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NEX Holiday Season Return Policy

In order to accommodate customers making post-holiday gift returns, NEXs will accept returns through January 28, 2017. This extended return policy applies to original purchases made between October 25 – December 24, 2016, at any NEX or through the NEX web store, myNavyExchange.com. Customers are asked to include any packaging material along with the receipt when making a return. Any returns without a receipt will be placed on a NEX Gift Card.

A great gift idea this holiday season is a NEX Gift Card. It can be used just like cash for most merchandise and service purchases at any NEX. NEX Gift Cards can also be purchased and redeemed at myNavyExchange.com. NEX Gift Cards can be purchased in varying dollar amounts and have no fees or expiration date.

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About NEXCOM

The Navy Exchange Service Command (NEXCOM) oversees 100 Navy Exchange (NEX) facilities and nearly 300 stores worldwide, 39 Navy Lodges, the Ships Store Program, the Uniform Program Management Office, the Navy Clothing and Textile Research Facility and the Telecommunications Program Office. NEXCOM's parent command is the Naval Supply Systems Command. NEXCOM's mission is to provide authorized customers quality goods and services at a savings and to support Navy quality of life programs for active duty military, retirees, reservists and their families. NEXs and Navy Lodges operate primarily as a non-appropriated fund (NAF) business instrumentality. NEX revenues generated are used to support Navy Morale, Welfare, and Recreation (MWR) programs. In FY15, \$2.5 billion in sales were generated with \$22.3 million in dividends provided to Navy MWR programs.