



AT A GLANCE BULLETIN



Army Community Service
61 Quebec Street, BLD 683
Fort Devens, MA 01434-4479

Serving the Military in New England

September 2016

September 2016 Army Community Service



Back To School 2016-2017

Gold Star Mother's Day: 25 September 2016



Freedom is NOT free

*We remember
the sacrifice your child
and your family
made for our freedom*

Fort Devens Welcome Center

61 Quebec Street, Building 683

ACS Hours of Operation

0730-1600 Monday -Friday

<https://www.devens.army.mil>

ACS TELEPHONE NUMBERS

978-796-3023/ 3119 DSN 256-3023/ 3119

MILITARY ONE SOURCE

1-800-342-9647 Available 24/7/365

www.MilitaryOneSource.mil

FROM THE OFFICE OF THE ACS DIRECTOR

Enclosed is a Reference Benefit Directory of many organization that have answers to many of your questions:

DIRECTORY:

Arlington National Cemetery: (877) 907-8585 <http://www.arlingtoncemetery.mil>

Armed Forces Retirement Home: (800) 422-9988; <http://www.afrh.gov>

Army & Air Force Exchange Service: www.shopmyexchange.com

Army Echoes: <http://soldierforlife.army.mil/retirement/echoes>. Editor's email address: ArmyEchoes@mail.mil Army Echoes Blog <http://soldierforlife.army.mil/retirement/blog>

Army Emergency Relief: (866) 878-6378; <http://www.aerhq.org>

Army Facebook: <https://www.facebook.com/USArmy>

Army Flickr: <http://www.flickr.com/photos/soldiersmediacenter/>

Army Homepage: <http://www.army.mil>

Army Live Blog: <http://armylive.dodlive.mil/>

Army mobile phone apps: <http://www.army.mil/mobile/>

Army Retirement Services: <http://soldierforlife.army.mil/retirement>

Army Stand To!: <http://www.army.mil/standto/>

Army Lodging Program: (877) 711-8326; <http://www.pal.army.mil>

Reservations: <http://www.ihgarmyhotels.com>

Army Twitter: <https://twitter.com/USArmy/>

Army YouTube: <http://www.youtube.com/usarmy>

Casualty Assistance Checklist for Retired Soldiers:
<http://soldierforlife.army.mil/retirement/docs/Post/CasualtyAssistanceChecklist.pdf>

Chief of Staff, Army Retired Soldier Council:
<http://soldierforlife.army.mil/retirement/RetireeCouncil> Combat

-Related Special Compensation: (866) 281-3254 opt.4;
<https://www.hrc.army.mil/TAGD/CRSC>

Commissary: <http://www.commissaries.com>

Concurrent Retired & Disability Pay: (800) 321-1080,
<http://www.dfas.mil/retiredmilitary/disability/crdp.html>

Consumer Financial Protection Bureau: (855) 411-2372
<http://www.consumerfinance.gov/>

IMPORTANT INFORMATION:

Report a Retired Soldier's Death: Call HQDA Casualty Operations Center, (800) 626-3317; from overseas, call (502) 613-3317 collect. <https://www.hrc.army.mil/TAGD/Reporting%20A%20Death>

DS Logon: <https://myaccess.dmdc.osd.mil/identitymanagement/>

Funeral Honors (Military): Army Coordinator: (502) 613-8218
<https://www.dmdc.osd.mil/mfh/>

ID Card Facilities: (800) 538-9552; Nearest facility: www.dmdc.osd.mil/rs1

Legal Assistance Locator (Military): <http://legalassistance.law.af.mil/content/locator.php>

Long Term Care Insurance: (800) 582-3337 <http://www.ltcfeds.com/>

MyArmyBenefits: <http://myarmybenefits.us.army.mil/>

Help Desk: (888) 721-2769 (9 a.m. to 5 p.m. EST Monday - Friday); Resource Locator:
http://myarmybenefits.us.army.mil/Home/Benefit_Library/Resource_Locator.html

