

BAMC *year in* REVIEW



SAN ANTONIO MILITARY MEDICAL CENTER



WESTOVER MEDICAL HOME



SCHERTZ MEDICAL HOME



CPT JENNIFER M. MORENO CLINIC



TAYLOR BURK CLINIC



BROOKE ARMY MEDICAL CENTER 2015 **SAFE, QUALITY CARE ... IT'S IN OUR DNA**

3551 Roger Brooke Drive
JBSA Fort Sam Houston, Texas 78234
Tel: 210.916.4141



www.bamc.amedd.army.mil
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Brooke Army Medical Center

History



- 1870 to 1875 - City of San Antonio donates 92 acres (370,000 m²) for an Army post.
- 1908 - Station Hospital built to accommodate 84 beds.
- 1936 - Construction begins on new Station Hospital building, on the site of the old Camp Travis Base Hospital.
- 1938 - New Station Hospital opens with a 418-bed capacity.
- 1942 - Station Hospital named Brooke General Hospital.
- 1946 - Medical Field Service School (MFSS) is moved to Fort Sam Houston. The medical entities are reorganized and designated Brooke Army Medical Center (BAMC).
- 1983 - Design authority issued for a facility to replace BAMC's 59 separate buildings.
- 1985 - Concept design started for the new BAMC.
- 1996 - New BAMC opens.
- 2005 - BRAC 2005 recommends (172 Med 10) the realignment of inpatient services and related specialty care from Wilford Hall Medical Center to Brooke Army Medical Center.
- 2007 - Center for the Intrepid opened its doors.
- 2008 - Groundbreaking was held to recognize the commencement of 2005 Base Realignment and Closure (BRAC) construction and renovation of BAMC.
- 2010 - Fort Sam Houston Primary Care Clinic officially opened its doors and Camp Bullis Health Clinic was renamed Taylor Burk Clinic in remembrance of Spc. Taylor J. Burk, a 21-year-old Army medic from Amarillo, Texas.
- 2011 - Schertz Medical Home and the new 760,000-square-foot Consolidated Tower opened its doors.
- 2011 - Two of the largest military medical facilities in San Antonio underwent historic name changes, marking the start of a new era in San Antonio military medicine. The San Antonio inpatient mission was moved to BAMC and the name was changed to San Antonio Military Medical Center (SAMMC) and Wilford Hall Medical Center was renamed Wilford Hall Ambulatory Surgical Center (WHASC).
- 2011 - BAMC is the component command over the SAMMC and other U.S. Army medical treatment facilities in the San Antonio area. Other medical facilities under BAMC's command include the Center for the Intrepid, McWethy Troop Medical Clinic, 3 community-based medical homes and the Corpus Christi Army Depot Occupational Health Clinic.
- 2011 - San Antonio Military Health System began its operational mission. The new organization will provide oversight to BAMC and WHASC and will have rotating Army and Air Force general officers as director and deputy director.
- 2015 - The Fort Sam Houston Clinic was renamed the CPT Jennifer M. Moreno Primary Care Clinic in remembrance of Army Capt. Jennifer Moreno, a young Army Nurse Corps officer who died on the battlefield.
- 2015 - The Westover Medical Home, a community-based medical home, opened on the northwest side of San Antonio.

San Antonio Military Medical Center

Facts



SAMMC is located on Fort Sam Houston in San Antonio, Texas and is the busiest inpatient medical facility in the Department of Defense.

A world-class medical center, SAMMC serves more than 225,000 beneficiaries throughout the San Antonio Region, offering the highest quality of medical care for wounded warriors, service members, family members, retirees and civilians.

As a certified Level 1 Trauma Center, SAMMC receives an average of 212 emergency room visits each day, and has the most ER admissions in the Military Health System.. It is one of only five hospitals in Texas that holds both Level 1 Trauma certification and accreditation from the American Burn Association. In addition, 40 beds are dedicated to the Army Institute of Surgical Research, which operates the only Department of Defense Burn Center — the Army Burn Center.

The hospital, formerly Brooke Army Medical Center, has cared for thousands of service members who were injured in Operations Iraqi Freedom and Enduring Freedom, and nearly 1,550 medical professionals have been deployed in support of those missions.

Since the Global War on Terrorism began in September 2001, the Burn Team has made more than 90 trips to Landstuhl Army Regional Medical Center in Germany, transporting patients back to SAMMC for care.

The hospital sustains over 89 accredited educational programs to include 37 graduate medical education programs, six nursing programs with two nursing accredited programs, Emergency Medical Technician Basic certification programs, 25 allied health education programs, 18 enlisted allied health and Practical Nurse Course medic phase II training programs along with additional programs in administration and allied health specialties.

