USAG RHEINLAND-PFALZ





USAG Rheinland-Pfalz Out-Processing Briefing

For Kaiserslautern and Baumholder Military Communities



Out-Processing Briefing Topics

- Reassignment (PCS)
- Sponsorship
- Central Processing Facility (CPF)
- Finance
- Transportation
- Housing
- Central Issue Facility (CIF)
- Vehicle Registration
- Customs
- Value Added Tax (VAT)

- Check Control
- Schools
- Child, Youth & School Services (CYSS)
- Postal
- Medical
- Dental
- Veterinary
- Army Continuing Education System
- Voting Assistance
- Army Community Service



USAG RHEINLAND-PFALZ



Rheinland-Pfalz Reassignment (PCS) Briefing







USAG RHEINLAND-PFALZ

Kaiserslautern MPD Reassignments Work Center

Kleber Kaserne, Building 3245, Room 114/115 DSN: 314-483-7454/8357/7189/8328 CIV: 0631-7454/8357/7189/8328

Email: <u>usarmy.rheinland-pfalz.imcom-europe.mbx.usag-r-p-reassignments@mail.mil</u>

<u>Hours of Operation</u>: Mon -Thu 0800-1600, Fri 0800 - 1200 Closed between 1200 -1300 for lunch

Walk-ins for E8 and above or with S1/PAC slip (by appointment only)

Baumholder MPD Reassignments Work Center

Smith Barracks, Building 8660, "Welcome Center" DSN: 314-485-6430/7080 CIV: 06783-6-6430/7080

Email: <u>usarmy.baumholder.imcom-europe.list.reassignment-office@mail.mil</u>

<u>Hours of Operation</u>: Mon/Tue/Thu/Fri 0900-1600 Closed between 1200 -1300 for lunch Closed Wednesdays from 0800-1300 for CAP Cycle processing

Walk-ins for E8 and above or with S1/PAC slip (by appointment only)



USAG RHEINLAND-PFALZ

Service Remaining Requirement

- At least 13 months of service remaining (based on DEROS for COUNS)
- 12 Months-Unaccompanied (Korea), 24 Months-Accompanied (Korea)
- 36 Months (All OCONUS Assignments, to include Alaska, Hawaii, Japan)
- 36 Months (Unit of Action, Stryker BDE)
- Time in Service requirement based on Assignment

*** Note: If you do not meet the Service Remaining Requirement (SRR) you must contact your Retention Section before Orders can be issued.***



USAG RHEINLAND-PFALZ

Service Remaining Requirement

- Soldiers who must acquire additional time in service in order to comply with assignment instruction, must either extend or reenlist or decline to extend or reenlist within 30 calendar days of EDAS cycle transmittal date. Contact your Retention NCO.
- Initial term Soldiers who decline to extend or reenlist will sign a statement indicating they will not extend or reenlist to meet SRRs.
- Career Soldiers who decline to extend or reenlist in order to meet SRRs will execute a (Declination of Continued Service Statement).
- Soldiers who have at least 19 years and 6 months of active Federal service upon alert notification may elect to acquire additional service to complete prescribed tour, retire in lieu of PCS, or execute DA Form 4991-R.



USAG RHEINLAND-PFALZ

Departure Availability Date

- The availability date establishes the earliest authorized flight departure date. You may fly up to six (6) days past your availability date.
- Enlisted Soldier The availability date is set to three (3) calendar days before his/her Date Eligible for Return from Overseas (DEROS).
- Officer The availability date is based on the reporting date to the next unit of assignment or Temporary Duty (TDY) station, minus the number of days leave & PTDY approved by the commander.
- The availability date is documented as the "AVAL DATE". It is found on last page of your orders, above the signature block.

* Early report authorized does not mean you can leave earlier than the above rules!



USAG RHEINLAND-PFALZ

EFMP Screening for Command Sponsorship

- All Soldiers requesting dependent family travel for OCONUS travel (to include Alaska, Germany, Hawaii and Korea) must have their family member's medical records screened by the EFMP clinic.
- DA Form 5888 (DD Form 2792-1 if required) must be completed, EFMP screening conducted and Form (s) must be returned with EFMP Seal to reassignments section.
- Reassignments will coordinate Command Sponsorship with the gaining Community.



USAG RHEINLAND-PFALZ

EFMP Screening for Command Sponsorship

- Command Sponsorship does not transfer between overseas communities and must be newly approved before PCS Orders are processed.
- Decision on Command Sponsorship approval is with the gaining Community and EFMP Coordinator only.
- Reassignments has no influence on decision or processing time.



USAG RHEINLAND-PFALZ

Consecutive Overseas Tours (COT) Travel

- Leave together with COTs is a CHARGEABLE leave granted together with Army funded transoceanic travel and transportation per section 411b, title 37, United States Code (37: USC 411b).
- TRAVEL is performed in a DUTY STATUS (NOT chargeable as leave).
- Normally will be used between the two tours of duty or Soldier may defer COT leave for personal reasons or losing or gaining commander may defer COT leave due to military necessity.
- COT deferral declaration in writing (Soldier or Commander) must be provided before orders are issued.



USAG RHEINLAND-PFALZ

Consecutive Overseas Tours (COT) Travel

- The intent of the COT entitlement is to provide the Soldier and eligible family members a respite (a break) to visit family and friends between two consecutive overseas tours. When travel to the new overseas duty station is through the United States the COT entitlement must be used unless deferred for operational reasons by losing or gaining Command.
- If leave is taken in CONUS between assignments, in any amount, the COT entitlement is considered to have been used, regardless of what is stated in the Soldier's orders.



USAG RHEINLAND-PFALZ

Request for Orders (RFO) - Officers

- You may choose to separate in lieu of incurring active duty service obligation. Please review your RFO as it provides an explanation about the ADSO. You have 30 days from the date of the RFO to apply for resignation. Please advise if you are not willing to accept this assignment.
- We will need a DA Form 31 (leave form) signed by the commander to establish your AVAL date before the orders can be issued.





USAG RHEINLAND-PFALZ

MMRB/PEB/MEB

- If you are currently undergoing a Military Medical Review Board (MMRB), a Physical Evaluation Board (PEB), or a Medical Evaluation Board (MEB), please contact your S1.
- <u>**Baumholder</u>:** If you have been identified for IDES movement, please make an appointment with the Reassignments Office (PAC slip).</u>
- **Kaiserslautern**: Contact your IDES Transfer Coordinator thru your S1.



USAG RHEINLAND-PFALZ

Deferment / Deletion

- Deletions, Deferments, Early Arrivals, and Stabilizations are authorized for Command, Personal, Operational, or Administrative reasons.
 Operational deferments apply to CONUS only and not authorized for Soldiers stationed overseas.
- Deferment \rightarrow situation can be resolved in 120 calendar days
- Deletion \rightarrow situation can take over 120 days to resolve
- Requests will be submitted as soon as possible upon determination that a deletion or deferment may be needed, or within <u>30 calendar days</u> of assignment notification, whichever occurs first.



USAG RHEINLAND-PFALZ

Special Assignments

- If you are on assignment for a Special Assignment please meet with a Reassignments Section Representative.
- Examples of Special Assignments:
 - Korea
 - Drill Sergeant Duty
 - MEPS Station
 - > White House, Joint Assignment, Pentagon
 - Recruiting Duty
 - ➢ EO/IG Duty
 - MITT Team Mission
 - Special Forces Qualification Course
 - Kuwait, Dubai, etc.



USAG RHEINLAND-PFALZ

Airborne Assignments

- Per AR 614-200, Soldiers on assignment instructions to an airborne position or unit will be utilized for at least 3 years in an airborne position/unit unless physically disqualified, exempted by general Court-martial authority, separated, reassigned by HRC or accepted for another airborne, airborne ranger, special forces or other assignment which is considered by HRC to have higher priority
- Before issuing assignment orders, the Soldier of the proposed assignment must initial eMILPO report AAA-234 and indicate acceptance or declination of airborne assignment
- If Soldier declines airborne assignment, withdrawal of SQI (P) and deletion of assignment will be submitted IAW MILPER Message10-045, dated 17 Feb 10, and AR 614-200, dated 03 Sep 09



USAG RHEINLAND-PFALZ

TDY Enroute

- Prior to departure, SM must have a DD Form 1610 (contact S3)
- Soldiers with dependents, have two (2) TDY options:
- OPTION 2(b): Take family members to the new duty station, get them settled, then proceed to TDY en-route.
 - ✓ Gaining CMD may authorize up to 10 days leave for house hunting
 - $\checkmark\,$ Govt. transportation to and from TDY authorized
 - ✓ To receive BAH at new PDS an exception to policy must be approved through the local finance office and USAREUR G1 to the Army G1 for decision.

• OPTION 4(d):Take family members to:

- ✓ TDY location at personal expense
- $\checkmark\,$ Some other location at personal expense
- $\checkmark\,$ A designated location at Govt. expense other than the new permanent station
 - Entitlements for dependents transportation will be based on the most direct route between the old and the new permanent stations

IAW AR 600-8-11 Ch 4 Options 1(a) and 3(c) are only available if the Soldier is currently stationed CONUS.