Reserve Component Retirements: (888) 276-9472 or (502) 613-8950
<https://www.hrc.army.mil/TAGD/Reserve%20Component%20Retirements>

RC Application for Retired Pay: Human Resources Command; ATTN: AHRC-PDR-RCR; 1600 Spearhead Division Ave.; Dept 482; Ft Knox, KY 40122-5402; (888) 276-9472;
<https://www.hrc.army.mil/TAGD/Reserve%20Component%20Retirements>

Soldiers Magazine: <http://soldiers.dodlive.mil/>

Space-Available Travel: <http://www.amc.af.mil/amctravel/index.asp>

Soldier for Life on Facebook: www.facebook.com/StrongSoldierForLife

Soldier for Life on Twitter: www.twitter.com/csaSoldier4Life

Soldier for Life on Linked In: www.linkedin.com/groups?home=&gid=6627257&trk=anet_ug_h

Soldier for Life Transition Assistance Program: (800) 325-4715; <https://www.sfl-tap.army.mil/>

Survivor Benefit Plan: <http://soldierforlife.army.mil/retirement/sbp>

Uniformed Services Former Spouse Protection Act: <http://soldierforlife.army.mil/retirement/usfspa>

U. S. Army Retired Lapel Button and Badge:

Type “Soldier for Life” into the search box at <https://www.shopmyexchange.com>

Veterans Service Records — Replace DD Form 214, awards:

Retired 4/1/1996 or later: Visit <http://soldierforlife.army.mil/retirement/>

Click on “Army White Pages” at the bottom, then log in. Next click on “Click Here to Access

Your Army Record.” Retired 3/31/1996 or earlier: Call Human Resources Command at (888) 276-9472 or visit <http://vetrecs.archives.gov>

National Personnel Records Center (Military Personnel Records); 1 Archive Drive. St. Louis, MO 63138-1002

DFAS : (800) 321-1080 (M-F, 8 a.m. to 6 p.m. EST) <http://www.dfas.mil/>

myPay (888) 332-7411; <https://mypay.dfas.mil/mypay.aspx>

Retiree/Annuitant web page <http://www.dfas.mil/retiredmilitary.html>

Social Security : (800) 772-1213 <http://www.socialsecurity.gov>

If overseas, contact the American Embassy/consulate, or visit

<http://www.socialsecurity.gov/foreign/phones.html>

Medicare : (800) 633-4227 <http://www.medicare.gov>

TRICARE: <http://www.tricare.mil> Health Beneficiary Counseling Assistance Coordinator: <http://www.tricare.mil/bcacdcao> or nearest military treatment facility

TRICARE North: (877) 874-2273; <http://www.hnfs.com>

CT, DC, DE, IL, IN, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, RI, VT, VA, WI, WV, some ZIPs in IA, MO, TN

TRICARE South: (800) 444-5445; <http://www.humana-military.com/>

AL, AR, FL, GA, LA, MS, OK, SC, TN (except 35 TN ZIP codes near Ft Campbell), and TX (except the extreme SW El Paso area)

TRICARE West: (877) 988-9378; <https://www.uhcmilitarywest.com/>
; AK, AZ, CA, CO, HI, ID, IA (except 82 Iowa ZIP codes near Rock Island, IL) KS, MO (except the
St. Louis area), MN, MT, ND, NE, NM, NV, OR, SD, SW TX, UT, WA, WY

TRICARE Overseas: (888) 777-8343; <http://www.tricare-overseas.com>

TRICARE for Life: (866) 773-0404; TDD (866) 773-0405)
<http://tricare.mil/Plans/HealthPlans/TFL.aspx>

TRICARE Pharmacy Home Delivery: (877) 363-1296; [http://www.express-
scripts.com/TRICARE/homedelivery/](http://www.express-scripts.com/TRICARE/homedelivery/)