SAMMC services include:

- 32 Operating Rooms for Inpatient and Ambulatory Surgery
- Medical, Pediatric and Surgical Subspecialty Clinics
- Primary Care
- Labor/Delivery/Recovery Unit
- Neonatal Intensive Care Unit with extracorporeal membrane oxygenation
- Pediatric Intensive Care Unit
- DOD's only Bone Marrow Transplant Unit
- Inpatient Psychiatry Unit
- Over 200 inpatient beds equipped for cardiac monitoring
- State-of-the-art Cardiac Catheterization Lab
- DOD's only Rooftop Helipad

Brooke Army Medical Center

Timeline 2015

In January



Retired Army Spc. Hector Santacruz and his wife, Veronica, pose for a photo with their third baby, Chaya Grace Santacruz who happens to be Brooke Army Medical Center's first baby of 2015. Little Chaya Grace was born at 4:35 a.m. Jan. 1 and weighed 7 pounds, 4 ounces. The couple has two other children ages 10 and 12. *(Courtesy photo)*

(From left) Curtis Aberle, chief of the McWethy TMC; Brig. Gen. Barbara R. Holcomb, Southern Regional Medical Command commander; Col. Carol Rymer, chief of Optometry Service; and Col. Evan Renz, Brooke Army Medical Center commander, cut the ribbon Jan. 6 officially reopening McWethy Troop Medical Clinic after a 16-month, \$13 million renovation. *(Photo by Robert Shields)*





Brooke Army Medical Center employees from the Pathology department greet Bradley Cooper Jan. 14 at San Antonio Military Medical Center. Cooper and Wayne Kyle, the father of Navy SEAL Chris Kyle, visited SAMMC to premier the movie "American Sniper." (Photo by Robert Shields)

Staff Sgt. Brian Wallace, a respiratory therapist, retrieves a research paper from the new "Scholarship in Action" board, which is on display by the Emergency Department. The board showcases top-notch academic research accomplished by BAMC staff. (Photo by Robert Shields)



Brooke Army Medical Center

Timeline 2015

In February

Brooke Army Medical Center's Deputy Commander for Nursing, Col. Richard L. Evans and 2nd Lt. April Locher cut the cake during the Army Nurse Corps 114th Anniversary Feb. 5 in the SAMMC Auditorium.

(Photo by Robert Shields)



Stacey Dramiga, Brooke Army Medical Center's director of Cardiac Rehab, and Cardiac Rehab Intern Emily Daniel, discuss the Go Red Day event in San Antonio Military Medical Center's medical mall Feb. 6. Go Red Day is a yearly event to raise awareness about heart disease in women.

(Photo by Robert Shields)

Segen Romero, 3, spins the wheel at the safety booth to win a prize while Aden Murphy (center) and Segen's father, retired Sgt. Daniel Romero (right) look on during the Brooke Army Medical Center Patient Appreciation Health Fair Feb. 26 in the San Antonio Military Medical Center medical mall. More than 700 people visited 40 information tables during the event, which included health education, enrollment information, health and wellness screenings, healthy snacks and activities.

(Photo by Robert Shields)



In March

Twenty-five Soldiers raise their right hands and repeated the NCO Creed during an induction ceremony held March 6 in the SAMMC auditorium. Retired Command Sgt. Maj. Philip Johndrow was the guest speaker for the event. (Photo by Lori Newman)



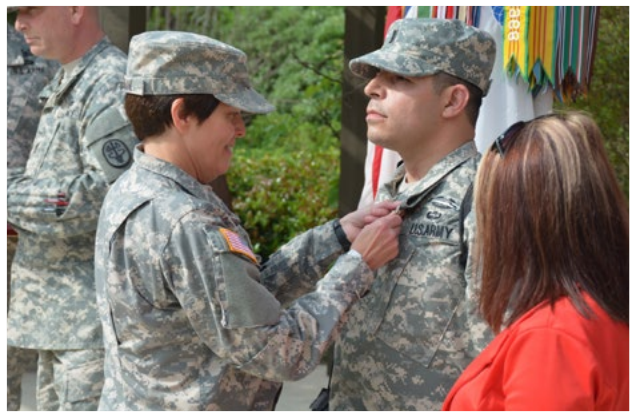
Maj. Gen. Jimmie O. Keenan, deputy commanding general (operations), U.S. Army Medical Command and chief, U.S. Army Nurse Corps, shakes hands with Airman 1st Class Tamara Dawson Feb. 26 at the first "Sisters In Arms" meeting. Keenan talked about how important it is to connect with people and develop lasting relationships. (Photo by Lori Newman)

Brooke Army Medical Center

Timeline 2015

In April

Maj. Gen. Jimmie O. Keenan, Army Medical Command's deputy commanding general (operations), presents the Soldier's Medal to Army 1st Lt. John M. Arroyo Jr. as his wife, Angel, looks on during a ceremony at the Warrior and Family Support Center, April 6. *(Photo by Robert Shields)*



Sgt. Maj. of the Army Daniel A. Dailey presents his coin to retired Spc. David Carpenter during a visit to the Center for the Intrepid April 9. Dailey visited with patients at the CFI, the Warrior and Family Support Center and the U.S. Army Institute of Surgical Research at Brooke Army Medical Center. He also presented a town hall meeting to talk about some of his key initiatives. *(Photo by Robert Shields)*

Air Force Capt. Alicia Pallett discusses her poster presentation with 59th Medical Wing Command Chief Master Sgt. Maurice James during the San Antonio Uniformed Services Health Education Consortium Research Day event April 23 in the San Antonio Military Medical Center medical mall.

