

# WORKFORCE SYSTEM RESULTS

January 1, 2012–March 31, 2012  
Third Quarter, Program Year 2011  
Second Quarter, Fiscal Year 2012



EMPLOYMENT AND TRAINING ADMINISTRATION  
UNITED STATES DEPARTMENT OF LABOR



The Employment and Training Administration (ETA) provides this overview of performance results for the 12-month period ending March 31, 2012. The programs highlighted reinforce ETA's commitment to good jobs for everyone—helping people find good jobs and connecting employers to qualified workers. This commitment supports the Department of Labor's strategic goals of preparing workers for good jobs and ensuring fair compensation, safe and healthy workplaces, health benefits and high quality work-life environments; and providing income security for those not working as well as fostering fair working conditions in the global marketplace.

In the four quarters ending March 31, 2012, ETA programs served nearly 33.5 million people. This is a reduction of slightly over four million in the past four quarters with the majority of this difference reflected in Unemployment Insurance and Wagner-Peyser Employment Service. Although this is good news, the overall high level of participants in all programs reflects a continued need for temporary income support, training and employment services including job search assistance.

Other highlights to note in this report are: 1) completers in the Registered Apprenticeship Program average \$6,550 more in their Six Months' Average Earnings when compared to all the program's exiters; 2) the Trade Adjustment Assistance Program participants, in their Six Months' Average Earnings of \$18,976, exceeded the program's annual goal by more than \$5,000 this quarter; and 3) the literacy/numeracy gains of participants in the Workforce Investment Act Youth Program have increased almost six percentage points over the past three years.

In general, this overview presents program outcomes and results for the most recent four quarters compared to the same four quarters in the prior year. Although many programs report common performance measures outcomes, several programs have specific performance measures. A glossary of performance measures, included in this overview, provides the performance measure definitions for each program. Common performance measures, applicable to many of ETA's programs, focus on obtaining employment, retaining employment, earnings in a six-month period, and acquiring industry recognized credentials to ensure that the nation's youth, adults, and dislocated workers have the skills necessary to succeed in a global environment.

For further information about this overview, please contact ETA's Office of Policy Development and Research at (202) 693-3700. An electronic version is available at **[www.doleta.gov/performance](http://www.doleta.gov/performance)**.

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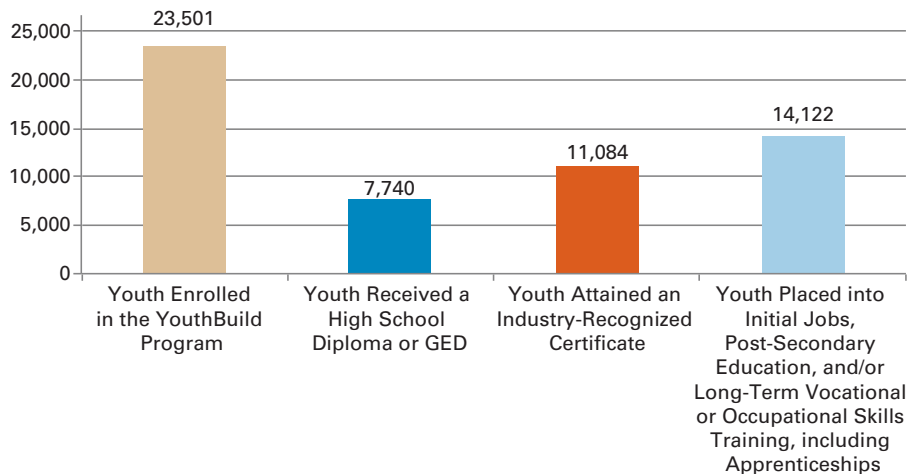
# Quarterly Spotlight: YouthBuild



## Results

As of March 31, 2012, 23,501 youth have been enrolled into YouthBuild. Of those, 7,740 participants have received a high school diploma or GED, 11,084 have attained an industry-recognized certificate, and 14,122 have been placed into initial jobs, post-secondary education, and/or long-term vocational or occupational skills training, including apprenticeships.

### YouthBuild Results as of March 31, 2012



## History

YouthBuild was started in East Harlem, New York, in 1978. It was established as a Government program by Federal statute in 1993. Initially, the U.S. Department of Housing and Urban Development (HUD) was the agency responsible for administering the program. In September 2006, the

YouthBuild Transfer Act (Transfer Act) was signed into law transferring the administration of YouthBuild from HUD to the U.S. Department of Labor (the Department).

YouthBuild is a non-residential, community-based alternative education program that provides classroom instruction and



*Participants cutting studs for new second floor.*

construction skills training to youth between the ages of 16 and 24. The construction skills training is provided to youth at construction work sites. Youth learn valuable skills as they build or rehabilitate housing for low-income or homeless individuals and families in their respective communities. Youth split their time between the construction work site and the classroom, where they earn either a GED or high school diploma. Additionally, YouthBuild provides opportunities for youth to learn to be community leaders, and prepare for college and other postsecondary training or employment. The primary target populations for the YouthBuild program are high school dropouts, youth and adult offenders, youth aging out of foster care, and other at-risk youth populations.



*YouthBuild participants attending CPR/First-Aid Training.*

The Transfer Act allows for greater coordination of YouthBuild with Job Corps, Workforce Investment Act (WIA) Youth Programs, the workforce investment system, including local workforce investment boards (WIBs), American Job Centers, formerly known as One-Stop Career Centers, and their partner programs, while at the same time retaining many of the same affordable housing goals emphasized under the HUD program.

## YouthBuild Program Changes

The Employment and Training Administration (ETA) issued the Final Rule in 2012 to implement the Transfer Act, which establishes YouthBuild in the Department under subtitle D of Title I of the Workforce Investment Act of 1998 (WIA). The Final Rule was published in February 2012 and effective on April 16, 2012. The Final Rule puts into operation the technical modifications to YouthBuild to make it consistent with WIA's job training, education, and employment goals. Moreover, the Final Rule explains how the Transfer Act emphasis on education and workforce investment activities such as occupational skills training, internships, and job shadowing, as well as community service and peer-centered activities, are to be implemented.

## Highlights

### Program Design:

YouthBuild grantees must structure programs so that participants in the program are offered specific educational and related services and activities during at least 50 percent of their participation time, workforce investment activities during at least 40 percent of their participation time, with the 10 percent time remaining designated for YouthBuild participants to conduct leadership development and community service activities, or additional workforce investment activities or educational activities.



*YouthBuild joined Entergy Corporation for the Weatherization Day. Participants weatherized an elderly resident home by replacing incandescent bulbs with energy efficient compact fluorescent light, caulking windows, installing smoke alarms and carbon monoxide detectors.*

### Participant Eligibility:

Programs are now permitted to serve individuals who have dropped out of high school and re-enrolled in an alternative school, if that re-enrollment is part of a sequential service strategy.

### Occupational Skills Training:

Occupational skills training is now expanded to include occupational skills training in non-construction industries such as healthcare, IT or other demand occupations.

### Participant Safety:

The Department-funded YouthBuild grantees must now comply with 20 CFR 667.274, which applies Federal and State health and safety standards to the working conditions under WIA-funded projects and programs. Additionally, YouthBuild grantees are required to provide comprehensive safety training; provide necessary personal protective equipment; and submit required injury incident reports.

### Environmental Protection Act:

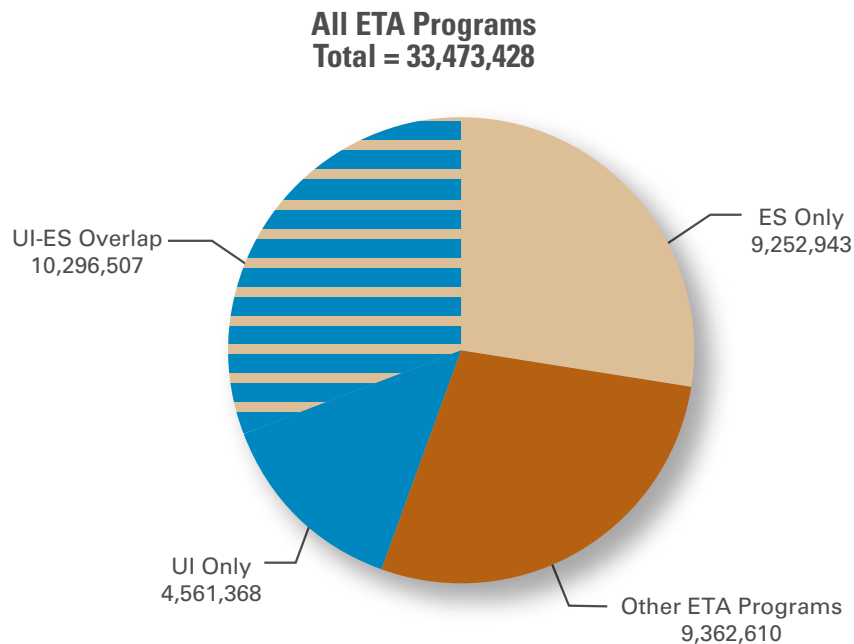
All Federal environmental standards, including National Environmental Policy Act of 1969 (NEPA), must be followed.



*"Once YouthBuild, Always YouthBuild"*

# People Served by Program

In the 12 month period ending March 31, 2012, ETA programs served nearly 33.5 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) served 72 percent of this total, and 69.3 percent of those receiving Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA's other programs provided more comprehensive services to nearly 9.4 million people.



Other ETA Programs	
Registered Apprenticeship <sup>1</sup>	408,016
Indian and Native American Adult	14,471
Job Corps <sup>2</sup>	101,977
National Farmworker Jobs Program	18,660
Senior Community Service Employment Program	84,248
Trade Adjustment Assistance	160,703
Workforce Investment Act (WIA) Adults	6,674,787
WIA Dislocated Workers	1,151,096
Reintegration of Ex-Offenders—Adult <sup>3</sup>	31,908
Indian and Native American Youth <sup>4</sup>	4,073
WIA Youth	258,339
Youth Build <sup>5</sup>	23,191
Youthful Offender Initiative	16,037
Community Based Job Training Grants <sup>5</sup>	240,049
High Growth Job Training Initiative <sup>5</sup>	108,312
National Emergency Grants	66,743
<b>Total</b>	<b>9,362,610</b>

<sup>1</sup> Source: Count includes all active, completed, and cancelled apprentices tracked by Apprenticeship, US Military Apprentices Program, and State Apprenticeship Agency (SAA) states.

<sup>2</sup> Number includes the number of students active on the start date, number of students enrolled during the timeframe, number of graduates separated prior to start date and in the placement service window during the timeframe, and number of former enrollees separated prior to the start date and in the placement service window during the timeframe.

<sup>3</sup> Program-to-Date as of program inception in Spring 2006.

<sup>4</sup> Data reflective of the period from April 1, 2011 through September 30, 2011.

<sup>5</sup> Data reflect Program-to-Date performance.

# Current Appropriations

In general, the following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending March 31, 2012, covers programs operating in Program Year 2011 (July 1, 2011, through June 30, 2012) and programs operating in Fiscal Year (FY) 2012 (October 1, 2011, through September 30, 2012). The funding displayed is from both the FY 2011 appropriation and FY 2012 appropriation. Apprenticeship, Trade Adjustment Assistance (TAA), and Unemployment Insurance (UI) run on a fiscal year cycle whereby March 31, 2012, is the end of the second quarter of FY 2012. All other programs run on the Program Year (PY), from July 1 to June 30, whereby March 31, 2012, is the end of the third quarter of PY 2011.

FY 2012 & PY 2011 Workforce Investment Resources <sup>a,b</sup>	
Apprenticeship <sup>1</sup>	\$27,675,594
Women in Apprenticeship	\$998,000
Dislocated Worker National Reserve <sup>2</sup>	\$223,733,680
Indian and Native American Adult Program <sup>3</sup>	\$42,626,382
Job Corps (Operations) <sup>4</sup>	\$1,418,631,980
National Farmworker Jobs Program <sup>5</sup>	\$78,253,180
Senior Community Service Employment Program	\$449,100,000
Trade Adjustment Assistance Training <sup>6</sup>	\$575,000,000
Unemployment Insurance (UI) Administration	\$3,175,141,619
Wagner-Peyser Act/Employment Service (ES)	\$702,168,848
WIA Adult	\$769,576,240
WIA Dislocated Workers Formula Grant	\$1,061,806,920
Reintegration of Ex-Offenders	\$85,389,878
Youth Activities <sup>7</sup>	\$821,871,503
Indian and Native American Youth Program <sup>7</sup>	\$8,346,349
WIA Youth (Older and Younger)	\$813,525,154
YouthBuild	\$79,840,000
Workforce Innovation Fund <sup>8</sup>	\$124,750,000
<b>TOTAL</b>	<b>\$9,636,563,824</b>

Notes:

- <sup>a</sup> The Full-Year Continuing Appropriations Act, 2011 included a 0.2 percent rescission to all FY 2011 discretionary funds in the Act. This rescission is reflected in all programs operating on a program year in this table.
- <sup>b</sup> The Consolidated Appropriations Act, 2012 (P.L. 112-74) included a 0.189% rescission on all FY 2012 discretionary funds in the Act as well as any advance FY 2012 discretionary funds provided for in any prior year appropriations Act. Apprenticeship, UI Administration, Dislocated Worker National Reserve, Dislocated Worker Formula Grant, Adult, and Job Corps programs reflect this rescission.
- <sup>1</sup> Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed above support Federal staff who provide technical assistance for Registered Apprenticeship programs.
- <sup>2</sup> The Dislocated Worker National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker programs, and special assistance for Adults/Dislocated Worker programs.
- <sup>3</sup> The total appropriation is \$52,652,484; \$10,026,102 was transferred to the Department of Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.
- <sup>4</sup> The total appropriation is \$1,704,864,600 with \$1,570,931,980 for Operations, \$104,801,000 for Construction, and \$29,131,620 for expenses. \$152,300,000 was transferred from Operations to the Department of Agriculture/Forest Service.
- <sup>5</sup> The total appropriation is \$84,450,760; \$5,688,600 is set aside for migrant and seasonal housing and \$508,980 is set aside for technical assistance and training.
- <sup>6</sup> The total appropriation for Federal Unemployment Benefits and Allowances is \$1,100,100,000 and includes \$482,100,000 for TAA benefits and \$43,000,000 for Wage Insurance.
- <sup>7</sup> The total Youth Activities appropriation is \$825,913,862; the total Indian and Native American Youth Program appropriation is \$12,388,708, of which \$4,042,359 was transferred to the Department of Interior/Bureau of Indian Affairs per P.L. 102-477.
- <sup>8</sup> The Full-Year Continuing Appropriations Act, 2011 appropriated funds to establish the Workforce Innovation Fund.

