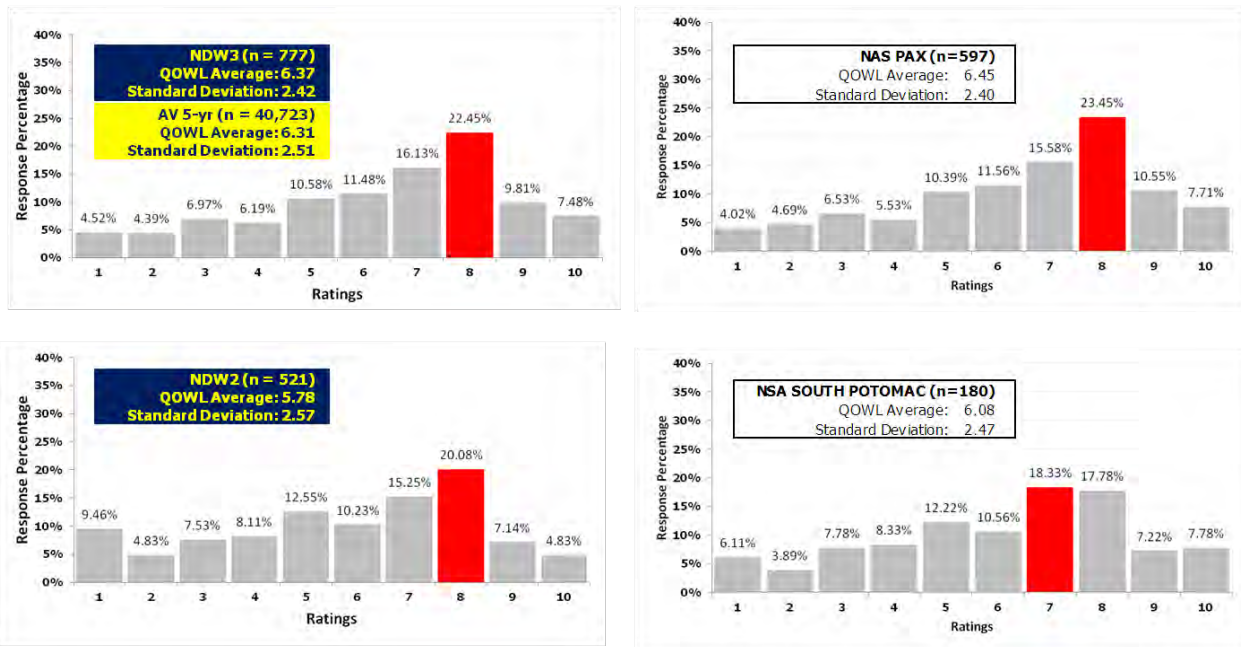


Figure 4-2. Distributions of focus group quality of work life ratings from the survey. Clockwise from top left: NDW3, NDW3 subregions, and NDW part two data (NDW2). The x-axis represents the rating scale and the y-axis represents the response percentage (response percentage for each rating is shown above each bar). The most frequent rating is shown in red.

a. Positive QOWL Factors. Job satisfaction, leadership support, and length of workday were the most frequently selected positive impacts on quality of work life, matching our NDW part two assessment (Figure 4-3). Command climate fell within the margin of sampling error and thus could also be among the top three factors in the NDW3 population.

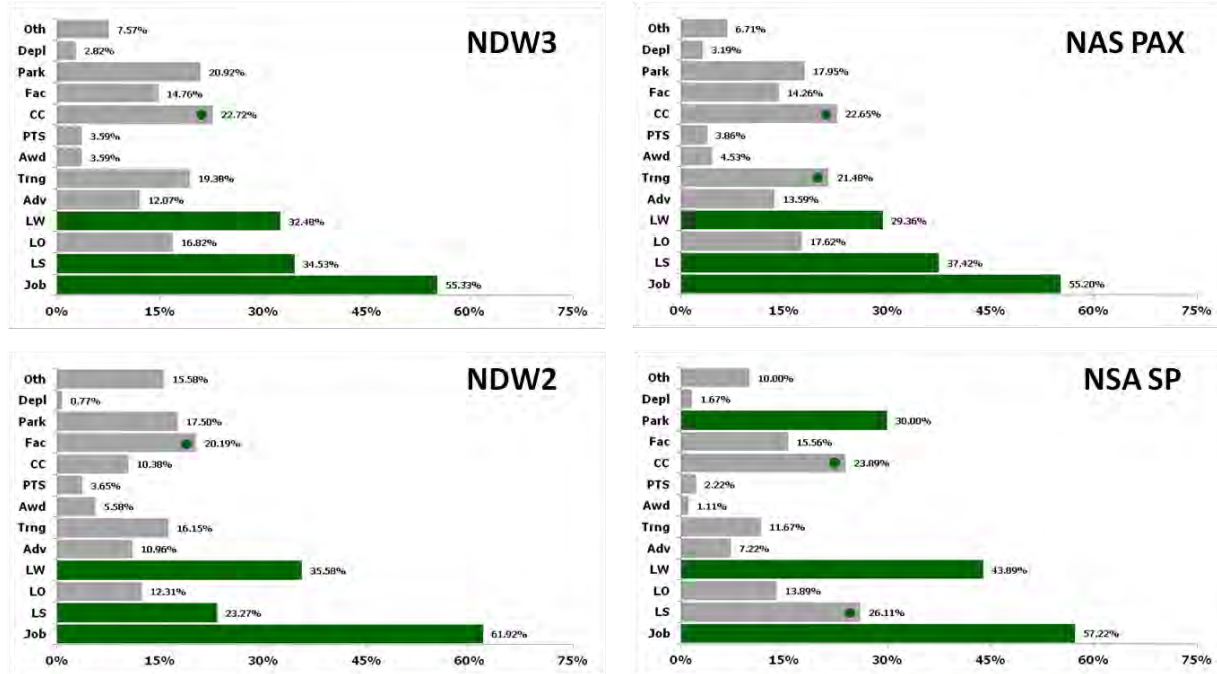


Figure 4-3. Top three positive impacts on quality of work life identified from the survey. Clockwise from top left: Overall NDW part three data (NDW3); NDW3 area visit subregions, NAS Patuxent River (NAS PAX) and NSA South Potomac (NSA SP); and NDW part two data (NDW2). The x-axis represents the percentage of respondents selecting each response and the y-axis lists response options (Job = job satisfaction, LS = leadership opportunities, LO = leadership opportunities, LW = length of workday, Adv = advancement opportunities, Trng = training opportunities, Awd = awards and recognition, PTS = Perform to Serve, CC = command climate, Fac = quality of the workplace facilities, Park = parking, Depl = frequency of deployment/individual augmentations (e.g. IAMM or GSA), Oth = other). Green bars indicate the three most frequent response choices; green circles at the end of a bar indicate response choices that fall within the margin of error as one of the three top positive factors in the population.

b. Negative QOWL Factors. Facilities, advancement opportunities; awards and recognition, were the most frequently selected negative impacts on quality of work life (Figure 4-4). Leadership support and command climate fell within the margin of sampling error and thus could also be among the top three factors in the NDW3 population.

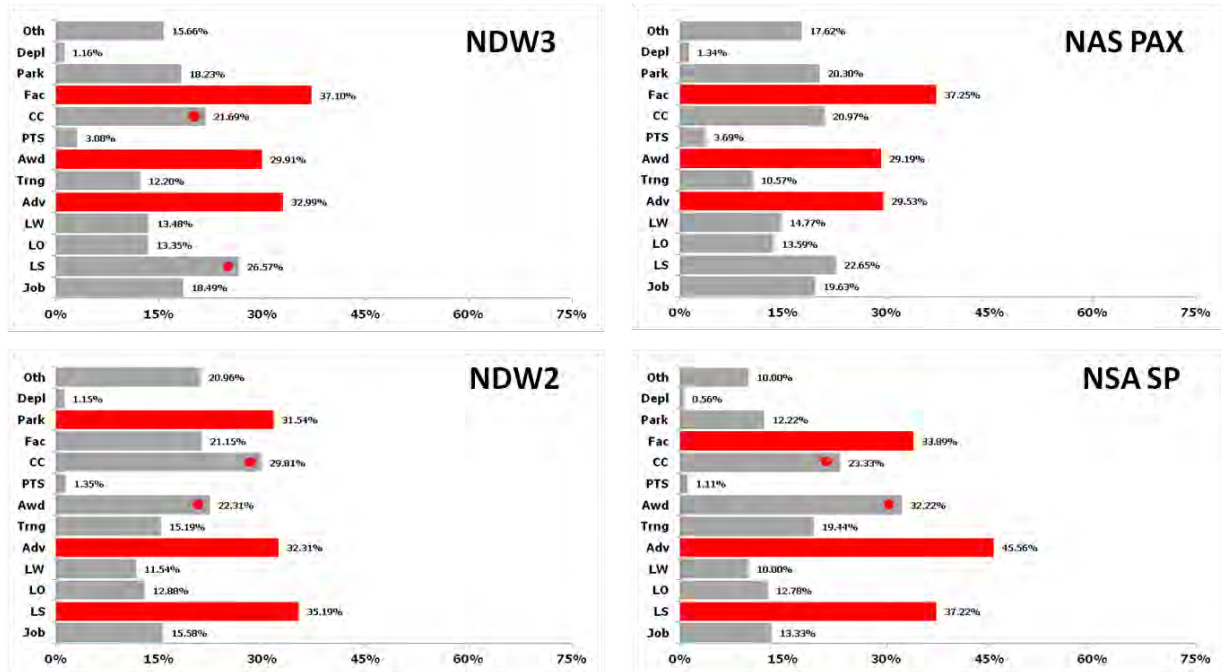


Figure 4-4. Top three negative impacts on quality of work life identified from the survey. Clockwise from top left: Overall NDW part three data (NDW3); NDW3 area visit subregions, NAS Patuxent River (NAS PAX) and NSA South Potomac (NSA SP); and NDW part two data (NDW2). The x-axis represents the percentage of respondents selecting each response and the y-axis lists response options (Job = job satisfaction, LS = leadership opportunities, LO = leadership opportunities, LW = length of workday, Adv = advancement opportunities, Trng = training opportunities, Awd = awards and recognition, PTS = Perform to Serve, CC = command climate, Fac = quality of the workplace facilities, Park = parking, Depl = frequency of deployment/individual augmentations (e.g. IAMM or GSA), Oth = other). Red bars indicate the three most frequent response choices; red circles at the end of a bar indicate response choices that fall within the margin of error as one of the three top positive factors in the population.

SUMMARY OF FOCUS GROUPS

1. Method. From 5 to 7 and 12 to 13 November 2013, the NAVINSGEN team conducted a total of 55 focus groups at NAS Patuxent River and NSA South Potomac (NSF Dahlgren, NSF Indian Head), 21 with various groupings of active duty military ranks and 34 with various groupings of civilian rates. There were a total of 376 participants; 126 Navy active duty military, 238 Department of the Navy civilian personnel. Each focus group was scheduled for one hour. The facilitator followed a protocol script that contained the following basic elements: (1) focus group personnel introductions, (2) brief introduction to the NAVINSGEN mission, (3) privacy, whistleblower protection, and basic ground rules, (4) numerical assessment of overall QOL, (5) participant-derived QOL topics and subsequent discussion, and (6) a focus group exit question. Note taker data sheets were transcribed into spreadsheet format and response codes were applied to determine QOL statistics. Responses to the exit question were discussed among NAVINSGEN leadership but not formally analyzed.

2. Overall Quality of Life. Overall QOL was verbally assessed in focus groups using the same 10-point scale as deployed in the survey, where 1 is worst and 10 is best. The distributions of QOL ratings from the focus groups are displayed in Figure 4-5. The overall average QOL rating from focus groups, 7.32 (SD = 1.32)², was higher than our Area Visit focus group average over a 5-year period, 6.98, as well as our NDW part two (NDW2) average, 7.11.

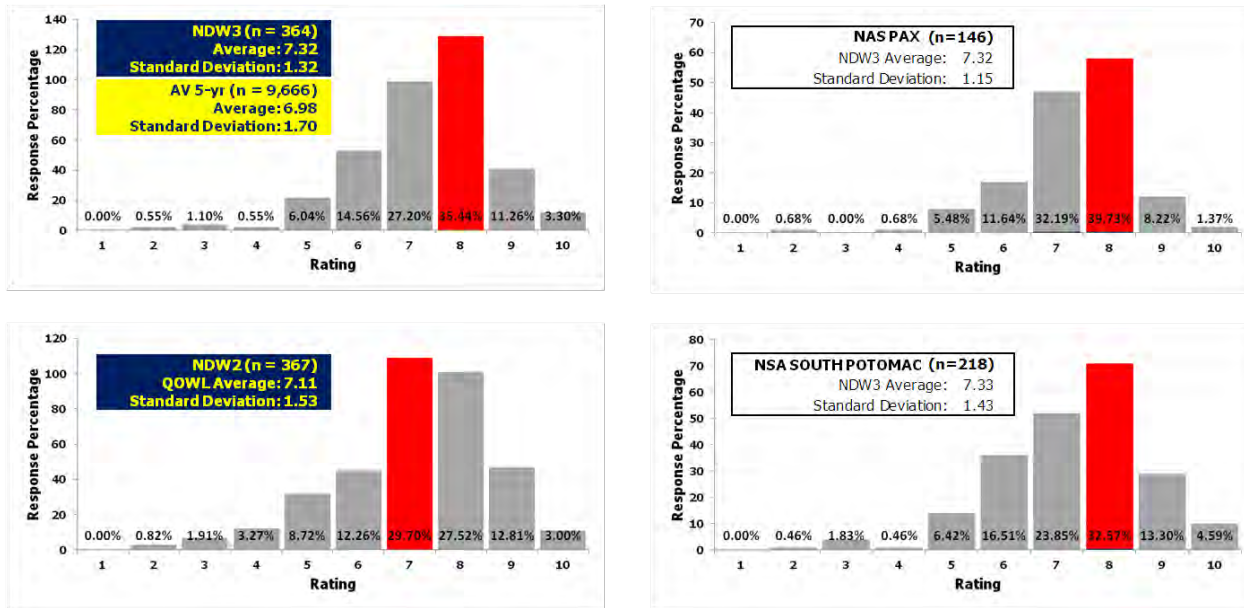


Figure 4-5. Distributions of focus group quality of life ratings. Clockwise from top left: NDW3, NDW3 subregions, and NDW part two data (NDW2). The x-axis represents the rating scale and the y-axis represents the response percentage (response percentage for each rating is shown above each bar). The most frequent rating is shown in red.

