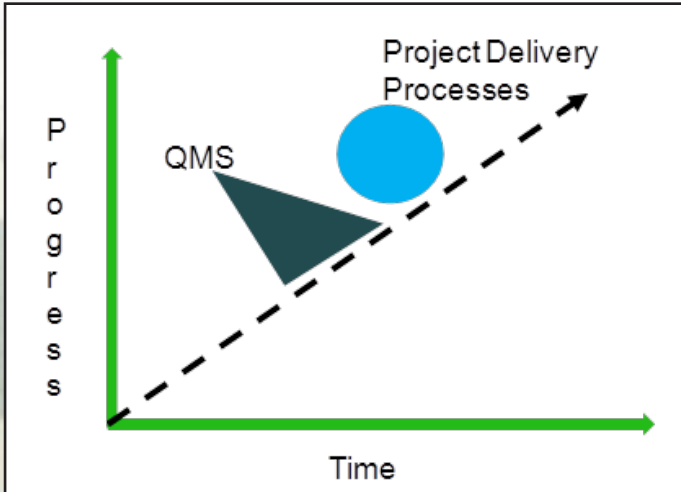




U.S. ARMY CORPS OF ENGINEERS

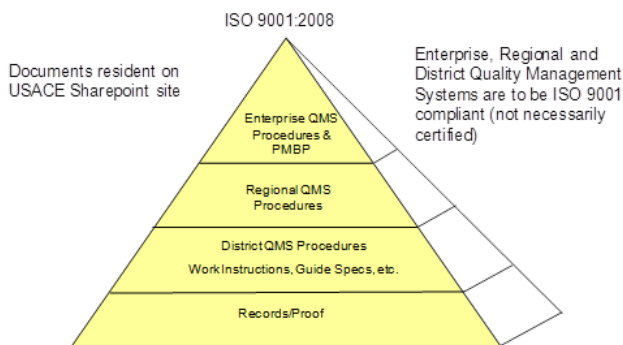
BUILDING STRONG



Since 2002, Kansas City District has established an ISO 9001:2008 certified Quality Management System (QMS) whose scope includes project management, planning and engineering studies, design and construction. It supports the Project Management Business Process required by ER 5-1-11, Management, USACE BUSINESS PROCESS. It includes all effort from the inception of the project through study completion and/or construction and it includes construction, support services during construction and services required by the customer during the operational phase.

The Kansas City District's QMS functions to facilitate work sharing, improve customer satisfaction, improve project delivery quality, drive continuous process improvement and reduce cost. It can be viewed as a "wedge" that both holds the gains achieved along the quality journey and prevents good practices from slipping.

USACE QMS Documentation Hierarchy



Key Messages

- By documenting and implementing a comprehensive Quality Management System, the execution of key Project Management Business Processes is accomplished with greater certainty of project delivery success and less associated risk
- A successfully implemented Quality Management System reduces the volatility and variation in project execution and delivery methods that contribute to sub-optimal results
- A robust and mature Quality Management System offers our customers increased evidence of the ability to perform our key processes efficiently, effectively, consistently and with a focus on continual improvement

Facts & Figures

- QMS is ISO 9001 certified since 2002
- QMS scope includes project management, planning and engineering studies, design and construction
- Key business processes are documented in Business Quality Procedures (BQPs) and mapped for clarity

Point of Contact:
Blaine Stevens
816-389-3453

U.S. ARMY CORPS OF ENGINEERS – Kansas City District, Northwestern Division

601 East 12th Street, Kansas City, MO 64106

<http://www.nwk.usace.army.mil>