External Web Access Management

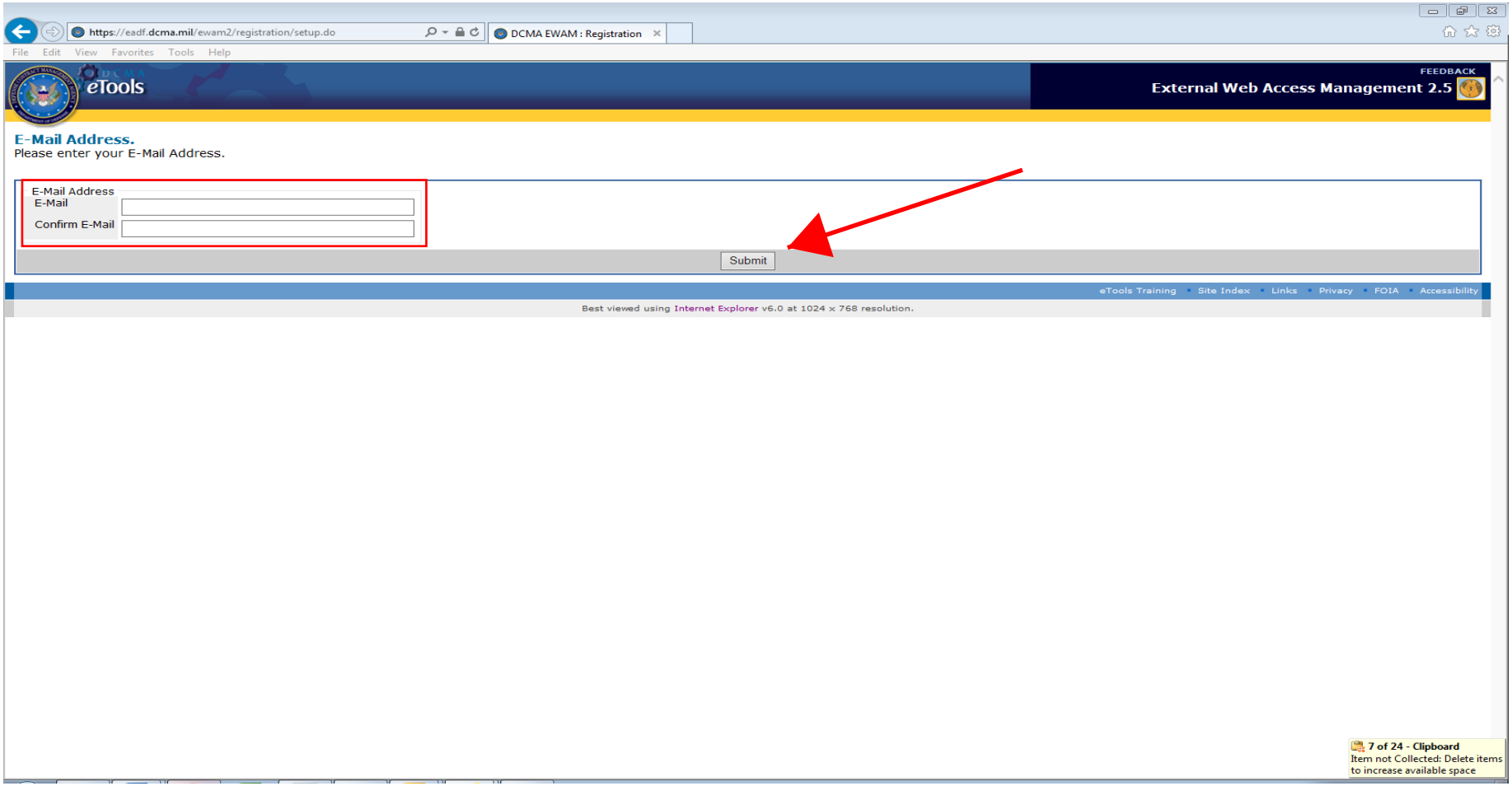
PCARSS Registration

PCARSS Registration

Navigate to the DCMA Home page (www.dcma.mil), hover on the eTools menu and click on Customer Registration (EWAM).