² SD = standard deviation

3. Quality of Life Topics. The most frequent QOL topics discussed during the military and DON civilian focus groups are shown in Figure 4-6. Quality of life topics are listed along the y-axis. The gray portion of each bar represents the number of civilian focus groups in which the topic was discussed, and the blue portion of each bar represents the number of military focus groups in which the topic was discussed. As illustrated in Figure 4-6, and consistent with the survey results, facilities was the most frequently discussed QOL topic.

a. Facilities. The degradation of facilities and facility services is documented in the report. One focus group participant provided a candid summary: "It is a different feel when you are walking to a beautiful building compared to one that is falling apart."

b. Food. The perceived lack of local food choices was a common focus groups QOL topic, especially at NAS Patuxent River and NSF Indian Head.

c. Policies. The effect of policies as a mission distracter fell into two categories, furlough and procurement.

(1) This was our first area visit following the furlough. The general perception in our civilian focus groups was that the contract between them and the Navy has been broken: "There is a lot of uncertainty. I feel like a pawn."

(2) Similar to our NDW part two focus groups at NSF Carderock and NSF Naval Observatory, civilians at NSF Dahlgren and NSF Indian Head voiced frustration with a centralized procurement approval policy. Participants thought that approval should be at the lowest possible level: "Ten to 15 signatures to get things done... What is the purpose of this?" In order to accomplish the mission, one participant stated: "The only way to have what I need in FY14 is to order it in FY13."

d. Base Access/Egress. Base access and egress was a frequent QOL issue at NAS Patuxent River. Focus group participants hailed the efforts of the auxiliary security force, but generally felt that leadership was not considering potential bottom-up solutions to address this challenge such as staggering work schedules, innovative and aggressive application of telework, or one-way traffic at specified hours to primary intersections.

e. NMCI/IT. Also similar to NSF Carderock and NSF Naval Observatory, civilians at NSF Dahlgren and NSF Indian Head voiced frustration with the inability to purchase and use mission-critical hardware/software, as well as recurring time-consuming system malfunctions and delays associated with the NMCI infrastructure. Participants voiced a desire to be on par with their private counterparts. Many civilians declared that the combination of dilapidated facilities with perceived over burdensome policies and inadequate IT infrastructure is making it more difficult to attract and maintain young talent.

f. Base Amenities. Civilians generally communicated a greater appreciation for base amenities, while military focus groups voiced perceived shortcomings in selection, quality, availability, and hours of operation. Our inspection team uncovered no deficiencies in base amenities or services.

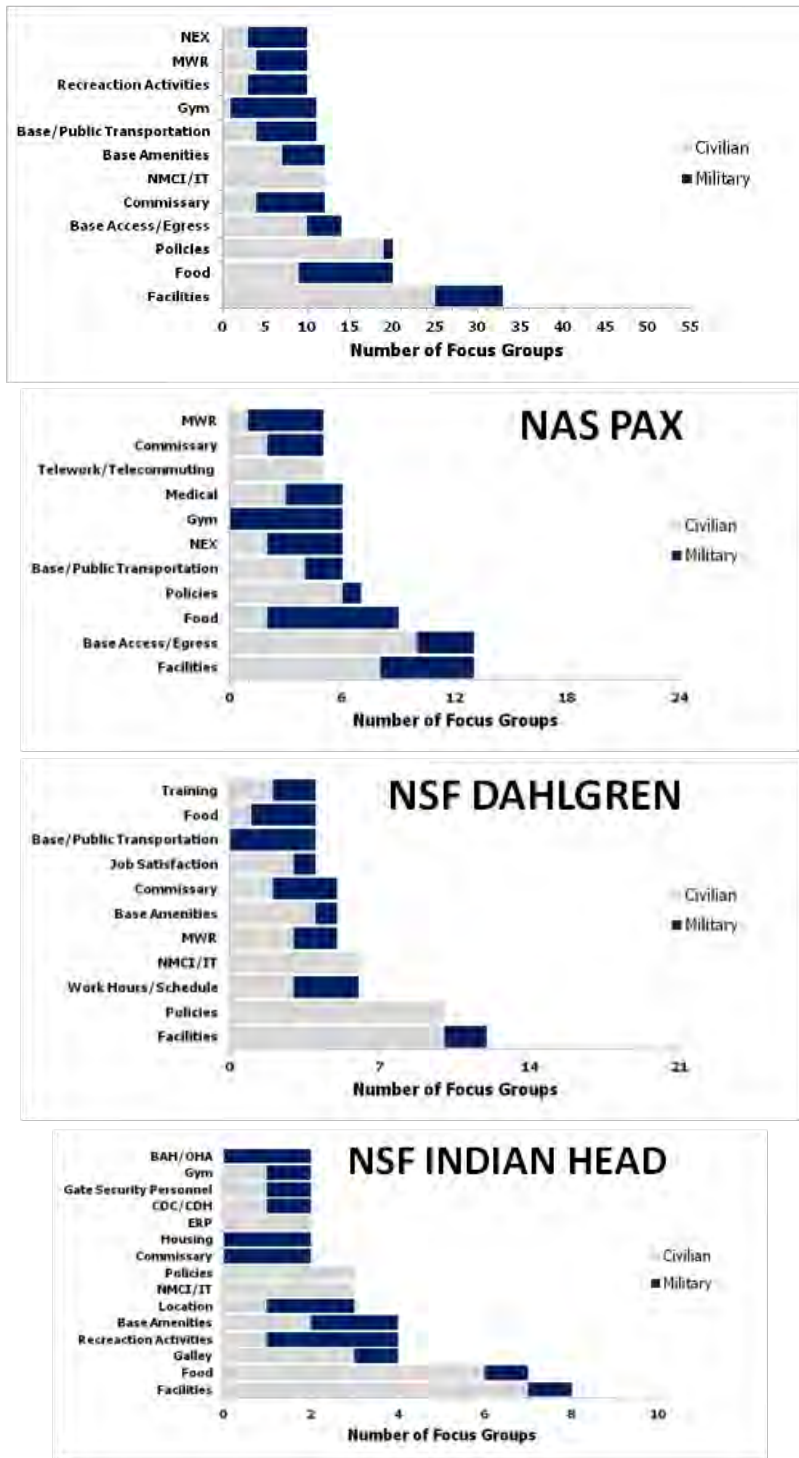


Fig. 4-6. Most frequent quality of life topics discussed during focus groups. The gray portion of each bar represents the number of the DON civilian focus groups in which the topic listed on the y-axis was discussed. The navy blue portion of each bar represents the number of active duty military focus groups in which the topic was discussed. Overall results are presented on top; the three locations below.

SURVEY RESPONSE FREQUENCY REPORT

Online survey of Navy active duty military and DON civilian personnel working in the NAS Patuxent River and NSA South Potomac areas conducted from 12 September to 11 October 2013.

3. On a scale of 1 (worst) to 10 (best) please rate your current Quality of Home Life (QOHL) at your location. QOHL is the degree to which you enjoy where you live, and the opportunities available for housing, recreation, etc.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	4	5	0	9
	% by Col	0.7%	2.8%	0.0%	1.1%
2	Count	4	2	0	6
	% by Col	0.7%	1.1%	0.0%	0.8%
3	Count	22	6	0	28
	% by Col	3.7%	3.3%	0.0%	3.5%
4	Count	14	7	0	21
	% by Col	2.3%	3.9%	0.0%	2.7%
5	Count	53	26	3	82
	% by Col	8.9%	14.4%	25.0%	10.4%
6	Count	70	14	1	85
	% by Col	11.7%	7.8%	8.3%	10.8%
7	Count	110	32	0	142
	% by Col	18.4%	17.8%	0.0%	18.0%
8	Count	185	47	4	236
	% by Col	31.0%	26.1%	33.3%	29.9%
9	Count	72	18	1	91
	% by Col	12.1%	10.0%	8.3%	11.5%
10	Count	63	23	3	89
	% by Col	10.6%	12.8%	25.0%	11.3%
Total	Count	597	180	12	789.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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**4. Please indicate up to three main factors that have a positive impact on your QOHL:
(Choose three or less)**

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Quality of your home	Count	383	84	6
	% by Col	64.2%	46.7%	50.0%
Quality of the school for dependent children	Count	165	46	1
	% by Col	27.6%	25.6%	8.3%
Quality of the childcare available	Count	38	15	0
	% by Col	6.4%	8.3%	0.0%
Shopping & dining opportunities	Count	164	45	5
	% by Col	27.5%	25.0%	41.7%
Recreational opportunities	Count	296	69	5
	% by Col	49.6%	38.3%	41.7%
Access to spouse employment	Count	101	29	4
	% by Col	16.9%	16.1%	33.3%
Access to quality medical/dental care	Count	122	54	5
	% by Col	20.4%	30.0%	41.7%
Cost of living	Count	119	78	5
	% by Col	19.9%	43.3%	41.7%
Other	Count	70	20	2
	% by Col	11.7%	11.1%	16.7%
Total	Count	597	180	12
	% by Col	100.0%	100.0%	100.0%

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5. Please indicate up to three main factors that have a negative impact on your QOHL: (Choose three or less)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Quality of your home	Count	72	31	2
	% by Col	12.1%	17.2%	16.7%
Quality of the school for dependent children	Count	80	20	1
	% by Col	13.4%	11.1%	8.3%
Quality of the childcare available	Count	44	21	0
	% by Col	7.4%	11.7%	0.0%
Shopping & Dining opportunities	Count	246	84	2
	% by Col	41.3%	46.7%	16.7%
Recreational opportunities	Count	142	53	3
	% by Col	23.8%	29.4%	25.0%
Access to spouse employment	Count	124	26	0
	% by Col	20.8%	14.4%	0.0%
Access to medical/dental care	Count	186	54	0
	% by Col	31.2%	30.0%	0.0%
Cost of living	Count	370	67	7
	% by Col	62.1%	37.2%	58.3%
Other	Count	100	26	5
	% by Col	16.8%	14.4%	41.7%
Total	Count	596	180	12
	% by Col	100.0%	100.0%	100.0%

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6. On a scale of 1 (worst) to (best) please rate your Quality of Work Life (QOWL). QOWL is the degree to which you enjoy where you work and available opportunities for professional growth.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	24	11	0	35
	% by Col	4.0%	6.1%	0.0%	4.4%
2	Count	28	7	0	35
	% by Col	4.7%	3.9%	0.0%	4.4%
3	Count	39	14	1	54
	% by Col	6.5%	7.8%	8.3%	6.8%
4	Count	33	15	0	48
	% by Col	5.5%	8.3%	0.0%	6.1%
5	Count	62	22	1	85
	% by Col	10.4%	12.2%	8.3%	10.8%
6	Count	69	19	1	89
	% by Col	11.6%	10.6%	8.3%	11.3%
7	Count	93	33	3	129
	% by Col	15.6%	18.3%	25.0%	16.3%
8	Count	140	32	4	176
	% by Col	23.5%	17.8%	33.3%	22.3%
9	Count	63	13	1	77
	% by Col	10.6%	7.2%	8.3%	9.8%
10	Count	46	14	1	61
	% by Col	7.7%	7.8%	8.3%	7.7%
Total	Count	597	180	12	789.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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7. Please indicate up to three main factors that have a positive impact on your QOWL: (Choose three or less)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Job Satisfaction	Count	329	103	6
	% by Col	55.2%	57.2%	50.0%
Leadership Support	Count	223	47	1
	% by Col	37.4%	26.1%	8.3%
Leadership opportunities	Count	105	25	1
	% by Col	17.6%	13.9%	8.3%
Length of workday	Count	175	79	5
	% by Col	29.4%	43.9%	41.7%
Advancement opportunities	Count	81	13	0
	% by Col	13.6%	7.2%	0.0%
Training opportunities	Count	128	21	3
	% by Col	21.5%	11.7%	25.0%
Awards and recognition	Count	27	2	0
	% by Col	4.5%	1.1%	0.0%
Perform to Serve (PTS)	Count	23	4	1
	% by Col	3.9%	2.2%	8.3%
Command climate	Count	135	43	3
	% by Col	22.7%	23.9%	25.0%
Quality of the workplace facilities	Count	85	28	3
	% by Col	14.3%	15.6%	25.0%
Parking	Count	107	54	5
	% by Col	18.0%	30.0%	41.7%
Frequency of deployment/Individual Augmentations (e.g. IAMM or GSA)	Count	19	3	0
	% by Col	3.2%	1.7%	0.0%
Other	Count	40	18	1

