|             |               |               | Tentative Schedule - S                               | Subject to Change                                      | Day 1                             |  |  |
|-------------|---------------|---------------|--|--|-----------------------------------|--|--|
|             | Tues          | Weds          | Thursday   |  |                                   |  |  |
|             | 1/29/2008     | 1/30/2008     | 1/31/2008  |  |                                   |  |  |
| 7:30am      |               |               | 7:30-8:30am  |  |                                   |  |  |
|             | Court PreConf | Court PreConf | Breakfast / Registration                             |  |                                   |  |  |
| 8:30am      |               |               | 8:30am-9:00am  |  |                                   |  |  |
|             |               |               |  | Welcome /Opening - Helaine Barr                        | nett                              |  |  |
| 9am-9:15am  | n break       |               |  |  |                                   |  |  |
| 9:15am      |               |               | Return on Investment (ROI) on Technology Investments |  |                                   |  |  |
|             |               |               |  | Beth Kanter  |                                   |  |  |
|             |               |               |  | (1 hour and 15 minutes)                                |                                   |  |  |
| 10:30am     |               |               | Tech track   | Website track  | Lawyer track                      |  |  |
| 10:30-10:45 | am break      |               |  |  |                                   |  |  |
| 10:45am     |               |               |  |  |                                   |  |  |
|             |               |               | Remote Administration                                | Statewide Websites                                     |                                   |  |  |
|             |               |               |  | Your Everyday Life Made Easier                         | <joint session<="" td=""></joint> |  |  |
|             |               |               | Presented by:  |  | with Website Track                |  |  |
|             |               |               | Npower   |  |                                   |  |  |
| 12:15pm     |               |               | Simon Moloney & Solomon Viera                        |  |                                   |  |  |
|             |               |               | Lunch v  | Lunch with Helaine 12:15- 1:45 (1 hour and 30 minutes) |                                   |  |  |
| 2pm         |               |               |  |  | Intake to Impact                  |  |  |
|             |               |               | Web Metrics  | Joint Session  | The Life of a Case                |  |  |
|             |               |               |  | with Tech Track  | Presented by:                     |  |  |
|             |               |               | Presented by:  | <  | Ed Marks - LA of Western Ohio     |  |  |
|             |               |               | Ben Baumann - Isovera                                |  | Tony White - LS of N California   |  |  |
|             |               |               | Liz Keith - PBN                                      |  | Hugh Calkins - Consultant         |  |  |
| 3:30-3:45pm | n break       |               |  |  |                                   |  |  |
| 3:45pm      |               |               |  |  |                                   |  |  |
|             |               |               | Social Media   | Emerging Trends  | Intake to Impact                  |  |  |
|             |               |               |  | in Statewide Websites                                  | The Life of a Case                |  |  |
|             |               |               | Presented by:  | and Beyond   |                                   |  |  |
|             |               | 5 1           | Beth Kanter - Kanter.org                             |  | Presented by:                     |  |  |
|             |               | Registration  |  |  | Ed Marks - LA of Western Ohio     |  |  |
| 4.45        |               | 4-6pm         |  |  | Tony White - LS of N California   |  |  |
| 4:45pm      |               |               |  |  | Hugh Calkins - Consultant         |  |  |
| 6pm-8pm     |               |               |  | TIG Conference Reception                               |                                   |  |  |
| - I         |               |               |  |  |                                   |  |  |

| Day 2           | Friday<br>2/1/2008                        |   |   |  |  |  |  |
|-----------------|---|---|---|--|--|--|--|
|                 |   |   |   |  |  |  |  |
| 8am             | 8am -9:00am                               |   |   |  |  |  |  |
|                 |   | Breakfast and Pro Se Collaboration Meeting    |   |  |  |  |  |
|                 | Tech track                                | Website track                                 | Lawyer track  |  |  |  |  |