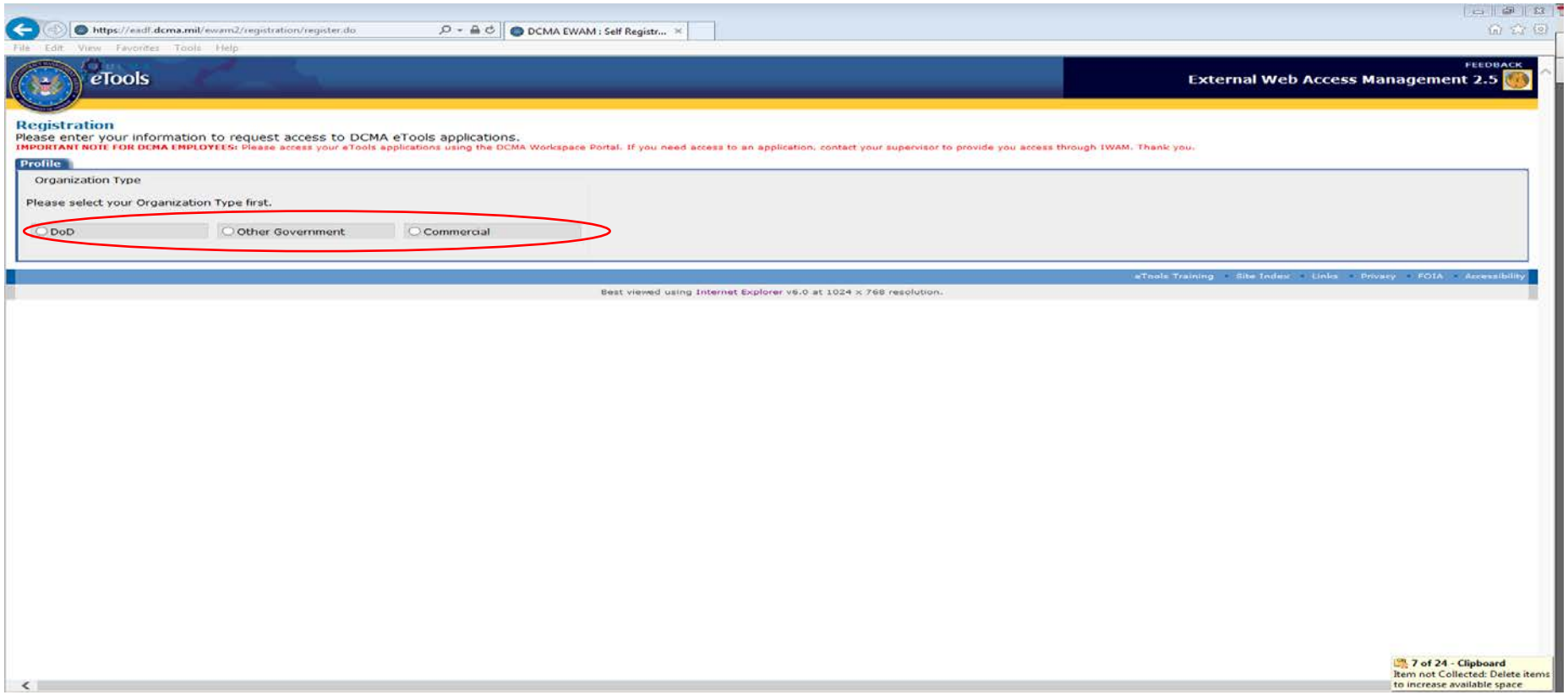
PCARSS Registration

Input your email address and click the Submit button.



PCARSS Registration

On the Registration Page Profile tab, select an Organization Type: DoD, Other Government, or Commercial (contractor users select Commercial).



PCARSS Registration

The Organization Detail and Toolset Detail will differ depending on which Organization Type you selected.