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8. Please indicate up to three main factors that have a negative impact on your QOWL: (choose three or less)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Job satisfaction	Count	117	24	3
	% by Col	19.6%	13.3%	25.0%
Leadership support	Count	135	67	5
	% by Col	22.7%	37.2%	41.7%
Leadership opportunities	Count	81	23	1
	% by Col	13.6%	12.8%	8.3%
Length of workday	Count	88	18	0
	% by Col	14.8%	10.0%	0.0%
Advancement opportunities	Count	176	82	4
	% by Col	29.5%	45.6%	33.3%
Training opportunities	Count	63	35	1
	% by Col	10.6%	19.4%	8.3%
Awards and recognition	Count	174	58	4
	% by Col	29.2%	32.2%	33.3%
Perform to Serve (PTS)	Count	22	2	0
	% by Col	3.7%	1.1%	0.0%
Command climate	Count	125	42	4
	% by Col	21.0%	23.3%	33.3%
Quality of the workplace facilities	Count	222	61	7
	% by Col	37.2%	33.9%	58.3%
Parking	Count	121	22	0
	% by Col	20.3%	12.2%	0.0%
Frequency of deployments/individuals Augmentations (e.g. IAMM or GSA)	Count	8	1	0
	% by Col	1.3%	0.6%	0.0%
Other	Count	105	18	1

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9. Gender

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Male	Count	422	102	6	530
	% by Col	70.8%	56.7%	50.0%	67.3%
Female	Count	174	78	6	258
	% by Col	29.2%	43.3%	50.0%	32.7%
Total	Count	596	180	12	788.0
	% by Col	100.0%	100.0%	100.0%	100.0%

10. Age:

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
17-24	Count	23	2	0	25
	% by Col	3.9%	1.1%	0.0%	3.2%
25-34	Count	142	32	1	175
	% by Col	23.8%	17.8%	8.3%	22.2%
35-44	Count	157	52	1	210
	% by Col	26.3%	28.9%	8.3%	26.6%
45-54	Count	188	54	6	248
	% by Col	31.5%	30.0%	50.0%	31.5%
55-64	Count	77	31	3	111
	% by Col	12.9%	17.2%	25.0%	14.1%
65+	Count	9	9	1	19
	% by Col	1.5%	5.0%	8.3%	2.4%
Total	Count	596	180	12	788.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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11. Marital Status:

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Single	Count	112	22	3	137
	% by Col	18.8%	12.2%	25.0%	17.4%
Married	Count	431	137	8	576
	% by Col	72.3%	76.1%	66.7%	73.1%
Divorced	Count	41	14	1	56
	% by Col	6.9%	7.8%	8.3%	7.1%
Separated	Count	12	7	0	19
	% by Col	2.0%	3.9%	0.0%	2.4%
Total	Count	596	180	12	788.0
	% by Col	100.0%	100.0%	100.0%	100.0%

12. I have school aged children

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	259	68	2	329
	% by Col	43.5%	37.8%	16.7%	41.8%
No	Count	337	112	10	459
	% by Col	56.5%	62.2%	83.3%	58.2%
Total	Count	596	180	12	788.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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13. I am:

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Military	Count	253	48	2	303
	% by Col	42.4%	26.7%	16.7%	38.5%
Civilian	Count	335	131	10	476
	% by Col	56.2%	72.8%	83.3%	60.4%
Contractor	Count	8	1	0	9
	% by Col	1.3%	0.6%	0.0%	1.1%
Total	Count	596	180	12	788.0
	% by Col	100.0%	100.0%	100.0%	100.0%

14. Paygrade:

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
E1 - E3	Count	11	1	0	12
	% by Col	4.5%	2.1%	0.0%	4.0%
E4 - E6	Count	86	18	1	105
	% by Col	34.8%	37.5%	50.0%	35.4%
E7 - E9	Count	44	15	0	59
	% by Col	17.8%	31.3%	0.0%	19.9%
CWO2 - O3	Count	24	6	0	30
	% by Col	9.7%	12.5%	0.0%	10.1%
O4 - O5	Count	73	6	1	80
	% by Col	29.6%	12.5%	50.0%	26.9%
O6 & Above	Count	9	2	0	11
	% by Col	3.6%	4.2%	0.0%	3.7%
Total	Count	247	48	2	297.0
	% by Col	100.0%	100.0%	100.0%	100.0%

15. I am a Geographical Bachelor (married with family living elsewhere)

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	13	2	0	15
	% by Col	5.3%	4.2%	0.0%	5.1%
No	Count	234	46	2	282
	% by Col	94.7%	95.8%	100.0%	94.9%
Total	Count	247	48	2	297.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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16. I am a geographical bachelor because (choose all that apply):

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Poor schools at new duty station	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
High cost of living at new duty station	Count	2	0	0
	% by Col	15.4%	0.0%	0.0%
Lack of spousal employment at new duty station	Count	5	0	0
	% by Col	38.5%	0.0%	0.0%
Spouse has a good employment at old duty station	Count	2	1	0
	% by Col	15.4%	33.3%	0.0%
Critical housing area	Count	1	0	0
	% by Col	7.7%	0.0%	0.0%
High crime rate at new duty station	Count	1	0	0
	% by Col	7.7%	0.0%	0.0%
Desire to maintain stability for family members	Count	7	0	0
	% by Col	53.8%	0.0%	0.0%
Family stayed behind because I couldn't sell the home (it lost significant value) at my last duty station.	Count	2	2	0
	% by Col	15.4%	66.7%	0.0%
Other	Count	6	1	0
	% by Col	46.2%	33.3%	0.0%
Total	Count	13	3	0
	% by Col	100.0%	100.0%	100.0%

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100. I know when to apply the principles of Operational Risk Management (ORM).
 (Respondents could only choose a **single** response)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Strongly Agree	Count	205	62	5
	% by Col	36.7%	36.7%	41.7%
Agree	Count	260	87	4
	% by Col	46.5%	51.5%	33.3%
Neither Agree nor Disagree	Count	69	11	2
	% by Col	12.3%	6.5%	16.7%
Disagree	Count	20	7	1
	% by Col	3.6%	4.1%	8.3%
Strongly Disagree	Count	5	2	0
	% by Col	0.9%	1.2%	0.0%
Total	Count	559	169	12
	% by Col	100.0%	100.0%	100.0%

17. In general, how have you or those you supervise been affected by Perform to Serve (PTS)?

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Positively	Count	1	1	0
	% by Col	7.7%	50.0%	0.0%
Not applicable/neither positively or negatively	Count	7	0	0
	% by Col	53.8%	0.0%	0.0%
Negatively	Count	6	1	0
	% by Col	46.2%	50.0%	0.0%
Total	Count	13	2	0
	% by Col	100.0%	100.0%	100.0%

18. In my professional development I am being mentored by someone?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	6	2	0	8
	% by Col	46.2%	100.0%	0.0%	53.3%
No	Count	7	0	0	7
	% by Col	53.8%	0.0%	0.0%	46.7%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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19. I am mentoring others.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	8	2	0	10
	% by Col	61.5%	100.0%	0.0%	66.7%
No	Count	5	0	0	5
	% by Col	38.5%	0.0%	0.0%	33.3%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

20. A sponsor contacted me before I arrived at my command.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	12	2	0	14
	% by Col	92.3%	100.0%	0.0%	93.3%
No	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
Not Applicable	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

21. My sponsor was helpful in my transition.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	4	0	0	4
	% by Col	30.8%	0.0%	0.0%	26.7%
Agree	Count	4	1	0	5
	% by Col	30.8%	50.0%	0.0%	33.3%
Disagree	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Neither Agree nor Disagree	Count	2	1	0	3
	% by Col	15.4%	50.0%	0.0%	20.0%
Strongly Disagree	Count	3	0	0	3
	% by Col	23.1%	0.0%	0.0%	20.0%
Not Applicable	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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22. My command gives me sufficient time during working hours to participate in a physical readiness exercise program.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	7	1	0	8
	% by Col	53.8%	50.0%	0.0%	53.3%
Agree	Count	3	1	0	4
	% by Col	23.1%	50.0%	0.0%	26.7%
Neither Agree nor Disagree	Count	2	0	0	2
	% by Col	15.4%	0.0%	0.0%	13.3%
Disagree	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Strongly Disagree	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

23. There are adequate facilities (such as a fitness center) to support my participation in a physical readiness program year round.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	8	1	0	9
	% by Col	61.5%	50.0%	0.0%	60.0%
Agree	Count	2	1	0	3
	% by Col	15.4%	50.0%	0.0%	20.0%
Neither Agree nor Disagree	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
Disagree	Count	2	0	0	2
	% by Col	15.4%	0.0%	0.0%	13.3%
Strongly Disagree	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

24. I know my command ombudsman.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	7	1	0	8
	% by Col	53.8%	50.0%	0.0%	53.3%
No	Count	6	1	0	7
	% by Col	46.2%	50.0%	0.0%	46.7%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

25. I have conveyed to my spouse, parents, and/or extended family members the command ombudsman is the official command representative for them when I am away either deployed or temporarily assigned elsewhere.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	5	1	0	6
	% by Col	38.5%	50.0%	0.0%	40.0%
No	Count	8	1	0	9
	% by Col	61.5%	50.0%	0.0%	60.0%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

26. Rate your overall satisfaction with the Fleet Family Support Center (FFSC) services on a scale of 1 (worst) to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
2	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
3	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
4	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
5	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
6	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
7	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
8	Count	0	1	0	1
	% by Col	0.0%	50.0%	0.0%	6.7%
9	Count	2	0	0	2
	% by Col	15.4%	0.0%	0.0%	13.3%
10	Count	3	0	0	3
	% by Col	23.1%	0.0%	0.0%	20.0%
Do not use	Count	6	1	0	7
	% by Col	46.2%	50.0%	0.0%	46.7%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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27. Please indicate up to three main factors that have a **positive impact on your rating for Fleet Family Support Center (FFSC): (Choose three or less)**

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Family/Social Services available	Count	4	1	0
	% by Col	50.0%	100.0%	0.0%
Quality of services	Count	6	1	0
	% by Col	75.0%	100.0%	0.0%
Appointment availability	Count	5	0	0
	% by Col	62.5%	0.0%	0.0%
Staff's customer service	Count	4	1	0
	% by Col	50.0%	100.0%	0.0%
Hours of operation	Count	2	0	0
	% by Col	25.0%	0.0%	0.0%
Total	Count	8	1	0
	% by Col	100.0%	100.0%	100.0%

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28. Please indicate up to three main factors that have a **negative** impact on your rating for Fleet Family Support center (FFSC): (Choose three or less)
 (Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Family/Social Services available	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Quality of services	Count	2	0	0
	% by Col	33.3%	0.0%	0.0%
Appointment availability	Count	3	1	0
	% by Col	50.0%	100.0%	0.0%
Staff's customer service	Count	1	0	0
	% by Col	16.7%	0.0%	0.0%
Hours of operation	Count	5	1	0
	% by Col	83.3%	100.0%	0.0%
Total	Count	6	1	0
	% by Col	100.0%	100.0%	100.0%

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29. Rate your overall satisfaction with the Morale Welfare and Recreation (MWR) services on a scale of 1 (worst) to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
2	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
3	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
4	Count	2	0	0	2
	% by Col	15.4%	0.0%	0.0%	13.3%
5	Count	2	0	0	2
	% by Col	15.4%	0.0%	0.0%	13.3%
6	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
7	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
8	Count	2	1	0	3
	% by Col	15.4%	50.0%	0.0%	20.0%
9	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
10	Count	3	1	0	4
	% by Col	23.1%	50.0%	0.0%	26.7%
Do not use	Count	2	0	0	2
	% by Col	15.4%	0.0%	0.0%	13.3%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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30. Please indicate up to three main factors that have a **positive** impact on your rating for Morale Welfare and Recreation (MWR): (Choose three or less)
 (Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Variety of MWR services available	Count	3	1	0
	% by Col	30.0%	50.0%	0.0%
Quality of services	Count	7	2	0
	% by Col	70.0%	100.0%	0.0%
Cost	Count	4	1	0
	% by Col	40.0%	50.0%	0.0%
Staff's customer service	Count	3	2	0
	% by Col	30.0%	100.0%	0.0%
Hours of operation	Count	5	0	0
	% by Col	50.0%	0.0%	0.0%
Other	Count	1	0	0
	% by Col	10.0%	0.0%	0.0%
Total	Count	10	2	0
	% by Col	100.0%	100.0%	100.0%

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31. Please indicate up to three main factors that have a **negative** impact on your rating for Morale Welfare and Recreation (MWR): (Choose three or less)
 (Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Variety of MWR services available	Count	5	0	0
	% by Col	50.0%	0.0%	0.0%
Quality of services	Count	1	0	0
	% by Col	10.0%	0.0%	0.0%
Cost	Count	5	0	0
	% by Col	50.0%	0.0%	0.0%
Staff's customer service	Count	2	0	0
	% by Col	20.0%	0.0%	0.0%
Hours of operation	Count	5	1	0
	% by Col	50.0%	100.0%	0.0%
Other	Count	3	0	0
	% by Col	30.0%	0.0%	0.0%
Total	Count	10	1	0
	% by Col	100.0%	100.0%	100.0%

