

## Contact Information

1. To contact the DCAI Lab with any request for data down load/processing, use any of the following email address:  
[usarmy.rucker.hqda-secarmy.list.safe-dcai@mail.mil](mailto:usarmy.rucker.hqda-secarmy.list.safe-dcai@mail.mil) or [William.F.Rhode.civ@mail.mil](mailto:William.F.Rhode.civ@mail.mil);  
[Carl.J.Shea.civ@mail.mil](mailto:Carl.J.Shea.civ@mail.mil); [Timothy.S.Ashcom.com@mail.mil](mailto:Timothy.S.Ashcom.com@mail.mil) For SIPR, send email to [william.rhode@us.army.smil.mil](mailto:william.rhode@us.army.smil.mil) . Lab phone numbers are: (334) 255-1641/2259/2884; DSN 558.

Include in the contact email a short description of what happened and what the Board/ Unit is requesting. Include a contact name, email address and phone number.

2. When sending Digital Source Collectors (DSCs) to the DCAI Lab – the mailing address is:

U.S. Army Combat Readiness/Safety Center  
ATTN: DCAI Lab (334) 255-1641  
Bldg 4905, Ruf Ave  
Ft Rucker, AL  
36362-5363

(NOTE: If shipping from OCONUS include the following statement in the remarks blocks of the AirWay Bill - that it is “a Flight Data Recorder, critical to flight Safety and that it is USG property going to a USG facility”, this is key to get it through Customs. Do not use Form 3299 - that form is for personnel items and not government property.)

3. Disposition of DSCs sent to the Lab.

a. DSCs from aircraft that are repairable at the local level; the DSCs will be returned to the Unit so they can be reinstalled in the aircraft. The Unit needs to include pre-paid return shipping documents with the DSC when they send it to the Lab.

b..For aircraft that are repairable at a Depot level, the DSC will be sent to that repair location to be reinstalled in the aircraft.

c. For aircraft that are not repairable and if the DSCs are still serviceable, the DSCs will be returned to the appropriate PM to be returned to service.

4. Once the data is processed, it will be sent back to the requesting individual in one of three ways – email to POC, FTP’ed on a secure site or posted on a Limited Access AKO Knowledge site.

Release of the data – for accident data, the excel spread sheet is releasable to the Legal Board(15-6 Officer), once all highlighted areas and markings have been removed. The Audio file **IS NOT RELEASABLE or PLAYABLE** to anyone outside of the Accident Board without approval of the CG, USACR/SC.

5. If you have any questions regarding DSCs, contact us.