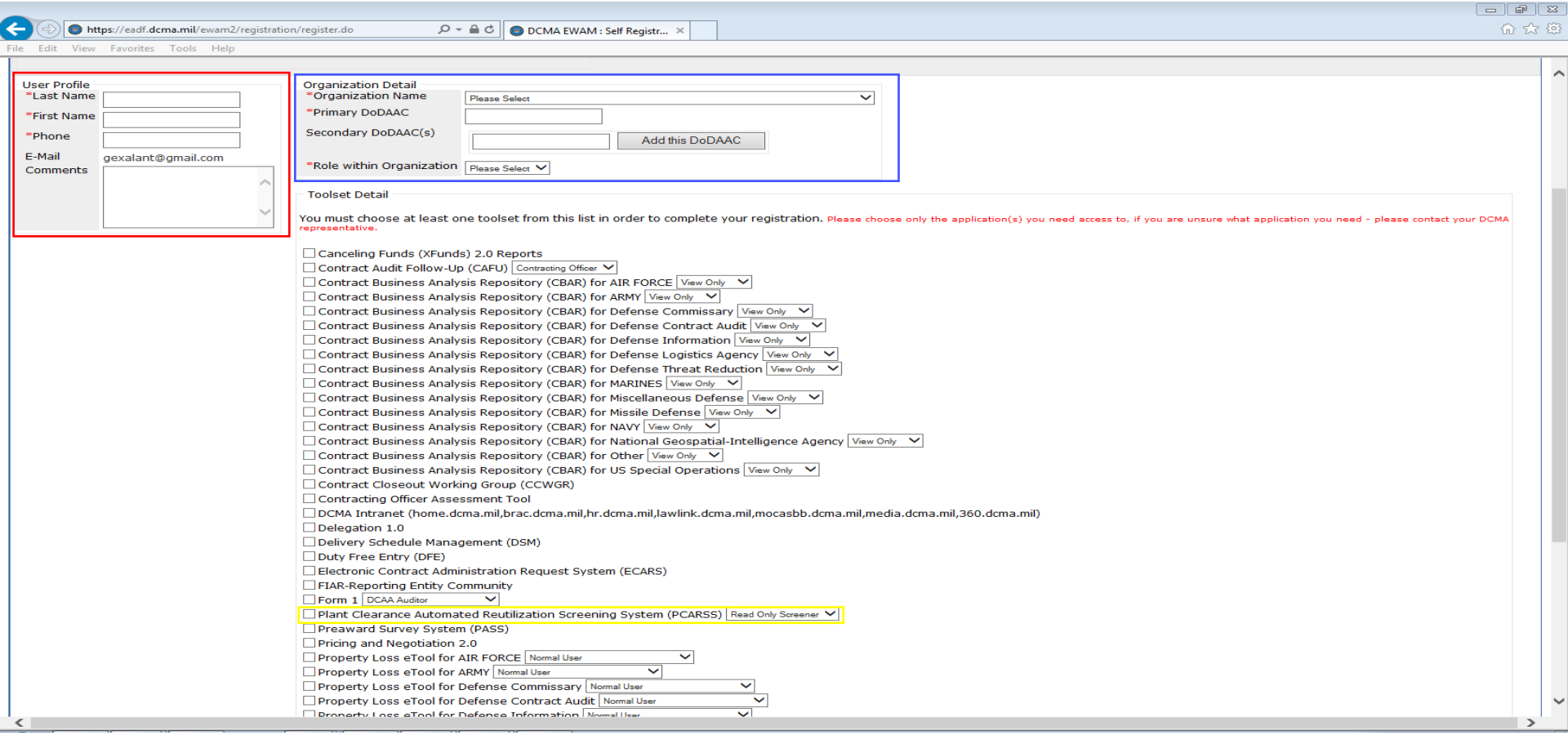
For DOD (Continue to Page 6 then to Page 9)

For Other Government (Continue to Page 7 then to Page 9)

For Commercial/Contractors (Continue to Page 8 then to Page 9)