(Photo by Robert Shields)



In May



Lt. Col. Robert Carter shows the Compensatory Reserve Index, or CRI, that could lower casualties on the battlefield. Carter is the task area manager for Tactical Combat Casualty Care Research at the U.S. Army Institute of Surgical Research. He spoke during Lab Day at the Pentagon, May 14. Behind the CRI is the smart tablet (green screen) which can display multiple CRI results. *(Photo by David Vergun)*

The ball is tipped off during a wheelchair basketball game between the Brooke Army Medical Center Warrior Transition Battalion Soldiers and Robert G. Cole High School students May 22 at Cole High School. *(Photo by Robert Shields)*



Brooke Army Medical Center

Timeline 2015

In May (Cont'd)



Nearly 1,000 service members, retirees and family members attend the Brooke Army Medical Center Health and Safety Fair May 1 in the Fort Sam Houston Exchange parking lot. More than 40 BAMC departments provided health and safety information throughout the day and the San Antonio USO provided water and fruit to all who attended the event. There were also health and safety displays and Zumba demonstrations. A DJ kept the event lively and Army and Air Force Exchange Service gave away hundreds of dollars in free gift cards. *(Courtesy Photo)*

Army 1st Lt. Dominique Songernfrei shows the audience one of four children's wagons purchased by the Brooke Army Medical Center Auxiliary on behalf of the Pediatric Post Anesthesia Care Unit during the auxiliary's annual welfare recognition ceremony May 20. The wagons will be used to transport pediatric patients into surgery. *(Photo by Lori Newman)*



In June



Gary Sinise and the Lt. Dan Band perform June 5 as part of the BAMC Patient, Staff and Family Appreciation Event at Brooke Army Medical Center. *(Photo by Robert Shields)*



James Forney, son of injured Marine Lt. Col. Bryan Forney, hangs on Chef Robert Irvine June 5 at San Antonio Military Medical Center. *(Photo by Robert Shields)*



The BAMC Organization Day Commander's Cup was presented to Col. Douglas Soderdahl, deputy commander for acute care, June 5 during the BAMC Patient, Staff and Family Appreciation Event in the parking lot of San Antonio Military Medical Center. Teams representing each deputy commander and the Warrior Transition Battalion competed May 26 through June 4 making Organizational Day a huge success. Teams comprised of service members and civilians competed in volleyball, basketball, soccer, guidon relay and a military fit course. Soderdahl's team won the cup with a total of 10 points at the end of the competition. *(Photo by Robert Shields)*

Brooke Army Medical Center

Timeline 2015

In June (Cont'd)



Lt. Gen. Patricia D. Horoho, the Army surgeon general, addresses a group of Civilian Aides to the Secretary of the Army and wounded Soldiers at the Warrior and Family Support Center June 17. The group visited several key medical capabilities to learn about the role Army Medicine plays and how it affects the lives of Soldiers, veterans, retirees and their families. *(Photo by Lori Newman)*



Col. Gary Cooper, commander, Brooke Army Medical Center Troop Command, and Command Sgt. Maj. Tabitha Gavia present a framed copy of the LGBT Pride Month Presidential Proclamation to Brig. Gen. Tammy Smith (center), deputy chief of staff, Army Reserve, as a token of appreciation for being the guest speaker at the first LGBT Pride event BAMC held June 26. *(Photo by Lori Newman)*

In July



Army Maj. (Dr.) George Kallingal, a urologic oncologist, showcases a robotic surgical system while Army Lt. Col. (Dr.) Thomas Novak, BAMC's chief of pediatric urology, looks on at San Antonio Military Medical Center, July 6. Doctors here performed surgery on Jose Collado Jr., son of Army Maj. Jose Collado and his wife Alma, last month to remove a large cystic mass from behind his bladder. The procedure marked Brooke Army Medical Center's first robot-assisted pediatric surgery. *(Photo by Robert Shields)*

Jearaldy Moreno (left) and Army Maj. Gen. Jimmie O. Keenan (center), deputy commanding general (operations), U.S. Army Medical Command and chief of the U.S. Army Nurse Corps, unveil a plaque during the memorialization ceremony July 24 to rename the Fort Sam Houston Primary Care Clinic the CPT Jennifer M. Moreno Primary Care Clinic to honor the young Army Nurse Corps officer who died on the battlefield. Yaritza Cordova, Moreno's sister, looks on as the plaque is unveiled. *(Photo by Robert Shields)*



Army Maj. (Dr.) Tyson Sjulín (right) explains the difficult airways station to Karriemah Munson, registered nurse, and Kenneth Hughes, Intensive Care Unit tech, during the SIM Center open house July 22. With the addition of the space on 3N the SIM Center encompasses more than 10,000 square feet within San Antonio Military Medical Center. *(Photo by Robert Shields)*

Brooke Army Medical Center

Timeline 2015

In August



Teens who participated in the Brooke Army Medical Center Summer Youth Program pose for a photo Aug. 4 after an awards ceremony in the San Antonio Military Medical Center auditorium. A group of 73 enthusiastic teens between 14-17 years old sacrificed part of their summer vacation to participate in BAMC's Summer Youth Program from June 22 to July 31. *(Photo by James Camillocci)*



