

# Table of Contents

## Module 1: PCARSS Overview

Lesson One Exercise.....	1
Lesson Two Review Questions.....	1

## Module 2: PLCO and Administrator Tasks

Lesson One Review Questions.....	3
Lesson One Exercises.....	3
Lesson Two Exercises.....	4
Lesson Three Review Questions.....	5
Lesson Three Exercises.....	9
Lesson Four Review Questions.....	20
Lesson Four Exercises.....	22
Lesson Five Review Questions.....	25
Lesson Five Exercises.....	29
Lesson Six Review Questions.....	39
Lesson Six Exercises.....	40
Lesson Seven Review Questions.....	46
Lesson Seven Exercises.....	47
Lesson Eight Review Questions.....	54
Lesson Eight Exercises.....	54
Lesson Nine Exercises.....	56

## Module 3: Using Pre-defined Reports

Lesson One Review Questions.....	59
Lesson One Exercises.....	59
Lesson Two Review Questions.....	63
Lesson Two Exercises.....	63

## Module 4: PCARSS Cubes

Lesson One Review Questions.....	65
Lesson Two Review Questions.....	65
Lesson Two Exercises.....	67

PCARSS 3.0 STUDENT WORKBOOK

Lesson Three Exercises ..... 74  
 Lesson Four Review Questions ..... 76  
 Lesson Four Exercises: ..... 77

**Module 5: Ad Hoc Reports**

Lesson One Review Questions ..... 85  
 Lesson One Exercises ..... 85

**Appendix: Review Question Answers**

Module One Keys: Using Pre-defined Reports  
 Lesson Two ..... 87

Module Two Keys: Using Pre-defined Reports  
 Lesson One..... 88  
 Lesson Three ..... 88  
 Lesson Four ..... 92  
 Lesson Five ..... 94  
 Lesson Six ..... 97  
 Lesson Seven..... 99  
 Lesson Eight ..... 100

Module Three Keys: Using Pre-defined Reports  
 Lesson One..... 101  
 Lesson Two ..... 102

Module Four Keys: PCARSS CUBES  
 Lesson One..... 102  
 Lesson Two ..... 103  
 Lesson Four ..... 104

Module Five Keys: Ad Hoc Reports  
 Lesson One..... 105

## Module 1: PCARSS Overview

### Lesson One: About PCARSS

#### Lesson One Exercise

Logging Into PCARSS

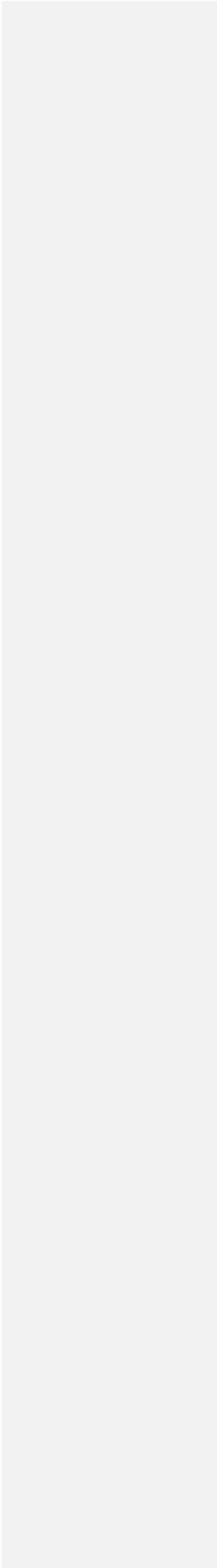
In this exercise, you will log into PCARSS from the eTools Portal.

Exercise Steps:
1. Log into the <b>eTools Portal</b> .
2. Double-click the <b>PCARSS</b> icon.

### Lesson Two: User Roles and Processes

#### Lesson Two Review Questions

1. Which of the following is NOT a task of the PLCO role?
  - a. Create inventory schedules
  - b. Issue disposition instructions
  - c. Conduct workload mass transfers
  - d. Modify plant clearance cases and referrals
2. What makes the Read-only Screener role different from the Screener role?
  - a. The Read-only Screener cannot create alerts
  - b. The Read-only Screener cannot create requisitions
  - c. The Read-only Screener cannot search for inventory
  - d. None of the above
3. Which tasks can the Administrator role perform?
  - a. Workload mass transfers
  - b. Editing the work of any user
  - c. Approve requests from Support PLCOs to perform the work of a PLCO
  - d. All of the above

- 
4. What can the QAR role do?
    - a. View, edit, and complete inventory verification surveys
    - b. Create alerts
    - c. Conduct sales
    - d. Perform the tasks of the PLCO
  
  5. Which of the following is NOT a task of the Contractor role?
    - a. Conduct sales authorized by the PLCO
    - b. Mark disposal actions complete
    - c. Create inventory schedules
    - d. Ship inventory

## Module 2: PLCO and Administrator Tasks

### Lesson One: Common Tasks

#### Lesson One Review Questions

When uploading a flat file, the file must be in which of the following formats?

- a. htm
- b. ppt
- c. doc
- d. txt

#### Lesson One Exercises

##### 1. Searching Inventory

In this exercise, you will search for inventory.

Exercise Steps:
1. <i>Start</i> from the <b>Home Page</b> .
2. <i>Click</i> the <b>search inventory</b> link.
3. <i>Type</i> <b>search criteria</b> .
4. <i>Click</i> the <b>Search</b> button.

##### 2. Uploading Flat Files

In this exercise, you will upload flat files.

Exercise Steps:
1. <i>Start</i> from the <b>Home Page</b> .
2. <i>Click</i> the <b>Upload Flat Files</b> link.
3. <i>Click</i> the <b>Browse</b> button.
4. <i>Select</i> the desired <b>flat file</b> .
5. <i>Click</i> the <b>Open</b> button on the file selection box.

### 3. Performing Screener Tasks

In this exercise, you will perform Screener tasks as a PLCO.


**Exercise Steps:**

1. *Start* from the **Home Page**.
2. *Click* the **Perform Screener Role** link.
3. *Click* the **Home** link to return to the PLCO Home Page.

### 4. Viewing and Editing Preferences

In this exercise, you will view and edit your user preferences.

**Exercise Steps:**

1. *Click* the **Preferences** link on the menu bar.
2. *Click* the  **edit** link.
3. *Edit* your **address information**.
4. *Click* the **Save** button.


## Lesson Two: Contacts

### Lesson Two Exercises

#### 1. Adding a Contact

In this exercise, you will add a contact to your contacts list.

**Exercise Steps:**

1. *Click* the **Contacts** link on the menu bar.
2. *Click* the  **add contact** link.
3. *Enter* the contact's **E-Mail address**.
4. *Click* the **find** link.

- |  |
|--|
| 5. Type <b>information</b> in all appropriate fields if the information was not found. |
| 6. Click the <b>Save Contact</b> button.   |

## 2. Editing a Contact

In this exercise, you will edit a contact on your contacts list.

<b>Exercise Steps:</b>
1. Click the <b>Contacts</b> link on the menu bar.
2. Click the  icon to the left of the contact.
3. Edit the <b>contact information</b> .
4. Click the <b>Save Contact</b> button.

## 3. Deleting a Contact

In this exercise, you will delete a contact from your contacts list.

<b>Exercise Steps:</b>
1. Click the <b>Contacts</b> link on the menu bar.
2. Click the  icon to the left of the contact.
3. Click the <b>OK</b> button on the pop-up window.

## Lesson Three: Inventory Schedules

### Lesson Three Review Questions

1. After what time period does a rejected inventory schedule move to the Inactive tab?
  - a. 10 days
  - b. 30 days
  - c. 60 days
  - d. 100 days

2. What is the standard format for an inventory schedule number?

- a. Your Prime CAGE followed by a reference number
- b. Your DoDAAC followed by a dash, a 3-digit sequence number, and the last digit of the current calendar year
- c. Your DoDAAC followed by a dash, a 3-digit sequence number, the last digit of the current calendar year, and the letter "R"
- d. A 3-digit sequence number and the last digit of the current calendar year followed by a dash and your DoDAAC

3. List the correct order for the steps involved in creating an inventory schedule.

- Adding contacts
- Creating line items
- Entering contract information
- Entering the schedule reference number
- Routing to a PLCO

4. Submitting schedules of excess inventory is a task of the Contractor.

- a. True
- b. False

5. UIIs are copied automatically when copying line items on an inventory schedule.

- a. True
- b. False

6. Check the statuses in which inventory schedules have the ability to be deleted:

- Draft
- Submitted
- Accepted
- Rejected



7. Check the statuses in which line items have the ability to be deleted:

- Draft
- Submitted
- Accepted
- Rejected

8. Contractors can search for inventory schedules.

- a. True
- b. False

9. A PLCO can edit an inventory schedule in any of these statuses, except

- a. Disposition – Action Complete
- b. Disposition – Action Pending
- c. Accepted
- d. Submitted

10. A Contractor CANNOT edit an inventory schedule in any of the following statuses except

- a. Case Assigned
- b. Submitted
- c. Accepted
- d. Rejected

11. A PLCO can edit a line item in any of these statuses, except

- a. Disposition – Action Complete
- b. Disposition – Action Pending
- c. Accepted
- d. Submitted

12. A Contractor CANNOT edit a line item in any of the following statuses except

- a. Case Assigned
- b. Submitted
- c. Accepted
- d. Rejected

13. To accept an inventory schedule, an FSC is required for each item.
- True
  - False
14. After what time period does an inventory schedule become overdue if it has not yet been accepted or rejected?
- 3 days
  - 10 days
  - 30 days
  - 200 days
15. What status does an inventory schedule go to after being unaccepted?
- Submitted
  - Draft
  - Rejected
  - Disposition – Action Complete
16. To reject an inventory schedule, PLCO remarks are required.
- True
  - False
17. Screener rules automatically default to
- 001 (WWW for 20 days, followed by GSA for 26 days)
  - 002 (WWW for 20 days)
  - 006 (GSA for 26 days)
  - 999 (No Screening)
18. When does a screener rule take effect?
- When a case is established
  - When the screener rule is set or changed at the inventory schedule level
  - After an inventory schedule is removed from a case and added to a new case, then the new case is established.
  - Both A and C

19. Contractors must submit request for withdrawal; only PLCOs or Administrators can withdraw inventory schedules.

- a. True
- b. False

20. A line item can be withdrawn from an inventory schedule in

- a. Accepted status
- b. Case Assigned status
- c. Disposition – Action Pending status
- d. Disposition – Action Complete status

21. List the correct order for steps involved in shipping an item.

- \_\_\_ Select an inventory schedule from the workload
- \_\_\_ Select an item to ship
- \_\_\_ Click the Inventory Schedules link on the menu bar
- \_\_\_ View the instructions and specify UIIs to ship if necessary
- \_\_\_ Click the disposition link

### Lesson Three Exercises

#### 1. Managing the Inventory Schedules Workload

In this exercise, you will navigate the inventory schedules workload.

Exercise Steps:
1. Click the <b>Inventory Schedules</b> link on the menu bar.
2. Click the <b>Draft tab</b> .
3. Click the <b>Inactive tab</b> .
4. Click the <b>Active tab</b> .

### 2.1. Creating an Inventory Schedule – Entering the Schedule Reference Number

In this exercise, you will begin the process of creating an inventory schedule by entering the schedule reference number.

**Exercise Steps:**

1. *Start* from the **Home Page**.
2. *Click* the **Create Inventory Schedule** link.
3. *Type* the **Prime CAGE**.
4. *Type* the **Reference Number**.
5. *Click* the **Save** button.

### 2.2. Creating an Inventory Schedule – Entering Contract Data

In this exercise, you will enter the contract data for the inventory schedule you are creating.


**Exercise Steps:**

1. *Type* **information** in appropriate fields.
2. *Click* the **Save and Continue** button.

### 2.3. Creating an Inventory Schedule – Adding Line Items

In this exercise, you will enter the line items for the inventory schedule you are creating.

**Exercise Steps:**

1. *Enter* an **NSN** in the NSN box and click the  icon.
2. *Type* **information** in the remaining fields.
3. *Click* the **Add Another Item** button to add another item to the inventory schedule.

#### 2.4. Creating an Inventory Schedule – Using the NSN/Part Number Lookup

In this exercise, you will use the NSN/Part Number lookup to find items for the inventory schedule you are creating.

Exercise Steps:
1. Click the  icon next to either the NSN or Part Number fields on the Property Item Details page, leaving the fields blank.
2. Type search criteria.
3. Click the <b>Submit</b> button.
4. Select an <b>item</b> .
5. Click the <b>Select NSN button</b> .
6. Type <b>information</b> in the remaining fields.
7. Click the <b>Save and Continue</b> button.

#### 2.5. Creating an Inventory Schedule – Selecting Points of Contact

In this exercise, you will select POCs for the inventory schedule you are creating.

Exercise Steps:
1. Select the <b>contacts</b> you wish to associate.
2. Click the <b>Save &amp; Submit</b> button to submit the inventory schedule.

### 2.6. Creating an Inventory Schedule – Routing the Inventory Schedule

In this exercise, you will route the inventory schedule you just created to a PLCO.

Exercise Steps:
1. <i>Type</i> the <b>E-Mail address</b> of the PLCO or Administrator to whom you wish to route the inventory schedule, or leave the field blank to route to an internal PLCO using CMT.
2. <i>Click</i> the <b>Continue</b> button.

### 3. Copying an Existing Inventory Schedule

In this exercise, you will copy an existing inventory schedule.

Exercise Steps:
1. <i>Start</i> from the <b>Home Page</b> .
2. <i>Click</i> the <b>Copy Existing Inventory Schedule</b> link.
3. <i>Click</i> the <b>Copy</b> link next to any inventory schedule under the Active, Draft, or Inactive tabs.
4. <i>Select</i> the <b>items</b> you would like to copy.
5. <i>Type</i> the <b>quantity</b> you wish to have of each item you are copying.
6. <i>Click</i> the <b>Save and Continue</b> button.

## 4. Submitting a Draft Inventory Schedule

In this exercise, you will submit a draft inventory schedule.

**Exercise Steps:**

1. Click the **Inventory Schedules** link on the menu bar.
2. Click the **Draft tab**.
3. Select the **inventory schedule** you wish to submit.
4. Click the **submit to PLCO** link.
5. Type the **E-Mail address** of the PLCO or Administrator to whom you wish to route the inventory schedule, or leave the field blank to route to an internal PLCO using CMT.
6. Click the **Continue** button.

