

CHAPTER 21 CONSUMER INFORMATION FOR RETURN OF TITLE IV FUNDS

Return of Title IV, Higher Education Act (HEA) Policy

When a student applies for financial aid, the student agrees that financial aid funds will be used for educational purposes only. Therefore, if a student withdraws before completing their program, a portion of the funds received may have to be returned. UNT Dallas will calculate the amount of financial aid to be returned to the Title IV programs according to the policies listed below.

Return of Title IV Policy

This policy applies to students who officially withdraw official, unofficially withdraw, fail to return from a leave of absence, or are dismissed from enrollment at UNT Dallas. It is separate and distinct from the UNT Dallas credit balance refund policy.

The calculated amount of the Return of Title IV (R2T4) funds that are required for the students affected by this policy are determined according to the following definitions and procedures as prescribed by regulations.

The amount of Title IV (federal) aid earned is based on the amount of time a student spent in academic attendance and the total aid received; it has no relationship to student's incurred institutional charges. Because these requirements deal only with Title IV funds, the order of return of unearned funds do not include funds from sources other than the Title IV programs.

Title IV funds are awarded to the student under the assumption that he/she will attend school for the entire period for which the aid is awarded. When a student withdraws, he/she may no longer be eligible for the full amount of Title IV funds that were originally scheduled to be received. Therefore, the amount of Federal funds earned must be determined. If the amount disbursed is greater than the amount earned, unearned funds must be returned.

The institution has 45 days from the date that the institution determines that the student withdrew to return all unearned funds for which it is responsible. The school is required to notify the student if they owe a repayment via written notice.

Eligibility for post withdraw disbursements will be confirmed within 30 days of the date that the student withdrew. The school must advise the student or parent that they have 14 calendar days from the date that the school sent the post withdraw disbursement notification to accept a post withdraw disbursement. If a response is not received from the student or parent within the allowed time frame or the student declines the funds, the school will return any earned funds that the school is holding to the Title IV programs.

Official Withdrawal from UNT Dallas

A student is considered to be officially withdrawn on:

1. The date the student provided official notification of intent to withdraw, in writing or orally; or
2. The date the student began the withdrawal from UNT Dallas records. A student is allowed to rescind his notification in writing to the Dean of Students Office and continue the program. If the student subsequently drops, the student's withdrawal date is the original date of notification of intent to withdraw.

Official dates and deadlines for withdrawing are specified in the UNT Dallas Annual Academic Calendar.

A student may withdraw from UNT Dallas at any time from the first class day to the official last day to withdraw as indicated in the UNT Dallas Annual Academic Calendar. The official last day to withdraw is approximately two weeks before the first day of final examinations for fall or spring terms or the equivalent dates for summer sessions.

Students with financial aid who are withdrawing from the university are required to complete the withdrawal form provided by the Registrar's office. For withdrawals processed prior to the end of the sixth week of classes for fall or spring terms or the equivalent dates for summer sessions, the grade of W is recorded for each course in which a withdrawn student was enrolled. After the sixth week of classes for fall or spring terms or the equivalent dates for summer sessions, a withdrawn student receives grades of "W" only for those courses in which there were passing grades at the time of withdrawal; otherwise, the grade "WF" is recorded.

Students called to active military service during a term in which they are enrolled may be entitled to a refund of tuition and fees if they withdraw or the student may be entitled to receive a final grade or incomplete grade in courses. Students should contact the Associate Provost for Student Success to determine their options.

A student is considered a withdrawal from classes offered in a session of enrollment when the student ceases attendance at any point prior to completing the period of enrollment unless the school obtains confirmation from the student at the time of withdrawal that the student will attend a session that begins later in the same period of enrollment. This confirmation must be obtained at the time of the withdrawal even if the student has registered for subsequent courses.

