



RCAS NEWS



April 2016

FY16 VOLUME III

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**NEED HELP?
HAVE QUESTIONS?
WANT TRAINING?**

Contact a service desk
for assistance:

Army National Guard (ARNG)
1-800-821-3097 (toll free)
United States Army Reserve (USAR)
1-855-558-7272 (toll free)

RCAS PARTICIPATES IN WINDOWS 10 PILOT

A November 2015 policy memorandum directed all Department of Defense commands, agencies and field activities to upgrade all Windows systems to the Windows 10 operating system by January 2017. While this is an aggressive timeframe, the memorandum cites sound justification for the rapid upgrade, to include enhanced cybersecurity posture, increased standardization, reduced Information Technology (IT) costs, and streamlined IT operating environments. In order to ensure legacy systems' compatibility prior to the suspense date, the U.S. Army Network Enterprise Technology Command (NETCOM) conducted an Army Gold Master (AGM) Windows 10 Pilot from January 4, 2016 through March 3, 2016. The Reserve Component Automation Systems (RCAS) participated in the multi-phase pilot.

During Phase 1, the RCAS Product Office identified the appropriate level of testing that the RCAS Prime Integrator (PI) development staff needed to perform during the execution phase of the pilot. This assessment took into account testing existing functionality in Internet Explorer (IE) 11, which is the RCAS-supported browser in production today, as well as the brand-new Microsoft Edge, which is the Windows 10 default browser.

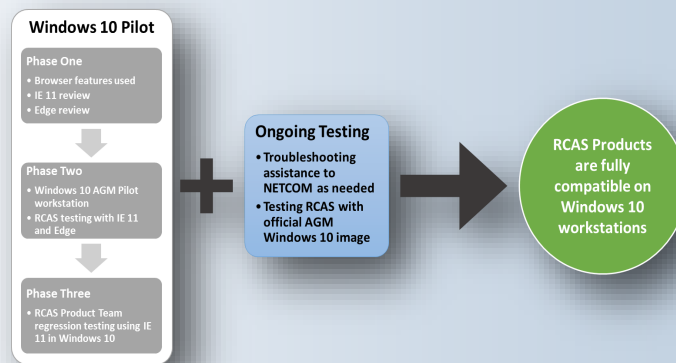
In Phase 2, the RCAS PI received the pilot software and built an initial AGM Windows 10 Pilot workstation, to include configuring server settings and applying security patches and Security Technical Implementation Guides (STIGs). Once complete, the RCAS Enterprise Infrastructure Team performed high-level smoke testing on a sampling of RCAS products in the Windows 10 AGM pilot using both IE 11 and

Edge. While all high-level tests passed in IE 11, the test identified compatibility issues with certain RCAS products when opened in the Microsoft Edge browser. Further assessment revealed that this issue is tied to an inability for Common Access Card (CAC) reader certificates to properly register. Given these findings, testing functionality in the Edge browser was removed from the scope of the pilot. RCAS PI staff are presently assisting NETCOM as needed with troubleshooting this issue.

All RCAS Product Scrum Teams received AGM Windows 10 Pilot workstations in Phase 3 of the pilot, and during this period, the teams exercised their respective products' core regression test cases in IE 11. The only adverse test result was that certain RCAS PDF reports were generating (by default) in Edge, which caused them to render inaccurately. RCAS is working to mitigate this issue.

At the conclusion of the pilot test period, RCAS reported a summary of the results to NETCOM. AGM expects to release the Windows 10 image in May 2016, at which time RCAS expects a final opportunity to test RCAS functionality on the production AGM Windows 10 image prior to the January 2017 deadline. This will enable another round of functionality testing using the final version of the image.

For more information regarding the RCAS Windows 10 initiative please contact Ms. Angela Green-Mack, RCAS Chief, Technical Officer, by phone at 703-806-3089 or by email at angela.d.green-mack.civ@mail.mil.