32. Rate your overall satisfaction with the Navy Exchange (NEX) on a scale of 1 (worst) to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	2	0	0	2
	% by Col	15.4%	0.0%	0.0%	13.3%
2	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
3	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
4	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
5	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
6	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
7	Count	0	2	0	2
	% by Col	0.0%	100.0%	0.0%	13.3%
8	Count	3	0	0	3
	% by Col	23.1%	0.0%	0.0%	20.0%
9	Count	2	0	0	2
	% by Col	15.4%	0.0%	0.0%	13.3%
10	Count	3	0	0	3
	% by Col	23.1%	0.0%	0.0%	20.0%
Do not use	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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33. Please indicate up to three main factors that have a **positive** impact on your rating for Navy Exchange (NEX): (Choose three or less)
 (Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Variety of merchandise selections	Count	2	0	0
	% by Col	22.2%	0.0%	0.0%
Quality of merchandise selections	Count	4	0	0
	% by Col	44.4%	0.0%	0.0%
Cost	Count	5	2	0
	% by Col	55.6%	100.0%	0.0%
Staff's customer service	Count	7	2	0
	% by Col	77.8%	100.0%	0.0%
Hours of operation	Count	5	0	0
	% by Col	55.6%	0.0%	0.0%
Total	Count	9	2	0
	% by Col	100.0%	100.0%	100.0%

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34. Please indicate up to three main factors that have a **negative** impact on your rating for Navy Exchange (NEX): (Choose three or less)
 (Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Variety of merchandise selections	Count	11	2	0
	% by Col	84.6%	100.0%	0.0%
Quality of merchandise selections	Count	5	2	0
	% by Col	38.5%	100.0%	0.0%
Cost	Count	8	0	0
	% by Col	61.5%	0.0%	0.0%
Staff's customer service	Count	2	0	0
	% by Col	15.4%	0.0%	0.0%
Hours of operation	Count	4	1	0
	% by Col	30.8%	50.0%	0.0%
Total	Count	13	2	0
	% by Col	100.0%	100.0%	100.0%

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35. Rate your overall satisfaction with the Commissary on a scale of 1 (worst) to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
2	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
3	Count	2	0	0	2
	% by Col	15.4%	0.0%	0.0%	13.3%
4	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
5	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
6	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
7	Count	4	2	0	6
	% by Col	30.8%	100.0%	0.0%	40.0%
8	Count	3	0	0	3
	% by Col	23.1%	0.0%	0.0%	20.0%
9	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
10	Count	2	0	0	2
	% by Col	15.4%	0.0%	0.0%	13.3%
Do not use	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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36. Please indicate up to three main factors that have a **positive** impact on your rating for Commissary: (Choose three or less)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Variety of products/produce/meats selection	Count	3	1	0
	% by Col	25.0%	50.0%	0.0%
Quality of products/produce/meats selection	Count	7	0	0
	% by Col	58.3%	0.0%	0.0%
Cost	Count	10	2	0
	% by Col	83.3%	100.0%	0.0%
Staff's customer service	Count	6	2	0
	% by Col	50.0%	100.0%	0.0%
Hours of operation	Count	3	0	0
	% by Col	25.0%	0.0%	0.0%
Total	Count	12	2	0
	% by Col	100.0%	100.0%	100.0%

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37. Please indicate up to three main factors that have a **negative** impact on your rating for Commissary: (Choose three or less)
 (Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Variety of products/produce/meats selection	Count	7	1	0
	% by Col	58.3%	50.0%	0.0%
Quality of products/produce/meats selection	Count	3	2	0
	% by Col	25.0%	100.0%	0.0%
Cost	Count	4	0	0
	% by Col	33.3%	0.0%	0.0%
Staff's customer service	Count	3	0	0
	% by Col	25.0%	0.0%	0.0%
Hours of operation	Count	8	2	0
	% by Col	66.7%	100.0%	0.0%
Total	Count	12	2	0
	% by Col	100.0%	100.0%	100.0%

38. Rate your overall satisfaction with your healthcare benefits on a scale of 1 (worst) to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
2	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
3	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
4	Count	1	1	0	2
	% by Col	7.7%	50.0%	0.0%	13.3%
5	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
6	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
7	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
8	Count	3	1	0	4
	% by Col	23.1%	50.0%	0.0%	26.7%
9	Count	2	0	0	2
	% by Col	15.4%	0.0%	0.0%	13.3%
10	Count	4	0	0	4
	% by Col	30.8%	0.0%	0.0%	26.7%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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39. Please indicate up to three main factors that have a **positive** impact on your rating for healthcare benefits: (Choose three or less)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Types of healthcare services available	Count	5	0	0
	% by Col	41.7%	0.0%	0.0%
Appointment availability	Count	8	1	0
	% by Col	66.7%	50.0%	0.0%
Waiting Time	Count	6	2	0
	% by Col	50.0%	100.0%	0.0%
Time with staff or care provider	Count	8	2	0
	% by Col	66.7%	100.0%	0.0%
Hours of operation	Count	3	1	0
	% by Col	25.0%	50.0%	0.0%
Total	Count	12	2	0
	% by Col	100.0%	100.0%	100.0%

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40. Please indicate up to three main factors that have a **negative** impact on your rating for healthcare benefits: (Choose three or less)
 (Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Types of healthcare services available	Count	4	2	0
	% by Col	40.0%	100.0%	0.0%
Appointment availability	Count	4	1	0
	% by Col	40.0%	50.0%	0.0%
Waiting Time	Count	8	0	0
	% by Col	80.0%	0.0%	0.0%
Time with staff or care provider	Count	2	0	0
	% by Col	20.0%	0.0%	0.0%
Hours of operation	Count	6	1	0
	% by Col	60.0%	50.0%	0.0%
Total	Count	10	2	0
	% by Col	100.0%	100.0%	100.0%

41. I have designated family members listed on my "Page 2" in my personnel record.
 (Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	13	2	0	15
	% by Col	100.0%	100.0%	0.0%	100.0%
No	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Don't Know	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

42. Rate your overall satisfaction with your family's healthcare benefit on a scale of 1 (worst) to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
2	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
3	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
4	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
5	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
6	Count	3	0	0	3
	% by Col	23.1%	0.0%	0.0%	20.0%
7	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
8	Count	3	1	0	4
	% by Col	23.1%	50.0%	0.0%	26.7%
9	Count	2	0	0	2
	% by Col	15.4%	0.0%	0.0%	13.3%
10	Count	3	1	0	4
	% by Col	23.1%	50.0%	0.0%	26.7%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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43. Please indicate up to three main factors that have a **positive** impact on your rating for your family's healthcare benefits: (Choose three or less)
 (Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Types of healthcare services available	Count	9	1	0
	% by Col	81.8%	100.0%	0.0%
Appointment availability	Count	6	1	0
	% by Col	54.5%	100.0%	0.0%
Waiting time	Count	3	0	0
	% by Col	27.3%	0.0%	0.0%
Time with staff or care provider	Count	7	1	0
	% by Col	63.6%	100.0%	0.0%
Hours of operation	Count	3	0	0
	% by Col	27.3%	0.0%	0.0%
Total	Count	11	1	0
	% by Col	100.0%	100.0%	100.0%

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44. Please indicate up to three main factors that have a **negative impact on your rating for your family's healthcare benefits: (Choose three or less)**

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Types of healthcare services available	Count	1	0	0
	% by Col	12.5%	0.0%	0.0%
Appointment availability	Count	3	0	0
	% by Col	37.5%	0.0%	0.0%
Waiting time	Count	6	1	0
	% by Col	75.0%	100.0%	0.0%
Time with staff or care provider	Count	3	0	0
	% by Col	37.5%	0.0%	0.0%
Hours of operation	Count	4	0	0
	% by Col	50.0%	0.0%	0.0%
Total	Count	8	1	0
	% by Col	100.0%	100.0%	100.0%

45. Do you have infant to pre-school age children in your family?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
No	Count	12	2	0	14
	% by Col	92.3%	100.0%	0.0%	93.3%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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46. Rate your satisfaction with your Child Development Center (CDC) on a scale of 1 (worst to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
2	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
3	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
4	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
5	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
6	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
7	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
8	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
9	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
10	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Do not use	Count	1	0	0	1
	% by Col	100.0%	0.0%	0.0%	100.0%
Total	Count	1	0	0	1.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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47. Please indicate up to three main factors that have a **positive impact on your rating for the CDC: (Choose three or less)**

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Availability of childcare services (regular &/or drop off)	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Quality of childcare services (regular &/or drop off)	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Cost of childcare services	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Staff's customer service	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Hours of operation	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Total	Count	0	0	0
	% by Col	100.0%	100.0%	100.0%

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48. Please indicate up to three main factors that have a **negative** impact on your rating for the CDC: (Choose three or less)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Availability of childcare services (regular &/or drop off)	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Quality of childcare services (regular &/or drop off)	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Cost of childcare services	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Staff's customer service	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Hours of operation	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Total	Count	0	0	0
	% by Col	100.0%	100.0%	100.0%

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49. Rate your satisfaction with your Child Development Home (CDH) Program on a scale of 1 (worst to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
2	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
3	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
4	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
5	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
6	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
7	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
8	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
9	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
10	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Do not use	Count	1	0	0	1
	% by Col	100.0%	0.0%	0.0%	100.0%
Total	Count	1	0	0	1.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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50. Please indicate up to three main factors that have a **positive impact on your rating for the CDH: (Choose three or less)**

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Travel distance from home to a local approved CDH	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Availability of childcare services (regular &/or drop off)	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Quality of childcare services (regular &/or drop off)	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Cost	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Staff	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Hours of operation	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Total	Count	0	0	0
	% by Col	100.0%	100.0%	100.0%

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51. Please indicate up to three main factors that have a **negative impact on your rating for the CDH: (Choose three or less)**

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Travel distance from home to a local approved CDH	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Availability of childcare services (regular &/or drop off)	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Quality of childcare services (regular &/or drop off)	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Cost	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Staff	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Hours of operation	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Total	Count	0	0	0
	% by Col	100.0%	100.0%	100.0%

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52. I currently reside:

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
On the economy (purchased home)	Count	2	1	0	3
	% by Col	15.4%	50.0%	0.0%	20.0%
On the economy (rented/leased home)	Count	7	0	0	7
	% by Col	53.8%	0.0%	0.0%	46.7%
Public/Private Venture (PPV) Housing	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
Govt. Family Housing	Count	1	0	0	1
	% by Col	7.7%	0.0%	0.0%	6.7%
Govt. Bachelor Housing	Count	2	1	0	3
	% by Col	15.4%	50.0%	0.0%	20.0%
Total	Count	13	2	0	15.0
	% by Col	100.0%	100.0%	100.0%	100.0%

53. Rate your overall satisfaction with your purchased home on a scale of 1 (worst) to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
2	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
3	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
4	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
5	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
6	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
7	Count	1	0	0	1
	% by Col	50.0%	0.0%	0.0%	33.3%
8	Count	1	0	0	1
	% by Col	50.0%	0.0%	0.0%	33.3%
9	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
10	Count	0	1	0	1
	% by Col	0.0%	100.0%	0.0%	33.3%
Total	Count	2	1	0	3.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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54. Please indicate up to three main factors that have a **positive** impact on your rating for your purchased home: (Choose three or less)
 (Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Location of home	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Quality of the home	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Affordability of the home	Count	1	1	0
	% by Col	100.0%	100.0%	0.0%
Within Basic Allowance for Housing amount	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Affordability of Home Owners' Insurance	Count	0	1	0
	% by Col	0.0%	100.0%	0.0%
Quality of the neighborhood	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Safety and security	Count	0	1	0
	% by Col	0.0%	100.0%	0.0%
School System	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Total	Count	1	1	0
	% by Col	100.0%	100.0%	100.0%

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55. Please indicate up to three main factors that have a negative impact on your rating for your purchased home: (Choose three or less)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Location of home/condominium	Count	1	0	0
	% by Col	50.0%	0.0%	0.0%
Quality of the home/condominium	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Affordability of the home/condominium	Count	1	0	0
	% by Col	50.0%	0.0%	0.0%
Within Basic Allowance for Housing amount	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Affordability of Home Owners' Insurance	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Quality of the neighborhood	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Safety and security	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
School System	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Total	Count	2	0	0
	% by Col	100.0%	100.0%	100.0%

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56. Rate your overall satisfaction with your rented/leased home on a scale of 1 (worst) to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
2	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
3	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
4	Count	1	0	0	1
	% by Col	14.3%	0.0%	0.0%	14.3%
5	Count	1	0	0	1
	% by Col	14.3%	0.0%	0.0%	14.3%
6	Count	1	0	0	1
	% by Col	14.3%	0.0%	0.0%	14.3%
7	Count	2	0	0	2
	% by Col	28.6%	0.0%	0.0%	28.6%
8	Count	1	0	0	1
	% by Col	14.3%	0.0%	0.0%	14.3%
9	Count	1	0	0	1
	% by Col	14.3%	0.0%	0.0%	14.3%
10	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Total	Count	7	0	0	7.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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57. Please indicate up to three main factors that have a **positive impact on your rating for your rented/leased home. (Choose three or less)**

