

## **Enterprise Mission Assurance Support Service (eMASS)**

### **Frequently Asked Questions, System Administrator Points of Contact, and Uniform Resource Locators**



**March 29, 2016**

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### Document Change History

Version Number	Date	Description
1.0	March 27, 2009	Initial Development
1.1	April 15, 2009	Added instructions for PKI certificate import
1.2	May 12, 2009	Added new NIPR and SIPR URLs
2.0	April 06, 2009	Added New POCs
2.1	April 20, 2010	Updated based on 4.0 deployment
2.2	June 11, 2010	Added new POCs and new FAQs
2.3	July 19, 2010	Updated FAQs
2.4	August 11, 2010	Updated based on 4.2 deployment
2.4	September 21, 2010	Updated System Administrators
2.6	December 9, 2010	Updated entire document
2.7	January 5, 2011	Updated email addresses
2.8	January 11, 2011	Updated based on periodic review
2.9	January 25, 2011	Updated System Admin for DMA
3.0	February 18, 2011	Added System Administrator information for DCAA and MDA
3.1	March 3, 2011	Added System Admin information for PFPA and updated Sys Admin information for DISA
3.2	April 5, 2011	Updated based on Joint Staff POCs and System Administrator for DeCA
3.3	April 21, 2011	Updated System Admin for OSD (Tom Barbagallo no longer works at OSD)
3.4	June 20, 2011	Updated based on the 4.4 Deployment
3.5	July 14, 2011	Updated DTSA System Administrator
3.6	July 26, 2011	Updated System Administrator information and URLs
3.7	August 3, 2011	Updated System Admin for BTA and AF
3.8	September 28, 2011	Updated entire document, added new URLs and edited System Administrators as well as removed some FAQs
3.9	November 11, 2011	Updated System Admin info for AFSPC and SOUTHCOM
4.0	January 11, 2012	Updated SAs for several instances
4.1	February 26, 2012	Updated SAs for BTA and DMA
4.2	March 8, 2012	Updated eMASS FAQs
4.3	April 4, 2012	Update SAs for several instances
4.4	June 12, 2012	Update and review of complete document
4.5	August 8, 2012	Update of the SAs for multiple instances
4.5.1	September 11, 2012	Update of DISA email addresses
4.5.2	September 28, 2012	Update for 4.5.2 minor release
4.5.3	October 12, 2012	Added Charles Jones as a SA for DCMA
4.5.4	December 14, 2012	Updated various SA contact info
4.6	January 29, 2013	Updated URLs and POC info
4.6.1	March 19, 2013	Updated various SA contact info
4.6.3	April 15, 2013	Updated URL and POCs Info
4.6.4	June 3, 2013	Updated FAQs, POCs, and format

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**eMASS FAQ, POC, & URL List**

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4.7	August 13, 2013	Updated FAQs, POCs, and format
4.7.1	September 25, 2013	Updated URL and POCs Info
4.7.2	October 15, 2013	Updated URL and POCs Info
4.8	December 6, 2013	Updated URL and POCs Info
4.8.1	February 26, 2014	Updated POCs Info
4.8.2	April 1, 2014	Updated POCs Info
5.0	July 31, 2014	Updated URL and POCs Info
5.0.1	September 4, 2014	Updated URL and POCs Info
5.0.2	October 2, 2014	Updated URL and POCs Info
5.1	December 18, 2014	Updated URL and POCs Info
5.1.2	April 9, 2015	Updated URL and POCs Info
5.2	May 1, 2015	Updated URL and POCs Info
5.2.1	August 13, 2015	Updated URL and POCs Info
5.2.2	October 8, 2015	Updated URL and POC's Info
5.3	December 17, 2015	Updated URL and POC's Info
5.3.1	February 25, 2016	Updated URL and POC's Info
5.3.1a	March 29, 2016	Updated URL and POC's Info

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## 1.0 eMASS Introduction

eMASS is a web-based Government off-the-shelf (GOTS) solution that automates a broad range of services for comprehensive, fully-integrated cybersecurity management, including controls scorecard measurement, dashboard reporting, and the generation of Risk Management Framework (RMF) for Department of Defense (DoD) Information Technology (IT) and DoD Information Assurance Certification and Accreditation Process (DIACAP) Package Reports. eMASS provides an integrated suite of authorization capabilities and prevents cyber-attacks by establishing strict process control mechanisms for obtaining authority to connect information systems to DoD networks.

### Capabilities

- Automated report generation, including all required DIACAP, RMF, and applicable Federal Information Security Management Act (FISMA) reports.
- Enterprise level visibility of all authorization packages offering comprehensive organizational security postures.
- Management of all cybersecurity compliance activities and automation of the workflow process from system registration through system decommissioning.
- Maintenance of an enterprise baseline for security controls, which is stored in the eMASS repository and updated with industry standards.
- Fully automated inheritance allows systems to inherit security control statuses, artifacts, test results, and view system security postures from other CC/S/A's or systems.
- Asset Manager allows eMASS to consume outputs from external vendor scanning tools and map results to information systems.
- Allows product teams, testers, and security control assessors to effectively collaborate and execute security assessments from geographically dispersed locations with Integrated Project Teams.

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## 2.0 eMASS Frequently Asked Questions

### **Where can I find out more about eMASS?**

Click on the “What is eMASS” section located under the ‘RMF General’ menu on the RMF Knowledge Service (<https://rmfks.osd.mil>). This section describes what eMASS is and also provides detailed information on how to request an instance of eMASS, hardware/software considerations, and Points of Contact for additional information.