Upon receipt of the official withdrawal information, UNT Dallas will complete the following:

1. UNT Dallas Student Financial Aid and Scholarships (SFAS) verifies the student's attendance through the financial aid withdrawal form or the school's attendance records (Audit Rolls);
2. The Return to Title IV (R2T4) calculation is performed to determine the amount of Federal funds the student has earned and the amount of unearned Federal funds for which the school and the student is responsible to return (if any).
 - Calculations are completed using the U.S. Department of Education's Return of Title IV Funds Worksheets, student's attendance and withdrawal date, and are based upon the period of enrollment.

3. UNT Dallas SFAS will return the amount of any unearned portion of the Title IV funds for which the school and the student is responsible within 45 days of the date the official notice of withdrawal was provided.
4. UNT Dallas SFAS will provide the student with a letter explaining any returns that have been made to the Title IV Federal programs on the student's behalf as a result of exiting the program.
5. If a student's scheduled attendance is more than 60% of the period of enrollment, he/she is considered to have earned 100% of the Federal funds received for the period of enrollment. In this case, no funds need to be returned and no letter will be sent from Financial Aid.

In the event a student decides to rescind his or her official notification to withdraw, the student must provide a signed and dated written statement that he/she is continuing his or her program of study and intends to complete the period of enrollment. Title IV assistance will continue as originally planned. If the student subsequently fails to attend or ceases attendance without completing the period of enrollment, the student's withdrawal date is the original date of notification of intent to withdraw.

Unofficial Withdrawal from UNT Dallas

Unofficial withdrawals encompass all other withdrawals where official notification is not provided to UNT Dallas. If a student does not officially withdraw and subsequently fails to earn a passing grade in at least one course offered over an entire period, the institution must assume, for Title IV purposes, the student has unofficially withdrawn, unless the institution can document that the student completed the enrollment period.

If a student receives Title IV grant or loan assistance and does **not** begin attendance in a period of enrollment, the student is considered to be ineligible for any Title IV aid.

When a recipient of Title IV grant or loan assistance unofficially withdraws from an institution, after having begun class attendance during a period of enrollment, the institution must determine the amount of Title IV grant or loan assistance that the student earned up to the date of withdrawal. For these unofficial withdrawals, commonly known as dropouts, the withdrawal date is the midpoint of the period of enrollment or the equivalent date for sessions of enrollment, as applicable, or the last date of an academically related activity in which the student participated as stated by the professor of record or authorized departmental representative.

Once grades are final for a term, the following procedures will take place:

1. SFAS will determine which students did not officially withdraw and failed to earn a passing grade in at least one course offered over an entire period.
2. SFAS will notify students of their unofficial withdrawal status through at least three methods.
3. Determine and record the student's last date of attendance as the withdrawal date.
 - The withdrawal date is the midpoint of the period of enrollment or the equivalent date for sessions of enrollment, as applicable, or the last date of an academically related

- activity in which the student participated as provided by the professor of record or authorized departmental representative.
4. The Return to Title IV (R2T4) calculation is performed to determine the amount of Federal funds the student has earned and the amount of unearned Federal funds for which the school and the student is responsible to return (if any).
 - Calculations are completed using the U.S. Department of Education's Return of Title IV Funds Worksheets, the student's withdrawal date, and are based upon the period of enrollment.
 5. UNT Dallas SFAS will return the amount of any unearned portion of the Title IV funds for which the school and the student is responsible within 45 days of the date the official notice of withdrawal was provided.
 6. UNT Dallas SFAS will provide the student with a letter explaining any returns that have been made to the Title IV Federal programs on the student's behalf as a result of exiting the program.
 7. If a student's scheduled attendance is more than 60% of the period of enrollment, he/she is considered to have earned 100% of the Federal funds received for the period of enrollment. In this case, no funds need to be returned and no letter will be sent from Financial Aid.
 8. A copy of the completed worksheet and notification letter will be kept in the student's file.

Unofficially withdrawing from classes may affect the student's future eligibility for financial aid due to satisfactory academic progress requirements and R2T4 balances owed.