# Government Performance and Results Act Goals (GPRA)

<http://www.doleta.gov/performance/goals/gpra.cfm>

On January 4, 2011, President Obama signed H.R. 2142, the “GPRA Modernization Act of 2010,” which became Public Law 111-352. The new law required Federal agencies to set clear performance goals that can be accurately measured and publicly reported in a more transparent way. The following table contains performance indicators, arrayed by program, which represent the key results that ETA programs work to achieve. Performance goals for the employment and training programs listed are established in the budget process. The goals are set at the higher end to be “ambitious” within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual States or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The following table reflects PY 2011 (July 1, 2011 - June 30, 2012) goals for most programs and FY 2012 (October 1, 2011 - September 30, 2012) goals for Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship Programs. Cost per Participant is not displayed because it is an annual measure.

Government Performance and Results Act Goals		
	Annual Goal	Results as of 03/31/12 <sup>1</sup>
<b>Foreign Labor Certification</b>		
Process Employer Labor Condition Application for H-1B Professional Specialty Temporary Programs within Seven Days	100%	100%
Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing	81%	75%
Percent of Accepted H-2A Applications Processed within 15 Days	57%	75%
Process of H-2B Applications within 60 Days of Receipt	72%	100%
<b>Indian and Native American Adult Program</b>		
Entered Employment Rate <sup>2</sup>	54%	54.2%
Employment Retention Rate <sup>3</sup>	69.6%	74.8%
Six Months' Average Earnings <sup>4</sup>	\$9,363	\$10,253
<b>Indian and Native American Youth Program<sup>5</sup></b>		
Education Attainment for Dropouts	N/A	7%
Participants Who Attained Two or More Goals	N/A	94%
<b>Job Corps</b>		
Placement in Employment or Education Rate	66.3%	73%
Attainment of Degree or Certificate Rate	57%	65%
Percentage of Students Who Achieve Literacy or Numeracy Gains	60%	65%
<b>National Electronic Tools/Employment and Training Administration (ETA) Internet Based Assistance</b>		
Combined Site Visits for CareerOneStop, America's Service Locator, and O*NET	40,000,000	44,282,208
<b>National Emergency Grants</b>		
Entered Employment Rate	61%	76%
Employment Retention Rate	77.1%	87.9%
Six Months' Average Earnings	\$12,953	\$18,942



<b>Government Performance and Results Act Goals</b>		
	<b>Annual Goal</b>	<b>Results as of 03/31/12<sup>1</sup></b>
<b>National Farmworker Jobs Program (NFJP)</b>		
Entered Employment Rate	79.7%	83.5%
Employment Retention Rate	70.1%	80.6%
Six Months' Average Earnings	\$8,654	\$10,068
<b>Reintegration of Ex-Offenders (formerly Prisoner Reentry Initiative)<sup>6</sup></b>		
Entered Employment Rate	58.1%	58.2%
Employment Retention Rate	64.9%	68%
Six Months' Average Earnings	\$9,456	\$9,809
Percent of Participants Re-arrested for a New Crime or Re-incarcerated for Revocation of Parole or Probation Violation within One Year from Release from Prison <sup>7</sup>	22%	14%
<b>Registered Apprenticeship</b>		
Entered Employment Rate	63.6%	70.6%
Employment Retention Rate	79.1%	85.6%
Six Months' Average Earnings	\$19,352	\$22,805
<b>Senior Community Service Employment Program</b>		
Entered Employment Rate	44.1%	39.1%
Employment Retention Rate	64.5%	66.2%
Six Months' Average Earnings	\$6,984	\$7,710
<b>Trade Adjustment Assistance</b>		
Entered Employment Rate	58%	67.7%
Employment Retention Rate	83.2%	90.6%
Six Months' Average Earnings	\$13,248	\$18,632
<b>Unemployment Insurance</b>		
Percent of Intrastate Payments Made Timely	85.7%	84.4%
Detection of Recoverable Overpayments	52.3%	67.4%
Entered Employment Rate for Unemployment Insurance Claimants	56.4%	61.2% <sup>8</sup>
Percent of Employer Tax Liability Determinations Made Timely	86.9%	88.2%
<b>Wagner-Peyser Employment Service<sup>9</sup></b>		
Entered Employment Rate	46.6%	50.3%
Employment Retention Rate	70.6%	78.4%
Six Months' Average Earnings	\$12,602	\$14,200

## Government Performance and Results Act Goals

	Annual Goal	Results as of 03/31/12 <sup>1</sup>
<b>Workforce Investment Act Adult Program<sup>10</sup></b>		
Entered Employment Rate	53.1%	56.5%
Employment Retention Rate	73.1%	80.7%
Six Months' Average Earnings	\$12,865	\$13,502
<b>Workforce Investment Act Dislocated Worker Program<sup>11</sup></b>		
Entered Employment Rate	49.7%	60.6%
Employment Retention Rate	78%	83.7%
Six Months' Average Earnings	\$15,418	\$16,674
<b>Workforce Investment Act Youth Program</b>		
Placement in Employment or Education Rate	53.3%	63.4%
Attainment of Degree or Certificate Rate	54.7%	61.9%
Percentage of Students Who Achieve Literacy and Numeracy Gains of One Adult Basic Education Level	40.4%	43.9%
<b>YouthBuild<sup>12</sup></b>		
Placement in Employment or Education Rate	41.7%	47.1%
Attainment of Degree or Certificate Rate	60%	62.4%
Percentage of Students Who Achieve Literacy and Numeracy Gains	52%	56.8%
<b>Workforce Investment Act Youthful Offender Initiative</b>		
Placement Rate for Out-of-School Youth Ages 18 and Above <sup>13</sup>	55.5%	22.4%
Recidivism Rate for Youth Ages 14 to 17	16%	45.3%
Recidivism Rate for Youth Ages 18 to Above	17%	33%

<sup>1</sup> Cumulative four quarters unless otherwise indicated.

<sup>2</sup> Entered Employment Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: July 1, 2010 – June 30, 2011.

<sup>3</sup> Employment Retention Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: January 1, 2010 – December 31, 2010.

<sup>4</sup> Average Earnings are based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: January 1, 2010 – December 31, 2010.

<sup>5</sup> WIA regulations allow the Native American youth program 90 days to submit the annual youth report. Since the March 31st report is considered the "annual" report, grantees are given until June 30th to submit their report. As a result, the majority of youth reports for March 31, 2012 have not been submitted as of the date of this publication. Therefore these data represent the period April 1, 2011 through September 30, 2011.

<sup>6</sup> Program-to-Date data as of program inception in Spring 2006.

<sup>7</sup> Target based on Program Goal to reduce the recidivism rate by half of the national rate.

<sup>8</sup> Reemployment for year ending December 31, 2011—all state agencies except Virgin Islands reporting all four quarters.

<sup>9,10,11</sup> Measures exclude GU. The Average Earnings indicator is calculated by dividing the total earnings by total people counted in the Employment Retention Rate, and not calculated as an average of all states' average earnings.

<sup>12</sup> Due to the long-term nature of participant activity and performance outcomes, the results are Program-to-Date for the second cycle of YouthBuild grants, awarded in 2007, and completing in 2010.

<sup>13</sup> Program-to-Date for currently operating projects.

# Indian and Native American Adult Program (INAP)

<http://www.doleta.gov/dinap/>

## Program Description

The Indian and Native American Program (INAP) provides employment and training grants to Indian Tribes, nonprofit tribal organizations, Alaska Native entities, and Native Hawaiian organizations with comprehensive employment and training services designed to increase the ability of program participants to compete in the new global economy and promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities.

## Quarter Highlights

The Alu Like, Inc., Workforce Investment Act, Section 166 Program is a statewide system consisting of a network of five Island Centers and a centralized statewide management system. Local Island Advisory Councils guide their Island Centers located on Hawai'i, Kaua'i, Lāna'i, Maui, Moloka'i and O'ahu. The central office is located on the island of O'ahu in Honolulu, Hawaii. The Alu Like, Inc. reports that out of 666 participants served this quarter and 99 exiters, 78 participants entered employment in Hawaii's Career Pathways occupational areas of health services, business, industrial and engineering technology, and public and human services. For this period, the Alu Like, Inc.'s average hourly wage was \$11.89. The Alu Like, Inc. utilizes a Return on Investment Analysis, designed by IBM. The analysis demonstrates a 276 percent return on investment (\$644,297.21 return on the Federal investment).

## Program Performance

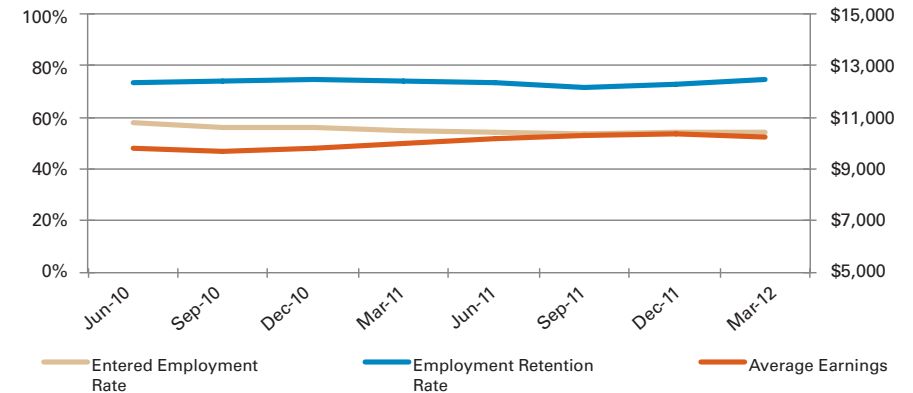
Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Entered Employment Rate*	54.6%	54.2%
Employment Retention Rate**	73.8%	74.8%
Average Earnings***	\$9,970	\$10,253

\* Entered Employment Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: July 1, 2010 – June 30, 2011.

\*\* Employment Retention Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: January 1, 2010 – December 31, 2010.

\*\*\* Average Earnings are based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: January 1, 2010 – December 31, 2010.

## Performance in the Past Eight Quarters



## Analysis

Using current wage record data:

- The Employment Retention Rate for the 12 month period ending March 31, 2012 was 74.8 percent, reflecting an increase of one percentage point when compared to the same period last year.
- The Average Earnings for the 12 month period ending March 31, 2012 was \$10,253. This reflects an increase of \$283 when compared to the same period last year.
- The Entered Employment Rate for the 12 month period ending March 31, 2012 was 54.2 percent. This reflects a decrease of 0.4 percentage points when compared to the same time period last year.

Using current grantee supplemental data:

- This quarter, 12,906 individuals received services and 545 people entered employment. The number of people entering employment increased by 25 compared to the previous quarter.
- INAP served 14,471 individuals during the 12 month period ending on March 31, 2012. This reflects an increase of 339 more people served when compared to the same time period last year.
- 1,944 individuals received Work Experience training for the 12 month period ending March 31, 2012.
- 5,851 individuals received training services, 193 of which received On-the-Job Training and 49 on Entrepreneurial and Small Business training for the 12 month period ending March 31, 2012.

# National Farmworker Jobs Program (NFJP)

<http://www.doleta.gov/msfw>

## Program Description

The National Farmworker Jobs Program (NFJP) assists migrants, other seasonally employed farmworkers, and their families in achieving economic self-sufficiency and stability through job training and other services that address their employment related needs. New job skills training in occupations with higher wages are offered, as well as supportive services that help farmworkers stabilize their employment in agriculture. Assistance from the NFJP is accessed directly through the grantee organizations and local American Job Centers, formerly known as One-Stop Career Centers.

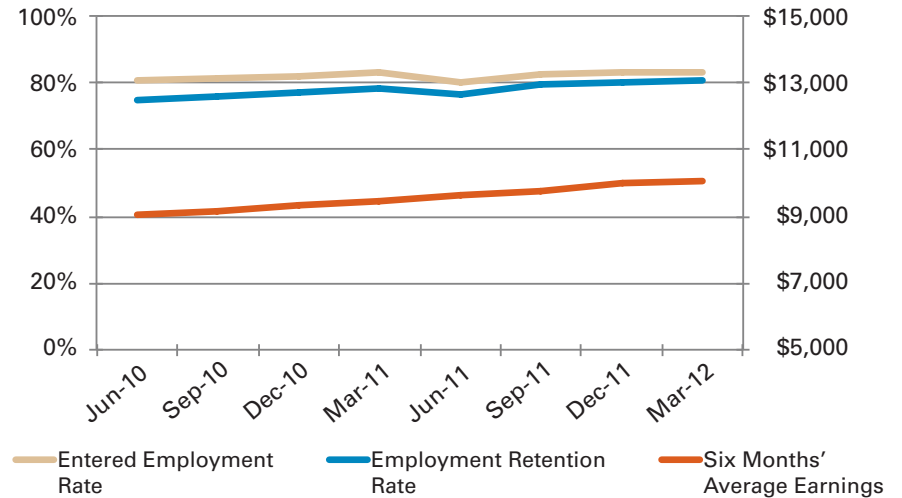
## Quarter Highlights

Through Telamon Corporation's outreach efforts, C. S. Lopez was located at a migrant camp in Ingold, North Carolina, and was enrolled into the NFJP in July 2011. Married with two young children, Mr. Lopez was looking for stable employment and a new career opportunity. He participated in a work experience activity with the Sampson County Sheriff's Department in Clinton, North Carolina. Mr. Lopez performed his duties and responsibilities extremely well and, upon completion of the work experience, was hired as a full-time office assistant with benefits in January 2012. Mr. Lopez is grateful to the NFJP and Telamon for being instrumental in helping him find a job where he can earn a decent salary that supports his family.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Entered Employment Rate	83.3%	83.5%
Employment Retention Rate	78.6%	80.6%
Six Months' Average Earnings	\$9,434	\$10,068

## Performance in the Past Eight Quarters



## Analysis

- The Entered Employment Rate of 83.5 percent significantly exceeds the program's performance goal of 79.7 percent and is slightly higher than the results for the same four quarters one year ago.
- The Employment Retention Rate of 80.6 percent exceeds the performance goal of 70.1 percent and is two percentage points higher than one year ago.
- The Six Months' Average Earnings result of \$10,068 is well over the goal of \$8,654 and increased considerably (over \$600) from the same reporting period one year ago.



# Senior Community Service Employment Program (SCSEP)

<http://www.doleta.gov/seniors>

## Program Description

Authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may benefit from unsubsidized employment in the public and private sectors.

