



**DEFENSE WORKING CAPITAL FUND (DWCF)  
TELECOMMUNICATIONS SERVICES  
BILLING PRICES FOR FY 2015**

**Effective 1 October 2014**

Department of Defense  
Defense Information Systems Agency  
P.O. Box 549  
Ft. Meade, MD 20755-0549

**DEFENSE WORKING CAPITAL FUND (DWCF)  
TELECOMMUNICATIONS SERVICES  
BILLING PRICES FOR FY 2015**

**PREFACE**

This document contains the FY 2015 DISA Defense Working Capital Fund (DWCF) execution prices and pricing guidance for the DWCF rate-based and cost reimbursable telecommunications programs. All prices are effective 01 October 2014 through 30 September 2015.

This document has been approved for release by the DISA Comptroller. Comptroller POC is Ms. Christina Grant at Commercial 301-225-2291, unclassified e-mail [christina.y.grant.civ@mail.mil](mailto:christina.y.grant.civ@mail.mil), and SIPR email [christina.y.grant.civ@mail.smil.mil](mailto:christina.y.grant.civ@mail.smil.mil).

The DISA Network Services POC Mailbox is [disa.meade.ns.mbx.disn-subscription-service@mailmil](mailto:disa.meade.ns.mbx.disn-subscription-service@mailmil).

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**Section 1  
General Information**

A. Summary of FY 2015 Price Changes included below:

- Updated annual **DISN Subscription Services (DSS) Share price** (See Section 2).
- Updated **DISN Enhanced Mobile Satellite Services** rates (See Section 3).
- Updated **Commercial Satellite Communications** rates (See Section 3).
- Updated costs to customers for **Organizational Messaging Services** (See Section 3).
- Added rates for **Cross Domain Services (CDS)** (See Section 3).

B. The prices appearing in this publication are for FY 2015 and are available on-line via the DISA Direct Web Page at <https://www.disadirect.disa.mil>.

C. All DISA telecommunications services are supported by the Defense Information Technology Contracting Organization (DITCO). A **2.50%** DITCO contract service fee has been added to all customer bills for DWCF telecommunications services.

D. Pricing for a customer requirement not specified within this publication will be provided by the DISN Program Office once the requirement has been submitted to a DISN provisioning organization, a solution developed, and costs approved by the DISA Comptroller.

E. DISA Network Services has a DSS Frequently Asked Questions section published at <http://disa.mil/Services/Network-Services/Frequently-Asked-Questions/DSS-FAQs>

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**Section 2 DISN  
Subscription Services**

A. In FY 2006 the DoD implemented the DISN Subscription Services (DSS) concept for billing customers using DISN services to support the operational, direct, production, and overhead costs of the DISN. The following services are provided under DSS:

- Transport Services
- Data- Internet Protocol (IP) services including NIPRNet, SIPRNet and Joint Worldwide Intelligence Communication System (JWICS)
- Voice - secure and unsecure voice services including Defense Switched Network (DSN) and Secure Switched Voice (DRSN)
- Video – Defense Video Services (DVS)
- GIG Content Delivery (recurring costs)
- The rate includes production overhead and general and administrative costs to manage and operate the DISN. Production overhead includes information security; DISN Network operations and security; connection approval management amongst DISN sites; customer services; and other requirements.

Under DSS, a geographical location that has a DISN Service Delivery Node (SDN) is termed a DSS site. Sites are aligned to DoD and Federal hosts who fund the subscription. For FY 2015, there are 339 DSS sites with a total of 8,849 shares for recovery. The host organization at each DSS site provides subscription revenue to DISA based on the service package and bandwidth size at that DSS site.

The host organization at each DSS site is billed by DISA based on the capabilities package at that DSS site. A capabilities package consists of two parts: 1) bandwidth that has been ordered; and 2) the DISN services being provided.

The four bandwidth allocations are:

- Small ( $\leq$  DS3)
- Medium ( $>$  DS3 to  $\leq$  OC3)
- Large ( $>$  OC3 to  $\leq$  OC12)
- Mega ( $>$  OC12)

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The five DISN service level options are:

<b>Service Levels</b>	<b>Description</b>
Transport	Basic transport and testing services only
Mission Essential (ME)	Transport and any or all of the following- Internet Protocol Data Services for NIPRNet and SIPRNet; voice, video, and testing
Command and Control (C2)	Transport and any of the services offered under ME and logical diversity
C2 Plus	Transport and any of the services offered under ME, some form of diversity and either JWICS or DRSN
C2 Intelligence, Surveillance and Reconnaissance (C2ISR)	Transport and any of the services offered under ME, some form of diversity, and both JWICS and DRSN

B. The four bandwidth allocations and five DISN service level options result in a twenty cell (4 by 5) capabilities matrix. Each cell is assigned a number of shares ranging from one to seventy-two. As the bandwidth and DISN services increase, the number of shares also increases. Applying a price per share to the number of shares results in the annual DSS revenue collection for a specific DISN capabilities package.