USAG RHEINLAND-PFALZ

Billing Options

• CBA - Centrally Billed Account

Soldier will arrange travel utilizing PCS orders. Local Commercial Travel Office (SATO) will do the purchase transaction using Soldier's PCS orders. <u>Example</u>: Soldier and Family members travel from losing unit location via Patriot Express (From Ramstein thru Baltimore directly to gaining unit location.

• IBA - Individually Billed Account

Soldier will purchase a travel ticket at his/her own expense through the Local Commercial Travel Office (SATO) and receive reimbursement (at Gov. rate) once travel is complete.

Example: Soldier and Family members travel from losing unit location, choosing any other routing option for leisure travel or non Government directed / required travel to gaining unit location. Soldier pays all expenses out of his pocket and gets partial reimbursement for the travel as listed above.



USAG RHEINLAND-PFALZ

IBA – Government Travel Charge Card

- For those with an individually billed account (IBA), the gov't travel charge card (GTCC) will be used for all official relocation expenses.
- Upon notification of PCS, individuals who possess a GTCC will contact their local unit travel charge card Agency Program Coordinator (APC) to register into the PCS program.
- The following expenses are authorized for use with this program:
 - ✓ Transportation
 - ✓ Lodging
 - ✓ Meals
 - ✓ Temporary Quarters Subsistence Expense (TQSE)
 - ✓ House Hunting Approved expenses
- Cardholders will benefit from the convenience of charge card use. The card eliminates the need to apply for an advance of travel entitlements and reduces the travelers' dependency on personal funds.
- While in PCS status, accounts will not suspend, incur late fees, or report against command delinquency percentages. The program also contains safeguards to prevent fear of delinquency and subsequent account suspension due to late payment. Remember, you must be placed in PCS status by the APC, it is not automatic.



USAG RHEINLAND-PFALZ

Passports

- Ensure all of your dependents possess a valid No-Fee or Fee Passport
- Refer to the Electronic Foreign Clearance Guide for any travel
 restrictions and requirement: <u>https://www.fcg.pentagon.mil/fcg.cfm</u>
- For Visa requirements please check with your local Passport office



USAG RHEINLAND-PFALZ

DEERS / ID Cards

- Ensure ID Cards are valid past PCS travel; including dependents
- ID Cards can be renewed up to 90 days before expiration
- Obtain an 1172 from DEERS with ALL of your Authorized dependents to provide to housing at your next duty station



USAG RHEINLAND-PFALZ



LEVY Packet Requirements

- Levy information sheet
- DA Form 5117
- DA Form 5118
- AAA-234 / RFO for officers
- CBA / IBA election form
- DD 93 (most current physical addresses only. CMR or PSC not acceptable)
- ERB / ORB
- ERD Orders (if applicable).
- Signed out-processing briefing memorandum

In addition, for OCONUS to OCONUS moves:

- DA FM 5888 (signed and with EFMP Stamp)
- DA FM 4036
- DA FM 4787
- DA FM 5121
- Memorandum of Soldier's declaration concerning convicted sex offenders



USAG RHEINLAND-PFALZ

Assignment to OCONUS

- For Inter-Theater Transfer (ITT):
 - DA Form 31 (PCS Leave Form), signed by the commander w/ctrl #
- *** **Please note** CMD Sponsorship does not transfer within overseas locations and a new Sponsorship must be approved before Orders are published.****

USAG RHEINLAND-PFALZ



Reassignment

Orders Process

- Contact your S1 to complete your LEVY packet
- S1 will forward the completed packet to the MPD Reassignments for further processing
- Expect to receive your orders via an e-mail to your enterprise account within 5 to 10 working days of the MPD Reassignments receiving all of your completed and accurate documents.
- Orders will only be sent to individual's official email account.

USAG RHEINLAND-PFALZ



Reassignment

Keep in mind

- Your primary POC for assistance is your S1.
- Per Department of Homeland Security Policy, the name information contained in the orders must match the name in the passport **exactly**.
- Ensure that your DD Form 93 is up to date.
- Orders will not be issued without a **completed** Levy packet on file, to include a copy of the passport for dependents.
- **Nontransferable Flags**. If you are currently flagged for suspension of favorable actions you cannot receive orders until the flag is removed.



Sponsorship

USAG RHEINLAND-PFALZ

Out-processing Requirements

- Soldiers in the ranks of Private (E1) through Colonel (O6) are required to have a sponsor assigned when PCSing.
- Soldiers Out-Processing or Clearing will need to complete a DA Form 5434, blocks 1,2,4, and 5 completely.
- Unit S-1 will counsel soldier on reassignment process and completion of the DA Form 5434 (request for sponsor).
- Make sure that block 4D on your DA Form 5434 is completed with your Unit Sponsorship Coordinator's name, phone number and email address.
- Visit local Army Community Service (ACS) relocation office for pre-move information on gaining location, unit, installation, and community.



Sponsorship

USAG RHEINLAND-PFALZ



USAG Rheinland-Pfalz Installation Sponsorship Liaison Offices

Kaiserslautern Office Bldg. 3245, room 315 Kleber Kaserne, Kaiserslautern

DSN: 483-7333/8805 Civilian: 0631-411-7333/8805 Baumholder Office Bldg. 8660. room 107 & 203 Smith Barracks, Baumholder

DSN: 485-8272 / 7574 Civilian: 06783-6-8272/7574



USAG RHEINLAND-PFALZ

Out-processing Customer Service

Kaiserslautern

Bldg. 3245, Room 112a Kleber Kaserne Tel: 483-7372/8342 Civ: 0631-411-7372/8342

Baumholder

Bldg 8660, upstairs Smith Barracks Tel: 485-8376/7762 Civ: 06783-6-8376/7762

(Pick-up clearing papers and final-outs)

Kaiserslautern

Monday-Friday 0800-1145, 1230-1545

Baumholder

Monday-Friday 0800-1145, 1300-1615

Both locations closed on American Holidays. Limited service on German Holidays.



USAG RHEINLAND-PFALZ

Estimated Out-Processing Timeline (based on availability/departure date):

NOTE: Dates are prior to the departure date

- > 21 Duty Days: CPF places Soldier in Pre-Clearance mode.
- > 12 Duty Days: CPF conducts individual clearance interview and issues clearing papers.
- > 2 Duty Days: Soldier Final Out-Processes.
- > 1 Duty Day: Grace/Make-Up Final Out-Process Date. Last Resort!!! Avoid!!!



USAG RHEINLAND-PFALZ

Report to the CPF with orders for initial interview.

- > Conducted no earlier than 75 days prior to availability/departure date.
- > CPF schedules CIF appointment.
- > CPF schedules pre-clearance.
- > CPF schedules individual clearance interview (to receive clearing papers).

Soldiers should coordinate with the following agencies immediately upon receiving orders, and prior to scheduling CPF out-processing date(s):

- Transportation for shipment of HHG, UB, POV
- SATO Travel for flight reservations
- Housing for termination of quarters

** **Do NOT wait for clearing papers**. Clearing papers are not required to coordinate with/schedule appointments with these agencies.

Schedule Final Out-Processing date. Final-Out is scheduled for 2 duty days prior to availability/departure date.

Note: Out-process the community where you reside, not where you are assigned.



USAG RHEINLAND-PFALZ

Out-processing Scheduling

Pre-Clearance:

- > Automated system used to out-process personnel from the community.
- Soldier is not required to be present.

The CPF enters Soldiers into "INPROC/OUTPROC" pre-clearance mode 21 duty days prior to availability/departure date. CPF must have orders in order to begin pre-clearance in "INPROC/OUTPROC."

Applicable community agencies use "INPROC/OUTPROC" to pre-clear Soldiers or to indicate a need to out-process the Soldier in person. Some agencies cannot be pre-cleared, i.e., housing, transportation, vehicle registration, CIF, etc.

No orders = no "INPROC/OUTPROC" pre-clearance = more running around during clearing = less time for important business = more stress.



USAG RHEINLAND-PFALZ

Individual Clearance Interview (Receive Clearing Papers):

- Conducted no earlier than 12 duty days prior to availability/departure date.
- Soldiers must provide the following to receive clearing papers:
 Flight Itinerary, Leave Form & Orders
- > Soldiers are briefed on out-processing requirements that MUST be completed.
- > Soldiers are not authorized to sign for any agencies on the clearing papers.

*** For Baumholder personnel ONLY (there is NO Shuttle bus for Kaiserslautern)***

- Make your Patriot Express Shuttle Bus reservation with In/Out Processing
- Bus leaves once a week on Tuesdays at 0630 hrs from the Lagerhof



USAG RHEINLAND-PFALZ

Final Out-Processing

Conducted 2 duty days prior to availability/departure date. May be rescheduled to the following day (1 duty prior to availability/departure date) if all out-processing requirements are not met.

> All community agencies must be cleared, with signature/stamp and date on clearing papers, with the exception of pre-cleared agencies.

Commander or XO must sign commander's portion of DA Form 137-1 before reporting for Final Out appointment.