## 5. Deleting an Inventory Schedule

In this exercise, you will delete an inventory schedule.

**Exercise Steps:**

1. Click the **Inventory Schedules** link on the menu bar.
2. Click the **Draft tab**.
3. Select the **inventory schedule** you wish to delete.
4. Click the **delete** link.
5. Click the **OK** button on the pop-up window.

## 6. Deleting a Line Item

In this exercise, you will delete a line item.

**Exercise Steps:**

1. *Start* from the **View Inventory Schedule page**.
2. *Scroll* down to the **Line Items tab**.
3. *Select* the **line item** you wish to delete.
4. *Click* the **delete** link on the View Item page.
5. *Click* the **OK** button on the pop-up window.

## 7. Searching for an Inventory Schedule

In this exercise, you will search for an inventory schedule.

**Exercise Steps:**

1. *Start* from the **Inventory Schedules Workload page**.
2. *Click* the **search schedules** link.
3. *Type* **search criteria**.
4. *Click* the **Search** button.



### 8. Viewing Inventory Schedule History

In this exercise, you will view the history of an inventory schedule.

Exercise Steps:
1. Start from the <b>Inventory Schedules Workload page</b> .
2. Select an <b>inventory schedule</b> .
3. Click the <b>view history</b> link.
4. Click the <b>Return</b> button.

### 9. Editing an Inventory Schedule


In this exercise, you will edit an inventory schedule.

Exercise Steps:
1. Start from the <b>View Inventory Schedule page</b> .
2. Click the  <b>edit</b> link.
3. Edit the <b>necessary information</b> .
4. Click the <b>Save</b> button.

## 10. Editing a Line Item

In this exercise, you will edit a line item.

**Exercise Steps:**

1. *Start* from the **View Inventory Schedule** page.
2. *Scroll* down to the **Line Items** tab.
3. *Select* an **item**.
4. *Click* the  **edit** link.
5. *Edit* the **necessary information**.
6. *Click* the **Save** button.

## 11. Accepting an Inventory Schedule

In this exercise, you will accept an inventory schedule that has been sent to you.

**Exercise Steps:**

1. *Select* an **inventory schedule** with Submitted status.
2. *Verify* the **FSC** is entered for each line item.
3. *Select* an **FSC** for any item not issued one.
4. *Click* the **Accept** button.

## 12. Unaccepting an Inventory Schedule

In this exercise, you will unaccept an inventory schedule.


**Exercise Steps:**

1. *Select* an **inventory schedule** with Accepted status
2. *Click* the **unaccept** link.

## 13. Rejecting an Inventory Schedule

In this exercise, you will reject an inventory schedule.

**Exercise Steps:**

1. *Select* an **inventory schedule** with Submitted status.
2. *Click* the  **edit** link on the View Inventory Schedule page.
3. *Type* **comments** regarding the rejection in the PLCO Remarks box.
4. *Click* the **Save** button.
5. *Click* the **Reject** button.

## 14. Applying the Screener Rule

In this exercise, you will apply a screener rule to one or more items on an inventory schedule.

**Exercise Steps:**

1. *Start* from the **View Inventory Schedule page**.
2. *Click* the **apply screener rule** link.
3. *Select* **items**.
4. *Click* the **Apply** button to apply the screener rule to only the selected items, or *click* the **Apply All** button to apply the screener rule to all the items in the inventory schedule, regardless of whether or not they are selected.

## 15. Reviewing Submitted Withdrawal Requests

In this exercise, you will review an inventory withdrawal request submitted to you by the Contractor.

**Exercise Steps:**

1. *Start* from the **Home Page**.
2. *Click* the **Inventory Withdrawal Requests Submitted for your Acceptance** link.
3. *Select* the **inventory schedule** you wish to approve for withdrawal.
4. *Select* **items** to approve for withdrawal.
5. *Click* the **Continue** button.
6. *Click* the **Continue** button.
7. *Type* **comments** regarding the withdrawal request to send them in an E-Mail message to the Contractor who submitted the withdrawal request.
8. *Click* the **Update and Send E-Mail to Contractor** button.

## 16. Resubmitting an Inventory Schedule

In this exercise, you will resubmit a rejected inventory schedule.

**Exercise Steps:**

1. *Start* from the **Inventory Schedules Workload page**.
2. *Select* the **rejected inventory schedule** you wish to resubmit.
3. *Click* the **re-submit** link.
4. *Type* the **E-Mail address** of the PLCO or Administrator to whom you wish to route the inventory schedule, or leave the field blank to route to an internal PLCO using CMT.

## 17. Viewing Disposition Instructions and Shipping Items

In this exercise, you will ship items that have been issued disposition instructions.

**Exercise Steps:**

1. *Start* from the **Inventory Schedules Workload page**.
2. *Select* an **inventory schedule**.
3. *Click* the **disposition** link to view the disposition details.
4. *Click* the **view** link next to an item.
5. *Select* the **UIIs** that will be shipped.
6. *Click* the **Items Shipped** button.
7. *Type* **comments** regarding the shipment.
8. *Click* the **Submit** button.

## Lesson Four: Referrals

### Lesson Four Review Questions

1. After what time period does an accepted referral get removed from the workload?
  - a. 10 days
  - b. 30 days
  - c. 60 days
  - d. 100 days
2. When the receiver rejects a referral, the rejected referral remains under the receiver's Incoming tab for 60 days.
  - a. True
  - b. False
3. When the receiver accepts a referral, the inventory schedules on it are automatically assigned to a case.
  - a. True
  - b. False
4. When the receiver accepts a referral, the case is automatically established.
  - a. True
  - b. False
5. What do all the inventory schedules assigned to a referral need to have in common?
  - a. Prime contract number and Prime CAGE
  - b. 1st-tier and 2nd-tier subcontractors
  - c. Location CAGE
  - d. All of the above
6. What status does an inventory schedule need to be in to be assigned to a referral?
  - a. Draft
  - b. Submitted
  - c. Accepted
  - d. Case Assigned

7. What is the standard format for a referral number?
- Your Prime CAGE followed by a dash and the letter R, followed by a 5-digit sequence number.
  - Your DoDAAC followed by a dash, a 3-digit sequence number, and the last digit of the current calendar year
  - Your DoDAAC followed by a dash, a 3-digit sequence number, the last digit of the current calendar year, and the letter "R"
  - A 3-digit sequence number and the last digit of the current calendar year followed by a dash and your DoDAAC

8. Check the statuses in which referrals have the ability to be edited:

- Draft  
 Submitted  
 Withdrawn  
 Rejected

9. Check the statuses in which referrals have the ability to be deleted:

- Draft  
 Submitted  
 Withdrawn  
 Rejected

10. Check the statuses in which referrals have the ability to be withdrawn:

- Draft  
 Submitted  
 Accepted  
 Rejected

11. When searching for referrals, PLCOs can only search their own workload.

- True
- False

**Lesson Four Exercises**

## 1. Managing the Referral Workload

In this exercise, you will navigate the referral workload.

**Exercise Steps:**

1. *Click* the **Referrals** link on the menu bar.
2. *Click* the **Outgoing Referrals** tab.
3. *Click* the **Incoming Referrals** tab.

## 2. Accepting a Referral

In this exercise, you will accept a referral that has been sent to you.

**Exercise Steps:**

1. *Start* from the **Referral Workload** page.
2. *Select* an **incoming referral** with the status **Active – Action Required**.
3. *Click* the **Accept** button.
4. *Type information* in the required fields.
5. *Click* the **Submit** button.



### 3. Rejecting a Referral

In this exercise, you will reject a referral that has been sent to you.

Exercise Steps:
1. Start from the <b>Referral Workload page</b> .
2. Select an <b>incoming referral</b> with the status Active – Action Required.
3. Click the <b>Reject</b> button.
4. Type <b>comments</b> regarding the rejection in the Rejection Remarks box.
5. Click the <b>Reject Referral</b> button.

### 4. Creating a Referral


In this exercise, you will create a referral.

Exercise Steps:
1. Start from the <b>Referral Workload page</b> .
2. Click the  <b>add referral</b> link.
3. Type the <b>Referral DoDAAC</b> .
4. Type the <b>E-Mail address</b> of the PLCO who will receive the referral.
5. Select an <b>inventory schedule</b> to associate it with the referral.
6. Click the <b>Save Draft and Continue</b> button.
7. Click the <b>submit referral</b> link.

## 5. Editing a Referral

In this exercise, you will edit a referral you have created.

**Exercise Steps:**

1. Start from the **Referral Workload page**.
2. Click the **Outgoing Referrals tab**.
3. Select a **draft referral**.
4. Click the  **edit** link.
5. Modify the **necessary information**.
6. Click the **Save** button.

## 6. Withdrawing a Referral

In this exercise, you will withdraw a referral you have submitted.


**Exercise Steps:**

1. Start from the **Referral Workload page**.
2. Select the **Outgoing Referrals tab**.
3. Select a **submitted referral**.
4. Click the **withdraw** link.

## 7. Searching for a Referral

In this exercise, you will search for a referral.

**Exercise Steps:**

1. Start from the **Referral Workload** page.
2. Click the  **search referrals** link.
3. Type **search criteria**.
4. Click the **Search** button.

**Lesson Five: Cases****Lesson Five Review  
Questions**

1. You can find your withdrawn cases under the Draft tab.
  - a. True
  - b. False
2. What do all the inventory schedules assigned to a case need to have in common?
  - a. Prime contract number and Prime CAGE
  - b. 1st-tier and 2nd-tier subcontractors
  - c. Location CAGE
  - d. All of the above
3. What status does an inventory schedule need to be in to be assigned to a case?
  - a. Draft
  - b. Submitted
  - c. Accepted
  - d. Rejected

4. What is the standard format for a case number?
  - a. Your Prime CAGE followed by a dash and the letter R, followed by a 5-digit sequence number.
  - b. Your DoDAAC followed by a dash, a 3-digit sequence number, and the last digit of the current calendar year
  - c. Your DoDAAC followed by a dash, a 3-digit sequence number, the last digit of the current calendar year, and the letter "R"
  - d. A 3-digit sequence number and the last digit of the current calendar year followed by a dash and your DoDAAC
  
5. When searching for cases, only Administrators can search the work of any user.
  - a. True
  - b. False
  
6. Cases can be edited in all of the following statuses EXCEPT
  - a. Established
  - b. Screening Complete
  - c. Withdrawn
  - d. Closed
  
7. What happens when an inventory schedule is detached from a case?
  - a. It goes to Withdrawn status
  - b. It goes to Accepted status
  - c. It goes to Submitted status
  - d. It goes to Disposition – Action Complete status
  
8. If you detach all of the inventory schedules from a case, the case will revert to Draft status.
  - a. True
  - b. False

9. If your case becomes overage, you will need to select an overage reason.

- a. True
- b. False

10. You can withdraw a case unless any item on it has a disposition code, requisition, or sale associated with it.

- a. True
- b. False

11. What happens to an inventory schedule when the case it is on is withdrawn?

- a. It goes to Withdrawn status
- b. It goes to Accepted status
- c. It goes to Submitted status
- d. It goes to Closed status

12. When a disposal code has been assigned to an item, the schedule gains Disposition – Action Pending status.

- a. True
- b. False

13. List the correct order for steps involved in issuing a final disposition code.

- \_\_\_ Issue a disposition code
- \_\_\_ Select a case from the workload
- \_\_\_ Select an item to disposition
- \_\_\_ Click the Cases link on the menu bar
- \_\_\_ Input shipping instructions
- \_\_\_ Click the disposition link

14. A group disposition allows you to apply one disposition code to a group of cases.

- a. True
- b. False

15. List the correct order for steps involved in issuing a removing a disposition code.

- Reduce the disposition quantity
- Select a case from the workload
- Select an item to remove the disposition code
- Click the Cases link on the menu bar
- Click the Submit button
- Click the disposition link

16. A disposal action can be marked complete once the required inventory on the disposition has been shipped.

- a. True
- b. False

17. List the correct order for steps involved in removing action complete from a disposition.

- Click the Remove Action Complete button
- Select a case from the workload
- Select an item with a completed disposition
- Click the Cases link on the menu bar
- Click the disposition link

18. What needs to take place before a case can be closed?

- a. All items must have a disposition code
- b. All disposal actions must be marked complete
- c. Inventory verification survey must be completed
- d. A and B

19. List the correct order for steps involved in issuing one shipping address to multiple items in the case workload.

- Click the Save button
- Click the add shipping info link
- Click the Cases link on the menu bar
- Select affected items and enter shipping information

**Lesson Five Exercises**

## 1. Managing the Case Workload

In this exercise, you will navigate the case workload.

**Exercise Steps:**

1. Click the **Cases** link on the menu bar.
2. Click the **Draft tab**.
3. Click the **Inactive tab**.
4. Click the **Active tab**.

## 2. Creating a Case

In this exercise, you will create a new case.

**Exercise Steps:**

1. Start from the **Home Page**.
2. Click the **Create a Case** link.
3. Type **information** in the required fields.
4. Select an **inventory schedule** to assign it.
5. Click the **Save Draft and Continue** button.

## 3. Establishing a Case

In this exercise, you will establish a draft case.

**Exercise Steps:**

1. Start from the **Case Workload page**.
2. Click the **Draft tab**.
3. Select the **draft case** you wish to establish.
4. Click the **establish case** link.
5. Select an **Agency/Department**.
6. Click the **Submit** button.

## 4. Viewing Case History

In this exercise, you will view the history for a case.


**Exercise Steps:**

1. *Start* from the **Case Workload page**.
2. *Select* a **case**.
3. *Click* the **view history** link to view the case's history.
4. *Click* the **Return** button on the View Case History page to return to the View Case Details page.

## 5. Searching for a Case

In this exercise, you will search for a case.

**Exercise Steps:**


1. *Start* from the **Case Workload page**.
2. *Click* the  **search cases** link.
3. *Type* **search criteria**.
4. *Click* the **Search** button.



## 6. Editing a Case

In this exercise, you will edit a case.

**Exercise Steps:**

1. Start from the **View Case Details page**.
2. Click the  **edit** link.
3. Edit the **necessary information**.
4. Select an **Overage Reason** if necessary.
5. Associate or disassociate **inventory schedules** if necessary.
6. Click the **Submit** button.

## 7. Withdrawing a Case

In this exercise, you will withdraw a case.

**Exercise Steps:**

1. Start from the **View Case Details page**.
2. Click the **withdraw** link.
3. Type **comments** regarding the withdrawal.
4. Click the **Submit** button.