C. For FY 2015 the DOD Comptroller approved DSS price per share is \$151,579 (\$155,364 including DITCO 2.50% contract service fee).

D. The capabilities matrix, with assigned number of shares, appears in Table 2-1 on the following page. Across the top of the matrix are the four bandwidth categories and down the left side are the five DISN service packages. Annual cost is also listed, and these prices include the 2.50% contract service fee, which is added to the share price.

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Table 2-1. FY 2015 DISN Subscription Capabilities by Assigned Shares and Annual Cost

Subscription Bandwidth/Subscription Service Package	Small <DS3	Medium >DS3 to ≤OC3	Large >OC3 to ≤OC12	Mega >OC12
<b>Transport/ISR/Testing Only</b>	Shares: 1 Cost: \$155,364	Shares: 1 Cost: \$155,364	Shares: 1 Cost: \$155,364	Shares: 1 Cost: \$155,364
<b>Mission Essential: Any of the following SIPRNet, NIPRNet, DSN, DVS (secure and unclassified video, data, secure and unclassified voice, and testing)</b>	Shares: 1 Cost: \$155,364	Shares: 2 Cost: \$310,740	Shares: 6 Cost: \$932,208	Shares: 8 Cost: \$1,242,948
<b>Command &amp; Control (C2): Any of the Mission Essential services with Logical Diversity</b>	Shares: 2 Cost: \$310,740	Shares: 8 Cost: \$1,242,948	Shares: 24 Cost: \$3,728,844	Shares: 36 Cost: \$5,593,260
<b>C2 Plus: C2 and JWICS –or- C2 and DRSN</b>	Shares: 5 Cost: \$776,844	Shares: 10 Cost: \$1,553,688	Shares: 30 Cost: \$4,661,052	Shares: 40 Cost: \$6,214,740
<b>C2ISR: C2, JWICS, and DRSN</b>	Shares: 8 Cost: \$1,242,948	Shares: 16 Cost: \$2,485,896	Shares: 48 Cost: \$7,457,688	Shares: 72 Cost: \$11,186,532

\*\*\*\*\*Beginning next Fiscal Year (FY 2016), ATM and ISDN technologies will be removed from DSS rates and costs will be recovered on a reimbursable basis from customers who elect to continue using those services.\*\*\*\*\*



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E. Table 2-2 displays the FY 2015 cost and number of shares by organization. These prices include the 2.50% contract service fee.

Table 2-2. FY 2015 DSS Sites, Shares, and Cost (including 2.50% Contract Service Fee)

<b>Organization</b>	<b>Number of DSS Sites</b>	<b>Number of DSS Shares</b>	<b>Cost</b>
ARMY	88	2,193	\$340,713,252
NAVY	64	1,783	\$277,014,012
USAF	129	3,719	\$577,798,716
USMC	15	458	\$71,156,712
DFAS	1	8	\$1,242,912
DIA	10	125	\$19,420,500
DISA	10	223	\$34,646,172
DLA	3	52	\$8,078,928
JCS	1	40	\$6,214,560
MDA	1	6	\$932,184
MHS	3	48	\$7,457,472
DHS	1	5	\$776,820
DOE*	1	5	\$582,615
DOS	1	2	\$310,728
FBI	1	5	\$776,820
NGA	3	81	\$12,584,484
TSA	1	5	\$776,820
USCG	6	91	\$14,138,124
<b>TOTAL</b>	<b>339</b>	<b>8,849</b>	<b>\$1,374,621,831</b>

\*Based on 9 months of service due to approved unsubscribe action

F. The FY 2016 DSS List Development process is complete. The FY 2017 DSS List Development process will formally commence in December 2014. The DISN Program Office will lead a series of working groups to establish subscriptions for FY 2017, and subscription projections for FY 2018, with the effort concluding in the third quarter of FY 2015. Details of the working groups will be announced to all organizations by the DISN Program Office POCs listed in paragraph 2J, at the October DISA Customer Forum (DCF).

