

The 25th Annual Quest for Excellence® Conference

April 7–10, 2013 | Baltimore Marriott Waterfront Hotel | Baltimore, MD | www.nist.gov/baldrige/qe



Learn how your organization can achieve outstanding performance!
Plan now to join us at the premier showcase of the 2012 Baldrige Award recipients.

- Lockheed Martin Missiles and Fire Control
- MESA
- North Mississippi Health Services
- City of Irving, TX

Join us for our 25th Anniversary Gala on Sunday evening, April 7 as we celebrate 25 years of excellence!

Official Conference of the Malcolm Baldrige National Quality Award



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April 7-10, 2013 | Marriott Baltimore Waterfront | 25th Anniversary Gala, Sunday April 7

Showcasing the best practices of the 2012 Baldrige Award recipients:

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And featuring former Award recipients from all sectors!

Take home role model best practices in leadership; strategic planning; customer focus; measurement, analysis, and knowledge management; workforce focus; operations focus; and learn how to achieve outstanding results for your organization!

Visit www.nist.gov/baldrige for more information on Quest for Excellence. You can also e-mail baldrige@nist.gov or call 301-975-2036. To join our online community and receive e-mail announcements on our events, look for the red envelope on the Baldrige Homepage.



come. learn. network. engage.

with the Malcolm Baldrige National Quality Award recipients and take home solutions to help your organization achieve breakthrough performance and results.