University of California, Los Angeles, student Betty Nguyen presents her poster for staff at the U.S. Army Institute of Surgical Research Aug. 12. After a 10-week summer internship at the USAISR a group of undergraduate college students wrapped up their research with a poster presentation for the staff to highlight their work. *(Photo by Steven Galvan)*

In September



BAMC Commander Col. Evan M. Renz, Regional Health Command - Central (Provisional) Commander Brig. Gen. Barbara Holcomb and Dr. Darii Ann Lane, clinic OIC, cut the ribbon to officially open Westover Medical Home in Northwest San Antonio, Sept. 18. Westover, BAMC's newest community-based clinic, is open to all TRICARE beneficiaries in the surrounding area. The clinic provides primary care, behavioral health services, on-site laboratory capabilities and a pharmacy. *(Photo by Robert Shields)*

Army Sgt. 1st Class Stephen Eisele and Army Spc. Garrett Woodford, the team from Brooke Army Medical Center, clear a building during the Regional Health Command - Central (Provisional) Best Medic Competition Sept. 18 at Camp Bullis. Eisele and Woodford won the competition and placed second in the Army competition. *(Photo by John Franklin)*



Emergency medical technicians from the 959th Medical Group assess and treat a patient during a scenario in the EMT Rodeo Sept. 18 at Melrose Air Force Range, New Mexico. Twenty-one teams of elite EMTs from 22 installations across the Air Force convened at Cannon AFB for four days of innovative, high-octane competition. Throughout the rodeo, teams executed their lifesaving mission under the critical eye of expert evaluators, demonstrating accurate technique and effective implementation. *(Photo by Tech. Sgt. Manuel J. Martinez)*

Brooke Army Medical Center

Timeline 2015

In October



Col. Evan Renz, Brooke Army Medical Center commander, passes the colors to incoming Command Sgt. Maj. Albert Crews during a change of responsibility ceremony Oct. 6 at the Warrior and Family Support Center's amphitheater as outgoing Command Sgt. Maj. Tabitha Gavia looks on. (Photo by Robert Shields)

Col. Evan Renz, Brooke Army Medical Center commander, pins the Legion of Merit medal on Command Sgt. Maj. Tabitha Gavia Oct. 6 for exceptionally meritorious service while serving as the command sergeant major at Brooke Army Medical Center. (Photo by Robert Shields)



In October (Cont'd)



Mary Ross sits quietly while Esther Sutton, from Brooke Army Medical Center's Cardiology Department, takes her blood pressure during Military Retiree Appreciation Day Oct. 3 at the Army Medical Department Center and School on Joint Base San Antonio-Fort Sam Houston. Military retirees and their families were provided free health screens, flu shots and health information during the annual event. *(Photo by Robert Shields)*



Members of the decontamination team decontaminate a patient as part of the 2015 Mass Casualty Exercise and Evaluation Oct. 6 at San Antonio Military Medical Center. SAMMC participated in the 2015 San Antonio Mass Casualty Exercise and Evaluation, a city-wide, full scale exercise involving hospitals and response organizations throughout the city. *(Photo by Lori Newman)*



San Antonio Spur Tim Duncan shakes hands with a wounded warrior after a game of wheelchair basketball Oct. 21 at the Center for the Intrepid. The Spurs visited warriors and family members at the Warrior and Family Support Center and the CFI. Players signed autographs and participated in a game of wheelchair basketball. *(Photo by Robert Shields)*

Brooke Army Medical Center

Timeline 2015

In November

Gen. Mark A. Milley, chief of staff of the Army, visits with wounded service members during a town hall-style meeting at the Center for the Intrepid Nov. 4. (Photo by Robert Shields)



Wounded warrior and Vietnam veteran Guy Banta shows his artwork at Brooke Army Medical Center's Wounded Warrior Art Show Nov. 10 in the San Antonio Military Medical Center Medical Mall. (Photo by Robert Shields)

In November (Cont'd)



Army Public Health Nursing staff marked the grand opening of their facility with a health fair to showcase their programs and services for military, family members and civil service employees Nov. 20 on Joint Base San Antonio-Fort Sam Houston. *(Photo by Robert Shields)*

Maj. Gen. Barbara Holcomb (right), commanding general, Regional Health Command-Central (Provisional) and chief, U.S. Army Nurse Corps, along with other leaders, serve a Thanksgiving meal to Warrior Transition Battalion Soldiers Nov. 20 at the Warrior and Family Support Center. *(Photo by Robert Shields)*



Brooke Army Medical Center Commander Col. Evan Renz and his wife Diane deliver a Thanksgiving basket to 2 South patient Margaret Houck Nov. 26. Members of the command team and their families helped patients and staff celebrate Thanksgiving by delivering gift baskets and serving dinner in the new dining room at San Antonio Military Medical Center. *(Photo by Robert Shields)*