## 8. Re-establishing a Withdrawn Case

In this exercise, you will re-establish a withdrawn case.


**Exercise Steps:**

1. *Start* from the **Case Workload page**.
2. *Click* the **Inactive tab**.
3. *Select* a **withdrawn case**.
4. *Click* the **re-establish** link.
5. *Type* **comments** regarding the re-establishment.
6. *Click* the **Submit** button.

## 9. Deleting a Case

In this exercise, you will delete a draft case.


**Exercise Steps:**

1. *Start* from the **Case Workload page**.
2. *Click* the **Draft tab**.
3. *Select* a **draft case**.
4. *Click* the  **delete** link.
5. *Click* the **OK** button on the pop-up window.

## 10. Transferring an Individual Case

In this exercise, you will transfer an individual case from your workload.

**Exercise Steps:**

1. Start from the **Case Workload page**.
2. Select a **case** to transfer.
3. Click the **transfer** link.
4. Type the **E-Mail address** of the PLCO who will receive the case in the Transfer to E-Mail box.
5. Click the  **icon**.
6. Type **comments**.
7. Click the **Transfer** button.
8. Click the **OK** button on the pop-up window.

## 11. Completing an Inventory Verification Survey

In this exercise, you will begin the inventory verification survey process.

**Exercise Steps:**

1. Start from the **View Case Details page**.
2. Click the **verification survey** link.
3. Answer the **questions** in the Technical Verification section.
4. Select the **Completion of this section is required** checkbox at the top of the Termination Inventory section if answers to the questions in the Termination Inventory section are required.
5. Answer the **questions** in the Termination Inventory Section.
6. Click the **Send E-Mail to Surveyor** button.

- |  |
|--|
| 7. Type the <b>E-Mail address</b> of the QAR to receive the Inventory Verification Survey. |
| 8. Click the <b>Send E-Mail</b> button.  |

## 12. Assigning a Disposition Code

In this exercise, you will assign a disposition code to an item.

Exercise Steps:
1. Start from the <b>View Case Details page</b> .
2. Click the <b>disposition</b> link.
3. Select an <b>inventory schedule</b> with the Action Needed! status in the Disposition column.
4. Type the <b>quantity</b> you would like to disposition in the Quantity box.
5. Select the <b>disposition code</b> .
6. Select the <b>Shipping Required</b> box if shipping is required for the disposition.
7. Type <b>comments</b> relevant to the disposition in the PLCO Remarks box.
8. Click the <b>Continue</b> button.
9. Select the <b>UIIs</b> you wish to disposition on the Disposition – Assign UII page.
10. Click the <b>Submit</b> button.
11. Type <b>information</b> in the required fields on the Disposition Shipping Information page.
12. Click the <b>Submit</b> button.

## 13. Issuing a Group Disposition

In this exercise, you will assign a disposition code to a group of items on the same case.

**Exercise Steps:**

1. Start from the **View Case Details page**.
2. Click the **disposition** link.
3. Click the **group disposition** link.
4. Select the **schedule reference number** if the items you are dispositioning are all associated with the same inventory schedule.
5. Select the **disposition code**.
6. Type **comments** in the PLCO Remarks box.
7. Select the **items** you wish to disposition.
8. Modify the **disposition quantities**, if necessary.
9. Click the **Continue** button.
10. Select the **UIIs** you wish to assign to the specified item's disposition.
11. Click the **Continue** button.
12. Type **information** in the required fields.
13. Click the **Submit** button.

## 14. Removing a Disposition Code

In this exercise, you will remove a disposition code from an item.

**Exercise Steps:**

1. Start from the **View Case Details page**.
2. Click the **disposition** link.
3. Select the **disposition** that needs to be removed.

- |  |
|--|
| 4. <i>Change</i> the <b>quantity</b> to the quantity of the item you wish to keep with the selected disposition code. This can be 0 or a reduced quantity. |
| 5. <i>Click</i> the <b>Continue</b> button.  |
| 6. <i>Uncheck</i> the <b>UIIs</b> that are affected by the removal of the disposition code.  |
| 7. <i>Click</i> the <b>Submit</b> button on the Assign UIIs page.  |
| 8. <i>Click</i> the <b>Submit</b> button on the Shipping Information page.   |

### 15.1 Marking a Disposition as Complete – Verifying Shipment

In this exercise, you will verify that the items have been shipped for the dispositions you wish to mark as complete.

<b>Exercise Steps:</b>
1. <i>Start</i> from the <b>Inventory Schedules Workload page</b> .
2. <i>Select</i> the <b>inventory schedule</b> containing the shipped items.
3. <i>Click</i> the <b>disposition</b> link.
4. <i>Verify</i> that the <b>items</b> have been shipped.

### 15.2 Marking a Disposition as Complete – Marking Action Complete

In this exercise, you will mark a disposition as complete.

<b>Exercise Steps:</b>
1. <i>Start</i> from the <b>View Case Details page</b> .
2. <i>Click</i> the <b>disposition</b> link.
3. <i>Select</i> the <b>pending dispositions</b> you wish to mark complete.
4. <i>Click</i> the <b>Mark Action Complete</b> button.

### 15.3 Marking a Disposition as Complete – Removing Action Complete

In this exercise, you will remove action complete status from a disposition.

<b>Exercise Steps:</b>
1. <i>Start</i> from the <b>View Case Details page</b> .
2. <i>Click</i> the <b>disposition</b> link.
3. <i>Click</i> the link on a <b>disposition</b> with Action Completed disposition status.
4. <i>Click</i> the <b>Remove Action Complete</b> button.

### 16. Closing a Case

In this exercise, you will close a case.

<b>Exercise Steps:</b>
1. <i>Start</i> from the <b>Case Workload page</b> .
2. <i>Select</i> a <b>case</b> that has been fully dispositioned. It will not have [disposition required] in the status.

- |   |
|---|
| 3. Click the <b>close</b> link.                     |
| 4. Type <b>remarks</b> in reference to the closing. |
| 5. Click the <b>Submit</b> button.                  |


### 17. Reopening a Case

In this exercise, you will reopen a closed case.

- | Exercise Steps:                                  |
|--|
| 1. Start from the <b>Case Workload page</b> .    |
| 2. Click the <b>Inactive tab</b> .               |
| 3. Select a <b>closed case</b> .                 |
| 4. Click the <b>re-open</b> link.                |
| 5. Type <b>comments</b> regarding the reopening. |
| 6. Click the <b>Submit</b> button.               |

### 18. Issuing Shipping Instructions to the Case Workload

In this exercise, you will issue shipping instructions to one or more items in the case workload.

- | Exercise Steps:  |
|--|
| 1. Start from the <b>Case Workload page</b> .  |
| 2. Click the  <b>add shipping information</b> link. |
| 3. Type <b>information</b> in the required fields.   |
| 4. Select the <b>cases</b> to apply the shipping information.  |
| 5. Click the <b>Save</b> button.   |



## Lesson Six: Requisitions

### Lesson Six Review Questions

1. Shipped requisitions appear under the Active tab.
  - a. True
  - b. False
2. Rejected requisitions appear under the Inactive tab.
  - a. True
  - b. False
3. Until when can the PLCO or Administrator make changes to the approval or rejection quantities?
  - a. The requisition is completed.
  - b. The final disposition code is issued.
  - c. The inventory has been shipped.
  - d. None of the above.
4. After you click the Completed button, what status will the requisition have?
  - a. Submitted
  - b. Completed
  - c. Shipping Instructions Issued
  - d. Shipped
5. Screeners can search for ANY inventory in PCARSS when searching for inventory to requisition.
  - a. True
  - b. False
6. PLCOs can only search in their own workloads when searching for inventory to requisition.
  - a. True
  - b. False

7. Check the statuses where PLCOs and Administrators have the ability to edit a requisition:

- Draft
- Submitted
- Shipping Instructions Issued
- Shipped
- Cancelled
- Rejected

8. Check the statuses where Screeners have the ability to edit a requisition:

- Draft
- Submitted
- Shipping Instructions Issued
- Shipped
- Cancelled
- Rejected

9. Screeners can cancel their own requisitions.

- a. True
- b. False

10. A PLCO is able to search for a requisition.

- a. True
- b. False

11. If you chose the DO – Donation disposition code, you will be required to select a school/organization for the donation.

- a. True
- b. False

## Lesson Six Exercises

1. Managing the Requisition Workload

In this exercise, you will navigate the requisition workload.

<b>Exercise Steps:</b>
1. Click the <b>Requisitions</b> link on the menu bar.
2. Click the <b>Draft tab</b> .

3. Click the <b>Inactive tab</b> .
------------------------------------

4. Click the <b>Active tab</b> .
----------------------------------

## 2. Approving Items on a Requisition

In this exercise, you will approve items on a requisition.

<b>Exercise Steps:</b>
------------------------

1. Click the <b>Requisitions</b> link on the menu bar.
--

2. Select a <b>requisition</b> with Submitted status.
---

3. Click the <b>Approve</b> button.
-------------------------------------

4. Select the <b>items</b> you wish to approve.
---

5. <i>Modify</i> the <b>quantities</b> under the Quantity Approved column if necessary.
---

6. Click the <b>Approved</b> button.
--------------------------------------

7. Select the <b>UIIs</b> you wish to assign to the specified item's requisition.
---

8. Click the <b>Assign UII</b> button.
--


## 3. Editing Line Item Shipping Information and Approval Status

In this exercise, you will edit the shipping information and approval status for an item on a requisition.

<b>Exercise Steps:</b>
------------------------

1. Click the <b>Requisitions</b> link on the menu bar.
--

2. Select a <b>requisition</b> with Submitted status.
---

3. Click the  <b>icon</b> next to the item you wish to edit.
---

4. <i>Modify</i> the <b>information</b> in the Line Item Shipping Information section if necessary.
---

- |   |
|---|
| 5. <i>Modify</i> the <b>quantity</b> you are approving in the Quantity Approved box if necessary. |
| 6. <i>Modify</i> the <b>quantity</b> you are rejecting in the Quantity Rejected box if necessary. |
| 7. <i>Click</i> the <b>Submit</b> button.   |
| 8. <i>Modify</i> the <b>selected UIIs</b> if necessary.   |
| 9. <i>Click</i> the <b>Submit</b> button.   |

#### 4. Rejecting a Requisition

In this exercise, you will reject a requisition.

<b>Exercise Steps:</b>
------------------------

- |   |
|---|
| 1. <i>Click</i> the <b>Requisitions</b> link on the menu bar. |
| 2. <i>Select</i> a <b>requisition</b> with Submitted status.  |
| 3. <i>Click</i> the <b>Reject</b> button.                     |

#### 5. Completing a Requisition

In this exercise, you will complete a requisition.

<b>Exercise Steps:</b>
------------------------

- |  |
|--|
| 1. <i>Click</i> the <b>Requisitions</b> link on the menu bar.  |
| 2. <i>Select</i> a <b>requisition</b> where all the items have been reviewed and approved and/or rejected. |
| 3. <i>Click</i> the <b>Complete</b> button.  |
| 4. <i>Verify</i> that the <b>E-Mail address and message</b> are correct and click the Send E-Mail button.  |

## 6. Searching Inventory for Requisition

In this exercise, you will search for inventory to include on a requisition.

**Exercise Steps:**

1. Start from the **Inventory Search** page.
2. Type **search criteria**.
3. Click the **Search** button.
4. Select the **items** for your cart.
5. Reduce the **quantity** desired if necessary.
6. Click the **Add Items to Cart** button.

## 7. Viewing the Cart

In this exercise, you will view the contents of your cart.

**Exercise Steps:**

1. Start from the **My Cart** page.
2. Click the **Checkout Cart** button.

## 8. Creating a Requisition

In this exercise, you will create a new requisition from the items in your cart.

**Exercise Steps:**


1. Start from the **My Cart** page.
2. Click the **Checkout Cart** button.
3. Type **information** in the required fields.
4. Click the **Save** button.
5. Select the **draft requisition**.
6. Verify the **information** is correct.

7. Click the **Submit Requisition** button.

### 9. Editing a Requisition

In this exercise, you will edit a requisition.

#### Exercise Steps:

1. Start from the **View Requisition page**.
2. Click the  **edit** link at the top of the page.
3. Modify the **necessary information**.
4. Click the **Save** button.

### 10. Canceling a Requisition

In this exercise, you will cancel a requisition.

#### Exercise Steps:

1. Start from the **Requisition Workload page**.
2. Select the **requisition** you wish to cancel.
3. Click the **cancel** link.
4. Click the **OK** button on the pop-up window.

### 11. Resubmitting a Requisition

In this exercise, you will resubmit a cancelled or rejected requisition.

#### Exercise Steps:

1. Start from the **Requisition Workload page**.
2. Click the **Inactive tab**.
3. Select the **Cancelled or Rejected requisition** you wish to resubmit.


4. <i>Verify</i> the <b>information</b> is correct.
---

5. <i>Click</i> the <b>Resubmit</b> button.
---

## 12. Searching for a Requisition

In this exercise, you will search for a requisition.

<b>Exercise Steps:</b>
------------------------

1. <i>Click</i> the  <b>search requisition</b> link on the Requisition Workload page.
--

2. <i>Type</i> <b>search criteria</b> .
---

3. <i>Click</i> the <b>Search</b> button.
---

## 13. Issuing a Final Disposition on Requisitioned Inventory

In this exercise, you will issue a final disposition code to a requisitioned item.

