



Community

Telephone

Book

If changes are required or in case we have made some errors, please email the correct info to marie.l.gallant1.In@mail.mil, so that we can keep this book current.

1 October 2014

Do not discuss classified information on non-secure telephones. Official DoD telephones are subject to monitoring for communications security purposes at all times. DoD telephones are provided for the transmission of official government information only and are subject to communications security monitoring at all times. Use of official DoD telephones constitutes to communications monitoring in accordance with DoD Directive 4640-6.

Headquarters
US Army Garrison Benelux
Unit 21419
APO AE 09708

* USAG Benelux Pam 25-19

1 October 2014

Information Management

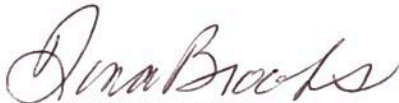
COMMUNITY TELEPHONE BOOK

** This pamphlet supersedes USAG Benelux Pam 25-19, dtd Aug 12, which is obsolete*

For the Commander:

Official:

JOSEPH P. MANNING
Deputy to the Garrison Commander



DONA BROOKS
Director, Human Resources

Summary. This pamphlet is a directory of telephone numbers for the community facilities in the USAG Benelux community.

Summary of Changes. This is a revision update on information about hours of operations, locations and phone numbers.

Applicability. This pamphlet applies to all military and civilians working the Benelux community.

Suggested Improvement. The proponent of this publication is the ASD, DSN 361-5617. Users may suggest improvements to this regulation by sending DA Form 2028 to the ASD, USAG Benelux, ATTN: IMCH-HRA, Unit 21419, APO AE 09708-1419

Distribution. This publication is intended for unrestricted electronic dissemination to USAG Benelux organizations and is available on the Benelux SharePoint at <https://home.army.mil/sites/eur/BEN/ben/DHR/doc/Pubs/SitePages/Home.aspx>.

Emergency Telephone Numbers

French Speaking

100 – Emergency Medical, Ambulance and Fire Station

101 – Federal Police

112 – European Emergency Number (any phone)

070 / 245 245 – Poison Center

0800 / 32 123 – Suicide Center

English Speaking

065 / 443 334 – Emergency Medical, Ambulance and Fire Station

065 / 443 334 – Federal Policy

02 / 648 4014 – Suicide Center

Military Police

068 / 275 301 – Chièvres MP - DSN 361-5301

02 / 717 97 69 – Brussels MP - DSN 368-9769

423 – 3343 – International MP

423 – 3334 – SHAPE Federal Policy

Assistance Operators

065 / 447 111 - SHAPE (MIL/CIV) - 423 - 7111

068 / 275 111 - Chièvres (Mil/Civ) - 361 - 1110

0800 / 228 00 - English Speaking - 0800 / 553 12

Dialing Instructions

To call Belgium from the United States

Dial 011-32-65 – Local Number (Mons Area)

Dial 011-32-68 - Local Number (Chièvres Area)

Dial 011-32-2 – Local Number (Brussels Area)

To call the United States from Belgium

Dial 001 – Area Code – Local Number

To call a Cell Phone in Belgium

Dial the complete cell phone number

Belgium White, Yellow and Golden Pages

<http://www.1307.be>

<http://www.goldenpages.be>

Numbers starting with 423, 366, or 361 are DSN numbers

423 & 366 for SHAPE area

361 – Chièvres Air Base and Daumerie Caserne

Dialing from a commercial phone to a DSN prefix

423 – 5712 ↔ Dial 065 / 44 5712

366 – 5713 ↔ Dial 065 / 32 5713

361 – 5714 ↔ Dial 068 / 27 5714

Army Substance Abuse -----	Mon-Wed & Fri 0800-1200/ 1300-1700 -----	423 -2474/ 361-5983
Civilian Training -----	Thu 1500-1700 -----	361-5886
Admin Office -----	Mon-Fri 0800-1200/1300-1700 -----	423-2658
American Forces Network -----	Mon-Fri 0900-1700 -----	423-4121
Listener Line -----		423-3609
American Red Cross -----	0800-1630 (Stuttgart) -----	431-2812
Army Community Services -----	Mon-Thu 0800-1730 / Fri 1100-1700 -----	366-6861
Main Line -----	Mon-Thu 0800-1730 / Fri 1100-1700 -----	366-6824
ACS Director -----		366-6874
AFTB/AFAP -----	Mon-Thu 0830-1730 / Fri 1100-1730 -----	366-6833
American Volunteer Corp Coordinator -----		366-6833
Employment Readiness Program -----		366-6815
Exceptional Family Member -----	Mon-Thu 0830-1730 / Fri 1100-1730 -----	366-6898
Family Advocacy Program -----	Mon-Thu 0830-1730/ Fri 1100-1730 -----	366-6861
Financial Readiness Program -- /AER -----	Mon-Thu 0800-1730 / Fri 1100-1730 -----	366-6804
Information & Referral Program -----		366-6824
New Parent Support Program -----		366-6832
Relocation Program/- Lending Closet -----	Mon-Thu 0800-1730 / Fri 1100-1700 -----	366-6817
SARC/SAPRP -----		366-6863 / 0476-762 264
Military & Family Life Consultant -----		0497 - 653 738
Fax -----		366-6896
Domestic Violence/Violence Advocacy hotline -----		0472-901 068

Arts & Crafts

Office ----- Tue-Fri 0900-1700 ----- 423-3884

Trips & Tours Office ----- Mon-Thu 0900-1700 / Fri 0900-1530 ----- 423-6040

Ceramic Dept ----- Tue 0900-2000 / Wed-Thu 0900-1700 ----- 423-4309
 Fri 0900-1530

Frame Dept ----- Mon & Thu 0900-1530 / Fri 0900-1200 ----- 423-4312

Auto Repairs/Parts/Sales/Rentals

AAFES New Car Sales ----- Mon-Sat 1000-1800 ----- 361-5359

Chièvres Auto Skills Center ----- Tue-Thu 1200-2000 / Fri 1200-1800 ----- 361-5796/5904
 Sat 1000-1800

Banks/Credit Unions

Andrews Federal Credit ----- Tue-Sat 1000-1700 / Thu 1000-1800 ----- 361-5809/ 068-656 680
 Union