> All soldiers must be <u>on duty and in uniform</u> to final out-process. Must be in uniform at all other times when conducting official business in the CPF unless off duty, on leave, etc.

> All Soldiers must have a copy of their leave form (DA Form 31). In-Country leave must be clearly stated on the DA Form 31.

Must have 5 copies of orders & Housing Termination of OHA Stop form

Have your DD Form 1610 TDY / DTS orders if PCSing with TDY Enroute (unit provides)

➢ Go to: <u>http://www.myarmyonesource.com/outprocessing</u>, complete and print last page of the survey and have it on hand.



USAG RHEINLAND-PFALZ



OTHER IMPORTANT TASKS

- See Finance, know your entitlements i.e., Advanced pay/DLA etc...
- Vehicle Registration
- > TKS
- > Living off post Think of your final bills, terminating your contracts (may require advance notice) security deposits etc...



Finance Customer Support Team

USAG RHEINLAND-PFALZ

Hours of Operation & Contact Info

Kaiserslautern

Building 3245, Kleber Kaserne

Finance PCS Out processing Office DSN: 483-6008

Hours of Operation: 0800-1500 closed between 1200 -1300 for lunch

Scheduled Final Outs – Individual Times are on Clearing Papers <u>Baumholder</u>

Building 8660, Smith Barracks

Finance PCS Out processing Office DSN: 485-6955

<u>Hours of Operation</u>: M-T-W-F 0830-1145 & 1300-1545 Thurs. 0930-1145 & 1300-1545

Scheduled Final Outs – Individual Times are on Clearing Papers



Finance Customer Support Team

USAG RHEINLAND-PFALZ

Out-Processing Finance Brief

Allowances

- Cost of Living Allowance (COLA)
- Overseas Housing Allowance (OHA)
- Basic Allowance for Housing (BAH)
- BAH–Transit (BAH- T)
- Temporary Lodging Allowance (TLA)
- Dislocation Allowance (DLA)
- PCS Advance
- Exception to Policy (ETP)



USAG RHEINLAND-PFALZ

Out-Processing Finance Brief

COLA & OHA

- COLA Stops: The day before the member departs in compliance with a PCS order.
- OHA Stops: On the day the member's OHA lease terminates, or on the day before the member departs in compliance with a PCS order, which ever date comes earlier.



USAG RHEINLAND-PFALZ

Out-Processing Finance Brief

BAH & BAH-T

• BAH : If a Soldier with dependents is serving an UNACCOMPANIED overseas tour, the member is eligible for BAH at the "with-dependent" rate. (except for a member paying child support)

- BAH will continue until the Service member reports to the new duty station

• BAH-T: A Transit housing allowance rate is a temporary housing allowance paid while a member is in a travel or leave status between PDSs, provided the member is not assigned GOV'T QTRS. The Transit rate continues during proceed time and authorized delays en route, including TDY en route (par. U10416)

- BAH-T starts: the day the member departs an OCONUS area



USAG RHEINLAND-PFALZ

Out-Processing Finance Brief

Temporary Lodging Allowance (TLA)

- Provided to partially reimburse a Soldier for the more than normal expenses incurred while occupying temporary lodging.
- The Housing office is the approving authority.
- Soldier is authorized up to 10 days before departing on a PCS Order.
- Not entitled to TLA when on a leave status.

DOCUMENTS REQUIERED FOR TLA REIMBURSEMENT

ON POST GUESTHOUSE 1. TLA MEMO FROM HOUSING 2. ORDERS AND AMENDMENTS

OFF POST HOTEL

- 1. TLA MEMO FROM HOUSING
- 2. ORDERS AND AMENDMENTS
- 3. ITEMIZED PAID HOTEL RECEIPT
- 4. STATEMENT OF NON-AVAILABILITY



USAG RHEINLAND-PFALZ

Out-Processing Finance Brief

Dislocation Allowance (DLA)

- DLA is used to partially reimburse Service Members for expenses incurred when relocating a household on a PCS.
- Service Member with-out dependents will receive DLA at their next duty station if authorized. (E-6 and above)
- Service Members with dependents can request an advance by providing the documents below.

□ Advance Request Form (Finance will provide)

- □ Complete set of orders (including amendments)
- □ Flight itinerary (Service member & Dependents)
- □ DA Form 31 Request and Authority for Leave

*** Advance request can be made 10 duty days prior to Final Out ***



USAG RHEINLAND-PFALZ

Out-Processing Finance Brief

PCS Advance

- Service Members may request a maximum of one month's basic pay minus deductions prior to the PCS move. A second advance of pay may be paid at the new duty station not to exceed a total of three months basic pay minus deductions.
- Soldiers in the Pay Grade E-3 and below w/dependents and Soldiers in the Pay Grade E-4 and below w/o dependents must get the unit commander to approve *all requests*
 - □ Advance Request DD Form 2560 (Finance will provide)
 - □ Complete set of orders (including amendments)
 - □ DA Form 31 Request and Authority for Leave



USAG RHEINLAND-PFALZ

Out-Processing Finance Brief

Exception to Policy for Station Allowances

for Advanced or Deferred Travel

- Must submit an Exception to Policy, or ETP, through USAREUR G-1 to Department of Army (DA) G-1 to authorize new or current allowances.
- Can take 90+ days
- Not paid retroactively, but based upon date of receipt of ETP at DA G-1
- Any questions, please see Finance-Out Processing for further guidance



USAG RHEINLAND-PFALZ



Installation Transportation Office Services

Personal Property Shipments

- Household Goods (HHG) & Unaccompanied Baggage (UB)

- Privately Owned Vehicles (POV)
- Official Travel



USAG RHEINLAND-PFALZ

HHG Arrangements

Kaiserslautern

Daenner Kaserne

Bldg. 3104, Room 105/108 DSN: 483-7704/7751 / Civ: 0631-411-7704 Mon-Fri: 0800 – 1530 hrs Closed for Lunch 1200 – 1230 hrs

Kleber Kaserne

Bldg. 3245, Room 217 DSN: 483-7704 / Civ: 0631-411-7704 Mon-Fri: 0800-1530 hrs Closed for Lunch 1200 – 1230 hrs

Baumholder

Bldg. 8744, **Health Kaserne** DSN: 485-7110 / Civ: 06783-6-7110 Mon-Fri: 0800 – 1200; 1300 – 1630 hrs

- Make arrangements at least 10 days prior to the first Pickup Date
- Documents: PCS Orders (2+5), Inventory, POV Registration



USAG RHEINLAND-PFALZ



Entitlements

- Weight Allowances
 - Full JFTR Weight Allowance after a 36 Months Tour
 - Restricted Weight Allowance after a shorter Tour (2500 pounds or 25% of the full JFTR Weight Allowance
 - Weight Allowances include UB allowances
 - Professional Items (Pro Gear) will not count against Weight Allowance
- Authorized Origins: Current or any Previous Duty Station, Designated Location, NTS
- Authorized Destination: New Duty Station
- Any other Combination of Locations not to Exceed the Cost of an Authorized Routing



USAG RHEINLAND-PFALZ

Sequence of Events

- After receiving your orders contact the Transportation Customer Service.
- Arrange a pickup appointment with Transportation.
- Ensure that all items are cleaned for customs inspection.
- Pick up must be arranged at least working10 days prior to the requested date of pick up.



USAG RHEINLAND-PFALZ

Pickup Schedule

- Routine / normal: 10 Working Days.
- Blue Bark: ASAP, normally within two working days.
- Chapter: Prior to flight.
- EROD: Depends on the date of flight, normally after six working days.



USAG RHEINLAND-PFALZ

Preparation for Pickup of HHG

- Segregate Items for different Shipments (i. e. Furniture for HHG, small Items only for UB)
- To meet US Agriculture Requirements, make sure all Outdoor Equipment (High Risk Items) is clean to be included in the Shipment
- If available provide original Boxes for Stereo Equipment, TVs, PCs etc.) to the Packers (do not prepack any items)
- Have all Appliances disconnected before the Packers arrive
- Secure all Items and Documents (Cash, ID-Cards, Passports, Tickets etc.) you need while travelling to your new Duty Station in a separate Room



USAG RHEINLAND-PFALZ

Pickup of HHG & UB

- During and after packing of HHG & UB, Packers will mark all Items and Boxes, affix a numbered Sticker, and list them on the descriptive Inventory accordingly
- The Carrier's Inventory is going to be your Proof of Ownership during Delivery at the Destination
- HHG Items and Boxes are to be staffed in wooden Crates on the Carrier's Truck to be closed with serially numbered Seals
- Any Issue with the Packers: Contact the Quality Control Section @ 485-6580 or Cell Phone Numbers provided during your Counseling Session



USAG RHEINLAND-PFALZ



Delivery and Claims

- Transit Times from Germany to he USA
 - HHG: 55 70 days
 - UB: 30 36 days
- Shipments may be temporarily stored for 90 Days with an Extension Option of additional 90 days
- Claims for Loss or Damage
 - 1st Option: Claim with the Transportation Service Provider (TSP)/Carrier under the Full Replacement Value (FRV) Coverage within 75 days
 - 2nd Option: Claim with the Government Claims Office within 70 days



USAG RHEINLAND-PFALZ

Shipment of Alcohol

- See Transportation for packet.
- Fill out CBP Form 3299, blocks 1,2 &4.
- Fill out CBP Form 7501 blocks 10, 14 & 25.
- Visit the following website to determine limits for your state: <u>http://ttb.gov//wine/state-abc.shtml</u>
- Provide proof the any import taxes due have been paid.
- Provide an inventory sheet with the following information: Description, quantity, year produced, value when purchased, percentage of alcohol, size of the bottle and country of origin.
- Power of Attorney.