## Quarter Highlights

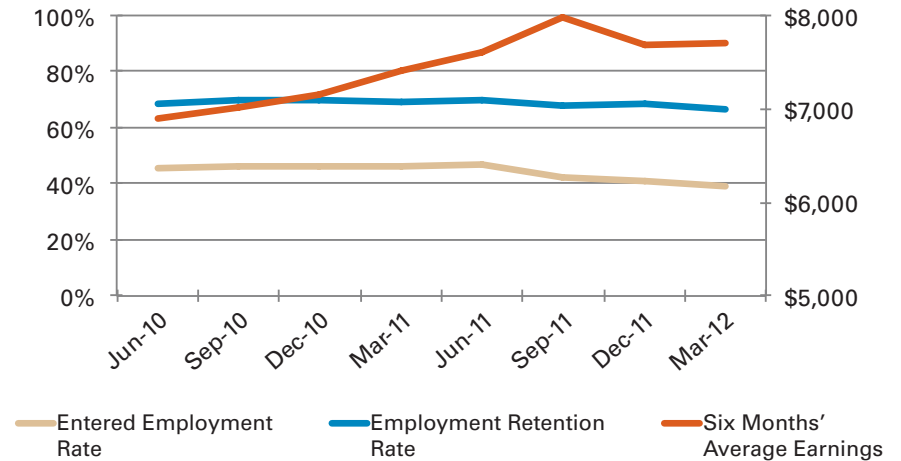
Valentine's Day was very special this year at the Old Presbyterian Meeting House in Alexandria, VA, which hosted the latest event in Senior Services of Alexandria' Speaker Series: "Staying Connected: Employment and Volunteer Opportunities for Seniors in Alexandria." Over 80 attendees learned about the wealth of volunteer, employment, and mentoring options available to seniors in Alexandria who want to stay actively engaged in the community, as well as share their wisdom, experience, and talents.

In addition, the audience heard presentations about American Association of Retired Persons (AARP)'s Workforce Program, the National Council on Aging's Senior Community Service Employment Program, and several volunteer organizations that make connections for seniors.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Entered Employment Rate	46.5%	39.1%
Employment Retention Rate	69.3%	66.2%
Six Months' Average Earnings	\$7,414	\$7,710

## Performance in the Past Eight Quarters



## Analysis

53,305 people were served by the program during this quarter. All received training. SCSEP participants recorded 9,041,316 hours of community service this quarter.

Rolling four quarter performance results indicate that the SCSEP is meeting or exceeding two of its GPRA performance goals.

- The Employment Retention Rate of 66.2 percent exceeded the PY 2011 target by 1.7 percentage points.
- The Six Months' Average Earnings of \$7,710 exceeded its target by \$726.
- The Entered Employment Rate of 39.1 percent is below the PY 2011 target by five percentage points.
- A total of 1,981 people found jobs.

# Wagner-Peyser Employment Service

[http://www.doleta.gov/Programs/Wagner\\_Peyser.cfm](http://www.doleta.gov/Programs/Wagner_Peyser.cfm)

## Program Description

Wagner-Peyser Employment Service is an integral part of the American Job Center Network, formerly known as One-Stop Career Centers, delivery system, which provides universal access to workers, job seekers, and businesses. The Employment Service focuses on providing a variety of employment related services including but not limited to job search assistance, job referral, and placement assistance for job seekers, re-employment services to unemployment insurance claimants, and recruitment services to employers with job openings. Services are provided in one of three modes of delivery approaches: self-service, facilitated self-help service, and staff-assisted service.

## Quarter Highlights

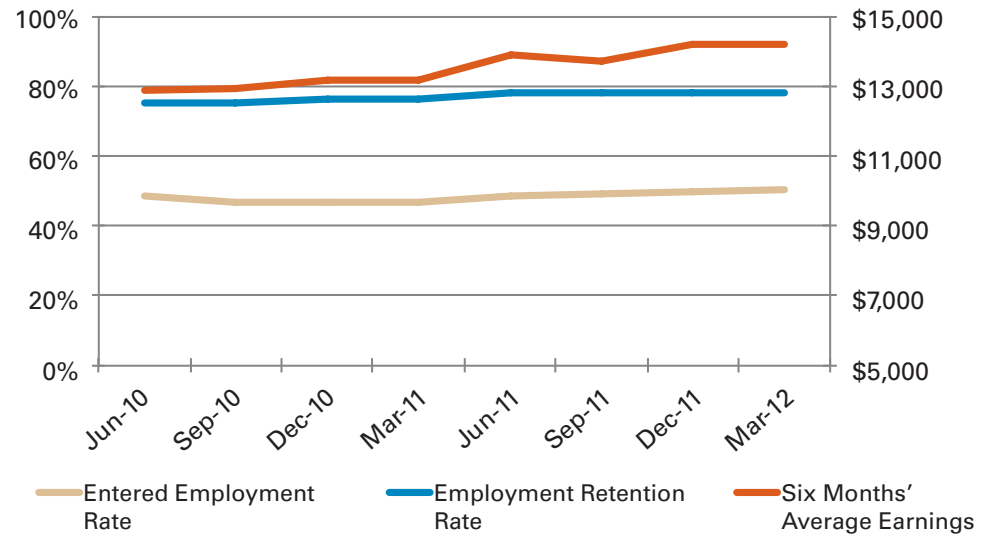
Looking to improve her earning potential, Nicole M. participated in the Wagner-Peyser/WIA funded programs offered by the Baltimore County, Maryland, Liberty Center location in Randallstown. She had recently completed an Associate's Degree in Nursing at Baltimore County Community College and had secured employment as a nurse extern at Good Samaritan Hospital, earning \$13.26 per hour. After receiving career counseling and training provided by the workforce center, Nicole completed a nursing licensure exam review course, and received her registered nursing licensure. She was then able to secure employment as a Registered Nurse at Good Samaritan Hospital earning \$24.75 per hour.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Entered Employment Rate	47%	50.3%
Employment Retention Rate	76.3%	78.4%
Six Months' Average Earnings	\$13,202	\$14,200*

\* It is worth noting that the Six Months' Average Earnings indicator will from now on be calculated by dividing total earnings by total people counted in Employment Retention Rate, and will not be calculated as an average of all states' average earnings.

## Performance in the Past Eight Quarters



## Analysis

- The Employment Service served 19,549,450 people over the past four quarters.
- The Entered Employment Rate measured 50.3 percent, 3.3 percentage points over the previous year's same quarter results and almost four percentage points above the annual GPRA goal.
- The Employment Retention Rate for the third quarter measured at 78.4 percent, over two percentage points from the same period one year ago, and eight percentage points over the GPRA goal.
- The Six Months' Average Earnings measure is \$1,000 more than what it was one year ago and over \$1,500 more than the GPRA goal.

# Workforce Investment Act Adult Program

[http://www.doleta.gov/programs/general\\_info.cfm](http://www.doleta.gov/programs/general_info.cfm)

## Program Description

The Workforce Investment Act (WIA) Adult Program helps prepare low-skill adult workers for good jobs through formula grants to States. States use the funds to provide employment and training services through a network of American Job Centers, of which there are 2,767 across the United States.

WIA provides employment and training services at three broad service levels to job seeker customers: core, intensive and training. These services are provided at a level which most efficiently meets their needs to achieve gainful employment. The program is also designed to assist employer customers meet their needs for skilled workers.

Adult Programs serve the broadest range of individuals, including but not limited to public assistance recipients, Unemployment Insurance claimants, Veterans, people with disabilities, dislocated workers, migrant and seasonal farmworkers, Indian and Native Americans, and workers age 55 or older.

## Quarter Highlights

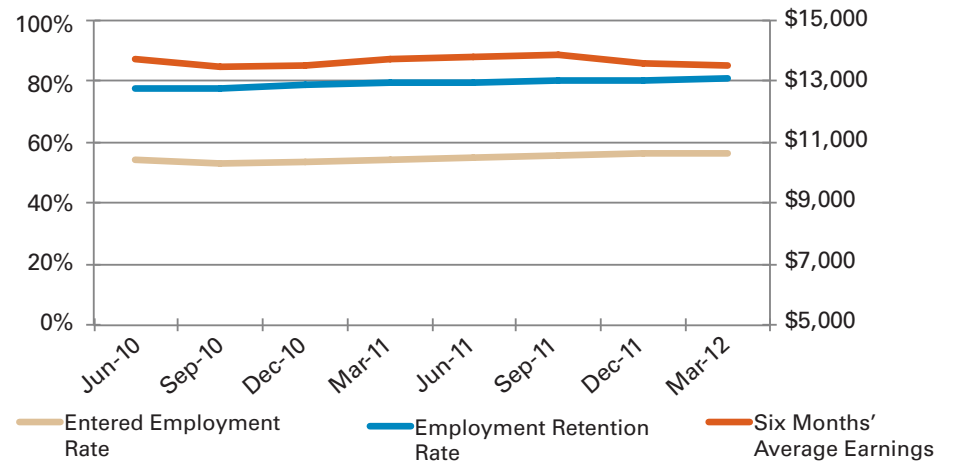
Six months after participating in the Lean Manufacturing Program funded by the Workforce Investment Board, MacroAir reported a 30 percent increase in sales, allowing the company to hire additional employees. The family-owned company specializes in manufacturing high volume, low speed fans. The Workforce Investment Board, with WIA Adult funding, was able to offset MacroAir's new employee training costs while on the job. "We are very proud of the immediate and long-term results of this partnership that has helped manufacturers grow and profit in this difficult economy," said Ed Boyd, President and CEO of MacroAir.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Entered Employment Rate	54.4%	56.5%
Employment Retention Rate	79.6%	80.7%
Six Months' Average Earnings	\$13,738	\$13,502*

\* It is worth noting that the Six Months' Average Earnings indicator will from now on be calculated by dividing total earnings by total people counted in Employment Retention Rate, and will not be calculated as an average of all states' average earnings.

## Performance in the Past Eight Quarters



## Analysis

- The WIA Adult Program served 2,617,112 people this quarter.
- The Entered Employment Rate was 56.5 percent, a little over two percentage points above what it measured one year ago.
- The Employment Retention Rate of 80.7 percent measured a little over one percentage point higher than what it had been one year ago and well over the projected target.
- The Six Months' Average Earnings measure was \$13,502, slightly lower than what it measured one year ago but well over its target goal. This is a good indication that participants are finally starting to have earnings that are closer to what they were earning prior to when the economic downturn occurred.
- All results indicate that employers continue to hire and that workers are finding jobs and remaining employed.

# Workforce Investment Act Dislocated Worker Program

[http://www.doleta.gov/programs/general\\_info.cfm](http://www.doleta.gov/programs/general_info.cfm)

## Program Description

The Workforce Investment Act Dislocated Worker Program funds services to support the reemployment of laid-off workers. The Department of Labor allocates 80 percent of funds by formula to the States. States in turn, allocate the funds to their local workforce investment areas. Additionally, the Secretary of Labor may use the remaining 20 percent for National Emergency Grants—these specially targeted funds can infuse resources to areas suffering most from plant closings, mass layoffs, or job losses due to natural disasters or military base realignment and closures.

## Quarter Highlights

After losing her management position due to operations closure, Sarah Mixen decided to return to school. With help from the Local Workforce Investment Area (LWIA) 12, District 14, funded by the Dislocated Worker Program, Sarah enrolled in Sauk Valley Community College in Illinois. In May 2012, Sarah will graduate with a degree in accounting. While in college, Sarah was also able to secure an internship program with a local accounting firm.

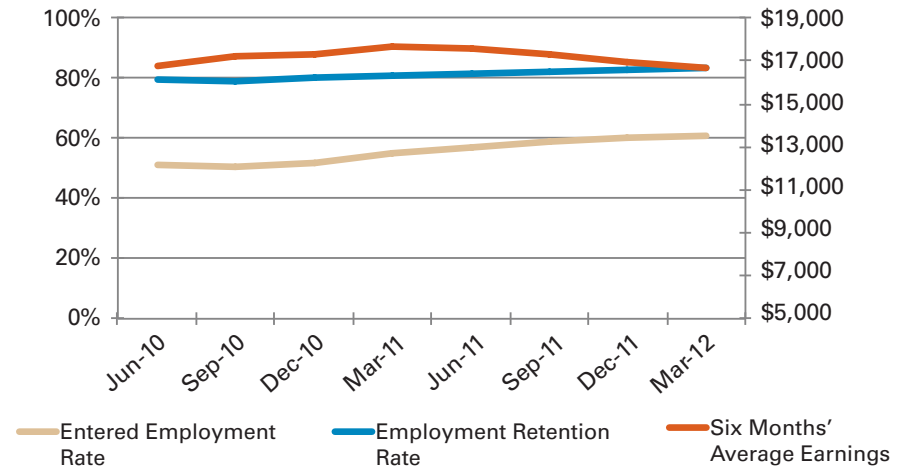
The Dislocated Worker Program was able to help her get the training she needed while raising and providing for a family of four. Sarah looks forward to her career in accounting.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Entered Employment Rate	54.8%	60.6%
Employment Retention Rate	80.9%	83.7%
Six Months' Average Earnings	\$17,654	\$16,674*

\* It is worth noting that the Six Months' Average Earnings indicator is calculated by dividing total earnings by total people counted in Employment Retention Rate, and not calculated as an average of all states' average earnings.

## Performance in the Past Eight Quarters



## Analysis

- The WIA Dislocated Worker Program served 566,137 people this quarter.
- The Entered Employment Rate was 60.6 percent, and continues to be six percentage points higher than one year ago.
- The Employment Retention Rate for this quarter was 83.7 percent, almost three percentage points higher than what it was one year ago and higher than the projected target.
- The Six Months' Average Earnings measured at \$16,674, below the earnings for the same time period one year ago but higher than the GPRA projected target.



# National Emergency Grants (NEG)

<http://www.doleta.gov/neg>

## Program Description

National Emergency Grants (NEGs) are discretionary awards intended to temporarily expand service capacity at the State and local levels by providing funding assistance in response to significant economic events. Significant events are those that create a sudden need for assistance that cannot reasonably be expected to be accommodated within the ongoing operations of the Workforce Investment Act Dislocated Worker Formula Program.

Significant dislocation events include: business closures, mass layoffs, realignment and closure of military installations, and disasters declared eligible for public assistance by the Federal Emergency Management Agency.

## Quarter Highlights

ETA awarded a \$5 million NEG to provide reemployment services to about 1,000 workers affected by the closure of two oil refineries and a corporate office in Pennsylvania. The grant will serve former workers of ConocoPhillips, located in Trainer; Sunoco, Inc. (Sunoco), located in Marcus Hook; and the Sunoco marketing headquarters in Philadelphia, as well as contractors previously employed at these facilities.