### **Is eMASS currently available for use?**

Yes, specific guidance on acquiring eMASS can be found on the RMF Knowledge Service under the “What is eMASS” section.

### **Who may I contact to acquire eMASS or to request a demonstration?**

All requests for eMASS must be communicated to the eMASS PM:

Donald Cook, DISA ID5  
Phone: (301) 225-8665  
[donald.e.cook46.civ@mail.mil](mailto:donald.e.cook46.civ@mail.mil)

### **Is eMASS mandated by DoD CIO?**

No. While eMASS is not mandated for use, DoD CIO specifically developed eMASS while initially developing the DIACAP, and has been working hand in hand with DoD CIO and DISA to facilitate eMASS’ update to support the RMF for DoD IT.

### **How Do I Obtain eMASS?**

Specific guidance on acquiring eMASS may be found on the RMF Knowledge Service under the ‘RMF General → eMASS’ section:

<https://rmfks.osd.mil/rmf/General/eMASS/Pages/default.aspx> (PKI-enabled)

### **Is eMASS Accredited/Authorized?**

Yes, eMASS is accredited with an ATO.

### **Will eMASS be maintained to a single, joint, GIG-focused standard to prevent four distinct Service flavors?**

Yes. DoD will maintain configuration control of eMASS.

### **What specific functionality does eMASS bring to the assessment and authorization process?**

eMASS provides capabilities to dynamically manage the workflow and automation for cybersecurity management processes throughout a system’s lifecycle. It also provides the capability to share visibility of an organization’s systems and users across multiple geographies, providing a virtual team environment. eMASS offers near real-time security control processing, status, and reporting while standardizing the cybersecurity process through the use of standard assessment procedures and documentation templates. From end to end, eMASS functionality directly maps to the DIACAP and RMF activities and produces

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all necessary deliverables.

**Will eMASS support classified data (e.g. classified POA&M or vulnerabilities)? How will this be accomplished?**

eMASS is available for use in both the NIPRNet and SIPRNet environments, and supports processing of information at the appropriate class level. System vulnerability information determined to be classified should not be stored in an unclassified version of eMASS, but rather would be pointed to another classified location, or utilize the SIPRNet instance.

**Does eMASS support Type Accreditation/Authorization?**

Yes. eMASS allows you to export system security packages electronically, so that a standard, baseline record can be imported by other DoD Components and used for deployed versions of the same system.

**How does eMASS support FISMA reporting?**

eMASS collects user, system inventory, and system information data which supports FISMA requirements. During System Registration, you have the opportunity to input data relevant to their FISMA status and eMASS provides you the ability to produce a FISMA report based on the data collected.

**What are the differences between the Knowledge Service (KS) and eMASS?**

The KS and eMASS were designed to work together to provide the DoD cybersecurity community with both implementation guidance, and an automated tool to successfully execute the DoD RMF process. The function of the RMF KS is to provide 24/7 access to the latest RMF policy, implementation guidance, and assessment procedures necessary to manually implement the RMF, and provides additional capabilities and collaboration features to assist the DoD cybersecurity community in both implementing and managing the RMF process.

The function of eMASS is to provide the DoD-user community with a tool that automates the RMF process workflow activities defined on the KS, and enable enterprise functions, such as enterprise visibility, reporting, and inheritance.

A prime example of the complementary nature of the KS and eMASS is when changes to policy or guidelines occur. Updates are made first on the KS and then in eMASS to reflect the amendments.

**Is eMASS a web-based application?**

Yes.

**What internet browsers are compatible with eMASS?**

To enable eMASS to be viewed in a compatible browser, you must have Internet Explorer 7+ or Firefox 3.0+.

**How do I request an eMASS account?**

If your organization has an eMASS Instance, then access will be granted by your organization's eMASS System Administrator. In some cases, the System Administrator will

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require a completed DD2875. You will need to navigate to your instance's eMASS URL and select to register for a new account following the provided instructions. If your organization is not using eMASS, please refer to the "How do I Obtain eMASS" section above.

**Who do I contact if I need clarification on completing a DD2875 form?**

*Requirements may vary based on the eMASS System Administrator.*

1. Block 13 should have a statement similar to: "eMASS Access required to organization level xxxx records as the xxxx." It should also include your Cybersecurity-specific training.
2. Block 14 should be marked "Authorized."
3. Block 15 can be marked "unclassified," "classified," or both.
4. Block 18 must be signed by a government supervisor that can vouch for your need to know.
5. Block 21 is the Directorate IAM.
6. Leave Blocks 22-25 blank.
7. Part III needs to be completed by your security manager or equivalent.

**Is eMASS accessible without a Common Access Card (CAC)?**

You must have an active Public Key Infrastructure (PKI) certificate either resident on a Common Access Card (CAC) or a software certificate ("soft cert") to access eMASS.

**How do I register in eMASS?**

1. Navigate to the eMASS instance using your organization's URL, provided below.
2. Select the 'New User Registration' button, complete the form and hit 'Save.'
3. Once completed, you will receive an email verification.
4. After your email has been verified, your eMASS System Administrator (SA) will receive a pending user workload task email notifying of your account awaiting approval.
5. The SA will proceed to the Administration Tab > Pending Users.
6. The SA scrolls down to your name, clicks approve and assigns roles to your profile.
7. After your SA approves your account, you will receive an email notification of approval and may navigate to your organization's URL to access eMASS.

