

DEPARTMENT OF THE ARMY ASSISTANT CHIEF OF STAFF FOR INSTALLATION MANAGEMENT 600 ARMY PENTAGON WASHINGTON, DC 20310-0600

FEB 19 2013

DAIM-ZA

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Interim Guidance on the Calculation of Rates for the Sale of Utilities Services

1. References:

a. TN 420-41-1 (Revision 1), Guidance for Calculation of Rates for the Sale of Utilities Services, 21 January 1992.

b. AR 420-41, Acquisition and Sale of Utilities Services, 15 September 1990.

2. This enclosed interim guidance is provided to assist U.S. Army garrisons in achieving fair reimbursement opportunities in order to reduce the amount of appropriated funds required to purchase utilities. Installations will use the guidance to review utility acquisition invoices, calculate utilities sale rates, and properly bill reimbursable customers for utilities services. Subsequent to LTG Bostick issuing this guidance, the Assistant Secretary of the Army (Installations, Energy and Environment) issued new policy in memorandum, dated November 26, 2012, regarding utility reimbursement related to RCI partnership projects. This new memorandum should be used in conjunction with the attached guidance.

3. This guidance will be used until publication of the revised AR 420-41 and its supplemental handbook. The interim guidance supersedes reference 1a and supplements reference 1b.

4. Questions regarding the interim guidance should be directed to Mr. Brian Peckins, HQUSACE, (202) 761-0488, email: Brian.K.Peckins@usace.army.mil.

MICHAEL FERRITER Lieutenant General, GS Assistant Chief of Staff for Installation Management

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DAIM-ZA

SUBJECT: Interim Guidance on the Calculation of Rates for the Sale of Utilities Services

DEPUTY COMMANDING GENERAL--SUPPORT, INSTALLATION MANAGEMENT COMMAND CHIEF, ARMY RESERVE (DAAR-EN) CHIEF, ARMY NATIONAL GUARD BUREAU (NGB-ARI) COMMANDER, U.S.ARMY MEDICAL COMMAND (MCFA) COMMANDING GENERAL, US ARMY CORPS OF ENGINEERS (DAEN-ZA) CF: ASA (ALT) ABO HQDA G-8 DASA (CE) DASA (E&S) DASA (IH&P) DASA (SI) DLA (MMBI) OTJAG OGC DAIM-RD

DAIM-IS





Interim Guidance on the Calculation of Rates for the Sale of Utilities Services and Utilities Contracts Invoicing/Billing

1 November 2012

Enclosure

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DEPARTMENT OF THE ARMY CHIEF OF ENGINEERS 401 G STREET NW WASHINGTON, DC 20314-1000

INTERIM GUIDANCE ON THE CALCULATION OF RATES FOR THE SALE OF UTILITIES SERVICES AND UTILITIES CONTRACTS INVOICING/BILLING

1. **Purpose:** This interim guidance provides recommended procedures to commands and garrisons on the calculation of rates for the sale of utilities services to reimbursable customers, the review and processing of utilities acquisition invoices, and issuance of utilities sale invoices/billings.

2. **Applicability:** This interim guidance applies to all Army land holding activities in CONUS and OCONUS. It replaces any other guidance presently used by Army garrisons.

3. References:

a. AR 420-41, Facilities Engineering, Acquisition and Sale of Utilities Services, 15 September 1990.

b. AR 215-1, Military Morale, Welfare and Recreation Programs and Nonappropriated Fund Instrumentalities dated 24 September 2010.

c. AR 215-8, Army and Air Force Exchange Service Operations, 30 July 2008

d. Memorandum, ASA(I&E), 5 May 2004, subject: Utility Services Reimbursement Policy for Residential Communities Initiative (RCI) Partnerships.

e. 10 USC 2483, Commissary stores: use of appropriated funds to cover operating expenses.

f. 10 USC 2686, Utilities and services: sale; expansion and extension of systems and facilities.

g. 10 USC 2872a, Utilities and services.

h. 31 USC 1535, Agency agreements.

i. Deputy Secretary of Defense Memorandum dated 16 March 1995, Subject: Consolidation of Defense HUMINT.

j. December 2004 Memorandum of Understanding between the Department of Defense (DOD) and the Armed Services Young Men's Christian Association of the USA, Inc. (ASYMCA).

This interim guidance supersedes Technical Note 420-41-1 (Revision 1) dated 21 January 1992

k. January 2008 Memorandum of Understanding between the United States Department of Defense and the United Service Organizations, Inc.

l. March 2009 Memorandum of Understanding between the United States Department of Defense and the American Red Cross.

m. DODI 1015.9, Professional United States Scouting Organization Operations at United States Military Installations Located Overseas, October 31, 1990, Incorporating Change 1, June 8, 1999.

n. DODI 1015.10, Military Morale, Welfare, and Recreation (MWR) Programs, July 6, 2009 Incorporating Change 1, May 6, 2011.

o. DODI 1015.15, Establishment, Management, and Control of Nonappropriated Fund Instrumentalities and Financial Management of Supporting Resources, October 31, 2007, Incorporating Administrative Change 1, March 20, 2008.

p. DODI 1330.17, Armed Services Commissary Operations, October 8, 2008.

q. DODI 1330.21, Armed Services Exchange Regulations, July 14, 2005.

r. DOD 1342.6-M, Administrative and Logistic Responsibilities for DOD Dependents Schools, August 11, 1995.

s. DODD 1342.20, Department of Defense Education Activity (DODEA), October 19, 2007.

t. DODI 4000.19, Interservice and Intragovernmental Support, August 9, 1995.

u. DOD 5500.7–R, The Joint Ethics Regulation (JER), August 1, 1993, Change 7, November 17, 2011.

v. DOD 7000.14-R, Department of Defense Financial Management Regulations (FMRs), various dates.

w. Memorandum, DAIM-ZA, 10 October 2002, subject: Status of Army Reimbursable Policy (ARP) and the Army Baseline Services -AR 37-49, Budgeting, Funding, and Reimbursement for Base Operations Support of Army Activities, 15 October 1978.

x. AR 210-22, Private Organizations on Department of the Army Installations, 22 October 2001.

y. AR 420-1, Army Facilities Management, 12 February 2008, Rapid Action Revision (RAR), 24 August 2012.

z. AR 930-1, Army Use of United Service Organizations, Inc., Services, 16 July 2004.

aa. AR 930-5, American National Red Cross Service Program and Army Utilization, 1 February 2005.

bb. AAFES EOP 36-1, Energy Management.

4. **Discussion:**

a. Recommend a minimum of 50 percent of contracts for the sales of utilities services be reviewed annually at each Army garrison as a method to increase and improve utilities reimbursement opportunities. This guidance will assist the utilities services officer and the resource management officer determine the correctness of rates and the continued necessity of the sales. Recommend utilities services rates be recalculated when the average cost of the utility services to the Army garrison increase or decrease by 10 percent. Use of the standard format provided in this guidance for rate computation is preferred; however garrisons with unique or complex utility billing situations may utilize alternative rate computation as needed. The points of contact below are available to review and assist with the rate calculations.

b. Appendices A through C provide guidance necessary to develop a standard system to compute resale utility rates to customers of Army installations as follows—

(1) Appendix A, Interim Guidance on the Calculation of Rates for the Sale of Utilities Services.

(2) Appendix B, Utility Sales Rate Calculations Template.

(3) Appendix C, Garrison Utilities Services Officer's Handbook on Utilities Contracts Invoicing/Billing.

5. **Points of contact:** Direct questions, or request for assistance, regarding sales of utility services on Army installations to Bob Hennessee, (256)895-1503, DSN 760-1503, email: Robert.H.Hennessee@usace.army.mil, or Bernard Givan (256)895-1275, DSN 760-1275, email: Bernard.W.Givan@usace.army.mil, U.S. Army Engineering and Support Center, Huntsville.

A-1. Introduction

a. Purpose. This appendix explains Army general procedures for the determination of utilities sale rates.

- b. Scope. Within this guidance detailed information is provided about—
 - (1) Categories of customers and their rate classes.
 - (2) Utility sale rate components
 - (3) Determining utilities consumption
 - (4) Utilities rate computations
 - (5) Meter reading
 - (6) Billing
 - (7) Rate calculations with formats

A-2. Customer categories

There are three general customer categories: intra-Army, other DOD (non-Army) and Federal, and non-Federal organizations. These customers fit into various utilities sale rate schedules depending upon specific conditions or exemptions imposed by statute, Department of Defense (DOD) directives and instructions, and/or Army policies and regulations; utility industry fair market prices, and the Army cost of providing the utility service.

a. Intra-Army customers. Included in this major group are all buildings, structures, facilities, and activities under Army jurisdiction which are located on Army owned or leased property and operated with Army appropriated or non appropriated funds. Intra-Army customers' utilities reimbursement authorities are listed below.

(1) *General.* AR 37-49 and memorandum, DAIM-ZA, 10 October 2002, subject: Status of Army Reimbursable Policy (ARP) and the Army Baseline Services, provide the general funding reimbursement authority and policy for the host garrison provision of utilities and related services consumed or to be consumed by intra-Army customers.

(2) Army nonappropriated fund instrumentalities (NAFI). The DODI 1015.10, DODI 1015.15, DODI 1330.21, AR 215–1, and AR 215-8 provide the funding reimbursement authority

and policy for the host garrison provision of utilities and related services consumed or to be consumed by Army Morale, Welfare, and Recreation (MWR) activities to include the Army and Air Force Exchange Service (AAFES) and their contractors and concessionaires.

(3) *Government-owned Army family housing (AFH)*. The AR 420-1, chapter 3 provides the reimbursement authority and policy for the reimbursement of utilities and related services by AFH, their rentals and leases.

(4) *Residential Communities Initiative (RCI) partnerships*. The 10 USC 2872a and OASA (I&E) memorandum, dated May 5, 2004, provide the reimbursement authority and policy for the host garrison provision of utilities and related services to RCI partnerships projects. Additional RCI partnership utility reimbursement policy guidance can be found in AR 420-1, chapter 3.

(5) *Army Medical Command (MEDCOM)*. The DOD Financial Management Regulation (FMR) (DOD 7000.14-R, Volume 12, Chapter 21) and DODI 4000.19 provide the reimbursement authority and policy for the host garrison provision of utilities and related services consumed or to be consumed by MEDCOM.