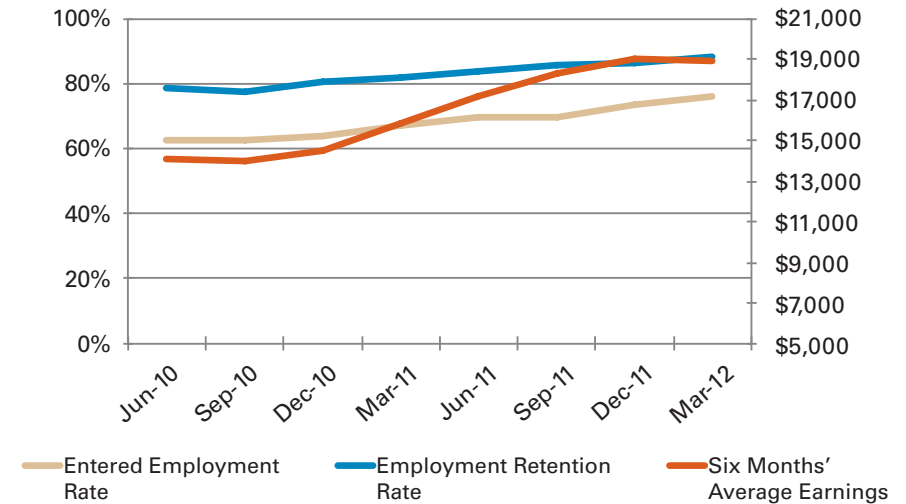
ETA awarded \$16,532,485 in supplemental funds for approximately 2,200 temporary jobs to assist with ongoing cleanup and recovery efforts following the tornado that devastated Joplin, Missouri. This supplement brings the total amount awarded under this grant to \$36,319,488.

ETA awarded a \$1,045,616 NEG to assist approximately 175 workers laid off by three contractors - Battelle Energy Alliance, Bechtel BWXT Idaho LLC, and CH2M WG Idaho LLC - working for the Idaho National Laboratory in Idaho Falls, Idaho. The grant will provide reemployment services to help workers with highly specialized skills obtain new skills that are needed by expanding local industries.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Entered Employment Rate	66.9%	76%
Employment Retention Rate	81.9%	87.9%
Six Months' Average Earnings	\$15,861	\$18,942

## Performance in the Past Eight Quarters



## Analysis

- The NEG Program served 66,743 people during the cumulative four quarter reporting period.
- 5,452 individuals who completed NEG services were reported to have found jobs this quarter and 16,781 individuals found jobs during the cumulative four quarter reporting period.
- At 76 percent, the Entered Employment Rate for the reporting period increased significantly when compared to the same period last year and exceeds the performance goal of 61 percent.
- At 87.9 percent, the Employment Retention Rate for the reporting period is higher than the retention rate for the same period last year and exceeds the performance goal of 77.1 percent.
- At \$18,942, the Six Months' Average Earnings is significantly higher than the same period last year, and significantly exceeds the performance goal of \$12,953.

# H-1B and Permanent Foreign Labor Certification (PERM)

<http://www.foreignlaborcert.doleta.gov>

## Program Description

H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills that are not available in sufficient supply in the U.S. workforce. PERM allows employers to permanently hire foreign workers when there are not sufficient numbers of U.S. workers who are able, willing, qualified, and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

## Quarter Highlights

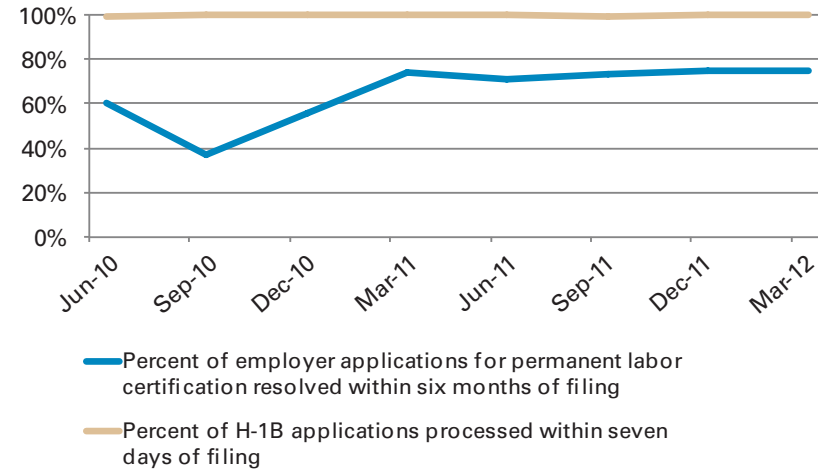
The Office of Foreign Labor Certification (OFLC) has repositioned staff resources to increase program integrity by conducting more audit examinations and supervised recruitments in the PERM program.

Employer filings under the H-1B program continue to increase as economic recovery continues; approximately 11 percent increase this reporting period compared to the same four quarter reporting period one year ago.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Percent of H-1B Applications Processed within Seven Days of Filing	100%	100%
Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing	74%	75%

## Performance in the Past Eight Quarters



## Analysis

- The number of H-1B applications processed within seven business days held steady at 100 percent from the same four quarter reporting period one year ago. Of the total 370,418 H-1B applications processed over the past four quarters, 369,698 were completed within seven business days of the filing date.
- The number of PERM applications resolved in six months increased by one percentage point from the same four quarter reporting period one year ago. Of the 49,652 PERM applications processed over the past four quarters, 37,223 were processed within six months of the filing date.

# H-2A and H-2B Foreign Labor Certification Programs

<http://www.foreignlaborcert.doleta.gov>

## Program Description

H-2A labor certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B labor certification permits employers to hire foreign workers to come to the United States and perform temporary nonagricultural work, which must be one-time, seasonal, peak load, or intermittent in nature.

## Quarter Highlights

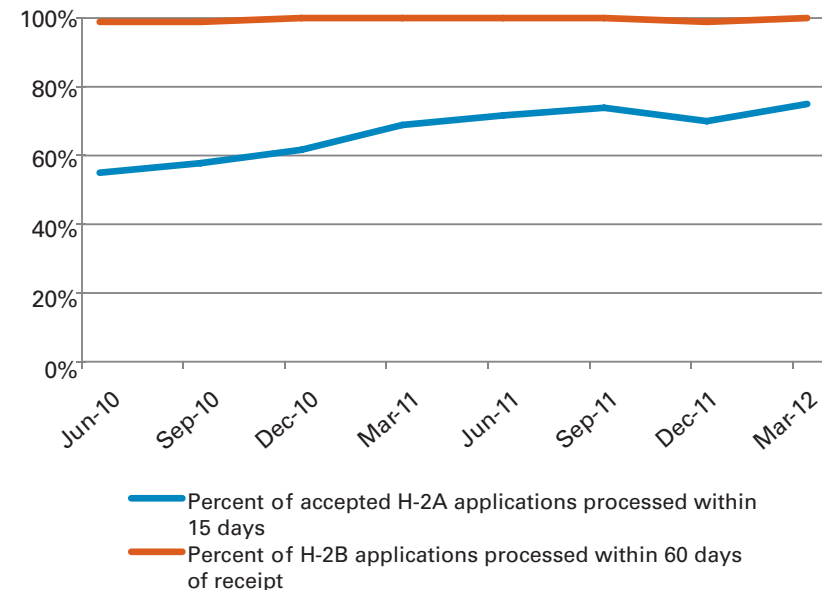
The Office of Foreign Labor Certification (OFLC) has implemented new regulations governing the H-2A temporary agricultural labor certification program and a set of program initiatives designed to improve customer service and processing efficiency.

Beginning FY 2012, OFLC adjusted the calculation of its H-2A performance measure to align with the new regulations.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Percent of Accepted H-2A Applications Processed within 15 Days	69%	75%
Percent of H-2B Applications Processed within 60 Days	99%	100%

## Performance in the Past Eight Quarters



## Analysis

- The percentage of H-2A applications processed within 15 calendar days increased six percentage points from the same four quarter reporting period one year ago. Of the 5,012 H-2A applications processed within the last four quarters, 3,741 were processed within 15 calendar days of the filing date.
- The percentage of H-2B applications processed within 60 calendar days increased from 99 to 100 percent when compared with the same reporting period one year ago. Of the 4,318 H-2B applications processed within the last four quarters, 4,297 of them were processed within 60 calendar days of the filing date. The improved timeliness is a direct result of the Department's implementation of a 2008 Final Rule which included an attestation-based case processing model instead of an evidence-based program model.

# Reintegration of Ex-Offenders (RExO-Adult)

[http://www.doleta.gov/RExO/eta\\_default.cfm](http://www.doleta.gov/RExO/eta_default.cfm)

## Program Description

The Reintegration of Ex-Offenders – Adult Program (RExO-Adult) is an employment-centered program that seeks to strengthen urban communities that have large numbers of returning prisoners. The program incorporates mentoring, job training, and other comprehensive transitional services. It is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to improve community life.

## Quarter Highlights

Connection Training Services (CTS) in Philadelphia, PA has been a RExO-Adult grantee for all four generations. They have had consistent high performance as a grantee and shared the following success story from their fourth generation grant:

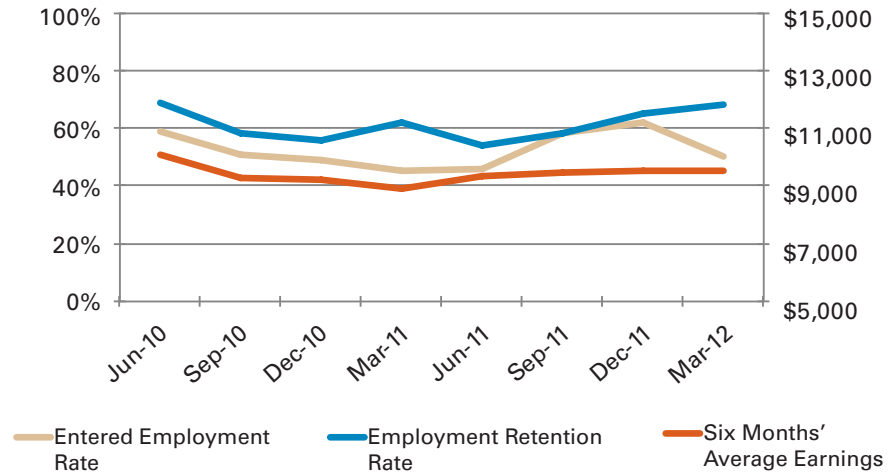
Constance had spent a significant number of the past 18 years in and out of prison. At 45 years old, with no prior work history, she came to CTS and was enrolled in January 2012. In late February, through the efforts of CTS, she got her first job as a restaurant server. She continued to work with CTS staff while employed and has also completed PENNDOT Flagger Certification, to further improve her employment opportunities.

## Program Performance

Performance Measure	Program-to-Date Ending 03/31/11*	Program-to-Date Ending 03/31/12*	Quarter Ending 03/31/12
Entered Employment Rate	58%	58%	50%
Employment Retention Rate	68%	68%	68%
Six Months' Average Earnings	\$9,914	\$9,809	\$9,525

\* Program-to-Date data is as of program inception in Spring 2006.

## Performance in the Past Eight Quarters



## Analysis

- 2,030 participants were served in this quarter, approximately 130 fewer than in the previous quarter. This decrease reflects the fact that Generation 3 grants have closed out, leaving Generation 4 as the only generation currently in operation.
- 4,485 participants have received certificates Program-to-Date and 87 have obtained a high school diploma or GED.
- The RExO-Adult program continues to perform strongly in meeting the GPRA goals. As of the end of the third quarter of PY 2011, the program is meeting all GPRA goals.
- The Entered Employment Rate decreased in the third quarter compared to the second quarter, possibly due to the ending of the Generation 3 grants before all follow-up data on recent exiters could be captured.
- The Employment Retention Rate held steady from the previous quarter and the Six Months' Average Earnings increased slightly from the second quarter.



# Registered Apprenticeship

<http://www.doleta.gov/oa>

## Program Description

Since 1937, Registered Apprenticeship Programs have continued to meet the skilled workforce needs of America's industry by training millions of qualified individuals for lifelong careers. Registered Apprenticeship helps mobilize America's workforce with structured, on-the-job learning in traditional industries such as construction and manufacturing, as well as new emerging industries such as health care, information technology, energy, and telecommunications. Registered Apprenticeship connects job seekers who want to learn new skills with employers looking for qualified workers, resulting in a workforce with industry-driven training and employers with a competitive edge.

## Quarter Highlights

In April 2006, one could not have predicted the impact the Registered Apprenticeship Program would have inside the Indiana Department of Correction (IDOC). Graduates of the program have greatly enhanced their chances of a successful return to society, as a number of ex-offenders are using their Registered Apprenticeship certification to help attain meaningful employment. To date, there have been more than 20 graduation ceremonies, over 1,900 graduates, a current apprentice enrollment that exceeds 2,200, and more than 50 registered occupations in which offenders can enroll. Graduates that have been out of prison anywhere from six months to more than four years, have a return rate of 22 percent compared to the entire IDOC population which is around 37 percent.

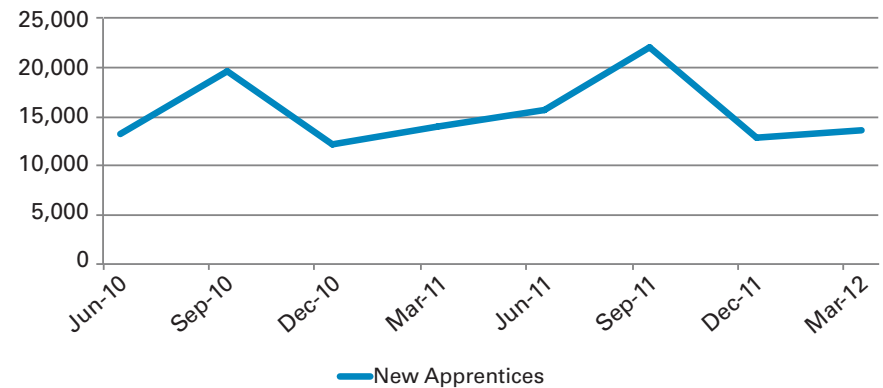
## Program Performance

Performance Measure	Quarter Ending 03/31/11	Quarter Ending 03/31/12
<b>Apprentices</b>		
Total Apprentices (Active Apprentices)*	241,256	239,706
New Apprentices	13,946	13,584
<b>Programs</b>		
New Programs	222	179
Programs Maintained Total (Active Programs)*	13,278	12,308
Number of New Programs in High Growth Industries	189	152

Source: Registered Apprenticeship Partners Information Management Data System (RAPIDS); data managed by Department of Labor staff only.

\* Running Total of active apprentices/programs during the quarter.

## Performance in the Past Eight Quarters



Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Entered Employment Rate	65.3%	70.6%
Employment Retention Rate	82.0%	85.6%
Six Months' Average Earnings	\$21,198	\$22,805

## Analysis

- During the quarter, 11,575 program participants nationwide completed their apprenticeship and received a credential that is portable, industry recognized, and can provide a pathway to middle class and sustainable careers.
- 179 new Registered Apprenticeship Programs were initiated during the quarter, including 152 new programs in high growth industries.
- The Entered Employment Rate for participants who completed their Registered Apprenticeship Program was 86 percent, over 15 percent higher than for all program exiters (70.6 percent) that either completed or cancelled. The result shows it pays to stay.
- The Employment Retention Rate for program completers was 87.8 percent, over two percent higher than for all program exiters (85.6 percent).
- The Six Months' Average Earnings for program completers was \$29,364, which is \$6,559 more than for all program exiters (\$22,805).