<b>Exercise Steps:</b>
------------------------

1. <i>Start</i> from the <b>View Case Details</b> page.
---

2. <i>Click</i> the <b>disposition</b> link.
--

3. <i>Select</i> the <b>disposition</b> for the requisitioned item.
---

4. <i>Select</i> a <b>disposition code</b> .
--

5. <i>Click</i> the <b>Continue</b> button.
---

6. <i>Verify</i> the <b>UIIs</b> are correct.
---

7. <i>Click</i> the <b>Submit</b> button.
---

8. <i>Verify</i> the <b>shipping information</b> is correct.
--

9. <i>Click</i> the <b>Submit</b> button.
---

## Lesson Seven: Sales

### Lesson Seven Review Questions

1. The Active tab displays only your own work.
  - a. True
  - b. False
2. For Contractors, the sales workload contains the sales assigned to them the sales on the inventory in their workloads, and the sales assigned to their CAGE(s).
  - a. True
  - b. False
3. Once a sale has had the proceeds collected for all the lots, the sale will appear under which tab?
  - a. Active
  - b. Draft
  - c. Inactive
  - d. Completed
4. Only Administrators can search for sales.
  - a. True
  - b. False
5. Until what point can a PLCO edit a sale?
  - a. When all the lots on the sale have been awarded
  - b. When all bids on the sale have been completed
  - c. When proceeds have been collected for all the lots on the sale
  - d. When one lot on the sale has been awarded
6. What status does the sale gain if you delete all the bidders from a sale in All Bids Complete status?
  - a. It goes to Pending status
  - b. It goes to Draft status
  - c. It goes to Closed status
  - d. The status does not change



7. At what point does a sale gain Awarded status?
- When all the lots on the sale have been awarded
  - When all bids on the sale have been completed
  - When proceeds have been collected for all the lots on the sale
  - When one lot on the sale has been awarded
8. Until what point can a PLCO revert a sale status back to pending?
- When all the lots on the sale have been awarded
  - When all bids on the sale have been completed
  - When proceeds have been collected for all the lots on the sale
  - When one lot on the sale has been awarded
9. Check the steps you need to perform before you can delete a sale that is in All Bids Complete status.
- Remove all the bids
  - Remove all the bidders
  - Remove all the lots
  - Cancel all awards that have been issued

## Lesson Seven Exercises

### 1. Managing the Sales Workload


In this exercise, you will navigate the sales workload.

Exercise Steps:
1. Click the <b>Sales</b> link on the menu bar.
2. Click the <b>Draft tab</b> .
3. Click the <b>Completed tab</b> .
4. Click the <b>Active tab</b> .

## 2. Creating a Sales Authorization

In this exercise, you will create a new sales authorization.


**Exercise Steps:**

1. *Start* from the **Sales Workload page**.
2. *Click* the  **create sales authorization link**.
3. *Type* **information** in the required fields.
4. *Click* the **Save and Continue** button.
5. *Select* the **items** you wish to sell.
6. *Modify* the **quantity** of each item if necessary.
7. *Click* the **Save and Continue** button.
8. *Click* the **PLCO Conducts Sale** button to conduct the sale yourself, or *click* the **Send to Contractor** button to notify the contractor of the sales authorization and have them conduct the sale.
9. *Verify* that the **E-Mail address and message** are correct.
10. *Click* the **Send E-Mail** button.

## 3.1. Editing a Sale – Editing Sale Information

In this exercise, you will edit the sale information.


**Exercise Steps:**

1. *Start* from the **Sales Workload page**.
2. *Select* a **sale** that is pending action.
3. *Click* the  **edit sale link**.
4. *Modify* the **necessary information**.
5. *Click* the **Save and Continue** button.

### 3.2 Editing a Sale – Editing Line Items for Sale

In this exercise, you will modify the quantities of the items to include in the sale.


**Exercise Steps:**

1. Start from the **Sales Workload page**.
2. Select a **sale** that is pending action.
3. Click the  **edit inventory** link.
4. Modify the **item quantities** as necessary.
5. Click the **Save and Continue** button.

### 4. Searching for a Sale

In this exercise, you will search for a sale.

**Exercise Steps:**


1. Click the  **search sales** link on the Sales Workload Page.
2. Type **search criteria**.
3. Click the **Search** button.

### 5. Managing Sales Lots

In this exercise, you will create lots based on the inventory you included in the sale.

**Exercise Steps:**

1. Start from the **Sales Workload page**.
2. Select a **sale** that is pending action.
3. Click the **manage lots** link.

- |  |
|--|
| 4. Click the  <b>create lot</b> link. |
| 5. Select the <b>items</b> to include on the lot.  |
| 6. Type the <b>quantity</b> you wish to include in the lot of each item.   |
| 7. Click the <b>Submit</b> button.   |

## 6. Searching for Existing Bidders

In this exercise, you will search for existing bidders in PCARSS and add those bidders to a sale.

<b>Exercise Steps:</b>
1. Start from the <b>Sales Workload page</b> .
2. Select a <b>sale</b> that is pending action.
3. Click the <b>assign bidders</b> link.
4. Click the  <b>add bidder</b> link.
5. Type <b>search criteria</b> .
6. Click the <b>Search</b> button.
7. Select <b>bidders</b> to add them to the sale.
8. Click the <b>Add Bidder(s) to Sale</b> button.

## 7. Creating a New Bidder

In this exercise, you will create a new bidder in PCARSS and assign that bidder to a sale.


<b>Exercise Steps:</b>
1. Start from the <b>Bidder Search Results page</b> .
2. Click the  <b>add new bidder</b> link.
3. Type the <b>bidder's information</b> .

- |  |
|--|
| 4. Click the <b>Submit</b> button.                               |
| 5. Perform the <b>steps for Searching for Existing Bidders</b> . |

## 8. Entering Bids

In this exercise, you will enter each bidder's bid for each of the lots on the sale.

<b>Exercise Steps:</b>
------------------------


- |  |
|--|
| 1. Start from the <b>Sales Workload</b> page.  |
| 2. Select a <b>sale</b> that is pending action.  |
| 3. Click the <b>conduct sales</b> link.  |
| 4. Click the  <b>enter bids by bidder</b> link. |
| 5. Select a <b>bidder</b> .  |
| 6. Select either No Bid or No Response or <i>type</i> the <b>amount</b> of the bidder's bid.                                     |
| 7. Select a <b>date</b> if you typed a bid amount or selected the No Bid option.   |
| 8. Repeat <b>Steps 5-7</b> for each bidder.  |
| 9. Click the <b>Save and Continue</b> button.  |
| 10. Click the <b>All Bids Completed</b> button.  |

## 9. Viewing the Bid Summary

In this exercise, you will view a summary of all the bids currently on a sale.

<b>Exercise Steps:</b>
------------------------

- |  |
|--|
| 1. Start from the <b>View Sale</b> page. |
|--|

- |   |
|---|
| 2. Click the <b>conduct sales</b> link. If the conduct sales link is grayed out because all bids are complete, click the <b>Conduct Sales tab</b> and then the <b>bid summary</b> link. |
| 3. Otherwise, click the  <b>enter bids by bidder</b> link.   |
| 4. Click the <b>bid summary</b> link.   |
| 5. Click the <b>OK</b> button.  |

### 10.1. Awarding the Sale

In this exercise, you will issue an award to a sales lot.

Exercise Steps:
1. Start from the <b>Sales Workload page</b> .
2. Select a <b>sale</b> with the All Bids Complete or Awarded status.
3. Click the <b>updated</b> link for a lot with Pending Award Decision status.
4. Select the <b>bidder</b> you wish to award.
5. Click the <b>Issue Award</b> button to award the bidder.
6. Select the <b>UIIs</b> you wish to include in the lot.
7. Click the <b>Submit</b> button.

### 10.2. Awarding the Sale – Awarding to Another Bidder

In this exercise, you will award an already awarded lot to another bidder.

Exercise Steps:
1. Start from <b>View Award page</b> .

- |   |
|---|
| 2. Click the <b>updated</b> link for a lot with Pending Award Collections status. |
| 3. Click the <b>award to another bidder</b> link.                                 |
| 4. Select the <b>bidder</b> you wish to award.                                    |
| 5. Click the <b>Re-Issue Award</b> button.  |

### 11. Collecting Proceeds

In this exercise, you will collect proceeds for the sold lots.

<b>Exercise Steps:</b>
------------------------

- |   |
|---|
| 1. Start from the <b>Sales Workload page</b> .                                    |
| 2. Select a <b>sale</b> with the Awarded status.                                  |
| 3. Click the <b>updated</b> link for a lot with Pending Award Collections status. |
| 4. Click the <b>Proceeds Collected</b> button.                                    |

### 12. Issuing a Final Disposition on Sold Inventory

In this exercise, you will verify the disposition information for a sold item.

<b>Exercise Steps:</b>
------------------------

- |   |
|---|
| 1. Start from the <b>View Case Details page</b> .     |
| 2. Click the <b>disposition</b> link.                 |
| 3. Select the <b>disposition</b> for the sold item.   |
| 4. Click the <b>Continue</b> button.                  |
| 5. Verify the <b>Ulls</b> are correct.                |
| 6. Click the <b>Submit</b> button.                    |
| 7. Verify the <b>shipping information</b> is correct. |
| 8. Click the <b>Submit</b> button.                    |

## Lesson Eight: Transfers

### Lesson Eight Review Questions

1. PLCOs can perform a mass transfer of their own work.
  - a. True
  - b. False
2. PLCOs are limited to transferring their own cases.
  - a. True
  - b. False
3. Transferring a case will also transfer its associated inventory schedules, requisitions, and sales.
  - a. True
  - b. False
4. PLCOs are limited to transferring their own inventory schedules.
  - a. True
  - b. False
5. Inventory schedules can only be transferred if they are on a case.
  - a. True
  - b. False



### Lesson Eight Exercises

1. Performing a Workload Mass Transfer

In this exercise, you will perform a workload mass transfer as an Administrator.

Exercise Steps:
1. Click the <b>Admin</b> link on the menu bar.
2. Click the <b>Mass Transfer</b> link.
3. Type the <b>E-Mail address</b> of the PLCO whose work is being transferred.




- |  |
|--|
| 4. Click the  icon. |
| 5. Type the <b>E-Mail address</b> of the PLCO who will receive the work.                             |
| 6. Click the  icon. |
| 7. Type <b>comments</b> in the Transfer Comments box.  |
| 8. Click the <b>Transfer Workload</b> button.  |

## 2. Transferring Cases

In this exercise, you will transfer one or more cases.


Exercise Steps:
-----------------

- |  |
|--|
| 1. Click the <b>Transfers</b> link on the menu bar.  |
| 2. Click the <b>Case Transfer</b> link.  |
| 3. Type <b>search criteria</b> .   |
| 4. Click the <b>Search</b> button.   |
| 5. Select the <b>cases</b> you wish to transfer.   |
| 6. Click the <b>Continue</b> button.   |
| 7. Type the <b>E-Mail address</b> of the PLCO to whom you wish to transfer the case(s).                |
| 8. Click the  icon. |
| 9. Type <b>comments</b> .  |
| 10. Click the <b>Transfer</b> button.  |

## 3. Transferring Inventory Schedules

In this exercise, you will transfer one or more inventory schedules.

**Exercise Steps:**

1. Click the **Transfers** link on the menu bar.
2. Click the **Inventory Schedule Transfer** link.
3. Type **search criteria**.
4. Click the **Search** button.
5. Select the **inventory schedules** you wish to transfer.
6. Click the **Continue** button.
7. Type the **E-Mail address** of the PLCO to whom you wish to transfer the inventory schedule(s).
8. Click the  **icon**.
9. Type **comments**.
10. Click the **Transfer Inventory Schedule(s)** button.

## Lesson Nine: PLCO Support Request Process

### Lesson Nine Exercises

## 1. Requesting a PLCO to Support

In this exercise, you will request a PLCO to support as a Support PLCO.

**Exercise Steps:**

1. Log in as a **Support PLCO**.
2. Type the **E-Mail address** of the PLCO you wish to support.
3. Click the **Request** button.

## 2. Logging in as a PLCO

In this exercise, you will log in as a PLCO from the Support PLCO role.

Exercise Steps:
1. <i>Log</i> in as a <b>Support PLCO</b> .
2. <i>Select</i> the <b>PLCO</b> you wish to log in as.
3. <i>Click</i> the <b>Login</b> button.

## 3. Approving or Disapproving a Support Request

In this exercise, you will approve or disapprove a support request as an Administrator.

Exercise Steps:
1. <i>Start</i> from the <b>Home Page</b> .
2. <i>Click</i> the <b>Support PLCO Requests for your Approval</b> link.
3. <i>Select</i> the <b>support request</b> you wish to approve.
4. <i>Click</i> either the <b>Approve</b> or <b>Disapprove</b> buttons.

## 4. Revoking a Support Request

In this exercise, you will revoke a support request as an Administrator.

**Exercise Steps:**

1. Click the **Admin** link on the menu bar.
2. Click the **Support PLCO Requests** link.
3. Click the **Active** tab.
4. Select the **support request** you wish to revoke.
5. Click the **Revoke** button.

## Module 3: Using Pre-defined Reports

### Lesson One: About Reports

#### Lesson One Review Questions

1. Once you have logged into eTools, the Reports Lists can be accessed by which of the following links?
  - a. My page
  - b. eTools
  - c. Application
  - d. None of the above
2. The file formats used to display reports are defined at:
  - a. The bottom of the Report List page
  - b. The top of the Report List page
  - c. The left side of the Report List page
  - d. The right side of the Report List page
3. To see data in a specific report format, you need to click the icon at the bottom of the Report List Page.
  - a. True
  - b. False
4. When viewing report in HTML format, you use which of the following link to go to the next page?
  - a. Next
  - b. Bottom
  - c. Page down
  - d. Page up

#### Lesson One Exercises

1. Accessing PCARSS Report Lists

In this exercise, you will log into eTools portal and open a report.

Exercise Steps:
1. From the DCMA home page, <i>click</i> the <b>eTools link</b> .
2. In the Username text field, <i>type</i> your <b>user name</b> .

3. In the Password text field, *type* your **password** and *click* **Login**.

4. In the My Pages list of options, *click* **Reports**

5. *Look* for **Plant Clearance Automated Reutilization Screening System** and *click* on the **icon** beside or the highlighted text.

The result page should look like the screen capture below:

View	Report Name	Version Date	Description	Data Refresh
	Active Cases Summary Report	13 Oct 2009	A listing of all cases active as of a user-specified date. Active means that case was established prior to this date and still has a status of established or screening complete.	Nightly
	Active Referrals Report	13 Oct 2009	A listing of all referrals active as of a user-specified date. Active means the referral was established prior to this date and has not yet been accepted or rejected.	Nightly
	Case Acceptance Report	13 Oct 2009	A listing of all cases established during a user-specified timeframe and provides the number of days between schedule/referral submittal and case being established.	Nightly
	Customer Excess Property Report	13 Oct 2009	Items entered in PCARSS for a customer by the first 3-6 characters of its contract DODAAC (i.e. NASS, EPA, N00024).	Nightly
	Demilitarization Sale Report	13 Oct 2009	A listing of all items with an assigned demilitarization code sold during a specified timeframe. This report satisfies an annual reporting requirement to the DoD Demil Program Office.	Nightly
	Established Cases With FSC Report	13 Oct 2009	A listing of all cases opened within a user-specified timeframe and includes Federal Supply Classification (FSC) Code information.	Nightly
	Established/Closed Cases Summary Report	13 Oct 2009	A listing of all cases established or closed within a user-specified timeframe.	Nightly
	Established/Closed Referrals Report	13 Oct 2009	A listing of all referrals established or closed within a user-specified timeframe. A closed referral is one in which the referral has been accepted or rejected.	Nightly
	Opened/Completed Sale Report	13 Oct 2009	A listing of all sales opened within a user-specified timeframe.	Nightly

## 2. Viewing Reports in HTML format

In this exercise, you will view the reports using in HTML format.