(6) *Army National Guard (ARNG)*. The October 2002 Army Reimbursable Policy provides utilities and related services reimbursement policy for ARNG.

(7) *Army Reserve (USAR)*. The October 2002 Army Reimbursable Policy provides utilities and related services reimbursement policy for USAR.

(8) *Reserve Officers' Training Corps (ROTC)*. The October 2002 Army Reimbursable Policy provides utilities and related services reimbursement policy for ROTC.

(9) *Army Special Operations Forces*. The October 2002 Army Reimbursable Policy provides utilities and related services reimbursement policy for ARSOF.

b. Other DOD (non-Army) and Federal agencies. Included in this major customer category are the Air Force, Navy, Defense Agencies, and Federal (non DoD) agencies or activities. Other DOD (non-Army) and Federal customers' utilities reimbursement authorities are listed below.

(1) *General.* The DODI 4000.19 provides the general reimbursement authority and policy for the host garrison provision of utilities and related services consumed or to be consumed by other DOD (non-Army) and Federal customers.

(2) *Other DOD nonappropriated fund instrumentalities*. The DODI 1015.10, DODI 1015.15, and DODI 1330.21 provide the reimbursement authority and policy for the host garrison provision of utilities and related services consumed or to be consumed by DOD MWR activities.

(3) *Defense Human Intelligence (HUMINT) Service*. The Deputy Secretary of Defense Memorandum dated 16 March 1995, provides the reimbursement authority and policy for the host garrison provision of utilities and related services consumed or be consumed by the Defense HUMINT Service.

(4) *Defense Commissary Agency (DeCA).* The 10 USC 2483 and DODI 1330.17 provides the reimbursement authority and policy for the host garrison provision of utilities and related services consumed or be consumed by DeCA.

(5) *Department of Defense Dependents Schools located OCONUS*. The DODD 1342.0, DOD 1342.6-M, Appendix 2 and DODI 4000.19 provide the reimbursement authority and policy for the host garrison provision of utilities and related services consumed or be consumed by DODDS located OCONUS.

c. Non–Federal organizations. Included in this major customer category are lessees of industrial facilities used by lessees for private commercial purposes; military construction, Army contractors; sustainment, restoration, and modernization contractors; off-post non-Federal customers; commercial businesses; private residents; private organizations (American National Red Cross, United Service Organization, Armed Services Young Men's Christian Association); U.S. scouting organizations; public or private utility companies; and financial institutions (domestic banks, military banking facilities and credit unions). Non-Federal customers' utilities reimbursement authorities are listed below.

(1) *General.* The 10 USC 2686 and the DOD FMR (DOD 7000.14-R, Volume 11A) provide the general reimbursement authority and policy for the host garrison provision of utilities and related services consumed or be consumed by non-Federal organizations.

(2) American National Red Cross (ARC). The March 2009 Memorandum of Understanding Between the United States Department of Defense and the American Red Cross, the Joint Ethics Regulation (DOD 5500.7–R), and AR 930-5 provide the reimbursement policy for the host garrison provision of utilities and related services consumed or be consumed by the American National Red Cross at Army installations.

(3) United Service Organizations (USO). The January 2008 MOU between the DOD and the USO, the Joint Ethics Regulation (DOD 5500.7–R), and AR 930-1 provide the reimbursement policy for the host garrison provision of utilities and related services consumed or be consumed by the USO.

(4) *Armed Services Young Men's Christian Association (ASYMCA).* The December 2004 MOU between the DOD and the ASYMCA as well as the Joint Ethics Regulation (DOD 5500.7–R) provide the reimbursement policy for the host garrison provision of utilities and related services consumed or to be consumed by ASYMCA.

(5) U.S. scouting organizations at U.S. Army controlled installations located overseas. The DODI 1015.9 and AR 210-22 provide the reimbursement policy for the host garrison provision of utilities and related services consumed or to be consumed by scouting organizations.

(6) *Public or private utility companies.* The 10 USC 2686 and 10 USC 2916 provide the general reimbursement authority for the host garrison provision of utilities and related services to a public or private utility company.

(7) *Financial institutions*. This includes domestic banks. military banking facilities, and credit unions. The DOD Financial Management Regulation (FMR) (DOD 7000.14-R, Volume 5, Chapter 34) provides the reimbursement policy for the host garrison provision of utilities and related services consumed or to be consumed by financial institutions.

A-3. Utility sale rate components

a. Utility sale rate determination. Each utility sale rate schedule (discussed in paragraph A-4, below) contains specific cost components. These components are costs associated with utilities acquisition, production, delivery, and associated administrative and capital costs for the Army to provide utility services in a per unit of consumption basis. Some of these components may or may not apply depending on who is the customer.

b. Description of utility sale rate cost components. Explanation of the utility sale rate cost components, which are used later (see paragraphs A-4 and A-5, below) to identify specific customer applicable costs, follows.

(1) *No charge*. Although it is not a rate component, the "No Charge" designation means that there is not a charge to a specific customer for the Army garrison costs of providing utility services to the customer. Certain customers are exempted by DOD and/or Army regulation from the reimbursement for utilities and related services.

(2) *Cost of utility commodity acquisition.* The cost of the utility commodity service that the Army purchased; such as electricity, natural gas, water, sewer, etc. This is considered part of the government operation cost. Use historical costs (usually prior year cost), master planning and utility market future cost outlook data to determine the projected costs for the period of rate applicability.

(3) *Operation costs.* These are expenses for materials and labor incurred, either inhouse or contract, to operate government owned utility generation and/or distribution system infrastructure. Use historical operation costs (usually prior year cost) and master planning future outlook data to determine projected operations costs for the period of rate applicability.

(4) *Maintenance costs.* These are the costs of maintaining the Government owned utility generation and/or distribution system infrastructure. For example, the cost of maintaining pipes and pumps and water tanks would be part of the water supply system's maintenance cost.

Use historical maintenance costs (these costs often vary a lot from year to year, therefore, average them over three to five years to avoid extreme cost swings) and master planning future outlook data to determine projected maintenance costs for the period of rate applicability.

(5) *Line losses or gains*. Line losses occur with distribution systems (electricity, natural gas, water etc). Line gains occur with collection systems. An example of a line gain would be sewer lines with cracks that allow rainwater to enter. No line losses or gains are associated with custodial service, refuse and ice because of their method of delivery. Line losses or gains related costs are usually incorporated through a percentage adjustment (see subparagraph A-7d(3), below) to the consumption quantity, which affects the unit sale rate.

(*a*) <u>Electrical systems</u>. Line losses are dependent on voltage, wire size, length of run and age or condition of the system. Calculations of line losses can be accomplished using local formulae or formulae in the National Electrical Code (NEC) or National Electrical Manufacturers Association (NEMA) Handbook.

(b) <u>Water</u>. Line losses are dependent on pressure, size and type of pipe, condition of joints and length of run. Calculation of line losses may be according to the National Plumbing Code or local formulas.

(c) <u>Gas</u>. Line losses are dependent on pressure, size and type of pipe, condition of joints and length of run.

(d) <u>Steam, hot water</u>. Line losses are dependent on size and type of pipe, insulation, condition of joints and length of run.

(e) <u>Compressed air</u>. Line losses are dependent on pressure, size and type of pipe, condition of joints and length of run.

(f) <u>Mechanical refrigeration or air conditioning from central plants</u>. Line losses are dependent on pressure, size and type of pipe, location (above or below ground), insulation, and length of run.

(g) <u>Gains of Sewage Collection Systems</u>. Infiltration (gain) varies with the length and diameter of the sewer line, its material, the care used in construction, the depth of the line below the water table, and type of joints used.

(h) Ice, garbage, refuse collection. No line losses or gains are associated with these services.

(6) *Capital charges.* Certain customers are required to pay capital charges. Capital charges are computed as 10 percent of projected capital costs for the period of the utility sale rate applicability of capital infrastructure that are considered used and useful. Capital costs include the original cost of government owned utility generation and/or distribution infrastructure plus

any Military Construction Army (MCA) costs for improvements, conversions or upgrades already made. They also include future costs for construction improvements, conversions or upgrades that will become operational and provide utility sale service during the period of utility sale rate applicability and will be considered used and useful. The use and useful concept denotes the infrastructure capacity or portion thereof that was actually used and useful (needed) in providing utility and related services to the customer. Capital cost figures of existing infrastructure may be obtained from real property records. Capital cost figures for projected MCA improvements, conversions, or upgrades to the government owned utility infrastructure that will become operational and provide utility sale service during the period of rate applicability may be obtained from the installation master plan and construction project cost records.

(7) Administrative overhead. Certain customers are required to pay administrative overhead. This includes the costs of meter reading, billing, and other related administrative costs of providing the utilities services. Administrative overhead is set at 3% of the sum of unit costs for utility commodity acquisition, operation and maintenance, line losses or gains, other related costs, and capital charges.

(8) *Exclude common use infrastructure costs*. Common use infrastructure are the roads, grounds, surfaced areas, structures, real property and installed equipment directly associated with the installation's utility generation and/or distribution system that is used to provide utility services to more than one customer type. Operation, maintenance, and line losses or gains related costs associated with common use infrastructure are generally excluded from the calculations of utilities and related services sale rates applicable to Federal (intra-Army, and other DOD and Federal) customers that are required by DOD and/or Army regulations to reimburse the garrison. Exemption: operation, maintenance, and line losses or gains related costs associated with <u>dedicated</u> common used infrastructure to provide utility services <u>solely</u> to one or more Federal customers are reimbursable.

(9) *Fair market value*. Usually applicable to non-Federal customers when it is higher that the costs to the Government. In a competitive (unregulated) environment the fair market value is the average price that the customer would be able to obtain for the utility commodity to include transportation/distribution costs. In a regulated environment, the fair market value is the local prevailing rate the customer would be charged at the utility designated customer class of service if the service could had been obtained directly from the installation's utility supplier or the nearest supplier. The fair market value prices may be affected by the customer load characteristics and term of service requirements regardless of the market environment.

c. Other related costs applicability.

(1) *Other utilities costs.* These are the cost of power and other utilities that are not usually included in the garrison operation and maintenance accounts records, which are required to provide utilities and related services to customers. An example is the electric power used to

operate water and sewer pumps. Consider these costs in the computation of the operation and maintenance cost components, as applicable, of the utilities sale rates computations.