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G. Requests to remove sites from the FY 2017 site list will be submitted to the NS Program Office and must be accompanied by a signed request from a General Officer or member of the Senior Executive Service. Submission deadline for FY 2017 site delete requests is 1 January 2015; see Section 4 for site deletion template. Upon submission of the request, DISA will endorse and submit the request to Office of the Secretary of Defense for final approval. After submission of a site delete request, it is a customer responsibility to validate a site removal project with the DISN Global Services Center at [DISA.DGSC@mail.mil](mailto:DISA.DGSC@mail.mil). Requests should be coordinated with appropriate comptroller offices in order to inform of changes to the funding levels.

H. Requests to add sites to the DSS site list in FY 2017 will be submitted to the DISN Program Office and must be accompanied by a signed request from a General Officer or member of the Senior Executive Service. Submission deadline for FY 2017 site addition requests is 1 January 2015; see Section 4 for site addition template. Upon submission of the request DISA will conduct a study determining the effects of adding the site to the network, create a Rough Order of Magnitude (ROM) outlining the cost to add the site to the DISN, endorse the organization's request, and submit the package to the Joint Staff for final decision. Requests should be coordinated with appropriate comptroller offices in order to inform of changes to the funding levels.

I. Re-hosting of DSS sites occurs when a determination is made between mission partners that another organization, not currently the site's host, is the largest user of bandwidth and services at the site. Re-hosting a site from one Service or Agency to another requires both parties agreeing to the re-hosting action. In order to change a host on the FY 2017 DSS list, the new host must present a letter, signed by a General Officer or member of the Senior Executive Service, stating that the new agency agrees to host the site and pay for its associated shares. The FY 2017 re-host letters must be submitted to the DISN Program Office POC no later than 1 February 2015. See section 4 for a site re-hosting request template. Requests should be coordinated with appropriate comptroller offices in order to inform of changes to funding levels.

J. For additional information on DSS contact DISA/NSP POC Mailbox [disa.meade.ns.mbx.disn-subscription-service@mail.mil](mailto:disa.meade.ns.mbx.disn-subscription-service@mail.mil).

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**A. DISN Enhanced Mobile Satellite Service (EMSS):**

EMSS is a satellite based telephone and data communications service that provides global voice, data and paging services through the DISN EMSS Gateway in Hawaii. The Distributed Tactical Communications System (DTCS), also referred to as “Netted Iridium,” supports radios that provide a handheld, over-the-horizon, beyond-line-of-sight, on-the-move communications solution for U.S. troops in remote locations. This push-to-talk radio allows a user to communicate via voice and data with multiple users at the same time.

In 2014, DoD implemented a fixed cost allocation for EMSS customers based on the award of a new EMSS Airtime contract that allows customers to access unlimited airtime on an unlimited number of devices at a fixed cost. Pricing through FY 2018 is based on a fixed allocation determined at a service enterprise level using FY 2013 device and gateway costs. Gateway and Airtime costs have been merged to create a total fixed allocation for all customers. The service enterprise level cost breakout is listed below; DISA will issue a centralized bill at the Service/Agency level for Iridium services. For specific information on “other” categories, please see paragraph below and contact the program management office. All customers have access to unlimited airtime on an unlimited number of devices, and are encouraged to utilize this capability. Discontinue actions will only be processed if the device is lost, stolen, or damaged. For customers continuing services into FY 2015, the Program Designator Code (PDC) of record will be billed the new rate effective 1 October 2014 unless a new PDC is provided. Customers are responsible for providing FY 2015 Lines of Accounting (LOAs) prior to the start of the new fiscal year.

For all Non-Department of Defense (DoD) customers, an Interagency Agreement (IAA) is a requirement for services. The FMS 7600 forms will be used government wide. The form is comprised of two sections, FMS 7600A (Agreement / GT&C), which is initiated by the Servicing agency and FMS 7600B (ORDER / MIPR equivalent). We will not accept a FMS7600B without a signed FMS 7600A signed by both Agencies first. DISA has a formatted template agreement for the FMS 7600 Part A that has already been approved by our legal team that must be used to draft each final IAA. All customers are required to know your Program Designator Code (PDC). Please do not contact the DISA finance office on the IAA as their only function is to accept the FMS 7600 Part B once the Part A is signed. For all inquiries, requests and to initiate a FMS 7600 Part A, please contact the DISA EMSS Program Management Office (PMO), via email [disa.meade.ns.mbx.emss-program-office@mail.mil](mailto:disa.meade.ns.mbx.emss-program-office@mail.mil) or phone (301) 225-2800. Timely submission of IAA’s by Non-DoD customers is of utmost importance in order for DISA to provide services in a timely manner.

