

Missile Defense Agency Information Technology Collaboration Services (MICS)



MDA Small Business Conference

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MICS Contract Overview

- **MICS was awarded in Sep 2012 as a two-year base contract with three 1 year options. We are currently in the 3rd year (option year 1) period of performance.**
- **SDVOSB set aside, NAICS Code: 541513**
- **Contract Type: Cost Plus Incentive Fee (CPIF)**
- **Assessed performance is based on achieved quality levels for 5 Critical Performance Objectives**
- **Contract expires 30 Nov, 2017**



Scope

The Missile Defense Agency Information Technology Collaboration Services (**MICS**) contract provides global classified and unclassified video teleconferencing (VTC) services, collaboration services, customer facing business application services, and end user training for the Agency. These services provide a critical capability for MDA in supporting a centralized, cost-effective program for executive decision analysis, performance assessment, agency collaborative management, and rapid unified reporting to the President, Secretary of Defense, and Combatant Commanders.

The primary focus of the MICS mission is to provide support services for current, transitioning and future collaboration services, equipment and systems including:

- Programmatic management, operations, scheduling and maintenance of VTC and collaboration equipment/systems (including Tele-Presence, auditorium and presentation center)
- Project management, planning, design (including architecture and engineering), and implementation of VTC and collaboration equipment/systems.
- Develop, operate and maintain the Unclassified and Classified MDA Knowledge Online (MKOs) collaboration systems (MS SharePoint environments)
- End user training for collaboration applications, systems and productivity tools.



VTC Services

Core MDA Site Systems

	<u>#</u>
▪ Large Conference Rooms (>39)	38
▪ Medium Conference Rooms (20-39)	61
▪ Small Conference Rooms (<20)	158
▪ Auditoriums	3
▪ Telepresence	2
▪ Other (Desktop, Offices, WAR Rooms, etc.)	214

Operational Tempo

- Average 3,325 Bridged Sessions per month (2015)
- Average 4,500 Point to Point Sessions per month (2015)

Example:

- * In 2015, successfully executed an Agency-wide Classified VTC event that included 76 separate end-points without issue.



MKO Services

MDA Knowledge Online (MKO): MDA's Unclassified and Classified Microsoft SharePoint® Portal environments

UMKO

	<u>#</u>
▪ Average Monthly Page Hits	15,190,361
▪ Total Sites	14,000
▪ Unique Users	8,200

CMKO

▪ Average Monthly Page Hits	2,621,031
▪ Total Sites	4,900
▪ Unique Users	5,600



Tentative Re-Compete Schedule

- **Draft RFP Release - Aug 2016**
- **Industry Days – Sep 2016**
- **Final RFP Release - Jan 2017**
- **Proposals Due - Feb 2017**
- **Award – Aug 2017**