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APRIL 2015

# COMMUNICATOR



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# P2E TEAM WINS ACQUISITION EXCELLENCE AWARD

by Mr. Jon Walman, Communications Division, PEO EIS



Left to right: Mr. Scott Ervin, Mr. Bob Anderson, Mr. Randle Holloway, Mr. Michael Moseley, COL Mollie Pearson. (Mr. John Spruill not pictured)

A team of Lean Six Sigma (LSS) experts representing Power Projection Enablers (P2E) and PEO EIS has been recognized with the 2014 **Assistant Secretary of the Army for Acquisition, Logistics and Technology Acquisition Excellence Award** in the category of continuous process improvement (CPI) for their efforts to streamline the ID management (IdAM) user account provisioning process. The project was led by **Randle Holloway** and supported by **Mr. Michael Moseley, Mr. Michael Hunter, Mr. Robert Anderson and Mr. John Spruill.**

Before undertaking the CPI project, the team found that Army employees were wasting at least two work days under an antiquated IdAM user account provisioning process. The previous system lacked standardization in authentication and policy and contained multiple inefficiencies in validating approval for users to access networks, thus costing the Army an estimated 600,000 days of productivity annually.

To improve the process, the P2E LSS team developed a standardized and repeatable account approval process, which minimizes delays for the user by intuitively automating requirements and frontloading most account actions. The team also proposed a new DOD policy, which was signed by the chief information officer in January 2013. The new directive to all service secretaries mandates use of DOD enterprise directory services and authorizes the use of the DOD-wide IdAM infrastructure system. Online training modules for IdAM stakeholders also have been developed and are being administered by the Defense Information Systems Agency. The Army has installed a user interface system on a web portal at Fort Bragg, North Carolina to track user information assurance training status.

## Organizational Benefits

At the onset of this project, the LSS team set out to decrease the number of lost work days for 144 P2E employees by 50 percent, which would result in a projected financial benefit, via cost avoidance, of roughly more than **\$29.5 million in fiscal year 15 and \$152.5 million over five years.** Specific operational benefits include:

- Designating a process lead to manage and monitor the performance measures of the process, providing accountability and appropriate oversight.
- Decreasing the number of lost work days, thereby reducing costs for doing business and increasing speed and modernizing network access for global users.
- Formalizing and standardizing authentication policy, thus improving the uniformity of the process and contributing to a decrease in the number of annual lost work days.

Congratulations to P2E and the LSS team members! The Acquisition Excellence Award ceremony will be held at a PEO/DASA Summit in Redstone Arsenal, Alabama, in April 2015.

# COL MOLLIE PEARSON PROMOTED

by Ms. Ellyn Kocher, Communications Division, PEO EIS

**Mollie Pearson**, Product Manager (PdM) Power Projection Enablers (P2E), was **promoted to the rank of Colonel**, United States Army, in a ceremony led by Mr. Douglas Wiltsie, PEO EIS, March 27 at the Fort Belvoir Officer's Club, Fort Belvoir, Virginia.

COL Pearson's rank insignia was pinned by her family and she was presented a Certificate of Promotion by Mr. Wiltsie. In addition to her husband, Clint, and her three children, COL Pearson's mother, uncle and brother-in-law attended the ceremony, along with many friends and colleagues from throughout her distinguished career.



COL Pearson receives promotion certificate

COL Pearson has **over 21 years of Army service** and has been an Acquisition Corps member since 2002. She joined the PEO EIS team in 2008 at the Army Enterprise Systems Integration Program (AESIP) and then served as the Manufacturing Execution System Product Director before her selection as PdM P2E. P2E is one of PEO EIS' most complex and diverse portfolios, scattered across 16 time zones. COL Pearson leads a global team of over 140 people stationed at Fort Belvoir, Germany, Kuwait, Korea and Hawaii. She is responsible for managing the cost, schedule and performance of installation and modernization of information technology for Soldiers and customers outside the Continental United States.



COL Pearson & family



Mr. Wiltsie & Mr. Clint Pearson pin COL Pearson

COL Pearson's recent awards and recognitions include the **2015 Federal 100 Award** and selection as one of the top 25 Army Acquisition Officers ("25 for 25") for the Acquisition Support Center's Army Acquisition Corps' 25th anniversary. She was also **nominated for the 2014 Secretary of the Army Award** for Project and Product Manager of the Year. COL Pearson was chosen to attend the Army Senior Service College for 2015-2016, in addition to her selection to O6-level Acquisition Commander.

"Mollie, thank you for your hard work and sacrifice, and thanks to your family as well, for loaning us your talents and leadership," Mr. Wiltsie remarked at the ceremony. "Your achievements at P2E are truly a testament to your leadership and to the commitment of the entire P2E team, and I know you will continue to deliver."