(2) Utilities privatization costs. Though the Army no longer owns the Army privatized utility system infrastructure, the privatized utility infrastructure is treated as government owned for determining the costs for the sale of applicable utilities and related services to customers. Reimbursement of utilities privatization costs applies to those customers where DOD and/or Army regulations require the reimbursement for utilities services. Privatization contractors' incremental operation and maintenance contract costs will be included in charges to customers since these are normal operation and maintenance costs of the privatized system, which is needed for the furnishing of the utility service. Privatization contractor's construction improvements cost, that would have been considered military construction projects if the Army would have pursued the improvement, will be included as a capital charge when applicable. Privatized utility systems related costs that would be applicable during the period of utility sale rate applicability could be derived from the utility privatization contract or obtained from the privatization contractor.

(3) Energy savings performance contract (ESPC)/utility energy services contract (UESC) costs. Garrisons are permitted to recover energy savings performance contract costs or utility energy services contract costs that are directly related to the government owned utility generation and/or utility distribution infrastructure used for the furnishing of utilities and related services to applicable/affected reimbursable customers. Reimbursement of these costs applies to those customers where DOD and/or Army regulations require the reimbursement for utilities services. Directly related ESPC/UESC costs may be included in the utility sale rate if the garrison has negotiated ESPC/UESC savings baselines with the applicable or affected reimbursable customers. Government owned utility generation and/or distribution related ESPC/UESC costs that would be applicable during the period of utility sale rate applicability could be derived from the ESPC/UESC contract or obtained from the ESPC/UESC contractor.

A-4. Army utility rate schedules

A utility rate schedule is a rate designation applicable to specific group of customers set by the upcoming update of the AR 420-41, and other currently effective DOD and/or Army regulations. Utility rate schedule designations used in this guidance are as follows—

a. Rate Schedule NC – No charge. Utilities services are provided at no cost.

b. **Rate Schedule G1 – Government general.** Includes the costs of the utility commodity, operations, maintenance, and line losses or gains; excluding cost associated with common use infrastructure. In addition, applicable individual customers will be charged for operation, maintenance, and line losses or gains related costs associated with <u>dedicated</u> common used infrastructure to provide utility services <u>solely</u> to one or more applicable customers.

c. Rate Schedule G2 – Government NAFI. Includes the costs of the utility commodity, operations, and line losses or gains. Unit cost rates charged will not include incremental or prorated share of overhead, maintenance, and repair to utility systems, or capital investments in the garrison's utility infrastructure systems unless otherwise specified by a sales agreement, MOA, MOU, interservice or intragovernmental support agreement.

d. **Rate Schedule FH – Government owned Army family housing.** Includes the costs of the utility commodity, line losses or gains, and direct costs associated with normal (recurrent) operation and maintenance of the utility distribution system <u>outside</u> of the family housing areas, excluding major one-time or non-recurring cost of M&R projects. (Costs of both major one-time and recurring M&R projects for the portions of the distribution system within the family housing areas are not included in the utilities unit cost rates and are charged directly to AFH.)

e. **Rate Schedule PH – Privatized housing.** Includes the cost of the utility commodity and direct incremental costs for operation, maintenance, line losses or gains, and capital charges of the <u>dedicated</u> utilities distribution infrastructure needed <u>solely</u> to provide support to the Residential Communities Initiative partnership projects.

f. **Rate Schedule** NF – *Non-Federal.* Includes the costs of the utility commodity, operations, maintenance, line losses or gains, capital charges and administrative overhead. This rate schedule represents the full cost to the Government for the furnishing of utilities and related services. This rate is charged to specific non-Federal customer whenever it is greater than the fair market rate (Rate Schedule FM), see subparagraph A-3b(9), above.

g. Rate Schedule FM – Fair market value. This the fair market value rate to be charged to specific non-Federal customers, see subparagraph A-3b(9), above, whenever it is greater than the full government cost rate (Rate Schedule NF).

A-5. Specific customers applicable utilities sale rate schedules

Table A-1, below, provides the specific utilities sale rate schedule applicable to a specific customer.

Applicable unit cost rate schedule charged by Army to customers											
Customer	Utilities Sale Rate Schedule										
Customer	NC	G1	G2	FH	PH	NF	FM				
Intra-Army customers											
General											
Within S/CLS	X										
Above S/CLS		Х									
Army NAF instrumentalities											
Category A	Х										
Category B	X										

Table A-1

Customer			Utilities Sale Rate Schedule								
ustonie	NC	G1	G2	FH	PH	NF	FN				
Category C											
CONUS											
 APF are authorized & available 	Х										
 APF are not authorized or available 			Х								
 Designated isolated remote locations 	Х										
 FPCON Charlie or Delta 	Х										
 Installation under BRAC closure 	Х										
OCONUS	Х										
 Sewage and garbage disposal (other services) 											
- MWR Program Group I	Х										
- MWR Program Groups II, III, IV, V, and VI											
+ APF are authorized & available	Х										
 APF are not authorized or available 			Х								
Golf courses											
- CONUS			Х								
 CONUS designated remote location 	Х										
- OCONUS	Х										
- Sewage and garbage disposal (other services)	Х										
Golf course structures											
- Golf club house	Х										
- Cart storage building, maintenance sheds, pro shop											
+ CONUS			Х								
+ CONUS designated remote location	Х										
+ OCONUS	X										
- Sewage and garbage disposal (other services)	X										
• AAFES											
- CONUS											
+ APF are authorized & available	Х										
+ APF are not authorized or available			Х								
+ Designated isolated remote locations	Х		~								
+ FPCON Charlie or Delta	X										
+ Installation under BRAC closure	X										
+ Sewage	~										
= APF are authorized & available	Х										
= APF are not authorized or available	~		Х								
+ Trash and garbage disposal			X								
- OCONUS	Х		~								
- Military clothing sales stores (MCSS)	X										
MWR & AAFES contractors/concessionaires		amo	APF s	unnor	t 26 2	ctivitie					
			perate				,5				
Government owned Army Family Housing		<u>۲</u> ۷					1				
				^	Х						
<u>RCI Partnership</u>		V			^						
MEDCOM		X			ļ						
ARNG		Х					L				
<u>USAR</u>	Х										
<u>ROTC</u>											
Within S/CLS	Х										
Above S/CLS		Х									

Customer	Utilities Sale Rate Schedule								
Customer	NC	G1	G2	FH	PH	NF	FM		
ARSOF									
Within S/CLS	Х								
Above S/CLS		Х							
Mission unique requirements		Х							
Other DOD (non-Army) and Federal agencies									
<u>General</u>		Х							
Other DOD NAF instrumentalities					nedule rumer				
Defense HUMINT Service	Х								
DeCA									
When DOD directly funds Army	Х								
When DOD does not directly fund Army		Х							
DODDS located OCONUS									
OCONUS schools		Х					1		
Used by non-DODDS organization/activities	be i Users	reduc	ed by	the a	ervice: pplical er DO	ole Ot	her-		
School lunch program refuse collection/disposal	Х								
Non-Federal organizations		1		1		-			
<u>General</u>									
FMV (LPR) > Government cost							Х		
Government cost > FMV (LPR)						Х			
American National Red Cross									
Outgrant	Х								
OCONUS w/COCOM CO/host nation concurrence	Х								
Excessive consumption									
 FMV (LPR) > Government cost 							Х		
 Government cost > FMV (LPR) 						Х			
Mission jeopardized									
 FMV (LPR) > Government cost 							Х		
 Government cost > FMV (LPR) 						Х			
United Service Organizations									
Outgrant	Х								
OCONUS w/COCOM CO/host nation concurrence	Х								
Excessive consumption									
 FMV (LPR) > Government cost 							Х		
 Government cost > FMV (LPR) 						Х			
Mission jeopardized									
 FMV (LPR) > Government cost 							Х		
 Government cost > FMV (LPR) 						Х			
Armed Services YMCA									
Outgrant	Х								
OCONUS w/COCOM CO/host nation concurrence	Х								
Excessive consumption									
 FMV (LPR) > Government cost 							Х		
 Government cost > FMV (LPR) 						Х			
Mission jeopardized									
 FMV (LPR) > Government cost 							Х		

Quataman	Utilities Sale Rate Schedule									
Customer	NC G1 G2 FH F						FM			
 Government cost > FMV (LPR) 						Х				
U.S. Scouting Organizations at Installation Overseas	Х									
Public/Private Utility Companies										
FMV (LPR) > Government cost							Х			
Government cost > FMV (LPR)						Х				
Financial Institutions										
Domestics banks										
 FMV (LPR) > Government cost 							Х			
 Government cost > FMV (LPR) 						Х				
Overseas MBF operated under contract	Х									
Other overseas banking offices										
 FMV (LPR) > Government cost 							Х			
 Government cost > FMV (LPR) 						Х				
Domestic credit unions										
 Meeting 95% military/Federal Membership req. 	Х									
 Not meeting 95% military/Federal Membership req. 										
 FMV (LPR) > Government cost 							Х			
 Government cost > FMV (LPR) 						Х				
Overseas credit unions	Х									

