

## **DIRECTORATE OF EMERGENCY SERVICES**

Bismarck Kaserne

- ❖ **PROVOST MARSHAL OFFICE**
  - For on-post emergencies dial:
    - 114 for Medical Emergency
    - 116 all Other Emergencies
    - 117 for Fire Emergency
  
  - **MP DESK SERGEANT**
    - DSN 467-3855/3856
    - CIV: 09802-83-3855/56
    - Bismarck Kaserne
  
  - **MILITARY POLICE OPERATIONS AND ADMINISTRATION**
    - Hours of Operations: Monday-Friday 0800 - 1600
    - Phone: DSN 467-3851, CIV 09802-83-3851
    - Bismarck Kaserne
  
  - **MILITARY POLICE LIAISON**
    - Hours of Operations: 24 hours/day, 7 days/week
    - Phone: DSN 467-3857/3858, CIV 09802-83-3857/3858
    - Bismarck Kaserne
  
  - **MILITARY POLICE INVESTIGATIONS (MPI)**
    - Hours of Operations: Monday-Friday 0900 - 1700 (on-call 24/7)
    - Phone: DSN 467-3853/3854/3859, CIV 09802-83-3853/3854/3859
    - Bismarck Kaserne
  
  - **TRAFFIC MANAGEMENT AND COLLISION INVESTIGATIONS (TMCI)**
    - Hours of Operations: Monday-Friday 0900 - 1700 (on-call 24/7)
    - TMCI NCOIC Phone: DSN 467-3860, CIV 09802-83-3860
    - Bismarck Kaserne
  
  - **Impound Section**
    - DSN 467-3869, CIV 09802-83-3869
    - Barton Lot Hours of Operation: Tuesdays 0900-1100
    - Storck Barracks Lot Hours of Operation: Tuesdays 1300-1500
    - Bismarck Kaserne
  
  - **DRUG ABUSE RESISTANCE/CRIME PREVENTION PROGRAM**
    - Hours of Operations: Monday-Friday 0800- 1600
    - Phone: DSN 467-3861, CIV 09802-83-3861
    - Bismarck Kaserne
  
  - **ANTITERRORISM OFFICE**
    - Hours of Operations: Monday-Friday 0800 – 1700
    - Phone: DSN 467-3986, CIV 09802-83-3986
    - Bldg 5843A, Bismarck Kaserne

## **DIRECTORATE OF EMERGENCY SERVICES**

Bismarck Kaserne

- **EMERGENCY MANAGEMENT OFFICE**
  - Hours of Operations: Monday-Friday 0800 – 1700
  - Phone: DSN 467-3987, CIV 09802-83-3987
  - Bismarck Kaserne
  
- **PHYSICAL SECURITY OFFICE**
  - Hours of Operations: Monday-Friday 0800 – 1700
  - Phone: DSN 467-3863/3862, CIV 09802-83-3863/3862
  - Bismarck Kaserne
  
- **INSTALLATION ACCESS CONTROL SYSTEM**
  - Hours of Operations: Monday, Tuesday, Thursday, and Friday 0800-1200, 1300-1600
  - Wednesday by appointment 0800-1200, 1300-1600
  - Phone: DSN 467-3866, CIV 09802-83-3866
  - Bismarck Kaserne
  
- **IACS Registrar Katterbach**
  - Hours of Operations: Monday-Friday 0800-1200, 1300-1600
  - DSN 467-3315 / CIV 09802-83-3315
  - Katterbach Kaserne
  
- **VEHICLE & FIREARMS REGISTRATION**
  - Hours of operation: Monday-Friday 0800 – 1530
  - Last working day of the month 0800 – 1130
  - Phone: 468-7892/0981-183-7892
  - Barton Barracks
  
- ❖ **FIRE AND EMERGENCY SERVICES**
  - Hours of Operations: 24 hours/day, 7 days/week
  - Phone: DSN 467-2822, CIV 09802-83-2822
  - Katterbach Kaserne and Storck Barracks
  
- **FIRE INSPECTIONS**
  - Hours of Operations: Monday-Friday 0800- 1600
  - Phone: DSN 467-2822, CIV 09802-83-2822
  - Katterbach Kaserne

# USAG Ansbach Emergency Phone Numbers

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## Ansbach

**Military Police**  
CIV 09802-83-114 / DSN 114

**Fire Department (US)**  
CIV 09802-83-117 / DSN 117

**Ambulance**  
CIV 09802-83-116 / DSN 116

**Polizei -Ansbach**  
CIV 0981-909-4114

**Ansbach Hospital (Klinikum)**  
CIV 0981-4840

**Road Conditions**  
CIV 09841-83-4590 / DSN 467-4590

## Storck Barracks

**Military Police**  
CIV 09841-83-114 / DSN 114

**Fire Department (US)**  
CIV 09841-83-117 / DSN 117

**Ambulance**  
CIV 09841-83-116 / DSN 116

**Polizei-Bad Windsheim**  
CIV 09841-66160

**Bad Windsheim Hospital (Klinik)**  
CIV 09841-990

**Road Conditions**  
CIV 09802-83-3882 / DSN 467-3882

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**24-Hour Nurse Advice**  
CIV 00800-4759-2330

**German Emergency Numbers dialed from  
any civilian phone/pay phone/cell phone**

Any Emergency 112  
German Police (Polizei) 110

**Victim Advocate/Domestic Violence  
Coordinator**  
24 Hours CIV 0160-661-5638

**Suicide Prevention Hotline**  
CIV 09641-83-118  
DSN 118

**Sexual Assault Response Coordinator**  
CIV 09641-83-4567  
DSN 475-4567

**Domestic Violence Hotline**  
CIV 09472-83-2861  
DSN 466-2861  
After Hours CIV 0162-296-1075

**Poison Control (in English)**  
CIV 008-004-448-8444 (Toll Free) or 06371-  
86-7070  
DSN 468-7070

**Army Emergency Relief**  
CIV 07031-152-334  
DSN 431-2334

**After Hours On Call Chaplain**  
CIV 0981-183-7848  
DSN 468-7848

**USAG Ansbach Installation Operation  
Center (24 Hours)**  
CIV 0981-183-7848  
DSN 468-7848

**Emergency Work Orders After Duty Hours**  
CIV 09802-83-2115  
DSN 467-2115

**American Red Cross**  
CIV 09802-83-1760 / 2136  
DSN 467-1760 / 2136  
FAX 09802-83-2135 or DSN 467-2135  
24 hour U.S. Number (not toll free)  
001-877-272-7337  
24 hour U.S. Number from DSN Phone  
877-272-7337