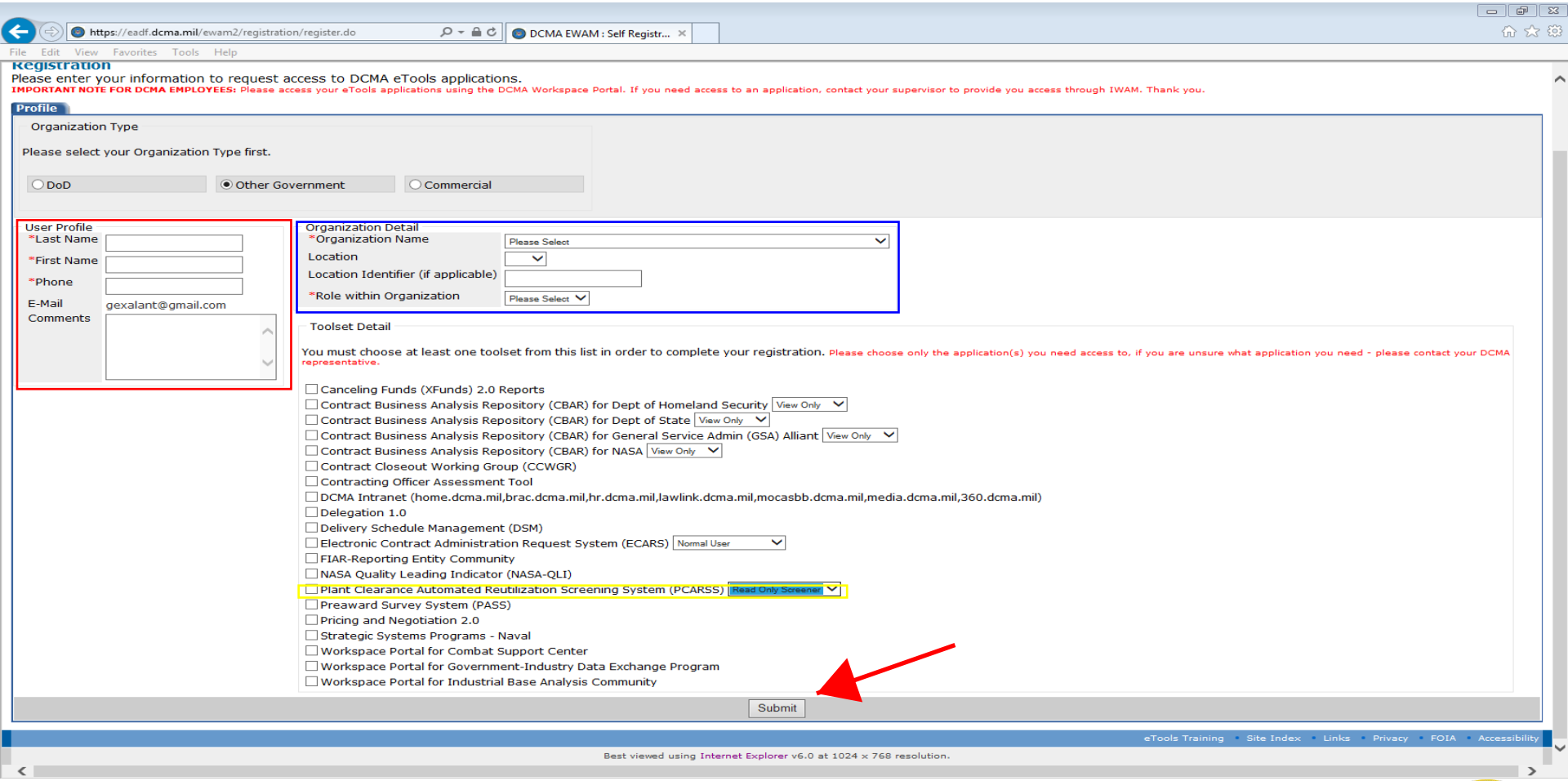
PCARSS Registration

Input User Profile Information - Organization Detail - Toolset Detail and Click Submit (DOD)