PL CORNER



MR. SAJ GEORGE
RCAS ACTING PRODUCT LEAD

Greetings to everyone and thank you for your continued support to the RCAS organization and team. Our transition to the Installation Information Infrastructure Communications and Capabilities (I3C2) organization within the Army PEO EIS has been essentially seamless to all of you. I am confident that this relationship will foster mutual future benefits to both organizations, and most importantly assist us in delivering to you and the Reserve Component (RC) Soldiers we support, the highest quality products and services. My team and I continue to look at ways to improve our service to you and our Soldiers, and welcome all of your comments and suggestions.

I am pleased to inform you that we are taking some innovative and transparent approaches in clearing our backlog for functional enhancements, with the support of our Prime Integrator and proactive work from the Software Sustainment Division. Our latest software release (7.0.13) delivers both new and improved application capability and functionality enhancements. The FY15 Product Refresh effort is in the final stages of implementation, and we are already preparing for the FY16 Product Refresh, the details of which will be shared with you by our Requirements Management Team in the coming weeks.

We will be facilitating the 2nd Requirements Control Board (RCB) of FY16 on April 21, 2016, and I look forward to hearing the strategic requirements of our functional stakeholders. My team looks at the RCB as an important customer forum that provides an excellent communications medium, and serves as a strategic planning and decision making body for the ARNG and USAR.

Again – I thank YOU for all you do for our Soldiers and their families, as well as your interest in what our team is doing – it is our honor to serve you...

RCAS MARKETPLACE - MODERNIZING PRODUCT REFRESH



The RCAS MarketPlace is a new capability that is being developed to modernize the Army Reserve Component (RC) Product Refresh mission. MarketPlace is a component of the RCAS 2025 strategic vision.

Today, RCAS supports the annual Army RC Product Refresh through a vast amount of collaboration, communication and exchange of a Microsoft Excel workbook between multiple offices; this became cumbersome and sometimes duplicative. With the implementation of RCAS MarketPlace, RCAS will continue to enhance the product refresh mission every year – but with a fully automated, modernized and streamlined process.

RCAS MarketPlace will provide a secure, online environment to deliver:

- Order processing via an online catalog
- Automated workflows to streamline Bill of Material (BOM) review and approval
- Online tracking of procurements – from order through delivery



Screen shot of the new RCAS MarketPlace secure, online environment.

- Self-service reporting of procurement history, with protected data access by state/territory.

Development on RCAS MarketPlace will begin in late April 2016 and is due to be delivered by March 2017, in time to support the FY2017 Army RC Product Refresh efforts.

For more information on the RCAS MarketPlace, contact Ms. Lesley Plitz at 703-806-3212 or by email at Lesley.P.Plitz.civ@mail.mil.

RCAS BOARD OF DIRECTORS TO MEET LATER THIS MONTH

The RCAS Product Office will facilitate the second Requirements Control Board (RCB) meeting of this fiscal year at the United Services Organization (USO) Warrior and Family Center at Fort Belvoir on Thursday, April 21, 2016. This meeting will offer Army National Guard (ARNG) and U.S. Army Reserve (USAR) attendees a wide range of topics for both discussion and decision. The RCB forum, convened in this board meeting format, provides both components the opportunity to present and discuss respective information technology initiatives and challenges, as well as offer integrated and synchronized solutions.

For more information on the RCAS RCB meeting, contact Ms. Lesley Plitz at 703-806-3212 or by email at Lesley.P.Plitz.civ@mail.mil.



USO Warrior and Family Center, 5940 9th Street (Corner of 9th and Belvoir Drive), Fort Belvoir, VA 22060. Photo Credit: Fort Belvoir USO Website — <http://us.uso.org/WashingtonBaltimore/Fort-Belvoir-Warrior-Family-Center/>

MEET YOUR NEW LOGISTICS MANAGEMENT SPECIALIST



MR. MICHAEL EMODI

Mr. Michael O. Emodi joined RCAS as a Logistics Management Specialist on March 20, 2016. Michael has over 15 years of experience working for Department of the Army as an enlisted soldier, contractor and civilian.

He has held various assignments in the Army on active duty as an Automated Logistics Specialist. One of his more memorable duty assignments included serving on rotational tours to Camp Able Sentry (CAS) Macedonia, and Camp Bondsteel, Kosovo with F Company, 159th Aviation out of Giebelstadt, Germany. He continued to gain aviation logistics experience by working for L3 Vertex in Southwest Asia for over five years, before joining civil service with the Department of the Army.