Benelux Finance Office ----- Mon-Fri 0900-1600/Closed Thu ----- 423 - 4098/3511

Disbursing/Cashiers ----- Mon-Fri 0900-1600 / Closed Thu ----- 423 - 4687/4692

MilPay Customer Service ----- Mon-Wed/ Fri 0900-1600 /Closed Thu ----- 423-5219/3511

In/Out Processing ----- Mon-Fri 0900-1600 ----- 423-8364

Separations/Retirements ----- Mon-Fri 0900-1600 ----- 423-7640
 Appointments Preferred

Commercial Accounts ----- Mon-Fri 0900-1600 ----- 423-5132/4097/5397

Accounting ----- Mon-Wed 0800-1600 / Fri 0800-1500 ----- 423-4209 / 065/448 370

Travel ----- Mon-Fri 0900-1600/Closed Thu ----- 423-4843

Dial-A-Rate ----- 24 Hours ----- 423-3601

Banco Monte Paschi ----- Mon-Fri 0900-1600 ----- 065-446789

Beauty/Barber Shop

Barber Shop----- Mon-Thu 0900-1700 / Fri 0900-1600----- 423 - 5498 / 065-445 498

Barber Shop (GB Area) ----- Tue, Thu & Fri 0930-1800 /Wed 0930-1730/----- 423-2614 / 065-442 614
Sat 0900-1700

Barber Shop (PX Area) ----- Tue-Sat 1000-1800 ----- 361-5635

Beauty Shop (GB Area)----- Tue-Fri 0900-1800/Sat 0900-1700 ----- 423 -5983 / 065 -445983

 Beautician ----- Tue-Fri 0900-1800/Sat 0900-1700

Beauty Shop (PX Area) ----- Tue-Sat 1000-1800 ----- 361-5340

Billeting

SHAPE INN----- Mon-Thu 0800-1300/1400-1645 ----- 423-4385
Fri 0800-1200/1300-1445/Closed Sat-Sun & Shape Holidays

Chièvres Army Lodge----- 24 Hours ----- 361-6711
068-267 111

Reservations ----- 361-6704/068-267 404

Bus Service

School Bus Service ----- Mon-Fri 0900-1115/1330-1430/ 1600-1630 ----- 423-4013/4030
during school period
Mon-Fri 0900-1300 during vacations

Customer Help Line ----- Mon-Fri 0900-1115/1330-1430/1600-1630 ----- 423-6033

Shuttle Bus SHAPE ----- Mon-Fri 0800-1700 ----- 361-6332
Chièvres HQ

Child Care

Child Development Center ----- Mon-Fri 0600-1800----- 423-5618

Registration----- Mon-Fri 0900-1700 ----- 423-6099/6093/6097

Youth Center ----- Mon-Thu 1200-1300 /1530-1800----- 423-5610/5789
Fri 1200-1300/1530-1900

Child Care continued

Middle School Center----- Mon-Thu 1530-1800 / Fri 1530-1900 ----- 423-5610/5789
Fri 1200-1300/1530-1900

Teen Center----- Mon-Thu 1200-1300/1530-1800 ----- 423-5610/5789
Fri 1200-1300/1530-1900

Issue Office----- Middle School 1530-1900----- 423-5610
High School 1200-1900

Child & Youth Svcs----- Mon-Fri 0900-1700 ----- 366-6830

Dining/Club/SNACK BARS/RESTAURANTS

AAFES Food Court ----- PX Area ----- 361-5677/5489

Burger King ----- Tue-Fri 0800-1900 / Sat 0900-1900 / Sun 1000-1800

Anthony's Pizza ----- Tue-Sat 1100-1800 / Sun 1100-1600

Doner Kebab----- Mon 1100-1400 / Tue-Sat 1000-1900 / Sun 1000-1800

Headquarters Cafeteria ----- 423-5114

Breakfast ----- Mon-Fri 0730-1000

Lunch ----- Mon-Fri 1130-1400

Bar----- Mon-Thu 0900-1630 / Fri 0900-1600

Bowling Center----- 423 - 5696/5697/5698

Bar----- Tue-Thu 1130-2300 / Fri-Sat 1130-2330 / Sun 1200-1900

Kitchen ----- Tue-Thu 1130-2100 / Fri-Sat 1130-2130 / Sun 1200-1900

Continental Mess ----- 423-4741

Breakfast ----- Mon-Fri 0700-0900

Lunch ----- Mon-Fri 1130-1330

Dining/Club/SNACK BARS/RESTAURANTS continued

SHAPE Club ----- 423-4133

Lunch ----- Info: www.shapeclub.be

Dinner ----- Info: www.shapeclub.be

Rendez-Vous----- Mon-Fri 0900-1800 / Sat 0900-1600 ----- 423-5220/065-445220
 Closed Sun & SHAPE Holidays

Pizza Bowl----- 423-5697/065-445697

Snack Bar Hours----- Tue-Fri 1130-2100/Sat 1130-2130/Sun 1200-1900

Bar Hours----- Tue-Thu 1130-2300/Fri-Sat 1130-2330/Sun 1200-1900

Education

Education Center----- Mon-Fri 0800-1700 ----- 423-3466

Air Force Advisor ----- Tue-Thu 0900-1300 / ----- 423-4446
 Mon & Fri by Appointments

Language Center----- Mon-Thu 0830-1700 / Fri 0830-1500 ----- 423-4971

Testing Center----- Mon-Thu 0830-1630----- 423-5501

University Maryland ----- Mon-Fri 0930-1630 ----- 423-5173

University Oklahoma ----- Mon-Thu 1000-1530/Fri by Appointments ----- 423-3654

Central Texas College ----- Mon-Thu 0900-1400 ----- 423-7447

Embry-Riddle----- Mon-Fri by Appointments ONLY ----- 423-4645

Health Facilities

Allergy/Immunization ----- Walking Mon-Wed, Fri 0800-1130 / 1245-1645 -- 423-5848
 Thu 1245-1645

Appointments Dental ----- Mon-Fri 0800-1200/1300-1645 ----- 423-5806/5807

Appointments HN & ----- Mon-Fri 0800-1600----- 423-5036/5037/ 5831
 Landstuhl Hospitals