TRICARE Network Pharmacy: (877) 363-1303; <http://www.express-scripts.com>

TRICARE Retiree Dental Plan: (888) 838-8737; <http://www.TRDP.org>

US Family Health Plan: <http://www.usfhp.com/>

Armed Forces Recreation Centers <http://www.armymwr.com>

Hale Koa Hotel, Hawaii: (800) 367-6027; <http://halekoa.com>

Eidelweiss Resort, Bavaria: 011-49-8821-9440 <http://www.edelweisslodgeandresort.com>

Shades of Green, Florida: (888) 593-2242; (407) 824-3665
<http://www.shadesofgreen.org/reservations.htm>

Dragon Hill, Korea: 011-822-790-0016 <http://www.dragonhilllodge.com>

Veterans Affairs (VA) Information <http://www.va.gov>

Burial & Memorial Benefits: <http://www.cem.va.gov/>
(877) 907-8199

Benefits and Services: (800) 827-1000 (Retired Soldiers overseas should contact the American
Embassy/consulate); TDD (800) 829-4833 <http://benefits.va.gov/benefits/>

GI Bill: (888) 442-4551; <http://www.benefits.va.gov/gibill/>

Health Care Benefits: (877) 222-8387; <http://www.va.gov/health>

Insurance: SGLI/VGLI: (800) 419-1473; All other insurance: (800) 669-8477

Sister Service Publications for Retired Service Members

Air Force Afterburner: <http://www.Retirees.af.mil/afterburner/>

Coast Guard Evening Colors: <http://www.uscg.mil/ppc/retnews/>

Marine Corps Semper Fi: <https://www.manpower.usmc.mil/>
then click Career/Retired Marines, then Semper Fidelis Newsletter

Navy Shift Colors: <http://www.navy.mil/> then click Links/Shift Colors

Thanks To Yanks

Please Reserve Now.



All present and past service members and their families are cordially invited to a special tribute dinner to recognize their sacrifices and to honor and remember the heroes and victims of 9/11/01. This non-political dinner is our gift to you; merely to say **THANK YOU for all your service and sacrifices. The dinner is completely free.**

When: Sunday September 11, 2016
Time: 5:00 p.m – 7:15 p.m.
Where: Double Tree by Hilton
11 Beaver Street
Milford, MA 01757

Reservations are required. Please RSVP by September 4, 2016, by visiting www.thankstoyanks.org, emailing info@thankstoyanks.org or phone Mike Shain 508-330-8487.

Those who wish to be seated as a group should have one person make the reservations and list the members of the group.

The dinner is always free to those who attend. However donations are welcome to help defray the cost of the evening and support other Thanks To Yanks activities that support our service members and veterans. Donations may be sent to:

Thanks To Yanks
c/o Michael Shain
15 Virginia Drive
Milford, MA 01757

Worried about your drinking? Do you think that drinking may be hurting your relationship?

Take part in a treatment research program called Alcohol Behavioral Couple Therapy (ABCT) for Service Member and Veterans

Alcohol, feeling down, pain, trauma, and isolation can impact service members and their families. We offer confidential, free assessment and treatment of drinking and related issues, in outpatient couple sessions. Learn skills to reduce drinking, resolve challenges, and improve your relationship.



What we offer, at no cost to you:

- A confidential assessment session
- 15 weekly couple sessions
- Payment for participation in the intake and follow up research interview

What is necessary to be eligible?

- 18 or older
- Have a drinking habit you want to change
- Served or serving in the U.S. Military (any branch)
- Married, separated, living together, or in a dating relationship

For more information call **855-901-ABCT(2228)**
or visit **militarycouplesandalcohol.com**



Funded by the National Institute on
Alcohol Abuse and Alcoholism



SOLDIER AND FAMILY

2016 Veterans Cruise

PLEASE JOIN US FOR A CRUISE AROUND BOSTON HARBOR TO HONOR VETERANS



* FOR VETERANS
FROM ALL SERVICES

* LIGHT BREAKFAST
AND BBQ LUNCH

* FREE BUS
TRANSPORTATION

* SOLDIERS HOME
PICKUP AT 8:00A

BUS LEAVES CITY
HALL PARKING LOT
AT 8:30A

BRING A HAT AND
SOME SUNBLOCK!

