



Did You Know? Community Support Network

Interested in free or discounted products and services from local organizations?

The Warrior Transition Command (WTC) Community Support Network (CSN) provides a way for wounded, ill and injured Soldiers, Veterans, their Families and Caregivers to locate and connect with local, vetted organizations providing products and services which are free of charge, covered by insurance, or at a significantly reduced price.

To access CSN organizations go to www.WTC.army.mil/Community. Links to available products, services and providers are listed to the left of page and can be found by category or alphabetically by organization name.

Who is eligible to use the Community Support Network?

Community Support Network (CSN) resources are available to all wounded, ill and injured Soldiers, Veterans, their Family members and Caregivers.

Each organization participating in the CSN determines their qualifying criteria for individuals and assistance.

Soldiers, Veterans, their Families and Caregivers interested in working with any organization offering goods and/or services, should first familiarize themselves with that organization's requirements for participation as well as any individual expectations the organization may attempt to impose prior to any agreement or involvement.

Does the Community Support Network solicit organizations for participation?

No. All organizations have been referred or have found and approached the CSN on their own accord.

What types of products and services can be found on the Community Support Network?

The CSN organizations provide a wide variety of products and services, including but not limited to:

- Adaptive Materials and Services
- Adaptive Reconditioning and Recreational Services
- Alternative and Holistic Medicine and Services
- Animals
- Assistance with Federal Benefits
- Care Packages, Correspondence, Food and Moral Support
- Education and Training Programs
- Emergency Contact Information
- Employment Support and Opportunities
- Equine Services
- Family Planning
- Financial Counseling and Services
- Housing and Relocation Counseling and Assistance
- Interactive Communications Forum
- Language and Translation Services
- Legal Services
- Medical Equipment, Aides and Devices
- Mental Wellness Support and Counseling
- Physical and Rehabilitative Support
- Resource Databases
- Retirement and Transition
- Service Dogs
- Services for Families, Children and Caregivers
- State Veterans Programs
- Substance Abuse Assistance and Counseling
- Veteran, Soldier and Family Assistance

All CSN organizations have agreed to one or more of the following:

- a. Providing products or services free of charge
- b. Accepting insurance as a payment or
- c. Offering products or services at a significantly reduced price, with all costs being disclosed up front and prior to any agreement.

WTC Community Support Network Online: www.WTC.army.mil/community

Email: usarmy.pentagon.medcom-WTC.mbx.CommunitySupportNetwork@mail.mil

When do I need to obtain an ethics review for Community Support Network products or services?

Active Duty Soldiers, including Reserve and National Guard Soldiers while on active duty, need to obtain an ethics opinion if the value of any individual gift or donation they receive exceeds \$350 or if various gifts from the same source in a calendar year exceed \$1000. If you have questions about this guideline, contact your chain of command.

Does the Community Support Network screen participating organizations?

Yes. The Community Support Network (CSN) Administrator at WTC conducts a routine check on each organization to ensure they are not listed on the State Department's Anti-Terrorism Watch List and they have an overall satisfactory score with different agencies including: Better Business Bureau, Charity Navigator, GuideStar and others. If an organization does not meet and maintain a standard level of performance as set forth by WTC, they will not be allowed to participate in the CSN.

Does the Army back or endorse the organizations listed on the Community Support Network directory?

No. While the CSN Administrator checks for reviews and ratings, WTC cannot guarantee or endorse any non-federal entity (NFE) organization and recommends all individuals do their own research before engaging with any organization. Participants of the CSN are private, non-profit, public, and government organizations that have agreed to share information about the CSN and to support wounded, ill and injured Soldiers, Veterans, their Families and Caregivers. The Department of Defense (DOD), U.S. Army, Army Medical Command (MEDCOM), WTC and Army Wounded Warrior Program (AW2) do not endorse these organizations and are not responsible for the content of their websites.

Am I allowed to work with organizations that are not a member of the Community Support Network?

Yes. The CSN publishes an on-line Directory of Services and Resources based on information from organizations that have submitted a CSN registration request. The directory is regularly updated but is not exhaustive of all of the resources that may be available in your community.

What other resources may be available to me?

Three examples of additional resources at the federal level include:

[Military One Source](#)

Military OneSource is a DOD-funded program providing comprehensive information on every aspect of military life. Information includes, but is not limited to, deployment, reunion, relationship, grief, spouse employment and education, parenting and child care and more.

[National Resource Directory \(NRD\)](#)

The NRD is a federal website for wounded, ill and injured Soldiers, Veterans, their Families and those who support them. The NRD is a partnership among the DOD, Department of Labor and Department of Veterans Affairs. It contains information from more than 10,000 resources, including: federal, state and local government agencies, Veterans service and benefit organizations, non-profit and community-based organizations and more.

[U.S. Department of Veterans Affairs \(VA\) Benefits](#)

WTC encourages all Warrior Transition Unit (WTU) Soldiers, AW2 Soldiers and Veterans to work with their Cadre and AW2 Advocates to maximize the broad range of programs and services provided by the VA.

WTC is a major subordinate command under the U.S. Army Medical Command (MEDCOM). WTC's mission is to develop, coordinate and integrate the Army's Warrior Care and Transition Program (WCTP) for wounded, ill and injured Soldiers, Veterans and their Families and Caregivers. For more information on WTC, visit the WTC website, www.WTC.army.mil, follow on Twitter at <http://twitter.com/armyWTC> or join Facebook at <http://facebook.com/armyWTC>.

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