Appointments Regular ----- Mon-Fri 0730-1600 ----- 423-5886

Health Facilities continued

Billing Official for US Active Duty	----- Mon 0830-1130/1230-1550 ----- Tue-Fri 0830-1130/1230-1530	----- 423-5853
Billing Official for US Dep/Retirees	----- Mon-Fri 0830-1130/1230-1530 ----- Tue-Fri 0830-1130/1230-1530	----- 423-5853
Chief, PAD & Tricare	----- Mon-Wed & Fri 0800-1200/1300-1700 ----- Thu 1300-1700	----- 423-7895
Educational Developmental Intervention Services (EDIS)	----- Mon-Fri 0800-1700 -----	----- 423-5931/5970/5915
Enrollment Services	----- Mon-Fri 0830-1645 -----	----- 423-5837
Laboratory	----- Mon-Wed & Fri 0800-1130/1300-1630 ----- Thu 1300-1630	----- 423-5899
Medical Records In/ Out Processing	----- Mon-Wed, Fri 0800-1700 / Thu 1300-1700 -----	----- 423-5857/5802
Optometry	----- Mon-Fri 0800-1130/1300-1630 -----	----- 423-5860
Patient Liaison Ambroise Paré Mons	----- Mon-Fri 0800-2400 ----- Weekends & Holiday 1100-1900	----- 065-392912 065-414009
Patient Liaison Ambroise Paré	----- Mons - After above duty hours -----	----- 065-392911 065-414008
Patient Liaison Supervisor SHAPE	----- Mon-Fri 0800-1200/1300-1700 -----	----- 423-5849/5900
Pharmacy	----- Mon-Wed, Fri 0830-1230 / 1330-1700 ----- Thu 1130-1230/1330-1700	----- 423-5808
Military Physical Exams	----- Mon-Wed & Fri 0800-1130/1400-1630 ----- Thu 1400-1630 !!! Appointments preferred !!!	----- 423-5876/7887
Physical Therapy	----- Mon-Wed, Fri 0800-1200/1300-1700 ----- Thu 1300-1700	----- 423-5866
Preventive Medicine	----- Mon-Fri 0800-1200/1300-1700 -----	----- 423-5043/5952/5041
Behavior Health Department	----- Mon-Fri 0800-1130/1300-1700 -----	----- 423-5008

Health Facilities continued

Radiology -----	Mon-Wed,Fri 0800-1130/1300-1700----- Thu 1300-1700	423-5883
Social Work/Family Advocacy -----	Mon-Fri 0800-1130/1300-1700 -----	423-5801
Front Screening -----	Mon- Fri 0800-1700 -----	423-5023
Back Screening -----	Mon-Fri 0800-1700 -----	423-3321
Women, Infants & Children Overseas ----	Tue & Thu 0800-1630 -----	423-5971
Central Appointment Line -----	Mon-Fri 0800-1700 -----	423-5886
Admin Executive Assistant -----	Mon-Fri 0800-1200/1300-1700-----	4235841

Hotels/Billeting

Auberge de Lens -----	Mon-Sun 0800-2100 -----	065-229041
Casteau Resort Hotel -----	24 Hours -----	065-32040
Le Lido Best Western Hotel ----	24 Hours -----	065-327800
Chièvres Army Lodge-----	24 Hours -----	068-267111
Les Auges -----	Mon-Sun 0600-2300 -----	068-457250
Hotel Mercure de Mons -----	24 Hours -----	065-723685
Hotel Du Parc-----	Mon-Sun 0700-2300 -----	068-285485
SHAPE Inn-----	Mon-Thu 0830-1300/1400-1645 ----- Fri 0830-1200/1300-1445/Closed Sat, Sun & SHAPE Holidays	423-4385

Housing Service (US)

Central Furnishing -----	Mon-Fri 0830-1200/1230-1600-----	361-5477/5452
Economy Leased Housing		
Customer Service-----	Mon-Fri 0900-1300/1330-1600----- Thu 0900-1300/ 1330-1500	366-6437

Housing Service (US) continued

Chief Inspector ----- Mon-Fri 0900-1300/1300-1600----- 366-6285/6284
 Thu 0900-1300/1330-1500

Inspectors ----- Mon-Fri 0900-1300/1330-1600----- 366-6439/065-326439
 Thu 0900-1300/1330-1500

Family Housing Lease ----- Mon-Wed, Fri 0900-1600 / Thu 0900-1500 ----- 366-6394/6464

AFH/UPH ----- Mon-Fri 0800-1630 ----- 361-5708

Housing Services/TLA ----- Mon-Wed, Fri 0900-1600 / Thu 0900-1500 ----- 366-6109/6284

Off Duty Emergencies ----- 24 Hours / Chièvres MP Desk ----- 361-5301

NLC/Legal Office

Legal Assistance ----- Mon-Fri 0900-1200/1330-1630----- 423-4868

Claims Office ----- Mon-Fri 0900-1200/1330-1630----- 423-4195

Status of Forces Agreement----- Mon-Fri 0900-1200/1330-1630----- 423-3773
 (SOFA)

Administrative Law ----- Mon, Wed & Fri 0900-1700 / Thu 1330-1730 ----- 423-3791

Military Justice ----- Mon-Fri 0900-1700/Wed 0900-1130 ----- 423-4910

NCOIC ----- 423-5447

Tax Center ----- Open Feb-June ----- 423-4096

Laundry/Laundromats

Laundrette Chièvres----- 24 Hours

Laundry/Dry Cleaners ----- Tue-Fri 1000-1300/1330-1800 ----- 065-354729
 SHAPE Sat 1000-1300/1330-1600

Dry Cleaners Chièvres ----- Tue-Fri 1100-1400/1500-1800----- 361-5417
 Sat 1100-1400/1500-1700

Moderna Dry Cleaning ----- Tue-Fri 1000-1300/1330-1800 ----- 065-354729
 Tailor Shop Sat 1000-1300/1330-1600

Library

Chièvres AB Library ----- Tue-Fri 1200-1800 / Sat 1000-1700 ----- 361-5767
 MOS Library ----- Mon-Fri 0900-1600 ----- 423-3309
 SHAPE Military Library ----- Mon-Thu 0900-1700 / Fri 0900-1500 ----- 423-4457
 SHAPE International Library --- Mon-Fri 1000-1800 / Sat 1000-1500 ----- 423-5631/065-445631

Newspapers

Gazette (PAO) ----- Mon-Fri 0730-1730 ----- 361-5910/6031
 SHAPE Community Life ----- Mon-Thu 0800-1200/1300-1700 ----- 423-4939/6184
 Fri 0800-1200/1300-1500