Legend

AAFES Army Air Force Exchange ServiceAPF appropriated fundsARNG Army National GuardARSOF Army Special Operation ForcesBRAC base realignment and closureCO commanderCOCOM continental United StatesDeCA Defense Commissary AgencyDOD Department of DefenseDODDS Department of Defense Dependents SchoolsFPCON force protection conditionHUMINT Defense Human IntelligenceMBF military banking facilitiesMEDCOM outside the continental United StatesRCI Residential Communities Initiativereq requirementROTC Reserve officers' training CorpsS/CLS standard/common level of supportUSAR U.S. Army Reserve Component	Legenu	
ARNG- Army National GuardARSOF- Army Special Operation ForcesBRAC- base realignment and closureCO- commanderCOCOM- combatant commandCONUS- continental United StatesDeCA- Defense Commissary AgencyDOD- Department of DefenseDODDS- Department of Defense Dependents SchoolsFPCON- force protection conditionHUMINT- Defense Human IntelligenceMBF- military banking facilitiesMEDCOM- Army Medical CommandMWR- Morale, Welfare, and RecreationNAF- non-appropriated fundOCONUS- outside the continental United StatesRCI- Residential Communities Initiativereq requirementROTC- Reserve officers' training CorpsS/CLS- standard/common level of support	AAFES	 Army Air Force Exchange Service
ARSOF— Army Special Operation ForcesBRAC— base realignment and closureCO— commanderCOCOM— combatant commandCONUS— continental United StatesDeCA— Defense Commissary AgencyDOD— Department of DefenseDODDS— Department of Defense Dependents SchoolsFPCON— force protection conditionHUMINT— Defense Human IntelligenceMBF— military banking facilitiesMEDCOM— Army Medical CommandMWR— Morale, Welfare, and RecreationNAF— non-appropriated fundOCONUS— outside the continental United StatesRCI— Residential Communities Initiativereq.— requirementROTC— Reserve officers' training CorpsS/CLS— standard/common level of support	APF	 appropriated funds
BRAC– base realignment and closureCO– commanderCOCOM– combatant commandCONUS– continental United StatesDeCA– Defense Commissary AgencyDOD– Department of DefenseDODDS– Department of Defense Dependents SchoolsFPCON– force protection conditionHUMINT– Defense Human IntelligenceMBF– military banking facilitiesMEDCOM– Army Medical CommandMWR– Morale, Welfare, and RecreationNAF– non-appropriated fundOCONUS– outside the continental United StatesRCI– Residential Communities Initiativereq.– requirementROTC– Reserve officers' training CorpsS/CLS– standard/common level of support	ARNG	 Army National Guard
CO— commanderCOCOM— combatant commandCONUS— continental United StatesDeCA— Defense Commissary AgencyDOD— Department of DefenseDODS— Department of Defense Dependents SchoolsFPCON— force protection conditionHUMINT— Defense Human IntelligenceMBF— military banking facilitiesMEDCOM— Army Medical CommandMWR— Morale, Welfare, and RecreationNAF— non-appropriated fundOCONUS— outside the continental United StatesRCI— Residential Communities Initiativereq.— requirementROTC— Reserve officers' training CorpsS/CLS— standard/common level of support	ARSOF	 Army Special Operation Forces
COCOM— combatant commandCONUS— continental United StatesDeCA— Defense Commissary AgencyDOD— Department of DefenseDODDS— Department of Defense Dependents SchoolsFPCON— force protection conditionHUMINT— Defense Human IntelligenceMBF— military banking facilitiesMEDCOM— Army Medical CommandMWR— Morale, Welfare, and RecreationNAF— non-appropriated fundOCONUS— outside the continental United StatesRCI— Residential Communities Initiativereq.— requirementROTC— Reserve officers' training CorpsS/CLS— standard/common level of support	BRAC	 base realignment and closure
CONUS— continental United StatesDeCA— Defense Commissary AgencyDOD— Department of DefenseDODDS— Department of Defense Dependents SchoolsFPCON— force protection conditionHUMINT— Defense Human IntelligenceMBF— military banking facilitiesMEDCOM— Army Medical CommandMWR— Morale, Welfare, and RecreationNAF— non-appropriated fundOCONUS— outside the continental United StatesRCI— Residential Communities Initiativereq.— requirementROTC— Reserve officers' training CorpsS/CLS— standard/common level of support	CO	- commander
DeCA— Defense Commissary AgencyDOD— Department of DefenseDODDS— Department of Defense Dependents SchoolsFPCON— force protection conditionHUMINT— Defense Human IntelligenceMBF— military banking facilitiesMEDCOM— Army Medical CommandMWR— Morale, Welfare, and RecreationNAF— non-appropriated fundOCONUS— outside the continental United StatesRCI— Residential Communities Initiativereq.— requirementROTC— Reserve officers' training CorpsS/CLS— standard/common level of support	COCOM	 combatant command
DOD— Department of DefenseDODDS— Department of Defense Dependents SchoolsFPCON— force protection conditionHUMINT— Defense Human IntelligenceMBF— military banking facilitiesMEDCOM— Army Medical CommandMWR— Morale, Welfare, and RecreationNAF— non-appropriated fundOCONUS— outside the continental United StatesRCI— Residential Communities Initiativereq.— requirementROTC— Reserve officers' training CorpsS/CLS— standard/common level of support	CONUS	 — continental United States
DODDS— Department of Defense Dependents SchoolsFPCON— force protection conditionHUMINT— Defense Human IntelligenceMBF— military banking facilitiesMEDCOM— Army Medical CommandMWR— Morale, Welfare, and RecreationNAF— non-appropriated fundOCONUS— outside the continental United StatesRCI— Residential Communities Initiativereq.— requirementROTC— Reserve officers' training CorpsS/CLS— standard/common level of support	DeCA	 Defense Commissary Agency
FPCON— force protection conditionHUMINT— Defense Human IntelligenceMBF— military banking facilitiesMEDCOM— Army Medical CommandMWR— Morale, Welfare, and RecreationNAF— non-appropriated fundOCONUS— outside the continental United StatesRCI— Residential Communities Initiativereq.— requirementROTC— Reserve officers' training CorpsS/CLS— standard/common level of support	DOD	 Department of Defense
HUMINT— Defense Human IntelligenceMBF— military banking facilitiesMEDCOM— Army Medical CommandMWR— Morale, Welfare, and RecreationNAF— non-appropriated fundOCONUS— outside the continental United StatesRCI— Residential Communities Initiativereq.— requirementROTC— Reserve officers' training CorpsS/CLS— standard/common level of support	DODDS	 Department of Defense Dependents Schools
MBF— military banking facilitiesMEDCOM— Army Medical CommandMWR— Morale, Welfare, and RecreationNAF— non-appropriated fundOCONUS— outside the continental United StatesRCI— Residential Communities Initiativereq.— requirementROTC— Reserve officers' training CorpsS/CLS— standard/common level of support	FPCON	 force protection condition
MEDCOM — Army Medical Command MWR — Morale, Welfare, and Recreation NAF — non-appropriated fund OCONUS — outside the continental United States RCI — Residential Communities Initiative req. — requirement ROTC — Reserve officers' training Corps S/CLS — standard/common level of support	HUMINT	 Defense Human Intelligence
MWR— Morale, Welfare, and RecreationNAF— non-appropriated fundOCONUS— outside the continental United StatesRCI— Residential Communities Initiativereq.— requirementROTC— Reserve officers' training CorpsS/CLS— standard/common level of support	MBF	 military banking facilities
NAF non-appropriated fundOCONUS outside the continental United StatesRCI Residential Communities Initiativereq requirementROTC Reserve officers' training CorpsS/CLS standard/common level of support	MEDCOM	 Army Medical Command
OCONUS — outside the continental United States RCI — Residential Communities Initiative req. — requirement ROTC — Reserve officers' training Corps S/CLS — standard/common level of support	MWR	 Morale, Welfare, and Recreation
RCI— Residential Communities Initiativereq.— requirementROTC— Reserve officers' training CorpsS/CLS— standard/common level of support	NAF	 non-appropriated fund
req. — requirement ROTC — Reserve officers' training Corps S/CLS — standard/common level of support	OCONUS	 outside the continental United States
ROTC— Reserve officers' training CorpsS/CLS— standard/common level of support	RCI	 Residential Communities Initiative
S/CLS — standard/common level of support	req.	— requirement
	ROTC	 Reserve officers' training Corps
USAR – U.S. Army Reserve Component	S/CLS	 — standard/common level of support
· · · · · · · · · · · · · · · · · · ·	USAR	 U.S. Army Reserve Component
YMCA — Young Men's Christian Association	YMCA	- Young Men's Christian Association

Rate Schedules

- Rate Schedules NC No Charge G1 Government General G2 Government NAFI FH Family Housing PH Privatized Housing

- NF Non-Federal
- FM Fair Market Value

A-6. **Determining consumption**

a. Metering. The preferred method to determine utility consumption. It is the most accurate method. Another benefit is it should motivate reimbursable customers to conserve because their usage affects their bill.

(1) Electricity should be the first utility metered.

(2) Army policy guidance (HQDA Executive Order 028-12) requires electric meters for—

- (a) All reimbursable customers.
- (b) All buildings with 29,000 square feet or more of space.
- (c) All buildings with utility costs greater than \$35,000 per year.

(3) Advanced meters. This means they provide details of hourly consumption and can transmit data electronically to a central point versus a directorate of public works' employee or contractor manually reading them.

(4) Electric meters should be installed and operating by end of 2012 in accordance with Department of the Army metering guidance.

(5) Other utilities should be metered when feasible once electric meters are installed.

b. Non-metered service. There are several methods available for estimating consumption. Select the one best suited to your situation. Recommend that each garrison use only one method for all its reimbursable customers. Four methods are discussed below in order of preference.

(1) *Engineering analysis.* Data is collected on all physical properties of the customer's facility and operations. Examples of data collected are: operating hours, population, types of equipment etc. Consumption is then determined by engineering calculations using methods and formulae from industry or government manuals.

(a) <u>Pro</u>. Easier to defend than other methods and no waiting for meter readings.

(b) <u>Con</u>. Customer has no incentive to conserve.

(2) *Temporary metering.* A temporary meter may be used to measure consumption during periods of typical use. This is a sampling method and care should be taken to select the best time to take the sample. Significant changes to the customer's operations or equipment will require re-measurement.

- (a) <u>Pro</u>. Better than square foot method, or comparison if done properly.
- (b) <u>Con</u>. Customer has no incentive to conserve.

(3) *Comparison.* Can be used when there are similar buildings and one is metered and the other is not. Apply the consumption from the metered building to the one that isn't.

(a) <u>Pro</u>. Cheaper than installing a meter.

(b) <u>Con</u>. Very unfair when one building is vacant and the other isn't. Also, it gives the customer no incentive to conserve.

(4) *Square foot cost.* Calculate a square foot cost for each non-metered utility. Instead of obtaining costs per kWh, therm, kgal, etc, you should use an electric square foot rate, natural gas square foot rate, water square foot rate etc. Using the template format in Appendix B to calculate square foot rates, substitute the garrisons' total building area in square feet and substitute that for the annual utility units consumed and divide that into annual costs. Then bill the customer by multiplying their square feet of area served by the square foot utility rate.

- (a) <u>Pro</u>. Simplest method. Easy to apply. No waiting until meters are read.
- (b) <u>Con</u>. Probably the least precise method. No incentive for conservation.

c. Custodial and Refuse Services. The best way to charge for these services is to bill according to the contract. You might be able to get the vendor to break out his charges by customer on his invoice. For example, if the refuse contract shows a reimbursable customer has one dumpster that's emptied once per week at \$10 per pick up, you would bill them \$40 per month. There's no need to calculate unit costs for refuse, or custodial services as you would for electricity or water.