Brooke Army Medical Center

Timeline 2015

In December



San Antonio Military Medical Center's first baby of the New Year was born at 6:24 a.m. Jan. 1 to Air Force Capt. Tiffany Prochaska, assistant team lead in the Emergency Department at SAMMC, and Richard Prochaska III. Baby Evelyn weighed 9 lbs., 2 oz. Pictured from left: BAMC Commander Col. Evan Renz, the Prochaska's, BAMC Auxiliary President Anne Feldman and Diane Renz. (Photo by Air Force 1st Lt. Kati Spearing, clinical nurse)



Retired Air Force Master Sgt. Gilberto Hernandez uses the Pharmacy's Medsafe dropbox in the Medical Mall at San Antonio Military Medical Center to get rid of expired medications Jan. 5. (Photo by Robert Shields)



Brooke Army Medical Center Commander Col. Evan Renz visits the new Substance Use Disorder Residential Treatment Program conference room during a visit to 7W. (Photo by Robert Shields)



San Antonio Military Medical Center

SAMMC is located on Fort Sam Houston in San Antonio, Texas and is the busiest inpatient medical facility in the Department of Defense. A world-class medical center, SAMMC serves more than 225,000 beneficiaries throughout the San Antonio region, offering the highest quality medical care for wounded warriors, service members, family members, retirees and civilians. SAMMC has an integrated staff of Army, Air Force, Navy, Public Health Service, Federal Civilians, and Contractors.

Location: Bldg 3551 Roger Brooke Dr, FSH, TX

Phone: 210-916-4141



Center for the Intrepid

The threefold mission of the CFI is to provide rehabilitation for Operation Iraqi Freedom/Operation Enduring Freedom casualties who have sustained amputation, burns, or functional limb loss, to provide education to DOD and Department of Veterans Affairs professionals on cutting edge rehabilitation modalities, and to promote research in the fields of orthopedics, prosthetics and physical/occupational rehabilitation. The staff and equipment for the building were selected to provide the full spectrum of amputee rehabilitation as well as the advanced outpatient rehabilitation for burn victims and limb salvage patients with residual functional loss.

Location: Bldg 3634 Roger Brooke Dr, FSH, TX

Phone: (210) 916-6100

Brooke Army Medical Center

Healthcare Facilities



CPT Jennifer M. Moreno Clinic

Family Medicine Services provides accessible, high quality, cost-effective and customer focused interdisciplinary health care for active duty, adult and pediatric TRICARE Prime and TRICARE PLUS enrollees, Warriors in Transition and other beneficiaries. The scope of comprehensive services includes readiness care, chronic and acute illness care, preventive health maintenance, health promotion and wellness, education and counseling, and specialty consultation and referral.

Location: Garden Ave, Bldg 1179, FSH, TX

Appointment Line: (210) 916-9900

Nurse Advice Line: (210) 916-3000



McWethy Troop Medical Clinic

The McWethy Troop Medical Clinic provides accessible, high quality and customer focused interdisciplinary health care for active duty and soldiers training on Fort Sam Houston. The scope of comprehensive services includes readiness care, chronic and acute illness care, preventive health maintenance, health promotion and wellness, education and counseling, and specialty consultation and referral.

Location: 3051 Garden Ave, Bldg 1279, FSH, TX

Phone: (210) 916-3000



Westover Medical Home

Community Based Medical Homes are primary care clinics located off-post in the communities where Army Families live. Army Community Based Medical Homes increase access to primary care, expand the definition of healthcare quality and reinvigorate our commitment to customer service. They are inspired from the ground up by your ideas and suggestions about how healthcare should be.

Services offered at the Westover Medical Home include:

- Primary Care
- Case Management
- Laboratory Services
- Clinical Pharmacist
- Behavioral Health
- Immunizations

Location: 10010 Rogers Crossing, SA TX 78251

Phone: (210)539-0917



Schertz Medical Home

Community Based Medical Homes are Army-run, primary care clinics located off post in the communities where Army Families live. Army Community Based Medical Homes increase access to primary care, expand the definition of healthcare quality and reinvigorate our commitment to customer service. RelayHealth secure messaging accounts are also available for patients to easily contact the clinic or their healthcare team through a secure email.

Services offered at the Schertz Medical Home include:

- Primary Care
- Laboratory Services
- Case Management
- Pharmacy Services.

Location: Horizon Center, 6501 FM 3009,
Suite 210, Schertz, Texas
Phone: (210) 916-0055



Taylor Burk Clinic

The Taylor Burk Clinic provides accessible, high quality, focused interdisciplinary healthcare to active duty service members, their families, and other TRICARE Prime beneficiaries. The scope of comprehensive services includes acute illness care, preventive health maintenance, health promotion and wellness, education and counseling, and specialty consultation and referral. Located on the Camp Bullis Training Site.

Location: Bldg 5026, Camp Bullis USA Training
Site, 3.5 miles off North Loop 1604 & FM 1535
NW Military Hwy/Shavano Park exit.
Phone: (210) 916-3000

Brooke Army Medical Center

Departments



Location: SAMMC, Fort Sam Houston

Hours of Operation: varies

Phone: (210) 916-1600, Press 1 for Outpatient Service

Behavioral Medicine

BAMC Behavioral Medicine provides individual, group and medication therapy as well as case management for Active Duty, their dependents, and students attending the METC programs. It also provides Command Directed Behavioral Health Evaluations and substance abuse evaluations and treatment.