Exercise Steps:

1. *Log* into **eTools portal** if you have not done so.

2. *Open* a **report** and *select* the **established date**.

- |  |
|--|
| 3. Use the <b>shift</b> key to select a <b>range</b> . To select two or more filters that are separated, use <b>CTRL key</b> . |
| 4. Click on the <b>button</b> to repopulate the list box   |
| 5. Click on <b>Select all</b> or <b>Deselect all</b> to select or deselect all filters   |
| 6. Scroll-down and click the <b>Finish button</b> at the bottom of the page to run the report.                                 |
| 7. The report is displayed in HTML format.   |
| 8. Scroll to the <b>bottom</b> of the page.  |
| 9. Click on the <b>Page Down</b> link to go to the next page   |
| 10. Click on the <b>Bottom link</b> to go to the end of the report   |
| 11. Click on the <b>Page up</b> link to go back one page   |
| 12. Click on the <b>Top link</b> to go to the beginning page.  |

### 3. Viewing Reports in Excel Format

In this exercise, you will log into eTools portal and view a report in Excel format

Exercise Steps:
-----------------

- |  |
|--|
| 1. Log into <b>eTools portal</b> if you have not done so.  |
| 2. Open a <b>report</b> and select the <b>established date</b> .   |
| 3. Use the <b>shift</b> key to select a range. To select two or more filters that are separated, use <b>CTRL key</b> . |
| 4. Click on the <b>button</b> under the selected field or range to repopulate the list box.                            |
| 5. Click on <b>Select all</b> or <b>Deselect all</b> to select or deselect all filters                                 |
| 6. Scroll down and click the <b>Finish button</b> at the bottom of the page to run the report.                         |

7. A File Download dialog box pops up. <i>Click on <b>Save</b>.</i>
8. From the Save As dialog box, <i>browse</i> to your preferred location on your computer. <i>Change the <b>file name</b></i> to a name you prefer.
9. <i>Click on <b>Save</b>.</i>
10. <i>Browse</i> to the <b>location</b> that you have saved your report to and double click on the saved report file.
11. <i>View the <b>report</b></i> in Excel.

4. Viewing Reports in PDF Format

In this exercise, you will log into eTools portal and view a report in PDF format

Exercise Steps:
1. <i>Log</i> into <b>eTools portal</b> if you have not done so.
2. <i>Open</i> a <b>report</b> and <i>select</i> the <b>established date</b> .
3. <i>Use</i> the <b>shift</b> key to select a range. To select two or more filters that are separated, <i>use <b>CTRL key</b></i> .
4. <i>Click</i> on the <b>button</b> under the selected field or range to repopulate the list box
5. <i>Click</i> on <b>Select all</b> or <b>Deselect all</b> to select or deselect all filters
6. <i>Scroll-down</i> and <i>click</i> the <b>Finish button</b> at the bottom of the page to run the report.
7. A File Download dialog box pops up. <i>Click</i> on <b>Save</b> .
8. From the <b>Save As</b> dialog box, <i>browse</i> to your <b>preferred location</b> on your computer. <i>Change the <b>file name</b></i> to a name you prefer.
9. <i>Click</i> on <b>Save</b> .



10. <i>Browser</i> to the <b>location</b> that you have saved your report to and <i>double-click</i> on the <b>saved report file</b> .
--

11. <i>View</i> the report in Excel.
--------------------------------------

## Lesson Two: About PCARSS Reports

### Lesson Two Review Questions

1. To select a range of criteria, which of the following key should be used?
  - a. Shift key
  - b. CTRL key
  - c. Alt key
  - d. Tab key
  
2. You need to click on the button next to the list box to:
  - a. Select a range of filters
  - b. Repopulate the list box
  - c. Select all the criteria
  - d. Select all the data

### Lesson Two Exercises

1. Running the Active Case Summary Report

In this exercise, you will run a Active Case Summary Report that was established on 01/01/2010 using DCMA NAVAL SEA SYSTEMS DIVISION, Marine Corps and REPORTABLE as filters

Exercise Steps:
-----------------

- |   |
|---|
| 1. <i>Log</i> into <b>eTools portal</b> and then <i>click</i> on <b>Reports</b> .                               |
| 2. <i>Click</i> on <b>PCARSS link</b> to access PCARSS report lists   |
| 3. From the report lists, <i>click</i> on the <b>Internet Explorer icon</b> by the Active Cases Summary Report. |

4. Click on the **calendar icon** and **select Jan. 1, 2010.**

5. From the division, **select DCMA NAVAL SEA SYSTEMS DIVISION DIVISION.**

6. Click on the **'Click here for CMO:'** button.

7. From the Agency Department list box, **select Marine Corps.**

8. From the Reportable/Non-Reportable list box, **select REPORTABLE.**

9. **Scroll-down** to the bottom of the page, and **click FINISH.**

10. The result should look like the following:

Active Cases Summary Report																
Report run on: Jan 21, 2010																
PLCO	CMO	Case Number	Buying Activity (DoDAAC)	Status	Established Date	Disposition Due Date	Contract Number	Line Items	Acquisition Cost	Overage Date	Overage Reason	Prime CAGE	Rep./Non-Rep.	Screening Completion Date	Processing Days	
ANDREA PROCTOR	DCMA VIRGINIA (S2404A)	S2404A-P158	MU (M00027)	SCREENING COMPLETE	22 Apr 2008	20 Aug 2008	M6785401C0001	112	\$72,620.75	8 Nov 2008	DISPOSITION INSTRUCTIONS ISSUED ON TIME FOR ALL ITEMS	07BS6	REPORTABLE	12 May 2008	639 days	
DOUGLAS CARLSON	DCMA SYRACUSE (S3306A)	S3306A-C669	MU (M00027)	SCREENING COMPLETE	14 May 2009	11 Sep 2009	M6785405D2002	1	\$60,000.00	30 Nov 2009	DISPOSITION INSTRUCTIONS ISSUED ON TIME FOR ALL ITEMS	03538	REPORTABLE	29 Jun 2009	252 days	
DOUGLAS CARLSON	DCMA SYRACUSE (S3306A)	S3306A-C749	--Not Reported--	SCREENING COMPLETE	28 May 2009	25 Sep 2009	M6785400C2032	1	\$64,522.00	14 Dec 2009	DISPOSITION INSTRUCTIONS ISSUED ON TIME FOR ALL ITEMS	1EG52	REPORTABLE	28 May 2009	238 days	
DOUGLAS CARLSON	DCMA SYRACUSE (S3306A)	S3306A-C999	MU (M00027)	SCREENING COMPLETE	6 Jul 2009	3 Nov 2009	M6785405D2002	271	\$31,498.86	22 Jan 2010		03538	REPORTABLE	21 Aug 2009	199 days	
DOUGLAS CARLSON	DCMA SYRACUSE (S3306A)	S3306A-D019	MU (M00027)	SCREENING COMPLETE	6 Jul 2009	3 Nov 2009	M6785405D2002	92	\$130,617.68	22 Jan 2010		03538	REPORTABLE	21 Aug 2009	199 days	
Summary								<b>477</b>	<b>\$359,269.19</b>							

## Module 4: PCARSS Cubes

### Lesson One: Cube Overview

#### Lesson One Review Questions

1. Which of the following is NOT a component of a cube?
  - a. Cube view
  - b. Dimensions folder
  - c. Toolbar
  - d. List box
2. The information displayed in the dimension folders is in the form of:
  - a. A parallel
  - b. A hierarchy
  - c. A list box
  - d. Pop-up menu
3. The dimensions folders is located at the
  - a. Bottom of the cube view
  - b. Left of the cube view
  - c. Right of the cube view
  - d. Top of the cube view

The toolbar is used to manipulate how data is displayed.

- a. True
- b. False

### Lesson Two: Using Cubes

#### Lesson Two Review Questions

1. Filtering will limit the view of information within the cube and show only the information based on the selection you have made
  - a. True
  - b. False

2. Which of the following is correct about Dimensions bar?

- a. It can print data
- b. It can view more data
- c. It is a better way to display data
- d. Is simply another way to filter through data

3. After a dimension is selected from the dimensions bar, the dimension will be highlighted in

- a. Red
- b. Black
- c. White
- d. Blue

4. Drilling down means that you will go to a different category to see more information

- a. True
- b. False

5. Which of the following is true about expanding?

- a. Expanding shows the dimension of higher level
- b. Expanding shows the dimension name of the higher level.
- c. Expanding shows less data than drilling down
- d. Expanding shows more data than drilling down

6. Nesting displays one set of data as it relates to another set of data.

- a. True
- b. False

7. Which of the following is true about Tools on the tool bar?

- a. Tools on the tool bar are used to apply a new dimension
- b. Tools on the tool bar are used to add more data to the cube.
- c. Tools on the tool bar are used to manipulate how data is displayed.
- d. Tools on the tool bar are used to delete unwanted data.

**Lesson Two Exercises**

1. Filtering using the Dimensions Folders

In this exercise, you will practice using filters through Dimensions Folders

Exercise steps:
1. Click on <b>Cubes</b> on the yellow menu bar.
2. Open <b>Active Case Cube</b> by double-clicking on the Internet Explorer's icon next to it.
3. Click on the <b>plus sign</b> next to Agency Department.
4. From the lower level folders, <i>right-click</i> on <b>DEFENSE SPECIAL WEAPONS AGENCY</b> .
5. From the drop-down menu, <i>select Filter</i> .
6. Click on the <b>plus sign</b> next to Established Date.
7. From the lower level folders, <i>right-click</i> on <b>FY2006</b> .
8. From the drop-down menu, <i>select Filter</i> .
The result should look like the following:

Number of Cases as values	2005/Oct	2005/Nov	2005/Dec	2006/Jan	2006/Feb	2006/Mar	2006/Apr	2006/May	2006/Jun	2006/Jul	2006/Aug	2006/Sep	FY2006
By Property Class	0	0	0	0	0	0	0	0	0	0	0	0	0
PLCO	0	0	0	0	0	0	0	0	0	0	0	0	0

2. Filtering using the Dimensions Bar

In this exercise, you will practice using filters through Dimensions Bars

Exercise steps:

1. *Open **Closed Referral Cube*** by double clicking on the Internet Explorer's icon next to it.
2. From the dimensions bar, *click* on **Prime PLCO** and then **DCMA**.
3. From the dimensions bar, *click* on **Established Date** and *select* **FY2006**.

The result should look like the followg:

The screenshot shows an Internet Explorer browser window displaying a table titled "Closed Referral Cube". The dimensions bar at the top shows filters for "DCMA", "Cognizant PLCO", and "FY2006". The table below shows the number of referrals for various DCMA divisions and a total for DCMA.

Number of Referrals as values	DCMA	Cognizant PLCO
<a href="#">DCMA AERONAUTICAL SYSTEMS DIVISION</a>	41	41
<a href="#">DCMA GROUND SYSTEMS AND MUNITIONS DIVISION</a>	24	24
<a href="#">DCMA INTERNATIONAL DIVISION</a>	3	3
<a href="#">DCMA NAVAL SEA SYSTEMS DIVISION</a>	5	5
<a href="#">DCMA SPACE AND MISSILE SYSTEMS DIVISION</a>	5	5
<a href="#">Not Reported</a>	2	2
<b>DCMA</b>	<b>80</b>	<b>80</b>

3. Drilling down

In this exercise, you will practice drilling down the data cube.

Exercise Steps:
1. Open <b>Overage Cases Cube</b> by double-clicking on the Internet Explorer's icon next to it.
2. In the cube view, <i>click</i> on <b>By Property Class</b> .
3. <i>Click</i> on <b>DCMA</b> .
4. <i>Click</i> on <b>DCMA GROUND SYSTEMS AND MUNITIONS DIVISION</b> .
5. <i>Click</i> on <b>DCMA COMBAT VEHICLES DETROIT (\$2305A)</b> .
6. <i>Click</i> on <b>DCMA COMBAT VEHICLES-INDIANAPOLIS/GRAND RAPIDS (\$1501A)</b> .
7. <i>Click</i> on <b>CHARLA KENNEDY</b> .
8. <i>Click</i> on <b>\$1510A-0028</b> .
The result should look like the following:

Number of Cases as values	FY1999	FY2001	FY2002	FY2003	FY2004	FY2005	FY2006	FY2007	FY2008	FY2009	Established Date
<u>MATERIAL</u>	0	0	0	0	0	0	0	0	1	0	1
<u>SPECIAL TOOLING</u>	0	0	0	0	0	0	0	0	1	0	1
<b>S1501A-0028</b>	0	0	0	0	0	0	0	0	1	0	1

## 4. Expanding

In this exercise, you will practice expanding the data cube.