USAG RHEINLAND-PFALZ

POV Shipment

- POV Shipping Office, IAL, Bldg 8751, DSN 485-7445, CIV: 06783-2455
- One POV only per PCS (Exception: Military Couples)
- Requirements
 - Member must be Owner of the POV
 - POV must meet US Specifications (EPA & DOT)
 - POV must be operational
- Shipment is authorized to the dedicated Vehicle Processing Center (VPC) serving the new Duty Station or an alternate VPC based on Cost Comparison
- pcsmypov.com



USAG RHEINLAND-PFALZ

POV Shipment (cont'd)

- POV Tank may not contain more than 1/4 of Gas
- POV must pass the Agriculture Inspection (Exterior, interior, trunk and under the hood need to be totally clean)
- Transit Times range from 58 Days (Baltimore) to 70 Days (VPCs at the West Coast of the USA)
- Claims for Loss or Damages are to be filed with the Contractor (1st source) or the Government Claims Office (2nd source) at Destination



USAG RHEINLAND-PFALZ

Motorcycle Shipment

- Call Transportation office
- EPA Form 3520-1
- HS-7 (Importation of Motor Vehicle Equipment Subject to Federal Motor Vehicle Safety, Bumper and Theft Prevention Standards.
- Department of Transportation (DOT) sticker or incoming inventory, or incoming shipping document (DD788).
- Stateside Registration.
- Certificate of Title.
- Drain all gas, oil and water.
- Disconnect the battery.
- Clean the motorcycle for customs inspection.



USAG RHEINLAND-PFALZ

Airline Tickets

- Contact the Commercial Travel Office (CTO), SATO.
- Mandatory to use Patriot Express unless an exception has been approved.
- Bring six copies of your orders.
- Availability Date on Orders: 1st Day to travel
- Authorized Routing: From old to new Duty Station or location designated on orders.
- Alternate Routing: Commercial Travel Arrangements on a reimbursable Basis (not to exceed auth Cost above)
- Pet Shipment: Commercial Arrangement through CTO at Personal Expense (No Entitlement)



USAG RHEINLAND-PFALZ

Travel Arrangements

- Kaiserslautern Commercial Travel Office (CTO), SATO, Kleber Kaserne, Bldg 3245, Room 212A, CIV: 0631-341650
- Baumholder Commercial Travel Office (CTO), SATO, Bldg 8744, DSN 485-6689, Civ: 06783-99320
- Availability Date on Orders: 1st Day to travel
- Authorized Routing: From old to new Duty Station
- Alternate Routing: Commercial Travel Arrangements on a reimbursable Basis (not to exceed auth Cost above)
- Pet Shipment: Commercial arrangement through CTO at Personal Expense (No Entitlement)



Housing Office

USAG RHEINLAND-PFALZ



Army Out processing Information for Housing

IMCOM delivers and integrates base support to enable readiness for a self-reliant and globally-responsive All Volunteer Army

We are the Army's Home



USAG RHEINLAND-PFALZ



How Soldiers clear Housing



If Soldier lives on economy (with or without dependents):

- You are required to give a 30 day written notice to vacate your rental property. If short notice (less than 30 days), 15 days minimum (we can provide this via email)
- Schedule pre and final walk through inspection with the landlord
- Contact FMS to schedule temporary furnishings pick up
- Contact financial institution to stop electronic rent transfer 30 days
 prior to departure
- Contact utility companies to determine the clearing process, and schedule final meter readings. (If utilities are being paid by EFT, contact your financial institution to stop monthly payment).
- Contact Lodging for reservation- authorized ten (10) nights TLA in conjunction with the port call (fly out date) can not be split (i.e. 5 days, check out and check back in 5 days). You are required to stay within the Permanent Duty Station (PDS) area to be reimbursed TLA. (KMC Central Lodging Reservations DSN 480-4920/Commercial 03671-45-4920)

Soldier lives in government housing

- Call the Housing office to schedule an appointment to come in and schedule a pre and final inspection (must have a port call date to schedule the final inspection). Must be a 40 day notice. If you do not have a final inspection date, call KMC Housing to schedule an appointment to come in and set-up your final inspection. Bring 4 copies of your orders.
- Contact FMS to schedule temporary furnishing drop off and pick up. Keep in mind, all furnishings must be gone prior to final inspections
- Call in necessary work orders to have repairs/damages taken care of prior to final inspection.
- Make sure to be at your residence NLT 15 minutes prior to the pre and final inspection.
- Contact lodging for reservations (you will only be authorized 3 to 5 days TLA depending on port call day). You are required to stay within the Permanent Duty Station (PDS) area to be reimbursed TLA. (KMC Central Lodging Reservations DSN 480-4920/Commercial 03671-45-4920)

Soldiers residing in the Barracks need to contact the Barracks manager at CIV 0631-411-8202 or DSN 483-8202



USAG RHEINLAND-PFALZ



How Soldiers clear Housing

Soldier receives orders to depart/separate/ retire

If Soldier lives on economy (with or without dependents):	If Soldier lives in government housing:
Have section 19, 20 of the 333A filled out and signed by the landlord. Provide the 333A along with orders to the housing office to process your final TLA claim during the same time if you have a copy of your paid lodging receipt (Statement of Non-Availability and VAT if applies).	After final inspection, bring your copy of the 594 to the Housing Office. During this time we will process your final TLA claim and sign off on your out-processing checklist.
If you do not have your itemized lodging receipt with you when out- process, you can e-mail it to the housing organization e-mail org. box: <u>86ces.cehhousingoffice@us.af.mil</u>	If you do not have your itemized lodging receipt with you when out- process, you can e-mail it to the housing organization e-mail org. box: <u>86ces.cehhousingoffice@us.af.mil</u>
You will need to scan and email the following items for TLA re-imbursement:	You will need to scan and email the following items for TLA re-imbursement:
 Itemized lodging receipt, Orders (Front and back along with any amendments). If dual military, both service member's orders If you stayed in economy lodging for TLA you will need to scan: Lodging receipt, orders (front and back along with any amendments), Statement of Non-Availability (provided by Lodging Office), VAT Form if used. Upon completion of the TLA Claim Form 1357, it will be scanned and emailed to you and finance on your behalf. Email address must be encrypted for PII purposes. 	 Itemized lodging receipt, Orders (Front and back along with any amendments). If dual military, both service member's orders If you stayed in economy lodging for TLA you will need to scan: Lodging receipt, orders (front and back along with any amendments), Statement of Non-Availability (provided by Lodging Office), VAT Form if used. Upon completion of the TLA Claim Form 1357, it will be scanned and emailed to you. and finance on your behalf. Email address must be encrypted for PII purposes.

Soldiers residing in the Barracks need to contact the Barracks manager at CIV 0631-411-8202 or DSN 483-8202



USAG RHEINLAND-PFALZ

Baumholder Housing Division

- For any housing related issues contact the Baumholder Housing Division, 485-7585 or 485-6137.
- A pre-termination inspection and a final inspection must be scheduled prior to your check out of government quarters, barracks and off-post housing. For further information please check the Military Quarters Handbook on <u>https://www.housing.army.mil</u>
- The regular cycle for repainting of government quarters by the contractor is every 3 years and for floor sanding done by the contractor it is every 10 years.
- You are not required to return the government furniture for the final inspection if you are staying in Family housing. The government furniture in off-post housing must be returned to the Housing Office prior to the check out inspection.
- Additional info about clearing government quarters and off-post housing is covered in Army Regulation 420-1. Clearing of the barracks will be done by the Unit POC.
- A written termination notice is required if you are staying in off-post housing. Pre-printed forms are available at the Housing Division.



USAG RHEINLAND-PFALZ

Baumholder Housing Division

- Temporary Lodging Allowances (TLA) are covered in Army in Europe Regulation 37-4. Normally 3 days outgoing TLA is paid when moving out of government quarters but it could be up to 10 days if approved with an exception to the policy letter and for off-post housing it is normally 10 days outgoing TLA. TLA is not payable for Soldiers staying in the barracks.
- Additional information about clearing government quarters, off-post housing and the barracks is provided in Army in Europe, Supplement 1 to AR 420-1.



USAG RHEINLAND-PFALZ

Baumholder Housing Division

You are required to contact the Family Housing/Housing Referral Office serving your new duty station before you make housing arrangements for renting, leasing or purchasing any off post housing.

