

Index

RAP Notes &
SHWC Nurse Line
pg. 2

EWGs and CSAs New Way to
Connect Students
pg. 3

LeaderShape Update
pg. 4

Dining News
pg. 5

we mean GREEN Eco Tip &
Division Days @ DP &
UPC Calendar &
Campus Life Ambassadors &
DP Student Advisory Board &
Susan G. Komen @ UNT
pg. 6

Housing Staff Update &
Rec Center News
pg. 7

Notable Accomplishments &
Upcoming Events
pg. 8

Eagle Talk

Welcome to the Start of School!



I say this with caution, but I hope that the dust has finally begun to settle in each of your areas now that we have successfully begun the fall 2011 semester. I am extremely pleased at the work that each of you have put forth the last few weeks to ensure our new and returning students started their fall semester with smooth transition and enthusiasm. From the front lines of student life to the operations and administrative tasks, each are a necessity, and as always, much appreciated.

It was wonderful to see most of you at the Division Kickoff Breakfast and I would like to thank the Events & Awards committee of the Staff Development Committee for a job well done in the planning and coordination of the morning. Seeing all of you as a sea of green made me even more excited to be at UNT – and for the start of the football season! If you happened to have missed the breakfast, however, I did want to recap some of the items on the agenda that day. Over the past year each of our departments have made incredible strides in meeting their own goals and also the goals of the Division. The list of accomplishments that was presented in the slide show can be found at <http://studentaffairs.unt.edu/staffdev>, although even this list has been significantly whittled down. Believe me, I could brag all day about your accomplishments from the past year!

Our university's 4 pillars of the UNT Strategic Plan remain the same in focus (although the language may change slightly as the University's plan is finalized): 1) Best undergraduate education in Texas, 2) Research, scholarship and graduate education at tier 1 level, 3) National leader in employee relations, operational efficiency and client services, and 4) Effective relationships and an increased stature in the community. With these in mind, there are six significant areas to which I would like to draw focus for the Division's activities and services for the year to come: 1) Removing barriers to student success, 2) Enhancing student involvement, 3) Improving and increasing communication, 4) Create transparency and greater effectiveness in budgeting, 5) Maintain commitment to collaboration, and 6) Evaluate facilities and determine future needs. Each of these can be expanded upon and overlap many of your areas. For this reason, I believe that these are not unreachable goals. Though they may be lofty in spirit, I also believe they are worth each of our efforts and will pay off greatly for both our division as well as the students we touch.

Engagement Work Groups have already begun to meet and were formed to further reinforce the nine sectors of engagement on our Division Engagement Model. Thank you to all who have agreed to lead, advise and serve on an Engagement Work Group. The hope is that these work groups will create cross-collaborative space among departments and foster communication and creativity. I look forward to the findings, suggestions and changes for the better that will form as a result of their work. At each division-wide staff meeting, we will be able to hear updates of their progress, and a year from now hopefully we will have realized the reward of synergistic collaboration. I've said it before, and I'll say it again: UNT is a great place to be! Thank you all for being a part of it.

Sincerely,

Vice President of Student Affairs

UNT

UNIVERSITY OF NORTH TEXAS

STUDENT AFFAIRS

"Where Students Matter"

September 2011

Research, Assessment and Planning News & Notes

RAP is pleased to announce that another 31 staff went through card-swiping training on July 27, 2011. Of these attendees, several were from Student Affairs but the vast majority were from UNT International, Student Accounting, Equity and Diversity, Athletics and the Provost Office. The usage of card-swiping is starting to take hold on campus and we hope you are integrating a card-swiping training component into your new student employee orientation for this Fall. RAP is working on a compiled report that will document the total number of student visitors/users for your card swipe events. This data is meant as a baseline to help departments and programs see how effectively they are consistently using the card-swipe system. In addition, 2 Qualtrics sessions were offered in July to 26 staff. In addition to DSA staff, these sessions were also attended by staff from Undergraduate Studies, Equity and Diversity, and Decision Support. RAP is very pleased to provide this service to the campus and it deepens our collaborations across campus.

On a personal front, **Dr. Stella Antic** was asked

The New Nurse Call Line

The Student Health and Wellness Center (SHWC) continues to strive towards its mission of meeting students where they are by implementing a 24-Hour Nurse Call Line for all UNT students starting August 15, 2011 for the start Fall 2011 semester.

“Having access to a competent medical professional when you wake up sick at 3:00am is important to these students,” remarks **Kathy Brewer**, SHWC Nursing Director.