As a civilian Michael has worked for United States Army Security Assistance Command in New Cumberland, PA; as a member of the Pacific Command advisory team; at LetterKenny Army depot, and McAlester Army Ammunition Plant working for their Property Book Officer (PBO) offices.

Michael also worked as a Contracting Officer Representative (COR), and Vehicle control officer for 401st Army Forward Support Battalion (AFSB) in Bagram, Afghanistan.

During his free time Michael enjoys seeing other parts of the world, and is an avid sports fanatic and roots for no particular team.

RCAS RELEASE UPDATE

RCAS Release 7.0.13 was deployed in March 2016, and the following is a recap of enhancements:

- Defects and backlog items were addressed for the Personnel team as well as functionality to be compatible with Standard Installation/Division Personnel System (SIDPERS) developments.
- The Mobilization Team completed the implementation of the Total Army Personnel Database – Reserve (TAPDB-R) information exchange in replacing the retiring Regional Level Application Software (RLAS) application import for Reserve Soldiers' data and organization structure.
- The Safety Team continued efforts of expanding the National Guard Bureau's (NGB's) visibility into State-Level Accident reporting.
- The Enterprise and Force Authorization (FA) Teams dealt with minor fixes for this release.

RCAS Release 7.0.14 is scheduled to deploy in June 2016 and will include the following enhancements along with other fixes and updates:

- The Mobilization Team is testing Windows 10 running on IE 11 under the Pilot AGM program. Archived Battle Rosters for the United States Army Reserve (USAR) will be able to use the old version of the Readiness Progress Review (RPR) Dialog and Reports.



Screen shot of the RCAS MPDV Homepage

- The Force Authorization Team initiated the migration of historical data to RCAS from Guard Knowledge Online (GKO). All data, with the exception of attachments, came through. The attachments are available. The team also continues the conversion to Entity Framework with the goal of eventually allowing for applications that are not dependent on any one type/brand of database. Certain elements of the underlying code for each application will be rewritten. The focus for this release is the Force Management application for the Army National Guard (ARNG).
- The Safety and Occupational Health (SOH) application was recently analyzed by the National Safety Center at Fort Rucker, AL to potentially become an enterprise safety application for the entire Army. RCAS is very hopeful we could be selected to share our Safety Manager's Tool with the Army! In addition, a tremendous effort has been completed in SOH to update 32 Master Inspection Checklists and map each checklist item to a Hazard Reference list. If you have a Master Checklist you would like to share with other States and Territories, please submit an Engineering Change Proposal (ECP) with a copy of the checklist. A copy of a blank ECP form is located on the RCAS Homepage on Army Knowledge Online (AKO) at: <https://www.us.army.mil/suite/page/207093>, (click the Requirements Management folder).
- The Personnel Team has incorporated functionality of D02 Historical Load fielded scripts into the Retirement Points Accounting Management (RPAM) baseline and have exchanged retirement point's data from RPAM to the Reserve Components Common Personnel Data System (RCCPDS). Several forms and reports will be migrated to the Unit Personnel System/Command Management System (UPS/CMS).

For more information on any RCAS Release, please contact Mr. Jim Cook, Chief, RCAS Software Sustainment Division by phone at 703-806-3071 or by email at jim.n.cook.civ@mail.mil.

RCAS RELEASE 7.0.13 TOWN HALL

Mr. Jim Cook, Chief, Software Sustainment Division (SSD) for the Reserve Component Automation Systems (RCAS), conducted the RCAS Release 7.0.13 Pre-Installation Town Hall meeting via Defense Collaboration Services (DCS) on February 25, 2016 for the Army National Guard. The majority of States and Territories were in attendance to discuss a number of topics related to the installation of RCAS Release 7.0.13. Mr. Cook stressed that following installation procedures and submitting Pre/Post Health Checks were vital to successful installation of RCAS software. The RCAS Enterprise Software Installer (RESI) will be retired in a future RCAS release to automate as much as possible. Hotfix packages may go out for some functionality fixes. The DPI community will be notified when



this occurs. If the field has trouble locating The System Center Configuration Manager (SCCM) package, please submit a trouble ticket to the National Guard Bureau (NGB) Help Desk at 1-800-821-3097 or e-mail them at NGB-Helpdesk@mail.mil. Many more topics were addressed and may be viewed at the following location on Army Knowledge Online (AKO) at <https://www.us.army.mil/suite/files/6748475>.

