



**INSPECTOR GENERAL**  
**DEPARTMENT OF DEFENSE**  
4800 MARK CENTER DRIVE  
ALEXANDRIA, VIRGINIA 22350-1500

September 21, 2016

MEMORANDUM FOR: SEE DISTRIBUTION

SUBJECT: Assessment of DoD's Response to the August 2014 Final Report to the Secretary of Defense, Military Health System Review, Quality of Care  
(Project No. D2016-D00SPO-0222.000)

We plan to begin the subject assessment in September 2016. Our objectives are to:

- Determine if DoD's initial response to the August 2014 Military Health System (MHS) Review Final Report to the Secretary of Defense demonstrated an improvement in the quality of care of those military treatment facilities identified as "underperforming".
- Determine if the MHS developed a performance management system to assess Military Service medical treatment facility performance using a consistent set of quality measures.
- Determine if the MHS developed common health care standards, processes, procedures and policies based on periodic analysis of performance measurement data.
- Determine if MHS performance reviews of treatment facilities were used to make improvements in patient quality of care.

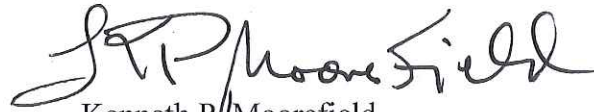
We may expand the objectives and scope during the course of the assessment if we find additional program oversight issues that require immediate management attention. We will also consider suggestions from management on additional or revised objectives for this assessment.

We plan to perform the assessment in and around the National Capital Region and at other locations, including the Air Force Medical Operations Agency and U.S Army Medical Command in Texas. We may identify additional locations during the assessment.

Please provide us with a point of contact for the assessment within 10 days of the date of this memorandum. The point of contact must be a Government employee – a GS-15, pay band equivalent, or the military equivalent. Send the contact's name, title, grade/pay band, phone number, and e-mail address to [REDACTED]

You may obtain information about DoD, Office of Inspector General from DoD Directive 5106.01, "Inspector General of the Department of Defense," August 19, 2014; DoD Instruction 7600.02, "Audit Policies," October 16, 2014; and DoD Instruction 7050.03, "Access to Records and Information by the Inspector General, Department of Defense," March 22, 2013. Our website is [www.dodig.mil](http://www.dodig.mil).

If you have any questions, please contact [REDACTED]

A handwritten signature in cursive script, reading "K P Moorefield".

Kenneth P. Moorefield  
Deputy Inspector General  
Special Plans & Operations

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