# Trade Adjustment Assistance (TAA)

<http://www.doleta.gov/tradeact/>

## Program Description

The Trade Adjustment Assistance (TAA) Program is an integral part of the comprehensive workforce development system. The program is essential to helping workers dislocated by foreign trade to adjust to changing market conditions and shifting skill requirements. Addressing the needs of trade-affected workers involved in this transformation is a unique challenge because, in general, these workers are being dislocated from relatively outdated-skill, high-wage employment. In many cases, this is complicated by mass layoffs or plant closures that occur in single-industry towns, which makes finding comparable employment in the same geographic area difficult. Furthermore, many of these jobs are lost permanently from the domestic economy, requiring affected workers to completely retool their skills.

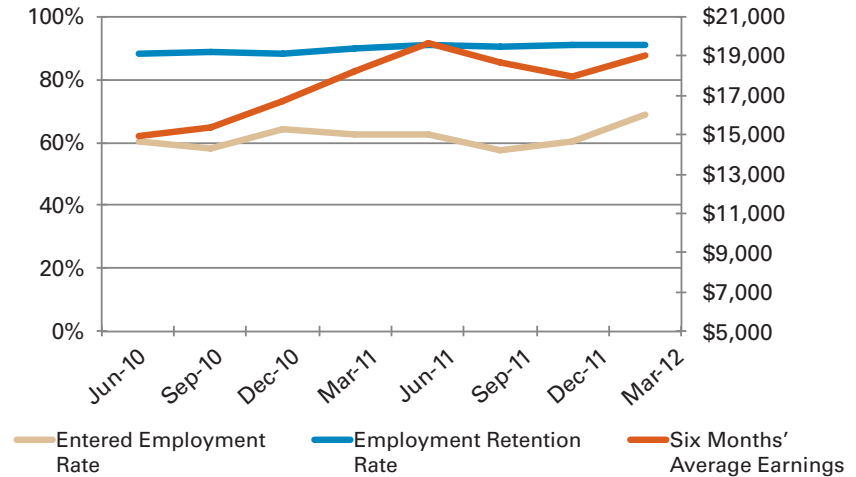
## Quarter Highlights

The Midwestern Region continued its trend of increasing Entered Employment Rate, led by Nebraska, Iowa and Illinois with Entered Employment Rates of 84.6 percent, 83.9 percent, and 80.9 percent respectively for the March 2012 quarter. During this quarter, Illinois continued its efforts in improving Trade participant outcomes by providing daily technical assistance and conducting training tailored to individual Local Workforce Investment Area (LWIA) and staff needs. The procedures, process, and Management Information Systems (MIS) that support the State Merit Staff reviews and the new 2011 Trade program continue to be implemented, updated, and streamlined. State and local level monitoring, program assessment, technical assistance, and training work in concert to continually improve service delivery.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Entered Employment Rate	61%	68%
Employment Retention Rate	88%	91%
Six Months' Average Earnings	\$16,553	\$18,632

## Performance in the Past Eight Quarters



## Analysis

During the quarter ending March 31, 2012, there were 107,711 total participants receiving TAA benefits or services and 38,882 participants enrolled in training (36 percent).

For those who exited the program during the quarter, 8,085 received training, 5,893 completed training, and of those, 3,399 earned a credential during training participation (58 percent).

For the quarter ending March 31, 2012, the results were slightly higher than for the four quarters ending March 31, 2012:

- The Entered Employment Rate was 69.2 percent, a little over one percent higher than the cumulative four quarters rate of 68 percent, and approximately seven percent above the same quarter in 2011.
- The Employment Retention Rate was 91.1 percent, slightly above the cumulative four quarters rate of 91 percent, and remaining near the highest rate recorded within the past eight quarters.
- The Six Months' Average Earnings was \$18,976, higher than the cumulative four quarters earnings of \$18,632, and exceeding the annual goal by more than \$5,000.

# Unemployment Insurance (UI)

<http://oui.doleta.gov/unemploy/>

## Program Description

The federal-state Unemployment Insurance (UI) System minimizes individual and family financial hardship due to unemployment and stabilizes the economy during economic downturns by providing unemployed workers with temporary income support. States operate their own Unemployment Insurance Programs regulated by state laws.

As the Federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

## Quarter Highlights

In the first quarter of 2012, improving economic conditions were reflected in declining UI workloads, shortening average durations and lower exhaustion rates, and improving operational performance. The UI system increased its emphasis on reemployment. The Middle Class Tax Relief and Job Creation Act of 2012 extended the Emergency Unemployment Compensation 2008 program's expiration date to January 1, 2013 with expanded requirements to search for work and participate in reemployment and eligibility assessment services. Over 5.9 million claimants found work in Calendar Year 2011 (latest available data). The Department reinforced the system's emphasis on payment integrity with supplemental integrity grants.

## Analysis

Performance improved for all indicators and exceeded three of four FY 2012 targets.

- Detection of overpayments, at 67.4 percent is at a historic high; an unknown proportion comes from Extended Benefits overpayments, which are in the ratio's numerator but not the denominator.
- Status timeliness rose almost two points as 36 states improved.
- Reemployment increased by four points, more than would have been expected from the slight increases in hires and job openings or the decline in unemployment.
- First pay timeliness improved by 0.9 points, led by double digit increases in two states but is short of the ambitious FY 2012 target.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Percent of Intrastate Payments Made Timely	83.5%	84.4%
Detection of Recoverable Overpayments Rate	51.4%	67.4%
Entered Employment Rate	57%*	61.2%**
Percent of Employer Tax Liability	86.3%	88.2%
<b>Operational Results</b>		
Recipient Rate	29.7%	26.9%
Exhaustion Rate	52.2%	47.9%
Percent of Recipients of Prime Working Age (25-54)	71.3%	70.6%
Percent of Recipients Who Are Female	42.7%	44%
New Initial Unemployment Insurance Claims	17,438,741	15,604,948
Number of First Unemployment Insurance Payments	10,373,751	9,336,512
Average Duration of Unemployment Insurance (Weeks)	18.7	17.5

\* Reemployment for year ending March 31, 2011.

\*\* Reemployment for year ending December 31, 2011—all state agencies except Virgin Islands reporting all four quarters.

# Workforce Investment Act Youthful Offender Initiative

[http://www.doleta.gov/Youth\\_services/youthful\\_offender.cfm](http://www.doleta.gov/Youth_services/youthful_offender.cfm)

## Program Description

ETA uses its Youthful Offender Appropriation to fund a variety of projects that target youth offenders, young adult offenders, and students in high risk high schools.

Currently, operating projects include: State and local Implementation grants to serve all youth returning from juvenile correctional facilities in Baltimore, MD; San Antonio, TX; Seattle, WA; and Washington, DC; YouthBuild programs serving young offenders in four cities in New Jersey (Atlantic City, Elizabeth, Jersey City, and Passaic); 14 Civic Justice Corps grants to serve juvenile offenders ages 18 and above; and the Mentoring, Educational and Employment Strategies (MEES) grants serving students in 15 schools that have been designated as persistently dangerous under the Elementary and Secondary Education Act.

## Quarter Highlights

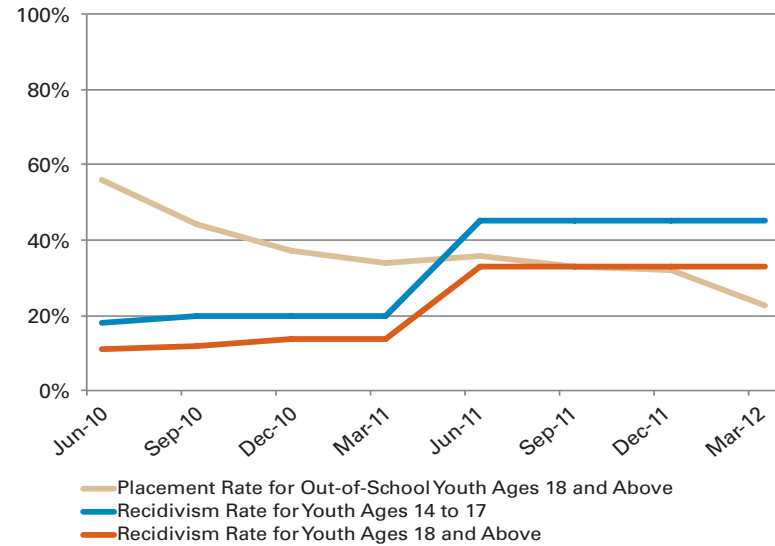
New projects just getting started this quarter include two grants to intermediary organizations to serve juvenile offenders in high-poverty, high-crime communities. Each intermediary organization is serving five communities across at least two states.

## Program Performance

Performance Measure	Cumulative Ending 03/31/11	Cumulative Ending 03/31/12
Placement Rate for Out-of-School Youth Ages 18 and Above	32.7%*	22.4%*
Recidivism Rate for Youth Ages 14 to 17	20%	45.3%
Recidivism Rate for Youth Ages 18 and Above	13.7%	33%

\* Results are cumulative for currently operating grants.

## Performance in the Past Eight Quarters



## Analysis

- The Placement Rate for Out-of-School Youth Ages 18 and Above has declined this quarter because a Wisconsin grant with a high placement rate has been completed and is no longer included in the rate. The remaining grants serve highly at-risk youth offenders in large cities. The rate has also declined because several training placements were reclassified in one grant as program activities rather than outcomes.
- The placement rates for youth offender projects have also been negatively affected by the difficult labor market, which has disproportionately affected youth. Additionally, the low educational levels and criminal history of young offenders makes placements even more difficult in this labor market.
- Changes in the recidivism rates reflect the completion of the Gang Prevention, Expansion, and Beneficiary Choice grants which are no longer included in these rates. The current recidivism rate is based on the State/local grants which serve high percentages of youth returning from correctional or detention facilities.



# Workforce Investment Act Youth Program

[http://www.doleta.gov/youth\\_services/](http://www.doleta.gov/youth_services/)

## Program Description

The Workforce Investment Act Youth Formula Program provides employment and education services to eligible low-income youth, ages 14 to 21 who face barriers to employment. The program serves in-school and out-of-school youth, youth with disabilities and low literacy rates, as well as others who may require additional assistance to complete an educational program and acquire an industry-recognized credential or enter employment.

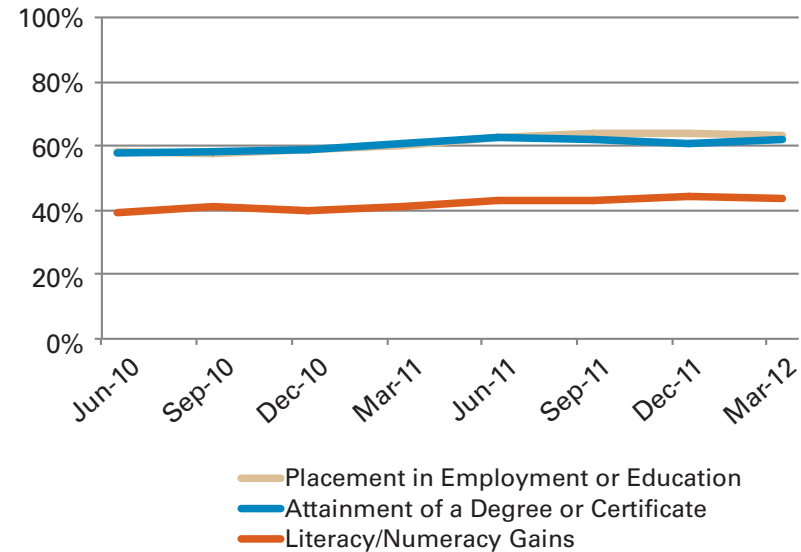
## Quarter Highlights

Over the past three years, The Workforce Investment Act Youth Program Literacy/Numeracy Gains performance measure has steadily increased from 38 percent in the cumulative four quarter reporting period ending March 31, 2009 to 43.9 percent in the cumulative four quarter reporting period ending March 31, 2012. This 5.9 percentage point increase means more young people are better prepared to enter college and careers. On March 2, 2012, ETA issued Training and Employment Guidance Letter 18-11, Improving Literacy and Numeracy Gains of Workforce Investment Act (WIA) Youth Program Participants, located at: [http://wdr.doleta.gov/directives/corr\\_doc.cfm?DOCN=4054](http://wdr.doleta.gov/directives/corr_doc.cfm?DOCN=4054), to both emphasize the importance of and provide guidance on increasing literacy and numeracy gains of out-of-school, basic-skills deficient youth.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Placement in Employment or Education	60.5%	63.4%
Attainment of a Degree or Certificate	60.8%	61.9%
Literacy/Numeracy Gains	41.3%	43.9%

## Performance in the Past Eight Quarters



## Analysis

- The Placement in Employment or Education measure achieved a result of 63.4 percent, a 2.9 percentage point increase when compared with the same time period last year.
- The program achieved a result of 61.9 percent for the Attainment of a Degree or Certificate measure, a 1.1 percentage point increase compared with the same time period last year.
- The Literacy/Numeracy Gains measure increased 2.6 percentage points from the same time period last year.
- All three common measures are on track to exceed PY 2011 GPRA goals.
- The Workforce Investment Act Youth Program served 150,544 participants in the current quarter. This is 20,951 fewer participants served compared to the third quarter of PY 2010.
- 258,339 participants were served in the cumulative four quarter reporting period, compared to 279,093 served during the same time period last year. These decreases in participants served are likely due to the decrease in the WIA Youth appropriation from PY 2010 to PY 2011.

## Program Description

Job Corps is the nation's largest residential, educational and career technical training program for at-risk youth, ages 16 through 24. The 125 Job Corps centers nationwide provide an integrated, comprehensive array of services that include: academic, career technical and life skills training; career planning and work-based learning; health care; and post-program placement and transition support.

Job Corps is committed to offering all students a safe, drug-free environment where they can take advantage of the resources provided. Job Corps' mission is to attract eligible young people, teach them the skills they need to become employable and independent, and place them in meaningful jobs or further education.