- Campus Behavioral Health Service
- Warrior Behavioral Health Service
- Social Work Service
- Army Substance Abuse Program
- Child & Adolescent Behavioral Health Service
- Warrior Transition Battalion Social Work Service



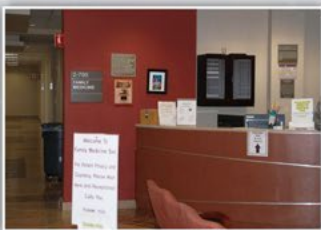
Location: Emergency entrance of the hospital

Hours of Operation: 24 hours, 7 days a week

Phone: (210) 916-4979

Emergency Medicine

The Department of Emergency Medicine provides emergency care for military health care beneficiaries and severely traumatized patients from the local civilian community. San Antonio Military Medical Center is one of two Level I trauma centers serving the San Antonio area. The Department of Emergency Medicine serves as the portal of entry and site of initial evaluation and resuscitation for all trauma patients arriving at SAMMC. In addition to trauma patients, the Department of Emergency Medicine evaluates and treats patients with a broad range of minor to life threatening medical and surgical conditions. The Department of Emergency Medicine is dedicated to providing the most efficient, compassionate and clinically excellent care for our patients.



Locations: SAMMC, Moreno, Westover & Camp Bullis

Hours of Operation: varies

Phone: (210) 916-9900

Family and Community Medicine

The Department of Family and Community Medicine provides medical care for active duty, dependents, retirees, and retirees' dependents. There are six clinics located at different sites to include San Antonio Military Medical Center, Fort Sam Houston Primary Care Clinic, Fort Sam Houston, Schertz Medical Home, and Camp Bullis. To make appointments please call the San Antonio Consult and Appointment Management Office (CAMO) at (210) 916-9900. To talk to a nurse or leave a message for your provider, please call or leave a message on the Telephone Triage Nurse advice line at (210) 916-3000. For after hours assistance, TRICARE beneficiaries can call the San Antonio Patient Assistance Line (SAPAL) at 1-866-584-9659. Experienced nurses will provide medical advice and nurse triage. SAPAL hours of operation are from 4 p.m. - 7 a.m. weekdays and 24 hours on weekends and holidays.



Location: Lower Level - Bed Tower

Hours of Operation: varies

Phone: (210) 916-2888

Department of Ministry and Pastoral Care

The Department of Ministry and Pastoral Care offers pastoral, religious, and spiritual care to all patients, BAMC staff, and family members. This department offers a variety of Pastoral Care Services for the spiritual well-being of all we serve. These services include worship services, pastoral visitation, pastoral counseling, 24/7 duty chaplain support, provision for multi-faith pastoral care, DMPC volunteers, spiritual enrichment events for married couples and singles, and various guest speakers that address physical and spiritual healing and self-care.

Department of Medicine

The Department of Medicine provides comprehensive, high quality healthcare to adult patients in both the inpatient and outpatient settings. The department is divided into 13 independent services and an administrative section. They are staffed with board-eligible and board-certified physicians whose medical practices include a wide range of clinical, academic, research and military training activities. This robust and balanced combination assures our beneficiaries the most comprehensive, evidenced-based care possible. The DOM accepts referrals or consultations from all eligible TRICARE beneficiaries needing care in the following areas:

- Allergy/Immunology
- Infectious Disease
- Cardiology
- Internal Medicine
- Nephrology
- Endocrinology
- Neurology
- Gastroenterology
- Pulmonary Disease
- Hematology/Oncology
- Infection Control
- Rheumatology
- Hospitalists
- Sleep Labs
- Respiratory Therapy

Pain Management

Pain Management's vision is to improve the quality of life for patients, reduce pain, and restore function by providing the finest interdisciplinary pain management care available within the DOD, while fostering professional development, education, and research. They provide pain management for patients suffering from a wide variety of pain disorders, focusing on quality, access, and clinical outcomes to help reduce pain, improve physical function and coping skills.

Department of Nutritional Medicine

The Department of Nutritional Medicine provides comprehensive nutrition care including food production and therapeutic diets; medical nutrition therapy education, counseling, and coordination of care; nutrition consultation to military commanders; DoD dietetic internship training; and conducts applied nutrition research in support of Service Member readiness and health promotion. DNM provides meal service for BAMC staff, family members, and guests at several locations throughout the facility 24/7 feeding up to 7000 customers daily. DNM provides medical nutrition therapy and counseling to patients with multiple medical problems. The level of in-patient complexity ranges from a patient without nutrition risk receiving a regular diet to advanced nutrition support. Out-patient care ranges from nutrition counseling in 6 primary care clinics. Registered Dietitians provide preventative medicine in support of community health and wellness to all eligible beneficiaries through a variety of health fairs and events at BAMC and on Fort Sam Houston.