Sunday, September 18th at 8:30a

Please call to register 617-466-4250

Sponsored by Chelsea Rotary Club and Winter Hill Yacht Club

FOR MORE INFORMATION CALL DEPT. OF VETERANS SERVICES AT 617-466-4250

These private ships are not wheelchair/handicap accessible

THE BIG E Military Appreciation Day: Opening Day is Friday, Sept. 16 and to celebrate the occasion, The Big E offers two ways to save at the gate:

- Be A Kid For A Day – everyone pays the children’s admission of just \$10
- Military Appreciation Day, sponsored by VA New England Healthcare System

1. Active duty and retired military personnel – Free with ID
2. Dependents of active duty military personnel – Free with ID
3. Veterans (no dependents) – Free with DD-214 or proof of membership to any veterans’ organization



TICKETS & TOURS: Mon.-Fri. 8:30 a.m. to 5:30 p.m. | Sat. 9 a.m. to 1 p.m. 781-225-6505
Hanscom's **Tickets & Tours** office offers tickets to professional sporting events, concerts and limited engagements at some Boston-area theaters, including the Wang Center, Wilbur Theater, Lowell Memorial Auditorium and Boston Opera House. Join us on trips to Martha's Vineyard, Nantucket, New York and more. We provide information, brochures and maps for nearby attractions. We also carry a wide variety of resale merchandise, including caps, shirts and sweatshirts, Hanscom pottery, themed afghans and much more.

Hanscom AFB Important Numbers:

- Airman and Family Readiness Center: 781-225-2765
- Air Force Aid Society: 781-225-2765
- Casualty Representative: 781-225-2755 or 781-225-2765
- Equal Opportunity: 781-225-6397
- JPPSO: 781-225-6398
- Military Family Life Counselors: 781-225-879-7654
- Employee Assistance Program: 800-222-0364
- School Liaison Program: 781-225-2765 or 781-225-1482
- Sexual Assault Response Coordinator: 781-225-6401
- VA Benefits Office: 781-225-2624 or 781-225-2625

Weekly Programs

Individual Transition Plan Checklist - Capstone Verification Every Tuesday | 1-2:30 p.m.
Please call the A&FRC at (781) 225-2765 to schedule an appointment with a consultant. All AF service members who completed Pre-separation Counseling and TAP/GPS are required to complete

DD Form 2958, Service Member's Individual Transition Plan Checklist (referred to as "Capstone"), prior to separation/retirement. This is a mandatory requirement for out-processing.

Pre-separation Counseling Every Wednesday | 9-11 a.m. Weekly sessions for separating and retiring service members to complete the mandatory DD Form 2648, Pre-separation Counseling. This counseling **MUST** be provided at least 90 days prior to date of separation or retirement and is a prerequisite for attending the Transition-GPS Workshop.

Pre-deployment Briefing Every Friday | 2-3 p.m. Mandatory for personnel tasked with a TDY/Deployment of 30 days or longer. Spouses are highly encouraged to attend. Briefings are held every Friday at the A&FRC. Please call the A&FRC to sign up.

Family Welcome - Anytime! Stop in after you arrive at Hanscom for a personal welcome to the community and a tour of the A&FRC! Learn what services and information we have for newly arrived service members and families. Children welcome. **Private Sector & Federal Resume Critique** - *By "in person" appointment only*
Resumes are reviewed by an employment specialist with HR experience. Receive feedback to improve your format and content. Email your resume to 66.fss.fsfr.cmb@us.af.mil and receive a response within 7 business days. Prior attendance at an A&FRC Resume Writing class is recommended.