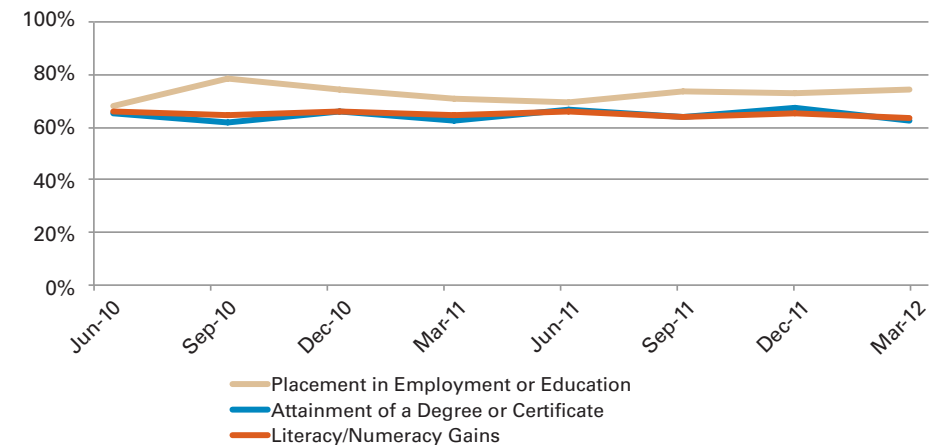
## Quarter Highlights

To improve program data transparency, the Office of Job Corps has recently released three user-friendly tools for the public: 1) the Job Corps Performance Management System Overview Guide; 2) the Job Corps Performance Results At-a-Glance (interactive map); and 3) the performance results video, which provides easy step-by-step instructions for using the map. The Performance Management System Overview Guide provides an overview of Job Corps' performance management system. The Performance Results At-a-Glance (interactive map) details Job Corps center results based on Job Corps' Outcome Measurement System in PY 2010. Users can select any state on the interactive map to view center performance information within that state. Alternatively, users can select links for each state. Job Corps is committed to providing user-friendly information about the program to interested parties. Both the Performance Management System Overview Guide and Performance Results Interactive Map (along with the two-minute instructional video for the map) are currently available online at [www.jobcorps.gov](http://www.jobcorps.gov).

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Placement in Employment or Education	73%	73%
Attainment of a Degree or Certificate	64%	65%
Literacy/Numeracy Gains	66%	65%

## Performance in the Past Eight Quarters



## Analysis

- During the current quarter, Job Corps served 59,168 participants, including 15,739 new enrollees. This represents an increase of 2.8 percent compared to the same quarter in PY 2010. The result is attributable to the Pinellas and Milwaukee centers reaching capacity and the newly-opened Ottumwa center continuing to increase enrollment.
- The proportion of 16-19 year olds served decreased by less than two percentage points. Conversely, the proportion of all other age groups served increased from the same quarter in PY 2010.
- In the current quarter, Job Corps placed 8,425 students in Employment and Education, representing an increase of 3.8 percentage points in the Placement rate compared to the same quarter last year. Conversely, 9,975 students attained a Certificate, which reflects a 0.5 percentage point decrease in the Certificate Attainment rate compared to the same quarter in PY 2010.
- Also in this quarter, 7,969 students attained a Literacy/Numeracy Gain, which represents a 0.9 percentage point decrease over the same quarter in PY 2010.
- When comparing the four quarters ending March 31 from PY 2010 to PY 2011, Placement in Employment or Education remained steady at 73 percent. Attainment of a Degree or Certificate increased by one percentage point, and Literacy/Numeracy Gains decreased by one percentage point.

# Indian and Native American Youth Program

<http://www.doleta.gov/dinap/>

## Program Description

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to education and employment success. This population includes high school dropouts and youth who are basic-skills deficient.

## Quarter Highlights

The Indian and Native American Youth Program focuses on summer employment for in-school youth who would otherwise be jobless during the summer months. Over half the participants in the program were placed in summer employment during the summer of 2011. Approximately 80 percent of participants in the program are in-school youth who are looking for work during the summer months. The WIA youth program is very important to low income Native American families who also need their teenage children to generate income to meet everyday living expenses.

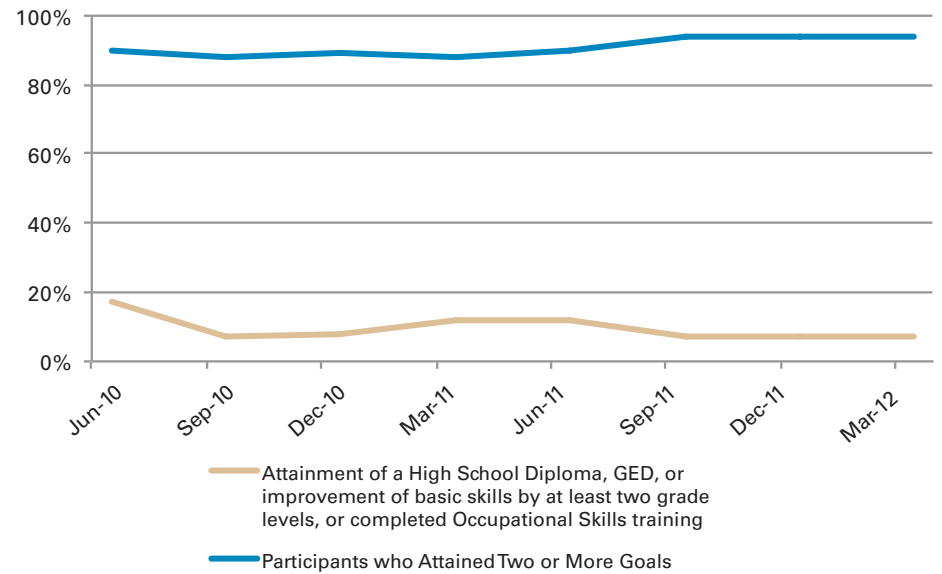
The Native American, WIA youth program is one of the most well known—and highly anticipated—Federal programs on Native American reservations.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12*
Educational Attainment for Dropouts	7.5%	7%
Attainment of Two or More Goals	88%	94%

\* WIA regulations allow the Native American Youth Program 90 days to submit the annual youth report. Since the March 31st report is considered the "annual" report, grantees are given until June 30th to submit their report. As a result, the majority of youth reports for March 31, 2012 have not been submitted as of the date of this publication. Therefore these data represent the period April 1, 2011 through September 30, 2011.

## Performance in the Past Eight Quarters



## Analysis

- The Indian and Native American Youth Program served 4,073 youth during the period April 1, 2011 through September 30, 2011. This is a 7.5 percent decrease in the number of youth served one year ago.
- 2,269 youth completed work readiness training
- 370 youth completed occupational skills training.
- The Educational Attainment for Dropouts for the reporting period was seven percent compared to 7.5 percent during the same period one year ago.
- The Attainment of Two or More Goals rate increased by six percent from one year ago.

## Program Description

YouthBuild provides job training and educational opportunities for at-risk youth ages 16 to 24, while constructing or rehabilitating affordable housing for low-income or homeless families in their own neighborhoods. The youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other post-secondary training opportunities. YouthBuild includes significant support systems, such as mentoring, placement in education and employment, personal counseling services, civic engagement, and participation in community service.

## Quarter Highlights

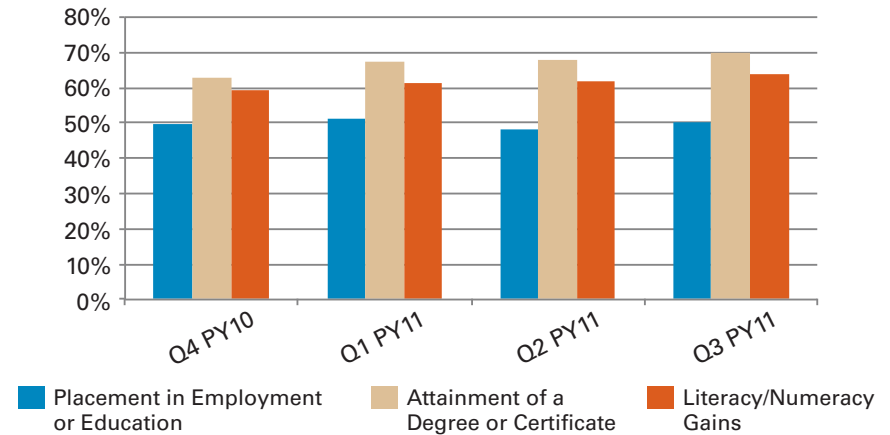
Workforce Connections, Inc. in LaCrosse, Wisconsin has been a YouthBuild grantee since 2007. In the second quarter of PY 2011, they shared the following success story:

Shane was an 18-year-old homeless youth living in his car when he enrolled in YouthBuild. Workforce Connections successfully advocated for Shane to be placed in low-income housing in the community and he graduated from high school. Immediately after graduation, Shane received employment with a construction company earning \$16.25/hour. At his most recent follow-up, Shane reported employment with a national company in Minnesota earning \$600-700/week.

## Program Performance

Measure	GPRA	Results for Class of 2007	Results for Class of 2009	Overall Results
Percent of Participants Entering Employment or Enrolling in Postsecondary Education, the Military, or Advanced Training/Occupational Skills Training in the First Quarter After Exit	41.7%	42.8%	50.2%	47.1%
Percent of Youth Who Attain a Diploma, GED, or Certificate by the End of the Third Quarter after Exit	60%	61.3%	70.1%	62.4%
Percent of Basic Skills Deficient Participants Who Achieve Literacy or Numeracy Gains of One Education Functioning Level	52%	50.2%	63.6%	56.8%

## Class of 2009 Performance in the Past Four Quarters



## Analysis

- 23,501 participants have been enrolled into YouthBuild since 2007 and 20,388 have exited so far.
- Since the program began, a total of 7,740 participants have received a high school diploma or GED, 11,084 have attained an industry-recognized certificate, and 14,122 have been placed into initial jobs, post-secondary education and/or long-term vocational/occupational skills training, including apprenticeship.
- The Class of 2009 has increased performance slightly across all three measures compared to the previous quarter. These grants are wrapping up follow-up reporting, with the majority of grants ending in June 2012. The increased performance is likely due to the fact that follow-up and outcome reporting has now occurred for the majority of participants, creating an increase in the numerator as compared to the denominator for each measure.
- YouthBuild performance is exceeding all three GPRA targets, despite the addition of two new grant cycles, PY 2010 and PY 2011 grantees, that do not yet show many outcomes.

# High Growth Job Training Initiative (HGJTI)

<http://www.doleta.gov/BRG/JobTrainInitiative>

## Program Description

The High Growth Job Training Initiative, which began in 2003, employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The initiative engages business, education, and the workforce investment system in the development of integrated solutions to the workforce challenges facing high-growth industries. These industries include Advanced Manufacturing, Geospatial Technology, Aerospace, Health Care, Automotive, Hospitality, Biotechnology, Information Technology, Construction, Retail, Energy, Transportation, and Financial Services.

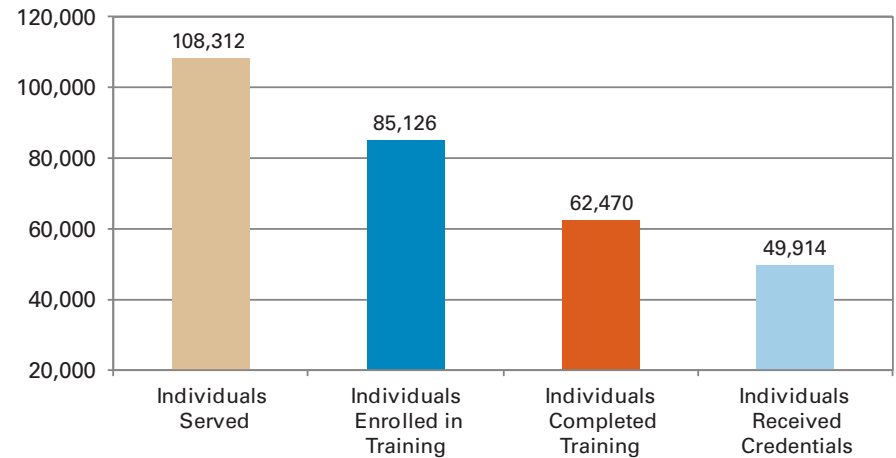
## Quarter Highlights

Gateway Community and Technical College (Kentucky), with the support of utility industry partners, is leading an innovative project that will increase the number of online courses offered as part of the college's new Associate in Applied Science in Energy Technologies degree. In collaboration with utility industry partners, Gateway is working to align degree courses with the Line Apprenticeship Program and incorporate online training to accommodate the needs of a mobile workforce by providing a flexible, modularized, and accessible curriculum, while providing updated training in the area of Smart Grid technologies. Once completed, participants enrolled in the Line Apprenticeship Program will be able to complete an associate degree at the same time they complete a 4-year Registered Apprenticeship Program.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Entered Employment Rate	59.4%	56.5%
Employment Retention Rate	89%	87.3%
Six Months' Average Earnings	\$22,961	\$18,255

## Cumulative Grant-to-Date Performance



## Analysis

- 108,312 individuals have been served through the initiative.
- 85,126 individuals began education/job training activities.
- 62,470 individuals completed education/job training activities. Of these:
  - 49,914 individuals received credentials.
  - 27,584 individuals entered new positions of employment.
  - 25,343 individuals entered new positions of training-related employment.

Note: All data are cumulative. Prior to new reporting requirements implemented in the quarter ending December 31, 2011, grantees only reported results for individuals who entered employment and individuals who entered training-related employment (noted above) if those participants entered employment and completed training in the same quarter. As a result, prior to that quarter participants who entered employment in quarters after they completed training were captured in the Common Measures, and the total number of individuals who ultimately entered employment and training-related employment are actually higher than the results above indicate.



# Community-Based Job Training Grants (CBJTG)

<http://www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm>

## Program Description

Community-Based Job Training Grants (CBJT) seek to strengthen the role of community colleges in promoting the United States workforce's competitiveness. The program does this by building the capacity of community colleges to train workers in skills required to succeed in regionally based high-growth, high-demand industries and occupations. Important grant activities include training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries. The first round of CBJT grants were awarded in October 2005. To date, ETA has announced five rounds of CBJT grants, awarding 320 grants to community colleges and other organizations. Of the total awarded, 141 of these grants are active as of March 31, 2012.

