

For More Information

Sign up to receive TOL News and Events Emails https://public.govdelivery.com /accounts/USMHSDHSS/sub scriber/new

> TOL Customer Service Available 24/7/365 1 (800) 600 9332

OCONUS Telephone Numbers located at "Contact Us"



What is TOL prescription (Rx) refill?

TOL prescription (Rx) refill allows you to:

- Access prescriptions that can be refilled NOW!
- View all active prescriptions with associated status information
- Check when a prescription can be refilled
- Quickly select one or more prescriptions for refill
- Select your preferred military hospital or clinic pick-up location
- View details about the selected Pharmacy pick-up location
- Enter Rx numbers to request refills for family members
- Receive immediate confirmation messages displayed on TOL telling you when your refill(s) can be picked up
- Receive email and/or text notifications for your refill request
- Receive email and/or text notifications if you forget to pick-up a prescription so you can request it again
- Link to the TRICARE Mail Order Pharmacy (TMOP) to schedule home delivery

How do you request a prescription (Rx) refill on TOL?

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Go to <u>www.tricareonline.com</u> and click "Log In".



Log in with your DS Logon Premium (Level 2), DoD CAC or DFAS myPay credentials. If you do not have DS Logon credentials and would like to, click "Register".

Click '**Rx Refill**' option on the TOL home page or top navigation bar to request one or more refills.



Confirm your primary military treatment facility (MTF) or select a different MTF from the drop-down box.

Select your prescription(s) to refill. Choose a Pharmacy Pick-up Location. Submit your refill request.

Request refills for your family members by selecting the 'Request Refill by Rx Number' option. Enter up to six Rx numbers. Choose Pharmacy pick-up location. Submit your refill request.