**I have registered for eMASS but still do not have access?**

eMASS accounts are approved by your Organization's System Administrator(s). After registering for an account, you will receive an email verification hyperlink. You must access the link in the email to complete the registration process. Once you have verified your email address, a workload task email will be sent to your Organization's System Administrator(s), who will be responsible for approving, denying, assigning roles and permissions, and all other access issues. A list of all eMASS POCs is listed at the end of this document.

**I registered for an account in eMASS and received an email stating my account was denied. Why?**

Please refer to your local eMASS Organization System Administrator and/or POC for questions about NIPRNet/SIPRNet accounts and eMASS registration. A list of all eMASS POCs is listed at the end of this document.

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**How do I update my personal information (such as name or email address) in eMASS?**

1. Click your user name at the top of the application screen.
2. Select 'Edit Profile,' change to the desired email address and hit Save.
3. After editing your information, you will receive an email for verification of the changes.
4. When the email has been verified, your eMASS System Administrator (SA) will receive a workload task email for final approval of the profile changes.
5. The SA will proceed to the Administration Tab > Pending Users.
6. The SA scrolls down to 'Account Update Requests', click the details button, reviews, and approves updates.

**I do not have the necessary permissions or roles associated with my eMASS account. How may I update my roles?**

Contact your local eMASS Organization System Administrator (SA). SA's are responsible for approving, denying, assigning roles and permissions, and all other access issues. A list of all eMASS POCs is listed at the end of this FAQ document and a copy of this FAQ document is located in the Help section of each eMASS instance.

**What are the duties of an eMASS System Administrator and when should I be referred to them?**

eMASS System Administrators approve new user accounts, assign users to roles by organization, manage organizational controls, manage workflows, manage groups, manage remote communication with other eMASS instances (related to inheritance/reciprocity) and manage the organizational hierarchy.

You will be referred to your eMASS System Admin for all issues obtaining an eMASS account or having your role permissions modified.

**I received an email stating that users were awaiting approval, but there was no one listed in eMASS. Why?**

eMASS will send all Organization System Administrator's an email when a user registers for an account within their organization and requires approval. As soon as any assigned Organization System Administrator approves the user's account request, the workload task link will be removed from the list of all other assigned System Administrators.

**Can eMASS emails be sent to more than one email account?**

No, only the email address used during the registration process can accept emails. Email addresses can be changed by accessing eMASS, then clicking on your name at the top of the application screen. Select 'Edit Profile,' change to the desired email address and hit Save. Once information is changed and saved, an email will be generated for you to confirm the changes. After you verify your information, your System Administrator will receive a workload task email for final approval of the profile changes.

**When I try to access eMASS I receive one of the following errors:**

- Cannot find server – Microsoft Internet Explorer. The page cannot be displayed. The page you are looking for is currently unavailable.
- This page requires a valid SSL client certificate. Your client certificate was revoked or the revocation status could not be determined.

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- This page requires a client certificate.

eMASS requires minimum TLS 1.0+. You can verify this setting within Internet Explorer by accessing: Internet Options → Advanced tab → Settings. Please contact your local network support for any additional issues.

If this still does not work, ask the Tier II Help Desk to check if your certificate is being rejected on the server side. If Tier II confirms no certificate rejection, request your local administrators check the following:

1. Ensure that the SIPR token middleware is installed and functioning (if you are using SIPR token).
2. Ensure all the latest DoD Roots, DoD Intermediates, NSS Roots, and NSS Intermediates are installed in Windows.
3. Ensure all the latest DoD Roots, DoD Intermediates, NSS Roots, and NSS Intermediates are installed in Firefox.
4. Ensure that your client certificate (and key) is displayed in Windows, and is chaining correctly to the appropriate Root CA in the certificate viewer.
5. Ensure that your client certificate (and key) is displayed in Firefox, and is chaining correctly to the appropriate Root CA in the certificate viewer.
6. Ensure certificate revocation checking is configured and working. Generally, this means that Tumbleweed should be installed and working. Ensure that your certificate is still valid (not expired, revoked, etc.).

#### **How do I upload my SIPR software PKI certificate into Internet Explorer (IE)?**

1. From Internet Explorer select “Tools”
2. Select “Internet Options”
3. Select the “Content” tab and select the “Certificates” button
4. Select the “Import” button which will bring up the “Certificate Import Wizard”
5. Select the “Next” button
6. Select the “Browse...” button to select your PKI certificate. Your certificate will either have an extension of CER, PFX, P12, P7B or SST
7. Navigate to the location in which you stored your PKI certificate (e.g. your desktop). If you do not see your file, select a different option from the “Files of type:” dropdown
8. Select the “Open” button
9. Select the “Next >” button
10. Type in a password if required and mark this key as exportable. (Depending on your security settings you may be prompted to select a password for your certificate.)
11. Select the “Next” button
12. Select the “Finish” button
13. Once the certificate is imported you must ensure that client authentication is enabled.
14. Select your certificate from the list of personal certificates
15. Select the “Advanced” button
16. Ensure the “Client Authentication” box is checked
17. Select the “OK” button
18. Select the “Close” button
19. Select the “OK” button

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**How do I validate which Certificate Authority (CA) issued my PKI certificates?**

1. From Internet Explorer select “Tools”
2. Select “Internet Options”
3. Select the “Content” tab
4. Click the “Certificates” button
5. Highlight your Certificate and select the “View” button
6. On the certificate path, you will see the Certificate Authority that issued your certificate

**How do I validate my certificate has Client Authentication?**

1. From Internet Explorer select “Tools”
2. Select “Internet Options”
3. Select the “Content” tab
4. Click the “Certificates” button
5. Highlight your Certificate and select the “Advanced” button
6. Ensure Client Authentication is enabled and if not, check the box and click ‘OK’