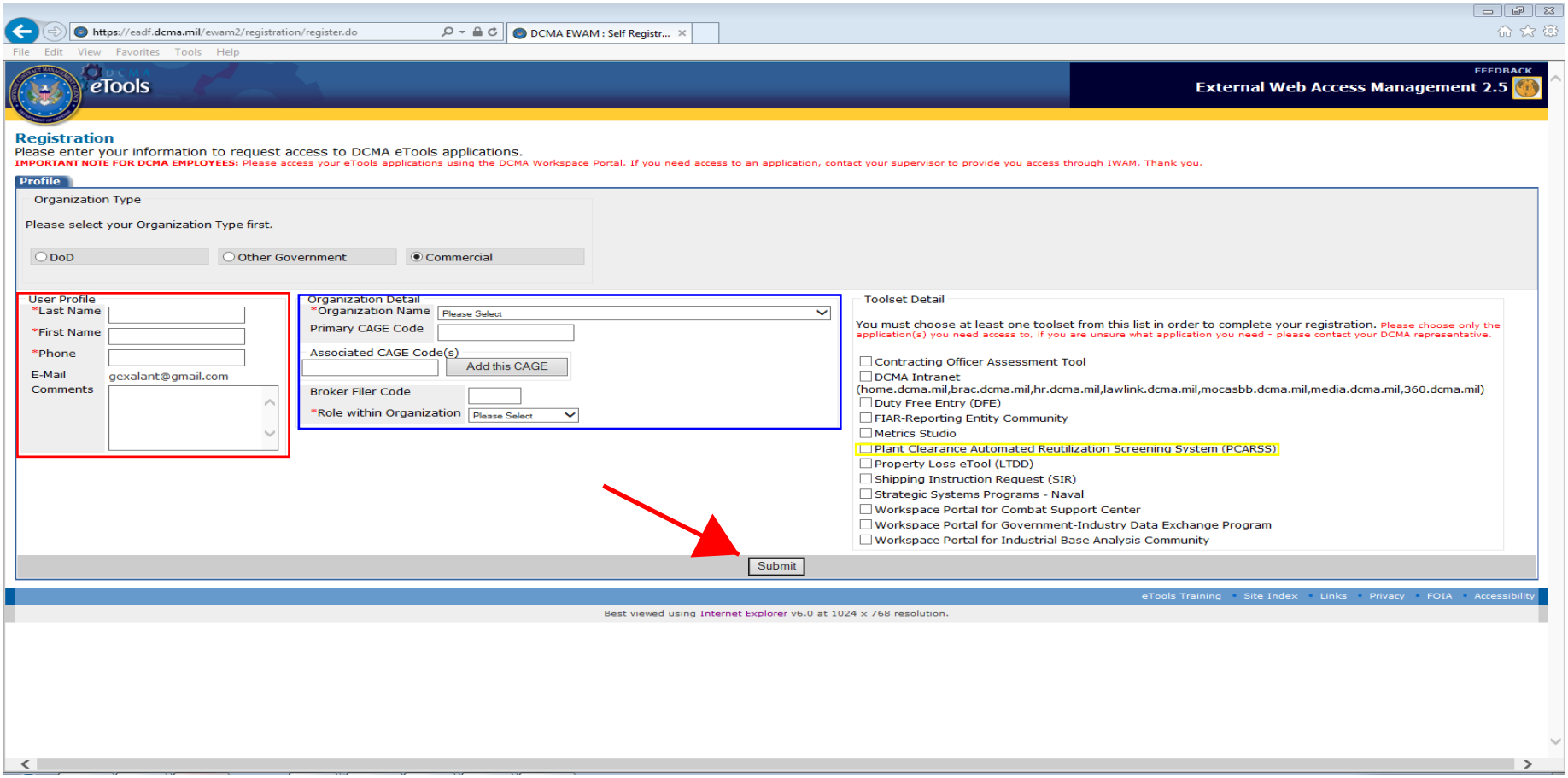
PCARSS Registration

Input User Profile Information - Organization Detail - Toolset Detail and Click Submit (Other Government)



PCARSS Registration

Input User Profile Information - Organization Detail - Toolset Detail and Click Submit (Contractors)