The RCAS Release 7.0.13 Post-Installation Town Hall occurred on March 31, 2016. If you are interested in attending future Town Halls, please contact Ms. Rita Bartholomew at (703) 806 – 3119 or at rita.g.bartholomew.ctr@mail.mil. The community is encouraged to complete a brief survey at the completion of each release in order to assist RCAS in improving future deployment capabilities.

"ONE ENDING - ANOTHER BEGINNING" - PRODUCT REFRESH PROGRAM UPDATE

The FY15 Product Refresh effort is rapidly coming to a close. The shipping and delivery of products procured utilizing the ITES 2H contract will close out this fiscal year's effort. As we proceed to close out another very productive year, please assist your respective Property Book Officers and support staff in accounting for your products and services with the required documentation and the appropriate signatures on both the Notice of Delegation of Authority – Receipt for Supplies (DA Form 1687), and the Material Inspection and Receiving Report (DD 250) forms. Our team is available to assist you as requested.

Our goal is to begin the FY16 program in the May/June time frame. We are in the process of coordinating with the respective component G6 organizations, to obtain their formalized guidance and specific priorities for supporting their information technology

infrastructures. The ARNG G6 has offered that based on the savings initiated in 2014, and the decreased funding in 2015, that FY16 stands to be a recovery year for updating their infrastructure, as well as providing the opportunity to improve and increase security. These will serve as their primary FY16 focus areas.

As I have communicated to you before, your continued exceptional support to documenting both the individual soldier and unit's information technology system needs is critical information in the formulation of the RCAS budget. Your support has again been absolutely outstanding. Thank YOU!!

Your RCAS Point of Contact is Ms. Lesley Plitz, Requirements Manager, phone: (703) 806-3212, e-mail: lesley.p.plitz.civ@mail.mil.

ONE OF RCAS' OWN - RECOGNIZED BY CHIEF, NGB

On March 25, 2016, General Frank J. Grass, Chief, National Guard Bureau (NGB), presented Mr. Ralph Ocasio a Letter of Appreciation and a coin for his service as the RCAS Project Director from May 2012 to January 2016. The letter and coin were presented in General Grass' office at the Pentagon.

Mr. Ocasio left RCAS in January 2016 and became the Deputy Project Manager for Installation Information Infrastructure Communications and Capabilities (I3C2), part of the Program Executive Office Enterprise Information Systems (PEO EIS) and the new parent organization for RCAS. In this new capacity Mr. Ocasio continues to serve and promote RCAS as a product and service provider for our Soldiers and civilians throughout the Army National Guard and the U.S. Army Reserve.

Ralph will always be a part of the RCAS family and we congratulate him on this recognition.

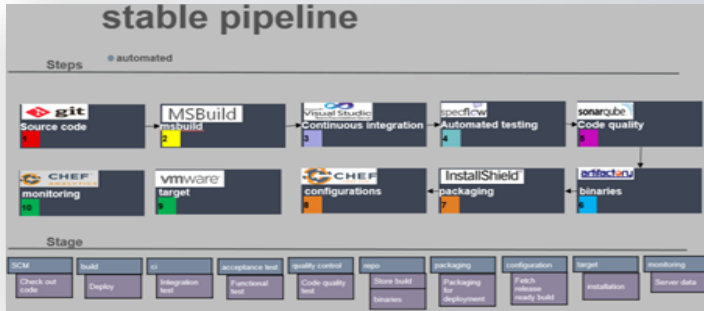


General Grass, left, presents Mr. Ocasio, right, with a letter and coin. Photo provided by: Karlyn K. Slaydon, Lt Col, USAF, Deputy Executive Assistant to the Chief, NGB.

