



## Department of the Navy Civilian Benefits Center

Date: 21 September 2012

From: DON Benefits Officer  
To: All civilian employees

Subj: Federal Benefits Open Season

1. This is the first of several emails that will be published in the upcoming months regarding the Federal Benefits Open Season which begins November 12 and ends December 10, 2012. You should access the Civilian Human Resources Web site at <http://www.public.navy.mil/donhr/Benefits/Pages/BenefitsOpenSeason.aspx> for current information about the open season.

2. Although plan booklets are not available until early November, the 2013 premium rates for Federal Employees Health Benefits (FEHB) and Federal Employees Dental and Vision Insurance Programs (FEDVIP) can be accessed on the above Web site. The average 2013 premium increase for FEHB is 3.4 percent and less than 1 percent for FEDVIP. You are strongly encouraged to start reviewing available information to be ready to make your open season decisions.

3. If you have any questions you should call the Benefits Line at 888-320-2917 and select menu option #4 to speak with a Customer Service Representative (CSR). CSRs are available from 7:30 a.m. until 7:30 p.m., Eastern Time, Monday through Friday, except on federal holidays. The TTY number is 866-359-5277.

You may also email your questions to [navybenefits@navy.mil](mailto:navybenefits@navy.mil). You must include your full name, pay plan, grade, contact telephone number and the best time to call you but please do not include Privacy Act Information such as date of birth or social security number.

Thank you.  
Mary E. Foley