PCARSS Registration

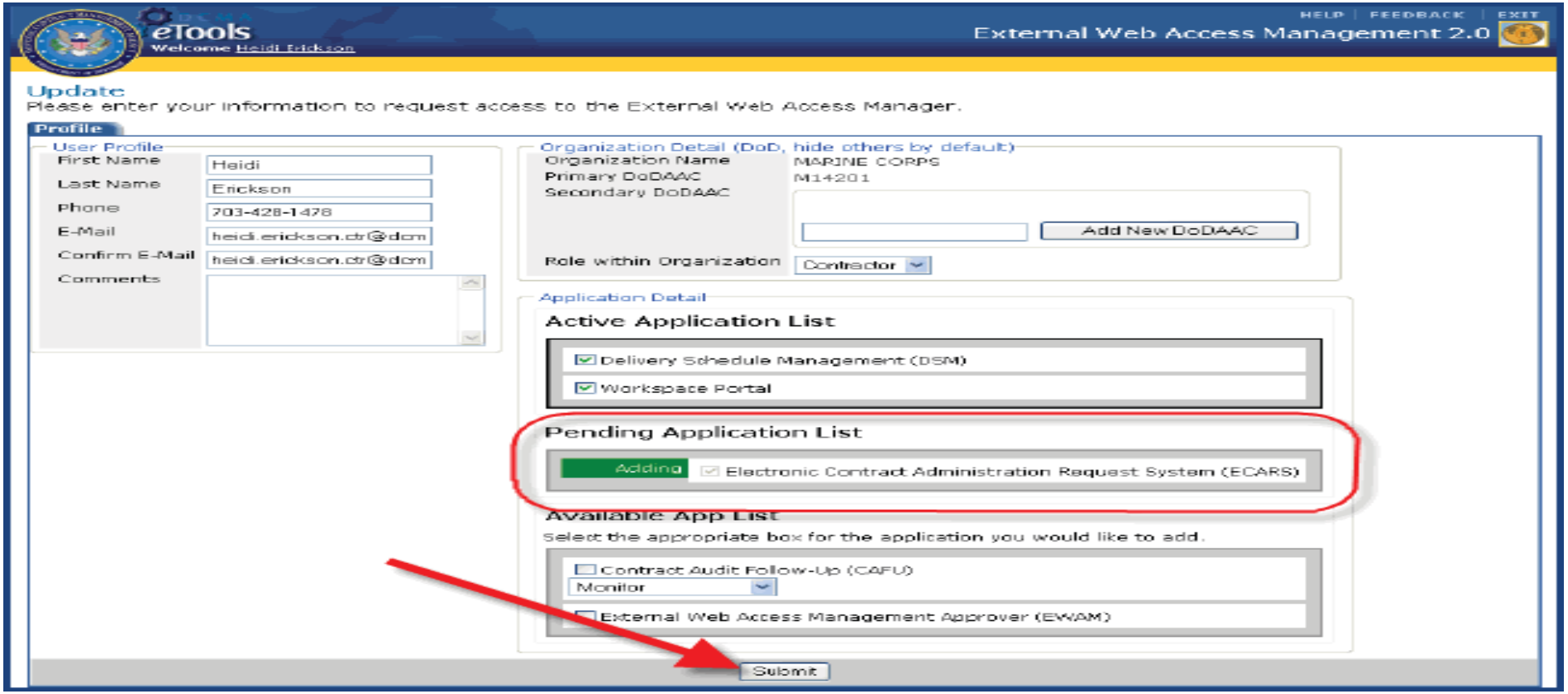
After you enter the relevant information, and click the Submit button, you'll be directed to a confirmation message indicating that your request was successfully submitted.

PCARSS Registration

When your request is submitted, it is sent to an approver for review. Once your request is reviewed, you will receive either an Approval or Rejection E-Mail. An approval E-Mail will contain the Username and Password that you need to login to eTools. A rejection E-Mail will contain the rejection reason. If you feel that your request has been rejected in error, you may contact the DCMA Help Desk for further assistance.