Please check the following homepage on the Internet for further housing info:

https://www.housing.army.mil/ah or http://www.militaryonesorce.mil/

Point of contact for the Baumholder Housing Division is

Baumholder Housing Division, Clinic Complex Area, Bldg 8745, tel.: 485-7138



USAG RHEINLAND-PFALZ

Permanent Change of Station (PCS) & Expiration Term of Service

- Central Process Facility (CPF) schedules all out processing appointments for PCS and ETS Service Members.
- CPF point of contact information is:

Kaiserslautern: 483-7372/8342 Baumholder: 485-8376/7762/7574

- Service Members may turn-in OCIE without clearing papers as long as they have their orders and a Memorandum of Record signed by their Unit Commander authorizing turn-in of OCIE to accommodate time constraints.
- Service Members who receive their installation clearing papers at a later date may return to CIF to have their clearing papers stamp.
- All other questions and/or concerns may be address during CIF's walk in hours.



USAG RHEINLAND-PFALZ

Pre-Clearance Steps

- Inspect all Organizational Clothing Individual Equipment (OCIE)listed on your CIF clothing record.
- Obtaining your clothing record: go to AKO, click on self service at the top, click on my clothing (Towards the bottom of the box labeled) "what's new" there is a link to get to your CIF
- Service Members may turn in damaged OCIE with the submission of a damage statement signed by their Unit Commander
- Fair wear and tear is exempt from charges of financial liability
- Service Members may direct exchange OCIE prior to their scheduled turn in



USAG RHEINLAND-PFALZ

Pre-Clearance Steps (cont'd)

- Service Members may use a black marker to block out names stenciled on CIF issued duffle bags
- Adjustment documents such as: Damage Statements, Statement of Charges and/or Financial Liability Investigation for Property Loss (FLIPL) may be processed by unit supply to address discrepancies
- Certain OCIE stock will accompany you to your next duty assignment which is identified by an asterisk (Y) on your clothing record
- Regulatory guidance may be obtain through Army in Europe Library & Publishing System: <u>https://aepubs.army.mil/pdfpubs/AER710-2.pdf</u>



USAG RHEINLAND-PFALZ



Quartermaster Laundry

- Laundered OCIE comes at no cost the Service Member
- Quartermaster Laundry accepts cloth based OCIE only
- Simply present your ID Card to Quartermaster Laundry for service
- Prepare your OCIE for service by removing the frame from the field pack, Vest ballistics inserts from IOTV, Blatter form the Hydration System and all Pin-on-Rank.
- Frames, Ballistics inserts, Blatter and Pin-on-Rank may not be laundered.



USAG RHEINLAND-PFALZ

Quartermaster Laundry

Kaiserslautern Point of Contact Information

- Rheine Ordinance Barracks (ROB),
 Kaiserslautern, Germany Building 326
- Telephone: 0631-3406-2678 / DSN: 493-2678
- Opening Hours: Mon-Fri. 0900-1700
- <u>CLOSED ON ALL GERMAN AND AMERICAN</u>
 <u>HOLIDAYS</u>

Baumholder Point of Contact Information

- Smith Barracks, Baumholder, Germany Building 8329
- Telephone: 06783-6-7127 / DSN: 485-7127
- Opening Hours: Mon-Fri. 0900-1700
- <u>CLOSED ON ALL GERMAN AND AMERICAN</u>
 <u>HOLIDAYS</u>



USAG RHEINLAND-PFALZ



CIF Clearing Appointment

- Service members must be in duty uniform to clear CIF
- Prior to departing your domicile inventory and inspect your OCIE
- Service Member should arrive 15 minutes prior to their scheduled appointment
- Upon your arrival please sign in, be seated.
- Please have Identification Card, orders and Installation clearing papers readily available
- Please provide adjustment document (S/C or FLIPL) to explain OCIE missing and/or damaged.
- Subject Matter Expert (SME) will call your name the begin the clearing process
- SME will inspect OCIE to insure stock is dirt, dry, free of markings and all components are present i.e. clips, buckles and straps
- In the event a second trip is required to clear CIF please return during walk in hours
- Service Members will receive an updated clothing upon completion



USAG RHEINLAND-PFALZ

Kaiserslautern Central Issue Facility

Hours of Operations

- Location Building 3225, Kleber Kaserne
- Mon/Tue/Wed 0730 0900 Walk-in/ DX 0900 - 1100 Turn-in (By Appointment Only) 1130 - 1230 Closed for lunch 1230 - 1500 initial issue (By Appointment Only)
- Thursday
 0730 1100 Walk-in/ DX/ Off Line Appointments 1130 - 1230 Closed for Lunch 1230 - 1500 Issue/ Turn-in (By Appointment Only)
- Friday Closed for internal operations
- Mon/Tue/Wed/Thurs Walk ins
- <u>CLOSED ON ALL GERMAN AND AMERICAN HOLIDAY</u>



USAG RHEINLAND-PFALZ

Kaiserslautern Central Issue Facility

Point of Contact Info

USAG Rheinland-Pfalz Kaiserslautern Military Community

Unit Address: Kaiserslautern Central Issue Facility, Unit 23152, APO AE 09054

PHONE COMM: 06314118672/8675 DSN: (314) 483 - 8672 / 8675



USAG RHEINLAND-PFALZ

Baumholder Central Issue Facility

Hours of Operations

- Location Building 8716, Quartermaster Kaserne
- Mon/Tue/Wed 0800-1130 Turn-in (By Appointment Only) 1200 –1300 Closed for lunch 1300 –1530 Direct Exchange and Partial Issue (Walk-In)
- Thursday Closed for internal operations
- Friday
 0800 11:30 Initial Issue (By Appointment Only)
 12:00 1300 Closed for lunch
 13:00 15:30 Initial issue (By Appointment Only)
- Mon/Tue/Wed/Fri Walk ins
- <u>CLOSED ON ALL GERMAN AND AMERICAN HOLIDAY</u>



USAG RHEINLAND-PFALZ

Baumholder Central Issue Facility

Point of Contact Info

USAG Rheinland-Pfalz Baumholder Military Community

Unit Address: Baumholder Central Issue Facility, Unit 23746, APO AE 09034

PHONE COMM: 06783-6-7470/6219/6273/7512/6477

DSN: (314) 485-7470/6219/6273/7512/6477

USAG RHEINLAND-PFALZ



You must be able to prove proper disposition of all POVs and weapons in order to clear/out-process from your community. You should not have any outstanding items, if so Vehicle Registration cannot stamp your clearing papers.

For more info: <u>http://www.eur.army.mil/rmv/Vehicle_Registration/default.htm</u>.



Vehicle Registration

USAG RHEINLAND-PFALZ

- <u>KAISERSLAUTERN</u>
- Building 2806, Kapaun Air Station
- DSN 489-7729 or CIV 0631 536 7729
- Hours of operation: Mon Fri 0700 1515hrs
- Close at 1100hrs the last duty day of the month.
- CLOSED American Holidays and Family Days
- To shorten your wait, call to make an appointment.

- <u>SEMBACH</u>
- Kaserne, Sembach/Kaiserslautern
- Building 216, 1st floor, room 126.
- DSN 542-2021/2022/2023 or CIV 0611-143-542-2021/2022 /2023
- Hours Of Operation: Mon Thurs 0800 1615, Fri 0800 - 1515
- The Registry will close at 1315 on the last working day of the month due to inventory.
- Closed on U.S. holidays. Closed at 1515 on all Training Holidays.

- BAUMHOLDER
- Smith Barracks, Building 8724, 1st Floor
- DSN 485-6350, CIV 06783-66350, FAX 485-7366
- Hours of operation: Mon-Fri 0815-1200, 1245-1600
- Last working day of the month 0815-1200 hrs.
- Last customer served 15 minutes before closing time.
- Closed on German and American Holidays.



Customs

USAG RHEINLAND-PFALZ

OFFICE	LOCATION	CIVILIAN & DSN PHONE NUMBER	HOURS OF OPERATION
Baumholder	US Army Customs Agency – Europe, Clinic Kaserne, Building 8747, Room 7104	06783-6-7442/8193 DSN: 485-7442/8193	Mon-Fri: 0800-1600 Closed on weekends and US and German holidays
Kaiserslautern	US Army Customs Agency – Europe, Kleber Kaserne, Building 3245, Room 215		Tue-Wed: 0830-1200 & 1300- 1600 Thur: 0830- 1200 & 1300- 1500 Fri: 0830-1200 & 1300-1600 Closed on weekends and US holidays

http://www.eur.army.mil/opm/customs/uscustoms.htm



Customs

USAG RHEINLAND-PFALZ



http://www.eur.army.mil/opm/customs/uscustoms.htm

Know Before You Go	This U.S. Bureau of Customs and Border Protection site has pages containing tips for returning residents and visitors, plus information on restricted and prohibited items, pets and animals, medicines, business travel and government employee exemptions.
International Mail Imports	U.S. Customs answers your questions on mailing gifts and personal property to the States.
Traveler Alerts	U.S. Customs and Border Protection's list of prohibited and restricted items.
Importing pets	Tips on importing cats, dogs and other pets and special quarantine requirements for birds.
Wildlife facts	Information on taking wildlife products, ivory, hunting trophies and endangered species products to the States. Find out more about applying for import permits for ivory or other wildlife items on the endangered species list.
Embargoes	Goods from Libya, North Korea and Cuba fall under U.S. trade sanctions (you will need Adobe Acrobat Reader to view these pages too).
Alcohol import links and shipping wine collections	The laws on importing liquor into the various states are as diverse as the states themselves. People considering taking large amounts of alcoholic beverages back to the States are well advised to check with their state alcohol board (ABC) in advance.
Gambling devices	The Department of Justice explains the rules for importing a gambling device to the States.
<u>Defense Personal Property</u> <u>System</u>	This website has been prepared to help you understand your entitlements and responsibilities concerning shipment of household goods, unaccompanied baggage, boats, pets, POVs and mobile homes.
Arriving in the USA by private plane or boat	When a private plane or boat arrives in the United States, it must land at a Customs port or other place where Customs service is available. This pamphlet explains reporting and Customs formalities.