**How does I register a new CAC certificate? or eMASS is not recognizing new CAC information?**

Please refer this issue to the Tier II Help Desk at:

[disa.tinker.eis.mbx.okc-disa-peo-service-desk@mail.mil](mailto:disa.tinker.eis.mbx.okc-disa-peo-service-desk@mail.mil)

**How can I submit an Enhancement Request (ER) for eMASS?**

You should contact their eMASS System Administrator or Configuration Control Board (CCB) Representative. (Organizational eMASS POCs are listed below and a copy of this document is located in the Help section of each eMASS instance.) Most organizations will have their own internal process for ER submission. The ER will be consolidated internally, and then the System Administrator or CCB Representative will submit the request to the joint eMASS CCB which is held quarterly. Upon review, the CCB will vote and prioritize ERs for implementation.

**Where can I find additional information on how to use eMASS?**

The eMASS User Guide and System Administrator Guide are located within the ‘Help’ tab of each instance of eMASS.

**Is training available for eMASS?**

To attend DISA-sponsored monthly training held in the National Capital Region (NCR), you can sign up via the DISA IASE Classroom Training site at:

[https://disa.deps.mil/ext/cop/iase/classroom\\_training/Registration/Lists/TrainingSchedule](https://disa.deps.mil/ext/cop/iase/classroom_training/Registration/Lists/TrainingSchedule)

Or you can email the DISA FSO Training Team directly at:

[disa.letterkenny.FSO.list.training-team-members@mail.mil](mailto:disa.letterkenny.FSO.list.training-team-members@mail.mil)

Computer-Based Training (CBT) is also available & hosted on both the Knowledge Services (<https://rmfks.osd.mil>) as well as the DISA Information Assurance Support Environment (IASE) web site: <https://disa.deps.mil/ext/cop/iase/emass/Pages/training.aspx>

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*Note:* Adobe Flash Player 10 or higher must be installed on your computer for the module to run. Adobe Flash Player may be downloaded here: (<https://get.adobe.com/flashplayer/>)

*Note:* Please turn off your pop-up blocker, else you will be unable to generate your Post-Test certificate of completion.

For more information on conducting on-site training outside of the NCR, please contact the eMASS PM at DISA:

Donald Cook, DISA ID5  
Phone: (301) 225-8665  
[donald.e.cook46.civ@mail.mil](mailto:donald.e.cook46.civ@mail.mil)

### **Where can I find help with technical issues with eMASS?**

All technical issues should be directed to the eMASS Help Desk at:

[disa.tinker.eis.mbx.okc-disa-peo-service-desk@mail.mil](mailto:disa.tinker.eis.mbx.okc-disa-peo-service-desk@mail.mil)

The following information should be included with each help desk ticket submission:

1. **POC Information:** Your contact information
2. **Domain:** NIPR or SIPR
3. **eMASS Instance:** If you do not know, then please copy the URL in the address bar used to access eMASS.
4. **System Name and ID:** Once you have logged into eMASS and accessed your system record, the ID is usually the last number of the URL in the address bar
5. **Reports Error:** Name of report, type of error, file format?
6. **Controls:** Name of control(s), type of error? Which page were you on when they received the error? If possible, include screenshots with URL bar.
7. **Errors:** What type of error? What does the error say? When do you receive the error? Include a screenshot, if possible.
8. **Assistance:** Have you contacted your System Administrator and/or Account Manager for assistance?

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### 3.0 eMASS Help Desk Levels of Support

There are three tiers of support that comprise eMASS Help Desk. The table below lists the issues commonly addressed at each Tier.

<p style="text-align: center;"><b>Tier I</b></p> <p style="text-align: center;"><b>eMASS Help Desk Support</b></p>	<p style="text-align: center;"><b>Tier II</b></p> <p style="text-align: center;"><b>eMASS Help Desk Support</b></p>	<p style="text-align: center;"><b>Tier III</b></p> <p style="text-align: center;"><b>eMASS Help Desk Support</b></p>
<ul style="list-style-type: none"> <li>• Collect information for Help Desk ticket</li> <li>• Determine if the reported issue is one that is supported by eMASS or by the user’s account managers and/or local system administrators</li> <li>• Provide information to users who are interested in acquiring eMASS</li> <li>• Assist users with the DD2875 form</li> <li>• Provide links and POCs for Computer-Based Training (CBT)</li> <li>• Explain new user registration and process for approval/denial of accounts</li> <li>• Explain how to edit user profile</li> <li>• Inform user of compatible web browsers and how to clear/cache browsers</li> <li>• Explain eMASS use of PKI and CACs</li> <li>• Explain Enhancement Request process</li> </ul>	<ul style="list-style-type: none"> <li>• Collect additional information, if needed</li> <li>• Responsible for Operating System administration, hardware, server, database and application issues</li> <li>• Determine if ticket can be resolved using front end/database or if design issue</li> <li>• Troubleshoot and/or replicate, if possible, to determine if user error or application error</li> <li>• Implement Change Requests initiated by Tier III</li> <li>• Perform database modifications, upon review and approval from Tier III</li> <li><i>Exception:</i> Correct minor changes to users profiles without approval</li> <li>• Provide additional ticket information to Tier III, once escalated</li> </ul>	<ul style="list-style-type: none"> <li>• Collect additional information, if needed</li> <li>• Responsible for web codes, web configuration, data configuration, error-related functionalities, general inaccessibility, application issues, and business rules and policies</li> <li>• Determine if ticket can be resolved using front end/database or if design issue</li> <li>• Troubleshoot and/or replicate, if possible, to determine if user error or application error</li> <li>• Initiate Change Requests to modify and/or fix data as necessary</li> </ul>