(1) *When contract information is available.* Use the rates per service and number of services according to the contract.

(2) *When Contract information is unavailable.* Use the square foot method when you are unable to breakdown contract information in a per customer basis.

(a) <u>Pro</u>. Method is simple and won't vary month-to-month.

(b) <u>Con</u>. Unfair. If billed by square foot method, a warehouse that receives minimal custodial service might pay more than a smaller activity that receives more services.

A-7. Rate computations

a. **Required information.** Generally, to compute the utilities services sales rates, you will need to gather in advance the following—

(1) This interim guidance (for reference purposes).

(2) Government owned utilities generating/distribution facilities directly related costs, at least, for the last 12 months (usually fiscal year).

(3) Privatized utility systems operation, maintenance, and construction costs, if applicable.

- (4) Installation's utility acquisition bill/invoice records
- (5) Consumption records
- (6) Operating cost records
- (7) Maintenance cost records
- (8) Real property records

(9) Applicable design code manuals or handbooks for estimating consumption when the utility service is unmetered.

(10) In a competitive environment, utility industry trade publications for determining fair market value prices applicable to the region. In a regulated environment, the nearest utility company/suppliers tariff books for the determination of the applicable local prevailing rate to the specific customer.

b. Rates computation principle. Use historical consumption and costs (usually prior year or most recent 12 months), master planning data to determine future load/consumption requirement, and utility market future outlook data to determine the projected costs for the period of rate applicability to calculate the garrison's rates. Another option would be to calculate rates in a monthly based upon received of the monthly utility invoices.

c. **Obtaining installation costs information.** To obtain the installation costs for calculating resale rates—

(1) *Purchased utility costs.* Use the invoices the garrison received for each utility. Using utility industry outlook data, adjust this cost to project any changes in the cost that would apply during the period of rate applicability.

(2) *Operations costs.* If the garrison's supply of a utility is in-house, get these costs by querying the garrison's database. Using master planning data, adjust the operations costs to include any projected operational cost changes that would be applicable for the period of rate applicability.

(3) *Maintenance costs*. Obtain these from an existing year-end report, or by a query of last years' costs. Using master planning data, adjust the maintenance costs to include any projected maintenance cost changes that would be applicable for the period of rate applicability.

d. Obtaining installation consumption information. To obtain installation consumption quantities for calculating resale rates—

(1) *For utilities that are purchased.* Obtain the quantities from the prior years' vendor invoices. For example, add up the kWhs of the prior years' electricity invoice to determine the quantity of electricity purchased. Adjust the consumption quantity for any projected load/consumption changes for the period of rate applicability.

(2) *For utilities that are produced in-house.* Obtain the quantity from the facility producing the utility, from a year-end report if one exists, or by running a query that will provide the quantities. Adjust the quantity for any projected load/consumption changes for the period of rate applicability.

(3) *Line losses or gains*. Someone on the installation should be able to tell you the percentage lost due to line-losses. For example, a boiler plant foreman should be able to provide a good estimate of how much steam is lost to line-losses. If you don't have someone who is knowledgeable about how much line loss a garrison has, use these figures:

- (a) Electricity = 1%
- (*b*) Natural gas = 2%
- (c) Water = 3%

(d) Sewer = 100% of water consumed unless it is determined that all the water does not go back to the sewage system. Adjust percentage as appropriate.

(*e*) Steam = 12%

A-8. Meter reading

a. Frequency. Read the customer meter once per month. Measure the utility consumption on the same date each month, preferably at the end of one month or at the very beginning of next so billing statements can be prepared by the tenth of the month.

b. Meter multiplier. Be sure to multiply the difference in meter readings by the applicable meter multiplier to determine the proper customer consumption.

A-9. Billing

a. **Preparation:** The amount charged is determined by the amount consumed as determined in paragraph A-6. The specific customers' utilities sale rates and their components are determined by following explanations in paragraphs A-3 through A-5.

b. Format of billing statements send to reimbursable customers: Billing statements should be easy to read and they should provide:

- (1) Name and address of the customer
- (2) Meter serial number
- (3) Meter multiplier
- (4) Present meter reading
- (5) Prior months' meter reading
- (6) Total consumption for the billing period

(7) If consumption was estimated (unmetered), indications of "Estimated Consumption"

- (8) Applicable utility sale rate
- (9) Total billing amount for the billing period
- (10) Bill payment due date

APPENDIX B UTILITY SALES RATE CALCULATIONS TEMPLATE

B-1. General

Utility sales rate calculations can be completed using Microsoft Excel template. The spreadsheet templates displayed in this appendix are available for downloading at the Engineering Knowledge Online (EKO) Huntsville Center Energy Portal, Commercial Utilities Program page (https://eko.usace.army.mil/virtualteams/hnc_energy/programs/cup/).

B-2. Spreadsheet template

a. General guidance.

(1) Replace the numbers in blue font with those for your garrison. Excel will calculate the cells in green font.

(2) Use fair market value rate for Non-federal customer when the calculated non-Federal rate (rate schedule NF) is less than the fair market value rate.

b. Government owned Army family housing. Operation and maintenance for Government owned Army family housing differ from other customers. Only recurrent operation and maintenance costs of the utility distribution system outside of the family housing areas, excluding major one-time or non-recurring cost of M&R projects, will be charged. See rate schedule FH in subparagraph A-4*d*, above.

c. **RCI operation and maintenance costs.** Operation and maintenance costs that apply to Residential Communities Initiative (RCI) differ from those for other customers. Operation and maintenance costs will be charged to RCI only when it is done within the property bounds and done specifically for the benefit of RCI. See rate schedule PH in subparagraph A-4e, above.

d. NAFI exceptions.

(1) *MWR*—

(*a*) In general, MWR activities located OCONUS and on remote installations receive appropriated fund support for utilities. That means they are exempt from paying for utility services.

(b) In general, MWR activities that reimburse for utility services should not pay for refuse and wastewater (sewer) services. Those are provided as common services.

(c) Appendix A, table A-1, above, lists MWR activities applicable rate schedules. See AR 215-1 for MWR funding authorizations applicable to utilities and related services.

(2) AAFES—

(*a*) In general, AAFES activities located OCONUS and on remote installations also receive appropriated fund support.

(b) CONUS AAFES activities may also receive appropriated fund support where it is available. Otherwise, they should pay for utility services.

(c) AAFES activities that reimburse are exempt from paying for sewer services. It is provided as other service of a protective or sanitary nature. In CONUS, if appropriated funds are not available or sufficient to pay for AAFES sewer services, the installation then can bill AAFES for these services.

(*d*) Vending machines should be billed based on estimated consumption. Use AAFES EOP 36-1 to obtain vending machine estimated electrical consumption figures.

(e) Military clothing sales stores (MCSS) are appropriated funds activities managed by the AAFES director and chief executive officer, pursuant to applicable departmental regulations and the MOU between AAFES and the military departments. Army guidance is that the military departments will reimburse AAFES for all costs associated with MCSS construction, facility improvement, operation, and management as stipulated in the respective Service's MOU. See AR 215-8, paragraph 6-7.

(*f*) Appendix A, table A-1, above, lists AAFES applicable rate schedules. See AR 215-8 for AAFES funding authorizations applicable to utilities and related services.

e. Line-loss. The line-loss percentages shown are examples. Replace them with the proper ones for your garrison.

f. Sample template screenshots. Sample utilities sale rates computation template screenshots follows in the next page.

UTILITY SALES RATES COMPUTATION						WORKSH	ET					
Garrison:					Se	ervice						
					ELECTRICITY							
Capitalized Cost	t of Facilities	_			То	tal Annual Cap	acity		_			
\$1,00	0,000					117,213,	476		KWH			
	Work	Total	Annual	Military					•		•	
	Order	Annual	Consumption	Labor								
	Number	Cost	(KWH)									
		40.570.005	447.040.470		l							
Purchased		\$6,578,025	117,213,476									
Purchased												
Euletetel Durch		40.570.005	447.040.470									
Subtotal Purcha	seu	\$6,578,025	117,213,476		ſ							
Base								(Se				
Produced							A	R 42	20-41			
Produced												
C. L. C. L.D. J.							Acqu	iisit	ion and			
Subtotal Produc		\$0	0	\$0	l				Utilities			
Total Cost and C	onsumption	\$6,578,025	117,213,476						ices			
Total Cost									1000			
Less Military La		\$6,578,025	-		r							
	Maintenance	\$40,000	4									
System O&M			4									
-			4									
			4									
Total System O8	λ.Μ.	\$40,000	4	\$0	l							
Total O&M Cost												
Less Military La	bor	\$40,000										
			RAI	E CALCUL	A.	TIONS						
Note: Use only i	naintenance cos	ts for AAFES	6 & RCI that ber	nefit them			Custo	mei	r Classifica	ations		
exclusivel	y.					Non-Federal						
						Organization	Fede	ral	AAFES	RCI	MWR Golf	
						Unit Cost	Agen		14120			
							Unit C					
Basic Cost Per I	Jnit					\$0.05612	\$0.056	12	\$0.05612	\$0.05612	\$0.05612	
Line Losses												
	formally 10% X Basic	: Unit Cost)			1	\$0.00056	\$0.000		\$0.00056	\$0.00056	\$0.00056	
Maintenance Un						\$0.00034	\$0.000		\$0.00000	\$0.00000	1	
Other Utility Cos						\$0.00000	\$0.000	00				
Capitalized Cha	rges					\$0.00085						
Subtotal						\$0.05788						
Administrative (\$0.00174						
Non-Federal Organization Sales Rate				\$0.05961								
Local Prevailing Rate				\$0.09500			-					
Federal Agency Sales Rate					\$0.057	02						
AAFES Sales Rate								\$0.05668				
RCI (Privatized I	RCI (Privatized housing) Rate									\$0.05668		
MWR Golf Cour	ses & Military Fa	amily Housing	g				_				\$0.05668	
Signature of Ga	rrison Utilities S	ales Officer						Date	e			

Figure B-1 – Sample electric sale rates computation template screenshot.