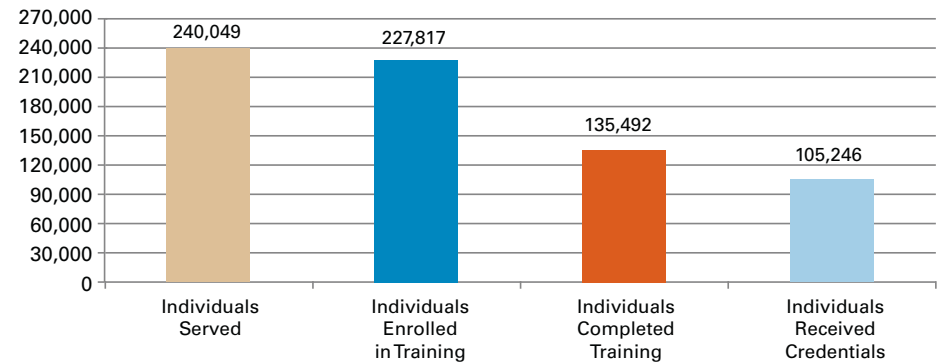
## Quarter Highlights

Westmoreland Community College (PA) and its consortium partners in West Virginia and Ohio established a tri-state Marcellus Shale Training Network (Marcellus ShaleNET) to develop, deploy, and disseminate a common curriculum specifically endorsed by industry for six high priority occupations in the natural gas drilling and production industry. Through a partnership with WIBs, American Job Centers, industry, and training providers, the project has developed comprehensive tools for use by the American Job Center Network, formerly known as One-Stop Career Centers, that present a realistic picture of the work, screening and assessment tools to more quickly identify specific attributes needed for the positions, and a comprehensive pre-employment program for those who move past initial screening. This includes industry orientation, basic safety training, and job readiness skills. Currently, 20 educational institutions across Ohio, New York, Pennsylvania, and West Virginia are approved to offer ShaleNET training, and as of March 31, 2012 nearly 60 companies have hired 164 graduates of the ShaleNET program.

## Program Performance

Performance Measure	Four Quarters Ending 03/31/11	Four Quarters Ending 03/31/12
Entered Employment Rate	50.4%	53.8%
Employment Retention Rate	89.3%	90.3%
Six Months' Average Earnings	\$21,754	\$22,191

## Cumulative Grant-to-Date Performance



## Analysis

- 240,049 individuals have been served through the initiative.
- 227,817 individuals began education/job training activities.
- 135,492 individuals completed education/job training activities. Of these:
  - 105,246 individuals received credentials.
  - 47,403 individuals entered new positions of employment.
  - 41,560 individuals entered new positions of training-related employment.

Note: All data are cumulative. Prior to new reporting requirements implemented in the quarter ending December 31, 2011, grantees only reported results for individuals who entered employment and individuals who entered training-related employment (noted above) if those participants entered employment and completed training in the same quarter. As a result, prior to that quarter participants who entered employment in quarters after they completed training were captured in the Common Measures, and the total number of individuals who ultimately entered employment and training-related employment are actually higher than the results above indicate.

# ARRA High Growth and Emerging Industries Grants

<http://www.doleta.gov/>

## Program Description

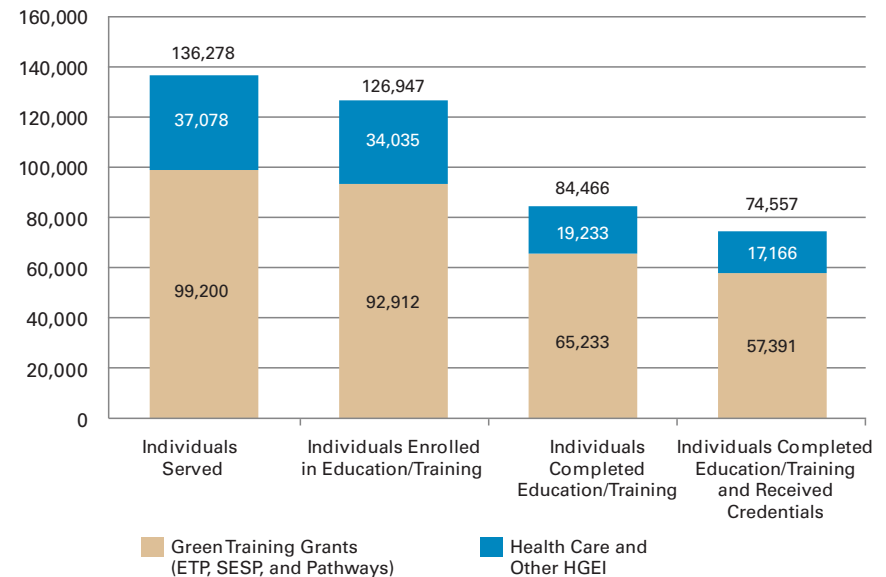
The American Recovery and Reinvestment Act (Recovery Act) was signed into law by President Obama on February 17, 2009. The Recovery Act is intended to preserve and create jobs, promote the nation's economic recovery, and assist those most impacted by the recession. The Recovery Act provides the Department of Labor and the public workforce investment system with funding for a number of employment and training programs to help American workers acquire new skills and get back to work.

Awarded through the Recovery Act, ARRA High Growth and Emerging Industries (HGEI) grantees that focus on training and placement activities include the Energy Training Partnership Grants; Pathways Out of Poverty Grants; State Energy Sector Partnership and Training Grants; and Health Care Sector and Other High Growth and Emerging Industries Grants.

## Quarter Highlights

As a result of support and services provided through Job Clubs, The Workplace Inc. (CT) has found success in placing unemployed individuals, high school drop-outs, and people with criminal records into green jobs in energy-efficient building, construction, and retrofit, and renewable energy industries after they've completed a training program. Many of the participants in the Job Club are long-term unemployed and do not have the soft skills necessary to perform in a work environment. To prepare these individuals for employment, case managers advise participants about how to manage interaction with a supervisor and the intricacies of public transportation to arrive at the job site at the required time, as well as provide additional assistance. In addition, case managers are "on call" during a participant's first week of employment to provide necessary on-the-job support. As a result of these efforts, the Job Club has placed 20 participants into employment to date.

## Cumulative Grant-to-Date Performance



## Analysis

- 136,278 individuals have been served through the initiative.
- 126,947 individuals began education/training activities.
- 84,466 individuals completed education/training activities.
  - 74,557 individuals completed education/training activities and received credentials.
  - 32,936 individuals completed education/training activities and entered new positions of employment.\*
    - Of these, 81 percent of green jobs and 92 percent of health care/other workers entered new positions of training-related employment.\*

\* Entered employment and entered training-related employment are reported for participants who successfully completed education/training activities prior to entering a new position of employment. This data do not include individuals who retained employment (i.e. incumbent workers) as a result of the grant but did not enter a new position of employment.

# Green Jobs Innovation Fund Grants (GJIF)

<http://www.doleta.gov/BRG/GreenJobs/>

## Program Description

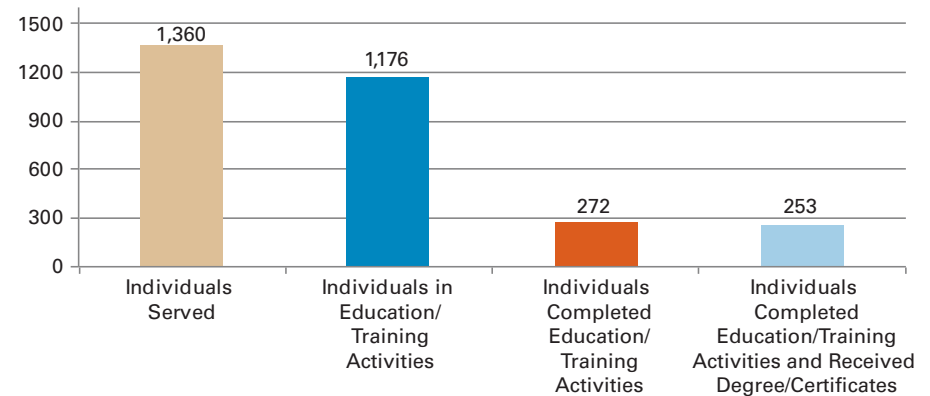
The Green Jobs Innovation Fund (GJIF) was authorized as a Pilot and Demonstration Project under the Workforce Investment Act (WIA) of 1998 to help workers receive job training in green industry sectors and occupations, as well as access green career pathways. GJIF is seeking to increase the number of individuals completing training programs who receive industry-recognized credentials and to increase the number of individuals completing training programs for employment in green jobs.

With these grants, the Department is emphasizing two key workforce programs that move participants along green career pathways by: 1) forging linkages between Registered Apprenticeship and pre-apprenticeship programs, and/or 2) integrating the delivery of technical and basic skills training through community-based partnerships. The grantees are building on existing programs that are already established and serving workers and moving workers into and along green career pathways.

## Quarter Highlights

- Jobs for the Future's GreenWays GJIF workforce partnerships: Over a quarter of their (201) enrollees are women, reflecting the grantee's priority of increasing access to the trades for women, 51 percent of enrollees are African American, and nearly a fifth of enrollees have identified themselves as veterans.
- Jobs for the Future's local affiliate in Seattle, Washington has partnered with ANEW, a building trades organization with a pre-apprenticeship model to increase success for women in the trades; VICE, a building trades organization with a pre-apprenticeship model to increase success for veterans in the trades; and VOLTA, an organization with a pre-apprenticeship model to increase access to utility linemen apprenticeships for veterans. VICE and VOLTA both provide advanced standing to completers of their pre-apprenticeship program, and ANEW also strives to place female veterans in their pre-apprenticeship programs.

## Cumulative Grant-to-Date Performance



## Analysis

In the two quarters of operation the program has achieved:

- 1,360 individuals have been served through the initiative.
- 1,176 individuals began education/training activities.
- 272 individuals completed education/training activities.
  - 253 individuals completed education/training activities and received degree/certificates.
  - 65 individuals completed education/training activities and entered new positions of employment.
  - 52 individuals completed education/training activities and entered new positions of training-related employment.

# H-1B Jobs and Innovation Accelerator Challenge Grants

[http://www.doleta.gov/ETA\\_News\\_Releases/20111398.cfm](http://www.doleta.gov/ETA_News_Releases/20111398.cfm)

## Program Description

The Jobs and Innovation Accelerator Challenge (Jobs Accelerator) is designed to help regions achieve the demonstrated benefits of collaborative, cluster-based regional development. This initiative represents the implementation of Administration policy priorities to accelerate bottom-up innovation in urban and rural regions, as opposed to imposing “one-size-fits-all” solutions. The Jobs Accelerator also meets Administration goals for smarter use of government resources through reduction of Federal silos and promotion of more coordinated Federal funding opportunities that offer more efficient access to Federal resources. The three Federal funding agencies for this project include the Department of Labor, Employment and Training Administration; Department of Commerce, Economic Development Administration; and the Small Business Administration.

The objectives of the Jobs Accelerator are to:

- Accelerate the formation of new high-growth businesses and growth of existing businesses;
- Accelerate the creation of high-wage jobs;
- Advance commercialization of research, including Federally-funded research;
- Support deployment of new processes, new technologies, and new products to grow sales and generate employment;
- Enhance the capacity of small businesses in the cluster, including small and disadvantaged businesses;
- Increase exports and business interaction with international buyers and suppliers;
- Develop the skilled workforce needed to support growing clusters; and,
- Ensure diverse workforce participation in clusters through outreach, training and the creation of career pathways.

## Quarter Highlights

During the quarter, ETA highlighted Jobs Accelerator projects focused on advanced manufacturing and technical skills training. In addition, the National Institute of Standards and Technology (NIST) provided a menu of services available to grantees through Manufacturing Extension Partnership (MEP) Centers. Project milestones included:

- Advanced Composites Employment’s (TN) shared successes with technology transfer from Oak Ridge National Laboratory, and the strategy to include cluster companies in curriculum-development to ensure that students are trained for the skill sets needed in 21st Century production jobs.
- GreenME’s (ME) described the ability to leverage a wealth of indigenous assets to advance and expand a Renewable Energy Economy across a mega-region in Maine. The project team’s esprit de corps is clearly based on long-standing, face-to-face relationships fostered by the Northern Maine Development Commission.
- Rockford Region Aerospace’s (IL) displayed determination to battle back from an unemployment rate of 15 percent by capitalizing on opportunities to work with up to 50 companies in this cluster. With Northern Illinois University, they are delivering an array of programs through the Eigerlab, a state-of-the-art incubator, serving the region with leading-edge business and engineering support services.

## Analysis

- These grants are integrated Federal projects that will spend the majority of the first year on project start-up activities.
- As of the quarter ending March 31, 2012, a total of 22 participants have been served and have begun training.

# H-1B Technical Skills Training Grants (TST)

[http://www.doleta.gov/business/H1B\\_Tech\\_Skills.cfm](http://www.doleta.gov/business/H1B_Tech_Skills.cfm)

## Program Description

The H-1B Technical Skills Training (TST) Grants were authorized by the American Competitiveness and Workforce Improvement Act of 1998 (ACWIA), as amended (29 USC 2916a) to provide education, training, and job placement assistance in the occupations and industries for which employers are using H-1B visas to hire highly-skilled foreign workers on a temporary basis, and the related activities necessary to support such training.

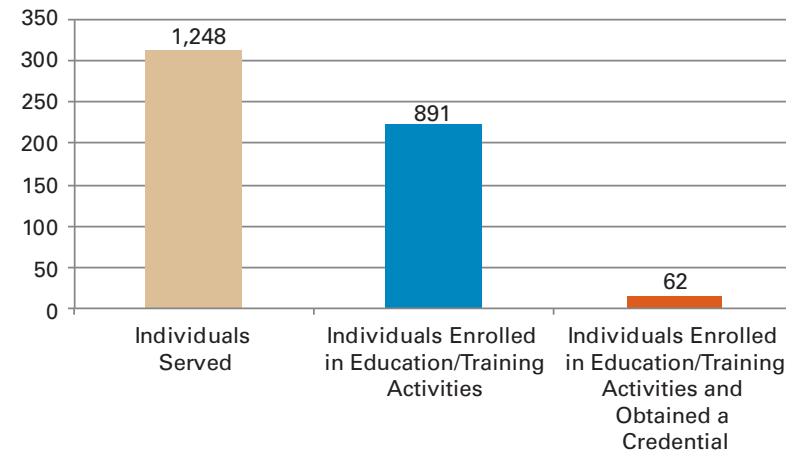
The H-1B TST Grant Program is intended to raise the technical skill levels of American workers so they can obtain or upgrade employment in high-growth industries and occupations. Over time, these education and training programs will help businesses reduce their use of skilled foreign professionals permitted to work in the U.S. on a temporary basis under the H-1B visa program. The grants represent significant investments in high-growth sectors, such as information technology, advanced manufacturing, and health care.

In addition, these grants will focus on serving participants who have been identified as long-term unemployed, particularly those who have been unemployed the longest. These grants also emphasize on-the-job training, allowing participants to learn new skills while earning a pay check. To date, ETA has announced two rounds of TST grants totaling \$342 million. The first round was announced on October 4, 2011 and the second round was announced on February 22, 2012.