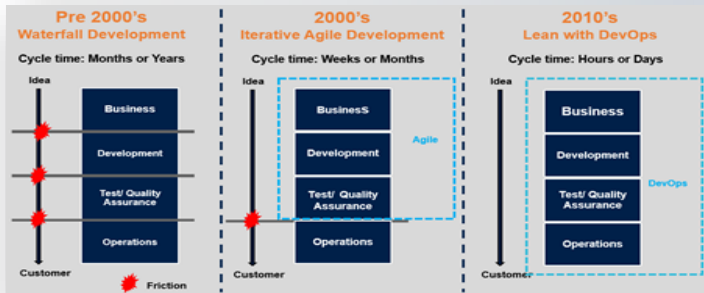
DEVOPS ON RCAS IS HERE—THE NEXT WAVE OF AUTOMATION

DevOps: A Culture Transformation

DevOps (development and operations) is the next new wave of automation to be rolled out on the RCAS Agile Solution Factory – **It's More than Technology.** It targets automation of the end-to-end agile solution delivery lifecycle. DevOps is a software development method that stresses communication, collaboration and integration between software developers and Information Technology (IT) operations professionals to support a stable change pipeline.



DevOps provides enhanced mission value through faster time to market by breaking down silos between business, development, testing, and operations.



Quick Facts

- Complete end-to-end automated process build, deploy and test
- Complete Infrastructure as a code
- Vagrant tool provides automated machine provisioning (no machine cloning process)
- Chef configuration management tool drives machines to be in known desired states
- Microsoft Vnext generation build with continuous integration
- Only passed unit and smoke test builds are stored and allowed in Artifactory server as a tested deployable Microsoft Installer (MSI) (installation file)
- No RCAS Enterprise Software Installer/RCAS Enterprise Database (RESI/RED) software needed – MSI can be deployed in any ready environment
- 'Silent' Field installation

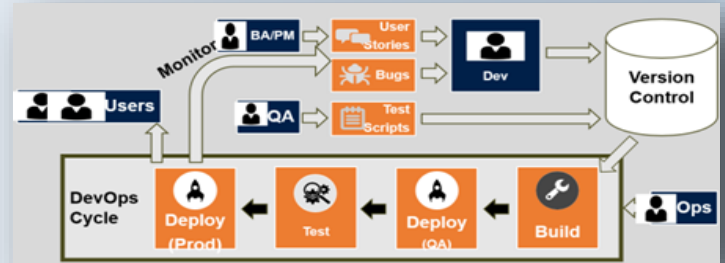
Benefits

- Simplifies release process where source code, provided by development, is built into a package and distributed to different stages of Test until it is approved for release into production
- Delivers better quality software faster with better compliance

- Drives continuous improvement and adjustments earlier and more economically
- Increases transparency and collaboration among stakeholders
- Enhances delivery life cycle from Business Analysis to Monitoring

The DevOps Cycle:

From Business Analysis to Monitoring:



Capabilities rolled out

DevOps combines the Development and Operations teams leveraging automation of processes to enable rapid release cycles.

DevOps Purpose	DevOps Responsibilities
<ul style="list-style-type: none"> ➢ To bridge the divide between Development and IT Operations team through: <ul style="list-style-type: none"> Communication Integration Collaboration 	<ul style="list-style-type: none"> ➢ Collaboration between Dev and Ops ➢ Automation and Infrastructure as Code ➢ Continuous Integration/Testing ➢ Continuous Delivery/Deployment ➢ Continuous Monitoring

Targeted Maturity Timeline

- RCAS Development and Integrated Environment (ITE) running through Chef configuration management tool targeted for first calendar year quarter of 2016
- RCAS application staging environment running through Chef configuration management tool targeted for 2nd calendar year quarter of 2016
- RCAS application PILOT project for the National Guard Bureau (NGB) L1 and L2 'silent' installation targeted for 3rd calendar year quarter of 2016

Capabilities rolled out in RCAS

- Automated Dev Safety and Occupational Health (SOH) environment creation
- Automated SOH build, deploy and test
- Passed SOH build unit and smoke test stored in Artifactory server
- Passed Artifacts can be downloaded and deployed to Integrated environments

For more information about DevOps on RCAS please contact Ms. Angela Green-Mack, RCAS Chief, Technical Officer, by phone at 703-806-3089 or by email at angela.d.green-mack.civ@mail.mil.