	TION	WOF	RKSHEE	Т						
Garrison: Ser					Service					
Capitalized Cost of Facilities Tot					Total An		NATURA Capacity	LGAS		
\$1,000		1			1	3.046.3		Therms ¹		
•1,000	Work	Total	Annual	Military				monno		
	Order	Annual	Consumption							
	Number	Cost								
		\$4,021,234	3,046,360		4					
Purchased				i i						
(Firm)										
Subtotal Purcha	ased	\$4,021,234	3,046,360							
		\$0	0							
Base										
Produced										
(Firm)										
Subtotal Produce		\$0	0	\$0			10			
Total Cost/Co								ee)		
(Fin	m)	\$4,021,234	3,046,360				AR 4	20-41		
L.C. CLL D		\$0	0							
Interruptible Pu	rcnased						Accus	aition		
Total Cost/Co	normation							sition		
(Interru		\$0	0				and Sa	ales of		
Total Cost/Co		30	0				Utili	ities		
(Firm and Int		\$4,021,234	3,046,360					ices		
Total Cost Less		94,021,234	3,040,300				Serv	ices		
Military Labor	·	\$4.021.234								
		\$40,000	1 1		1					
System			1		1					
Ó&M					1					
] []					
Total System O		\$40,000		\$0						
Total O&M Cost	-									
Less Military La	ibor	\$40,000								
				CALCULA				<u> </u>		
Note: Use only		osts for AAF	ES & RUI that I	benefit the				ner Classifi	cations	
exclusive	ıy.					on-	Federal			MWR
						leral	Agency	AAFES	RCI	Golf
						rg. Cost	Unit Cost	AAFES		Gon
Basic Cost Per	Unit				\$1.32		\$1.32001	\$1.32001	\$1.32001	\$1.32001
Line Losses	onit				\$1.5	2001	\$1.52001	\$1.52001	\$1.32001	\$1.52001
Enic Ecoses					2 \$0.02	2640	\$0.02640	\$0.02640	\$0.02640	\$0.02640
Maintenance Cost Per Unit						1313	\$0.01313	\$0.00000	\$0.00000	
Other Utility Cost										
Capitalized Charges						3283	[
Subtotal					\$1.39	9237	·			
Administrative Overhead (3%)					\$0.04					
Non-Federal Organization Sales Rate						3414				
Local Prevailing Rate						5000				
Federal Agency Sales Rate							\$1.35954		T	
AAFES Sales Ra								\$1.34641		
RCI (Privatized Category C MW	housing) Rate	Golt Courses							\$1.34641	A4 0 10 11
								Date		\$1.34641
Signature of Garrison Utilities Sales Officer								Date		

Figure B-2 – Sample natural gas sale rates computation template screenshot.

		UTI	LITY SALES	RATES C	OMPUTATION	WORKSHE	ET		
Garrison:					Service		WATER		
Capitalized Cost	of Facilities	-			Total Annual Capac	ity	-		
\$1,000,	,000				181,35	8	Kgal (Thousa	nd Gallons)	
	Work	Total	Annual	Military					
	Order	Annual	Consumption	Labor					
	Number	Cost							
		\$317,375	181,358						
Purchased		+							
Subtotal Purchas	sed	\$317,375	181,358						
oubtotur i uronuc		4011,010	101,000			(5)	ee)		
Base		\$420,555	365,700			AR 4			
Produced						AN 4	20-41		
						Acquisi	tion and		
Subtotal Produce	ed	\$420,555	365,700	\$0					
Total Cost and Co	onsumption	\$737,930	547,058			Sales of			
Total Cost Less						Serv	rices		
Military Labor	1	\$737,930	4 ,						
		\$30,000	_						
System			-						
O&M			-						
Total System O&	M Cost	\$30,000	-	\$0					
Total O&M Cost		400.000							
Less Military Lab	101	\$30,000		RATE CA	LCULATIONS	_			
Note: Use only m	naintenance co	sts for AAFES	& RCI that bene			Custo	mer Classifica	tions	
exclusively					Non-Federal	Federal			
					Organization	Agency	AAFES	RCI	MWR Golf
							AAFES	KCI	MWWK GOII
					Unit Cost	Unit Cost			
Basic Cost Per U	nit				\$1.34891	\$1.34891	\$1.34891	\$1.34891	\$1.34891
Line Losses					_				
(Enter percentage. No		ic Unit Cost)			3 \$0.04047	\$0.04047	\$0.04047	\$0.04047	\$0.04047
Maintenance Unit					\$0.05484	\$0.05484 \$0.00208	\$0.00000 \$0.00208	\$0.00000 \$0.00208	A 0.00000
Other Utility Cost						\$0.00208	\$0.00208	\$0.00208	\$0.00208
Capitalized Charg	yes				\$0.55140				
Subtotal Administrative O	verhead (3%)				\$1.99769 \$0.05993				
Non-Federal Orga		s Rate			\$2.05762				
Local Prevailing					\$2.25000				
Federal Agency §						\$1.44630	I		
AAFES Sales Rat	te						\$1.39146		
RCI (Privatized h	ousing) Rate							\$1.39146	
MWR Golf Rate									\$1.39146
Signature of Gari	rison Utilities §	ales Officer				Date			

Figure B-3 – Sample water sale rates computation template screenshots.

		Other Utility Cost Calc			
Use this form to ca	alculate the cost of "Other Uti	lities" used in the production and	distribution of Water.		Eastion Daried
	Domestic Water	Industrial Wat	er	Enter Time Selected for Qua (Day, Week, Month, Qua	
PART I. Quantities	s of Other Utilities Used (Docu	ment Assumptions)			
	 A. Electric (1) For electric motors (well water purification plant pu (2) For water purification plant 	imps, etc.)	0	20,000 KWH	
	B. Wastewater (1) For system cleaning, wa (2) For plant operations	shdowns	C	KGal	
	C. Natural Gas (1) For heating water facilitie (2) For treatment processes		C	MCF	
	D. Others (Central Heat, Chil	led Water, Compressed Air, etc.)	C	Units	
PART II. Cost (Us	A. Electricity	Enter Quantities from Part 1	Enter Basic Cost Per Unit (\$ *.****) X \$0.0570 /	кwн = \$1,140	
	B. Wastewater C. Natural Gas D. Other	0 KGal 0 MCF 0	X \$2.4107 / X \$1.3464 / X / X / X /	IKGal = \$0 (Therm = \$0 /Units = \$0 // = \$0 // = \$0	
	al Cost of "Other Utilities".		Periods/Year	Total Cost \$1,140 Annualized Total Co = \$1,140	st
	selected for qualification as show tion of Other Utility Cost	n in H59 is 1 week, multiply Total Co	st by 52)		
Divide total cost (fro		ased and produced for the same perio	d of time and show this a	amount on LINE 39	
	\$1,14	0 Divided by 547,0	58 KGal =	\$0.00208 /KGal	

U	TILITY SAL	ES RATE	S COMPU	TATION	WORKSHEET		
Garrison:					Service		
					WASTEWATER (Se		
Capitalized Cost		8			Total Annual Capaci	-	
\$1,000,			 		172,290	Kgal (Thousand gall	ons)
	Work	Total	Annual	Military			
	Order	Annual	Consumption	Labor			
	Number	Cost					
		\$439,340	172,290]		
Purchased		\$100,010	112,200				
Subtotal Purchas	ed	\$439,340	172,290				
Base		\$706,524	336,440				
Produced					(S	ee)	
						20-41	
Subtotal Produce		\$706,524	336,440	\$0			
Total Cost and Co	onsumption	\$1,145,864	508,730		Acquisition	and Sales of	
Total Cost Less						Services	
Military Labor		\$1,145,864				Jervices	
6tum		\$45,000					
System O&M			4 -				
OolWi			-				
Total System O&	M Cost	\$45,000	-	\$0			
Total O&M Cost					1		
Less Military Lab	or	\$45,000					
			RATE CAL	CULATIONS			
Note: Use only m	aintenance cos	sts for AAFES	\$ & RCI that be	nefit them	Custor	ner Classifications	
exclusively					Non-Federal		
					Organization	Federal	RCI
					Unit Cost	Agency	
						Unit Cost	
Basic Cost Per U	nit				\$2.25240	\$2.25240	\$2.25240
Line Losses (Enter percentage, No	ormally 10% X Basi	ic Unit Cost)	ſ		3 \$0.06757	\$0.06757	\$0.06757
Maintenance Unit	t Cost				\$0.08846	\$0.08846	\$0.08846
Other Utility Cost					\$0.00223	\$0.00223	\$0.00223
Capitalized Charg	jes				\$0.58042		
Subtotal					\$2.99107		
Administrative Ov	verhead (3%)				\$0.08973		
Non-Federal Orga	anization Sales	Rate			\$3.08081		
Local Prevailing I					\$3.30000		
Federal Agency S	ales Rate					\$2.41066	
RCI Rate							\$2.41066
Military Housing						Data	
Signature of Base	e Utility Engine	er				Date	

Figure B-4 – Sample wastewater (sewage) sale rates computation template screenshots.

	Other Utility Coat	Colouistics	Markabaat	Maatawatax		
Lise this form to c	Other Utility Cost alculate the cost of "Other Uti				etowator	
Use this form to ca		intes used in t	the conection an		ted for Qualification	Period
	Domestic Wastewater	Industrial Was	stewater		th, Quarter, or Year)	
PART I. Quantitie	s of Other Utilities Used (Docu	ment Assumpt	ions)		-	
	 A. ⊨lectric⁻ (1) For electric motors (well water purification plant pu (2) For water purification plant 	mps, etc.)			20,0	<u>оо</u> кwн
	B. Water (1) For system cleaning, wa (2) For plant operations	shdowns				KGal
	 c. Natural Gas (1) For heating water facilitie (2) For treatment processes 					Therms
	D. Otners (Central Heat, Oni	ied vvater, Con	npressea Air, eti	c.)		Units
PART II. Cost (Us	se DoD Agency Sales Rate P	er Unit)				
	A. Electricity B. Water C. Natural Gas D. Other	Enter Quantities from Part 1 20000 0 0 0	KWH X KGal X MCF X Units X X X	Enter Basic Cost Per Unit (\$ *.****) \$0.0567 \$1.3915 \$1.3464	-	\$1,134 \$0 \$0 \$0 \$0 \$0 \$0
Annualize the Tot	al Cost of "Other Utilities". Total Cost		Periods/Year		Total Cost Annualized Total	\$1,134
(Example - It period	\$1,134 selected for qualification as show	X	1	=	\$1,134	
	tion of Other Utility Cost					
	total cost (from Part II) by the tota		d and produced fo es Rates Computa		f time and show this ar	mount on
		Divided by	508,730	KGal =	\$0.002	23 /KGal
* Includes Army ow	ned Family Housing (non-privati	zed).				

