Did you know?

DoD is removing Social Security Numbers from ID cards

SSN Removal

As of June 2011, the Social Security Number (SSN) is no longer printed on any DoD ID card.

These changes are being made by the Department of Defense to protect the personal identity information of cardholders.

ID Card Changes:

- New ID cards will have a **DoD ID Number** in place of the SSN

- If the beneficiary is eligible for DoD benefits, there will also be an 11-digit DoD Benefits Number **(DBN)** printed on the new ID card

Providers have the following options to confirm beneficiary eligibility:

- Ask a beneficiary to provide his or her sponsor's SSN verbally or in writing as required by your office protocol

- Check eligibility on www.hnfs.com, using the first nine digits of the DBN

- Check eligibility on PGBA's website, www.myTRICARE.com, using the first nine digits of the DBN

- Check eligibility using ASC X12 Eligibility transaction 270/271 by entering either the DoD-BN or DoD EDI PI. Please refer to the ASC X12 TR3 Implementation Guide(s) which can be found at http://www.wpc-edi.com/content/ view/711/401/

- Check eligibility by calling 877-TRICARE (877-874-2273) and follow the interactive voice response prompts

Providers have the following options when filing claims:

- Sponsor SSN

- Full 11-digit DBN (if system can accommodate)

- First nine (9) digits of DBN

For more information about Social Security Number removal, please visit **www.tricare.mil/ssn**.

PHASE I
Remove Dependent SSN
Started in December 2008

DEPENDENT ID CARD

DD Form 1173

Dependent SSN replaced with XXX-XX-XXXX

Sponsor SSN remains visible

DD Form 1173-1

PHASE II
Remove All Printed SSNs
As of June 2011

COMMON ACCESS CARD (CAC)

DoD Benefits Number
(only on cards that convey DoD benefits)

DoD ID Number

ALL OTHER CARDS

Cardholder SSN replaced by a DoD ID Number

DoD Benefits Number
(only on cards that convey DoD benefits)

PHASE III
Remove SSNs Embedded in Barcodes
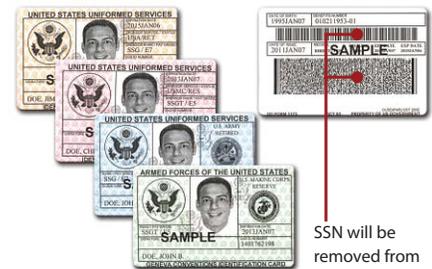**Beginning by end of 2012**

COMMON ACCESS CARD (CAC)

SSN will be removed from barcodes

ALL OTHER CARDS

SSN will be removed from barcodes

Frequently Asked Questions

Q1. Who will have DoD ID Numbers on their ID cards?

A1. Every DoD ID card will have a DoD ID Number printed on it. Dependent ID cards will not have the DoD ID Number of their sponsor, just their own number. The DoD ID Number is not used to verify eligibility to receive benefits.

Q2. What is the DoD Benefits Number?

A2. The DoD Benefits Number is an 11-digit number that will be used to determine eligibility to receive benefits. The first nine (9) digits are common to the sponsor. The last two (2) digits identify the specific person. The DoD Benefits Number will be printed only on ID cards that convey benefits.

Q3. When should TRICARE beneficiaries receive a new ID card?

A3. TRICARE beneficiaries will receive a new card upon expiration of the current card. ID Card issuance facilities will begin issuing DoD ID Cards without the SSN appearing on the card by the end of May 2011. It will be approximately four years until all cards are replaced with the DoD ID Number (and DBN if applicable). Some retirees and their family members may have cards that indicate an indefinite expiration. Continue to use the sponsor's SSN for these beneficiaries.

Q4. What information do I need to file claims or check eligibility for TRICARE beneficiaries?

A4. Providers can use the sponsor's SSN, Full 11-digit DBN or the first nine (9) digits of the DBN.

Q5. TRICARE Young Adult (TYA) is a new benefit plan, effective June 2011. Will those members be issued an enrollment card that includes the sponsor's SSN?

A5. No, TYA members may need to verbally provide their sponsor's SSN.

Please monitor your TRICARE eNews for additional information and updates on resources and support available to North Region providers.