# DISA Direct Storefront (DDSF) Lutorials

My Tracking (Version 1.3)



## Overview

The My Tracking page provides Mission Partners with the ability to perform complex searches to find any order placed by their registered agency. DISA users with the Authorized Provisioning Official (APO) role will have the additional ability to find orders placed by any agency using Storefront.

## **Overview**

#### Initiating Actions Against Approved Legacy Orders from DDOE.

- The My Tracking page also allows Mission Partners to initiate actions against approved legacy orders from DDOE.
- Users will only be able to initiate actions on the last action taken on a legacy DDOE order. For example, a legacy order might have multiple actions taken against it: START, AMEND, CHANGE, in this example, the latest action, CHANGE, is actionable, the START and AMEND orders are unactionable.
- If you are familiar with My Tracking go to <u>slide #10</u> for a step by step overview of how to import an order and initiate a type action.
- This process does not import the legacy DDOE order. Data from the legacy order is copied over into a Storefront record which can be used to create future Storefront orders.
- Legacy orders from DDOE will be available for action after the Service has been disabled in DDOE. For more information on the DDOE sunset, please see the DISA Direct homepage.

## Overview

### **3 Step Process:**

### Search

• Find an order, via "My Tracker" feature

### Import

• For a "Legacy Order" click on the "Import" Action; Use "TSR Email" to view the original order details for reference



## **Order Action**

• Execute an order action (e.g. change, amend, discontinue, cancel); update order data as needed

## Walk Through Tracking a DDSF Order

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Search results are based on a user's role:

- Users with the **APO** role will see <u>any</u> non-subscription based orders matching their search criteria.
- Users with the **ATO** or **ARO** roles will only see non-subscription based orders matching their search criteria that were placed by their registered agency.
- Users with the **SO** role will see subscription based orders matching their search criteria that were placed by their registered agency.



### DISADirectStorefront >>

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## Walk Through Initiating An Action Against Approved Legacy Orders From DDOE.



#### **My Tracking**

Please input one or more search criteria, then click Search. Leave any field blank to exclude from search criteria.



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LEGACY ORDER FROM DDOE: R 241330Z JUN 15 FM ZEN KATHERINE.A.VILLANI.CTR@MAIL.MIL TO ZEN DISA.SCOTT.DITCO.MBX.DITCOATD@MAIL.MIL INFO ZEN AAJONES@DSCP.DLA.MIL ZEN ALBERT.F.SMITH14.CIV@MAIL.MIL ZEN KATHERINE.A.VILLANI.CTR@MAIL.MIL BT UNCLAS SUBJ: TELECOMMUNICATIONS SERVICE REQUEST 101. JT24JUN155020 103. START 104. CIRCUIT ONLY/SINGLE VENDOR 105. DEDICATED 106A. 260800Z JUN 15 106B, 260800Z JUN 15 110. FULL DUPLEX 111. 1.024MB 112. FULL PERIOD 115. NO SIGNALING 116. NEW LEASE 117. EWAITS 118. NO 119D, NO 120A, FTGRGGMD 121A, 24 122A, B 123A, 1IO 124A. 123; MANASSAS, VA, 20110 127A. UNSECURE 130A. (PMRY POC) MR. AL SMITH; (UNCLASS ORG) ALBERT.F.SMITH14.CIV@MAIL.MIL; (UNCLASS USER) ALBERT.F.SMITH14.CIV@MAIL.MIL; (CMCL) 301-225-8659; (DSN) 375-8659 131A. 123; MANASSAS, VA, 20110 139A. 555/555 140A. DISA/COMPONENT ACQUISITION EXECUTIVE (CAE) 120B. FAIRFILD 121B. 30 122B, F 123B, 2EO 124B. 1234; MANASSAS, VA, 20110 127B. UNSECURE 130B. (PMRY POC) MS ANITA JONES: (UNCLASS USER)

1 The TSR email opens in a new browser window.





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About Storefront

Welcome holts



### DISADirectStorefront >>



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Welcome holts

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#### Processing Request...

Please do not close or navigate away from this page while processing.





Note: If you plan to connect to the DoD network, the device must be on the Approval Products List (APL) https://aplits.disa.mil/processAPList.do?group=Multi\_Function\_Mobile



🕕 Review Page

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For assistance with DDSF issues you may contact the **DCCC Service Desk** 1-844-DISA-HLP (347-2457), option 2 DSN: 312-850-0032, option 2 <u>disa.dccc@mail.mil</u>