Personnel Civilian

Civilian Personnel ----- Mon-Fri 0800-1700 ----- 361-5628/5069
 Advisory Ctr
 HN Labor Relations ----- Mon- Fri 0830-1630 ----- 361-5325
 NAF ----- Mon- Fri 0800-1700 ----- 361-5319/5306/5143
 Appropriated Funds ----- Mon-Fri 0800-1700 ----- 361-5628/5069

Personnel Processing Facilities

Community Service Center ----- Mon-Fri 0830-1300/1400-1700 ----- 366-6238
 Thu 0830-1300
 D.E.E.R.S ----- Mon-Fri 0830-1300/1400-1700 ----- 366-6292
 Thu 0830-1300
 In/Out Processing ----- Mon-Fri 0830-1300/1400-1700 ----- 366-6194/6291
 Thu 0830-1300
 Passeports ----- Mon-Fri 0830-1300/1400-1700 ----- 366-6294
 Thu 0830-1300
 TLA ----- Mon-Fri 0900-1300/1330-1630 ----- 366-6387
 Thu 0900-1300/1330-1500

Personnel Processing Facilities International (SHIPP)

Retirements/Séparations/ Transitions	----- Mon-Fri 0830-1300/1400-1700 ----- Thu 0830-1300	366-6293
ID Card Section (Belgian)	----- Mon-Thu 0900-1300 / 1400-1700 ----- Fri 0900-1300	423-5933
ID/Ration Card Section (Other Nationality)	----- Mon-Thu 0900-1300/1400-1700 ----- Fri 0900-1300	423-5314/5462
Vehicle Registration (VRO)	----- Mon-Thu 0840-1300/1400-1700 ----- Fri 0840-1300	423-5314/5462
Ministère Des Finances TVA Belgian VAT	----- Tue, Wed 0900-1200 / Thu 0900-1300 ----- Closed Mon & Fri	02-5762660
Belgian Customs (Douane)	----- Mon-Fri 0900-1300 -----	423-4394
DECOF OPS & Intelligence	----- Mon-Fri 0700-1730 -----	423-4951

U.S. Air Force Element

Admin	----- Mon-Thu 0900-1700 ----- Fri 0900-1500	366-6615/6302
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U.S. Navy Element

Admin	----- Mon-Thu 0830-1730 / Fri 0830-1530 -----	423-7691
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Police

Belgium Community Police	----- Mon-Fri 0800-1200/1300-1700 -----	423-4716/065-449231
Pass Office (HN)	----- Mon-Fri 0700-1200/1300-1600 -----	423-3347/065-449249
Pass Office	----- Mon-Thu 0830-1200/1300-1600 / ----- Fri 0830-1300	423-4594/7901
Emergency Services (PMO)	----- Mon-Fri 0900-1700 ----- After hours: MP Desk in Chièvres	361-5162
MP Chièvres Desk	----- 24 Hours -----	361-5301

Post Offices

APO SHAPE

Postmaster----- Pick-Up: Mon-Fri 0830-1730 ----- 366-6309/6356/6311
 Community Mail ----- Mon-Fri 0830-1730 ----- 366-6356
 Outgoing Mail ----- Mon-Fri 0900-1700 ----- 366-6311 (pick-up)
 366-6356 (outgoing)

APO Chièvres

Postal Window----- Mon-Fri 0900-1700 ----- 361-5447
 Partial Pick-up Window Mon-Fri 0830-1730 ----- 361-5657
 Official Mail ----- Mon-Fri 0900-1700 ----- 361-5475
 Belgian Post Office ----- Mon-Fri 0900-1200/1430-1830 ----- 065-311744
 GB Area
 Belgian Post Office ----- Mon-Fri 0900-1230 / 1400-1700 ----- ~~065-339302~~
 Main Bldg
 British Post Office----- Mon, Tue & Thu 1000-1515 ----- 423-4492/065444492
 (Near GB) Wed & Fri 1000-1245
 British Post Office----- Mon-Thu 1100-1300----- 423-3526/065-443526
 (Main Bldg) Fri 1100-1200
 Canadian Post Office ----- Mon-Thu 0830-1030/1100-1200/1300-1600 ----- 423-4395/065-444395
 (Main Bldg) Fri 0830-1030/1100-1200/1300-1500

Recreation

Pizza Bowl Bar/Lanes ----- Tue-Thu 1130-2300 / Fri-Sat 1130-2330----- 423-5697/065-445697
 Sun 1200-1900

Recycling Center

----- Mon-Thu 1000-1250/1330-1750----- 423-4873/065-444873
 Fri 1000-1250/1330-1650 / Closed Sat-Sun, SHAPE holidays

Religious Activities

Chièvres Chapel ----- Mon-Fri 0830-1700 ----- 361-5381/6302/5448
 NCOIC SHAPE Chapel ----- Mon-Fri 0900-1700 ----- 423-6066

Religious Activities continued

Chaplain after Hours ----- 24 Hours (MP Station) ----- 361-5301

Protestant Chièvres----- Sun 1045

Protestant SHAPE ----- Sun

SHAPE Catholic Service ----- Mon-Fri 1100-1300 ----- 423-5603/04
Sun 0800-0900

Service Station

Total Garage/Shop----- Tue-Fri 0830-1800 / Sat 0900-1300 ----- 065-328300
Sat 0900-1800 for Shop & Car Wash

Schools

General Services----- Mon-Fri 0800-1700 ----- 423-5726/5744

Elementary School (US)----- Mon-Fri 0830-1630 ----- 423-5718/5735

High School (US) ----- Mon-Fri 0830-1600 ----- 423-5779

Kinder Garden/Pre School ----- Mon-Fri 0800-1530 / Wed 0800-1400 ----- 423-5723

Registration----- Mon-Fri 0845-1200 ----- 423-5723
½ Days Every Wednesday ----- Wed 0845-1200