Exercise Steps:
1. <i>Open <b>Accepted Cases Cube</b></i> by double-clicking on the Internet Explorer's icon next to it.
2. In the cube view, <i>move the <b>mouse cursor</b></i> over the narrow cell above By Property Class.
3. <i>Right-click</i> on the <b>gray cell</b> .
4. From the drop-down menu, <i>click</i> on <b>Expand</b> to expand the By Property Class dimension.
5. <i>Move the <b>mouse cursor</b></i> over the narrow cell above DCMA.
6. <i>Right-click</i> on the <b>gray cell</b> .
7. From the drop-down menu, <i>click</i> on <b>Expand</b> to expand the DCMA dimension.
8. <i>Move the <b>mouse cursor</b></i> over the narrow cell above DCMA AERONAUTICAL SYSTEMS DIVISION.
9. <i>Right-click</i> on the <b>gray cell</b> .
10. From the drop-down menu, <i>click</i> on <b>Expand</b> to expand the DCMA AERONAUTICAL SYSTEMS DIVISION dimension.
The result should look like the following:



Accepted Cases Cube

PLCO Established Date Agency Department Contractor Case Type Reportable MEASURES

Number of Cases as values				FY1999	FY2000	FY2001	FY2002	FY2003
By Property Class	DCMA	DCMA AERONAUTICAL SYSTEMS DIVISION	DCMA AIRCRAFT INTEGRATED MAINTENANCE OPERATIONS (S1100A)	0	0	0	0	0
			DCMA AIRCRAFT PROPULSION OPERATIONS CENTER (S0710A)	0	0	0	0	0
			DCMA BELL HELICOPTER TEXTRON (S4418A)	0	0	0	0	1
			DCMA BOEING LONG BEACH (S0544A)	0	0	0	0	0
			DCMA BOEING PHILADELPHIA (S3916A)	0	0	0	0	0
			DCMA BOEING ST. LOUIS (S2606A)	2	0	1	1	0
			DCMA BOSTON (S2206A)	0	0	0	5	2
			DCMA LOCKHEED MARTIN FT. WORTH (S4419A)	0	0	0	0	0
			DCMA LOCKHEED MARTIN MARIETTA (S1111A)	0	0	0	0	0
			DCMA LOCKHEED MARTIN SYSTEMS INTEGRATION - OWEGO (S3315A)	0	0	0	0	0
			DCMA LONG ISLAND (S3309A)	0	0	0	1	0
			DCMA LOS ANGELES (S0512A)	0	0	1	2	3
			DCMA OHIO RIVER VALLEY (S3605A)	0	0	0	1	0
			DCMA PALMDALE (S0303A)	0	0	0	0	0
			DCMA SANTA ANA (S0513A)	0	0	0	1	1
			DCMA SIKORSKY AIRCRAFT (S0707A)	0	0	0	0	0
			DCMA TEXAS (S4402A)	0	0	0	0	3
			DCMA TWIN CITIES (S2401A)	0	2	0	2	4
			<b>DCMA AERONAUTICAL SYSTEMS DIVISION</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>13</b>	<b>14</b>
			DCMA GROUND SYSTEMS AND MUNITIONS DIVISION	DCMA COMBAT VEHICLES DETROIT (S2305A)	0	0	0	3
		DCMA MUNITIONS AND SUPPORT SYSTEMS SPRINGFIELD (S3101A)		0	0	0	1	1
		DCMA SOLDIER SYSTEMS AND CAP - PHOENIX (S0302A)		0	0	0	1	0
				DCMA SURFACE COMMUNICATION AND SUPPORT				

5. Nesting

In this exercise, you will practice nesting data in the cube.

Exercise Steps:

1. *Open Active Cases Cube* by double clicking on the Internet Explorer's icon next to it.
2. From the Dimensions Folder, *left-click* on the **Contractor** folder to select it.
3. *Right-click* on **Contractor folder**. A drop-down menu appears.
4. From the drop-down menu, *select Nest Rows*.

The result should look like the following:

The screenshot shows a web application window titled "Accepted Cases Cube". The interface includes a navigation bar with dropdown menus for "PLCO", "Established Date", "Agency Department", "Contractor", "Case Type", "Reportable", and "MEASURES". The main content area displays a table with the following data:

Number of Cases as values		FY1999	FY2000	FY2001	FY2002	FY2003	FY2004	FY2005	FY2006	FY2007	FY2008	FY2009	FY2010	Established Date
By Property Class	DCMA AERONAUTICAL SYSTEMS DIVISION	2	2	4	20	16	50	61	139	783	4,377	4,888	0	10,342
	DCMA GROUND SYSTEMS AND MUNITIONS DIVISION	0	0	0	7	3	6	11	41	334	1,512	1,841	0	3,755
	DCMA INTERNATIONAL DIVISION	0	0	0	1	3	1	10	21	25	205	125	0	391
	DCMA NAVAL SEA SYSTEMS DIVISION	0	0	0	7	4	8	9	35	207	1,409	1,369	0	3,048
	DCMA SPACE AND MISSILE SYSTEMS DIVISION	0	0	7	10	6	13	26	43	375	2,528	2,773	0	5,781
	Not Reported	1	0	1	0	0	1	0	9	120	30	21	42	225
	Contractor	3	2	12	45	32	79	117	288	1,844	10,061	11,017	42	23,542
	PLCO	3	2	12	45	32	79	117	288	1,844	10,061	11,017	42	23,542

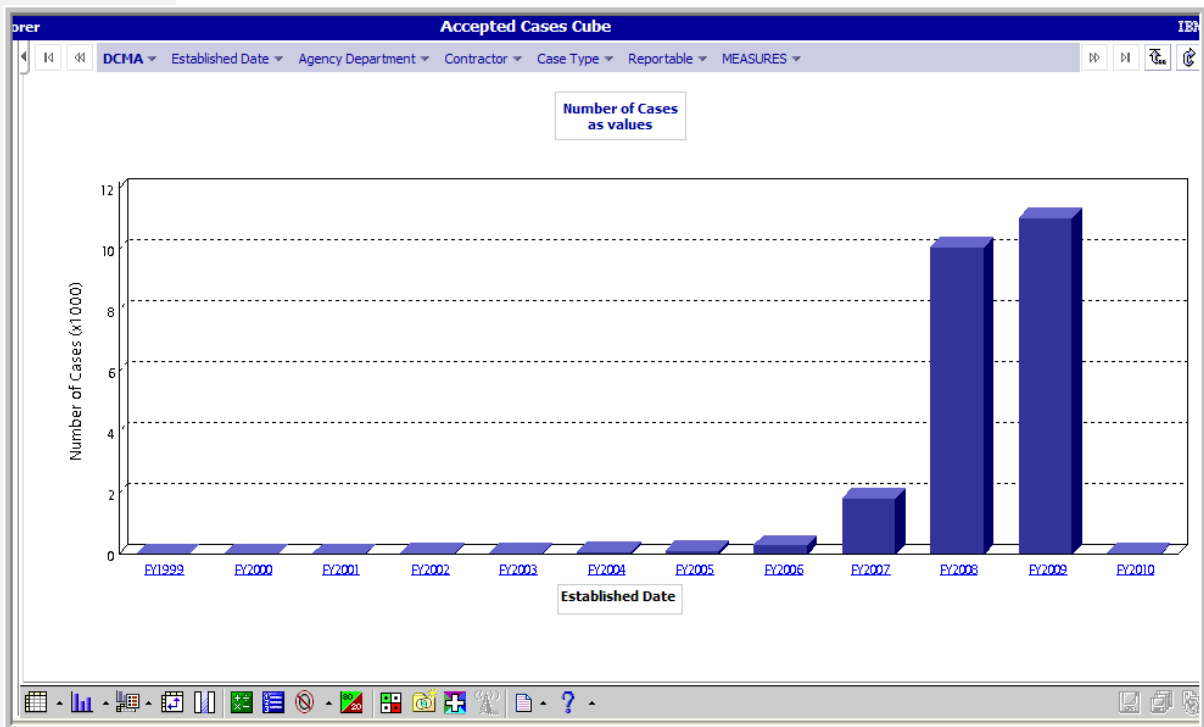
6. Using Tools

In this exercise, you will practice using chart tools.

Exercise Steps:

1. *Open **Accepted Cases Cube** by double clicking on the Internet Explorer's icon next to it.*
2. *Click on the **plus sign** next to PLCO*
3. *Click on the **plus sign** next to By Property Class*
4. *Right-click on **DCMA** and then select **Replace Rows**.*
5. *Form the tool bar, click on **Chart icon**.*

The result should look like the following:



## Lesson Three: Using PCARSS CUBES

### Lesson Three Exercises

You have been asked to do a trend analysis of the DCMA's accepted cases of the last 10 years. Specifically, you need to find out the information for DCMA's AERONAUTICAL SYSTEM DIVISION in the fiscal year 2009. The following exercise will guide you through the steps on how to collect the data you need.

Exercise Steps:
1. <i>Open <b>Accepted Cases Cube</b> by double-clicking on the Internet Explorer's icon next to it.</i>
2. <i>Click on the <b>plus sign</b> next to PLCO.</i>
3. <i>Click on the <b>plus sign</b> next to By Property Class</i>
4. <i>Right-click on <b>DCMA</b> and from the drop-down menu, select <b>Filter</b>.</i>
5. <i>Write down the <b>number</b> for DCMA for each year during the last 10 years.</i>
6. <i>Click on <b>DCMA AERONAUTICAL SYSTEMS DIVISION</b>.</i>
7. <i>Click on <b>FY2009</b>.</i>
8. <i>Write down the <b>number</b> for each month of the FY2009.</i>
The result should look like the following:

Accepted Cases Cube													
DCMA AERONAUTICAL SYSTEMS DIVISION FY2009 Agency Department Contractor Case Type Reportable MEASURES													
Number of Cases as values	2008/Oct	2008/Nov	2008/Dec	2009/Jan	2009/Feb	2009/Mar	2009/Apr	2009/May	2009/June	2009/Jul	2009/Aug	2009/Sep	FY2009
DCMA AIRCRAFT INTEGRATED MAINTENANCE OPERATIONS (S1100A)	18	3	15	12	24	15	16	8	15	14	10	0	150
DCMA AIRCRAFT PROPULSION OPERATIONS CENTER (S0710A)	27	33	29	32	24	31	42	32	23	23	28	0	324
DCMA BELL HELICOPTER TEXTRON (S4418A)	7	16	4	14	11	8	4	3	8	14	8	0	97
DCMA BOEING LONG BEACH (S0544A)	2	3	4	2	2	6	1	0	4	4	5	0	33
DCMA BOEING PHILADELPHIA (S3916A)	20	21	15	13	19	35	34	19	28	41	29	0	274
DCMA BOEING ST. LOUIS (S2606A)	15	11	8	6	11	35	27	23	21	16	11	0	184
DCMA BOSTON (S2206A)	36	20	12	24	27	54	36	42	45	43	52	0	391
DCMA LOCKHEED MARTIN FT. WORTH (S4419A)	23	10	24	12	24	23	14	10	20	20	9	0	189
DCMA LOCKHEED MARTIN SYSTEMS INTEGRATION - OWEGO (S3315A)	6	6	2	7	4	9	6	2	2	13	6	0	63
DCMA LONG ISLAND (S3309A)	11	25	8	7	16	46	43	20	37	32	32	0	277
DCMA LOS ANGELES (S0512A)	15	13	6	14	30	18	15	12	24	14	22	0	183
DCMA OHIO RIVER VALLEY (S3605A)	19	40	19	20	25	37	26	30	29	42	31	0	318
DCMA PALMDALE (S0303A)	6	7	9	3	10	7	5	4	12	9	9	0	81
DCMA SANTA ANA (S0513A)	31	37	25	43	35	43	24	21	11	38	49	0	357
DCMA SIKORSKY AIRCRAFT (S0707A)	23	139	31	42	19	43	42	18	50	44	22	0	473
DCMA TEXAS (S4402A)	24	21	12	29	34	42	36	41	43	38	47	0	367
DCMA TWIN CITIES (S2401A)	50	36	26	34	33	42	30	29	39	33	46	0	398
<b>DCMA AERONAUTICAL SYSTEMS DIVISION</b>	<b>333</b>	<b>441</b>	<b>249</b>	<b>314</b>	<b>348</b>	<b>494</b>	<b>401</b>	<b>314</b>	<b>411</b>	<b>438</b>	<b>416</b>	<b>0</b>	<b>4,159</b>

## Lesson Four: Advanced Topics

### Lesson Four Review Questions

1. The four operation types are: Arithmetic, Percentage, Analytic, and Financial.
  - a. True
  - b. False
2. Which of the following is not true about ranking?
  - a. Ranking allows you to rank the data either in ascending or descending order
  - b. You can also limit the ranking to the criteria you set
  - c. You can also create your own rank name that you like
  - d. Ranking allows you to rank the data in only descending order
3. In the data cube, an exception means that the value in a data cell is either higher or lower than an expected standard.
  - a. True
  - b. False
4. Which of the following is not true about custom subsets?
  - a. To make subset dimensions stand out from predefined dimensions, the systems place two small circles on the folder icon indicating it is a custom subset
  - b. The Custom Subsets tool allows you to create customized subsets of dimensions that can display more information
  - c. To make subset dimensions stand out from predefined dimensions, the systems highlight the folder that contains a custom subset.
5. Which of the following is not true about Drill Through?
  - a. Drill Through allows you to generate a detailed report of the selected dimensions
  - b. Drill Through tool will generate a report of 'underneath' data that you would have to drill through the cube to look at
  - c. Drill through generates a report of what is shown on the screen
  - d. Drill through is not the same as drill down.

**Lesson Four Exercises:**

## 1. Calculation

In this exercise, you will calculate the average number of accepted cases for DCMA divisions from FY 1999 to FY2010.

Exercise Steps:
1. <i>Open <b>Accepted Cases Cube</b></i> by double clicking on the Internet Explorer's icon next to it.
2. <i>Click on the <b>plus sign</b></i> next to PLCO.
3. <i>Click on the <b>plus sign</b></i> next to By Property Class.
4. <i>Right-click on <b>DCMA</b></i> and then <i>select <b>Replace Rows</b></i> .
5. <i>Click on the <b>white space</b></i> to the left of DCMA GROUND SYSTEMS AND MUNITIONS DIVISION to select the row. To perform calculation, you must select a row or columns first.
6. From the tool bar, <i>click on <b>Calculation tool</b></i> . Calculation tool dialog box pops up.
7. From the Operation type drop-down list, <i>select <b>Analytic</b></i> .
8. From Operation drop-down list, <i>select <b>Average</b></i> .
9. In the Calculation name field, <i>type <b>DCMA Average</b></i> .
10. Under Includes Categories list box, <i>click on <b>Select All</b></i> to select all DCMA divisions.
11. <i>Click <b>OK</b></i> to perform analytic calculation.
The result should look like the following:

Accepted Cases Cube

DCMA Established Date Agency Department Contractor Case Type Reportable MEASURES

Number of Cases as values	FY1999	FY2000	FY2001	FY2002	FY2003	FY2004	FY2005	FY2006	FY2007	FY2008	FY2009	FY2010	Established Date
<a href="#">DCMA AERONAUTICAL SYSTEMS DIVISION</a>	2	2	2	13	14	19	60	130	657	3,543	4,387	21	8,850
<a href="#">DCMA GROUND SYSTEMS AND MUNITIONS DIVISION</a>	0	0	3	7	4	6	7	30	207	1,210	1,002	14	2,490
<a href="#">DCMA INTERNATIONAL DIVISION</a>	1	0	0	1	4	7	13	44	212	1,048	1,302	0	2,632
<a href="#">DCMA NAVAL SEA SYSTEMS DIVISION</a>	0	0	1	9	5	5	6	16	319	1,906	1,808	2	4,077
<a href="#">DCMA SPACE AND MISSILE SYSTEMS DIVISION</a>	0	0	6	15	5	13	24	42	276	2,059	2,335	2	4,777
<a href="#">DCMA SPECIAL PROGRAMS DIVISION</a>	0	0	0	0	0	0	0	0	0	0	0	1	1
<a href="#">Not Reported</a>	0	0	0	0	0	29	7	26	173	295	183	3	716
<a href="#">DCMA Average</a>	0	0	2	6	5	11	17	41	263	1,437	1,574	6	3,363
<b>DCMA</b>	<b>3</b>	<b>2</b>	<b>12</b>	<b>45</b>	<b>32</b>	<b>79</b>	<b>117</b>	<b>288</b>	<b>1,844</b>	<b>10,061</b>	<b>11,017</b>	<b>42</b>	<b>23,542</b>



## 2. Ranking

In this exercise, you will practice the ranking tool.

