Advertising Policies

Last updated September 15, 2015

Sections:

- 1. Things You Should Know
- 2. Prohibited Content
- 3. Restricted Content
- 4. Targeting
- 5. Positioning
- 6. Text in Images
- 7. Lead Ads
- 8. Use of our Brand Assets
- 9. Data Use Restrictions

1. Things You Should Know

- The Advertising Policies apply to (1) all ads and commercial content served by or purchased through Facebook, on or off the Facebook services, including ads purchased under AAAA/IAB Standard Terms and Conditions, (2) ads appearing within apps on Facebook, and (3) ads on Instagram. Your use of Facebook's advertising products and services is part of "Facebook" under Facebook's Statement of Rights and Responsibilities (https://www.facebook.com/legal/terms, the "SRR") and is subject to the SRR.You may be subject to additional terms or guidelines if you use Instagram or certain Facebook advertising-related products or services.
- 2. Advertisers are responsible for understanding and complying with all applicable laws and regulations. Failure to comply may result in a variety of consequences, including the cancellation of ads you have placed and termination of your account.
- 3. We do not use sensitive personal data for ad targeting. Topics you choose for targeting your ad don't reflect the personal beliefs, characteristics or values of users.
- 4. If you are managing ads on behalf of other advertisers, each advertiser or client must be managed through separate ad accounts. You must not change the advertiser or client associated with an established ad account; set up a new account. You are responsible for ensuring that each advertiser complies with these Advertising Policies.
- 5. We reserve the right to reject, approve or remove any ad for any reason, in our sole discretion, including ads that negatively affect our relationship with our users or that promote content, services, or activities, contrary to our competitive position, interests, or advertising philosophy.

- 6. For policies that require prior written permission, Facebook or a Facebook Company may grant these permissions.
- 7. These policies are subject to change at any time without notice.

2. Prohibited Content

- 1. Ads must not constitute, facilitate, or promote illegal products, services or activities. Ads targeted to minors must not promote products, services, or content that are inappropriate, illegal, or unsafe, or that exploit, mislead, or exert undue pressure on the age groups targeted.
- 2. Ads must not promote the sale or use of the following:
 - a. Illegal, prescription, or recreational drugs;
 - b. Tobacco products and related paraphernalia;
 - c. Unsafe supplements, as determined by Facebook in its sole discretion;
 - d. Weapons, ammunition, or explosives; or
 - e. Adult products or services (except for ads for family planning and contraception).
- 3. All ads must not violate our <u>Community Standards</u>. Ads on Instagram must not violate the <u>Instagram Community Guidelines</u>. Additionally, ads must not contain any of the following:
 - a. Content that infringes upon or violates the rights of any third party, including copyright, trademark, privacy, publicity, or other personal or proprietary rights.
 - b. Adult content. This includes nudity, depictions of people in explicit or suggestive positions, or activities that are overly suggestive or sexually provocative.
 - c. Shocking, sensational, disrespectful, or excessively violent content.
 - d. Content that asserts or implies personal attributes. This includes direct or indirect assertions or implications about a person's race, ethnic origin, religion, beliefs, age, sexual orientation or practices, gender identity, disability, medical condition (including physical or mental health), financial status, membership in a trade union, criminal record, or name.
 - e. Deceptive, false, or misleading content, including deceptive claims, offers, or business practices.
 - f. Content that exploits controversial political or social issues for commercial purposes.
 - g. Audio or flash animation that plays automatically without a person's interaction or expands within Facebook after someone clicks on the ad.
 - h. Non-functional landing pages. This includes landing pages that interfere with a person's ability to navigate away from the page.

- i. Spyware, malware, or any software that results in an unexpected or deceptive experience. This includes links to sites containing these products.
- j. Bad grammar or punctuation. Symbols, numbers, and letters must be used properly.
- k. Images that portray nonexistent functionality.
- I. Images that contain "before-and-after" images or images that contain unexpected or unlikely results.
- m. Payday loans, paycheck advances or any other short-term loan intended to cover someone's expenses until their next payday.