Belgian Elementary ----- Mon-Fri 0830-1500 ----- 423-5707

Belgian Secondary ----- Mon-Fri 0800-1530 ----- 423-5708

Canadian ----- Mon-Fri 0800-1600 ----- 423-5985

German ----- Mon-Fri 0845-1530 ----- 423-5704/5736

Greek ----- Mon-Fri 0800-1630 ----- 423-7675

Italian ----- Mon-Fri 0800-1630 ----- 423-5711

Norwegian ----- Mon-Fri 0800-1630 ----- 423-5713

Polish ----- Mon-Fri 0800-1630 ----- 423-4037

Turkish----- Mon-Fri 0800-1630 ----- 423-6076

United Kingdom----- Mon-Fri 0800-1530 ----- 423-5283

Sports Centers

Fitness Center ----- Mon-Fri 0600-2100 / Sat-Sun 0900-1700----- 361-5643/6010
 US Holidays 0900-1700 / Training Holidays 0900-2100

SHAPE Green Gym ----- Mon-Fri 0600-2100 ----- 423-5156
 Sat-Sun & Holidays 1000-1600

SHAPE Main Gym----- Mon-Fri 0630-2100 ----- 423-5325
 Sat-Sun & Holidays 1000-1600

Main Gym Annex----- Mon-Fri 0630-2100
 Sat-Sun & SHAPE Holidays 1000-1600

Main Gym Check Out/----- Mon-Fri 0600-2100 ----- 423-5325/065-445325
 Reservation Sat-Sun & Holidays 1000-1600

Swimming Pool ----- Mon-Fri 0630-0800 / 1130-1315 (Adults)/----- 423-5583
 1730-1900 (All) / Sat-Sun & Holidays 1000-1530
 Summer 1400-1900

Stores

Alterations Chièvres ----- Tue-Sat 1100-1700 ----- 361-5236

Arts & Crafts ----- Mon,Thu,Fri 0900-1700----- 423-3884
 Tue-Wed 0900-2100

Book Store ----- Mon-Fri 0730-1630 ----- 065-311002

Book Store (Shopping Ctr)----- Mon-Thu 0830-1800/Fri 0830-1830 ----- 065-311774
 Sat 1000-1300

Rendez-Vous----- Mon-Fri 0900-1800 / Sat 0900-1600 ----- 423-5220
 Closed Sun & Shape Holidays

Commissary----- Tue-Fri 1000-1900 ----- 361-6480/6488
 Thu 1000-2000/ Sun 1000-1800

Flower Shop GB Area ----- Tue-Fri 1000-1800 / Sat 1000-1600 ----- 423-5623/065-445623

Grandma's Attic----- Tue/Thu/Sat 1100-1500----- 361-5219/068-275219
 Consignments: Thu 0930-1100

Carrefour/GB Main Sotre----- Mon-Fri 0830-1900 / Sat 0830-1730 ----- 065-328550
 Sun 0830-1230

Hi-Fi Section ----- Mon-Thu 0830-1830/Fri 0830-1530 ----- 423-8562/065-328562

Stores continued

Optician (Shopping Ctr)----- Tue-Fri 1000-1800 / Sat 1030-1600----- 423-5621/065-445621
 Summer Time: Tue-Fri 1030-1700

PX/BX Main Exchange----- Tue-Sat 1000-1900 / Sun 1100-1800 ----- 361-5100

PX-Extra ----- Mon-Sat 1000-1900 ----- 361-5302
 Sun 1000-1800

Rationed Items Store ----- Tue-Fri 1130-1830/Sat 1000-1600 ----- 423-5628/065-445628

Self Service Store ----- Mon-Fri 0930-1200/1230-1600----- 361-5421/5254
 Closed on Wed and Week-ends

Fina SHAPE Petrol Station----- Gasloine/Diessel pumps 24/7 ----- 065-328370

Car Equipment Shop----- Tue-Fri 0830-1800 / Sat 0900/1300

Repair Shop ----- Tue-Fri 0830-1200/1300-1800 / Sat 0900-1300

Car Wash ----- Tue-Fri 0830-1800 / Sat 0900-1800

Telephone Services/Operators

Belgacom English Op----- 24 Hours ----- 0800-22800/0800-55312
 French & Dutch

DSN Operator ----- 24 Hours ----- 0/113(commercial phone)

SHAPE Operators----- 24 Hours ----- 0 / 065-447111

Access Numbers AT&T----- 24 Hours ----- 0800-10010

Theater/Entertainment

SHAPE Cinema ----- Thu-Fri 1930 / Sat 1400 / 1900 / 2130----- 423-5600
 (Alliance Auditorium) Sun 1900

Entertainment Center ----- Tue-Fri 1300-1800 ----- 423-3312/4257

Train Stations

Ath ----- 24 Hours ----- 065-584210

Mons ----- Mon-Sun 0600-2130 (call availability) ----- 065-582270

Brussels----- 24 Hours ----- 02 -528 28 28

Transportation

Dispatch SHAPE-----	Mon-Thu 0800-1200/1230-1645 -----	366-6332
	Fri 0800-1200/1230-1545	
Dispatch Chièvres-----	Mon-Thu 0800-1200/1230-1645 -----	361-6332
	Fri 0800-1200/1230-1545	
Driver’s Testing Station -----	Mon-Thu 0800-1200/1300-1600 -----	366-6603/6543/6175
	Fri 0800-1200/1300-1515	
In Bound Personal-----	Mon-Thu 0800-1200/1300-1600 -----	366-6176/6376/6257
Property	Fri 0830-1200/1300-1500	
Out Bound Personal -----	Mon-Thu 0800-1200/1300-1630 -----	366-6176/6376
Property	Fri 0830-1200 / 1300-1545	
Shuttle Bus Chièvres-----	Mon-Fri 0800-1700 -----	361-6332
	Bus Service itself: Mon-Fri 0530-1700	
Shuttle Bus SHAPE/Chièvres ---	Mon-Fri 0800-1700 -----	366-6332
	Bus Service itself: Mon-Fri 0530-1700	
Vehicle Processing Center -----	Mon-Fri 0800-1630 -----	361-5999/068-331980

Trips/Tours/Travel

Carlson Wagonlit Travel-----	Mon-Thu 0900-1200/1330-1630 -----	065-338995
	Fri 0900-1200/1330-1500	
SATO Travel -----	Mon-Fri 0800-1700 -----	361-5783/068-657119
Trips & Tours-----	Mon-Thu 0900-1700 / Fri 0900-1530 -----	423-3884

Veterinarian Clinic

-----	Mon-Fri 0900-1200/1300-1600 -----	361-5435
Boarding Kennel Chievres -----	Mon-Fri 0830-1300 / 1400-1630-----	361-5436
	Sat-Sun & US Holidays 0900-1200 / 1300-1500	