USAG RHEINLAND-PFALZ

Who are required to out-process?

- Active Duty
 - Family Members (Spouse or dependents must have power of attorney from the JAG Office)
- Civilians (with logistical support)
 - AF/NAF employees
 - DODDs employees
 - Red Cross employees
 - USO employees
 - Service Credit Union employees
- DOD Contractors (with logistical support)



USAG RHEINLAND-PFALZ

Out-Processing

- 1. Return Value Added Tax (VAT) Forms:
 - Customers are required to return VAT forms
 - If the original copy (white) of the VAT form has been misplaced, the local VAT Offices will also accept the customer copy (pink) to clear out of the database.
 - If VAT forms have been lost and are unable to locate, the customer has the opportunity sign a LOST VAT FORM STATEMENT therefore authorizing the VAT Office to clear out any outstanding forms. However, this procedure normally results in a violation and will be on the customer's record up to 3 years. (NOTE: Customer is only authorized to clear out lost forms up to 3 times within a 3 year time period.)
 - No Refunds will be given for returning unused VAT Forms.



USAG RHEINLAND-PFALZ

Out-Processing (cont'd)

- 2. Close Out Utility Tax Avoidance Program (if required):
 - ALL UTAP customers are required to complete the "UTAP Customer Record Change" form that includes providing the VAT Office with a forwarding address and contact information.
 - Customers are required to provide one of the local VAT Offices with copies of final bills with proof of payment (e.g. bank statement or bank transaction slip).
 - Keep in mind that final meter readings are required in order for your final bill to be generated. Most utility companies can take up to 3 weeks to generate a final bill so please plan accordingly.
 - <u>Active Duty, Civilians & DOD Contractors</u>: Must provide local VAT Office with a copy of PCS orders.



USAG RHEINLAND-PFALZ

Out-Processing (cont'd)

- 2. Close Out Utility Tax Avoidance Program (if required) (cont'd)
 - If customer receives a credit, the utility company will refund customer either via bank transfer or can pick up directly at the utility company.
 - ALL utility bills MUST be paid in full prior to clearing the USAG Rheinland-Pfalz community. Monthly payment plans for outstanding utility bills are not authorized.
 - Active Duty: For any financial difficulties or hardships, active duty customers can go to ACS or the Finance Office to ask for an advance loan or further assistance.
 - If registered at the Ramstein VAT Office, the customer must provide final bills with proof of payment to Ramstein UTAP Office (Building 2118).
 - Active Duty: Ramstein will stamp out-processing paperwork, however you must return to Pulaski VAT Office to receive an Army stamp.



USAG RHEINLAND-PFALZ



USAG Rheinland-Pfalz VAT Offices

Pulaski VAT Office Location: Building 2925-Wing C Operation Hours: 0900-1700 (Mon-Fri; CLOSED Federal Holidays) DSN: (314) 493-1780 COMM: +49 (0)631-3406-1780

Kleber VAT Office Location: Building 3245, Room 109 Operation Hours: 0900-1600 (Mon-Fri; CLOSED Federal Holidays) DSN: (314) 483-1780 COMM: +49 (0)631-411-1780

For additional questions or concerns regarding out-processing, please contact POC below: VAT Program Manager DSN: 493-4642 COMM: +49 (0) 631-3406-4642



USAG RHEINLAND-PFALZ

USAG Rheinland-Pfalz VAT Offices (cont'd)

Landstuhl VAT Office (within the OneStop Shop & Library) Location: Building 3810 Operation Hours: 1000-1300 & 1400-1700 (Mon-Fri; CLOSED Federal Holidays) DSN: (314) 486-1780 COMM: +49 (0)6371-86-1780

Baumholder VAT Office Location: Smith Barracks, Building 8661-Room 148 Operation Hours: 1000-1300 & 1400-1700 (Mon-Fri; CLOSED Federal Holidays) DSN: (314) 485-1780 COMM: +49 (0)6783-6-1780

For additional questions or concerns regarding out-processing, please contact POC below: VAT Program Manager DSN: 493-4642 COMM: +49 (0) 631-3406-4642



FMWR Check Control

USAG RHEINLAND-PFALZ

Who are required to out-process?

- Active Duty
 - Family Members (Spouse or dependents must have power of attorney from the JAG Office)
- Civilians (with logistical support)
 - AF/NAF employees
 - DODDs employees
 - Red Cross employees
 - USO employees
 - Service Credit Union employees
- DOD Contractors (with logistical support)



FMWR Check Control

USAG RHEINLAND-PFALZ



- FMWR Check Control
 - <u>Kaiserslautern</u>

Pulaski Barracks, Bldg 2925 Wing C Internal Controls Office, room 103 0900-1700 (Mon-Fri; CLOSED Federal Holidays) DSN: (314) 493-4032/4105 COMM: +49 (0)631-3406-4032/4105

• Baumholder

Smith Barracks, Bldg 8661 VAT Office, room 148 1000-1300 & 1400-1700 (Mon-Fri; CLOSED Federal Holidays) DSN: (314) 485-1780 COMM: +49 (0)6783-6-1780

Appointment not required – cleared on walk-in basis



USAG RHEINLAND-PFALZ

Out-Processing

- Notify school registrar and school guidance counselor as soon as an estimated PCS date has been given. Withdraw student officially once orders are received.
- Clear AAFES Horizon Student Meal Program:

In the KMC Schools, visit the KMCC Customer Service Desk

In Baumholder, visit the Baumholder PX Customer Service Desk

- Contact the School Liaison Officer (SLO) to assist you with enrolling children in school at gaining installation or to request a youth sponsor for your student(s)
- Upon arrival at new installation, contact SLO and enroll students as soon as possible



Schools

USAG RHEINLAND-PFALZ



Out-Processing

Kaiserslautern: Pulaski Barracks, BLDG 2925, Stairwell B, Room 211 <u>usarmy.rheinland-Pfalz.imcom-europe.mbx.slo@mail.mil</u> DSN: 493-4123 COM: 0631-3406-4123

Baumholder:

Wetzel Housing, BLDG 8876, Room 25 usarmy.baumholder.usag.list.slo@mail.mil DSN: 485-6968 COM: 06783-6-6968



USAG RHEINLAND-PFALZ

Out-Processing

- Two-week notice is required to withdraw from a CYS Services program. Ensure you submit your withdrawal notice at the facility your child receives care.
- To clear CYS Services, sponsor MUST visit Parent Central Services. Parent Central Services will:
 - 1) Ensure a two-week withdrawal notice has been submitted and household account is paid in full. (Patrons cannot use CYS Services programs once cleared.)
 - 2) Digitally export your child's registration records to gaining installation and provide a hard copy of your child's file.
 - Assist with getting your child on the child care waitlist at the gaining installation. Upon receipt of orders, patrons may also visit <u>https://webtrac.mwr.army.mil</u> to go on the waiting list.
 - 4) Provide information on Army Child Care in Your Neighborhood (ACCYN) and Army School Age Programs in Your Neighborhood (ASPYN) options.
- CYS Services employees should speak with their director about the possibility of Leave Without Pay (LWOP), having their employment records digitally uploaded and receiving a copy of the Individual Development Plan (IDP).