Please note the procurement of devices, and activation fees for new devices/services still

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apply and are not included in fixed share allocation costs. Activation fees are listed below, and include the 2.50% DITCO fee.

Activation Fees	
Device	Fee
Initial SIM Activation	\$0.00
SIM Reactivation*	\$205.00
Pager	\$0.00
Short Burst Data (SBD)	\$51.25
DTCS Radio	\$51.25
DTCS Net	\$51.25

\*Only applies to SIMs being reactivated that have previously been deactivated by customer.

EMSS Cost Allocation, including the 2.50% DITCO fee:

EMSS Fixed Cost Allocation					
Enterprise Groups	% Allocation	FY15 Total Cost	FY16 Total Cost	FY17 Total Cost	FY18 Total Cost
Air Force	14.56%	\$16,318,393	\$18,624,413	\$19,369,406	\$20,144,112
Army	32.27%	\$39,964,322	\$45,611,846	\$47,436,359	\$49,333,642
DISA	5.54%	\$6,860,934	\$7,830,481	\$8,143,707	\$8,469,426
Marines	10.83%	\$13,412,259	\$15,307,601	\$15,919,919	\$16,556,658
Navy	13.61%	\$16,855,111	\$19,236,976	\$20,006,472	\$20,806,658
NGA	0.25%	\$309,609	\$353,361	\$367,496	\$382,194
Non DoD	14.39%	\$19,003,697	\$21,459,345	\$22,317,737	\$23,210,366
Other DoD	6.54%	\$8,079,425	\$9,221,162	\$9,590,016	\$9,973,582
SOCOM	2.01%	\$2,489,256	\$2,841,023	\$2,954,666	\$3,072,842
Grand Total	100.00%	\$123,293,005	\$140,486,208	\$146,105,779	\$151,949,480

**Field Service Representative (FSR):**

FSRs will continue to provide logistical, training, and other technical services related to the Iridium satellite-based Distributed Tactical Communications System (DTCS), also known as "netted Iridium". Service will only be provided pending a validated requirement to a DISA contracting officer via a funded Military Interdepartmental Purchase Request (MIPR).

For additional information, please contact:

EMSS: DISA/EMSS PMO at 301-225-2800 or [disa.meade.ns.mbx.emss-program-office@mail.mil](mailto:disa.meade.ns.mbx.emss-program-office@mail.mil)

DTCS: DISA/DTCS PMO at 301-225-2800 or [disa.meade.ns.mbx.dtcs-program-office@mail.mil](mailto:disa.meade.ns.mbx.dtcs-program-office@mail.mil)

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**B. Joint Hawaii Information Transfer System (JHITS):**

JHITS provides the primary inter-and intra-base telecommunications services for the Department of Defense (DoD) in the State of Hawaii, providing end-to-end common user switched and dedicated transmission services.

**JHITS services must be ordered through the JHITS contractor's Communications Information Tool (COMIT) system.** Customers may also need to submit DISA Direct Order Entry (DDOE) Telecommunication Service Request (TSR) requirements for customer access circuits, i.e., intra-Hawaii tail circuits, so that the TSR is routed to the respective Government provisioning group in Hawaii for processing JHITS service requests (SR) through the COMIT system.

Another method to order JHITS service is via the local Hawaii military Base Communications Officer (BCO) particularly for JHITS telephone services; point-to-point intra-base and inter-base circuits. Customers should contact their respective Hawaii BCO for assistance with processing JHITS Service Requests through COMIT. Hawaii BCO contact info is as follows:

- ▶ Hawaii Joint Base Pearl Harbor Hickam (JBPHH) Navy Base Comm. Officer (BCO), DSN 315-453-0354, Commercial (808) 653-0354
- ▶ Hawaii Army BCO, DSN 315-456-1727, Commercial (808) 656-1727
- ▶ Hawaii Marines BCO, DSN 315-457-3246, Commercial (808) 257-3246

JHITS monthly billing for switched voice and ISDN service will be charged to all phone numbers serviced by the JHITS switches to include all PBX telephone numbers serviced behind the JHITS switches.