Congratulations on your promotion, COL Pearson!

Photos by: Ms. Sam Soleimanifar

# INTERAGENCY LEADERS GATHER FOR PROCUREMENT INNOVATION FORUM

Representatives from three military services and fifteen federal agencies participated in the **first-ever Government Procurement Innovation Forum** (GPIF) held March 20 at the Humphreys Engineer Center in Alexandria, Virginia. Army Contract Writing System (ACWS) Product Manager **LTC Ossie Peacock** spearheaded the forum to investigate contract writing solutions across different agencies and to address the latest challenges in government procurement.

“It’s imperative that we encourage communication across federal government agencies,” LTC Peacock said. “The opportunity to collaborate, leverage lessons learned, reduce cost and mitigate risks across the government is an absolute must in today’s fiscally constrained environment.”

The forum was hosted by **PEO EIS Mr. Douglas Wiltsie**, and supported by Project Manager, General Fund Enterprise Business System (GFEBS), **COL Matt Russell**.

According to Mr. Wiltsie, the meeting sought to identify opportunities among services and select agencies to minimize cost and facilitate interoperability. He also said the Army is preparing a formal solicitation to industry for ACWS.

“For the Army, our goal is to provide the best, most comprehensive RFP [request for proposals] to reduce the risk of implementation,” explained Mr. Wiltsie.

Forum discussions included a joint services panel in which the Army, Navy and Air Force shared information and their

own methodologies to achieve a cost-effective replacement for the Standard Procurement System. The Department of the Interior, Defense Information Systems Agency and Defense Logistics Agency also presented their unique approaches for and experiences with contract writing systems.

“It is critical that ACWS stays connected with the other services and federal organizations to ensure we’re able to plan, manage and implement effective solutions to maximize cost efficiency,” noted COL Russell.

Several participants commented on the value of collaboration with colleagues across federal agencies. During a spirited question and answer session, the energy in the room increased with participants brainstorming new ideas.

“This forum was an excellent environment for the exchange of ideas, strategies, lessons learned, open dialogue and progress updates,” said **Ms. Christie Hazlett**, GFEBS procurement analyst.

Although several months away from releasing the ACWS RFP, LTC Peacock recognizes the benefit of continuing interagency collaboration beyond this event.

“Once the future Army Contract Writing System is selected, we’ll have the opportunity to work with organizations using similar systems to collectively shape future upgrades,” he said. “This is one way of being good stewards of our tax payer dollars!”



(Left to Right) Mr. Rick Toothman, Department of the Navy; Mr. Greg Youmans, Office of the Deputy Assistant Secretary of the Army (Procurement); and Mr. Lawrence Silas, GFEBS, lead a discussion panel about data conversion & system training at the Government Procurement Innovation Forum. Photo by Ms. Pamela Gray.



# GCSS-ARMY

## DEMONSTRATES NEW CAPABILITIES FOR PEO EIS

by Mr. Jim McDonough, Support Operations Branch Lead, GCSS-Army



Mr. Wiltsie observed the hall of milestones during his walking tour of the GCSS-Army office

On Feb. 20, PEO EIS Mr. Douglas Wiltsie visited **Global Combat Support System – Army** (GCSS-Army) headquarters at Ft. Lee, Virginia. Mr. Wiltsie toured the facility, met the GCSS-Army team and viewed the recent upgrades completed to accommodate the expanding Wave 2 workforce. The program staff highlighted upgraded video equipment in 12 conference rooms, which will enable training to 152,000 Wave 2 users in all Army components.

Following the tour, GCSS-Army and U.S. Army Combined Arms Support Command personnel demonstrated typical transactions using the **Automated Information Technology** (AIT) handheld devices that will be enabled with the Wave 2 solution. The devices will improve mission efficiency by allowing Soldiers to input information through scanning and additional wireless functions. Following the AIT demonstration, Product Manager, GCSS-Army **LTC Christopher Romero** and members of his staff provided Mr. Wiltsie with a program update.

Mr. Wiltsie also participated in a brown bag lunch with non-supervisory members of the GCSS-Army staff, where questions focused on the future of the GCSS-Army program and PEO EIS, including possible scenarios for organizational changes. Mr. Wiltsie concluded his visit by meeting with LTC Romero, GCSS-Army leadership and the Product Director, Logistics Information Systems, **Mr. Ricky Daniels**.

Photo by: Ms. Sherrell Satterthwaite, GCSS-Army

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Fort Belvoir SHARP Hotline: 703-740-7029

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[www.eis.army.mil/saam](http://www.eis.army.mil/saam)

# ES PROMOTING COLLABORATION WITH AESD-W

by Ms. Shevaun McGlone, Enterprise Computing

The Army is moving closer to a one-stop shop service desk for every Soldier and civilian by federating its service desks with the **Army Enterprise Service Desk – Worldwide** (AESD-W) to promote collaboration and enterprise efficiency.