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Location of home	Count	6	0	0
	% by Col	85.7%	0.0%	0.0%
Quality of the home	Count	1	0	0
	% by Col	14.3%	0.0%	0.0%
Affordability of the home	Count	2	0	0
	% by Col	28.6%	0.0%	0.0%
Within Basic Allowance for Housing amount	Count	1	0	0
	% by Col	14.3%	0.0%	0.0%
Quality of the neighborhood	Count	3	0	0
	% by Col	42.9%	0.0%	0.0%
Safety and security	Count	1	0	0
	% by Col	14.3%	0.0%	0.0%
School System	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Available maintenance services	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Affordability of Renters' Insurance	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Total	Count	7	0	0
	% by Col	100.0%	100.0%	100.0%

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58. Please indicate up to three main factors that have a negative impact on your rating for your rented/leased home. (Choose three or less)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Location of home	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Quality of the home	Count	3	0	0
	% by Col	50.0%	0.0%	0.0%
Affordability of the home	Count	3	0	0
	% by Col	50.0%	0.0%	0.0%
Affordability of Home Owners' Insurance	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Quality of the neighborhood	Count	1	0	0
	% by Col	16.7%	0.0%	0.0%
Safety and security	Count	2	0	0
	% by Col	33.3%	0.0%	0.0%
School System	Count	1	0	0
	% by Col	16.7%	0.0%	0.0%
Available maintenance services	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Affordability of Renters' Insurance	Count	1	0	0
	% by Col	16.7%	0.0%	0.0%
Total	Count	6	0	0
	% by Col	100.0%	100.0%	100.0%

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59. Rate your overall satisfaction with your Public Private Venture (PPV) Housing on a scale of 1 (worst) to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
2	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
3	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
4	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
5	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
6	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
7	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
8	Count	1	0	0	1
	% by Col	100.0%	0.0%	0.0%	100.0%
9	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
10	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Total	Count	1	0	0	1.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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60. Please indicate the top three main factors that have a **positive** impact on your rating for your PPV housing: (Choose three or less)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Location of the home	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Quality of the home	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Affordability of the home	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Within Basic Allowance for Housing amount	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Affordability of Renters Insurance	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Quality of the neighborhood	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Safety and security	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
School system	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Available maintenance services	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Total	Count	1	0	0
	% by Col	100.0%	100.0%	100.0%

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61. Please indicate the top three main factors that have a **negative** impact on your rating for your PPV housing: (Choose three or less)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Location of the home	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Quality of the home	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Affordability of the home	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Within Basic Allowance for Housing amount	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Affordability of Renters Insurance	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Quality of the neighborhood	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Safety and security	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
School system	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Available maintenance services	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Total	Count	1	0	0
	% by Col	100.0%	100.0%	100.0%

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62. Rate your overall satisfaction with your Government Family Housing on a scale of 1 (worst) to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
2	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
3	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
4	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
5	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
6	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
7	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
8	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
9	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
10	Count	1	0	0	1
	% by Col	100.0%	0.0%	0.0%	100.0%
Total	Count	1	0	0	1.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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63. Please indicate up to three main factors that have a **positive** impact on your rating for your Government Housing: (Choose three or less)
 (Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Location of the home	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Quality of the home	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Quality of the neighborhood	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Safety and security	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
School system	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Available maintenance services	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Affordability of Renters Insurance	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Total	Count	1	0	0
	% by Col	100.0%	100.0%	100.0%

64. Please indicate up to three main factors that have a negative impact on your rating for your Government Housing: (Choose three or less)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Location of the home	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Quality of the home	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Quality of the neighborhood	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Safety and security	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
School system	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Available maintenance services	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Affordability of Renters Insurance	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Total	Count	1	0	0
	% by Col	100.0%	100.0%	100.0%

65. Rate your overall satisfaction with your Government Bachelor Housing (BH) on a scale of 1 (worst) to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
2	Count	1	0	0	1
	% by Col	50.0%	0.0%	0.0%	33.3%
3	Count	0	1	0	1
	% by Col	0.0%	100.0%	0.0%	33.3%
4	Count	1	0	0	1
	% by Col	50.0%	0.0%	0.0%	33.3%
5	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
6	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
7	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
8	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
9	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
10	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Total	Count	2	1	0	3.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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66. Please indicate up to three main factors that have a **positive** impact on your rating for your BH: (Choose three or less)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Location of the home	Count	1	1	0
	% by Col	100.0%	100.0%	0.0%
Quality of the home	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Quality of the neighborhood	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Safety and security	Count	0	1	0
	% by Col	0.0%	100.0%	0.0%
School system	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Available maintenance services	Count	0	1	0
	% by Col	0.0%	100.0%	0.0%
Affordability of Renters Insurance	Count	1	0	0
	% by Col	100.0%	0.0%	0.0%
Total	Count	1	1	0
	% by Col	100.0%	100.0%	100.0%

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67. Please indicate up to three main factors that have a negative impact on your rating for your BH: (Choose three or less)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Location of the home	Count	1	0	0
	% by Col	50.0%	0.0%	0.0%
Quality of the home	Count	1	1	0
	% by Col	50.0%	100.0%	0.0%
Quality of the neighborhood	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Safety and security	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
School system	Count	1	0	0
	% by Col	50.0%	0.0%	0.0%
Available maintenance services	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Affordability of Renters Insurance	Count	1	0	0
	% by Col	50.0%	0.0%	0.0%
Total	Count	2	1	0
	% by Col	100.0%	100.0%	100.0%

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68. Rate your overall satisfaction with spousal employment opportunities on a scale if 1 (worst) to 10 (best).

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	1	0	0	1
	% by Col	8.3%	0.0%	0.0%	7.1%
2	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
3	Count	1	0	0	1
	% by Col	8.3%	0.0%	0.0%	7.1%
4	Count	1	0	0	1
	% by Col	8.3%	0.0%	0.0%	7.1%
5	Count	1	0	0	1
	% by Col	8.3%	0.0%	0.0%	7.1%
6	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
7	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
8	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
9	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
10	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
N/A	Count	8	2	0	10
	% by Col	66.7%	100.0%	0.0%	71.4%
Total	Count	12	2	0	14.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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69. My Spouse employment opportunities rating is based on: (Choose all that apply)
 (Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Availability	Count	2	0	0
	% by Col	33.3%	0.0%	0.0%
Spouse Promotion opportunities	Count	2	0	0
	% by Col	33.3%	0.0%	0.0%
Spouse work hours	Count	1	0	0
	% by Col	16.7%	0.0%	0.0%
Financial impact to family/money needed	Count	2	1	0
	% by Col	33.3%	100.0%	0.0%
Impact to family life	Count	2	0	0
	% by Col	33.3%	0.0%	0.0%
Childcare needed	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Total	Count	6	1	0
	% by Col	100.0%	100.0%	100.0%

70. In the last 12 months, have you experienced any of the following as a result of alcohol use? (Select all that apply)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Sustained an injury	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Trouble with authorities	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Engaged in unprotected sex	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Sexually assaulted	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Missed work	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Needed emergency medical aid	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Embarrassed by your actions	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
None of the above	Count	11	1	0
	% by Col	91.7%	50.0%	0.0%
I do not consume alcohol	Count	2	1	0
	% by Col	16.7%	50.0%	0.0%
Total	Count	12	2	0
	% by Col	100.0%	100.0%	100.0%

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71. Since being assigned to your current duty station have you experienced abusive behavior from your spouse, boy/girl friend or significant other?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
No	Count	11	1	0	12
	% by Col	91.7%	50.0%	0.0%	85.7%
Not applicable	Count	1	1	0	2
	% by Col	8.3%	50.0%	0.0%	14.3%
Total	Count	12	2	0	14.0
	% by Col	100.0%	100.0%	100.0%	100.0%

72. Was the abuse physical (beaten, choked, slapped, bitten, assault with a weapon, etc.)?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	N/A
No	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	N/A
Total	Count	0	0	0	0.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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73. Was the abuse verbal (verbal bullying, name calling, excessive belittling, fault finding, criticism, etc.)?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	N/A
No	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	N/A
Total	Count	0	0	0	0.0
	% by Col	100.0%	100.0%	100.0%	100.0%

74. What were the reasons for your partner abusing you? (Choose all that apply)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Angry with no associated reason	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Wanted to frighten me	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Work stress (long hours, multitasking, etc.)	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Financial stress	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Jealousy	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Alcohol related	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Family history of abuse	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Other	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Total	Count	0	0	0
	% by Col	100.0%	100.0%	100.0%

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75. Who did you contact about the abuse? (Choose all that apply)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Chain of command	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Family Advocacy at Fleet Support Center	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
On-base medical facility	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Naval Criminal Investigative Service (NCIS)	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Military security	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Chaplain	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Navy or DoD IG	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Friend	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
No one, didn't report	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Total	Count	0	0	0
	% by Col	100.0%	100.0%	100.0%

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76. How would you rate the timeliness of the service provided by your command Pay & Administration Support System (PASS) Liaison Representative [PLR]?
 (Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Above Average	Count	4	1	0	5
	% by Col	33.3%	50.0%	0.0%	35.7%
Average	Count	5	0	0	5
	% by Col	41.7%	0.0%	0.0%	35.7%
Below Average	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Unsatisfactory	Count	1	0	0	1
	% by Col	8.3%	0.0%	0.0%	7.1%
Have Not Used PLR	Count	2	1	0	3
	% by Col	16.7%	50.0%	0.0%	21.4%
Total	Count	12	2	0	14.0
	% by Col	100.0%	100.0%	100.0%	100.0%

77. How would you rate your satisfaction with Personnel Support Detachment (PSD)?
 (Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Above Average	Count	4	2	0	6
	% by Col	33.3%	100.0%	0.0%	42.9%
Average	Count	5	0	0	5
	% by Col	41.7%	0.0%	0.0%	35.7%
Below Average	Count	1	0	0	1
	% by Col	8.3%	0.0%	0.0%	7.1%
Unsatisfactory	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Have not used PSD	Count	2	0	0	2
	% by Col	16.7%	0.0%	0.0%	14.3%
Total	Count	12	2	0	14.0
	% by Col	100.0%	100.0%	100.0%	100.0%

78. How would you rate the quality of the customer service you received at our servicing PSD?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Above Average	Count	5	2	0	7
	% by Col	50.0%	100.0%	0.0%	58.3%
Average	Count	5	0	0	5
	% by Col	50.0%	0.0%	0.0%	41.7%
Below Average	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Unsatisfactory	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Not Applicable	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Total	Count	10	2	0	12.0
	% by Col	100.0%	100.0%	100.0%	100.0%

79. Grade:

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
GS 1 - 8 or NSPS equivalent	Count	17	12	3	32
	% by Col	5.0%	9.2%	30.0%	6.7%
GS 9 - 12 or NSPS equivalent	Count	62	45	1	108
	% by Col	18.4%	34.6%	10.0%	22.6%
GS 13 - 14 or NSPS equivalent	Count	196	46	5	247
	% by Col	58.2%	35.4%	50.0%	51.8%
GS 15 or NSPS equivalent	Count	32	7	1	40
	% by Col	9.5%	5.4%	10.0%	8.4%
ST	Count	1	0	0	1
	% by Col	0.3%	0.0%	0.0%	0.2%
SES	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
WD/WG/WS/WL	Count	5	4	0	9
	% by Col	1.5%	3.1%	0.0%	1.9%
NAF	Count	9	14	0	23
	% by Col	2.7%	10.8%	0.0%	4.8%
Other	Count	15	2	0	17
	% by Col	4.5%	1.5%	0.0%	3.6%
Total	Count	337	130	10	477.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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80. My position description is current and accurately describes my functions, tasks, and responsibilities.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	57	19	1	77
	% by Col	16.9%	14.6%	10.0%	16.1%
Agree	Count	165	62	4	231
	% by Col	49.0%	47.7%	40.0%	48.4%
Neither Agree nor Disagree	Count	45	22	4	71
	% by Col	13.4%	16.9%	40.0%	14.9%
Disagree	Count	36	15	0	51
	% by Col	10.7%	11.5%	0.0%	10.7%
Strongly Disagree	Count	22	10	0	32
	% by Col	6.5%	7.7%	0.0%	6.7%
Don't know	Count	12	2	1	15
	% by Col	3.6%	1.5%	10.0%	3.1%
Total	Count	337	130	10	477.0
	% by Col	100.0%	100.0%	100.0%	100.0%

81. My supervisor establishes my critical elements and conducts at least one performance progress review during the annual performance rating cycle.
 (Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	91	34	3	128
	% by Col	27.0%	26.2%	30.0%	26.8%
Agree	Count	178	62	2	242
	% by Col	52.8%	47.7%	20.0%	50.7%
Neither Agree nor Disagree	Count	27	11	4	42
	% by Col	8.0%	8.5%	40.0%	8.8%
Disagree	Count	20	14	1	35
	% by Col	5.9%	10.8%	10.0%	7.3%
Strongly Disagree	Count	10	8	0	18
	% by Col	3.0%	6.2%	0.0%	3.8%
Don't know	Count	11	1	0	12
	% by Col	3.3%	0.8%	0.0%	2.5%
Total	Count	337	130	10	477.0
	% by Col	100.0%	100.0%	100.0%	100.0%

