

Installation Transportation Freight Branch

Can the Transportation Office provide a customer a Transportation Accounting Code (TAC) to ship?

No, you obtain the TAC from your financial manager.

Does the RIA receive freight shipments on the weekends?

RIA does not receive freight on the weekends except for emergency shipments that are coordinated in advance with the Transportation Office.

How do I find out if my shipments have arrived on RIA?

To receive status of shipment, contact the Transportation, Receiving Section at 782-6233 or 782-2524.

How do I know if my TAC is valid?

The Transportation Office can verify if the TAC is valid in Transportation Global Edit Tables (TGET), this information will be passed on to the customer.

What are the criteria for a package to be shipped via Small Package?

Small Package has a maximum weight of 150 pounds.
Heavy weight has a maximum weight of 2,000 pounds.

What are the directions to Building 299 Shipping/Receiving?

Caller is transferred to - 309-782-8539 - a phone that has recorded directions to RIA.

What are the hours of operation for Transportation Freight, Building 299?

Monday-Friday, 0700 to 1500.

When is the cutoff time for Small Package?

Documentation and material should be given to the Freight Office by 1330 for the package to be shipped that day. If the shipment is critical, the Freight Office will make arrangement to meet your shipping requirements.

Where do I obtain Tracking information for my shipment?

Tracking information is provided to customer by the Transportation Office. You will receive either a Small Package tracking number or CBL and Pro number for motor carrier shipments.