Child, Youth & School Services (CYSS)

USAG RHEINLAND-PFALZ

Parent Central Services locations in USAG Rheinland-Pfalz

<u>Kaiserslautern</u>: Pulaski Barracks, BLDG 2898 Hours: 0900-1700 Mon - Fri DSN: 493-4156/4122 COM: 0631-3406-4156/4122

Landstuhl One Stop Shop, BLDG 3810 (same building as Landstuhl Library) Hours: 1000-1700 (Closed 1300-1400) Mon-Fri DSN: 486-8943 COM: 06371-86-8943 Baumholder:

Wetzel Housing Area, BLDG 8876 Hours: 0800-1700 Mon-Fri 1400-1700 by appointment, Thursday DSN: 485-7003 COM: 067836-7003



USAG RHEINLAND-PFALZ

Community Mail Rooms and Postal Service Centers

Miesau - Bldg. 1345 Community Mail Room (CMR) 403 APO AE 09059 DSN 481-3631, civ. 06372-842-3631

Panzer Kaserne - Bldg. 3106 Community Mail Room (CMR) 479 APO AE 09263 DSN 484-7710, civ. 0631-413-7710

Sembach - Bldg. 222 Postal Service Center (PSC) 10 APO AE 09142 DSN 496-7748, civ. 06302-67-7748 Pirmasens Kaserne - Bldg. 4108 Community Mail Room (CMR) 434 APO AE 09138 DSN 495-6420, civ. 06331-86-6420

Rhine Ordnance Barracks - Bldg. 0291 Postal Service Center (CMR) 422 APO AE 09067 DSN 493-2810, civ. 0631-3406-2810

Closed on American Federal Holidays



USAG RHEINLAND-PFALZ

Community Mail Rooms and Postal Service Centers

Baumholder – Bldg. 8661 Community Mail Room (CMR) 405 APO AE 09034 DSN 485-6505, civ. 06783-6-6505

Germersheim - Bldg. 7826 Community Mail Room (CMR) 425 APO AE 09095 DSN 378-3512/3536, civ. 0727-458-512

Landstuhl - Bldg. 3766, Wilson Barracks Postal Finance/Package Mailing Section APO AE 09180 DSN 486-8131, civ. 06371-86-8131 Kleber Kaserne - Bldg. 3243 Postal Service Center (CMR) 469 APO AE 09227 DSN 483-6818, civ. 0631-411-6818

Landstuhl - Bldg. 3766, Wilson Barracks Community Mail Room (CMR) 402 APO AE 09180 DSN 590-6692, civ. 06371-86-9464-6692

Closed on American Federal Holidays



USAG RHEINLAND-PFALZ

Official Mail Distribution Center

Bldg. 3013, Panzer Kaserne DSN 484-8496, civ. 0631-413-8496

Closed on American Federal Holidays



USAG RHEINLAND-PFALZ

Helpful Out-Processing Tips

- Stop by your servicing CMR/PSC/UMR before departure to close down your personal mail receptacle.
 - ✓ <u>The sponsor</u> must bring a copy of <u>orders and their I.D. card</u>
- A forwarding address <u>is required</u> at the time of out-processing.
 - ✓ Per DoD regulation, you first class mail and parcels will be forwarded for 1 year.
 - ✓ Subscription periodicals are forwarded for 60 days only.
- Your forwarding address can be updated with a new address after your departure by contacting your CMR/PSC/UMR via e-mail.
 - ✓ Ask for details when closing receptacle/out-processing



USAG RHEINLAND-PFALZ

Helpful Out-Processing Tips (cont.)

- Your mail receptacle will be closed within 24 hours and mail will begin to be forwarded.
 - Expect delays in receipt of forwarded mail to your new location since mail must transit to Germany (your current mail service location), then follow on travel to your new location.
- To avoid mail delays, update your new address online: <u>https://moversguide.usps.com/icoa</u>
- Remember to "contact and update" family, friends and correspondence with your new address ASAP!!!!



USAG RHEINLAND-PFALZ

Helpful In-Processing Tips

- Stop by your servicing CMR/PSC/UMR upon arrival to open your personal mail receptacle.
 - ✓ <u>The sponsor</u> must bring a copy of <u>orders and their I.D. card</u>
- Unit name and contact telephone number is required at the time of in-processing.

"Advanced Receptacles"

- For members who's unit sponsor obtained a mail receptacle prior to their arrival, stop by the CMR/PSC/UMR upon arrival to finish in-processing and receive the combination to your personal mail receptacle.
 - ✓ <u>The sponsor</u> must bring a copy of <u>orders and their I.D. card</u>



US Army Health Clinics – Baumholder & Kaiserslautern

As of 18 November 2015



Briefing Outline

PURPOSE: To provide an unclassified out-processing brief for the Baumholder & Kleber Army Health Clinics.



- Physical Exams
- PHA/PDHA/PDHRA
- TRICARE





- All PCS'ing and ETS'ing Soldiers must out-process through the Health Clinic records room.
- Per OPORD 14-86 Service Members and dependents are no longer authorized to hand carry medical records.
- Records will be shipped to your next duty station after being arrived in DEERS and TRICARE.
- Bring a copy of your orders and your out-processing checklist.





- Original medical and dental records are the property of the U.S. Government.
- Soldiers separating from the Army are entitled to two free copies of their medical record only if making a VA claim. Family members may also request copies of their records. Please provide the records room staff with sufficient time to fulfill this request.





The Clinic will:

- Check medical-readiness classification/MEDPROS and identify any delinquent or deficient categories for Soldiers to complete.
- Check Soldiers' immunization records in MEDPROS and identify any deficiencies for Soldiers to complete.
- Ensure Soldiers process through Army Behavioral Health OR Behavioral Health will preclear Soldiers in UCASWEB.





- Baumholder: Health Clinic, BLDG 8741, Front Entrance-Medical Records, Mon, Tue, Wed, Fri, 0800-1100. You must have your medical records in hand before you clear, or a document from your aid station stating they have been lost.
- Kleber: Health Clinic, BLDG 3287, RM#B104; For ETS, we need a copy of your ETS orders, then Records will be sent to US; for PCS, bring PCS orders, fill out DD 877 (provided), then records will be sent to receiving Unit.





Physical Exams

- Physical exams: Begin ETS/Separation Physicals no earlier than 120 and no later than 60 days before separation.
- All examinations initiated are by appointment only. Each exam consists of two parts (Part I = Initiation and Part II = Doctors Appointment).
- Baumholder: Contact DSN: 485-6409 or COM: 06783-6-6409 to schedule an appointment.
- Kleber: Contact DSN: 590-2730 or 590-2615 to schedule an appointment.
- PLEASE DO NOT contact the Appointment Line to schedule your Part I or Part II of your Exam.





PHA / PDHA / PDHRA

- Baumholder: Health Assessments not serviced by unit personnel must schedule at the Health Clinic, BLDG 8740, Front Desk, Team # 1.
- Kleber: Physical Exams, Health Clinic, BLDG 3287, Appointment Required, Call Central Appointment Line at DSN 590-5762, Civ # 06371-9464-5762.





TRICARE

- Baumholder: TRICARE, Health Clinic, BLDG 8741, Rm 205 walkin hours Mon-Thur 0730-1600, Fri 0730-1200. Must have a copy of orders and flight date.
- Kleber: TRICARE, BLDG 3245, Rm 218, Walk-In Hours 0730-1200, 1230-1530; bring copy of orders.





PCSing

- Need CAC card and a copy of orders
- Sign out: Green out-processing book.
- Fill out DA 3705 (receipt for outpatient treatment/dental record).
- Dental record/s will be put in an envelope and sealed with Vicenza DC label.
- Out-processing checklist will be signed and dated.

ETSing/Retiring

- Need CAC card and a copy of orders.
- Sign out: green out-processing book.
- Make copy/s of dental record/s and put in manila folder (original record will be kept in the clinic and turned in to PAD for transition to VA).
- Out-processing checklist will be signed and dated

America's Leader in Warrior Centered Oral Health





LANDSTUHL DENTAL ACTIVITY

Hours: Mon-Fri 0730-1630

BAUMHOLDER DC BLDG 8647

DSN: 485-2210/2211/2212 COMM: 06783-99-2210/2211/2212

KLEBER DC BLDG 3287

DSN: 483-1720/590-2620 COMM: 06371-9464-2620

LANDSTUHL DC BLDG 3703

DSN: 486-8136/486-8378 COMM: 06371-86-8136/8378

PULASKI DC BLDG 2921

DSN: 493-4443/4446 COMM: 0631-3406-4443/4446

America's Leader in Warrior Centered Oral Health





Veterinary Treatment Facility

USAG RHEINLAND-PFALZ

Kaiserslautern

Operation hours: 0700-1600 hrs Mon-Fri DSN 493-4444/4505 COMM: 0631-3406-4444/4505 Location: BLDG 2928, Pulaski Barracks

Baumholder

Operation hours: 0830 – 1600 hrs Mon, Tue, Wed, and Fri (Closed Thu) DSN: 590-1200 COMM: 06371-9464-1200 Location: BLDG 8758, Hospital Kaserne



Veterinary Treatment Facility

USAG RHEINLAND-PFALZ

PCS or separation requirements

- Contact the Veterinary Treatment Facility as soon as you receive assignment notification
- Requirements vary depending on destination.
- More stringent requirements for bringing your pet to:
 - Hawaii
 - Guam
 - Japan
 - United Kingdom



Veterinary Treatment Facility

USAG RHEINLAND-PFALZ

Checklist

- Call the VTF upon receipt of assignment at 493-4444/4505 to discuss requirements for traveling with your pet.
 - May require vaccinations and blood tests with six months advanced notice



Army Continuing Education Services

USAG RHEINLAND-PFALZ



ALL Separating Soldiers must out-process the Education center. PCSing Soldiers are not required.

All Soldiers who are separating must visit the Rhine Ordnance Barracks and the Baumholder Education Centers to discuss their educational benefits. Please ensure that you have a copy of your DD Form 214 Worksheet in order to separate.