| 9am             |   |   |   |  |  |  |  |
|                 | Municipal Wireless Networks               | All Together Now:                             | Adobe Acrobat for Lawyers                                   |  |  |  |  |
|                 | Due conto di berri                        | How to Build on Your Court                    | Presented by:   |  |  |  |  |
|                 | Presented by:                             | to Enhance and Sustain Your Statewide Website | Rick Borstein   |  |  |  |  |
|                 | Holly Ross - NTEN                         | Your Statewide Website                        | Business Dev Mgr, Legal & Life Sciences Adobe Systems, Inc. |  |  |  |  |
| 10:30-:45 Break |   |   | Adobe Systems, Inc.   |  |  |  |  |
| 10:45am         |   |   |   |  |  |  |  |
|                 | Joint Session                             | Law Help/OST                                  | Computer Forensics and E-discovery                          |  |  |  |  |
|                 | with Lawyer Track                         | Networking Session                            |   |  |  |  |  |
|                 | >   | Presented by:                                 |   |  |  |  |  |
|                 |   |   | Craig D. Ball   |  |  |  |  |
|                 |   | (group splits by template)                    | Attorney and Technologist                                   |  |  |  |  |
| 12:15pm         |   | 12:15pm-1:15pm / Lur                          | Certified Computer Forensic Examiner                        |  |  |  |  |
| 4.45            |   | nch   |   |  |  |  |  |
| 1:15pm          |   | Colfi lala Cura aut aux Diahaud Zau-          | _   |  |  |  |  |
|                 |   | SelfHelpSupport.org - Richard Zorz            | a   |  |  |  |  |
| 2:15-2:30 Break |   |   |   |  |  |  |  |
| 2:30pm          |   |   | Collaborations for Advocate                                 |  |  |  |  |
| 2.000111        | Working and Collaborating                 | Document Assembly:                            | Basecamp and Beyond   |  |  |  |  |
|                 | Across States                             | Everything you Ever Wanted                    |   |  |  |  |  |
|                 |   | to Know but Were Afraid to Ask                | Presented by:   |  |  |  |  |
|                 | Presented by:                             |   | Brian Lawlor - LS of N California                           |  |  |  |  |
|                 | Alison Paul - Montana LSA                 |   | Tony White - LS of N California                             |  |  |  |  |
| 3:45-4pm Break  |   |   |   |  |  |  |  |
| 4pm             |   |   |   |  |  |  |  |
|                 | Client Access Points: Maps                | Ecommunication Strategies                     | Innovations to Intake                                       |  |  |  |  |
|                 |   | Using Online Tools to Engage                  | December 1 hour   |  |  |  |  |
|                 | Dragantad by                              | User and Tell Your Story                      | Presented by:  Kate Bladow - PBN, Eve Ricaurte - Iowa LS    |  |  |  |  |
|                 | Presented by:  Molly French - Colorado LS |   | Cynthia Vaughn - Ohio LS                                    |  |  |  |  |
| 5pm             | Ivioliy i Tericit - Colorado ES           |   | Hugh Calkins - Consultant                                   |  |  |  |  |
| Орт             | <u> </u>                                  | L   | 1 Tugii Caikii 3 Oorisulant                                 |  |  |  |  |
|                 | Dinner on Your Own                        |   |   |  |  |  |  |

| Day 3              | Saturday   |  |
|--------------------|--|--|
|                    | 2/2/2008   |  |
|                    | 8am -9:00am / Breakfast                            |  |
| 9am                | Tech Tools Showcase                                |  |
|                    | Presented by:                                      |  |
| 10am               | Gabrielle Hammond - LSNtap                         |  |
| Break 10am-10:15am |  |  |
| 10:15am            | Technology and the Low Income Client               |  |
|                    | Presented by:                                      |  |
| 11am               | Judy Wilson - Northwestern Legal Services          |  |
| Break 11am-11:15am |  |  |
| 11:15am            | Reporting to LSC                                   |  |
|                    | Good Reports/Bad Reports and How to Get Your Money |  |
|                    | Presented by:                                      |  |
|                    | Joyce Raby and Glenn Rawdon                        |  |
| 12noon             | 12:00pm-1:30pm / Lunch                             |  |
|                    | Pick Up Box Lunch for Attendees                    |  |
|                    | Thank You Lunch for Presenters                     |  |
|                    |  |  |
|                    |  |  |
|                    |  |  |
|                    | Conference Ends!                                   |  |