**eMASS Help Desk Support**

NIPR email: [disa.tinker.eis.mbx.okc-disa-peo-service-desk@mail.mil](mailto:disa.tinker.eis.mbx.okc-disa-peo-service-desk@mail.mil)

SIPR email: [disa.tinker.esd.mbx.okc-service-desk@mail.smil.mil](mailto:disa.tinker.esd.mbx.okc-service-desk@mail.smil.mil)

Commercial Phone Number: (844) 347-2457 Options 1, 5, 3

DSN: 850-0032 Options 1, 5, 3

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## 4.0 eMASS System Administrator Points of Contact and Uniform Resource Locators

Each eMASS System Administrator is responsible for, but not limited to:

- Approving/denying new registered users,
- Assigning organizational roles and permissions,
- Provide email verification link associated with a pending new user account request
- Providing user account status,
- Removing, deactivating and restoring accounts,
- Updating organizational hierarchy,
- Updating and maintaining eMASS editable lookup tables (drop down menus), and
- Responding to informational type questions.

The following list contains each deployed eMASS instance’s URL and eMASS System Administrators contact information for both Non-Secure Internet Protocol Router Network (NIPRNet) and Secure Internet Protocol Router Network (SIPRNet).

**eMASS instances highlighted in yellow are considered White Listed and accessible from a public domain, while the rest are accessible through a .GOV or .MIL domain only.**

eMASS Instance	URL	POC Name & Email
<b>Air Force</b>	NIPR: <a href="https://emass-airforce.csd.disa.mil">https://emass-airforce.csd.disa.mil</a> SIPR: <a href="https://emass-airforce.csd.disa.smil.mil">https://emass-airforce.csd.disa.smil.mil</a>	Charles Evans <a href="mailto:charles.evans12.civ@mail.mil">charles.evans12.civ@mail.mil</a>  Terence Goodman <a href="mailto:terence.l.goodman2.ctr@mail.mil">terence.l.goodman2.ctr@mail.mil</a>  Robert Queen <a href="mailto:robert.d.queen.ctr@mail.mil">robert.d.queen.ctr@mail.mil</a>  Lisa Thurman (AFSPC) <a href="mailto:lisa.thurman@us.af.mil">lisa.thurman@us.af.mil</a>  <b>Alternate:</b> James Hale (AFSPC) <a href="mailto:AFSPC.eMASS@peterson.af.mil">AFSPC.eMASS@peterson.af.mil</a>  Air Force Sub Organization POC List <a href="https://cs1.eis.af.mil/sites/SAFCIOA6/A6S/afcks/Compliance/A">https://cs1.eis.af.mil/sites/SAFCIOA6/A6S/afcks/Compliance/A</a>

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eMASS Instance	URL	POC Name & Email
		<a href="#">FAAP/Lists/eMASS_AcctMgr/AllItems.aspx</a>
<b>Army</b>	NIPR: <a href="https://emass-army.csd.disa.mil">https://emass-army.csd.disa.mil</a> SIPR: <a href="https://emass-army.csd.disa.smil.mil">https://emass-army.csd.disa.smil.mil</a>	Leslie South <a href="mailto:leslie.d.south.civ@mail.mil">leslie.d.south.civ@mail.mil</a>  Henry Fields <a href="mailto:henry.l.fields2.civ@mail.mil">henry.l.fields2.civ@mail.mil</a>  Army Sub Organization POC List <a href="https://army.deps.mil/NETCOM/sites/RMF/SitePages/SCA-Army.aspx">https://army.deps.mil/NETCOM/sites/RMF/SitePages/SCA-Army.aspx</a>
<b>BTA</b> Business Transformation Agency	NIPR: <a href="https://emass-bta.csd.disa.mil">https://emass-bta.csd.disa.mil</a> SIPR: <a href="https://emass-bta.csd.disa.smil.mil">https://emass-bta.csd.disa.smil.mil</a>	Valerie Smiley <a href="mailto:valerie.smiley@dla.mil">valerie.smiley@dla.mil</a>
<b>DAU</b> Defense Acquisition University	NIPR: <a href="https://emass-dau.csd.disa.mil">https://emass-dau.csd.disa.mil</a>	Chris Johnson <a href="mailto:chris.johnson@dau.mil">chris.johnson@dau.mil</a>
<b>DCAA</b> Defense Contract Auditing Agency	NIPR: <a href="https://emass-dcaa.csd.disa.mil">https://emass-dcaa.csd.disa.mil</a>	Mark Frank <a href="mailto:mark.frank@dcaa.mil">mark.frank@dcaa.mil</a>
<b>DCMA</b> Defense Contract Management Agency	NIPR: <a href="https://emass-dcma.csd.disa.mil">https://emass-dcma.csd.disa.mil</a>	Dale Canty <a href="mailto:Dale.d.canty.civ@mail.mil">Dale.d.canty.civ@mail.mil</a>
<b>DeCA</b> Defense Commissary Agency	NIPR: <a href="https://emass-deca.csd.disa.mil">https://emass-deca.csd.disa.mil</a> SIPR: <a href="https://emass-deca.csd.disa.smil.mil">https://emass-deca.csd.disa.smil.mil</a>	April Brewer <a href="mailto:april.brewer@deca.mil">april.brewer@deca.mil</a>
<b>DFAS</b> Defense Finance and Accounting Services	NIPR: <a href="https://emass-dfas.csd.disa.mil">https://emass-dfas.csd.disa.mil</a> SIPR: <a href="https://emass-dfas.csd.disa.smil.mil">https://emass-dfas.csd.disa.smil.mil</a>	Angela Starks <a href="mailto:angela.d.starks2.civ@mail.mil">angela.d.starks2.civ@mail.mil</a>