A complete listing of JHITS customer rates may be found in the JHITS FY 2015 Rates document that is posted on DISA Direct at URL <https://www.disadirect.disa.mil>. All prices include the 2.50% Contract Service Fee.

For additional information on JHITS, contact DISA/NS223, Ms. JoAnne Rhoden at DSN 315-472-2100, Commercial 808-472-2100, unclassified email [joanne.s.rhoden.civ@mail.mil](mailto:joanne.s.rhoden.civ@mail.mil). Alternate point of contact is DISA PAC/PC21, Ms. Carrie Takenaka at DSN 315-472-2200, Commercial 808-472-2200, unclassified email [carrie.a.takenaka.civ@mail.mil](mailto:carrie.a.takenaka.civ@mail.mil) or via SIPRNet at [carrie.a.takenaka.civ@mail.smil.mil](mailto:carrie.a.takenaka.civ@mail.smil.mil).

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**C. Commercial Satellite Communications (COMSATCOM) – Fixed Satellite Services (FSS) and Mobile Satellite Service (MSS):**

DISA is the Department of Defense's only authorized service provider for commercial fixed satellite services. DISA has the responsibility to assist customers (with validated and funded requirements) to acquire COMSATCOM services.

Inmarsat provides domestic and international commercial MSS services (airtime and equipment) to all of DoD and to other federal agencies. The scope of work comprises provision of usage terminals and airtime services for Inmarsat Broadband Global Area Network (BGAN), Standards "B", "C" (L-band), "M", Mini-M, Mini-M (AERO), M4, AERO-I, AERO-H, and AERO-H+. These services support land, maritime (ship-to-ship, ship-to-shore, shore-to-ship) and aeronautical (air/ground/air) communications on a global basis, including calls made to a foreign earth station.

Each requirement must be fully funded by a customer or group of customers. Due to the customizable nature of commercial satellite services and our customers' varied needs, **the price varies for each of these customer requirements.**

The total price to the customer for each requirement is comprised of three elements:

- 1) Vendor contract cost for the requested goods and services plus
- 2) COMSATCOM's program office's customer support fee of **2.16%** for fixed satellite services (FSS) and Mobile Satellite Services (MSS) plus,
- 3) DITCO's contract service fee of **2.50%**

The COMSATCOM fee covers DISA's cost for analysis of and assistance with customer requirements and alternatives, technical evaluation boards, provisioning and activation of services, post award mission support, electromagnetic interference (EMI) and anomaly resolution, contract renewal and modification efforts, analysis of and assistance with customer requirements, life cycle Acquisition support to the overarching contracts and Blanket Purchase Agreement (BPAs) for Inmarsat Service, source selection boards, provisioning and submission of transitioned services between legacy contract to BPAs, post award customer support, ordering and operational support to customers for the life-cycle of the BPAs.

The first step in obtaining commercial satellite goods and services is to contact the commercial cell at your Global or Regional SATCOM Support Center (GSSC or RSSC) and speak to a COMSATCOM Service Branch (CSB) representative.

- Global (719) 554-0927/4304 (DSN 312-692)
- CONUS (813) 828-6836/6841 (DSN 312-968)

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- Europe                      434-5230/5265              (DSN 314)
- Pacific                      (808) 656-1249/4440      (DSN 315-456)

For those customers not supported by a GSSC or RSSC, or for those wanting administrative or headquarters support, please contact Mr. Eron Miller at DSN 312-375-2351, Commercial 301-225-2351, or unclassified email [eron.j.miller.civ@mail.mil](mailto:eron.j.miller.civ@mail.mil).

For service or assistance specific to MSS, please contact our MSS Help Desk at Commercial 301-225-2600, DSN 312-375-2600, or unclassified email [disa.meade.ns.mbx.comsatcom-mss@mail.mil](mailto:disa.meade.ns.mbx.comsatcom-mss@mail.mil).

**D. Relocation of Defense Information System Network Equipment:**

The need to support the global, dynamic, net-centric requirements of the DoD often results in one-time or “non-recurring” costs. Examples of these costs include relocation of equipment; installation removal of circuits and equipment; installation or removal of cryptographic equipment; addressing of power or heating, ventilation, and air conditioning (HVAC) issues; and other non-operating costs. Requirements may come from within DISA or from the customer.