Youth Services

Admin-----	Mon-Fri 1530-1800 -----	423-6104
Issue Office-----	Middle School 1530-1900-----	423-5610
	High School 1200-1900	
Sports Office-----	Mon-Fri 0800-1700 -----	423-5856
Teen Center-----	Mon-Thu 1300-1700/1530-1900-----	423-5610
	Fri 1300-1700/1530-1900	

US ARMY GARRISON BENELUX

U.S. Army Garrison Benelux

IMCH-ZA

<i>Garrison Commander</i> -----	361 – 5410
<i>Deputy to the Garrison Commander</i> -----	361 – 6610
<i>Command Sergeant Major (CSM)</i> -----	361 – 6620
<i>Admin Office</i> -----	361 – 5410
<i>Admin Assistant</i> -----	361 – 5293
<i>EOC</i> -----	361 – 6082
<i>Driver</i> -----	361 – 5394
<i>Fax</i> -----	361 – 5661

Directorate of Human Resources (DHR)

IMCH-HR

<i>Director</i> -----	361-5109
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Military Personnel Division (MPD)

IMCH-HRM

<i>Chief Military Personnel (MPD)</i> -----	361-5998
<i>Milpers Specialist</i> -----	361-5562/5890
<i>Work Force Development</i> -----	361-5289
<i>Human Resource Specialist (MIL)</i> -----	361-5973
<i>Human Resource Specialist (CIV)</i> -----	361-5912
<i>Fax</i> -----	361-5840
<i>CSC Manager</i> -----	366-6238
<i>DEERS-RAPIDS</i> -----	366-6292
<i>IACS</i> -----	366-6291

Military Personnel Division (MPD) Continued

In/Out Processing -----366-6194
Network Accounts -----366-6193
Passport Agent-----366-6294

Administrative Services Division (ASD)

IMCH-HRA

Chief-----361-5495
Mgt Analyst -----361-5617/5026
Fax-----361-5876
APO Supervisor -----366-6309
OMCD SHAPE -----366-6340
CMR 450-----366-6356
OMCD Chièvres -----361-5475
APO Chièvres -----361-5447
CMR 490-----361-5657

Army Continuing Education System (ACES)

IMCH-HRE

ESO -----423-8216
Admin Assist-----423-3466
Counselor -----423-8203
Air Force Counselor -----423-4446
Testing-----423-5501
Learning Center/Comp Lab -----423-3309
University of Maryland -----423-5173
University of Oklahoma -----423-3654
Central Texas College -----423-7447
Fax-----366-6239

Army Substance Abuse

IMCH-HRS

- ASAP Director -----423-2633
- Clinical Director-----423-2474
- Prevention Coord / EAP-----423-4443/7076
- Risk Reduction Prevention -----423-2658/4443
- Drug Testing Coordinator-----360-7410
- Clinical Program Admin -----423-2658

Special Staff

Equal Employment Opportunity (EEO)

IMCH-EEO

- Manager -----361-5057
- EEO Specialist -----361-5786
- Fax-----361-5276

Equal Opportunity (EO)

IMCH-EO

- EO Advisor -----361-5235
- Fax-----361-5276

Public Affairs Office (PAO)

IMCH-PA

- Public Affairs Officer-----361-5824
- Public Affairs Specialist -----361-5694/5419/6123
- Public Affairs Specialist (Website) -----361-5910
- Public Affairs Specialist (Gazette)-----361-6031

Installation Safety Office

IMCH-SO

- Safety Manager -----361-5561/1470
- Safety Specialist -----361-5535/6114/1470
- Fax-----361-5056

Special Staff continued

Occupational Health

MCHB-AE-MO-C

Program Manager-----423-5912

Fax-----423-5012

USA Public Health Command

MCHB-AE-EI-C

Industrial Hygiene-----361-5034

Fax-----361-5056

Health Promotion

MCHB-AE-HP-C

Health Promotion Officer -----423-5979

Fax-----423-5953

Religious Support

IMCH-RS

Command Chaplain-----361-5448

Deputy Cmd Chaplain -----361-6670

Cmd Chaplain NCOIC-----361-6302

Family Life Chaplain-----423-6037

Catholic Chaplain -----423-5602

Youth Director -----423-5654

RSO Lead Accountant-----361-5270

SHAPE NCOIC -----423-6066

On-Call Chaplain -----0475-793 339

Civilian Misconduct Action Authority/DDES (CMAA)

IMCH-CMA

Asst CMAA-----361-5552

Special Staff continued

Women, Infants & Children Overseas Program

Wellness Counselor -----423-5971

Fax -----423-5989

S6 Communications

IMCH-IM

S6 -----361-5121

IMO Specialist-----361-6092/360-7585

IT Issues -----119

DIRECTORATE OF RESOURCE MANAGEMENT (DRM)

IMCH-RMO

Director-----361-1410

Fax-----361-5243

Manpower and Agreements

IMCH-RMM

Manpower/Analyst-----361-5487

Mgmt Analyst-----361-5264

Agreements -----361-5775

Budget and Accounting

IMCH-RMB

Chief-----361-593

Budget Analyst-----361-5940/5248
5272/5177/5059

Budget Technician -----361-5803/5707/5253

Plans, Analysis & Integration Office (PAIO)

IMCH-PAI

Director-----361-5989

Strategic Planner-----361-7241

Management Analyst-----361-5546/9752
360-7434

Headquarters Headquarters Company (HHC)

IMCH-HHC

Commander -----361-5288

1SG -----361-5134/5785

Supply-----361-5165

Training-----361-5296

PAC -----361-5377

Fax-----361-6045

**Directorate of Family, Morale, Welfare,
& Recreation (DFMWR)**

IMCH-MW

Director-----361-5548

Admin Officer -----361-5246

DFMWR Conference Room-----361-5862

DFMWR Fax -----361-5742

NAF Support Management Division

IMCH-MWN

Chief-----361-5523

Support Service Mgr-----361-5508

Information Tech -----361-5901

Marketing Specialist-----361-6223

Graphics Illustrator -----361-5841

Army-E NAF Spec. ----- 361-5813

NAF Financial Management Division (FMD)