Location: SAMMC, Fort Sam Houston
Hours of Operation: varies
Phone: (210) 916-4587



Location: 1st floor - Medical Mall
Hours of Operation: 7:30 a.m. to 4 p.m.
Phone: (210) 916-2888



Location: SAMMC and Moreno
Hours of Operation: varies
Phone: (210) 916-1003



To schedule or cancel your primary care or specialty care appointments, please call CAMO at (210)916-9900.

For concerns or assistance, please contact the Patient Advocacy Office at (210)916-2330

Brooke Army Medical Center

Departments



Location: SAMMC, 1st Floor

Hours of Operation: 7:30 a.m. - 4:30 p.m.

Phone: (210) 916-2168 option 1



Locations: SAMMC, Moreno, McWethy Troop Medical Clinic, Camp Bulls

Hours of Operation: varies

Phone: (210) 916-4333



Location: SAMMC, 1st Floor, Medical Mall

Hours of Operation: 7:30 a.m. - 4:30 p.m.

Phone: (210) 916-0707



Location: SAMMC, Moreno, Center for the Intrepid

Hours of Operation: 7:30 a.m. - 4:30 p.m.

Phone: (210) 916-0923

Obstetrics and Gynecology

The Department of Obstetrics and Gynecology (OB/GYN) provides comprehensive women's healthcare to ensure Service Members and Family Member readiness and wellness. Our vision is to be the nation's premier women's healthcare option, practicing the safest patient care, and exceptional clinical outcomes through innovation, education and research. With specialty services including High Risk Obstetrics, Urogynecology, GYN/Oncology, and Reproductive Medicine and Infertility Services, our team of health care professionals ensure the paramount of care is delivered to female beneficiaries. SAMMC OB/GYN is honored to be named the DOD number one center for maternal inpatient satisfaction as well as the DOD leading center for in-vitro fertilization. For appointments contact 210-916-2168 option 1.

Pathology/Area Lab Services-DPALS

The Department of Pathology and Area Laboratory Services are responsible for providing responsive, high quality laboratory testing in support of patient care. DPALS offers clinical pathology services to BAMC, Southern Regional Medical Command, and other medical treatment facilities world wide using qualified professionals and state of the art methods and instrumentation.

Pediatrics

The Department of Pediatrics is dedicated to providing the highest quality care to all eligible beneficiaries in San Antonio and South Texas communities. As the medical center for the TRICARE South region and the Southern Regional Medical Command, they proudly serve over 40,000 patients annually. The staff includes all major pediatric subspecialties to include newborn nursery care, genetics, cardiology, developmental pediatrics, endocrinology, nephrology, pediatric surgery, pulmonary, infectious disease, neurology, gastroenterology and hematology oncology. The department also includes adolescent and neonatal medicine services and is a cystic fibrosis center. An active academic program supports an outstanding residency that has produced many leaders in DoD pediatrics and in the civilian community. They also support neonatology and adolescent fellowship programs.

Orthopaedics and Rehabilitation

The Department of Orthopaedics & Rehabilitation is dedicated to providing state of the art orthopaedic and rehabilitative care to active duty service members, their dependents, retirees and all eligible beneficiaries in San Antonio and South Texas communities. They provide care to over 160,000 patients and perform 6,000 operations annually. The staff includes all major subspecialties to include hand, foot and ankle, sports, spine, total joints (adult reconstruction), pediatrics and trauma. This active academic program supports an outstanding residency that has produced many leaders in Army orthopaedics and in the civilian community. The staff also supports the Wounded Warrior with the Center for the Intrepid Amputee Center and the Traumatic Brain Injury Service.



Location: various
Hours of Operation: varies
Phone: (210) 916-1536

Pharmacy

The Department of Pharmacy provides comprehensive pharmaceutical services to all eligible inpatients and outpatients up to a tertiary level. The department renders these services within the highest standards of pharmacy practice emphasizing quality customer service while maintaining adequate training levels necessary for supporting medical readiness. Each section provides service utilizing the knowledge and skills of board certified pharmacists. Each pharmacist is proficient in drug identification, indication, administration, and dosage forms. They are supported by board certified pharmacy technicians.

- SAMMC Main Pharmacy
- Emergency Department Pharmacy
- Moreno Community Pharmacy
- Moreno Refill Pharmacy
- Moreno Primary Care Clinic Pharmacy
- Warrior Pharmacy
- McWethy Troop Medical Clinic Pharmacy
- Inpatient Pharmacy
- Pharmacy Supply/Support Section
- SAMMC Pediatric/Adolescent Pharmacy
- Taylor Burk Pharmacy - Camp Bullis
- Schertz Medical Home Pharmacy
- Westover Medical Home



Location: SAMMC 1st floor, across from the main pharmacy
Hours of Operation: 7:30 a.m. - 4:30 p.m.
Phone: (210) 916-3396

Radiology

The Radiology staff strives to support the military medical mission while contributing to the understanding of health and disease. Our staff uses various imaging technologies in an effort to provide exceptional quality care to patients, offers superb educational opportunities to the residents, students and staff and advocates for cooperative support between other healthcare professionals, facilities and sister services.