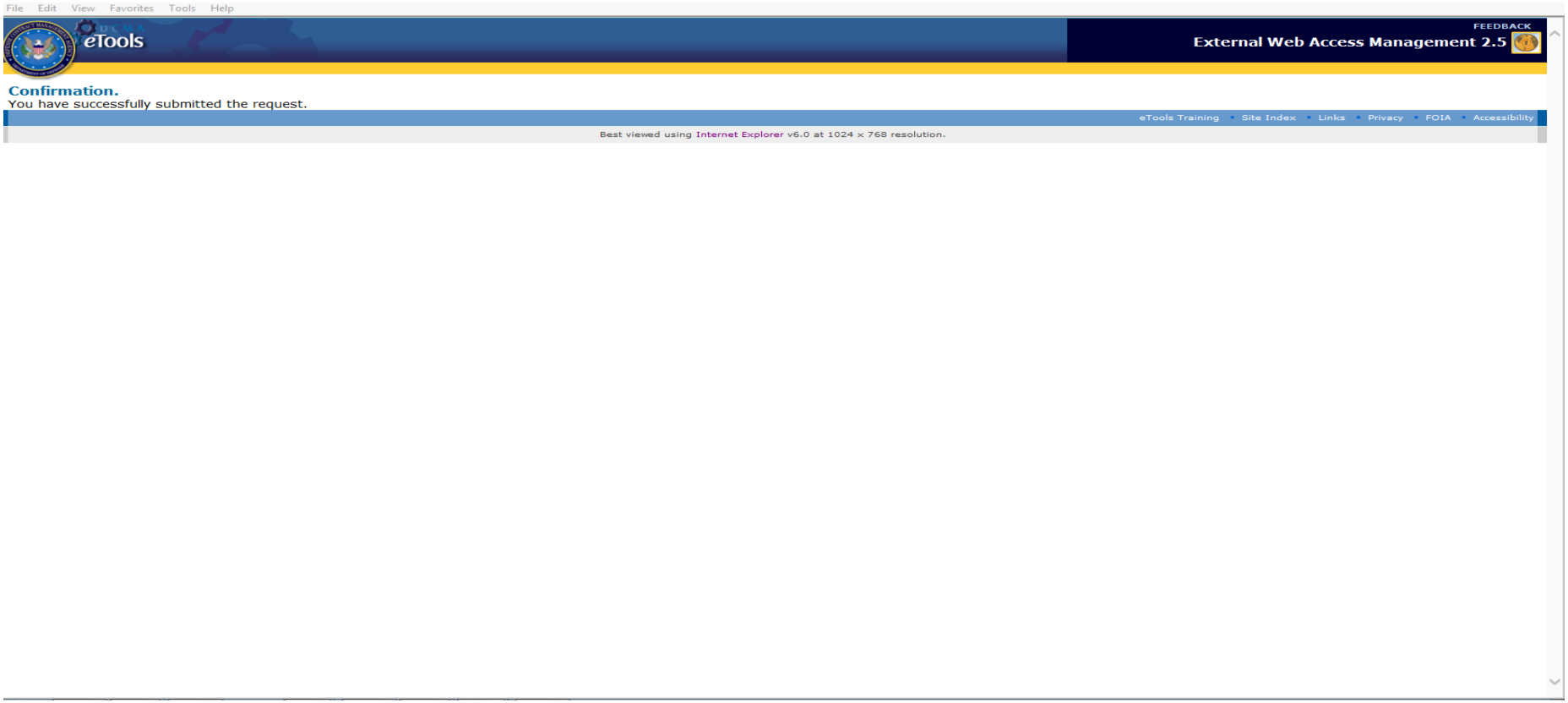
PCARSS Registration

Once you receive an approval E-Mail, login to http://etools.dcma.mil using the Username and Password provided. Click on the EWAM icon on your Portal Page. You will be directed to a series of screens where you will reset your password and provide answers to some security challenge-response questions. Once you reset and submit your password, you will be directed to the EWAM 2 Update page. Here you will be able to make edits to your User Profile and Organization information, or request additional application access. In the Application Detail section you will be able to view not only applications that are available for access request, but applications that are pending approval.



PCARSS Registration

Once you are finished making any updates/changes and click Submit, you will receive a confirmation page that your profile has been updated. You will also receive a modification confirmation email outlining the updates you requested.



PCARSS Registration

QUESTIONS?

PLEASE CONTACT YOUR ASSIGNED PLANT CLEARANCE OFFICER OR THE DCMA IT SERVICE CENTER AT EMAIL: SERVICECENTER@DCMA.MIL OR CALL AT 1-888-576-DCMA (3262)