82. The Human Resource Service Center provides timely, accurate response to my queries.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	15	5	0	20
	% by Col	4.5%	3.8%	0.0%	4.2%
Agree	Count	59	36	1	96
	% by Col	17.5%	27.7%	10.0%	20.1%
Neither Agree nor Disagree	Count	105	36	2	143
	% by Col	31.2%	27.7%	20.0%	30.0%
Disagree	Count	30	14	2	46
	% by Col	8.9%	10.8%	20.0%	9.6%
Strongly Disagree	Count	24	14	0	38
	% by Col	7.1%	10.8%	0.0%	8.0%
Don't know	Count	104	25	5	134
	% by Col	30.9%	19.2%	50.0%	28.1%
Total	Count	337	130	10	477.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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83. My (local) Human Resource Office provides timely, accurate response to my queries.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	21	15	2	38
	% by Col	6.2%	11.5%	20.0%	8.0%
Agree	Count	66	41	1	108
	% by Col	19.6%	31.5%	10.0%	22.6%
Neither Agree nor Disagree	Count	103	33	2	138
	% by Col	30.6%	25.4%	20.0%	28.9%
Disagree	Count	30	12	2	44
	% by Col	8.9%	9.2%	20.0%	9.2%
Strongly Disagree	Count	22	11	0	33
	% by Col	6.5%	8.5%	0.0%	6.9%
Don't know	Count	95	18	3	116
	% by Col	28.2%	13.8%	30.0%	24.3%
Total	Count	337	130	10	477.0
	% by Col	100.0%	100.0%	100.0%	100.0%

84. I understand how to apply for a job vacancy and where to submit an application for positions within this region.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	70	33	2	105
	% by Col	20.8%	25.4%	20.0%	22.0%
Agree	Count	191	68	8	267
	% by Col	56.7%	52.3%	80.0%	56.0%
Neither Agree nor Disagree	Count	34	14	0	48
	% by Col	10.1%	10.8%	0.0%	10.1%
Disagree	Count	27	8	0	35
	% by Col	8.0%	6.2%	0.0%	7.3%
Strongly Disagree	Count	4	4	0	8
	% by Col	1.2%	3.1%	0.0%	1.7%
Don't know	Count	11	3	0	14
	% by Col	3.3%	2.3%	0.0%	2.9%
Total	Count	337	130	10	477.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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85. My command /organization conducts recruitment actions fairly and fill job vacancies with the best-qualified candidate.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	18	13	0	31
	% by Col	5.3%	10.0%	0.0%	6.5%
Agree	Count	84	33	2	119
	% by Col	24.9%	25.4%	20.0%	24.9%
Neither Agree nor Disagree	Count	93	25	3	121
	% by Col	27.6%	19.2%	30.0%	25.4%
Disagree	Count	56	29	3	88
	% by Col	16.6%	22.3%	30.0%	18.4%
Strongly Disagree	Count	52	22	1	75
	% by Col	15.4%	16.9%	10.0%	15.7%
Don't know	Count	34	8	1	43
	% by Col	10.1%	6.2%	10.0%	9.0%
Total	Count	337	130	10	477.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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86. I have the tools and resources needed to do my job properly.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	33	13	1	47
	% by Col	9.9%	10.1%	10.0%	9.9%
Agree	Count	190	65	4	259
	% by Col	56.7%	50.4%	40.0%	54.6%
Neither Agree nor Disagree	Count	36	18	3	57
	% by Col	10.7%	14.0%	30.0%	12.0%
Disagree	Count	61	23	2	86
	% by Col	18.2%	17.8%	20.0%	18.1%
Strongly Disagree	Count	15	10	0	25
	% by Col	4.5%	7.8%	0.0%	5.3%
Total	Count	335	129	10	474.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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87. I have adequate guidance from command leadership to perform my job successfully.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	44	9	1	54
	% by Col	13.1%	7.0%	10.0%	11.4%
Agree	Count	172	60	4	236
	% by Col	51.3%	46.5%	40.0%	49.8%
Neither Agree nor Disagree	Count	71	28	4	103
	% by Col	21.2%	21.7%	40.0%	21.7%
Disagree	Count	34	18	1	53
	% by Col	10.1%	14.0%	10.0%	11.2%
Strongly Disagree	Count	14	14	0	28
	% by Col	4.2%	10.9%	0.0%	5.9%
Total	Count	335	129	10	474.0
	% by Col	100.0%	100.0%	100.0%	100.0%

88. My current work week affords enough time to complete mission tasks in a timely manner while maintaining an acceptable work-home life balance.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	36	14	0	50
	% by Col	10.7%	10.9%	0.0%	10.5%
Agree	Count	172	67	7	246
	% by Col	51.3%	51.9%	70.0%	51.9%
Neither Agree nor Disagree	Count	52	21	1	74
	% by Col	15.5%	16.3%	10.0%	15.6%
Disagree	Count	50	20	1	71
	% by Col	14.9%	15.5%	10.0%	15.0%
Strongly Disagree	Count	25	7	1	33
	% by Col	7.5%	5.4%	10.0%	7.0%
Total	Count	335	129	10	474.0
	% by Col	100.0%	100.0%	100.0%	100.0%

89. My job is important and makes a real contribution to my command.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	96	44	3	143
	% by Col	28.7%	34.1%	30.0%	30.2%
Agree	Count	183	60	5	248
	% by Col	54.6%	46.5%	50.0%	52.3%
Neither Agree nor Disagree	Count	38	16	2	56
	% by Col	11.3%	12.4%	20.0%	11.8%
Disagree	Count	13	5	0	18
	% by Col	3.9%	3.9%	0.0%	3.8%
Strongly Disagree	Count	5	4	0	9
	% by Col	1.5%	3.1%	0.0%	1.9%
Total	Count	335	129	10	474.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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90. My command is NOT properly resourced for mission-related activities in the following areas: (Choose all that apply)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
People	Count	157	63	5
	% by Col	47.6%	48.8%	50.0%
Tools/Equipment	Count	54	38	1
	% by Col	16.4%	29.5%	10.0%
Information Technology (IT) Resources	Count	120	43	4
	% by Col	36.4%	33.3%	40.0%
Training	Count	85	58	2
	% by Col	25.8%	45.0%	20.0%
Spare parts	Count	26	11	2
	% by Col	7.9%	8.5%	20.0%
Supplies	Count	79	29	2
	% by Col	23.9%	22.5%	20.0%
Other	Count	36	11	0
	% by Col	10.9%	8.5%	0.0%
My command is properly resourced.	Count	68	27	2
	% by Col	20.6%	20.9%	20.0%
Total	Count	330	129	10
	% by Col	100.0%	100.0%	100.0%

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91. Have you ever purchased mission-related work supplies, tools, parts or equipment with your own money?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	158	59	2	219
	% by Col	47.2%	45.7%	20.0%	46.2%
No	Count	177	70	8	255
	% by Col	52.8%	54.3%	80.0%	53.8%
Total	Count	335	129	10	474.0
	% by Col	100.0%	100.0%	100.0%	100.0%

94. I am satisfied with the overall quality of my workplace facilities.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	54	15	1	70
	% by Col	9.6%	8.9%	8.3%	9.4%
Agree	Count	220	70	7	297
	% by Col	39.3%	41.4%	58.3%	40.1%
Neither Agree nor Disagree	Count	111	36	4	151
	% by Col	19.8%	21.3%	33.3%	20.4%
Disagree	Count	124	34	0	158
	% by Col	22.1%	20.1%	0.0%	21.3%
Strongly Disagree	Count	51	14	0	65
	% by Col	9.1%	8.3%	0.0%	8.8%
Total	Count	560	169	12	741.0
	% by Col	100.0%	100.0%	100.0%	100.0%

96. My organization has an effective safety program.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	100	31	1	132
	% by Col	17.9%	18.3%	8.3%	17.8%
Agree	Count	279	104	8	391
	% by Col	49.8%	61.5%	66.7%	52.8%
Neither Agree nor Disagree	Count	152	23	3	178
	% by Col	27.1%	13.6%	25.0%	24.0%
Disagree	Count	22	9	0	31
	% by Col	3.9%	5.3%	0.0%	4.2%
Strongly Disagree	Count	7	2	0	9
	% by Col	1.3%	1.2%	0.0%	1.2%
Total	Count	560	169	12	741.0
	% by Col	100.0%	100.0%	100.0%	100.0%

97. I know how to report an unsafe or unhealthy work condition

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	131	50	2	183
	% by Col	23.4%	29.6%	16.7%	24.7%
Agree	Count	307	102	7	416
	% by Col	54.8%	60.4%	58.3%	56.1%
Neither Agree nor Disagree	Count	80	8	2	90
	% by Col	14.3%	4.7%	16.7%	12.1%
Disagree	Count	36	7	1	44
	% by Col	6.4%	4.1%	8.3%	5.9%
Strongly Disagree	Count	6	2	0	8
	% by Col	1.1%	1.2%	0.0%	1.1%
Total	Count	560	169	12	741.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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98. Reported unsafe or unhealthful work conditions are corrected promptly.
 (Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	84	22	1	107
	% by Col	15.0%	13.0%	8.3%	14.5%
Agree	Count	173	74	5	252
	% by Col	30.9%	43.8%	41.7%	34.1%
Neither Agree nor Disagree	Count	225	52	5	282
	% by Col	40.3%	30.8%	41.7%	38.1%
Disagree	Count	61	15	1	77
	% by Col	10.9%	8.9%	8.3%	10.4%
Strongly Disagree	Count	16	6	0	22
	% by Col	2.9%	3.6%	0.0%	3.0%
Total	Count	559	169	12	740.0
	% by Col	100.0%	100.0%	100.0%	100.0%

99. I know who to contact at my command regarding safety questions or concerns.
 (Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	468	160	11	639
	% by Col	83.7%	94.7%	91.7%	86.4%
No	Count	91	9	1	101
	% by Col	16.3%	5.3%	8.3%	13.6%
Total	Count	559	169	12	740.0
	% by Col	100.0%	100.0%	100.0%	100.0%

101. My job affords me a reasonable amount of quality time with my family while on ashore.
 (Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	113	35	1	149
	% by Col	20.5%	20.8%	8.3%	20.4%
Agree	Count	295	104	9	408
	% by Col	53.6%	61.9%	75.0%	55.9%
Neither Agree nor Disagree	Count	78	17	2	97
	% by Col	14.2%	10.1%	16.7%	13.3%
Disagree	Count	52	9	0	61
	% by Col	9.5%	5.4%	0.0%	8.4%
Strongly Disagree	Count	12	3	0	15
	% by Col	2.2%	1.8%	0.0%	2.1%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