MAKING RCAS INSTALLS SMARTER

The RCAS DevOps Team is working to make RCAS Releases easier to manage. We have already reduced the installation package delivery time from days to hours by established electronic delivery over System Center Configuration Manager (SCCM) and file shares. In the July RCAS News, we'll share more about the additional steps we plan to take in Automated Deployment. In this article are the RCAS DevOps Team's plan to streamline the installation process and improve overall quality of the release installation experience.

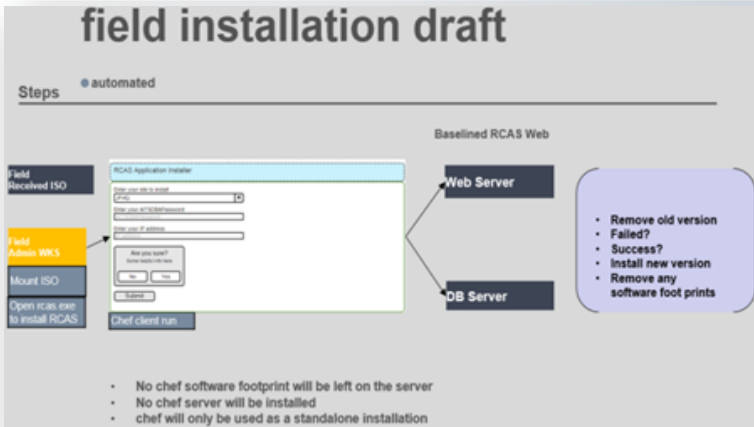
New RCAS Installer Overview

The DevOps Team is targeting to install RCAS software, in conjunction with the Chef Configuration Management tool, as 'Silent' Field installations (as is currently being performed in the development environment). No RCAS Enterprise Software Installer / RCAS Enterprise Database Installer (RESI/REDI) software will be needed – Using a Windows Installer, Microsoft Installer (MSI) package, RCAS can be automatically deployed in any ready environment.



New RCAS Software Installer:

RCAS Automated Installer Anywhere



Quick Facts

- Friendly user interface for installation
- Complete end-to-end automated process
- Self-extract Silent Installation in field
- No RESI/REDI software needed for installation

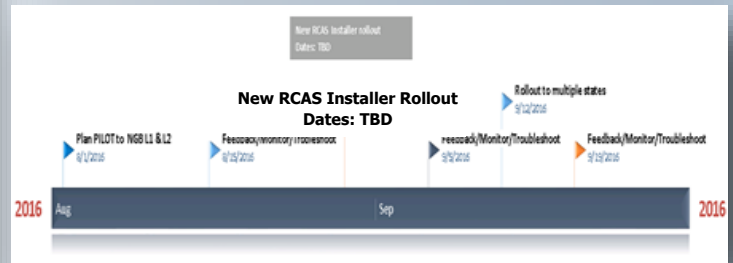
Benefits

- Place servers into known desired states
- Infrastructure as Code (IAC) – operations teams can automatically manage and provision through code, rather than use a manual process
- Force to compliant RCAS baseline software in field
- No complex software installation and uninstallation procedure
- Significantly reduce the software installation guide
- Checksum on disk space prior to installation
- Automated Security Technical Implementation Guidelines (STIGs) compliant check and report
- Install require Information Assurance Vulnerability Management (IAVM) during installation

Automated STIGS Compliance Validation

- Scan entire infrastructure for risks and compliance issues
- Automated STIGs compliance checks in staging environment prior to field deployment
- Chef silent audit mode run to validate field STIGs compliance and generate reports

Targeted Rollout Timeline



The Rollout Timeline is currently being planned with the final timeframe To Be Determined (TBD). Current Rollout planning is looking at an initial rollout schedule in the Fall of 2016. Details on the Rollout will be communicated when planning is finalized.