EMPLOYMENT READINESS

Employment Websites: When looking for employment have you tried indeed.com or ziprecruter.com?

USA JOB HELP CENTER: Applying for government jobs can be challenging. The new USAJOBS [Help Center](http://HelpCenter) at <https://www.usajobs.gov/Help/> An official website of the US Government

It can guide you through every task. The updates to this resource include a frequently asked questions section (FAQs), a "How to" section that guides you through the steps of the job application process, and more on what it's like to work for the government. For more information related to employment, visit USA.gov.

Military to Civilian Transition Peer Support : The Veterans Inc. Post 9/11 program provides peer support and specialized career services for Post 9/11 veterans. Veterans Inc.'s Peer Specialists, all Post 9/11 veterans themselves, offer one-on-one support and will connect you with all of the resources you need to ensure a smooth transition back into civilian life. If you are a Post 9/11 veteran looking to connect with Veterans Inc., email: Post9-11Program@veteransinc.org or call 800-482-2565.

Hire Veterans First is a listing of jobs for veterans and a resume posting service - including a focused list of jobs recruiting wounded warriors. www.hireveteransfirst.com Any participation is solely the responsibility of the individual.

Transitioning the Service? Find Out About Your Veterans and Retirement Benefits, How To Conduct a Job Search and other **MANDATORY** Transition Training.

Dates: 3-7 October 2016 All workshops start at 0800 in Building 676, Ft Devens, MA

To attend a workshop at Fort Devens? Call John AT (609) 562-1761. **SPOUSES ARE ENCOURAGED TO ATTEND** “Personnel separating from the service may attend this workshop up to 18 months prior to their discharge date and retirees may attend up to 2 years prior to their retirement date.”

“Congress requires that ALL personnel must start transition training NLT 12 months prior to their discharge date”

From Army Times on Web: This new eBenefits feature incorporates numerous tools and resources for job seekers, as well as employers who want high quality applicants. Veterans, service members and their spouses or dependents, who are looking for work, transitioning out of the military or changing careers are encouraged to utilize the Veterans Employment Center. Users can access the Skills Translator function to translate military terms to civilian skills or just go right to the Resume Builder tool. Resumes created on the site will be available to private and public sector employers who specifically want to hire veterans. Veterans Employment Center is found at <http://www.ebenefits.va.gov>.
eBenefits Fact Sheet http://www.nvti.ucdenver.edu/home/buzz_xtra/eBenefits_factsheet.pdf

LENDING LIBRARY: The ERRC offers a large selection of library resources including books, CDs and DVDs. Employment topics include resume writing, interviewing skills and applying for federal jobs. Relocation topics include moving overseas, moving with children, and having fun in New England - family and pet-friendly activities. Other printed resources include atlases, fliers, and magazines.

HOT JOB BOARD, JOB LISTINGS AND OTHER RESOURCES: The Hot Jobs Board is updated on a daily basis and includes up to the moment federal, contractor, AFFES and NAF positions located in and around Hanscom. Listed Jobs are filed by sector and searchable by date. Other posted notices include local area job fairs, job fair guidance and six-month job search instruction schedule.

Free Vocational Training for Veterans: The Veterans Training School (VTS) is recruiting unemployed and under-employed Veterans for the following vocational free vocational programs: Apply today! Email Andrew Moysowicz or call 617-371—1810. Find more online at www.nechv.org

Career Opportunities: An update that we now have a “Career Opportunities” link on our website which will have all the information regarding our current job opening, description, and how to apply... <http://www.veteransinc.org/about-us/career-opportunities/>

USA JOB: JOB OPPORTUNITIES ON THE BASE - Remember to go to www.USAJOBS.GOV and search for Newport, RI if you are interested in finding out and applying for positions open onboard the Naval Station. Current opportunities include a Motor Vehicle Operator that's open through next week. Spread the word! USAJOBS - The Federal Government's Official Jobs Site www.USAJOBS.GOV This is a United States Office of Personnel Management website. USAJOBS is the Federal Government's official one-stop source for Federal jobs and employment information.

