

Attention Department of Defense Beneficiaries in the San Diego Area

Prescriptions refills provided by the Navy Medical Center San Diego Network should be ordered by phone or online for clinic pick up in 4 business days.

Ask a Pharmacy Representative or visit us online for more information at:
<http://www.med.navy.mil/sites/nmcSD/pages/patients/rx-refill.aspx>

Prior to requesting an online or telephone refill:

- ✓ Have the prescription number(s) ready
- ✓ Check to see if there are refills remaining

They are located on your medication or ask a pharmacy representative for a current prescription list at your next visit to one of our pharmacies.



Our dedicated refill phone line process made easy:

Dial (619) 532-8400

✓ **Press 1 to begin the refill process.**

✓ **Select your desired NMCS D Branch Clinic pick up location by pressing:**

1. Naval Training Center (NTC) Pharmacy
2. 32nd Street Navy Exchange (NEX) Pharmacy
3. Eastlake Pharmacy
4. North Island Pharmacy
5. Rancho Bernardo Pharmacy
7. Miramar Pharmacy
8. El Centro Pharmacy

✓ **Press 1 to confirm your NMCS D Branch Clinic pick up pharmacy.**

✓ **Enter the last 4 digits of the sponsor's SSN followed by the # sign.**

✓ **Enter only the numeric portion of the prescription number followed by the # sign.**

✓ **Press 1 to refill this prescription.**

*Note: Prescriptions **eligible** for TRICARE Home Delivery by Express Scripts (**co-pays may apply**) will have an additional prompt to either choose mail delivery or confirm pick up at the desired pharmacy location. **If Home Delivery is selected**, all future refills will be processed by Express Scripts. **Refer to the Express Scripts refill number on the medication label for future refills.***

✓ **Press 2 to confirm pick up at the desired NMCS D Branch Clinic location.**

- Listen for the date and time the refill will be ready

✓ **Enter additional refill numbers when prompted, otherwise you may hang up.**

Please contact your healthcare provider for a new prescription when no refills are available.