IMCH-MWN

FMD Officer-----361-5863

Internal Control-----361-5872

Budget Analyst-----361-5686

Directorate of Family, Morale, Welfare, Recreation continued

Budget Tech -----361-5913

Manpower Analyst-----361-5702/5743

Community Recreation Division

IMCH-MWR

Chief-----361-5781

Recreation/Fitness-----361-6010

Fitness Center -----361-5643

Auto Skills Center -----361-5796

Warrior Zone-----361-5589

Kennel -----361-5436

Chièvres Library -----361-5767

SHAPE Library-----423-5630

Army Community Service (ACS)

IMCH-MWA

ACS Director -----366-6861

Information & Referral-----366-6824

Family Advocacy Program (FAP) Mgr-----366-6874

AFTB/AFAP -----366-6824

Army Volunteer Coordinator-----366-6815

Exceptional Family Member (EFMP) Mgr-----366-6898

Employment Readiness-----366-6815

Financial Mgr -----366-6804

SARC-----366-6863

New Parent Support-----366-6832

Victim Advocate-----366-6893

Directorate of Family, Morale, Welfare, Recreation continued

ACS Hotlines

Family Advocacy Violence Advocate -----	0472 / 901 068
Sexual Assault -----	0476 / 762 264
Soldier/Family Life consultant -----	0497 / 653 738

Child Youth Services (CYS)

IMCH-MWC

CYSS Coordinator-----	366-6835
Program Operations -----	366-6870
CYSS Admin Assist -----	366-6830
Background Check Asst-----	423-6324
Functional Tech Spec-----	423-5928
School Liaison-----	423-5635
CYSS Parent Ctr. -----	423-6097
Outreach Services Director -----	423-6099
SKIES Dir-----	423-5611
Child Development Center (CDC)-----	423-5618
CDC Director-----	423-4810
School Age Center (SAC)-----	423-5980
SAC Director-----	423-6079
Middle School/Teen Ctr -----	423-5610
Middle School/Teen Program Director -----	423-6104
Youth Sports/Fitness -----	423-4448
Youth Sports/Fitness Director-----	423-6143
Maint Superintendent -----	423-5613

Army Lodge

IMCH-MWB

General Manager -----361-6711
 Reception Desk -----361-6711
 Reservations -----361-6704
 Civilian Number -----068/26 71 11

405th AFSB LRC Benelux

ASEU-LBX

Director -----361-1340
 S1 -----361-5480 / 5480
 Resource Management -----361-5471 / 5993
 Fax -----361-5320

Plans & Operations Division

IMCH-LGO

Chief -----361-5932
 Program Analyst -----361-5471
 Resource Management -----361-5993

Supply & Services Division

IMCH-LGS

Chief -----361-5491
 Procurement/HMMP -----361-5142
 HAZMAT Issue Center -----361-6079
 Fax -----361-5637
 SSA Central Receiving/Storage -----361-5169
 PBO Officer -----361-5542
 PBO Assistant -----361-5569
 Fax -----361-5107

405th AFSB LRC Benelux continued

Central Issuing Facilities (CIF)-----361-5187

Fax-----361-5937

Transportation Division

IMCH-LGT

Transportation Officer-----366-6571

Fax-----366-6554

Supervisor Transportation Operations-----361-6342

Transportation Assistant-----361-6309

Fax-----366-6556

Vehicle Dispatch SHAPE-----366-6332

Fax-----366-6556

Vehicle Dispatch Chièvres-----361-6332

Fax-----361-6500

Personnel Property Processing-----366-6376/6257/6176

Inbound-----366-6257/6376

Outbound-----366-6176/6376

Fax-----366-6409

Drivers Testing Station-----366-6603

Fax-----366-6554

Official (SATO) Travel-----361-5783

Fax-----068 / 657170

Official Travel COTR-----366-6571

Quality Control (QC)-----366-6413/6527

Fax-----366-6417

Directorate of Public Works (DPW)

IMCH-PW

Chief-----361-5551
 Technical Director-----361-5502
 Admin Spt Assist-----361-5339/5258
 Fax-----361-5554

Business Operations & Integration (BOI)

IMCH-PWB

Chief-----361-5549
 Project Coordinator -----361-5502
 Management Engineering Sys-----361-5180
 Work Reception Desk -----361-5404
 Facility Service Assistant -----361-5651
 Chief WR, Sch & Est -----361-5403
 Estimators -----361-5469
 GRC/GFEBS Spec -----361-5795
 Work Oder Clerk-----361-5593

Operations & Maintenance

IMCH-PWO

Chief -----361-5383
 Energy Manager -----361-5186
 Utilities Assist-----361-5290
 SRO-----361-5124
 Supplies Tech-----361-5650
 Self Help Store -----361-5421
 C/Bldg & Structure-----361-5726
 Electrical Engineer -----361-5176

Directorate of Public Works (DPW) continued

Mech Sanitation S. -----361-6142

Chief Engineering

IMCH -PWF

Chief-----361-5292

Civil Engineer/Translator-----361-5601/5458

Civil Engineer/Tech -----361-5664/5644

Elect Mech Eng /Civil Eng -----361-5446/5318

Civil Engineer-----361-5683

Project Manager EUD-----361-5182/5192

Fax-----361-5736

Chief Master Planning

IMCH -PWM

Chief-----361-5965

Engineering Tech-----361-5009

Real Property -----361-5606/5934

Chief Environmental

IMCH -PWE

Chief-----361-5704

Env Prot Spec-----361-5612

Contractor -----361-5906/6369/6269

Housing

IMCH -PWH

Chief-----366-6394

Admin Spt Assist-----366-6437

GFOQ-----361-5509/5568

AFH/UPH-----361-5708

Directorate of Public Works (DPW) continued

<i>C/CFMO</i> -----	361-5388
<i>Customer Svcs Rep</i> -----	361-5399/5452/5477
<i>Warehouse Foreman</i> -----	361-5376
<i>C/Service Branch (SHAPE)</i> -----	366-6464
<i>Engr Tech/Res Sec</i> -----	366-6285
<i>Housing Mgt Spec/TLA</i> -----	366-6387
<i>Housing Mgt Assist</i> -----	366-6438/6391/6439
<i>Realty Spec</i> -----	366-6284

Directorate of Emergency Services (DES)

