

# DELIVERING THE RIGHT SOLUTION – ON TIME, EVERY TIME

## About DLA:

The Defense Logistics Agency is a Defense Department Combat Support Agency. The DLA Director is a three-star flag officer who reports to the Assistant Secretary of Defense for Logistics and Materiel Readiness as well as the Undersecretary of Defense for Acquisition, Technology and Logistics.

As a logistics integrator and acquisition and service provider:

- DLA acquires items from manufacturers and suppliers that it then provides to DoD and other federal and regional customers, often with supplementary services such as warehousing, packaging and transportation;
- DLA contracts for items that are provided directly by the manufacturer to DLA customers;
- DLA provides more than \$37 billion in goods and services annually.

DLA is responsible for contracting, purchasing, storing, and distributing most of the consumable, expendable and reparable items for DoD. Its primary purpose is to meet the logistics requirements of the Armed Forces for food, clothing, fuel, repair parts and other items. To accomplish these responsibilities, DLA has a staff of about 25,000 personnel divided into:

- Nine supply chains that contract for material across the supply classes of food, textiles, energy products, medical material and equipment, construction material, industrial hardware, personal demand items, major end items, and repair parts;
- A worldwide distribution system;
- Logistics and staff planning support to DoD's geographic combatant commands;
- Operations that dispose of surplus or excess materiel from the military services.

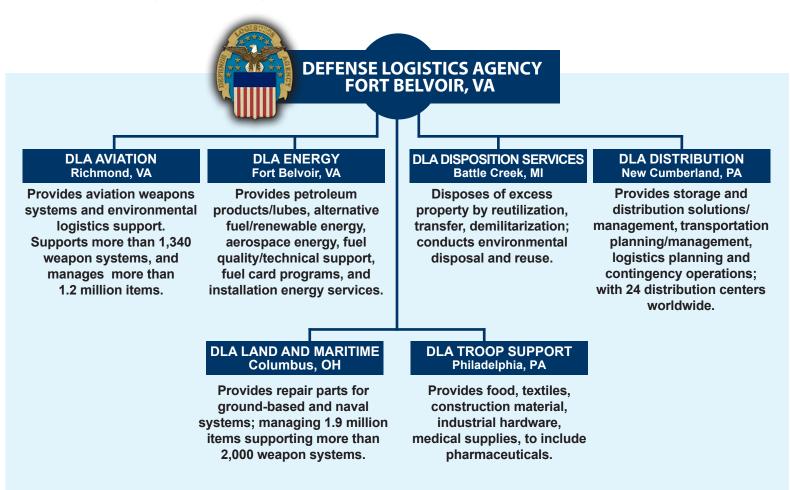
## **Major Responsibilities**

DLA's major responsibilities are to (1) buy or contract, (2) warehouse when needed, and (3) distribute approximately six million distinct consumable, expendable and reparable items. DLA contracts for high-volume, commercially available items, such as food and medical supplies, based on military service requirements and delivers these items directly to the requesting customer. Reparable items, similar to repair parts, are eventually consumed, but may be repaired some number of times before they must be discarded.

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# **DLA Organization**

Reporting to the DLA Director are six subordinate commands, called primary level field activities. Four of these field activities are buying commands, DLA Aviation, DLA Land and Maritime, DLA Troop Support, and DLA Energy. These PLFAs are directly responsible for meeting the Service's needs for spare parts, fuel, food, medical supplies and other commodities. DLA Distribution provides storage and distribution services, while DLA Disposition Services provides "reverse logistics," disposing of surplus or excess materiel from the military services and DLA.



## **Our Customers**

DLA has three distinct classes of customers: (1) deployed Warfighters, (2) non-deployed Warfighters and U.S. military facilities such as installations, depots and shipyards, and (3) other U.S. government agencies and partner militaries.

- Deployed Warfighters are those operating forces deployed to an active theater of operations. DLA
  delivers supplies to various distribution points near or within the combat zone, such as Afghanistan and
  Iraq, as required by the customer. The customer then further distributes the items to specific locations
  in theater.
- Non-deployed Warfighters are assigned to installations in the U.S. and around the world. DLA is the wholesale supplier to these operational customers, who in turn provide their own retail services the sale or distribution of individual items to the final customer or user assigned to or transiting the base.

DLA also provides goods and services, including storage and distribution, to a wide range of other Federal customers, including the Federal Emergency Management Agency, other parts of the Department of Homeland Security, and the General Services Administration. DLA also supplies foreign military sales customers.