If a customer requires equipment or a circuit connection to be moved, the customer will fund all non-recurring costs (NRCs) including applicable fees. Work on these efforts requires payment of NRCs in advance of work commencement. A minimum of 60 days is required to accomplish any relocation. If a request does not provide a 60 day lead time, expedite charges may be applied to the total customer cost, if expediting is feasible.

For service please contact the DISN Global Support Center (DGSC) at 1-800-554-3476.

**E. Customer Premise Router Management:**

Customers of DISA’s Internet Protocol Router (IPR) networks may order router management services from DISA. Premise router maintenance is NOT in this service offering. Eligible premise routers include routers which have been approved and accepted by the Joint Interoperability Test Command (JTIC) as a DISN standard. These routers must be directly connected to a DISN hub-router. Router management services include configuration updates, reloads, addressing, and protocol management. Also, remote fault isolation and troubleshooting of the premise router, restoration of hardware equipment, and software configuration are provided. Additional information is available in the “SIPRNet Customer Connection Process Guide” and the “Defense Information System Network Router Network Subscriber Guide” at <https://www.nic.mil>. For additional assistance, contact the DISN Global Support Center (DGSC) at 1-800-554-3476.

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DISA will charge its actual cost plus the 2.50% Contract Service Fee.

**F. Organizational Messaging Service (OMS)**

OMS allows for the ability to exchange official information between military organizations and to support interoperability with allied nations, non-DoD activities and the IC operating in both the strategic/fixed-base and the tactical/deployed environments.

OMS Cost Allocation, including the 2.50% DITCO fee:

<b>Organization</b>	<b>FY 2015 Cost</b>	<b>% Allocation</b>
Navy (includes assigned COCOMs)	\$7,265,000.04	35%
Air Force (includes assigned COCOMs)	\$6,226,999.92	30%
Army (includes assigned COCOMs)	\$6,226,999.92	30%
DIA (with reimbursement from the Intel Community)	\$1,038,999.96	5%
<b>Total</b>	<b>\$20,757,999.84</b>	<b>100%</b>

Customers are required to submit a Telecommunication Request (TR) via the DDOE system for revenue collection. Methodology functions like the TR process utilized for the DISN Subscription Services.

**G. DoD Mobility Program**

The DoD Mobility Program provides enterprise-level Unclassified and Classified mobile communications services which ensure interoperability, increased security, and access to information. The Mobility Program utilizes Commercial Mobile Devices (CMDs) and commercial carrier infrastructure, coupled with the DWCF enterprise mobility infrastructure service, to provide DoD customers with access to classified and unclassified data on mobile devices.



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**DoD Mobility Unclassified Capability (DMUC)**

DoD Mobility Unclassified Capability (DMUC) is an enterprise service that provisions, manages, and protects unclassified mobile access to the Department of Defense Information Network (DODIN). DMUC leverages commercial technology and products to the greatest extent possible while allowing broad access to enterprise services, such as Defense Enterprise Email (DEE), to provide a seamless user experience between desktop and mobile environments. Mission Partners, consisting of organizations within the various Combatant Commands, Services, and Agencies (CC/S/A) no longer need to develop, implement, and manage the technical infrastructure needed to connect commercial mobile devices (CMDs) to the Defense Information System Network (DISN).

DMUC service offers:

- Device management through a Mobile Device Manager (MDM)
- Secure container that supports DoD Enterprise Email (DEE) with S/MIME for encrypting, unencrypting, and signing email
- Secure FOUO contacts, calendar, and secure browser
- Access to DoD-controlled Mobile Application Store (MAS)
- Access to NIPRNET
- Level 2 and Level 3 service desks
- Net assurance
- Level 1 service desk training

DMUC customer responsibilities include:

- Purchase of approved devices through an organizationally (non-DISA) approved procurement method
- Purchase of cellular service (if desired) through an organizationally (non-DISA) approved procurement method
- Purchase of DWCF Mobility Infrastructure Service through DDOE
- Level 1 Help Desk

**DoD Mobility Classified Capability (DMCC)**

DoD Mobility Classified Capability (DMCC) is an enterprise service that provisions, manages, and protects classified mobile access to the Secret Internet Protocol Router Network (SIPRNet). DMCC leverages commercial technology and products to the greatest extent possible while allowing access to SIPRNet email and secure voice communications via a secure VOIP capability. Bringing these capabilities to a mobile device allows CC/S/As greater flexibility in secure communications.