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<b>DHRA</b> Defense Human Resource Activity	NIPR: <a href="https://emass-dhra.csd.disa.mil">https://emass-dhra.csd.disa.mil</a> SIPR: <a href="https://emass-dhra.csd.disa.smil.mil">https://emass-dhra.csd.disa.smil.mil</a>	Rikki Welsh <a href="mailto:rikki.l.welsh.ctr@mail.mil">rikki.l.welsh.ctr@mail.mil</a>  Don Anthony <a href="mailto:donald.j.anthony4.civ@mail.mil">donald.j.anthony4.civ@mail.mil</a>
<b>DISA</b> Defense Information Systems Agency	NIPR: <a href="https://emass-disa.csd.disa.mil">https://emass-disa.csd.disa.mil</a> SIPR: <a href="https://emass-disa.csd.disa.smil.mil">https://emass-disa.csd.disa.smil.mil</a>	Bobby Hall <a href="mailto:bobby.e.hall2.civ@mail.mil">bobby.e.hall2.civ@mail.mil</a>  Lauren Robinson <a href="mailto:lauren.a.robinson11.ctr@mail.mil">lauren.a.robinson11.ctr@mail.mil</a>
<b>DLA</b> Defense Logistics Agency	NIPR: <a href="https://emass-dla.csd.disa.mil">https://emass-dla.csd.disa.mil</a> SIPR: <a href="https://emass-dla.csd.disa.smil.mil">https://emass-dla.csd.disa.smil.mil</a>	Valerie Smiley <a href="mailto:valerie.smiley@dla.mil">valerie.smiley@dla.mil</a>
<b>DMA</b> Defense Media Agency	NIPR: <a href="https://emass-dma.csd.disa.mil">https://emass-dma.csd.disa.mil</a> SIPR: <a href="https://emass-dma.csd.disa.smil.mil">https://emass-dma.csd.disa.smil.mil</a>	Kevin Utter <a href="mailto:kevin.a.utter.civ@mail.mil">kevin.a.utter.civ@mail.mil</a>
<b>DoDEA</b> Department of Defense Education Activity	NIPR: <a href="https://emass-dodea.csd.disa.mil">https://emass-dodea.csd.disa.mil</a> SIPR: <a href="https://emass-dodea.csd.disa.smil.mil">https://emass-dodea.csd.disa.smil.mil</a>	Dr. Linda Sudi <a href="mailto:linda.Sudi@hq.dodea.edu">linda.Sudi@hq.dodea.edu</a>  Gurdev Bajwa <a href="mailto:gurdev.bajwa@hq.dodea.edu">gurdev.bajwa@hq.dodea.edu</a>  Vastee Gilmore

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<b>DPAA</b> Defense POW/MIA Accounting Agency	NIPR: <a href="https://emass-dpaa.csd.disa.mil">https://emass-dpaa.csd.disa.mil</a> SIPR: <a href="https://emass-dpaa.csd.disa.smil.mil">https://emass-dpaa.csd.disa.smil.mil</a>	Mike Abel <a href="mailto:michael.e.abel.civ@mail.mil">michael.e.abel.civ@mail.mil</a>  Bill Yarian <a href="mailto:William.r.yarian.ctr@mail.mil">William.r.yarian.ctr@mail.mil</a>
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<b>DSS</b> Defense Security Service	NIPR: <a href="https://emass-dss.csd.disa.mil">https://emass-dss.csd.disa.mil</a> SIPR: <a href="https://emass-dss.csd.disa.smil.mil">https://emass-dss.csd.disa.smil.mil</a>	Barbara Jackson <a href="mailto:barbara.jackson@dss.mil">barbara.jackson@dss.mil</a>  Nancy Lopez-Zapata <a href="mailto:nancy.lopez-zapata@dss.mil">nancy.lopez-zapata@dss.mil</a>
<b>DTIC</b> Defense Technical Information Center	SIPR: <a href="https://emass-dtic.csd.disa.smil.mil">https://emass-dtic.csd.disa.smil.mil</a>	Sharol A. Leonard <a href="mailto:sharol.A.Leonard.civ@dtic.mil">sharol.A.Leonard.civ@dtic.mil</a>
<b>DTRA</b> Defense Threat Reduction Agency	NIPR: <a href="https://emass-dtra.csd.disa.mil">https://emass-dtra.csd.disa.mil</a> SIPR: <a href="https://emass-dtra.csd.disa.smil.mil">https://emass-dtra.csd.disa.smil.mil</a>	Tamera Kumpe <a href="mailto:dtra.belvoir.J6.list.dtra-c-and-a@mail.mil">dtra.belvoir.J6.list.dtra-c-and-a@mail.mil</a>
<b>DTSA</b> Defense Technology Security Administration	NIPR: <a href="https://emass-dtsa.csd.disa.mil">https://emass-dtsa.csd.disa.mil</a> SIPR: <a href="https://emass-dtsa.csd.disa.smil.mil">https://emass-dtsa.csd.disa.smil.mil</a>	Myriam Seay <a href="mailto:myriam.e.seay.civ@mail.mil">myriam.e.seay.civ@mail.mil</a>
<b>Forge</b>	NIPR: <a href="https://emass-forge.csd.disa.mil">https://emass-forge.csd.disa.mil</a>	N/A
<b>HPCMP</b> High Performance Computing Modernization Program	NIPR: <a href="https://emass-hpcmp.csd.disa.mil">https://emass-hpcmp.csd.disa.mil</a> SIPR: <a href="https://emass-hpcmp.csd.disa.smil.mil">https://emass-hpcmp.csd.disa.smil.mil</a>	Miriam Britt <a href="mailto:miriam.britt.ctr@hpc.mil">miriam.britt.ctr@hpc.mil</a>  <b>Alternates:</b> Jaqueline Steele <a href="mailto:jackie.steele.ctr@hpc.mil">jackie.steele.ctr@hpc.mil</a>  LaTricia Sistrunk