Hours of Operation and Contact Info

Rhine Ordnance Barracks

BLDG 288

Mon-Fri 0730-1630

CIV: 0631-3406-2588; DSN: 493-2588

Baumholder

BLDG 8332

Mon-Fri, 0800-1700

CIV: 0678-36-8892; DSN: 485-8892



Voting Assistance

USAG RHEINLAND-PFALZ

Ensure YOUR VOTE Transitions with You!

Visit one of the following locations for voter registration assistance:



VOTE

1. www.FVAP.gov2. Your Unit Voting Assistance Officer3. Installation Voting Assistance Office / Voter Assurance Agency:

Kleber Kaserne, Bldg 3245, Room 114 DSN: 483-8894 / 8405 / 8062 Smith Barracks (Baumholder), Bldg 8660, Room 110 DSN: 485-8692 / 7255 Hours: Mon-Fri 08:00-12:00, 13:00-16:00 Email: usarmy.rheinland-pfalz.imcom-europe.mbx.usag-r-p-voting@mail.mil



Relocation Readiness P R O G R A M

ACS OUT-PROCESSING BRIEFING

<u>Kaiserslautern</u> DSN 493-4203 Civilian 0631-3406-4203 Pulaski Barracks, Building 2891 Baumholder DSN 485-8188 Civilian 06783-6-8188 Clinic Kaserne, Building 8746





Hours of Operation

- Kaiserslautern Office
 - M-W, F: 0800-1700
 - Th: 0800-1300
- Baumholder Office
 - M-W, F: 0800-1700
 - Th: 1300-1700
- Closed on Federal Holidays
- Open on Training Holidays





PCS Workshop

- Smooth Move PCS workshop is offered once a month
- Target timeframe to attend: 6 months to 45 days prior to departure
- See our Facebook page for class calendar

www.facebook.com/RheinlandPfalzACS





Special Assignments

- US Army Recruiting Command
 - Contact ACS for a copy of the USAREC Family Strong Resource Guide (electronic)
- Assignment to Alaska or Hawaii
 - Special briefings and information are available for these locations





Special Assignments

- Assignment to another OCONUS location
 - Italy
 - Belgium, Netherlands, Luxembourg
 - Korea
 - Japan
- Special briefings and information are available for these locations



Special Situations

- Family members remaining in Germany
 - Short term (i.e. complete school year, etc.)
 - Long term (local national spouse, children in German schools, etc.)





Special Situations

- Moving to the states for the first time with a foreign spouse
 - Immigration Visa is a **REQUIREMENT!**
 - Contact ACS for the U.S. Consulate's military members immigration checklist





Special Situations

- Exceptional Family Member Program
 - Complete EFMP Querying Form (DA Form 7415) and return it with your Out-Processing packet
 - Contact ACS/EFMP early in the PCS process for guidance and resources
 - Medical enrollment must be updated every 3 years
 - Educational enrollment must be updated every year





EFMP Command Sponsorship

- All Soldiers must complete DA Form 5888, Command Sponsorship Screening
 - If moving to another OCONUS assignment, including Alaska and Hawaii
 - If relocating to another installation in Germany
- ACS EFMP can assist Soldiers with form completion



EFMP Command Sponsorship

- For EFMP Medical services contact the EFMP Coordinator/Special Needs Advisor
 - LRMC: 590-5756
 - Kleber Clinic: 590-1130
 - Baumholder Clinic: 590-1130
- The following services are provided:
 - Form 5888 enrollment/disenrollment requests, EFMP updates, information on medical related services, command sponsorship and EFMP screenings



ACS Relocation Tools

- Information Referral: termination letters (housing contract, cell phones, utilities, etc.)
 - See Termination Timeline handout for what to bring to appointment
 - Must have a copy of your orders
- Lending Closet: dishes, pots & pans, small kitchen appliances to borrow (up to 60 days)
- Hello America!: free class designed to help foreign spouses moving to the States for the first time
 - See ACS calendar for monthly schedule





ACS Relocation Tools

- Employment Readiness: USA Jobs class, Private Sector Resume Writing class
 - Assistance for spouses and separating service members
 - Assistance with Veterans Preference and Spouse PPP
- Financial Readiness: moving budget and emergency savings
 - See ACS calendar for monthly class schedule





Reverse Culture Shock

- When you re-enter the U.S., it is normal to experience some 'reverse' culture shock
 - The USA will not be the same as when you left
 - You are not the same as when you left
 - If you have children, they may have less freedom in the USA than they experience in Germany





Other Considerations



- Moving with pets
 - Health certificate valid for 10 days
 - Rabies vaccinations must be at least 30 days old prior to flight
- Moving with children
 - Keep them involved
 - See Checklist for Student Transition
 - Google: 'Military Youth on the Move"





Web Resources

Plan My Move application

https://apps.militaryonesource.mil/MOS/f?p=PMM:ENTRY:0

Military Youth on the Move

http://apps.militaryonesource.mil/MOS/f?p=MYOM:HOME2:0

Military Installations www.MilitaryInstallations.dod.mil

Military One Source www.MilitaryOneSource.mil

Army Housing Information https://www.housing.army.mil/



Plan My Move









Teens



Contact Us

FAQ



Crisis and

Prevention







Casualty Assistance Child Abuse and Domestic Abuse

Children, Youth & Exchanges

Commissaries &

Deployment

Disaster Resources

EFMP/Specia Needs

Service members, family members, service providers, and command-welcome to Military OneSource. Policies, procedures, timely articles, cutting-edge social media tools, and support. All in one place, empowering our military community.



WEBSITE RESOURCES About Military OneSource ePublication Archives FOIA

LEGAL AND SECURITY Accessibility Disclaimer DoD No Fear Act Download a PDF reader Privacy Policy and Security

D You t Tube

Social Media Hub

STAY CONNECTED

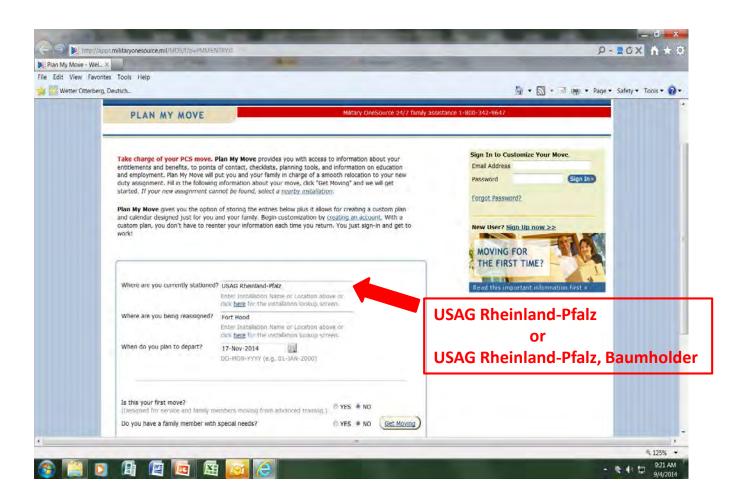
OUR WEBSITES

MilitaryINSTALLATIONS Military Youth on the Move MSEP Career Portal Plan My Deployment Plan My Move eSponsorship Training **Resource Request Form USA4 Military Families**

bottom of the web page

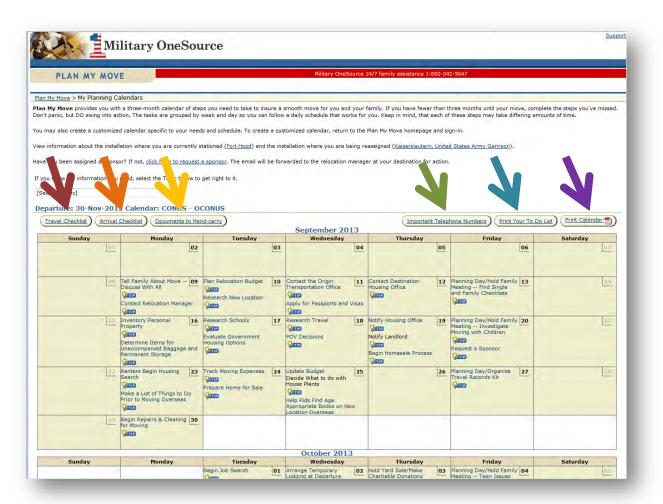


Plan My Move





Plan My Move





Add the following

- EFMP Querying Form (DA Form 7415)
- Termination Timeline
- Checklist for Student Transition
- Tschüss Book





Relocation Readiness P R O G R A M

ACS OUT-PROCESSING BRIEFING

<u>Kaiserslautern</u> DSN 493-4203 Civilian 0631-3406-4203 Pulaski Barracks, Building 2891 Baumholder DSN 485-8188 Civilian 06783-6-8188 Clinic Kaserne, Building 8746



USAG RHEINLAND-PFALZ





USAG Rheinland-Pfalz Out-Processing Briefing

Congratulations! You have completed the out-processing briefing.

You must complete the enclosed memorandum in order to receive your PCS orders and out-processing clearing papers.

Click here for the memorandum