Job Search: Below please find a link to critical skills needed at Booz Allen Hamilton. Please share with your contacts and have all interested email me their resumes and I will submit on their behalf – this speeds up the review process. Also, applicants must identify the job skills qualification from the list. <https://erp.bah.com/hotjobs.htm>

Website: Career Resources for Veterans: The Defense Centers of Excellence (DCoE) recently collaborated with PBS to produce a handbook for military families. Created as a companion to the PBS series "This Emotional Life," A Handbook for Family & Friends of Service Members explores the stressors and feelings individuals may encounter throughout the different phases of deployment. The handbook aims to provide solutions for Service members and identifies outside tools and resources that may be useful to friends and family members before, during and after deployment. Topics include what to expect during deployment and how to strengthen or repair relationships. Order the handbooks from the Real Warriors Campaign website at <http://www.sc.edu/career/Webresources/veterans.html>

<http://www.realwarriors.net/materials/order>

Hanscom AFS: Resources <http://www.hanscom.af.mil>

Massachusetts Career Information System: <http://masscis.intocareers.org/default.asp>

Veterans Employment Services (978) 534-1481 x 117 www.wmoore@detma.org

Orion International: info@orioninternational.com

RELOCATION READINESS

ACS has listings for apartments or houses to rent. List is updated as housing is made available to us. Call 978-796-3023. ACS Electronic Welcome Packets <https://www.devens.army.mil>

Moving and Relocation Information: Terrific tips to make moving easier. Plan my Move at <http://www.militaryinstallations.dod.mil/MOS/f?p=MI:ENTRY:0>

TRICARE Information at Hanscom AFB: Hanscom AFB offers a monthly Newcomer Orientation Medical Clinic welcome to all new patients every Tuesday from 1300 to 1500. It is strongly recommended that Army personnel attend so they can find out about their provider, how to access emergency services, and referral. Telephone: 781-377-2120

FORT DEVENS SERVICES:

Fort Devens Mail and Distribution: Mail & Distribution Hours are as follows. The Door will be open for box pick up between the following hours. 0730 AM to 1600 PM. Window pick up 0900 AM to 1200 PM 1230 PM to 1430 PM

Education Office: The 99th RSC Education Office is located at 30 Quebec Street, (Building 666) Fort Devens, in Rooms 328,326, and 324. Call 978-796-2331. Services include educational and career counseling, GI Bill questions and issues, tuition assistance, financial aid and scholarship information as well as test administration and test proctoring.

Police Services Division: Fingerprinting 0930-1030 / 1500-1600 or By Appointment.

Police: 978-796-3333

Physical Security: 978-796-3950

Carlson Wagonlit Travel/Veterans Travel: 800-945-0535 or 402-345-7596

Devens Legal: 978-796-2255

Education Office: 978-796-2331

AAFES / Clothing & Sales: 978-772-6838 / 2065

DA Photo: 978 796 2559

Fort Devens ID Cards 978 -796-2130, Building 683

Billeting: Bldg. 978-796-3201

Distance Learning Center: 978-796-3612 / 2605 / 2626

Transportation: Passenger 978-796-2722/ or 2393 Freight 978-796-2832/ or 2840

Vehicles: 978-796-2141

MASSACHUSETTS RESOURCES:

USO New England: <http://www.uso-newengland.org/index.htm>

Massachusetts Parks: www.state.ma.us/dem/forparks.htm

Massachusetts Wildlife: www.state.ma.us/dfwele/dfw

State of Massachusetts Child Care Finder: www.qualitychildcare.org

Massachusetts Getaway Guide: <http://www.mass-vacation.com/>

Massachusetts's area Guides net: <http://massachusetts.ags.myareaguide.com/>

Boston and Local Area Concerts: <http://www.bostonconcerts.com/>

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