IMCH-ES

Provost Marshall

IMCH-ESP

<i>DES Director</i> -----	361-5552/5778
<i>Deputy DES</i> -----	361-5552
<i>Provost SGT</i> -----	361-5812
<i>Operations SGT</i> -----	361-6334
<i>MPI Supervisor</i> -----	361-5553
<i>Traffic Investigator</i> -----	361-5497
<i>Physical Security Spec</i> -----	361-5613
<i>COR (Guard Contract)</i> -----	361-6030
<i>K-9 NCOIC</i> -----	361-5662
<i>Fax DES</i> -----	361-5969
<i>Admin</i> -----	361-5162
<i>IACS Technician</i> -----	361-5433
<i>Security/LVIS Team Leader</i> -----	361-6300

Directorate of Emergency Services (DES) continued

Security/IACS Management-----361-5805

Contracting Senior Guard-----361-5791

MP Desk-----361-5301

Emergency-----114

Fax IACS-----361-5969

Gate 1 (Main Gate CAB)-----361-5654

Gate 14 (Back Gate CAB)-----361-5994

Gate 19 (Daumerie)-----361-6419

Fire Protection & Prevention

IMCH-ESF

Fire Chief-----361-5401

On-Call Inspector-----0474/86 37 59

Directorate of Plans, Training, Mobilization & Security

IMCH-PL

DPTMS Director-----361-5590

Deputy-----361-5825

CHOPS-----361-5587

Fax-----361-5428

Security Division

IMCH-PLS

Security Manager-----361-5909

Security Spec-----361-5233

Info Sec-----361-5145

Directorate of Plans, Training, Mobilization & Security continued

Plans & Operations

IMCH-PLO

OPS Officer -----361-5173

OPS Spec -----361-6207/5618

Ops NCOIC -----361-5427

Plans Spec -----361-5936

Anti-Terrorism FP

IMCH-PSO

ATO Chièvres -----361-5181

Emergency Management

IMCH-PEM

EM -----361-6247

EM Specialist -----361-5838

US ARMY GARRISON BENELUX - BRUSSELS

US Army Garrison Brussels

Office of the Commander

IMCH-BZA

Deputy Garrison Manager-----368-9767

Admin-----368-9767

Administration & Personnel

Personnel Specialist -----368-9635

DEERS/RAPIDS-----368-9847

IACS Office-----368-9835

Directorate Emergency Services (DES)

IMCH-BES

Provost Marshal-----368-9627

Provost Sergeant-----368-9770

Others

Community Chaplain-----368-9708

DFMWR -----368-9753

LRC-----368-9685

DPTMS-----368-9627

DRM-----368-9659

Housing Referral -----368-9799

Maintenance Manager-----368-9758

US Army Garrison Brussels continued

Engineering Tech-----368-9736

Education Center Counselor-----368-9704

University of Maryland-----368-5173

DVSE Truckmaster-----368-9655

Safety Specialist-----368-9703

AT/FP-----368-9850

Post Office-----368-9718

LRC-----368-9685

Maintenance Manager-----368-9758

Engineering Tech-----368-9736

Post Office-----368-9718

MP Desk-----368-9769

MP Desk Fax-----368-9749

Road Conditions-----368-9870

US ARMY GARRISON BENELUX - SCHINNEN

US Army Garrison Schinnen

IMCH-SZA

Deputy Garrison Manager-----360-1500

Admin Officer-----360-7540

Others

DPTMS-----360-1530

Security Manger-----360-7529

Chaplain-----364-2950

HHC 1SG-----361-5288

DPW-----360-1560

RMO-----360-7216

PAO-----361-5419

PAO (Dutch Affaires)-----360-7331

ISO-----360-7270

Personnel Specialist-----364-3475

Education Specialist-----360-7651

APO/Mail-----360-7273

Dutch CPO-----360-7566

DFMWR-----360-7424

NAF Support Admin-----360-1550

ACS-----360-7424

405th AFSB LRC Ops-----360-7676

DES-----360-7423

Legal-----360-7691

OTHER UNITS

USAREUR Inspector General

AEAIG-BEN

Inspector General-----361-5216

Fax-----361-5367

Branch Movement Control Team (BMCT)

Chief-----361-5308/5496/5307

Transportation Assistant-----361-5307/5496

Fax-----361-5224

Benelux Real Estate Field Office

Chief-----361-6252

Realty Specialist-----361-5857/5530/6278/6242

Benelux Finance Office

Finance Officer-----423-5251

BFO FST - Brussels-----368-9732

BFO FST - Brunssum-----364-3597

Operations NCOIC-----423-8371

Cash Cage-----423-4687

Separations-----423-7640

Disbursing Division

Chief-----423-4687

Disbursing Technician-----423-5302

Cash Management-----423-4692

OTHER UNITS continued

Dial-A-Rate -----423-3601

Fax-----423-3407

Military Pay Branch

Chief Military Pay-----423-4098

In-Out Processing -----423-7325

MilPay Customer Service-----423-5219

Travel Pay Branch

Chief-----423-4843

Travel Customer Service-----423-5211

Accounting Techs -----423-7639/3856

Commercial Accounts / Vendor Pay Branch

Chief-----423-5397

Commercial Accounts-----423-4097/5132/8367/
8368

US National Military Representative (USNMR)

Chief-----423-4032

USNMR PA-----423-4032

Deputy USNMR-----423-4630

XO-----423-4634

Superintendent -----423-7654

Land Planner -----423-5536

Maritime Planner -----423-5547

Air Planner-----423-7658

OTHER UNITS continued

<i>Partner Nation LNO</i>	-----423-4214
<i>Chief Protocol</i>	-----423-7661
<i>NCOIC, Protocol</i>	-----423-5224
<i>Personnel Division</i>	-----423-6774/4548/7659
<i>Manpower Division</i>	-----423-6774/4548/7659
<i>Customer Service/Document Control</i>	-----423-4132/4403
<i>Office Manager</i>	-----423-6779
<i>Fax</i>	-----423-7666

39TH Signal Battalion

<i>Commander</i>	-----361-5426
<i>S1</i>	-----361-5215
<i>S2</i>	-----361-5396
<i>S3</i>	-----361-5444
<i>S4</i>	-----361-5516
<i>HRO</i>	-----361-5441
<i>HHD</i>	-----361-6002
<i>128th</i>	-----361-6385
<i>Menwith Hill SATCOM</i>	-----362-7432
<i>NEC</i>	-----Brussels: 368-9711 Schinnen: 360-7418 Chièvres: 361-5266 SHAPE: 366-6158