The SHWC has already begun to market the Nurse Call number, (877) 490-0549, in its marketing materials and during orientation activities.

“The nurses will perform a telephone triage, provide advice for homecare and inform the patient if there is a need for follow-up, immediate or next-day,” says Brewer. She further explains that the Nurse Call Line is not a replacement for 9-1-1, which students should still call if they are in an emergent situation.

SHWC supervisor of administrative outreach, **Kerry Stanhope** explains the efforts to increase awareness of the new service. “We are including the number on all new publications and advertisements. However, educating staff members to refer students to the line is our first goal: RAs, desk clerks, and other campus front-line staff may be the first people encountering a sick student.”

Implementing the Nurse Call Line assists in providing services to students outside of regular clinic op-

erations, but also helps students who may be unable to access the SHWC. to co-author an article for the ACPA Commission for Assessment and Evaluation with the national co-chair **Dr. Kim Yousey-Elsener**. Their submission focuses on the role CAS can play in an organization and best practices related to CAS adoption. **Dr. Jason Simon** was asked to Chair the Advancement Committee for the Student Affairs Assessment Leaders (SAAL), a national organization of chief student affairs assessment personnel. This new committee is designed to develop, implement, and evaluate ways to advance the field of student affairs assessment as a discipline.

Finally, SACS is coming, SACS is coming. The Southern Association of Colleges and Schools will be requiring UNT to complete a partial 5 year review in the next 6 months. While not as broad as a full 10 year review, this process will require significant work on the part of the campus to complete. RAP has been asked to lead several sections and as such you may be contacted for additional information related to your areas. Please stay tuned on this element.

Every morning, the SHWC will receive the names and contact information for any students who call the line, as well as a synopsis of the call. This will allow SHWC staff to make follow-up calls.

This feature will also allow SHWC Interim Director, **Dr. Herschel Voorhees** to determine if the program is being utilized effectively. “We expect the first months to have lower utilization,” says Dr. Voorhees, “but once the word is out, we’re looking to see 300 calls a month.”

“I think it’s a great idea,” says **Colleen Leshner**, student employee at the SHWC and a Senior in the Hospitality Management program. “Before this, there weren’t as many options for students after the clinic closed. Anytime we can have more choices, it’s better.”

The SHWC continues to create those new options as part of its ongoing initiative to reach students where they are. In addition to the Nurse Call Line, the SHWC is also promoting new online scheduling and online statement review, and is formulating a new series of lectures designed to get medical providers into the campus community called “Talk with a Doc.”

For more information about the 24-Hour Nurse Call Line, contact Kerry Stanhope at (940) 565-2667.

Engagement Work Groups (EWGs) are here!

The Division of Student Affairs 2011 Summer Summit generated a tremendous amount of enthusiasm about student engagement. An exciting new initiative has been created to maintain the momentum gathered at the Summit and will inform our daily work moving forward. This cross-departmental effort, known as Engagement Work Groups (EWGs), will help us better define the concept of engagement within the Division. Based on the model of student engagement introduced at the Summer Summit, EWGs will represent the spheres of the model, creating nine separate groups:

1. Work and Career (Co-Chairs: **Nancy Eanes**, Career Center and **Ken Botts**, Dining)
2. Spirituality (Co-Chairs: **Paul Goebel**, Campus Life and **Jon Bartlett**, Housing)
3. Diversity (Co-Chairs: **Lisa Campbell**, Campus Life and **Arlene Rivero**, Counseling and Testing)
4. Critical Thinking (Co-Chairs: **Stefanie Ritz**, University Union and **Katy Comer**, Center for Student Rights and Responsibilities)
5. Civility and Responsibility (Co-Chairs: **Rachel Grimes**, Student Money Management Center and **Kerry Stanhope**, Student Health and Wellness Center)
6. Interpersonal Relationships (Co-Chairs: **Ben Taylor**, Housing and **Stephanie Lee**, Orientation and Transition Programs)
7. Co-Curricular Involvement (Co-Chairs: **Tracy Friener**, Student Activities Center and **Molly Orr**, UPC)
8. Personal Wellness (Co-Chairs: **David Arnold**, Stu-

dent Health and Wellness Center and **Laurie Klein**, Recreational Sports)

9. Campus Space and Culture (Co-Chairs: **Billy Roussel**, Housing and **Jaime Blanton**, Orientation and Transition Programs)

Each Engagement Work Group will be responsible for deepening the knowledge base in each engagement element, exploring current offerings in a constructive manner, reporting to the Division regularly regarding findings, and producing relevant deliverables on each area of expertise. Each EWG will have a small workgroup to review how the Division can best serve students within their unique engagement area. A complete roster of EWG members will be shared at an upcoming Division gathering. Each EWG has been charged with keeping open lines of communication throughout the Division so you can expect to hear much more in the coming months. Finally, each EWG has a direct report content area expert to provide a linkage back through to senior leadership and provide expertise and sustained guidance. It is our hope that this plan will result in positive outcomes and strategic enhancements to our daily practice.