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DMCC Service offers:

- SIPR connection
- Access to SIPR DoD Enterprise Email
- Voice over internet protocol service
- Level 2 and Level 3 service desk support
- Net Assurance
- Training for Level 1 service personnel

DMCC customer responsibilities include:

- Purchase of a DISA-approved mobile device
- Purchase of DISA-approved cellular service
- Purchase of DWCF Mobility Infrastructure Service through DDOE
- Level 1 Help Desk
- Wi-fi hotspot for international use (if desired)

**Billing Information**

Billing will occur at the end of the month and monthly recurring charges for Mobility services are not prorated within a given month. The billing effective date will be the date the Mobility PMO approves the order, which will occur after the requesting organization submits an order in the DDOE portal. Orders will carry over from year to year and may be discontinued at any time.

<b>DoD Mobility Program Service</b>	<b>FY 2015 Costs*</b>
DMUC	\$7.54 per device per month
DMCC Secret	\$129.80 per device per month
DMCC Top Secret	\$285.00 per device per month

\*Includes DITCO's contract service fee of **2.50%**

Please note all customers must have the approval of the Mobility Program Office prior to submission of orders. This restriction is due to necessary pre-configuration of organizational requirements in the MDM. Any orders placed in DDOE without the prior approval of the Mobility PMO will be disapproved.

For assistance with obtaining more information on how to join the Mobility Program please contact your CC/S/A's Mobility Liaison Officer (LNO). If your CC/S/A does not have an LNO please contact Mr. Neil Mazuranic at DSN 312-375-2498, Commercial 301-225-2498, or unclassified email [neil.a.mazuranic.civ@mail.mil](mailto:neil.a.mazuranic.civ@mail.mil). Alternate point of contact is Ms. Megan Corey at 312-375-8620, Commercial 301-225-8620, or unclassified email [megan.corey.civ@mail.mil](mailto:megan.corey.civ@mail.mil).

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For more information on Mobility-approved devices, mobile applications, the Mobility Program, and more please visit the Mobility Program website:  
<http://www.disa.mil/Services/Enterprise-Services/Mobility>

**H. Cross Domain Services**

Reimbursable Cross Domain Services (CDS) are responsible for enhancing security and availability of the Department of Defense Information Networks (DODIN) by ensuring adherence to Information Assurance and NetOps policies. CDS provides Enterprise Hosted Structured File Transfer and Enterprise Hosted Web Service functions. Services related to Enterprise Cross Domain Email and Enterprise Cross Domain File Sharing are included as part of the DISN Subscription Services.

Pricing for reimbursable CDS is separated into three categories: a new filter development fee, a pre/post deployment fee, and a monthly service fee.

The fees for new filter development and new customer pre/post deployment are based on the cost to develop, certify, and deploy new filters for Structured File Transfer and Web Service functions. Development is a one-time fee per new filter, and pre/post deployment is a one-time fee per each new customer. Complex requirements may receive custom pricing to recover the incremental costs.

The monthly service fee covers cross domain technology assessment, security policy enforcement, certification, accreditation and revalidation support, configuration management, help desk support, and life cycle replacement. The monthly service fee is applied as soon as a requirement is declared operational.

<b>Cross Domain Services Rates</b>	<b>FY 2015 Costs*</b>
Development	\$27,552 per new filter
Pre/Post Deployment	\$146,714 per new customer
Monthly Service Fee	\$5,686 per filter per month

\*Includes DITCO contract service fee of **2.50%**

Customers are required to submit a DD Form 448, Military Interdepartmental Purchase Request (MIPR) to DISA PEO-MA for revenue collection.

For service or assistance please contact the Cross Domain Services Business Office, Roger Colón, at Commercial 301-225-8531, DSN: 375-8531, or unclassified email [roger.colon1.civ@mail.mil](mailto:roger.colon1.civ@mail.mil).

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**Section 4  
DISN Subscription Services Request Templates**

**A. Re-Host Request Template**

MEMORANDUM Thru: Director of Network Services (NS)

MEMORANDUM For: DoD CIO/ Joint Staff

FROM:

SUBJECT: DISN Subscription Site Re-Hosting Request Letter

REFERENCES: Insert as needed.

**1. EXECUTIVE SUMMARY:**

Describe why this site is being re-hosted between services or agencies. Be as specific as possible. Explain mission and operational impact. Discuss current connectivity and proposed changes. Discuss JWICS and/or DRSN requirements. Clarify special circumstances driving requirement.