		UTILI	TY SALES	RATES CC	MPUTATIO	N WORKS	HEET		
Name of Garriso	n			s	iervice				
Conitalized Coat o	(Facilitian	(Total cost	dia ha (0)	T	otal Annual Capa	. citu	STEAM		
Capitalized Cost o \$285,		(Total Cost	alv by tu)	<u> </u>	otal Annual Capa	225,00	Units: Klb (1,0	000 lbe)	
\$200,	Work	Total	Annual	Military		220,000	Units: Kib (1,	J00 ibs.j	
	Order	Annual	Consumption	Labor					
	Number	Cost	Conduction	Lurci					
		L							
		\$0							
Purchased		ļ							
Subtotal Purcha	sed	\$0	0						
	#2 oil	\$616,047							
Base	Natural gas	\$1,392,408							
	Make up		+ +			(S	ee)		
Produced	water	\$25,403				AR 4	20-41		
		L							
Subtotal Produc	ed	\$2,033,858	225,000	\$0		Acquisi	tion and		
Total Cost and C	Consumption	\$2,033,858	225,000				Utilities		
Total Cost		[/ices		
Less Military Lat	bor	\$2.033.858					1000		
		**!	- r						
System O&M		\$134,203							
System Oom		\$134,203							
			-						
Total System O8	M	\$134,203	-	\$0					
Total O&M Cost		•	- F						
Less Military Lat	bor	\$134,203							
				RATE CAL	CULATIONS				
Note: Use only n	naintenance co	sts for AAFES	& RCI that be	nefit them		Custo	mer Classifi	cations	
exclusively	y.				Non-Federal				
					Organization	Federal	AAFES	RCI	MWR Golf
					Unit Cost	Agency		No.	
						Unit Cost			
Basic Cost Per U	Jnit				\$9.03937	\$9.03937	\$9.03937	\$9.03937	\$9.03937
Line Losses (Enter percentage. N	lormally 10% X Bas	ic Unit Cost)	1	1	5 \$1.35591	\$1.35591	\$1.35591	\$1.35591	\$1.35591
Maintenance Un	it Cost				\$0.59646	\$0.59646	\$0.00000	\$0.00000	\$0.00000
Other Utility Cos	t			_	\$0.06589	\$0.06589	\$0.06589	\$0.06589	\$0.06589
Capitalized Char	ges				\$0.12667				
Subtotal					\$11.18429				
Administrative O					\$0.33553				
Non-Federal Org		Rate			\$11.51982				
Local Prevailing							-		
Federal Agency					_ !	\$11.05762		т	
AAFES Sales Ra	te (IMCOM garr	isons)					\$10.46116		
		·			_			\$10.46116	
MWR Golf & Mili			ate						\$10.46116
Signature of Gar	rison Utilities S	ales Officer				Date	9		

Figure B-5 – Sample steam sale rates computation template screenshots.

	Other Utility Cost Cal	culation Wor	rksheet-Ce	ntral	Heat, Chill	ad Wate	r, Cor	mpressed Air, or Other
Use this form to c	,				-			leat, Chilled Water, Compressed Air, or
Other.			· · ·					
	Domestic for either Central	Indus	trial for either (Centr	ol Heat			Time Selected for Qualification Period
	Heat, Chilled Water,		ater, Compres				(Da	ay, Week, Month, Quarter, or Year)
	Compressed Air, or other.				··· • •			
PART I. Quantitu	ies of Other Utilities Used (De	ocument Assum	nptions)					
	A. Electric					250,0	000	кwн
	(1) For compressors, produ-	uction and distril	oution facilities	s	,	£0-,-	00	KWII.
	(2) For plant operations		Autori La a	·				
	B. Water				,			KGal
	(1) Franklan elegning wi					·····		•
	 (1) For system cleaning, wa (2) For plant operations 	shdowns						
	 (2) For plant operations (3) For production and distri 	the facilities						
	(3) For production and distri	DUTION Tachines)					
l	C. Wastewater				, ,		—	KGal
	······································					<u> </u>		1
	(1) For production and distri	ibution facilities	i.					
	D. Natural Gas				1		_	MCF
	(1) For heating power produ	uction and distri	ibution facilitie	26				
l .	(2) For production processe			5				
	(c) , or production,	o protectio p.	blony .					
	E. Others (Central Heat, Chil	lled Water, Con	npressed Air, e	etc.)	,			Units
1	(1) For production and distri				,	<u> </u>		0
i								
* When not mete	ered, use best engineering ju	udament to est	timate all utili	itv cor	nsumption.			
		-	Inux	9	Journesses			
PART II. Cost (U	Jse DoD Agency Sales Rate F	Per Unit)						
		Enter		-	Enter Basic	-	-	
		Quantities			Cost Per Unit			
	A Electric	from Part 1	٦	<u>.</u> Г	(\$ *.****)			+
i	A. Electric B. Water	250000	KWH	×	\$0.0593	/KWH	=	\$14,825
i	C. Wastewater	0	KGal KGal	x	\$1.5410 \$2.5684	/KGal /KGal	=	\$0
1	D. Natural Gas	0	MCF	x	\$2.5684 \$1.3595	/KGai /MCF	-	\$0
1	E. Other	0	Units	x	\$1,0000	/MCF /Unit	-	\$0
1	Er oanor		Units	x -			=	\$0
1			1	Ϋ́⊢		Total Cos	ist	\$14,825
1								+ · · · · · · ·
Annualize the To	otal Cost of "Other Utilities".							
1		Total Cost			Periods/Year	-		Annualized Total Cost
1		\$14,825	<u>i</u>	X	1	1	=	\$14,825
(Example - If perio)	d selected for qualification as show		- multiply To	tal Cor	of by 52)	-		
	ation of Other Utility Cost	MINTIO IS I HOS	3K, mulupiy 100	al occ	t by J2j			
		d and reading	i in the com		. films and ab	# in any	-1.20	
	rom Part II) by the total Units purch tes Computation Worksheet	lased and produce	ed for the same) penoo	d of time and sno	W this amor	unt on i	LINE 39
or ounly caree		25 Divided by	225	5,000 U	Units =	\$1	0.06589	/Unit
1		-		<u> </u>				-

C-1. Garrison Utilities Services Officer utilities contract invoicing/billing responsibilities

a. The Garrison Utilities Services Officer (Garrison UtilSO) has several responsibilities, however two major duties are—

- (1) Review, validation and approval of utility invoices.
- (2) Development of reimbursable customer utility consumption statements.

b. The goal of the Garrison UtilSO should be to pay no more than necessary for reliable utilities services (acquisition) and to bill all its sale (reimbursable) customers promptly, equitably and accurately for the services they use (sale). These utility services are: electricity, natural gas, water, sewer, steam heat and air conditioning. Sometimes refuse and custodial services are included. Generally, telephone, internet and cable services are not included as responsibilities.

c. You hold a key position in your Directorate of Public Works (DPW) impacting large sums of money. To illustrate, say a garrison budgets \$7 million annually for utilities services. The cost to the garrison is \$10 million and its customers reimburse \$3 million. However, some invoices aren't processed on time resulting in late fees of \$40,000 causing the DPW to exceed its budget. Or, you discover an activity on post which doesn't pay the DPW for the services it uses and you determine it should. You get them to enter into a reimbursable agreement with the DPW to pay for the services they use and their annual payments total \$75,000. In this instance your DPW has one-time windfall of \$75,000 plus it will have a cash flow from this source in future years.

d. This guide has two main sections covered in C-2 and C-3, below. The first covers how to approve and process utility purchase invoices. The second is how to bill reimbursable activities.

e. There are a number of procedures we'll cover for doing your job. The guidance is very simple. Keep installation utilities costs down and keep the sale payments the DPW is due coming in. If you do this, you're successful.

C-2. Purchase of utilities

a. Keep copies of contracts with utility providers. If you don't have them, ask your contracting officer for them. Contracts are helpful when disputes arise. Additionally, they could contain provisions that may impact utility energy service contracts (UESC), energy savings performance contracts (ESPC) or privatization. Last, you'll need them if audited.

b. How to approve and process utility invoices for payment.

(1) This is a guide for persons who approve and process utility invoices.

(a) First: Verify that the utility bill is in conformance with the utility service contract billing pricing terms and conditions. Verify the utility bill cost components are correct.

(b) Avoid late charges.

i. Process the utility bill promptly. Ideally within 24 hours of having received bit not more than 72 hours.

ii. Check invoice date versus mail postmark. Call utility if it differs by more than a day or two, or mail was delivered late, so they're aware of the problem and extend the due date.

iii. Work with other parties at your post to ensure they can do their part. Arrange for someone else to approve invoices when you're absent and confirm that others in approval chain are available (For example: don't drop it in someone's in box if you know they're on leave).

- iv. Tips: Ensure utility has correct address.
- v. Request confirmation when documents are faxed to DFAS.
- vi. If late fees are charged, ask the utility to waive them. Often they will.
- (c) Second: Look for prior balances.
 - i. Avoid paying bill twice.

ii. Determine whether prior invoice was paid. If it was, contact utility to ensure account was credited. Subtract that payment from total due and pay only for invoice's billing period.

iii. Pay particular attention when using third party (in deregulated states) electric and natural gas marketers. Instances have occurred where marketer bills a garrison for commodity (electric, gas, etc) only to have local distributing company bill for it again on their transportation invoice.

(*d*) *Third: Taxes.* Generally the Army isn't taxed, so check with legal to determine whether a tax is valid. Its' better to pay the tax until this is determined. Later, if it is determined to be invalid, you can request a refund, or credit for all invalid taxes paid.

(e) Fourth: Does it make sense? You should have a spreadsheet, or database, showing prior bills by cost and usage going back at least one year--If not, start one. Compare invoice with its counterpart from prior year, or years. Large deviations could result from billing errors (i.e.: faulty meter, incorrect meter reading, wrong multiplier, etc.). Check internally for any changes to facility or operations and then contact utility if it appears it's their error. Check meter readings on future bills to ensure they are in sequence.

(f) Two examples of utilities invoices follow (beginning in next page)—

Figure C-1 – Utility service acquisition invoice example 1.