Please join us in thanking your co-workers for their time and attention on this important initiative. For more information about this initiative, please contact **Dr. Stella Antic** at Stella.Antic@unt.edu who has been tasked with providing Research, Assessment and Planning support to EWG communications and progress.

We've Got Connections!

Beginning this fall, students at Discovery Park will no longer need to make a trip to the main campus to meet with a financial advisor or an attorney. Over the summer the Center for Student Affairs has partnered with Student Legal Services and Student Money Management Center to offer online consultations to DP students. Students will have the convenience of

doing their consultations anywhere using Skype. CSA will provide the computing equipment in a designated, confidential space at DP and assist students in filing paperwork in advance from Discovery Park. This is CSA's first major collaboration with the two offices to expand the services for DP students using technology.



LeaderShape Update

The LeaderShape® Institute is a six-day intense leadership experience where UNT students redefined their concept of leadership, created a vision, and developed a healthy disregard for the impossible. The Center for Leadership and Service offered this program to students for the first time this year from May 15-20. The LeaderShape® Institute is a nationally recognized leadership development program that has over 44,000 graduates and is conducted at over 70 universities internationally. The mission of LeaderShape® is to transform the world by increasing the number of people who lead with integrity™ and a healthy disregard for the impossible. The Center for Leadership and Service with the

Division of Student Affairs brought the LeaderShape® Institute to UNT to foster leadership development in a sample of student leaders who will effect change through their efforts after the institute by serving as connectors and motivators for other students. By attending LeaderShape, students:

- understand the value of a supportive community in leadership practice
- practice new patterns of behaving, influencing, and communicating
- develop and share a vision for the future
- define key strategies and key relationships that will move vision to reality
- recognize the value of integrity in successful, effective leadership
- identify specific requirements for sustaining momentum on breakthrough commitments.

Students deeply connected to staff members while at the LeaderShape® Institute, and those staff members will serve as mentors to these students throughout

their time at UNT. These students intend to invest more of themselves as leaders at UNT, which will cause a chain reaction in their organizations. They also have the confidence to create their own initiatives and follow through on the visions that they created at LeaderShape®.

Maintaining the passion and drive of the first class of LeaderShape graduates is a top priority for the Center for Leadership and Service. We will continue to engage these students over the course of the next year and are so thankful and appreciative to the sponsors and staff members who had an integral role in the success of LeaderShape at UNT.

Thank you to our Sponsors: The Division of Student Affairs, Housing, North Texas Alumni, University Union, Dining Services, North Texas Athletics, Recreational Sports, and Undergraduate Studies.

Thank you to our cluster facilitators and LeaderShape staff: **Amy Simon, Brooke Carter, Christine Bloczynski, Dennis Hall, Hope Garcia, Katy Comer, Yolanda Armstrong, and Zane Reif.** And a special thank you to **Dr. With** and **Dr. McGuinness** for supporting this incredible program.

The Center for Leadership and Service is excited to announce the dates for LeaderShape 2012, May 13-May 18. We are eager to continue to offer this amazing program to our students and have a number of opportunities for staff involvement. We will ask staff in the fall semester to nominate students to attend LeaderShape. Additionally, applications will be available for LeaderShape Cluster Facilitators 2012 in September. If you have questions regarding LeaderShape or are interested in being a Cluster Facilitator for LeaderShape 2012, please email Kirsten.bishop@unt.edu



Dining News

Mean Greens 100% Vegan

Dining Services has converted Mean Greens to an all vegan cafeteria. You will love the food! The culinary staff created recipes using fresh herbs, vegetables, fruits, legumes and whole grains. Our number one request is more vegan and vegetarian options. A vegan menu gives students the opportunity to explore new things. The Vegan appeal drives student recruitment and retention for UNT.

Along with a new taste, **Maple Cafeteria** has a new veggie friendly look. Check us out!