3. Restricted Content

- Alcohol: Ads that promote or reference alcohol must: (i) Comply with all applicable local laws, required or established industry codes, guidelines, licenses and approvals and (ii) apply age and country targeting criteria consistent with Facebook's targeting guidelines and applicable local laws. Note that ads that promote or reference alcohol are prohibited in the some countries, including but not limited to: Afghanistan, Brunei, Bangladesh, Egypt, Gambia, Kuwait, Libya, Norway, Pakistan, Russia, Saudi Arabia, Turkey, United Arab Emirates, or Yemen.
- 2. **Dating:** Ads for online dating services are only allowed with prior written permission. These must adhere to the dating targeting requirements and our dating quality guidelines found <u>here</u>.
- 3. **Online real money gambling/games of skill:** Ads that promote or facilitate online real money gambling, real money games of skill or real money lotteries, including online real money casino, sports books, bingo, or poker, are only allowed with prior written permission.
- 4. **State lotteries:** Lotteries run by government entities may advertise on Facebook, provided the ads are targeted in accordance with applicable law in the jurisdiction in which the ads will be served and only target users in the jurisdiction in which the lottery is available.
- 5. **Online pharmacies:** Ads for online and offline pharmacies are only permitted with prior written permission.
- 6. **Supplements:** Ads that promote acceptable dietary and herbal supplements may only target users who are at least 18 years of age.
- Subscription services: Ads for subscription services, or that promote products or services that include negative options, automatic renewal, free-to-pay conversion billing products, or mobile marketing are subject to our subscription services requirements found <u>here</u>.

4. Targeting

- 1. You must not use targeting options to discriminate against, harass, provoke, or disparage users or to engage in predatory advertising practices.
- 2. If you target your ads to custom audiences, you must comply with the <u>applicable</u> <u>terms</u> when creating an audience.

5. Positioning

- 1. **Relevancy:** All components of an ad, including any text, images, or other media, must be relevant and appropriate to the product or service being offered and the audience viewing the ad.
- 2. **Accuracy:** Ads must clearly represent the company, product, service, or brand that is being advertised.
- 3. Landing pages: Products and services promoted in the ad copy must match those promoted on the landing page, and the destination site may not offer or link to any prohibited product or service.

6. Text in Images

1. Ads must not include added or excessive text that comprises more than 20% of the image.

7. Lead Ads

- 1. Advertisers must not create Lead Ads Questions to request the following types of information without our prior written permission:
 - a. The same or substantially similar information using an Advertiser Question that you could use a Template Question to request;
 - b. Government-issued identifiers;
 - c. Financial information;
 - d. Account numbers;
 - e. Health information;
 - f. Insurance information;
 - g. Usernames or passwords;
 - h. Race or ethnicity;
 - i. Sexual orientation or information about the sexual life of the individual;
 - j. Religion or philosophical beliefs;
 - k. Political affiliation;
 - I. Trade union membership status; or
 - m. Criminal or arrest history.

8. Use of our Brand Assets

1. Ads must not imply a Facebook or Instagram endorsement or partnership of any kind, or an endorsement by any other <u>Facebook Company</u>.

- 2. Ads linking to Facebook or Instagram branded content (including Pages, groups, events, or sites that use Facebook Login) may make limited reference to "Facebook" or "Instagram" in ad text for the purpose of clarifying the destination of the ad.
- 3. All other ads and landing pages must not use our copyrights, <u>Trademarks</u>, or any confusingly similar marks, except as expressly permitted by our <u>Brand Usage</u> <u>Guidelines</u> or the <u>Instagram Brand Guidelines</u>, or with our prior written permission.

9. Data Use Restrictions

- 1. Ensure any ad data collected, received or derived from your Facebook or Instagram ad ("Facebook advertising data") is only shared with someone acting on your behalf, such as your service provider. You are responsible for ensuring your service providers protect any Facebook advertising data or any other information obtained from us, limit their use of all of that information, and keep it confidential and secure.
- Don't use Facebook advertising data for any purpose (including retargeting, commingling data across multiple advertisers' campaigns, or allowing piggybacking or redirecting with tags), except on an aggregate and anonymous basis (unless authorized by Facebook) and only to assess the performance and effectiveness of your Facebook advertising campaigns.
- 3. Don't use Facebook advertising data, including the targeting criteria for your ad, to build, append to, edit, influence, or augment user profiles, including profiles associated with any mobile device identifier or other unique identifier that identifies any particular user, browser, computer or device.
- 4. Don't transfer any Facebook advertising data (including anonymous, aggregate, or derived data) to any ad network, ad exchange, data broker or other advertising or monetization related service.