Research and Development Collaboration Services (RECS)

MDA Small Business Conference

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MICS COTR
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RECS Contract Overview

- **RECS predecessor, MICS, was awarded in Sep 2012 as a two-year base contract with three 1 year options. We are currently in the 4th year (option year 2) period of performance.**

- **SDVOSB set aside, NAICS Code: 541513**

- **Contract Type: Cost Plus Incentive Fee (CPIF)**

- **Assessed performance is based on achieved quality levels for 5 Critical Performance Objectives**

- **Current Contract (MICS) expires 30 Nov, 2017**

Scope

The Research and Development Collaboration Services (**RECS**) contract will provide global classified and unclassified video teleconferencing (VTC) services, collaboration services, customer facing business application services, and end user training for the Missile Defense Agency (MDA). These services provide a critical capability for MDA in supporting a centralized, cost-effective program for executive decision analysis, performance assessment, agency collaborative management, and rapid unified reporting to the President, Secretary of Defense, and Combatant Commanders.

The primary focus of the RECS mission will be to provide support services for current, transitioning and future collaboration services, equipment and systems including:

- Programmatic management, operations, scheduling and maintenance of VTC equipment/systems (including Tele-Presence, auditoriums and presentation centers)
- Project management, planning, design (including architecture and engineering), and implementation of VTC and collaboration equipment/systems.
- Manage, develop, operate and maintain the Unclassified and Classified MDA Knowledge Online (MKOs) collaboration systems (MS SharePoint environments)
- End user training for IT applications, VTC systems and productivity tools.

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16-MDA-8669 (17 May 16)

VTC Services

Core MDA Site VTC Systems   **#**

- **Large Conference Rooms (>39)**   38
- **Medium Conference Rooms (20-39)**   61
- **Small Conference Rooms (<20)**   158
- **Auditoriums**   3
- **Telepresence**   2
- **Other (Desktop, Offices, WAR Rooms, etc.)** 225

Operational Tempo

- **Average 3,325 Bridged Sessions per month (2015)**
- **Average 4,500 Point to Point Sessions per month (2015)**

Quality Example:

* In 2015, successfully executed an Agency-wide Classified VTC event that included 76 bridged end-points without issue.

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MKO Services

MDA Knowledge Online (MKO): MDA's Unclassified and Classified Microsoft SharePoint® Portal environments

UMKO   **#**

- **Average Monthly Page Hits**   **21M**
- **Total Sites**   **15K**
- **Unique Users**   **8.6K**
- **Data**   **1.8TB**

CMKO

- **Average Monthly Page Hits**   **3.2M**
- **Total Sites**   **5K**
- **Unique Users**   **6K**
- **Data**   **1.4TB**

Tentative Re-Compete Schedule

- **RFI Release – May 2016**

- **Draft RFP Release - Aug 2016**

- **Industry Days (HSV) – Sep 2016**

- **Final RFP Release - Jan 2017**

- **Proposals Due - Feb 2017**

- **Award – Aug 2017**