FOOD OPTIONS IN THE BLB

The new BIZ Cafe located inside the BLB will open this Fall. The café will feature convenience items like the popular “GO” sandwiches, salads and side items. BIZ will also proudly brew **Starbucks** coffee! You will be able to order classics like Tazo Tea, Lattes and Mochas.

To accommodate the anticipated population of the building, BIZ cafe will have extended hours: Monday thru Thursday 7:30 a.m. to 10:30 p.m. and Friday from 7:30 a.m. until 5:00 p.m..

A TASTE OF COMFORT AT WEST

For years students have gone to West for some of the best home-style cooked food on campus! West will serve a menu that will celebrate popular southern style foods mixed with home-style favorites all year long.

West cafeteria is cleaner, brighter and now showcases elements of the south, including a new “Sauce’ wall” featuring different kinds of hot sauce to spice up your meal. You will definitely want to stop by for a home-style meal and experience the revamped West.

Student Memorial Flag Ceremony

We have erected three new flag poles on the south Library lawn that will become a new landmark on the UNT Campus. The flag poles have been strategically placed next to the Student Memorial Sustaining Arch in our efforts to recognize students who pass away while they are enrolled at UNT.

This is an effort to honor our students and serve as notification to our community that we have lost an eagle.

Thank you to all that attended the ribbon-cutting on August 22. From that point on, any time a currently

BRUCE GETS A FACELIFT

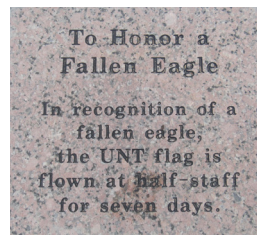
Dining Services is completely renovating the Bruce Dining Hall. The kitchen needed significant updates to accommodate our growing UNT community. The new “Bruceteria” will have: state-of-the-art kitchen equipment, an improved dish return system, which eliminates trays, making Bruce more sustainable. We mean green!

Join us in October for the grand opening and watch our culinary staff make pizza & pasta dishes right before your eyes!

For up-to-date information on the grand opening date and updates in Dining, follow us on Facebook (UNT Dining Services) or visit our website <http://dining.unt.edu>



enrolled student passes away, the UNT Flag will be lowered to half-mast for seven days in honor of that student.



UNIVERSITY OF NORTH TEXAS
DEAN OF STUDENTS

we mean GREEN Eco Tip

Fall is quickly approaching and it's a great time of the year to make a couple of sustainable choices. Check the air pressure in your tires. Cooler temperatures lower tire pressure and that, in turn, lowers fuel efficiency. So check your tires and make sure that they are properly inflated. Consider using a rake as opposed to a "blower" for that mountain of leaves. And since you can't have fall without North Texas Football, be sure to take advantage of recycling receptacles at Apo-

gee Stadium and in the surrounding tailgating areas when you come out to cheer on the Mean Green!



Division Days @ DP

CSA invites all Student Affairs offices located on the main campus to Division Days at DP! Division Days is an opportunity, once each semester, for offices to come out and promote their services and programs to students at the Discovery Park campus. The 2011-12 dates are Thursday, September 29 from 5-7 p.m.] during the Geek Week Welcome Picnic and Monday, January 30 from 5-7 p.m. during the Back to School Bash. We highly encourage all offices to participate in this opportunity to get to know the students at DP. To register, please download the form on goo.gl/pu7zi, and please register at least one week in advance.

UPC Calendar Set

The University Program Council (UPC) is excited to share their fall calendar packed full of events! UPC kicks off the semester with several events during First Flight week including a 90s Night on the first day of school. Throughout the semester, UNT students will have the opportunity to see newly released movies, go to an FC Dallas game and listen to speakers on a variety of topics. We will be distributing the fall calendar over the next few weeks and if you would like some for your area to share with students, let us know by emailing **Molly Orr** at molly.orr@unt.edu.

CSA to Launch a DP Student Advisory Board

CSA is launching a new initiative to improve student dialogue and engagement. Eight nominated students will represent each respective academic program from the College of Engineering and the College of Information. They will meet once a month with the Director of the CSA to contribute in shaping short and long-term programming objectives, as well as, actively addressing student needs and concerns on behalf of all DP students.

Campus Life Ambassadors

Know a student who needs help finding his/her involvement niche? The Student Activities Center is excited to announce a new initiative, Campus Life Ambassadors (CLA's), to help students get connected. Students complete an interest survey and then set up an appointment to discuss options with a CLA, who is trained in involvement opportunities at UNT. For more information, please contact **Brooke Carter**.

