Welcome to Naples, Italy!

I am your NSA Naples Ombudsman. I look forward to working with you during my time as Ombudsman.

If you are not familiar with the Ombudsman program, the Ombudsman is here to be your voice to the command. We are also there for the Commanding Officer to relay information back to you. The Ombudsman program belongs to the command and is shaped by the CO's perception of the needs of NSA Naples families. An Ombudsman is a voluntary representative of the command, appointed by the Commanding Officer and serves two important roles as both a communications link between the CO and command family members; and as a professionally trained information and referral specialist. I work under the guidance of the Command Master Chief, Executive Officer and Commanding Officer.

I have frequent contact with the command and relay information to you and your family. I can provide a confidential ear and a friendly voice to turn to in times of need or crisis. I am not a counselor, social worker, babysitter or a taxi service, but I am dedicated to pointing you in the right direction toward finding solutions to any issue that may come up. While serving in this role, I am committed to supporting our command's mission, maintaining strict confidentiality and working within the chain of command as I am directed.

I am honored to be chosen to be the Ombudsman for NSA Naples. Please don't hesitate to contact me. My contact information is listed below. I am here for you!

**NSA Naples Ombudsman** 

Email <u>nsa.naples.omb@gmail.com</u>