## FOUR BASIC SOCIAL SKILLS

Listening to Others

Making Requests

**Expressing Positive Feelings** 

**Expressing Unpleasant Feelings** 

## **Listening to Others**

- **Step 1.** Maintain eye contact.
- **Step 2.** Nod your head.
- Step 3. Say "uh-huh" or "ok"
- **Step 4.** Repeat what the person said.

## **Making Requests**

Step 1. Look at the person.
Step 2. Say exactly what you would like the person to do.
Step 3. Tell the person how it would make you feel.
In making your request, use phrases like:
"I would like you to \_\_\_\_\_"
"I would really appreciate it if you would \_\_\_\_\_"
"It's very important to me that you help me with

# **Expressing Positive Feelings**

- **Step 1.** Look at the person and SMILE!
- **Step 2.** Tell the person specifically what they did that pleased you.
- **Step 3.** Tell the person how it made you feel.

## **Expressing Unpleasant Feelings**

- **Step 1.** Look at the person. Speak calmly and firmly.
- **Step 2.** Tell the person specifically what they did that upset you.
- **Step 3.** Tell the person how it made you feel.
- **Step 4.** Suggest how the person might avoid upsetting you in the future.