Susan G. Komen @ UNT

Komen North Texas is excited to announce that it will host its first Race for the Cure in Denton, Texas on September 24 (Family Weekend) right here at UNT! The race kicks off from Traditions Field and will have numerous opportunities for UNT student and staff involvement. To volunteer with Komen, visit their website at komennorthtexas.org.

For more information about Susan G. Komen and ways to volunteer for the Denton Race, contact amy.simon@unt.edu or visit komennorthtexas.org.



Housing Staff Update

NEWLY PROMOTED/NEWLY RELOCATED HEAD HALL DIRECTORS:

Jon Bartlett - Honors

Zack Thompson - SFT

Carl Mosier - Clark

Shelton Alves - College Inn (Newly promoted)

Stephen Harper - Legends (Newly promoted)

Rachel McGowan - Maple (Newly promoted)

Russell Lopez - West (Newly promoted)

Christina Herrera - Crumley

NEWLY HIRED/NEWLY RELOCATED ASSISTANT HALL DIRECTORS:

Erin Glenn - West (New to UNT)

Andrea Carraway - College Inn (Returning to UNT; previously an RA)

Christy Laue - SFT

Christina Coovert - Kerr

Sky McClure - Kerr (New to AHD; previously an RA)

Josh Hernandez Gosdin - Maple (New to AHD; previously RA and desk clerk)

Tanya Maran - Victory (New to AHD; previously Special Asst. for three years in central housing)

DEPARTING HALL DIRECTORS:

Lori Burns to Georgia College

Von Eaglin to Counseling Center of Denton and UNT counseling doctoral program

Bill Rose to UTKnoxville to begin doctoral program

Christon Boxill transferred to night desk clerk position in order to finish counseling degree within the next year

Angelica Clay to be a stay-at-home mom

NEW GRADUATE ASSISTANT:

Minta Miller

CENTRAL HOUSING DUTY CHANGES:

James Fairchild is now supervising Business Operations; conduct issues

Eugene Frier is now in charge of Community Engagement (previously called programming), assessment, general academic initiatives, facility reservations

Carmen Garza is advising RHA, supervising the Housing Ambassadors and coordinating Residence Life Training

REAL Communities are lead by **Betsy Warren** and all of central is involved

REAL COMMUNITIES/FACULTY IN RESIDENCE

Housing has 17 REAL Communities and this will be the feature article in the fall's North Texan magazine

Housing has five faculty-in-residence in five of our halls.

Rec Center Membership Info & More

MEMBERSHIPS

Pohl Rec Center memberships are on sale now. Did you know spouses and dependents (age 16-24) are eligible for memberships too! You can even have your membership deducted from your paycheck. The next payroll deduction deadline is Oct. 12. Day passes are also available for \$5.00 per day.

FALL HOURS

Sunday	Noon - Midnight
Monday – Thursday	6 a.m. - Midnight
Friday	6 a.m. - 10 p.m.
Saturday	10 a.m. - 7 p.m.

FITNESS OPPORTUNITIES

Not sure where to start with a workout routine? Try a personal trainer. They can help design a workout program just for you!

The fitness start-up package is three sessions including a resting metabolic rate test, a fitness assessment and one one-hour personal training session. All for just \$85 for rec center members. Sign up now!

PRESSURE POINTS

Free blood pressure readings are available for departments throughout the semester. Rec Sports staff will visit your department and measure blood pressure for anyone that is interested. Contact Rec Sports at 565-2275 for more info or to schedule an appointment.

Notable Accomplishments

C & T would like to welcome our new psychologist **Dylan Matsumori** who hails from Utah.

Another new addition to the C & T family is the birth of **Wyatt James Dodd** on 6/10/11. **Dr. Zane and Brittany Dodd** are the proud parents. Wyatt was a little impatient about waiting for his due date so he debuted 6 weeks early, weighing in at 4 pounds 12 ounces but is doing great and is now over 9 pounds!



The Gateway welcomes two new staff members: **Justin Sexton & Christie Goff**



The Coliseum would like to congratulate Tony Karkhoff on his 15 year Service Award. Thank you Tony for your dedication and hard work.



UPCOMING EVENTS

Assessment 101: Qualtrics Training

Presented by Research, Assessment & Planning.

Qualtrics is UNT's electronic survey tool. If you will create online surveys for your department, this training is a must!

Friday - September 23 - 10:00-11:30 a.m. at the Career Center (Chestnut 103)

[Click here to register.](#)

New Employee Orientation

October 5 at Chestnut Hall

Published by the Division of Student Affairs
940.369.7255