Location: SAMMC
Hours of Operation: 8 a.m. - 5 p.m.
Phone: (210) 916-9900

Surgery

The SAMMC Department of Surgery is the largest surgical department in the DOD. It is comprised of 11 surgical divisions to include General Surgery/Surgical Oncology/Bariatric Surgery, Trauma Surgery, Vascular Surgery, Plastic Surgery, Otolaryngology/Head & Neck Surgery (ENT), Neurosurgery, Ophthalmology, Urology, Pediatric Surgery, and Cardiothoracic Surgery. These surgical divisions are able to see all DoD beneficiaries regardless of TRICARE category or age. The SAMMC DOS welcomes TRICARE Prime and Standard, all military Retirees, pediatric patients, and dependents. If you would like to be seen by the SAMMC DOS, please ask your primary care provider (whether military or civilian) to place a consult to SAMMC for any of the above surgical divisions. Appointments can be scheduled through the Consult and Appointment Management Office (CAMO) at (210) 916-9900. For further information or questions, the Department of Surgery administrative staff can be reached at (210) 916-0918.

SAN ANTONIO AREA MAP



San Antonio Military Medical Center

Fort Sam Houston, Texas 78234
(210) 916-4141



Center for the Intrepid

Bldg 3634
Fort Sam Houston, Texas 78234
(210) 916-6100



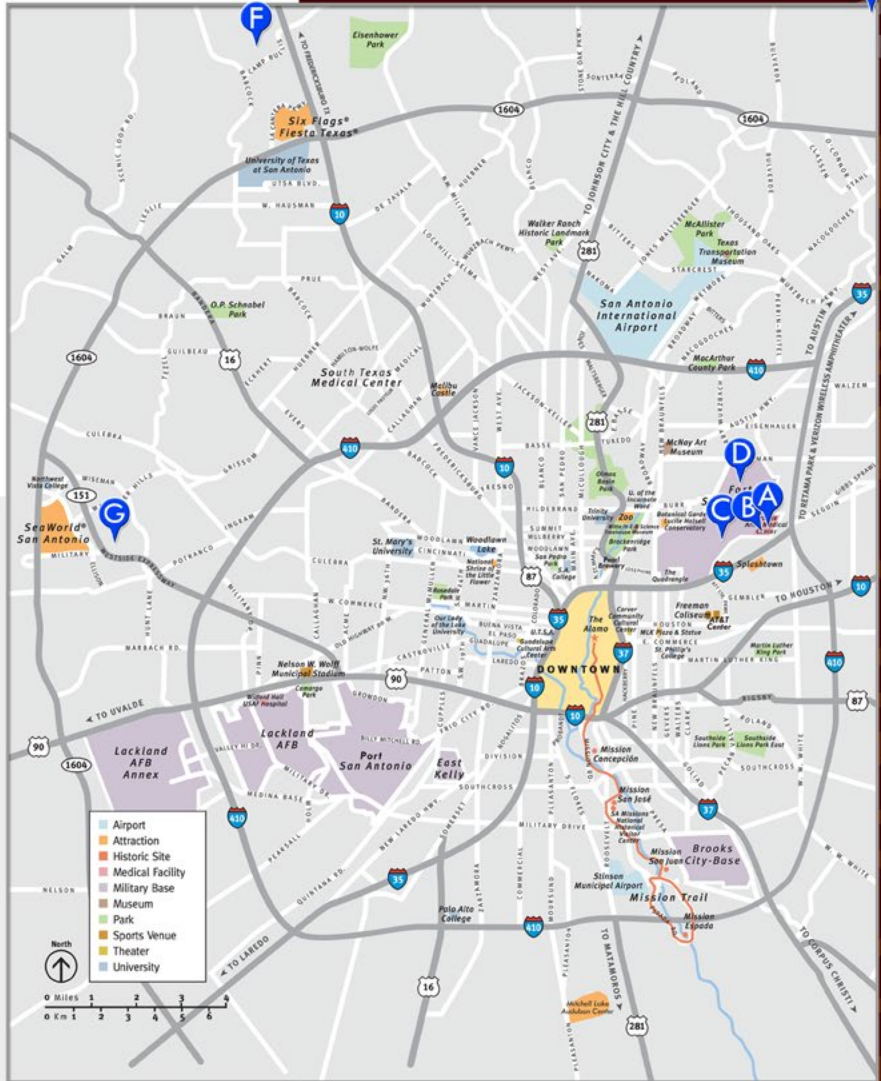
Fort Sam Houston Clinic

Bldg 1179
Fort Sam Houston, Texas 78234
(210) 916-4141



McWethy Troop Medical Clinic

3051 Garden Ave, Bldg 1279
Fort Sam Houston, Texas 78234
(210) 916-4141



Schertz Medical Home

Horizon Center
6051 FM 3009, Suite 210
Schertz, Texas 78154
(210) 916-0055



Taylor Burk Clinic

Bldg 5026
Camp Bullis, Texas 78257
(210) 916-3000



Westover Medical Home

10010 Rogers Crossing
San Antonio TX 78251
(210) 539-0917