Withdrawal Before 60% Point of the Term

The institution must perform a R2T4 calculation to determine the amount of earned aid up through the 60% point in each period of enrollment. The institution will use the U.S. Department of Education's prorated schedule to determine the amount of R2T4 funds the student has earned at the time of withdrawal.

Withdrawal After 60% Point of the Term

For a student who withdraws after the 60% point of the period of enrollment, a student has earned 100% of the Title IV funds he or she was scheduled to receive during the period. Thus, there are no unearned funds. The institution must still perform a R2T4 to determine the amount of aid that the student has earned and whether or not the student is eligible for a post withdrawal disbursement..

Example of R2T4 Calculation

1. SFAS determines the percentage of Title IV aid the student earned by taking the calendar days completed in the period of enrollment and dividing by the total calendar days in the period of enrollment (excluding breaks of 5 days or more *and* days the student was on an approved leave of absence).
Example:

$$\frac{18 \text{ completed days}}{118 \text{ total days}} = 15.3\% \text{ Title Aid Earned}$$

2. SFAS determines the dollar amount of Title IV aid the student earned by multiplying the percentage of Title IV aid earned by the total of the Title IV aid disbursed plus the Title IV aid that could have been disbursed for the period of enrollment.

Example:

$$15.3\% \times (\$1800 \text{ disbursed} + \$1005 \text{ that could have disbursed}) \\ = \$429.17 \text{ Aid Earned}$$

3. If this percentage is greater than 60%, the student earns 100% of the disbursed Title IV funds or aid that could have been disbursed.
4. If this percentage is less than 60%, then the percentage earned is equal to the calculated dollar amount earned.
5. Funds are returned to the appropriate federal program based on the Percentage of Aid Earned and the Order of Return dictated by the U.S. Department of Education.
6. Aid to be returned is equal to 100% minus the Percent earned multiplied by the amount of aid disbursed toward institutional charges. If a student earned less aid than was disbursed, the institution would be required to return a portion of the funds and the student may be required to return a portion of the funds (UNTD would return the student owed funds along with the funds that must be returned by the school). All Title IV fund returns must be completed no later than 45 calendar days after the date the school determines that the student withdrew.
7. When Title IV funds are returned, the student may owe a balance to the institution.

Order of Return

UNT Dallas is authorized to return any excess funds after applying them to current outstanding Cost of Attendance (COA) charges. A copy of the Institutional R2T4 worksheet performed on the student's behalf is available through the SFAS office upon written request.

In accordance with Federal regulations, when Title IV financial aid is involved, the calculated amount of the R2T4 funds is retracted in the following order:

- Unsubsidized Direct Stafford loans (other than PLUS loans)
- Subsidized Direct Stafford loans
- Parent Plus loans
- Direct PLUS loans
- Federal Pell Grants for which a Return is required
- Iraq and Afghanistan Service Grant for which a Return is required
- Federal Supplemental Educational Opportunity Grant
- Other Title IV assistance
- State Tuition Assistance Grants (if applicable)
- Private and institutional aid
- The Student

Earned Aid

Title IV aid is earned in a prorated manner on a per diem basis (calendar days) up to the 60% point in the semester. Title IV aid is viewed as 100% earned after that point in time. A copy of the worksheet used for this calculation can be requested in writing from SFAS.

Post-Withdrawal Disbursement Conditions

If a student has accepted Title IV aid by the date of the withdrawal, but the aid has not disbursed, the student may be eligible for a post-withdrawal disbursement. If the amount disbursed to the student is less than the amount the student earned, and for which the student is otherwise eligible, he or she is eligible to receive a post-withdrawal disbursement for the earned aid that was not received. Under these circumstances, a R2T4 calculation must be performed to determine whether the student is actually eligible for a post-withdrawal disbursement. UNTD must make this determination within 30 calendar days after the student withdraws.

