

# **TRICARE®** Resources for Service

Get answers to your TRICARE questions using these convenient internet and toll-free call center resources.

# Visit the "I want to ..." section at www.tricare.mil to:

- Enroll in or Purchase a Plan
- File or Check a Claim
- View Referrals and Prior Authorizations
- Find a Health Care Provider
- Look Up Costs

- Change Your Primary Care Manager
- · See What's Covered
- Compare Plans
- Manage Prescriptions



... and more

## **TRICARE Regional Contractors**

Regional contractors work with the Department of Defense to administer the TRICARE medical benefit.

### STATESIDE



#### North Region

Health Net Federal Services, LLC 1-877-TRICARE (1-877-874-2273) www.hnfs.com



#### South Region

Humana Military 1-800-444-5445 HumanaMilitary.com



#### West Region

UnitedHealthcare Military & Veterans 1-877-988-WEST (1-877-988-9378) www.uhcmilitarywest.com

#### **OVERSEAS**

#### TRICARE Overseas Program (TOP)

International SOS Government Services, Inc. www.tricare-overseas.com

#### TOP REGIONAL CALL CENTERS Eurasia-Africa

+44-20-8762-8384 (overseas) 1-877-678-1207 (stateside)

#### Latin America and Canada

+1-215-942-8393 (overseas) 1-877-451-8659 (stateside)

#### Pacific (Singapore)

+65-6339-2676 (overseas) 1-877-678-1208 (stateside)

#### Pacific (Sydney)

+61-2-9273-2710 (overseas) 1-877-678-1209 (stateside)

#### SIGN UP FOR eCORRESPONDENCE

Go to <a href="http://milconnect.dmdc.osd.mil">http://milconnect.dmdc.osd.mil</a> and sign up for eCorrespondence to get important information about your TRICARE benefit.

#### **KEEP YOUR DEERS INFORMATION UP TO DATE!**

It is important to keep your information in the Defense Enrollment Eligibility Reporting System (DEERS)

up to date: www.tricare.mil/deers

You have several convenient options for updating your contact information in DEERS:

- milConnect: http://milconnect.dmdc.osd.mil
- 1-800-538-9552 or 1-866-363-2883 (TDD/TTY)
- 1-831-655-8317 (fax)

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To add a family member, go to an ID card office. Find an office at www.dmdc.mil/rsl.

Sign up for a DS Logon in order to log in to milConnect: <a href="https://myaccess.dmdc.osd.mil">https://myaccess.dmdc.osd.mil</a>

#### TRICARE PROGRAM COSTS

Health care costs vary depending on your TRICARE program option. Get the latest TRICARE cost information including dental and pharmacy costs.

www.tricare.mil/costs

#### TRICARE COVERED SERVICES

Get details about TRICARE coverage, limitations and exclusions.

www.tricare.mil/coveredservices

#### **GETTING CARE**

Find a health care provider: www.tricare.mil/findaprovider

Military hospital and clinic appointments online:

www.tricareonline.com

Military hospital and clinic locator: www.tricare.mil/mtf

## TRICARE Programs and Resources

TRICARE Pharmacy

Program

www.tricare.mil/pharmacy

Express Scripts, Inc.

www.express-scripts.com/TRICARE

1-877-363-1303

TRICARE Active Duty Dental Program www.tricare.mil/addp

United Concordia

www.addp-ucci.com 1-866-984-2337

Companies, Inc.

TRICARE Dental

**Program**MetLife

www.tricare.mil/tdp

www.metlife.com/tricare

1-855-638-8371 (stateside) +1-855-638-8372 (overseas)

TRICARE Retiree Dental Program

www.tricare.mil/trdp

Delta Dental of

www.trdp.org

Delta Dental o

1-888-838-8737

TRICARE For Life

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www.tricare.mil/tfl

Wisconsin Physicians Service—Military and

www.TRICARE4u.com

Veterans Health

1-866-773-0404

Continued Health Care Benefit Program

**US Family** 

www.tricare.mil/chcbp

HumanaMilitary.com 1-800-444-5445

Humana Military

www.tricare.mil/usfhp

Health Plan

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www.usfhp.com

1-800-748-7347

#### **Tobacco-Cessation Resources**

North Region Tobacco Quitline: 1-866-459-8766 South Region Tobacco Quitline: 1-877-414-9949 West Region Tobacco Quitline: 1-888-713-4597

TRICARE website: www.tricare.mil/tobaccocessation

UCanQuit2 website: www.ucanquit2.org

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#### New to TRICARE

Learn more about TRICARE—watch an overview video and take the free public TRICARE Fundamentals course online: www.tricare.mil/new

#### **ADDITIONAL RESOURCES**

TRICARE Contacts: www.tricare.mil/contactus

TRICARE Publications Site (view/download TRICARE materials):

www.tricare.mil/publications

Claims: www.tricare.mil/claims

Enrollment: www.tricare.mil/enroll

Forms: www.tricare.mil/forms

 $\textbf{Frequently Asked Questions:} \ \underline{www.tricare.mil/faqs}$ 

 $\textbf{Mental Health Care:} \ \underline{www.tricare.mil/mentalhealth}$ 

Defense Health Agency—Great Lakes: 1-888-647-6676

**Customer Service Community Directory:** 

www.tricare.mil/bcacdcao

Nurse Advice Line: 1-800-TRICARE (1-800-874-2273), Press 1
National Suicide Prevention Lifeline: 1-800-273-8255, Press 1

Military OneSource: <a href="https://www.militaryonesource.mil">www.militaryonesource.mil</a> Report Fraud and Abuse: <a href="https://www.health.mil/fraud">www.health.mil/fraud</a>