## Exercise Steps:

1. *Open **Accepted Cases Cube** by double-clicking on the Internet Explorer's icon next to it.*
2. *Click on the **plus sign** next to PLCO.*
3. *Click on the **plus sign** next to By Property Class.*
4. *Right-click on **DCMA** and then select **Replace Rows**.*
5. *Click on the **white space** above **FY2008** to select the column.*
6. *From the tool bar, click on **rank tool**.*
7. *From the **Sorting order** drop-down list, select **Ascending**.*
8. *Change the **rank number** by the Show ordinals drop-down list from 10 to 3.*
9. *Type **Top 3 Divisions** in the Rank name field.*
10. *Click **OK** to start ranking.*

The result should look like the following:

Accepted Cases Cube

DCMA Established Date Agency Department Contractor Case Type Reportable MEASURES

Number of Cases as values	FY1999	FY2000	FY2001	FY2002	FY2003	FY2004	FY2005	FY2006	FY2007	FY2008	Top 3 Divisions	FY2009	FY2010	Established Date
DCMA AERONAUTICAL SYSTEMS DIVISION	2	2	2	13	14	19	60	130	657	3,543	1	4,387	21	8,850
DCMA SPACE AND MISSILE SYSTEMS DIVISION	0	0	6	15	5	13	24	42	276	2,059	2	2,335	2	4,777
DCMA NAVAL SEA SYSTEMS DIVISION	0	0	1	9	5	5	6	16	319	1,906	3	1,808	2	4,077
<b>DCMA</b>	<b>3</b>	<b>2</b>	<b>12</b>	<b>45</b>	<b>32</b>	<b>79</b>	<b>117</b>	<b>288</b>	<b>1,844</b>	<b>10,061</b>	<b>NA</b>	<b>11,017</b>	<b>42</b>	<b>23,542</b>

Top 3 Divisions displays top 3 ordinals.

### 3. Custom Subsets

In this exercise, you will practice the custom subsets tool.

Exercise Steps:
1. <i>Open <b>Accepted Cases Cube</b></i> by double-clicking on the Internet Explorer's icon next to it.
2. <i>Click on <b>Custom Subsets Tool</b>.</i>
3. <i>Type <b>2005 to 2009</b></i> in the Custom Subset Name filed.
4. <i>Select <b>Established Date</b></i> from the <b>Dimension</b> drop-down box.
5. <i>Click on <b>Next</b></i> button.
6. <i>Hold down the <b>Ctrl key</b>, select <b>FY2005</b> through-out FY2009</i> from the Available Categories.
7. <i>Click on the <b>green right arrow</b></i> to set the selected categories.
8. <i>Click <b>Finish</b>.</i>
9. <i>From the dimensions folder, click on the <b>plus sign</b></i> beside the Established Date. A new subset folder 2005 to 2009 has been added to the Established Date dimensions.
The result should look like the following:

IBM Cognos PowerPlay Web Explorer Accepted Cases Cube

PLCO 2005 to 2009 Agency Department Contractor

Number of Cases as values	FY2005	FY2006	FY2007	FY2008	FY2009	2005 to 2009
<b>By Property Class</b>	117	288	1,844	10,061	11,017	23,327
<b>PLCO</b>	<b>117</b>	<b>288</b>	<b>1,844</b>	<b>10,061</b>	<b>11,017</b>	<b>23,327</b>

## 4. Custom Exception Highlighting

In this exercise, you will practice the Custom Exception Highlighting tool.

Exercise Steps:
1. <i>Open <b>Accepted Cases Cube</b></i> by double clicking on the Internet Explorer's icon next to it.
2. <i>Click on the <b>plus sign</b></i> next to PLCO.
3. <i>Click on the <b>plus sign</b></i> next to By Property Class.
4. <i>Right-click on <b>DCMA</b></i> and then <i>select <b>Replace Rows</b></i> .
5. <i>Click on <b>Custom Exception Highlighting</b></i> tool icon.
6. From the exception dialog box, <i>click on <b>Add</b></i> .
7. <i>Type <b>Low Accepted Cases</b></i> for your exception definition in the Exception Name field.
8. In the <b>From:</b> drop-down box, <i>select <b>Minimum</b></i> and in the <b>To:</b> drop-down box <i>type <b>9</b></i> .
9. From the first pop-up box under Text, <i>select the <b>red color</b></i> .
10. From the first pop-up box under Cell, <i>select the <b>yellow color</b></i> .
11. <i>Click on <b>OK</b></i> .
12. In the cube view, <i>click on the <b>white space</b></i> above FY199 to select the column. <i>Hold down the <b>CTRL key</b></i> to make multiple selection from FY2000 to FY2009 and then <i>click on <b>Apply</b></i> .
All the cells that have the value below 10 are highlighted as exception. The result should look like the following:

**Accepted Cases Cube**

DCMA Established Date Agency Department Contractor Case Type Reportable MEASURES

Number of Cases as values	FY1999	FY2000	FY2001	FY2002	FY2003	FY2004	FY2005	FY2006	FY2007	FY2008	FY2009	Established Date
<a href="#">DCMA AERONAUTICAL SYSTEMS DIVISION</a>	1	2	2	14	14	19	60	128	647	3,319	4,159	8,365
<a href="#">DCMA GROUND SYSTEMS AND MUNITIONS DIVISION</a>	0	0	3	6	4	6	7	27	178	1,049	829	2,109
<a href="#">DCMA INTERNATIONAL DIVISION</a>	1	0	0	0	1	2	9	37	206	997	1,246	2,499
<a href="#">DCMA NAVAL SEA SYSTEMS DIVISION</a>	0	0	1	9	5	5	6	16	252	1,659	1,483	3,436
<a href="#">DCMA SPACE AND MISSILE SYSTEMS DIVISION</a>	0	0	6	15	5	13	24	42	276	2,057	2,335	4,773
<a href="#">Not Reported</a>	0	3	2	4	27	68	62	91	304	692	741	1,994
<b>DCMA</b>	<b>2</b>	<b>5</b>	<b>14</b>	<b>48</b>	<b>56</b>	<b>113</b>	<b>168</b>	<b>341</b>	<b>1,863</b>	<b>9,773</b>	<b>10,793</b>	<b>23,176</b>

**Exceptions**

**Defined Exceptions:**

- (none) [Add...](#)
- Low Accepted Cases** [Edit...](#)
- [Delete](#)

**Exception Name:** Low Accepted Cases

**From:** Minimum **To:** 9 **Colors:** 12345

To apply an exception, select a row, column or measure in the crosstab.

OK Cancel Apply

## Module 5: Ad Hoc Reports

### Lesson One Review Questions

1. Which of the following is a true statement about Ad hoc?
  - a. *Ad hoc* is a Latin phrase which means “for other purpose”.
  - b. *Ad hoc* is a Latin phrase which means “for modification”.
  - c. *Ad hoc* is a Latin phrase which means “for adaptation”.
  - d. *Ad hoc* is a Latin phrase which means “for this purpose”.
  
2. Which of the following is NOT a true statement about Ad hoc Report?
  - a. An Ad Hoc report provides you with great flexibility to select the types of data to be shown
  - b. An Ad Hoc report provides you with great flexibility to Change the display of selected data
  - c. An Ad Hoc report provides you with great flexibility to Report the data in different format
  - d. Only B and C are true statement.
  
3. Which of the following is NOT true about Ad Hoc Query?
  - a. An ad hoc query is a query that you use to obtain information as the need arises
  - b. An ad hoc query is a query that is predefined
  - c. An ad hoc query is a query that is not routinely performed
  - d. An ad hoc query is also called non-standard inquiry.

### Lesson One Exercises

#### 1. Insert Data

In this exercise, you will practice inserting data into the ad hoc report.

Exercise Steps
1. <i>Select <b>Insert Data</b></i> from the main menu if it is not selected.
2. <i>Click</i> the “+” sign to expand the data table.
3. <i>Select a <b>data field</b></i> and then click on the <b>Insert button</b> at the bottom.

## 2. Edit data

In this exercise, you will practice editing data the ad hoc report.

Exercise Steps:
1. <i>Select <b>Edit Data</b></i> from the main Menu.
2. <i>Click the <b>column heading</b></i> of the data field in the report area to select it.
3. <i>Select the tools in the main menu to edit data.</i>

## 3. Change layout

In this exercise, you will practice changing layout of the ad hoc report

Exercise Steps:
1. <i>Select <b>Change Layout</b></i> from the main menu.
2. <i>Select <b>Change Border Styles</b></i> from the options list.
3. <i>Select <b>3 pt</b></i> from the <b>Width</b> drop-down box.
4. <i>Click <b>OK</b>.</i>

## 4. Run report

In this exercise, you will practice running the ad hoc report.

Exercise Steps:
1. <i>Select <b>Run Report</b></i> from the main menu.
2. <i>Select <b>Preview with No Data</b>.</i>
3. <i>Select a <b>desired format</b></i> to generate the report.
4. <i>Select <b>Run Report</b></i> from the main menu.
5. <i>Select <b>Preview with No Data</b>.</i>
6. <i>Select a <b>desired format</b></i> to generate the report.



## Appendix: Review Question Answers

### Module One Keys: User Roles and Processes

#### Lesson Two

(Highlighted choice is the correct answer)

1. Which of the following is NOT a task of the PLCO role?

- a. Create inventory schedules
- b. Issue disposition instructions
- c. Conduct workload mass transfers**
- d. Modify plant clearance cases and referrals

2. What makes the Read-only Screener role different from the Screener role?

- a. The Read-only Screener cannot create alerts
- b. The Read-only Screener cannot create requisitions**
- c. The Read-only Screener cannot search for inventory
- d. None of the above

3. Which tasks can the Administrator role perform?

- a. Workload mass transfers
- b. Editing the work of any user
- c. Approve requests from Support PLCOs to perform the work of a PLCO
- d. All of the above**

4. What can the QAR role do?

- a. View, edit, and complete inventory verification surveys**
- b. Create alerts
- c. Conduct sales
- d. Perform the tasks of the PLCO

5. Which of the following is NOT a task of the Contractor role?

- a. Conduct sales authorized by the PLCO
- b. Mark disposal actions complete**
- c. Create inventory schedules
- d. Ship inventory

**Module Two Keys: PLCO and Administrator Tasks**

(Highlighted choice is the correct answer)

**Lesson One**

When uploading a flat file, the file must be in which of the following formats?

- a. htm
- b. ppt
- c. doc
- d. **txt**

**Lesson Three**

1. After what time period does a rejected inventory schedule move to the Inactive tab?

- a. 10 days
- b. 30 days
- c. **60 days**
- d. 100 days

2. What is the standard format for an inventory schedule number?

- a. **Your Prime CAGE followed by a reference number**
- b. Your DoDAAC followed by a dash, a 3-digit sequence number, and the last digit of the current calendar year
- c. Your DoDAAC followed by a dash, a 3-digit sequence number, the last digit of the current calendar year, and the letter "R"
- d. A 3-digit sequence number and the last digit of the current calendar year followed by a dash and your DoDAAC

3. List the correct order for the steps involved in creating an inventory schedule.

- 4 Adding contacts
- 3 Creating line items
- 2 Entering contract information
- 1 Entering the schedule reference number
- 5 Routing to a PLCO

4. Submitting schedules of excess inventory is a task of the Contractor.

- a. True
- b. False

5. UIIs are copied automatically when copying line items on an inventory schedule.

- a. True
- b. False

6. Check the statuses in which inventory schedules have the ability to be deleted:

- Draft
- Submitted
- Accepted
- Rejected

7. Check the statuses in which line items have the ability to be deleted:

- Draft
- Submitted
- Accepted
- Rejected

8. Contractors can search for inventory schedules.

- a. True
- b. False, only PLCOs and Administrators have search ability.