AESD-W is a fully functioning service desk for over two million Army customers managed by a project office (PO) within Project Director, Enterprise Services (PD ES). The PO coordinates efforts for all service desks, serving all Army users in support of the Army Chief Information Officer (CIO)/G-6.

“The effort came about when CIO/G-6 chose to support the Defense Information Systems Agency’s request for the Army to have one point of contact when working with them. Our job is to make that happen,” said AESD Federation Liaison **Mr. Morgan Evans**.

As the federation begins to take shape, Army users will see benefits such as:

- A single telephone number connecting users to their nearest service desk regardless of their location.
- A consistent ticketing process for computer issues.
- Advancements in remote access for desktops and other Army IT equipment.

“We’re working with ten service desks from around the world that CIO/G-6 recommended to move through the first three phases of the federation process,” said AESD-W Project Officer **Mr. Dennis Kelly**. “Through the federation effort... we’re ensuring that each service desk that we work with is recognized as a part of AESD and an equal partner in this construct.”



# TAO BUDGET ANALYST DIANE WHITTINGTON RECEIVES DOD FINANCIAL MANAGEMENT CERTIFICATION

by Ms. Sharon Kollman, TAO

A special recognition is due to **Technology Application Office (TAO) Budget Analyst Ms. Diane Whittington** for her proactive approach to comply with the new Defense Financial Management Certification Program (DFMCP) and achieve Level 2 Financial Management (FM) certification a full 18 months ahead of schedule.

Ms. Whittington conducted independent research and made numerous queries to program managers and staff overseeing the program to ensure she fully understood the requirements and processes. She then voluntarily coordinated with four other budget analysts in the office to assist them with their certification training and documentation. Ms. Whittington managed to accomplish this while maintaining a very high level of productivity with her current budget duties and receiving high praise from TAO's key customers, such as Joint Special Operations Command, Intelligence and Security Command Information Operation and Special Operations Command.

Ms. Whittington also had the bonus of being the 1,000<sup>th</sup> person in the DOD to achieve certification and was featured in the **FM Certification Newsletter**. She is just the second PEO EIS employee to receive Level 2 FM certification.



Ms. Diane Whittington

Ms. Whittington's accomplishment reflects positively on TAO, PEO EIS and the U.S. Army and confirms TAO's ability to maintain a high operational tempo of customer support, while meeting emerging training and certification requirements.

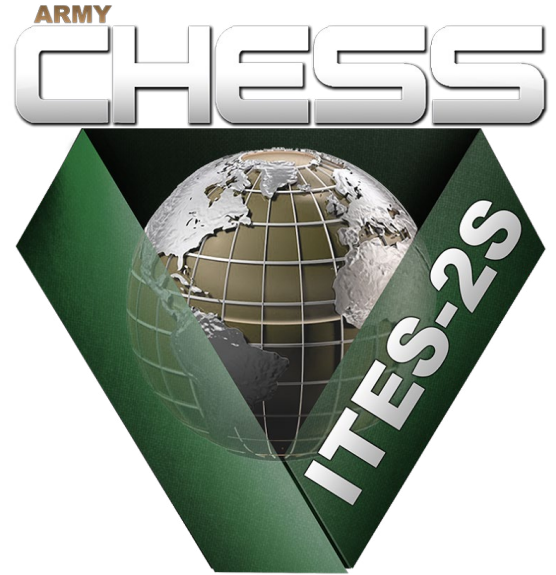
In addition to Ms. Whittington's accomplishments, TAO Acting Resource Manager **Ms. Diana Hoffman** also earned her Defense Financial Management certification.

Ms. Whittington and Ms. Hoffman are now teaming together to apply their combined skills to the resource management mission and support other budget analysts working to attain their required certification.

# CHESS ITES-2S ORDERING PERIOD EXTENDED

by Ms. Joanna Corcoran, CHES

The ordering period for the Computer Hardware, Enterprise Software and Solutions (CHES) **Information Technology Enterprise Solutions** (ITES)-2S contracts has been extended by 36 months. The extension provides for ordering from April 14, 2015 until April 13, 2018. Labor rates for fixed price and time and materials-type task orders are held at the ordering period year nine ceiling rates for the duration of the extension. The updated ordering guide reflecting these changes is in process. Please check the CHES IT e-mart regularly for updates at <https://chess.army.mil>.



## HEROES OF THE MONTH



PEO EIS is pleased to recognize great individual contributions and unsung heroes across the organization. On behalf of the U.S. Army, the Acquisition Corps and PEO EIS, congratulations on a job well done!