**2. JUSTIFICATION:**

**3. SITE DETAILS:**

- a. Original Site Owner
- b. New Site Owner
- c. Location
- d. Package
- e. Size
- f. Shares

**4. REQUIREMENTS:**

- a. Mission change source document
- b. Duration of requirement
- c. Mission change/new operations supported
- d. Local units supported
- e. Remote units supported
- f. Operational benefit
- g. Impact if disapproved
- h. Capabilities to support mission change (i.e. voice, data, video, JWICS, DRSN services)
- i. Bandwidth required for each DISN service

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j. Diversity requirement and justification

**5. CONCLUSION**

Summarize the mission/operational justification for needing this subscription site and list organizations with whom these requirements have been coordinated.

**6. COMPTROLLER POCs**

List comptroller POCs for original site owner, and new site owner. Include name, e-mail, and organizational address.

**7. POINTS OF CONTACT** (include email and commercial and DSN telephone numbers for primary and alternate(s)):

APPROVAL

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**SIGNATURE BLOCK**

Original Site Owner

(Signed by an General Officer of member of the Senior Executive Services with funds releasing authority)

Print Name

Title

APPROVAL

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**SIGNATURE BLOCK**

New Site Owner

(Signed by an General Officer of member of the Senior Executive Services with funds releasing authority)

Print Name

Title

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**B. New DSS Site Request Template**

MEMORANDUM Thru: Director of Network Services (NS)

MEMORANDUM For: DoD CIO/ Joint Staff

FROM:

SUBJECT: DISN Subscription Site Addition Request Letter

REFERENCES: Insert as needed.

**1. EXECUTIVE SUMMARY:**

Describe why this new subscription site is needed. Be as specific as possible. Explain mission and operational impact. Discuss current connectivity and proposed changes. Discuss JWICS and/or DRSN requirements. Clarify special circumstances driving requirement.

**2. JUSTIFICATION:**

Justification here

**3. PROPOSED SITE DETAILS:**

- a. Host
- b. Location
- c. Package
- d. Size

**4. REQUIREMENTS:**

- a. Mission change source document
- b. Duration of requirement
- c. Mission change/new operations supported
- d. Local units supported
- e. Remote units supported
- f. Operational benefit
- g. Impact if disapproved

**5. REQUIRED CAPABILITIES:**

- a. Capabilities to support mission change (i.e. voice, data, video, JWICS, DRSN services):
- b. Bandwidth required for each DISN service:

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c. Diversity requirement and justification:

6. CONCLUSION

Summarize the mission/operational justification for needing this subscription site and list organizations with whom these requirements have been coordinated.

7. COMPTROLLER POC

List comptroller POC for site owner, to include name, email, and organizational address.

8. POINTS OF CONTACT (include email and commercial and DSN telephone numbers for primary and alternate(s)):

APPROVAL

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SIGNATURE BLOCK

(Signed by an General Officer of member of the Senior Executive Services with funds releasing authority)

Print Name

Title

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**C. DSS Site Deletion Request Template**

MEMORANDUM Thru: Director of Network Services (NS)

MEMORANDUM For: DoD CIO/ Joint Staff

FROM:

SUBJECT: DISN Subscription Site Deletion Request Letter

REFERENCES: Insert as needed.

**1. EXECUTIVE SUMMARY:**

Describe why this subscription site should be deleted. Be as specific as possible. Explain mission and operational impact. Discuss current connectivity and proposed changes. Discuss JWICS and/or DRSN requirements. Clarify special circumstances driving requirement.

**2. JUSTIFICATION:**

Justification here

**3. PROPOSED SITE DETAILS:**

- a. Host
- b. Location
- c. Package
- d. Size

**4. DEINSTALLATION FUNDING SOURCE:**

Details here

**5. REQUIREMENTS:**

- a. Mission change source document
- b. Proposed site closure date
- c. Mission change/ operations no longer supported
- d. Operational benefit
- e. Impact if disapproved

**6. CONCLUSION**

Summarize the mission/operational justification for deleting the subscription site and list organizations with whom this proposal has been coordinated.



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**7. COMPTROLLER POC**

List site owner's Comptroller POC to include name, e-mail, and organizational address

**8. POINTS OF CONTACT (include email and commercial and DSN telephone numbers for primary and alternate(s)):**

**APPROVAL**

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**SIGNATURE BLOCK**

(Signed by an General Officer of member of the Senior Executive Services with funds releasing authority)

Print Name

Title