102. Morale at my command has a positive impact on my QOWL.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	89	24	4	117
	% by Col	16.2%	14.3%	33.3%	16.0%
Agree	Count	228	62	3	293
	% by Col	41.5%	36.9%	25.0%	40.1%
Neither Agree nor Disagree	Count	102	41	3	146
	% by Col	18.5%	24.4%	25.0%	20.0%
Disagree	Count	101	26	2	129
	% by Col	18.4%	15.5%	16.7%	17.7%
Strongly Disagree	Count	30	15	0	45
	% by Col	5.5%	8.9%	0.0%	6.2%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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103. My superiors are competent and conscientious in carrying out their duties.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	132	27	1	160
	% by Col	24.0%	16.1%	8.3%	21.9%
Agree	Count	270	70	7	347
	% by Col	49.1%	41.7%	58.3%	47.5%
Neither Agree nor Disagree	Count	85	35	2	122
	% by Col	15.5%	20.8%	16.7%	16.7%
Disagree	Count	42	23	1	66
	% by Col	7.6%	13.7%	8.3%	9.0%
Strongly Disagree	Count	21	13	1	35
	% by Col	3.8%	7.7%	8.3%	4.8%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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104. My superiors treat me with respect and consideration.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	176	38	2	216
	% by Col	32.0%	22.6%	16.7%	29.6%
Agree	Count	245	76	8	329
	% by Col	44.5%	45.2%	66.7%	45.1%
Neither Agree nor Disagree	Count	69	22	1	92
	% by Col	12.5%	13.1%	8.3%	12.6%
Disagree	Count	39	21	0	60
	% by Col	7.1%	12.5%	0.0%	8.2%
Strongly Disagree	Count	21	11	1	33
	% by Col	3.8%	6.5%	8.3%	4.5%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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105. My performance evaluations have been fair.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	146	32	3	181
	% by Col	26.5%	19.0%	25.0%	24.8%
Agree	Count	258	85	6	349
	% by Col	46.9%	50.6%	50.0%	47.8%
Neither Agree nor Disagree	Count	104	35	3	142
	% by Col	18.9%	20.8%	25.0%	19.5%
Disagree	Count	32	9	0	41
	% by Col	5.8%	5.4%	0.0%	5.6%
Strongly Disagree	Count	10	7	0	17
	% by Col	1.8%	4.2%	0.0%	2.3%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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106. The awards and recognition program is fair and equitable.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	53	15	0	68
	% by Col	9.6%	8.9%	0.0%	9.3%
Agree	Count	165	51	2	218
	% by Col	30.0%	30.4%	16.7%	29.9%
Neither Agree nor Disagree	Count	184	43	6	233
	% by Col	33.5%	25.6%	50.0%	31.9%
Disagree	Count	94	38	4	136
	% by Col	17.1%	22.6%	33.3%	18.6%
Strongly Disagree	Count	54	21	0	75
	% by Col	9.8%	12.5%	0.0%	10.3%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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107. Military and civilian personnel work well together at my command.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	154	29	3	186
	% by Col	28.0%	17.3%	25.0%	25.5%
Agree	Count	266	89	6	361
	% by Col	48.4%	53.0%	50.0%	49.5%
Neither Agree nor Disagree	Count	77	25	2	104
	% by Col	14.0%	14.9%	16.7%	14.2%
Disagree	Count	31	15	1	47
	% by Col	5.6%	8.9%	8.3%	6.4%
Strongly Disagree	Count	22	10	0	32
	% by Col	4.0%	6.0%	0.0%	4.4%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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108. My command's Equal Opportunity Program (EO - to include Equal Employment Opportunity & Command Equal Opportunity) is effective.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	94	22	1	117
	% by Col	17.1%	13.1%	8.3%	16.0%
Agree	Count	222	90	4	316
	% by Col	40.4%	53.6%	33.3%	43.3%
Neither Agree nor Disagree	Count	181	38	6	225
	% by Col	32.9%	22.6%	50.0%	30.8%
Disagree	Count	36	13	1	50
	% by Col	6.5%	7.7%	8.3%	6.8%
Strongly Disagree	Count	17	5	0	22
	% by Col	3.1%	3.0%	0.0%	3.0%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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109. I know who to contact with an EEO/EO question or complaint.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	126	41	2	169
	% by Col	22.9%	24.4%	16.7%	23.2%
Agree	Count	287	97	8	392
	% by Col	52.2%	57.7%	66.7%	53.7%
Neither Agree nor Disagree/Don't Know	Count	80	16	1	97
	% by Col	14.5%	9.5%	8.3%	13.3%
Disagree	Count	48	9	1	58
	% by Col	8.7%	5.4%	8.3%	7.9%
Strongly Disagree	Count	9	5	0	14
	% by Col	1.6%	3.0%	0.0%	1.9%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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110. I am aware or know how to find my local IG hotline number.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	99	34	1	134
	% by Col	18.0%	20.2%	8.3%	18.4%
Agree	Count	246	92	8	346
	% by Col	44.7%	54.8%	66.7%	47.4%
Neither Agree nor Disagree/Don't Know	Count	96	18	0	114
	% by Col	17.5%	10.7%	0.0%	15.6%
Disagree	Count	94	19	3	116
	% by Col	17.1%	11.3%	25.0%	15.9%
Strongly Disagree	Count	15	5	0	20
	% by Col	2.7%	3.0%	0.0%	2.7%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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111. A grievance/complaint in my command will be handled in a fair, timely, and just manner.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	94	23	1	118
	% by Col	17.1%	13.7%	8.3%	16.2%
Agree	Count	206	57	4	267
	% by Col	37.5%	33.9%	33.3%	36.6%
Neither Agree nor Disagree/Don't Know	Count	185	61	5	251
	% by Col	33.6%	36.3%	41.7%	34.4%
Disagree	Count	43	18	2	63
	% by Col	7.8%	10.7%	16.7%	8.6%
Strongly Disagree	Count	22	9	0	31
	% by Col	4.0%	5.4%	0.0%	4.2%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

112. My command adequately protects my Personally Identifiable Information (PII)
 (Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	126	41	2	169
	% by Col	22.9%	24.4%	16.7%	23.2%
Agree	Count	293	91	6	390
	% by Col	53.3%	54.2%	50.0%	53.4%
Neither Agree nor Disagree/Don't Know	Count	105	28	4	137
	% by Col	19.1%	16.7%	33.3%	18.8%
Disagree	Count	22	3	0	25
	% by Col	4.0%	1.8%	0.0%	3.4%
Strongly Disagree	Count	4	5	0	9
	% by Col	0.7%	3.0%	0.0%	1.2%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

113. My command has conducted a command climate assessment within the past 2 years.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	362	136	7	505
	% by Col	65.8%	81.0%	58.3%	69.2%
No	Count	13	0	1	14
	% by Col	2.4%	0.0%	8.3%	1.9%
Don't know	Count	175	32	4	211
	% by Col	31.8%	19.0%	33.3%	28.9%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

114. My Command implemented an action plan to resolve command climate issues.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	171	66	5	242
	% by Col	31.1%	39.3%	41.7%	33.2%
No	Count	30	6	1	37
	% by Col	5.5%	3.6%	8.3%	5.1%
Don't know	Count	349	96	6	451
	% by Col	63.5%	57.1%	50.0%	61.8%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

115. Fraternization is occurring in my command/organization.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	21	12	1	34
	% by Col	3.8%	7.1%	8.3%	4.7%
Agree	Count	49	14	0	63
	% by Col	8.9%	8.3%	0.0%	8.6%
Neither Agree nor Disagree/Don't Know	Count	256	77	6	339
	% by Col	46.5%	45.8%	50.0%	46.4%
Disagree	Count	145	47	3	195
	% by Col	26.4%	28.0%	25.0%	26.7%
Strongly Disagree	Count	79	18	2	99
	% by Col	14.4%	10.7%	16.7%	13.6%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

116. Favoritism is occurring at my command/organization.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	67	23	2	92
	% by Col	12.2%	13.7%	16.7%	12.6%
Agree	Count	95	38	5	138
	% by Col	17.3%	22.6%	41.7%	18.9%
Neither Agree nor Disagree/Don't Know	Count	196	61	1	258
	% by Col	35.6%	36.3%	8.3%	35.3%
Disagree	Count	135	31	2	168
	% by Col	24.5%	18.5%	16.7%	23.0%
Strongly Disagree	Count	57	15	2	74
	% by Col	10.4%	8.9%	16.7%	10.1%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

117. Gender/sex discrimination is occurring at my command/organization.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	14	7	0	21
	% by Col	2.5%	4.2%	0.0%	2.9%
Agree	Count	38	4	2	44
	% by Col	6.9%	2.4%	16.7%	6.0%
Neither Agree nor Disagree/Don't Know	Count	173	44	4	221
	% by Col	31.5%	26.2%	33.3%	30.3%
Disagree	Count	209	77	4	290
	% by Col	38.0%	45.8%	33.3%	39.7%
Strongly Disagree	Count	116	36	2	154
	% by Col	21.1%	21.4%	16.7%	21.1%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

118. Sexual harassment is occurring at my command/organization.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	5	2	0	7
	% by Col	0.9%	1.2%	0.0%	1.0%
Agree	Count	16	5	1	22
	% by Col	2.9%	3.0%	8.3%	3.0%
Neither Agree nor Disagree/Don't Know	Count	170	43	7	220
	% by Col	30.9%	25.6%	58.3%	30.1%
Disagree	Count	227	76	2	305
	% by Col	41.3%	45.2%	16.7%	41.8%
Strongly Disagree	Count	132	42	2	176
	% by Col	24.0%	25.0%	16.7%	24.1%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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119. Race discrimination is occurring at my command/organization.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	11	4	0	15
	% by Col	2.0%	2.4%	0.0%	2.1%
Agree	Count	18	6	0	24
	% by Col	3.3%	3.6%	0.0%	3.3%
Neither Agree nor Disagree/Don't Know	Count	162	42	6	210
	% by Col	29.5%	25.0%	50.0%	28.8%
Disagree	Count	191	70	4	265
	% by Col	34.7%	41.7%	33.3%	36.3%
Strongly Disagree	Count	168	46	2	216
	% by Col	30.5%	27.4%	16.7%	29.6%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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120. Hazing is occurring at my command/organization.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	2	1	0	3
	% by Col	0.4%	0.6%	0.0%	0.4%
Agree	Count	6	1	0	7
	% by Col	1.1%	0.6%	0.0%	1.0%
Neither Agree nor Disagree/Don't Know	Count	144	34	5	183
	% by Col	26.2%	20.2%	41.7%	25.1%
Disagree	Count	213	76	5	294
	% by Col	38.7%	45.2%	41.7%	40.3%
Strongly Disagree	Count	185	56	2	243
	% by Col	33.6%	33.3%	16.7%	33.3%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

121. I know who the command Sexual Assault Prevention and Response (SAPR) representative is?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	429	146	10	585
	% by Col	78.0%	86.9%	83.3%	80.1%
No	Count	121	22	2	145
	% by Col	22.0%	13.1%	16.7%	19.9%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

122. My command's Sexual Assault Prevention and Response (SAPR) Program is effective.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	98	38	1	137
	% by Col	17.8%	22.6%	8.3%	18.8%
Agree	Count	191	75	8	274
	% by Col	34.7%	44.6%	66.7%	37.5%
Neither Agree nor Disagree/Don't know	Count	253	53	3	309
	% by Col	46.0%	31.5%	25.0%	42.3%
Disagree	Count	5	1	0	6
	% by Col	0.9%	0.6%	0.0%	0.8%
Strongly Disagree	Count	3	1	0	4
	% by Col	0.5%	0.6%	0.0%	0.5%
Total	Count	550	168	12	730.0
	% by Col	100.0%	100.0%	100.0%	100.0%

124. I know how to file an Equal Opportunity or Sexual Harassment formal complaint?

(Respondents could only choose a **single** response)

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		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	125	46	4	175
	% by Col	22.9%	27.4%	33.3%	24.1%
Agree	Count	294	98	5	397
	% by Col	53.7%	58.3%	41.7%	54.6%
Neither Agree nor Disagree	Count	85	19	3	107
	% by Col	15.5%	11.3%	25.0%	14.7%
Disagree	Count	38	3	0	41
	% by Col	6.9%	1.8%	0.0%	5.6%
Strongly Disagree	Count	5	2	0	7
	% by Col	0.9%	1.2%	0.0%	1.0%
Total	Count	547	168	12	727.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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125. I know the difference between restrictive and unrestrictive sexual assault reports?
 (Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	195	65	4	264
	% by Col	35.6%	38.7%	33.3%	36.3%
Agree	Count	292	90	6	388
	% by Col	53.4%	53.6%	50.0%	53.4%
Neither Agree nor Disagree	Count	35	6	0	41
	% by Col	6.4%	3.6%	0.0%	5.6%
Disagree	Count	22	6	2	30
	% by Col	4.0%	3.6%	16.7%	4.1%
Strongly Disagree	Count	3	1	0	4
	% by Col	0.5%	0.6%	0.0%	0.6%
Total	Count	547	168	12	727.0
	% by Col	100.0%	100.0%	100.0%	100.0%

126. A sexual assault report/complaint in my command will be handled in a fair, timely, and just manner.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	144	43	3	190
	% by Col	26.3%	25.6%	25.0%	26.1%
Agree	Count	205	76	4	285
	% by Col	37.5%	45.2%	33.3%	39.2%
Neither Agree nor Disagree/Don't know	Count	194	47	4	245
	% by Col	35.5%	28.0%	33.3%	33.7%
Disagree	Count	2	1	1	4
	% by Col	0.4%	0.6%	8.3%	0.6%
Strongly Disagree	Count	2	1	0	3
	% by Col	0.4%	0.6%	0.0%	0.4%
Total	Count	547	168	12	727.0
	% by Col	100.0%	100.0%	100.0%	100.0%

127. Have you been a selecting official for a DON civilian vacancy?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	59	24	0	83
	% by Col	10.8%	14.3%	0.0%	11.4%
No	Count	487	144	12	643
	% by Col	89.2%	85.7%	100.0%	88.6%
Total	Count	546	168	12	726.0
	% by Col	100.0%	100.0%	100.0%	100.0%

128. The DON civilian recruitment process is responsive to my command's civilian personnel requirements.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	4	3	0	7
	% by Col	6.8%	12.5%	0.0%	8.4%
Agree	Count	26	9	0	35
	% by Col	44.1%	37.5%	0.0%	42.2%
Neither Agree nor Disagree/Don't Know	Count	8	1	0	9
	% by Col	13.6%	4.2%	0.0%	10.8%
Disagree	Count	14	9	0	23
	% by Col	23.7%	37.5%	0.0%	27.7%
Strongly Disagree	Count	7	2	0	9
	% by Col	11.9%	8.3%	0.0%	10.8%
Total	Count	59	24	0	83.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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129. How would you rate your access to the Internet from work?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Unlimited /sufficient access to all required websites for information/work purposes	Count	350	103	8	461
	% by Col	64.5%	61.7%	66.7%	63.9%
Limited access to all required websites for information/work purposes (i.e., in port only a few workstations, etc.)	Count	187	63	3	253
	% by Col	34.4%	37.7%	25.0%	35.0%
No access	Count	6	1	1	8
	% by Col	1.1%	0.6%	8.3%	1.1%
Total	Count	543	167	12	722.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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130. Does your command routinely conduct required training (e.g., anti-terrorism, personal financial management, personal occupational safety & health, etc.)?
 (Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	519	164	12	695
	% by Col	95.6%	98.2%	100.0%	96.3%
No	Count	24	3	0	27
	% by Col	4.4%	1.8%	0.0%	3.7%
Total	Count	543	167	12	722.0
	% by Col	100.0%	100.0%	100.0%	100.0%