For more information on any RCAS Release, please contact Mr. Jim Cook, Chief, RCAS Software Sustainment Division by phone at 703-806-3071 or by email at jim.n.cook.civ@mail.mil.



RCAS PROVIDES SRP SUPPORT - DO YOU NEED HELP?

Thinking about using the RCAS Mobilization Planning Data Viewer (MPDV) application, but not sure how it really works or about some of the changes and enhancements to the application? Just ask the RCAS MPDV Team, and we will assist.

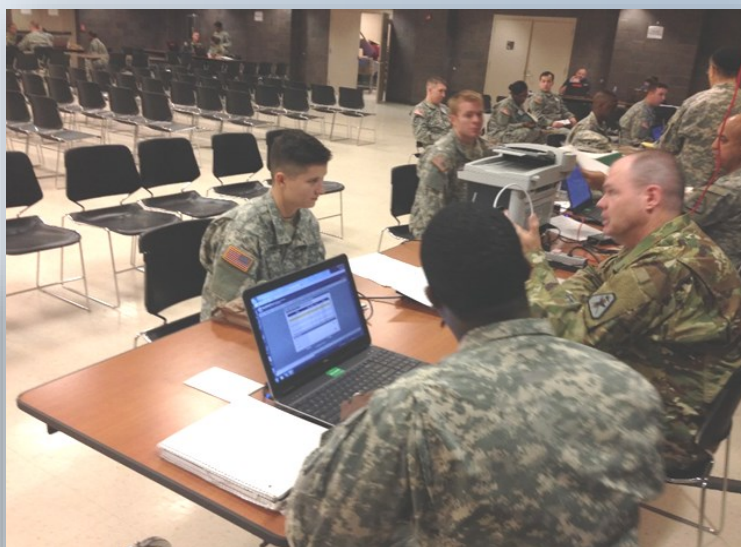
Using the RCAS MPDV application makes the Soldier Readiness Processing (SRP) Check-In and Check-Out process a breeze.



Ms. Carol Conley, APMC SRP Support Staff, processes a Soldier into an SRP event using the CAC. Photo Credit: Mr. Max Dunn, RCAS MPDV Product Owner.

Ms. Carol Conley, a member of the SRP support staff for the Army Medical Department (AMEDD) Professional Management Command (APMC) in Atlanta, GA, knows just how much, as she processes a Soldier into a recent SRP event using a CAC which automatically pulls up the Soldiers information in MPDV. This saves valuable time and makes the process much easier.

Mr. Max Dunn, the RCAS MPDV Product Owner, supported the APMC SRP event this past March in Atlanta, GA. The APMC provides centralized management of medical professionals to improve readiness, retention and recruitment of Army Reserve critical medical personnel. Over 175 APMC Soldiers were processed during the event using MPDV.



MAJ Brown and SSG Fowler, APMC SRP Support Staff, assist a soldier at the Legal Station. Photo Credit: Mr. Max Dunn, RCAS MPDV Product Owner.

Among the many SRP stations was a Legal Station where MAJ Brown and SSG Fowler, APMC SRP support staff members, assisted a Soldier using MPDV to record the need for a Power of Attorney and an up-to-date Will. These actions were recorded in MPDV and were immediately available to Unit leadership to help assess individual Soldier and overall Unit readiness.

To assist unit personnel, unit administrators and commanders with the use of this time-saving MPDV tool, RCAS offers MPDV Leadership Workshops, briefings and SRP support for all levels of command. This support is fully funded by RCAS so there is no cost to the field.

Want to know more about MPDV and what it can do for you. Go to the RCAS homepage on Army Knowledge Online (AKO) at <https://www.us.army.mil/suite/page/207093>. There you will have access to the latest MPDV information, briefings, contacts, the MPDV schedule of events and much more.

To request MPDV SRP support or a project briefing contact Mr. Max Dunn, MPDV Product Owner, by phone at 703-806-3128, or by e-mail at max.g.dunn.civ@mail.mil.