Account #					Explanation of Bill Detail	
Account #	Due D)ate: Ap	r 10, 2012		Customer Service	1-866-591-0157
Total Amount Due:	\$	1,426.	93		Previous Balance Payment Received	782.00 0.00
To avoid a Late Payment	Charge of 1.5% p	olease pay	by Apr 10,	2012.	Balance Forward	782.00
Previous Amount Due: Payments as of Mar 16:	\$ \$	782 0	.00		Non-Residential Service (Schedule Distribution Service Basic Customer Charge Distribution Service kWh	GS-2) 02/14-03/15 21.17 138.90
For service em	ergencies and pov	ver outage	s please cal	/	All Applicable Distribution Riders Electricity Supply Svc (ESS) Electricity Supply kWh	
1-866-DOM-HELP Meter and Usage	(1-866-366-4357)		History	com.	Fuel All Other Applicable ESS Riders Sales and Use Surcharge	187.77 99.39 1.77
Current Billing Days: 30		Mo	Yr	kWh	Biennial Review Credit Total Current Charges	7.37CR 644.93
Billable Usage		Mar Apr	11 11	9130 10760	Total Account Balance	1,426.93
Schedule GS-2 Total kWh	02/14-03/15 5709	May Jun	11 11	2818 7823		
Demand	51.0	Jul Aug	11 11	7704 9580	View payment options, request service o www.dom.com, search: Manage Your A	
Measured Usage Meter: 0010044169	02/14-03/15	Sep Oct	11 11	7834 5034		
Current Reading	68099	Nov	11	6892		
Previous Reading	62390	Dec Jan	11 12	7737 9428		
Total kWh Current Reading	5709 51.01	Feb	12	6968		
Demand	51.01	Mar	12	5709		
		an make as		linials: or call	us if there is a problem.	
Be safe. Always look for ove	erhead power lines b				ees.	
Be sate. Always look for ove Mailed on Mar 19, 201	arhead power lines b	efore exten	ding ladders o	or trimming tr	ees. Virginia Power . Please see røverse side for mailing	address change instructions.
Be safe. Always look for ove Mailed on Mar 19, 201 Please detach and retu	arhead power lines b	efore exten	ding ladders o	e to Dominion \	Virginia Power . Please see reverse side for mailing ent Coupon	
Your previous bill has not be Be safe. Always look for ove Mailed on Mar 19, 201 Please detach and retu Bill Date Mar 16 12 Please Pay by 04/1 \$ 1,426.93	erhead power lines b 2 orn this payment coupon	efore exten	ding ladders o	e to Dominion \	Virginia Power . Please see reverse side for mailing ent Coupon Amou	Int Enclosed
Be safe. Always look for ove Mailed on Mar 19, 201 Please detach and retu Bill Date Mar 16 12 Please Pay by 04/1	erhead power lines b 2 orn this payment coupon	efore exten	ding ladders o	e to Dominion \	Virginia Power . Please see reverse side for mailing ent Coupon	Int Enclosed
Be safe. Always look for ove Mailed on Mar 19, 201 Please detach and retu Bill Date Mar 16 12 Please Pay by 04/1 \$ 1,426.93	erhead power lines b 2 orn this payment coupon	efore exten	ding ladders o	e to Dominion \	Virginia Power . Please see reverse side for mailing ent Coupon Amou	Int Enclosed
Be safe. Always look for ove Mailed on Mar 19, 201 Please detach and retu Bill Date Mar 16 12 Please Pay by 04/1 \$ 1,426.93	arhead power lines b 72 rn this poyment coupon	efore exten with your che	ding ladders o	e to Dominion \	Virginia Power . Please see reverse side for mailing ent Coupon Amou Account	No.

Figure C-2 – Utility service acquisition invoice example 2.

Pike County Light & Power Co. Rockland Electric Company				e 59 vy 10977-5300 Page 1 of 10 www.oru.com Page 1 of
		Your next Meter Reading will be: Aug 24	3	If you have questions about this bill, call toll-free 1-877-434-4100 or go to www.oru.com
ELECTRIC CONTRACT SERVICE	DEMAND	ENERGY	BILLING DATE 0	7/27/10
Jul 26 reading (Actual) Jun 24 reading (Actual)	17089.4	9876094	ACCOUNT NUMBER	IG SUMMARY
Total Usage 32 Days	17089.4 KW	9876094 KWH	ACCOUNT NUMBER	
			Last Bill	\$555,996.
Delivery Charges All 17089.4 KW	9.45	\$161,494.83	Payments:	
First 300 hrs 5126820 KWH @	1.066	54,651.90	07/20/10	-180,012.
Next 300 hrs 4749274 KWH @	0.744	35,334.60 .00	07/19/10 Adjustments	-555,996.
Government surcharges - Delivery Total Delivery Charges		\$251,481.33	Adjustments Elec Adj	180,012.
Government surcharges commodity		.00	Dilling Charge	1.0
Hourly Commodity Charges		756,935.96	Service Charges	
Capacity Chg 18815.7 KW @ \$2	2.47	46,474.78	Electric	1,054,892.0
Total Supply Charges		\$803,410.74	TOTAL	
CURRENT ELECTRIC CHARGES		\$1,054,892.07	AMOUNT DUE	\$1,054,893.
Save on stamps, late fees and more b electronically deducted from your bank by putting an X in the box on the Bill si details, visit www.oru.com/ABP	k account. Enroll i	in Automatic Bill Payment		
Crange & Rockland		-	TOTAL AMOUNT DUE	\$1,054,893.09
Crange & Rockland		-	TOTAL AMOUNT DUE Amount enclosed:	\$1,054,893.09
		-	Amount enclosed:	X' to enroll in ABP

C-3. Sale of utilities services

a. *How to bill reimbursable customers.* This part of the job is more complex. It involves—

(1) Calculating utility sales rates to charge your customers,

(2) Advising divisions and directorates that create agreements involving utility reimbursement, and

(3) Preparing monthly billing statements.

b. *Calculating resale rates.* The main point to remember is the DPW shouldn't charge their customers less for utilities services than it costs to provide them. Resale rates should be recalculated whenever unit costs of utilities change significantly. Some garrisons recalculate their rates monthly. However, once per year is usually acceptable. Generally, new rates are assigned each fiscal year and should be distributed to resale customers as soon as possible so they understand the methodology and can budget accordingly.

(1) There are seven rate schedules a reimbursable customer may fall into. Of these seven, templates for three categories are included here to calculate rates are provided in Interim Guidance on Calculation of Rates for the Sale of Utilities Services (Interim Guidance).

(2) Methods to calculate resale rates are provided in Interim Guidance on Calculation of Rates for the Sale of Utilities Services which is included in this document. Note: If your garrison doesn't fit the model used in the Interim Guidance and you're unsure how to calculate rates, contact this Huntsville office for help. Also, send rate calculations here for approval.

c. *Sales contracts/agreements with reimbursable customers:* The preferred formats provided in AR 420-41 are DA Form 2099-R, Contract for Sale of Utilities Services, and DA Form 2100-R, Memorandum of Understanding (MOU) for Sale of Utilities Services. DA Form 2099 is used when contracting with non-Federal entities, and DA Form 2100 is used when selling utilities services to Federal Government activities. DA Form 2101 through 2106 are the specific utility service special provisions and are used as attachments to the DA Forms 2099 or 2100, as applicable. The DD Form 1144, Support Agreement, can be used instead of the DA Form 2100 at the discretion of the Utilities Services Officer but it will contain all general and technical information found in the DA Form 2100-R. The purpose of these sale instruments is to get a commitment from customers to pay for services and provide them cost estimates so they can program monies to pay.

(1) Update these agreements annually and keep them for your records. Share this information with your Resource Management Division. They may need it for the Inter-Services Support Agreements (ISSAs) and Military Interdepartmental Purchase Requests (MIPRs) they

prepare. Also, they may be able to inform you of other activities on post that qualify as reimbursable customers that you may not be aware of.

(2) The agreement with the customer should include estimated annual usage by utility, current resale rates, how usage will be determined, plus any special provisions. Tip: the best method of measurement is meters. If you have customers without meters you should do what you can to get meters installed. Several methods of estimating use where meters don't exist (or work properly) are: basing usage on similar structures, assigning use by square footage, or sampling using temporary meters to project usage. None are as accurate as metering.

d. *Prepare monthly billing statements for resale customers:* Every month you should prepare bills for the prior month. Follow your garrisons' guidance, but generally these bills should be prepared by the 12th of the following month so you have time to receive invoices and meter readings. Depending on your garrison, it could be your duty to input these costs into GFEBS, or another database. That will produce a bill showing charges, but provides little supporting information for your customers. So you should also prepare an invoice in Excel, Access, or another format which is easier for your customers to understand. It should show how usage was determined (Meter readings, or estimates) so the correlation between usage and costs is apparent. Providing your customers with invoices that are clear and easy to understand will help you avoid delays in payment. (Tip: To help with year-end close out you may need to prepare estimated bills for the last quarter of the year. So be prepared to do this.) A sample customer invoice follows.

Oct-07		UTILI	TY BILL DATA		INSTALLATION			
		I				REIMB. CO 2544 NOS.		\$16,526.7 \$1,200.00
ELECTRIC	1							
Cur.Reading	Old Reading	Difference	Multiplier		KWH	Rate		Cost
Estimate 2956	Vending Machines 2934	22	10		14,267 220	\$0.0899 \$0.0899		\$1,282.6 \$19.7
7583	7118	465	480		223,200	\$0.0899		\$12.891.8
1565	/110	405	400		220,200	40.0055	Sb Total	\$14,194.2
		Less Cr Un	ion		3.304	\$0.0899		\$297.0
	_				1		Total	\$13,897.2
	Class VI Store							
5364	5164	200	120		24,000	\$0.0899		\$2,157.6
WATER				KGAL				
27253801	27061291	192510	0.001	192.5	\$2,1817			\$420.0
2998927	2986927	12000	0.001	12	\$2.1817			\$26.1
Estimate				14	\$2.1817			\$30.5
							Total	\$446.1
GAS				Therms				
	Class V	I	Estimated	10.3				\$25.7
REFUSE								
		Estima	te			\$1,200.00		



e. *Check the applicable regulations for any updates.* The regulations you should keep handy are listed in paragraph 3 of the main interim guidance document. Last, stay informed on your command's latest funding guidance.