9. A PLCO can edit an inventory schedule in any of these statuses, except

- a. Disposition – Action Complete
- b. Disposition – Action Pending
- c. Accepted
- d. Submitted

10. A Contractor CANNOT edit an inventory schedule in any of the following statuses except

- a. Case Assigned
- b. Submitted
- c. Accepted
- d. **Rejected**

11. A PLCO can edit a line item in any of these statuses, except

- a. **Disposition – Action Complete**
- b. Disposition – Action Pending
- c. Accepted
- d. Submitted

12. A Contractor CANNOT edit a line item in any of the following statuses except

- a. Case Assigned
- b. Submitted
- c. Accepted
- d. **Rejected**

13. To accept an inventory schedule, an FSC is required for each item.

- a. **True**
- b. False

14. After what time period does an inventory schedule become overdue if it has not yet been accepted or rejected?

- a. 3 days
- b. **10 days**
- c. 30 days
- d. 200 days

15. What status does an inventory schedule go to after being unaccepted?

- a. **Submitted**
- b. Draft
- c. Rejected
- d. Disposition – Action Complete

16. To reject an inventory schedule, PLCO remarks are required.

- a. **True**
- b. False

17. Screener rules automatically default to

- a. **001 (WWW for 20 days, followed by GSA for 26 days)**
- b. 002 (WWW for 20 days)
- c. 006 (GSA for 26 days)
- d. 999 (No Screening)

18. When does a screener rule take effect?

- a. When a case is established
- b. When the screener rule is set or changed at the inventory schedule level
- c. After an inventory schedule is removed from a case and added to a new case, then the new case is established.
- d. **Both A and C**

19. Contractors must submit request for withdrawal; only PLCOs or Administrators can withdraw inventory schedules.

- a. **True**
- b. False

20. A line item can be withdrawn from an inventory schedule in

- a. Accepted status
- b. **Case Assigned status**
- c. Disposition – Action Pending status
- d. Disposition – Action Complete status

21. List the correct order for steps involved in shipping an item.

- 2 Select an inventory schedule from the workload
- 4 Select an item to ship
- 1 Click the Inventory Schedules link on the menu bar
- 5 View the instructions and specify UIIs to ship if necessary
- 3 Click the disposition link

**Lesson Four**

1. After what time period does an accepted referral get removed from the workload?
  - a. 10 days
  - b. 30 days
  - c. **60 days**
  - d. 100 days
  
2. When the receiver rejects a referral, the rejected referral remains under the receiver's Incoming tab for 60 days.
  - a. True
  - b. **False, rejected referrals disappear from the receiver's workload upon rejection.**
  
3. When the receiver accepts a referral, the inventory schedules on it are automatically assigned to a case.
  - a. **True**
  - b. False
  
4. When the receiver accepts a referral, the case is automatically established.
  - a. True
  - b. **False, the case is automatically created, but will appear under the Draft tab of the case workload. You will need to establish the case.**
  
5. What do all the inventory schedules assigned to a referral need to have in common?
  - a. Prime contract number and Prime CAGE
  - b. 1st-tier and 2nd-tier subcontractors
  - c. Location CAGE
  - d. **All of the above**
  
6. What status does an inventory schedule need to be in to be assigned to a referral?
  - a. Draft
  - b. **Submitted**
  - c. Accepted
  - d. Case Assigned

7. What is the standard format for a referral number?
- Your Prime CAGE followed by a dash and the letter R, followed by a 5-digit sequence number.
  - Your DoDAAC followed by a dash, a 3-digit sequence number, and the last digit of the current calendar year
  - Your DoDAAC followed by a dash, a 3-digit sequence number, the last digit of the current calendar year, and the letter "R"**
  - A 3-digit sequence number and the last digit of the current calendar year followed by a dash and your DoDAAC

8. Check the statuses in which referrals have the ability to be edited:

- Draft**  
 Submitted  
 Withdrawn  
 **Rejected**

9. Check the statuses in which referrals have the ability to be deleted:

- Draft**  
 Submitted  
 Withdrawn  
 **Rejected**

10. Check the statuses in which referrals have the ability to be withdrawn:

- Draft  
 **Submitted**  
 Accepted  
 Rejected

11. When searching for referrals, PLCOs can only search their own workload.

- True**
- False

**Lesson Five**

1. You can find your withdrawn cases under the Draft tab.
  - a. True
  - b. False, withdrawn cases are displayed under the inactive tab.**
  
2. What do all the inventory schedules assigned to a case need to have in common?
  - a. Prime contract number and Prime CAGE
  - b. 1st-tier and 2nd-tier subcontractors
  - c. Location CAGE
  - d. All of the above**
  
3. What status does an inventory schedule need to be in to be assigned to a case?
  - a. Draft
  - b. Submitted
  - c. Accepted**
  - d. Rejected
  
4. What is the standard format for a case number?
  - a. Your Prime CAGE followed by a dash and the letter R, followed by a 5-digit sequence number.
  - b. Your DoDAAC followed by a dash, a 3-digit sequence number, and the last digit of the current calendar year**
  - c. Your DoDAAC followed by a dash, a 3-digit sequence number, the last digit of the current calendar year, and the letter "R"
  - d. A 3-digit sequence number and the last digit of the current calendar year followed by a dash and your DoDAAC
  
5. When searching for cases, only Administrators can search the work of any user.
  - a. True**
  - b. False
  
6. Cases can be edited in all of the following statuses EXCEPT
  - a. Established
  - b. Screening Complete
  - c. Withdrawn
  - d. Closed**



7. What happens when an inventory schedule is detached from a case?

- a. It goes to Withdrawn status
- b. It goes to Accepted status**
- c. It goes to Submitted status
- d. It goes to Disposition – Action Complete status

8. If you detach all of the inventory schedules from a case, the case will revert to Draft status.

- a. **True**
- b. False

9. If your case becomes overage, you will need to select an overage reason.

- a. True**
- b. False

10. You can withdraw a case unless any item on it has a disposition code, requisition, or sale associated with it.

- a. **True**
- b. False

11. What happens to an inventory schedule when the case it is on is withdrawn?

- a. It goes to Withdrawn status
- b. It goes to Accepted status
- c. It goes to Submitted status
- d. It goes to Closed status**

12. When a disposal code has been assigned to an item, the schedule gains Disposition – Action Pending status.

- a. True**
- b. False

13. List the correct order for steps involved in issuing a final disposition code.

- 5\_\_ Issue a disposition code
- 2\_\_ Select a case from the workload
- 4\_\_ Select an item to disposition
- 1\_\_ Click the Cases link on the menu bar
- 6\_\_ Input shipping instructions
- 3\_\_ Click the disposition link

14. A group disposition allows you to apply one disposition code to a group of cases.

- a. True
- b. **False, group dispositions allow you to apply one disposition code to a group of inventory schedules on the same case.**

15. List the correct order for steps involved in issuing a removing a disposition code.

- 5\_\_ Reduce the disposition quantity
- 2\_\_ Select a case from the workload
- 4\_\_ Select an item to remove the disposition code
- 1\_\_ Click the Cases link on the menu bar
- 6\_\_ Click the Submit button
- 3\_\_ Click the disposition link

16. A disposal action can be marked complete once the required inventory on the disposition has been shipped.

- a. **True**
- b. False

17. List the correct order for steps involved in removing action complete from a disposition.

- 5\_\_ Click the Remove Action Complete button
- 2\_\_ Select a case from the workload
- 4\_\_ Select an item with a completed disposition
- 1\_\_ Click the Cases link on the menu bar
- 3\_\_ Click the disposition link

**Lesson Six**

18. What needs to take place before a case can be closed?
- All items must have a disposition code
  - All disposal actions must be marked complete
  - Inventory verification survey must be completed
  - A and B**
19. List the correct order for steps involved in issuing one shipping address to multiple items in the case workload.
- Click the Save button
  - Click the add shipping info link
  - Click the Cases link on the menu bar
  - Select affected items and enter shipping information
1. Shipped requisitions appear under the Active tab.
- True
  - False, shipped requisitions appear under the inactive tab.**
2. Rejected requisitions appear under the Inactive tab.
- True**
  - False
3. Until when can the PLCO or Administrator make changes to the approval or rejection quantities?
- The requisition is completed.**
  - The final disposition code is issued.
  - The inventory has been shipped.
  - None of the above.
4. After you click the Completed button, what status will the requisition have?
- Submitted
  - Completed
  - Shipping Instructions Issued**
  - Shipped

5. Screeners can search for ANY inventory in PCARSS when searching for inventory to requisition.

- a. True
- b. False, Screeners cannot requisition items past their screening period (Screener rule 999 - No Screening).**

6. PLCOs can only search in their own workloads when searching for inventory to requisition.

- a. True**
- b. False

7. Check the statuses where PLCOs and Administrators have the ability to edit a requisition:

- Draft**
- Submitted**
- Shipping Instructions Issued
- Shipped
- Cancelled**
- Rejected**

8. Check the statuses where Screeners have the ability to edit a requisition:

- Draft**
- Submitted
- Shipping Instructions Issued
- Shipped
- Cancelled**
- Rejected**

9. Screeners can cancel their own requisitions.

- a. True
- b. False, a Screener can only submit a request to cancel a requisition. The PLCD will cancel the requisition on the Screener's behalf.**

10. A PLCO is able to search for a requisition.

- a. True
- b. False**

**Lesson Seven**

11. If you chose the DO – Donation disposition code, you will be required to select a school/organization for the donation.

- a. **True**
- b. False

1. The Active tab displays only your own work.

- a. **True**
- b. False

2. For Contractors, the sales workload contains the sales assigned to them the sales on the inventory in their workloads, and the sales assigned to their CAGE(s).

- a. **True**
- b. False

3. Once a sale has had the proceeds collected for all the lots, the sale will appear under which tab?

- a. Active
- b. Draft
- c. Inactive
- d. **Completed**

4. Only Administrators can search for sales.

- a. **True**
- b. False

5. Until what point can a PLCO edit a sale?

- a. When all the lots on the sale have been awarded
- b. **When all bids on the sale have been completed**
- c. When proceeds have been collected for all the lots on the sale
- d. When one lot on the sale has been awarded

6. What status does the sale gain if you delete all the bidders from a sale in All Bids Complete status?

- a. **It goes to Pending status**
- b. It goes to Draft status
- c. It goes to Closed status
- d. The status does not change

7. At what point does a sale gain Awarded status?

- a. **When all the lots on the sale have been awarded**
- b. When all bids on the sale have been completed
- c. When proceeds have been collected for all the lots on the sale
- d. When one lot on the sale has been awarded

8. Until what point can a PLCO revert a sale status back to pending?

- a. When all the lots on the sale have been awarded
- b. When all bids on the sale have been completed
- c. **When proceeds have been collected for all the lots on the sale**
- d. When one lot on the sale has been awarded

9. Check the steps you need to perform before you can delete a sale that is in All Bids Complete status.

- Remove all the bids
- Remove all the bidders**
- Remove all the lots
- Cancel all awards that have been issued**

## Lesson Eight

1. PLCOs can perform a mass transfer of their own work.

- a. True
- b. **False**

2. PLCOs are limited to transferring their own cases.

- a. **True**
- b. False

3. Transferring a case will also transfer its associated inventory schedules, requisitions, and sales.

- a. **True**
- b. False

4. PLCOs are limited to transferring their own inventory schedules.

- a. **True**
- b. False

5. Inventory schedules can only be transferred if they are on a case.

- a. True
- b. **False, inventory schedules can only be transferred if they are NOT on a case. If they are on a case, you need to transfer the case instead.**

## Module Three Keys: Using Pre-defined Reports

(Highlighted choice is the correct answer)

### Lesson One

1. Once you have logged into eTools, the Reports Lists can be accessed by which of the following links?

- a. My page
- b. eTools
- c. Application
- d. **None of the above**

2. The file formats used to display reports are defined at:

- a. **The bottom of the Report List page**
- b. The top of the Report List page
- c. The left side of the Report List page
- d. The right side of the Report List page

3. To see data in a specific report format, you need to click the icon at the bottom of the Report List Page.

- a. True
- b. **False**

**Lesson Two**

4. When viewing report in HTML format, you use which of the following link to go to the next page?

- a. Next
- b. Bottom
- c. **Page down**
- d. Page up

1. To select a range of criteria (not multiple selection), which of the following key should be used?

- a. **Shift key**
- b. CTRL key
- c. Alt key
- d. Tab key

2. You need to click on the button next to the list box to:

- a. Select a range of filters
- b. **Repopulate the list box**
- c. Select all the criteria
- d. Select all the data

**Module Four Keys: PCARSS CUBES**

(Highlighted choice is the correct answer)

**Lesson One**

1. Which of the following is NOT a component of the cube?

- a. Cube view
- b. Dimensions folder
- c. Toolbar
- d. **List box**

2. The information displayed in the dimension folders is in the form of :

- a. A parallel
- b. **A hierarchy**
- c. A list box
- d. Pop-up menu



**Lesson Two**

3. The dimensions folders is located at the:

- a. Bottom of the cube view
- b. Left of the cube view**
- c. Right of the cube view
- d. Top of the cube view

The toolbar is used to manipulate how data are displayed.

- a. **True**
- b. False

1. Filtering will limit the view of information within the cube and show only the information based on the selection you have made:

- a. True**
- b. False

2. Which of the following is correct about Dimensions bar?

- a. It can print data
- b. It can view more data
- c. It is a better way to display data
- d. it is simply another way to filter through data**

3. After a dimension is selected from the dimensions bar, the dimension will be highlighted in:

- a. Red
- b. Black
- c. White
- d. Blue**

4. Drilling down means that you will go to a different category to see more information.

- a. True
- b. False**

5. Which of the following is true about expanding?
- a. expanding shows the dimension of higher level
  - b. expanding shows the dimension name of the higher level.**
  - c. Expanding shows less data than drilling down
  - d. Expanding show more data than drilling down
6. Nesting displays one set of data as it relates to another set of data.

- a. True**
- b. False

7. Which of the following is true about Tools on the tool bar?

- a. Tools on the tool bar are used to apply a new dimension
- b. Tools on the tool bar are used to add more data to the cube.
- c. Tools on the tool bar are used to manipulate how data are displayed.**
- d. Tools on the tool bar are used to delete unwanted data.

## Lesson Four

1. The four operation types are: Arithmetic, Percentage, Analytic, and Financial.

- a. True**
- b. False

2. Which of the following is not true about ranking?

- a. Ranking allows you to rank the data either in ascending or descending order
- b. You can also limit the ranking to the criteria you set
- c. You can also create your own rank name that you like
- d. Ranking allows you to rank the data in only descending order**

3. In the data cube, an exception means that the value in a data cell is either higher or lower than an expected standard.

- a. True**
- b. False

4. Which of the following is true about custom subsets?
  - a. **To make subset dimensions stand out from predefined dimensions, the systems place two small circles on the folder icon indicating it is a custom subset**
  - b. The Custom Subsets tool allows you to create customized subsets of dimensions that can display more information
  - c. To make subset dimensions stand out from predefined dimensions, the systems highlight the folder that contains a custom subset.
  
5. Which of the following is not true about Drill Through?
  - a. Drill Through allows you to generate a detailed report of the selected dimensions
  - b. Drill Through tool will generate a report of 'underneath' data that you would have to drill through the cube to look at
  - c. **Drill through generates a report of what is shown on the screen**
  - d. Drill through is not the same as drill down.

## Module Five Keys: Ad Hoc Reports

1. Which of the following is a true statement about Ad hoc?
  - a. *Ad hoc* is a Latin phrase which means "for other purpose".
  - b. *Ad hoc* is a Latin phrase which means "for modification".
  - c. *Ad hoc* is a Latin phrase which means "for adaptation".
  - d. ***Ad hoc* is a Latin phrase which means "for this purpose".**

2. Which of the following is NOT a true statement about Ad hoc Report?

- a. An Ad Hoc report provides you with great flexibility to select the types of data to be shown
- b. An Ad Hoc report provides you with great flexibility to Change the display of selected data
- c. An Ad Hoc report provides you with great flexibility to Report the data in different format
- d. **Only B and C are true statement.**

3. Which of the following is NOT true about Ad Hoc Query?

- a. An ad hoc query is a query that you use to obtain information as the need arises
- b. An ad hoc query is a query that is predefined
- c. An ad hoc query is a query that is not routinely performed.
- d. **An ad hoc query is also called a standard inquiry.**