The following conditions apply when processing a post-withdrawal disbursement:

1. A student may not owe a prior year balance or fail to meet Satisfactory Academic Progress according to University and Student Financial Aid and Scholarships (SFAS) policy.
2. A student must have accepted aid by the date of the withdrawal.
3. If, before the student's withdrawal date, a loan offer has been accepted, the loan must also have been originated by UNT Dallas.
4. If the student is eligible for a post withdrawal disbursement of a loan, SFAS must send notification of post withdrawal disbursement eligibility to students within 30 calendar

days after the student withdraws. Students will be given a minimum of 14 calendar days to respond to the post-withdrawal disbursement offer.

For students who provide notification back to UNT Dallas that they want the loan funds prior to the post withdrawal disbursement deadline, SFAS will disburse the loan.

Time Frame for the Return of Title IV, HEA Program Funds

The following rules apply when completing a Return calculation for a student.

1. UNT Dallas will return any unearned Title IV funds it is responsible for returning within 45 calendar days of the date UNTD determined the student withdrew and offer any post withdrawal disbursement of loan funds within 30 calendar days of that date.
2. UNT Dallas will disburse any Title IV grant funds a student is due as part of a post withdrawal disbursement within 45 days of the date UNT Dallas determined the student withdrew and disburse any loan funds a student accepts by the post withdrawal disbursement deadline within 180 calendar days of the withdrawal date.
3. Unless a student subject to verification has provided all required verification documents in time for UNT Dallas to meet the Return deadlines, UNT Dallas includes as Aid Disbursed or Aid That Could Have Been Disbursed in the Return calculation.
4. If it is determined that a student who failed to provide all required verification documents in time for UNT Dallas to meet the Return deadline and later provides those documents prior to the applicable verification deadline, UNT Dallas must perform a new Return calculation on all of the aid the student qualified for based on the completed verification documents and make the appropriate adjustments.
5. To give a Pell grant to a student, UNT Dallas must have a valid output document (one with an official EFC computed from correct data) while the student is still enrolled for the award year or in the time frame the student qualifies for a late disbursement under 34 CFR 668.164(g)(4)(i).

Time Frame for the Return of an Unclaimed Title IV Credit Balance

In the event UNT Dallas cannot locate the student (or parent) to whom a Title IV credit balance must be paid, Student Accounting (SAUCS) will determine what programs constitute the refund and will notify Student Financial Aid and Scholarships (SFAS) of any unclaimed credit balances that need to be returned to Title IV programs. SFAS must return the funds no later than 240 days after the date the school issued the check or 45 days after the EFT was rejected.

Institution Responsibilities

UNT Dallas' responsibilities in regards to Title IV funds follow:

- Providing students with information in this policy;
- Identifying students who are affected by this policy and completing the Return to Title IV funds calculation for those students;
- Returning any Title IV funds required to the correct Title IV programs.

The institution will always return all of the excess funds, including funds the Return to Title IV calculation identifies as the student's responsibility to return.

Student Responsibilities

- Any notification of withdraw should be in writing and sent to the Registrar's office.
- A student may rescind his or her notification of intent to withdraw. Submissions of intent to rescind a withdraw notice must be filed in writing with the Registrar's office.
- These notifications, to either withdraw or rescind to withdraw, must be sent to the Registrar's office.
- Student must repay any funds to UNTD that were disbursed to the student in which the student was determined to be ineligible for via the R2T4 calculation

Refund vs. Return to Title IV Funds

The requirements for the Title IV program funds when a student withdraws are separate from any refund policy that UNT Dallas may have to return to the student due to a cash credit balance. Therefore, the student may still owe funds to the school to cover unpaid institutional charges. UNT Dallas may also charge the student for any Title IV program funds that they were required to return on the student's behalf.

Return to Title IV Questions

If you have questions regarding Title IV program funds after visiting with or emailing SFAS, you may call the Federal Student Aid Information Center at 1-800-4-fedaid (800-433-3243). TTY users may call 800-730-8913. Information is also available at Student Aid on the Web www.studentaid.ed.gov.

****This policy is subject to change at any time, and without prior notice.***