## Quarter Highlights

- At Manchester Community College many incumbent workers found themselves in a “hopeless position” where they could not get ahead and the tuition reimbursement being offered by their employers was not enough to “bridge the financial gap” to upgrade them to the levels being sought within the industry. Incumbent worker trainees are expressing gratitude for the TST grant opportunity as a step forward.
- To strengthen employer engagement, WorkPlace Inc., met with employers, some in repeat meetings, to discuss their workforce needs and their role in helping build an effective Academy. Further, WorkPlace Inc.’s Advisory Committee met on February 16 to discuss ways to strengthen the program and help participants succeed. The grantee expressed that there is great “value in an Advisory Committee with a heavy employer role.”
- Westmoreland/Fayette Workforce Investment Board engaged employers at very high-tech companies and defense contractors using specialized software that enables this grant to be able to offer OJT training and third party training needed to bring new hires up to speed quickly.

## Cumulative Grant-to-Date Performance



## Analysis

- 1,248 individuals have been served through this initiative to-date.
- 891 individuals began education/training activities.
- 62 individuals have completed education/training activities and obtained a credential.



# ETA Internet-Based Assistance (E-Tools)

<http://www.careerinfonet.org>; <http://www.servicelocator.org>; <http://careeronestop.org>; <http://online.onetcenter.org>; <http://www.myskillsmyfuture.org>; <http://www.mynextmove.org>

## Program Description

ETA's Internet-based assistance includes electronic tools that help individuals explore career opportunities and link to job postings, either on their own or at local American Job Centers, to make informed employment and education choices.

The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is available regarding occupational skills and workplace competencies.

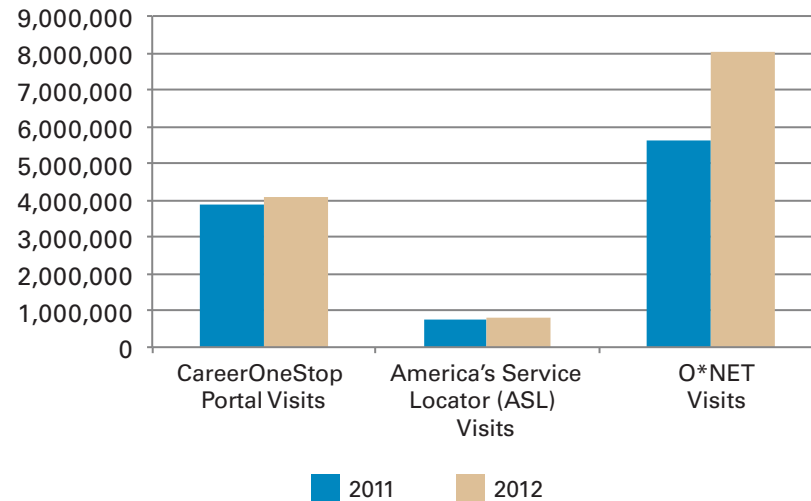
## Quarter Highlights

Over the quarter, CareerOneStop added icons to its Certification Database including those that indicate credentials related to military occupations, to Job Corps and Career and Technical Education training program clusters, and third-party industry endorsed certifications. CareerOneStop also released a Military-to-Civilian Job Search Widget. The Competency Model Clearinghouse released the Allied Health Competency Model and added seven new guides, designed to assist users in developing and using competency models and career ladders/lattices with step-by-step directions, real-life examples, and downloadable worksheets.

## Program Performance

Performance Measure	Quarter Ending 03/31/11	Quarter Ending 03/31/12
CareerOneStop Portal Visits	3,855,237	4,075,250
America's Service Locator (ASL) Visits	742,873	790,453
O*NET Visits	5,634,888	8,043,873
Combined Visits	10,232,998	12,909,576
O*NET Product Downloads	32,561	30,761

## Number of Web Site Visits—Current Quarter and Same Quarter a Year Ago



## Analysis

- ETA Internet-based assistance Web sites received a total of 12,909,576 visits from January to March 2012. This is an increase of 28.7 percent over the same time period in 2011.
- Visits to CareerOneStop received 4,075,250 site visits in this quarter, an increase of 5.7 percent over the same time period in 2011.
- Visits to America's Service Locator increased by 6.4 percent over the same time period in 2011.
- The O\*NET Web sites received 8,043,873 site visits in this quarter, an increase of 48.1 percent over the same time period in 2011. This is most likely due to the release of My Next Move and My Next Move for Veterans, which is included in the O\*NET statistics.
- O\*NET Product Downloads totaled 30,761 for the quarter, a 5.5 percent decrease over the same time period in 2011.

# Glossary of Performance Measures

## Common Performance Measures

Common Performance Measures are used by Workforce Investment Act, Indian and Native American Program, Disability Program Navigator Initiative, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Reintegration of Ex-Offenders, Registered Apprenticeship Program, Job Corps, National Farmworker Jobs Program, High Growth Job Training Initiative, and Community-Based Job Training Grants.

## Adult Measures

### Entered Employment

Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

### Employment Retention

Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

### Six Months' Average Earnings

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

### Average Earnings Change in Six Months<sup>1</sup>

Of those who are employed in Q1 after exit: the total post-program earnings (earnings in Q2 + Q3 after exit) minus pre-program earnings (earnings in Q2 + Q3 prior to registration) divided by the number of adults who exit during the quarter.

## Youth Measures

### Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

### Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

### Placement in Employment or Education<sup>2</sup>

Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

## Program-Specific Performance Measures

### Foreign Labor Certification

#### Percent of H-1B Applications Processed Within Seven Days of the Filing Date for Which No Prevailing Wage Issues Are Identified

This estimate is based on the difference between the date an application is received and the date it is processed by ETA divided by the total number of applications received for a given reporting period for which no prevailing wage issues are identified. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

<sup>1</sup> This definition was used for earnings in PY 2005. Q=quarter

<sup>2</sup> Because of its intensity and duration, the YouthBuild performance measure for placement in employment or education does not exclude those who entered the program with a job or in college.

## Percent of Employer Applications for Labor Certification under the Streamlined System That Are Resolved Within Six Months of Filing

This estimate is based on the difference between the date an application is received by ETA and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

## The Average Cost for Processing a New PERM Application

This calculation is part of U.S. DOL's Cost Analysis Manager initiative.

## Percent of H-2B Applications Processed Within 60 Days of Receipt

This estimate is based on the difference between the date an application is received by a state Workforce Agency and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, (3) withdrawn, (4) remand issued to the employer, or (5) remand issued to the state Workforce Agency.

## Indian and Native American Youth

### Attainment of Two or More Goals

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the 14 goals listed below divided by the total number of Supplemental Youth Services participants enrolled during the report period. The 14 goals include:

1. Completed Job Readiness/Orientation to the World of Work Training
2. Completed Internship or Vocational Exploration Program
3. Completed Career Assessment
4. Entered Unsubsidized Employment
5. Remained in School
6. Returned to School Full Time
7. Enrolled in Job Corps
8. Improved Basic Skills Level By At Least Two Grades
9. Attained High School Diploma
10. Attained GED
11. Completed Occupational Skills Training
12. Completed Leadership Skills Training
13. Entered Other (Non-Supplemental Youth) Training Program
14. Summer Employment

## Educational Attainment for Dropouts

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

## Job Corps Measures

### Placement in Employment or Education

Percent of Job Corps participants<sup>3</sup> entering employment or enrolling in post-secondary education and/or advanced skills training/occupational skills training in the first quarter after exit from the program.

### Attainment of a Degree or Certificate

Percent of students who attain a GED, HSD, or certificate by the end of the third quarter after exit from the program.

### Literacy and Numeracy Gains

Percent of students who achieve literacy or numeracy gains of one or more Adult Basic Education (ABE) levels.

## Internet-Based Assistance

### Web Site Visits

ETA's Internet-based assistance includes electronic tools that help individuals make informed employment and education choices. The measure for tracking the overall performance and usage of these tools is Web site visits. A visit is defined as a series of page requests from the same uniquely identified client with a time of no more than 30 minutes between each page request.

<sup>3</sup> Calculation of the Placement rate measure does not include outcomes for students who participated in the program for less than 60 days.

## O\*Net Product Downloads

The O\*NET product downloads count the number of unique users who download an O\*NET online resource ([www.onetcenter.org](http://www.onetcenter.org)), which includes the O\*NET database (all versions), O\*NET technical reports (such as on green jobs), supplemental data files (lay titles, tools and technology), the O\*NET Career Exploration Tool files, O\*NET Survey questionnaires, and other related materials such as the Toolkit for Business.

## Registered Apprenticeship Program

### Entered Employment Rate

Percent of apprentices employed in the first quarter after exit who either completed or cancelled from their Registered Apprenticeship Program.

### Employment Retention Rate

Percent of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit who either completed or cancelled from their Registered Apprenticeship Program.

### Six Months' Average Earnings

Six month Average Earnings of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit who either completed or cancelled from their Registered Apprenticeship Program.

## Reintegration of Ex-Offenders—Adult Program

### Recidivism Rate

The percentage of participants who are rearrested for a new crime or re-incarcerated for revocation of a parole or probation violation within one year from release from prison.

## Senior Community Service Employment Program

### Service Level

The count of participants during the report period divided by the total number of authorized grantee community service positions.

### Community Service

The number of community service hours as reported by each grantee divided by the total community service hours funded for the grantee, adjusted for minimum wage differences among the states.

## Most-in-Need

Most-in-need means participants with one or more of the following characteristics: have a severe disability; are frail; are age 75 or older; are age-eligible but not receiving benefits under Title II of the Social Security Act; reside in an area with persistent unemployment and have severely limited employment prospects; have limited English proficiency; have low literacy skills; have a disability; reside in a rural area; are Veterans; have low employment prospects; have failed to find employment after utilizing services provided under Title I of the Workforce Investment Act of 1998 (29 U.S.C. 2801 et seq.); or are homeless or at risk for homelessness. (§ 513(b)(1)(E) as amended by Pub. L. No. 109-365).

## Unemployment Insurance

### Percent of Payments Made Timely

The percentage of intrastate Unemployment Insurance benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in states with a waiting week, and 21 days in non-waiting week states.

### Detection of Recoverable Overpayments

The amount of overpayments (dollars) established through state operations as a percent of the estimated amount states can detect and establish for recovery.

### Entered Employment Rate

The percent of persons receiving a first payment in a given quarter who had earnings in the next quarter.

### Percent of Employer Tax Liability Determinations Made Timely

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.

## Youthful Offender Projects

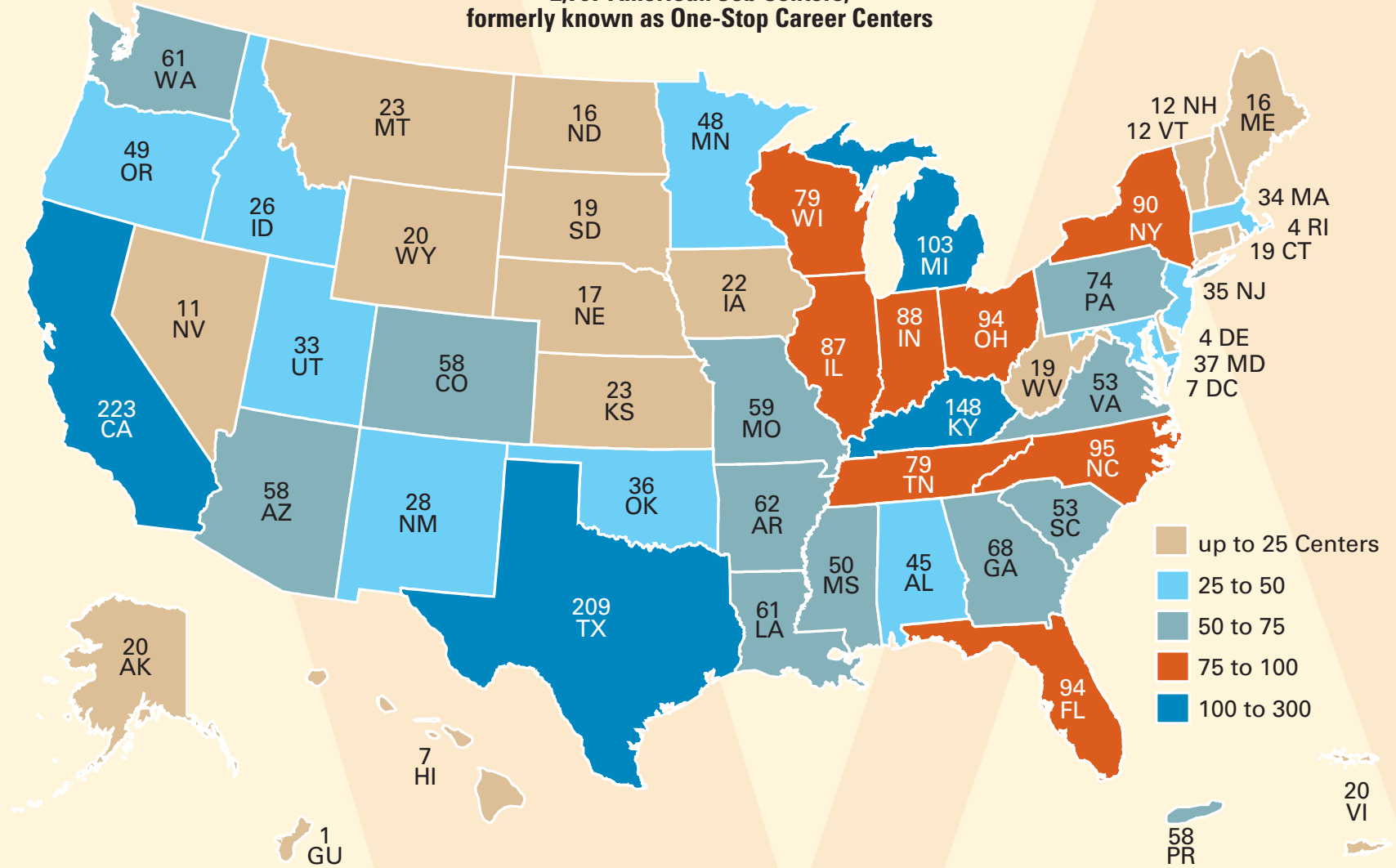
### Placement Rate

The placement rate is the percentage of out-of-school youth ages 18 and above placed in unsubsidized jobs, occupational training, post-secondary education, or the military.

### Recidivism Rate

The recidivism rate is the percentage of youth offenders who have been convicted of a new crime within 12 months of their release of a correctional facility or being placed on probation.

**2,767 American Job Centers,  
formerly known as One-Stop Career Centers**



Source: America's Service Locator ([www.ServiceLocator.org](http://www.ServiceLocator.org))  
 America's Service Locator connects individuals to employment and training opportunities available at local American Job Centers. The Web site provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.



A large, stylized graphic of the letters 'NEW' in a dark blue color, positioned on the right side of the page. The letters are bold and have a slightly irregular, hand-drawn appearance. The background is a dark blue gradient with a light blue vertical bar on the left side. In the top left corner, there is a faint, semi-transparent image of a wall with various charts and graphs, including bar charts and a calendar-like grid with months like 'FEB' and 'MAR' visible.

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