131. Have you received training on sexual harassment within the past 12 months?
 (Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	540	165	12	717
	% by Col	99.4%	98.8%	100.0%	99.3%
No	Count	3	2	0	5
	% by Col	0.6%	1.2%	0.0%	0.7%
Total	Count	543	167	12	722.0
	% by Col	100.0%	100.0%	100.0%	100.0%

132. Have you received training on grievance and redress procedures within the past 12 months?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	360	102	6	468
	% by Col	66.3%	61.1%	50.0%	64.8%
No	Count	183	65	6	254
	% by Col	33.7%	38.9%	50.0%	35.2%
Total	Count	543	167	12	722.0
	% by Col	100.0%	100.0%	100.0%	100.0%

133. Do you have adequate time at work to complete required Navy Knowledge Online (NKO) training?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	429	141	10	580
	% by Col	79.0%	84.4%	83.3%	80.3%
No	Count	114	26	2	142
	% by Col	21.0%	15.6%	16.7%	19.7%
Total	Count	543	167	12	722.0
	% by Col	100.0%	100.0%	100.0%	100.0%

134. Do you have adequate time at work to complete required Military training Navy Knowledge Online via (NKO) training?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	416	133	10	559
	% by Col	76.6%	79.6%	83.3%	77.4%
No	Count	127	34	2	163
	% by Col	23.4%	20.4%	16.7%	22.6%
Total	Count	543	167	12	722.0
	% by Col	100.0%	100.0%	100.0%	100.0%

135. Are you able to access NKO at work?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	532	162	11	705
	% by Col	98.0%	97.0%	91.7%	97.6%
No	Count	11	5	1	17
	% by Col	2.0%	3.0%	8.3%	2.4%
Total	Count	543	167	12	722.0
	% by Col	100.0%	100.0%	100.0%	100.0%

136. How often do you use NKO?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Daily	Count	10	6	0	16
	% by Col	1.8%	3.6%	0.0%	2.2%
Weekly	Count	67	22	3	92
	% by Col	12.3%	13.2%	25.0%	12.7%
Monthly	Count	209	50	3	262
	% by Col	38.5%	29.9%	25.0%	36.3%
Only when I can't find information elsewhere or only when absolutely necessary	Count	238	77	4	319
	% by Col	43.8%	46.1%	33.3%	44.2%
Never	Count	19	12	2	33
	% by Col	3.5%	7.2%	16.7%	4.6%
Total	Count	543	167	12	722.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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137. How easy is it to find information you are looking for on NKO?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Very easy	Count	22	6	0	28
	% by Col	4.1%	3.6%	0.0%	3.9%
Easy	Count	100	28	3	131
	% by Col	18.4%	16.8%	25.0%	18.1%
Neither easy or difficult	Count	219	88	7	314
	% by Col	40.3%	52.7%	58.3%	43.5%
Difficult	Count	149	35	2	186
	% by Col	27.4%	21.0%	16.7%	25.8%
Very Difficult	Count	53	10	0	63
	% by Col	9.8%	6.0%	0.0%	8.7%
Total	Count	543	167	12	722.0
	% by Col	100.0%	100.0%	100.0%	100.0%

138. Are you currently serving in a command leadership position (e.g. Commanding Officer, Executive Officer, Officer -in-Charge, Chief of Staff, Executive Assistant, Deputy, Executive Director, Command Master chief, or Senior Enlisted Advisor)?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	49	11	2	62
	% by Col	9.0%	6.6%	16.7%	8.6%
No	Count	494	156	10	660
	% by Col	91.0%	93.4%	83.3%	91.4%
Total	Count	543	167	12	722.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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139. On a scale from 1 (worst) to 10 (best) please rate your command's quality of work life (QOWL) as to the degree in which they enjoy their workplace, the work they do, and available opportunities they have for professional growth.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
2	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
3	Count	2	0	0	2
	% by Col	4.1%	0.0%	0.0%	3.2%
4	Count	2	0	0	2
	% by Col	4.1%	0.0%	0.0%	3.2%
5	Count	7	0	0	7
	% by Col	14.3%	0.0%	0.0%	11.3%
6	Count	5	1	0	6
	% by Col	10.2%	9.1%	0.0%	9.7%
7	Count	8	2	0	10
	% by Col	16.3%	18.2%	0.0%	16.1%
8	Count	13	2	1	16
	% by Col	26.5%	18.2%	50.0%	25.8%
9	Count	5	5	0	10
	% by Col	10.2%	45.5%	0.0%	16.1%
10	Count	7	1	1	9
	% by Col	14.3%	9.1%	50.0%	14.5%
Total	Count	49	11	2	62.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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140. Your QOWL rating of your workforce is based on: (Choose all that apply)
 (Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Recent Command Climate evaluation	Count	18	7	1
	% by Col	37.5%	63.6%	50.0%
Frequent Town Hall/CO meetings with workforce	Count	13	6	2
	% by Col	27.1%	54.5%	100.0%
Visiting and talking with individuals in the workforce	Count	41	11	2
	% by Col	85.4%	100.0%	100.0%
Communication through chain-of-command (directly/indirectly)	Count	25	10	2
	% by Col	52.1%	90.9%	100.0%
Purely a guess	Count	5	0	0
	% by Col	10.4%	0.0%	0.0%
Total	Count	48	11	2
	% by Col	100.0%	100.0%	100.0%

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141. What Quality of Life (QOL) issues adversely affect the personnel in your command? (Choose all that apply)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Availability of Housing	Count	6	1	0
	% by Col	12.5%	9.1%	0.0%
Availability of Childcare	Count	6	1	0
	% by Col	12.5%	9.1%	0.0%
Access to Medical/Dental Care	Count	10	2	0
	% by Col	20.8%	18.2%	0.0%
Morale, Welfare, Recreation Services	Count	9	5	1
	% by Col	18.8%	45.5%	50.0%
Pay & Allowances	Count	24	3	2
	% by Col	50.0%	27.3%	100.0%
Working Hours	Count	26	3	1
	% by Col	54.2%	27.3%	50.0%
Individual Augmentation	Count	2	0	0
	% by Col	4.2%	0.0%	0.0%
Other:	Count	20	4	2
	% by Col	41.7%	36.4%	100.0%
Total	Count	48	11	2
	% by Col	100.0%	100.0%	100.0%

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142. Indicate any of the following host installation support functions that are insufficient to meet your mission and/or the QOL/QOWL of your personnel? (Choose all that apply and explain in the space provided)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Availability of Bachelor Quarters	Count	1	2	0
	% by Col	3.2%	28.6%	0.0%
Availability of Family Housing	Count	4	1	0
	% by Col	12.9%	14.3%	0.0%
Fleet Family Support Housing	Count	1	1	0
	% by Col	3.2%	14.3%	0.0%
Medical/Dental Services	Count	12	2	0
	% by Col	38.7%	28.6%	0.0%
Availability of Childcare	Count	3	2	0
	% by Col	9.7%	28.6%	0.0%
Morale, Welfare, & Recreation Services	Count	7	2	1
	% by Col	22.6%	28.6%	100.0%
Religious Services	Count	0	1	0
	% by Col	0.0%	14.3%	0.0%
Ombudsman Program	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Personnel Support Detachment	Count	4	3	0
	% by Col	12.9%	42.9%	0.0%
Access to Government Vehicles	Count	2	1	0
	% by Col	6.5%	14.3%	0.0%
Security	Count	5	1	0
	% by Col	16.1%	14.3%	0.0%
Facilities (repairs, maintenance,	Count	17	6	0

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space, etc.)				
	% by Col	54.8%	85.7%	0.0%
Facilities Support (custodial, grounds, pest control, etc)	Count	15	4	0
	% by Col	48.4%	57.1%	0.0%
Environmental	Count	0	0	0
	% by Col	0.0%	0.0%	0.0%
Air Operations	Count	1	0	0
	% by Col	3.2%	0.0%	0.0%
Supply Support	Count	0	1	0
	% by Col	0.0%	14.3%	0.0%
Safety	Count	0	2	0
	% by Col	0.0%	28.6%	0.0%
Total	Count	31	7	1
	% by Col	100.0%	100.0%	100.0%

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143. My command is NOT properly resourced for mission-related activities in the following areas: (Choose all that apply)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
People	Count	24	4	1
	% by Col	52.2%	40.0%	50.0%
Tools/Equipment	Count	5	1	0
	% by Col	10.9%	10.0%	0.0%
Training	Count	10	1	1
	% by Col	21.7%	10.0%	50.0%
Information Technology Resources	Count	8	4	1
	% by Col	17.4%	40.0%	50.0%
Spare Parts	Count	8	1	0
	% by Col	17.4%	10.0%	0.0%
Supplies	Count	7	0	0
	% by Col	15.2%	0.0%	0.0%
Other	Count	6	0	0
	% by Col	13.0%	0.0%	0.0%
My command is properly resourced.	Count	12	4	1
	% by Col	26.1%	40.0%	50.0%
Total	Count	46	10	2
	% by Col	100.0%	100.0%	100.0%

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144. Does your command have sufficient Information Technology resources (computers, web access, bandwidth, training, etc.) to meet your mission?
(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	28	5	0	33
	% by Col	62.2%	50.0%	0.0%	57.9%
No	Count	15	5	2	22
	% by Col	33.3%	50.0%	100.0%	38.6%
Don't know	Count	2	0	0	2
	% by Col	4.4%	0.0%	0.0%	3.5%
Total	Count	45	10	2	57.0
	% by Col	100.0%	100.0%	100.0%	100.0%

145. Does your command have sufficient Information Technology resources (computers, web access, bandwidth, training, etc.) to meet your personnel's training requirements?
(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	37	7	1	45
	% by Col	82.2%	70.0%	50.0%	78.9%
No	Count	6	3	1	10
	% by Col	13.3%	30.0%	50.0%	17.5%
Don't know	Count	2	0	0	2
	% by Col	4.4%	0.0%	0.0%	3.5%
Total	Count	45	10	2	57.0
	% by Col	100.0%	100.0%	100.0%	100.0%

146. Have any of your personnel filled an Individual Augment (IA) billet?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	15	8	1	24
	% by Col	34.9%	80.0%	50.0%	43.6%
No	Count	28	2	1	31
	% by Col	65.1%	20.0%	50.0%	56.4%
Total	Count	43	10	2	55.0
	% by Col	100.0%	100.0%	100.0%	100.0%

147. Where was the billet assignment? (Chose all that apply)

(Respondents were allowed to choose **multiple** responses)

		1. I am assigned to or near:		
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other
Iraq	Count	7	1	0
	% by Col	46.7%	12.5%	0.0%
Afghanistan	Count	13	5	1
	% by Col	86.7%	62.5%	100.0%
Other	Count	5	2	0
	% by Col	33.3%	25.0%	0.0%
Total	Count	15	8	1
	% by Col	100.0%	100.0%	100.0%

148. How many personnel in your command are you aware of who have not filled the specific IA billet they were originally assigned?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
1	Count	2	1	0	3
	% by Col	14.3%	12.5%	0.0%	13.0%
2	Count	0	1	0	1
	% by Col	0.0%	12.5%	0.0%	4.3%
3	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
4	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
5	Count	1	0	0	1
	% by Col	7.1%	0.0%	0.0%	4.3%
More than 5	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
Not Applicable all personnel filled their designated IA billets	Count	11	6	1	18
	% by Col	78.6%	75.0%	100.0%	78.3%
Total	Count	14	8	1	23.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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149. Have those unfilled IA billets, as described above, been reordered for follow-on fill?

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	0	0	0	0
	% by Col	0.0%	0.0%	0.0%	0.0%
No	Count	2	1	0	3
	% by Col	14.3%	12.5%	0.0%	13.0%
Don't Know	Count	5	2	0	7
	% by Col	35.7%	25.0%	0.0%	30.4%
Not Applicable	Count	7	5	1	13
	% by Col	50.0%	62.5%	100.0%	56.5%
Total	Count	14	8	1	23.0
	% by Col	100.0%	100.0%	100.0%	100.0%

150. My command has used mission funding to offset deficiencies in the Host Installation command (Base) support.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Strongly Agree	Count	4	1	0	5
	% by Col	9.5%	10.0%	0.0%	9.3%
Agree	Count	7	2	1	10
	% by Col	16.7%	20.0%	50.0%	18.5%
Neither Agree nor Disagree\Don't know	Count	20	4	1	25
	% by Col	47.6%	40.0%	50.0%	46.3%
Disagree	Count	6	2	0	8
	% by Col	14.3%	20.0%	0.0%	14.8%
Strongly Disagree	Count	5	1	0	6
	% by Col	11.9%	10.0%	0.0%	11.1%
Total	Count	42	10	2	54.0
	% by Col	100.0%	100.0%	100.0%	100.0%

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151. My command has converted military billets to civilian positions (also known as "civsub") resulting in the loss of personnel capable of assuming military functions or collateral duties.

(Respondents could only choose a **single** response)

		1. I am assigned to or near:			
		NAS Patuxent River	NSA South Potomac (Indian Head, Dahlgren)	Other	Total
Yes	Count	12	4	0	16
	% by Col	28.6%	40.0%	0.0%	29.6%
No	Count	16	4	1	21
	% by Col	38.1%	40.0%	50.0%	38.9%
Don't know	Count	14	2	1	17
	% by Col	33.3%	20.0%	50.0%	31.5%
Total	Count	42	10	2	54.0
	% by Col	100.0%	100.0%	100.0%	100.0%