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		<a href="mailto:latricia.sistrunk.ctr@hpc.mil">latricia.sistrunk.ctr@hpc.mil</a>
<b>JIDA</b> Joint Improvised-Threat Defeat Agency	NIPR: <a href="https://emass-jida.csd.disa.mil">https://emass-jida.csd.disa.mil</a> SIPR: <a href="https://emass-jida.csd.disa.smil.mil">https://emass-jida.csd.disa.smil.mil</a>	Michael Harris <a href="mailto:michael.harris.ctr@jieddo.mil">michael.harris.ctr@jieddo.mil</a>  Ryan Becker <a href="mailto:ryan.becker.ctr@jieddo.mil">ryan.becker.ctr@jieddo.mil</a>
<b>Joint Staff</b>	NIPR: <a href="https://emass-joint.csd.disa.mil">https://emass-joint.csd.disa.mil</a> SIPR: <a href="https://emass-joint.csd.disa.smil.mil">https://emass-joint.csd.disa.smil.mil</a>	Miguel Curbelo <a href="mailto:miguel.j.curbelo.mil@mail.mil">miguel.j.curbelo.mil@mail.mil</a>  Cheryl Williams <a href="mailto:cheryl.l.williams102.ctr@mail.mil">cheryl.l.williams102.ctr@mail.mil</a>  Jim Wagner <a href="mailto:william.j.wagner34.ctr@mail.mil">william.j.wagner34.ctr@mail.mil</a>
<b>MDA</b> Missile Defense Agency	SIPR ONLY: <a href="https://emass-mdc.csd.disa.smil.mil">https://emass-mdc.csd.disa.smil.mil</a>	Luke Madson <a href="mailto:luke.madson@mda.mil">luke.madson@mda.mil</a>  Terry Trussell <a href="mailto:terry.trussell@mda.mil">terry.trussell@mda.mil</a>  Patrick Light <a href="mailto:patrick.light.ctr@mda.mil">patrick.light.ctr@mda.mil</a>  Ervinado Whittaker <a href="mailto:ervinado.whittaker.ctr@mda.mil">ervinado.whittaker.ctr@mda.mil</a>  Emily Kane <a href="mailto:emily.kane.ctr@mda.mil">emily.kane.ctr@mda.mil</a>  Greg Owens: <a href="mailto:gregory.owens.ctr@mda.mil">gregory.owens.ctr@mda.mil</a>
<b>NAVSEA</b> Naval Sea Systems Command	NIPR: <a href="https://emass-navsea.csd.disa.mil">https://emass-navsea.csd.disa.mil</a> ( <b>READ-ONLY SITE</b> )	Eric Mallo <a href="mailto:eric.mallo@navy.mil">eric.mallo@navy.mil</a>  Tonja Stewart <a href="mailto:tonja.stewart.ctr@navy.mil">tonja.stewart.ctr@navy.mil</a>

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<b>NAVY</b> Navy (ODAA)	NIPR: <a href="https://emass-navy.csd.disa.mil">https://emass-navy.csd.disa.mil</a> SIPR: <a href="https://emass-navy.csd.disa.smil.mil">https://emass-navy.csd.disa.smil.mil</a>	Eddie Reed <a href="mailto:eddie.d.reed@navy.mil">eddie.d.reed@navy.mil</a>
<b>NGB</b> National Guard Bureau	NIPR: <a href="https://emass-ngb.csd.disa.mil">https://emass-ngb.csd.disa.mil</a> SIPR: <a href="https://emass-ngb.csd.disa.smil.mil">https://emass-ngb.csd.disa.smil.mil</a>	Kenneth Flowers <a href="mailto:kenneth.flowers4.ctr@mail.mil">kenneth.flowers4.ctr@mail.mil</a>
<b>OSD</b> Office of the Secretary of Defense	NIPR: <a href="https://emass-osd.csd.disa.mil">https://emass-osd.csd.disa.mil</a> SIPR: <a href="https://emass-osd-cio.csd.disa.smil.mil">https://emass-osd-cio.csd.disa.smil.mil</a>	Barbara Fink-Oster <a href="mailto:barbara.s.fink-oster.ctr@mail.mil">barbara.s.fink-oster.ctr@mail.mil</a>  Aurora White <a href="mailto:aurora.l.white.ctr@mail.mil">aurora.l.white.ctr@mail.mil</a>
<b>PFPA</b> Pentagon Force Protection Agency	NIPR: <a href="https://emass-pfpa.csd.disa.mil">https://emass-pfpa.csd.disa.mil</a>	Wilson "Keith" Dolan <a href="mailto:wilson.k.dolan.civ@mail.mil">wilson.k.dolan.civ@mail.mil</a>
<b>Pilot</b>	NIPR: <a href="https://emass-pilot.csd.disa.mil">https://emass-pilot.csd.disa.mil</a>	N/A
<b>RACE</b> Rapid Access Computing Environment	NIPR: <a href="https://emass-race.csd.disa.mil">https://emass-race.csd.disa.mil</a>	Guy Weber <a href="mailto:guy.weber@mail.mil">guy.weber@mail.mil</a>
<b>SECDEF</b> Secretary of Defense	NIPR: <a href="https://emass-sd.csd.disa.mil">https://emass-sd.csd.disa.mil</a> SIPR: <a href="https://emass-sd.csd.disa.smil.mil">https://emass-sd.csd.disa.smil.mil</a>	N/A
<b>TEST</b>	<b>Test URL (demo use only)</b> NIPR: <a href="https://emass-test.csd.disa.mil">https://emass-test.csd.disa.mil</a> SIPR: <a href="https://emass-test.csd.disa.smil.mil">https://emass-test.csd.disa.smil.mil</a>	Test URL (demo use only)
<b>WHCA</b> White House Communication Services	SIPR: <a href="https://emass-whca.csd.disa.smil.mil">https://emass-whca.csd.disa.smil.mil</a>	Stephen Waggoner <a href="mailto:stephen.waggoner@whmo.mil">stephen.waggoner@whmo.mil</a>
<b>WHS</b> Washington Headquarters Services	<b>Navy Pilot Only</b> NIPR: <a href="https://emass-whs.csd.disa.mil">https://emass-whs.csd.disa.mil</a> SIPR: <a href="https://emass-whs.csd.disa.smil.mil">https://emass-whs.csd.disa.smil.mil</a>	WHS now falls under OSD and this site is currently utilized as the Navy pilot site. The POC for the WHS URL is the same as the Navy POC:

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		Eddie Reed <a href="mailto:eddie.d.reed@navy.mil">eddie.d.reed@navy.mil</a>

#### 4.1 Combatant Command (COCOM) URLs and POCs

The following list is specific to Combatant Command (COCOM), please refer to the COCOM POC. For all other Joint Staff questions, please refer to Miguel Curbelo ([miguel.j.curbelo.mil@mail.mil](mailto:miguel.j.curbelo.mil@mail.mil)).

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<b>AFRICOM</b>	SIPR: <a href="https://emass-joint.csd.disa.smil.mil">https://emass-joint.csd.disa.smil.mil</a>	Kenneth Stacy <a href="mailto:kenneth.d.stacy.civ@mail.mil">kenneth.d.stacy.civ@mail.mil</a>
<b>CENTCOM</b>	SIPR: <a href="https://emass-joint.csd.disa.smil.mil">https://emass-joint.csd.disa.smil.mil</a>	Renee Anderson <a href="mailto:renee.anderson4.ctr@mail.mil">renee.anderson4.ctr@mail.mil</a>  Ronald Ford <a href="mailto:ronald.j.ford.civ@mail.mil">ronald.j.ford.civ@mail.mil</a>
<b>EUCOM</b>	NIPR: <a href="https://emass-joint.csd.disa.mil">https://emass-joint.csd.disa.mil</a> SIPR: <a href="https://emass-joint.csd.disa.smil.mil">https://emass-joint.csd.disa.smil.mil</a>	Thomas Clements <a href="mailto:Thomas.a.clements4.civ@mail.mil">Thomas.a.clements4.civ@mail.mil</a>  Valerie Parks <a href="mailto:Valerie.l.parks.civ@mail.mil">Valerie.l.parks.civ@mail.mil</a>  Dominic Montez <a href="mailto:Dominic.g.montez.mil@mail.mil">Dominic.g.montez.mil@mail.mil</a>
<b>JWAC</b> Joint Warfare Analysis Center	SIPR: <a href="https://emass-joint.csd.disa.smil.mil">https://emass-joint.csd.disa.smil.mil</a>	Ellen Moran <a href="mailto:emoran@jwac.mil">emoran@jwac.mil</a>

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PACOM	SIPR: <a href="https://emass-joint.csd.disa.smil.mil">https://emass-joint.csd.disa.smil.mil</a>	Joshua Margolin <a href="mailto:joshua.margolin@pacom.mil">joshua.margolin@pacom.mil</a>  Austin Ramsburg <a href="mailto:austin.ramsburg.ctr@pacom.mil">austin.ramsburg.ctr@pacom.mil</a>
SOCOM	SIPR: <a href="https://emass-joint.csd.disa.smil.mil">https://emass-joint.csd.disa.smil.mil</a>	N/A
SOUTHCOM	SIPR: <a href="https://emass-joint.csd.disa.smil.mil">https://emass-joint.csd.disa.smil.mil</a>	Rosalynn Jefferson-Miller <a href="mailto:rosalynn.e.jeffersonmiller.civ@mail.mil">rosalynn.e.jeffersonmiller.civ@mail.mil</a>
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USTRANSCOM	NIPR: <a href="https://emass-ustranscom.csd.disa.mil">https://emass-ustranscom.csd.disa.mil</a>  SIPR: <a href="https://emass-ustranscom.csd.disa.smil.mil">https://emass-ustranscom.csd.disa.smil.mil</a>	Darrin Hawkins <a href="mailto:Darrin.l.hawkins2.civ@mail.mil">Darrin.l.hawkins2.civ@mail.mil</a>  Ralph Moran <a href="mailto:ralph.g.moran.ctr@mail.mil">ralph.g.moran.ctr@mail.mil</a>  Gregory Wold <a href="mailto:gregory.s.wold.ctr@mail.mil">gregory.s.wold.ctr@mail.mil</a>

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