UPCOMING CONFERENCE/EVENT SUPPORT

RCAS is exhibiting and/or providing support at the following events:

Army National Guard and U.S. Army Reserve Multi-Component Joint Assessment Conference (JAC) and SRP Support Events
Multi-Component JAC Support—Fort Leavenworth, Kansas — 2nd Qtr. FY16, May (Tentative)
SRP Support — USAR 314th Press Camp Headquarters, Fort Jackson, SC 12-17 April 2016

If you are planning to attend any of these workshops or conference events, visit the RCAS area for a software demonstration and to discuss RCAS products and services. The RCAS Team is available to provide briefings and answer RCAS related questions at various ARNG and USAR events.

To request RCAS participation at your next conference or workshop event, contact Mr. Max Dunn, MPDV Product Owner, by phone at 703-806-3128, or by e-mail at max.g.dunn.civ@mail.mil.

RCAS TRAINING CORNER

NEW OPPORTUNITIES - The RCAS Training Team is always on the lookout for ways to improve and advance student opportunities. At the end of March, RCAS Director of Training, Mr. Robert G. Medley; RCAS Training Manager, Ms. Catherine Kent; and Retirement Points Accounting Management (RPAM) Functional Lead, Ms. Althea Wilson, explored several options for classrooms and lodging on-post at Fort Belvoir, Virginia.



D.C. Army National Guard (ARNG), 260th Regional Training Institute (RTI), Fort Belvoir, VA. Photo Credit: Ms. Catherine Kent, RCAS Training Manager.

One of the primary facilities is the D.C. Army National Guard (ARNG) 260th Regional Training Institute (RTI), built in 2010. The facility has multiple classrooms, a 107 seat auditorium, a dining facility, gym, laundry room, and barracks for 110 soldiers. The dining facility doubles as a multi-purpose room and can be configured as needed for training. There is one large classroom that seats 30 students, two smaller classrooms that seat 15+ students, and a breakout room that can be configured as a classroom. In addition, there is a room set aside for instructors' exclusive use, equipped with technology to enable training research and planning. RCAS is exploring the possibility of hosting simultaneous live and Video Tele-Training (VTT) events in the RTI

facility in the coming months. The RTI site administrator, SGT Kenneth R. Larigey, does a stand-up job running and maintaining the facility on a tight budget. The RCAS team also explored on-post lodging at the Fort Belvoir Holiday Inn/Central Billeting, which offers three levels of guest room accommodations, plus shuttle service anywhere on-post. In April, Mr. Medley and Ms. Kent made a second trip, along with the RCAS Distributed Learning Program (DLP) Lead Ms. Kelly Townsel, and DLP Project Manager, Mr. Lenny Ratliff, to determine the viability of setting up rooms using Mobile Distributed Learning Classroom (MDLC) equipment.

As a result of these site visits, the RCAS Training Team is pleased to offer RCAS Unit Personnel System (UPS), Command Management System (CMS), and Military Personnel Office (MilPO) Orders classes May 3 and 4, 2016. Students can attend in-person at Fort Belvoir, or, remotely via VTT. Registration is handled by the RCAS Prime Integrator, under Ms. Catherine Kent.

To schedule training for your organization, contact Mr. Robert G. Medley, RCAS Training Director at 703-806-3163, or Robert.G.Medley.civ@mail.mil. You can also submit a "Request for RCAS Training – APPLICATION NAME" helpdesk ticket through the NGB Helpdesk at ng.ncr.armg.mbx.helpdesk-ngb@mail.mil, or 800-821-3097. For the USAR, contact your Major Subordinate Command Point of Contact for RCAS application training.



RCAS Director of Training, Mr. Robert G. Medley, right and RTI Site Facilitator, SGT Kenneth R. Larigey III, left, standing outside the RTI facility. Photo Credit: Ms. Catherine Kent, RCAS Training Manager.



We are on the web at

<https://www.us.army.mil/suite/page/207093>

Want to provide input to RCAS News or be added to the distribution list, contact Mr. Pete Van Schagen at peter.g.vanschagen.ctr@mail.mil.

Reserve Component Automation Systems, ATTN: RCAS, 6010 6th Street, Building 1465B, Fort Belvoir, Virginia 22060